



RELOCATION WAIVER

It is understood that any relocation of a Spectra Logic Tape Library (even within the same data center) is best completed with both the use of appropriate Spectra Logic packing materials and a trained Spectra Logic agent. Should the unit be moved outside of these conditions, it is understood that the customer becomes entirely responsible for any and all damages to the library caused or contributed to by the move or an improper reinstallation. It is also understood that it will be the sole responsibility of Spectra Logic to determine if any damage was caused / contributed to by said movement of the unit.

The following procedure will now be followed:

- A pre-relocation phone consultation with the customer and a Spectra Logic Professional Services team member will be arranged by Spectra Logic's Scheduling Team.
- The customer will carefully follow the proper steps to safely shut down the library and prepare it for relocation.
- The customer is responsible for making arrangements for the physical move of the equipment. It is highly recommended to use professional data center movers to do the physical relocation.
- In the event that Spectra Logic identifies damages stemming from this relocation, the customer's Support contract will be suspended until appropriate repairs have been made. All costs associated with these repairs, including but not limited to, parts, travel, and labor costs, will be the customer's responsibility.
- If desired, the customer will have the option to have a post-relocation phone consultation with a Spectra Logic Professional Services team member for assistance with integrating the library into the destination environment.

In the event that repairs are necessary, a valid company purchase order will be required to initiate such repairs. Once all repairs are complete, Support will be reinstated, subject to our Product Terms and Conditions located [here](#).

(Customer Signature)

(Date)