



Assisted Self Maintenance Appendix

This document serves as an appendix to Section 6.4 of Spectra Logic’s Master Services Agreement for ASM equipment:

6.4. Assisted Self Maintenance (“ASM”) Parts Ownership: ASM parts are provided on a bailment basis and shall remain the property of Spectra until the ASM part is used in the equipment serviced by Spectra and the removed part is returned to Spectra. Customer must segregate ASM Parts from its own inventory, retains the risk of loss and is responsible for the return of all parts after performing replacement actions. Customer is responsible for the return of all parts at the end of this Agreement or if Service is downgraded from ASM. Any parts not returned by Customer will be the responsibility of the Customer to purchase at the then-current list price for those parts. Full return details are in Section 7.9. Refer to Section 1 for description of support levels.

Customers intending to purchase ASM Service must sign and return this document during the quoting process. Spectra Logic retains ownership of all ASM items, which are consigned to products while under valid SupportGuard contracts.

A copy of this document must be provided to the Spectra Logic Service Logistics team upon completion. Email copies to service-logistics@spectralogic.com.

Acceptance of this amendment by the approved authority below is considered authorization to invoice, by Spectra Logic, for any parts retained more than 30 days after contract lapse. Payment terms are Net 30.

Customers must provide a reference number for Spectra Logic to invoice against in accordance with this appendix.

Spectra Logic Corporation Sales Representative

Printed Name _____

Signature _____

Customer Company _____

ASM Site _____

Printed Name _____

Signature _____