Spectra Logic BlackPearl Nearline Gateway

User Guide



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About This Guide

This guide describes how to configure, monitor, and maintain the Spectra® BlackPearl® Nearline gateway master node, which is referred to as the *master node* in these instructions.

This guide also describes the Spectra 44-bay expansion node, the 96-bay expansion node, the 77-bay expansion node, and the 107-bay expansion node which are referred to as *expansion nodes* in these instructions. The expansion nodes are used in conjunction with the master node and cannot be used as a stand-alone product.

When instructions in this guide apply to both the BlackPearl Nearline Gateway master node and expansion nodes, *the system* is used to refer to both.

Intended Audience

This guide is intended for data center administrators and operators who maintain and operate file storage systems. The information in this guide assumes a familiarity with computing terminology and with network connectivity protocols such as SAS, Fibre Channel, and Ethernet. If your BlackPearl system installation includes a tape library, knowledge of tape-based backup systems and how to use the library is required. You also need to be familiar with installing, configuring, and using data file storage and data management software.

Discontinued Components

To view information about discontinued components of the BlackPearl Nearline gateway, log into the Support portal (see Access the Technical Support Portal on page 377), and navigate to **Documentation > Product Life Cycle Information**.

BlackPearlUser Interface Screens

The BlackPearl user interface changes as new features are added or other modifications are made between software revisions. Therefore, the screens you see in the BlackPearl user interface may differ from those shown in this guide.

RELATED INFORMATION

This section contains information about this document and other documents related to the Spectra BlackPearl Nearline Gateway.

Typographical Conventions

This document uses the following conventions to highlight important information:

	**WARNING**	Read text marked by the "Warning" icon for information you must know to avoid personal injury.
	**CAUTION**	Read text marked by the "Caution" icon for information you must know to avoid damaging the hardware or losing data.
	**IMPORTANT**	Read text marked by the "Important" icon for information that helps you complete a procedure or avoid extra steps.

Note: Read text marked with "Note" for additional information or suggestions about the current topic.

Related Publications

For additional information about the Spectra BlackPearl Nearline gateway and the DS3 interface, refer to the publications listed in this section.

Spectra BlackPearl Nearline Gateway

The following documents related to the Spectra BlackPearl Nearline gateway are available on the Support Portal website at *support.spectralogic.com*, and from the Documentation screen in the BlackPearl user interface.

- The *Spectra BlackPearl Site Preparation Guide* provides important information that you should know before installing a BlackPearl gateway in your storage environment.
- The *Spectra BlackPearl Rack Mounting Instructions Guide* provides detailed instructions for installing a Gen1 BlackPearl gateway in a standard rack.
- The *Spectra BlackPearl Network Setup Tips* document provides helpful instructions for troubleshooting common connectivity problems.
- The *Spectra BlackPearl DS3 API Reference* provides information on understanding and using the DS3 API.

The following documents are available after logging into your Support portal account at: *support.spectralogic.com*.

- The *Spectra BlackPearl Release Notes and Documentation Updates* provide the most up-to-date information about the BlackPearl gateway, including information about the latest software releases and documentation updates.
- The *BlackPearl Eon Browser User Guide* provides installation and usage information for the Spectra Eon browser.
- The *Spectra 12- & 36-Drive Chassis HBA Installation Guide* provides instructions for installing an HBA in a Gen1 master node.
- The *Spectra 12- & 36-Drive Chassis Boot Drive Replacement Guide* provides instructions for replacing a failed boot drive in a Gen1 master node.
- The *Spectra 12-, 36- & 45-Drive Chassis Drive Replacement Guide* provides instructions for replacing a failed data drive in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-, 36- & 45-Drive Chassis Fan Replacement Guide* provides instructions for replacing a failed fan in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-, 36- & 45-Drive Chassis Power Supply Replacement Guide* provides instructions for replacing a failed power supply in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-Drive Chassis HBA Replacement Guide* and *Spectra 36-Drive Chassis HBA Replacement Guide* provide instructions for replacing a failed HBA in a Gen1 master node.
- The *Spectra 96-Bay Chassis Drive Replacement Guide* provides instructions for replacing a failed data drive in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis Fan Replacement Guide* provides instructions for replacing a failed fan in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis Power Supply Replacement Guide* provides instructions for replacing a failed power supply in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis I/O Module Replacement Guide* provides instructions for replacing a failed I/O module in the 96-bay expansion node.
- The *Spectra 107-Bay Expansion Node FRU Guide* provides instructions for replacing fans, power supplies, drives, and SAS expanders in the 77-bay and 107-bay expansion node.

Tape Library User Guides

Spectra Logic Tape Libraries

User Guides for Spectra Logic tape libraries are posted on the Support Portal website at: *support.spectralogic.com/documentations/user-guides*.

IBM Tape Libraries

User Guides for compatible IBM® tape libraries are posted on the IBM Knowledge Center website at: *ibm.com/support/knowledgecenter/products/*.

ONLINE RESOURCES

Online Forum

Need help with Spectra Logic's Amazon S3 compatible software development kits or the DS3 API? Post your question at the Spectra Logic discussion forum located at: *https://developer.spectralogic.com/forums*

Online BlackPearl User Guide

The BlackPearl User Guide is available in an online format located at: *https://support.spectralogic.com/blackpearl/BlackPearlOnlineHelp.htm*

What's New

BlackPearl OS 5.8.2 brings with it the following changes and improvements:

Gen3 H 3310 Series Chassis

The BlackPearl system offerings now include the new 4U 3310 H-Series chassis which features 24 SAS drives mounted in the front of the chassis with a SAS 4 midplane board, four NVMe drives mounted in the rear of the chassis, and two NVMe drives mounted inside the chassis.

Chapter 1 - Product Overview

This chapter provides an overview of the Spectra Logic BlackPearl NearlineGateway features and components.

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Overview

The BlackPearl Nearline gateway allows data to move seamlessly into tape storage in a way not previously possible. It enables users to deploy a tier of deep storage that is cost effective, easy to manage, and scalable to exabytes of data.

FEATURES

The BlackPearl gateway includes the following features:

Advanced Bucket Management

The BlackPearl Advanced Bucket Management (ABM) feature automates many aspects of deep storage including policy based multiple copies on diverse media types without the need for expensive middleware to operate the libraries and stream data to tape drives.

Attack Hardening

The BlackPearl Nearline gateway provides safeguards to protect against outside threats to your data. These features are critical to maintaining control of data in the case of ransomware attacks. Immutable data snapshots, generated by trigger or on a configurable schedule, allow you to restore your data to a moment in time before the attack.

BlackPearl User Interface

The BlackPearl user interface is used to perform configuration and management tasks on the BlackPearl gateway. It also lets you monitor the hardware and view system messages. The BlackPearl user interface also provides monitoring and control of some aspects of an attached Spectra Logic tape library.

DS3 Clients

Users can leverage a library of existing DS3 clients available through the *Spectra Logic Developer Program,* or develop their own client. The user moves data through the client to the BlackPearl gateway and then the gateway handles all interaction with the tape library.

DS3 Interface

The DS3 interface is a data transport and communication interface that allows software clients to direct and manage "bulk" storage read or write operations of data objects. The first implementation supports bulk object storage operations with tape for accessibility to the lowest cost media option.

Easy Network-Based Administration

The BlackPearl Nearline gateway can be configured over an Ethernet network using a standard web browser.

Integration with a Spectra Logic Tape Library

Fibre Channel and SAS HBAs can be installed to provide connectivity to a Spectra Logic tape library using LTO or TS11*xx* technology drives.

Integration with the IBM® TS4500 Tape Library

Fibre Channel HBAs can be installed to provide connectivity to the IBM TS4500 tape library using LTO or TS11*xx* technology drives.

Intelligent Object Management

With IOM, the BlackPearl gateway is capable of self-healing files present on the gateway, as well as automatically compacting data stored on tape, and provides an easy migration path from one type of storage to another. IOM also allows multiple object versioning and data pre-staging from tape to disk, and improves tape library performance by reducing the number of cartridge mounts.

LTFS Format

The BlackPearl gateway with a supported tape library, writes data on tape in the open Linear Tape File System® (LTFS) format to ensure you are always able to access it.

Mirrored Boot Drives

The operating system is hosted on two mirrored drives.

Multi-Factor Authentication

The BlackPearl system now offers multi-factor authentication, which enhances the security of your BlackPearl system by using Google Authenticator to confirm the identity of any user trying to log in to the BlackPearl user interface. This prevents unauthorized access to the system even if the user credentials needed to access the system are compromised.

Rack-Mount Hardware

The BlackPearl chassis are designed to mount in a standard 4-post, 19-inch (48.3 cm) rack using just 2U (3.5 inches, 8.9 cm) or 4U (7 inches, 17.8 cm) of rack space, depending on the size of the gateway. Rack-mounting hardware is included with each BlackPearl gateway.

RAID-Protected Data Drives

The base BlackPearl gateway includes solid-state drives which store the system database, and spinning disk drives or solid-state drives which provide the gateway's caching capacity. The drives are grouped into volumes with double-parity protection and data integrity verification to protect against data corruption.

Replicated Configuration

The BlackPearl gateway has mirrored system drives and replicates the data on the system drives to all data pools. If one or both boot drives fail, the gateway recovers automatically when replacement boot drives are installed.

Redundant Hardware

The gateway features N+1 redundant power supplies and data drives that are hot-swappable for uninterrupted operation. Any data drives not configured in a storage pool act as global spares. A spare becomes active if a drive in a storage pool fails.

Optional Network Attached Storage Features

Data Replication

You can select to replicate data from the NAS volumes on the BlackPearl gateway to one or more NAS replication targets.

File Sharing Connectivity for Major Operating Systems

The Network File System (NFS) and Common Internet File System (CIFS) protocols provide connectivity to most major operating systems, including Microsoft® Windows®, macOS®, UNIX®, and Linux®. Solid state disk drives may be installed in your system to improve NFS performance.

Metadata Performance Drives

Metadata Performance Drives increase performance when searching metadata, restoring small files, and in deduplication operations. These drives are dedicated to storing metadata information about all objects on the pool and are useful if you search many files before restoring them.

Network File Interface

The NFI service (Network File Interface) automatically transfers files from the NAS volumes on the gateway to BlackPearl managed object storage on the same gateway or on a remote BlackPearl Nearline gateway.

Snapshot Change Threshold

The BlackPearl system now allows you to set a threshold for the amount of data in a snapshot that changes before a user is notified. Changes to the size of a snapshot may be caused by a ransomware attack

Volume Snapshots

Volume Snapshots are images of a volume's configuration and data makeup as they were when the snapshot was generated. Snapshots are immutable and cannot be overwritten or altered. This protects against any data deletions, encryption, revision, alterations, or appendments. Restoring to triggered or time-based snapshots allow you to go "back in time" and restore the volume to the state it was in when the snapshot was created.

Write Performance Drives

The BlackPearl gateway supports even numbers of solid state drives as Write Performance drives. The drives increase write speed to shared NFS volumes on the system.

Optional Hardware Features

HotPair

Two BlackPearl master nodes or a Gen2 X Series master node with two server modules can be connected to multiple expansion nodes in a failover configuration. One master node acts as the primary controller, and the other acts as the secondary. In the event that the secondary controller detects a failure of the primary controller, it automatically takes over to provide uninterrupted operation, without administrative intervention.

44-Bay Expansion Node

For Gen1 master nodes, the BlackPearl 44-bay expansion node accommodates up to 44 disk drives with an active bezel, and 45 disk drives with a passive bezel. Up to eight 44-bay expansion nodes can be connected to a BlackPearl 4U master node, which allows the gateway to use the 44-bay expansion nodes as storage domain targets. Up to two 44-bay expansion nodes can be connected to a BlackPearl 2U master node.

96-Bay Expansion Node

For Gen1 master nodes, the 96-bay expansion node accommodates up to 96 disk drives with an active or passive bezel. Up to nine 96-bay expansion nodes can be connected to a BlackPearl 4U master node, which allows the master node to use the 96-bay expansion nodes as storage domain targets. Up to two 96-bay expansion nodes can be connected to a BlackPearl 2U master node.

Note: Depending on the power requirements of the drives installed in the 96-bay expansion node, some configurations do not support up to 96 drives.

77-Bay and 107-Bay Expansion Nodes

For Gen1 and Gen2 master nodes, the 77-bay and 107-bay expansion nodes accommodate up to 77 or 107 disk drives, respectively, with an active or passive bezel, to use for storage domain targets. Up to eight 77-bay and 107-bay expansion nodes can be connected to a Gen1 S or P Series 4U master node or a Gen2 BlackPearl X Series master node. Up to nine 77-bay and 107-bays expansion nodes can be connected to a Gen2 S or V Series master node. Up to two 77-bay and 107-bay expansion nodes can be connected to a Gen1 V Series 2U master node.

Networking Interfaces

Gen1 Chassis

10GBase-T Ethernet Connectivity

Two onboard 10 gigabit copper ports (10GBase-T) provide Ethernet connectivity for the gateway with one dedicated port used to access the BlackPearl user interface.

10GBase-T Ethernet

An optional dual port, 10 gigabit copper (10GBase-T) network interface card can be installed to provide high-speed data connections between hosts and the BlackPearl gateway.

10 Gigabit Ethernet

A dual port, 10 Gigabit Ethernet (10 GigE) network interface card is installed to provide high-speed data connections between hosts and the BlackPearl gateway.

40 Gigabit Ethernet

An optional dual port, 40 Gigabit Ethernet (40 GigE) network interface card can be installed to provide high-speed data connections between hosts and the BlackPearl gateway.

Gen2 Chassis

1 Gigabit Ethernet

For the Gen2 X Series chassis includes an onboard 1 Gigabit Ethernet port to access the BlackPearl User Interface.

For the Gen2 V Series chassis, two onboard 1 Gigabit copper ports (10GBase-T) provide Ethernet connectivity for the gateway with one dedicated port used to access the BlackPearl user interface.

10GBase-T Ethernet Connectivity

For the Gen2 S Series chassis, two onboard 10 Gigabit copper ports (10GBase-T) provide Ethernet connectivity for the gateway with one dedicated port used to access the BlackPearl user interface.

Optionally, the Gen2 S and V series may include a two-port 10GBase-T network interface card to provide a data connections between hosts and the BlackPearl Nearline.

25 Gigabit Ethernet

For Gen2 S and V Series chassis, an optional dual port, 25 Gigabit Ethernet (25 GigE) network interface card can be installed to provide high-speed data connections between hosts and the BlackPearl gateway.

100 Gigabit Ethernet

For Gen2 X Series chassis, a dual port, 100 Gigabit Ethernet (100 GigE) network interface card is installed to provide Ethernet connectivity for the gateway.

1 Gigabit IPMI

For all Gen2 Chassis, a 1 Gigabit Ethernet port provides access to the system IPMI interface. On the Gen2 X series, the IPMI port is integrated with the BlackPearl management port.

COMPONENTS

The following sections show the locations of and briefly describe the BlackPearl gateway's major front and rear panel components.

Front Bezel

All BlackPearl chassis include a front bezel, which is attached with magnets.

Note: For the 96-bay and 107-bay expansion node, the bezel is permanently attached.



Figure 1 A 4U BlackPearl chassis with front bezel and visual status beacon.

In most cases, the front bezel includes a visual status beacon light bar which provides status information for the gateway. See Front Bezel Visual Status Beacon on page 243 for information about the status indicated by each visual status beacon color/pattern.

Gen3 F Series

Front View

Figure 2 shows the components on the front of the Gen3 F Series BlackPearl gateway with the front bezel removed.

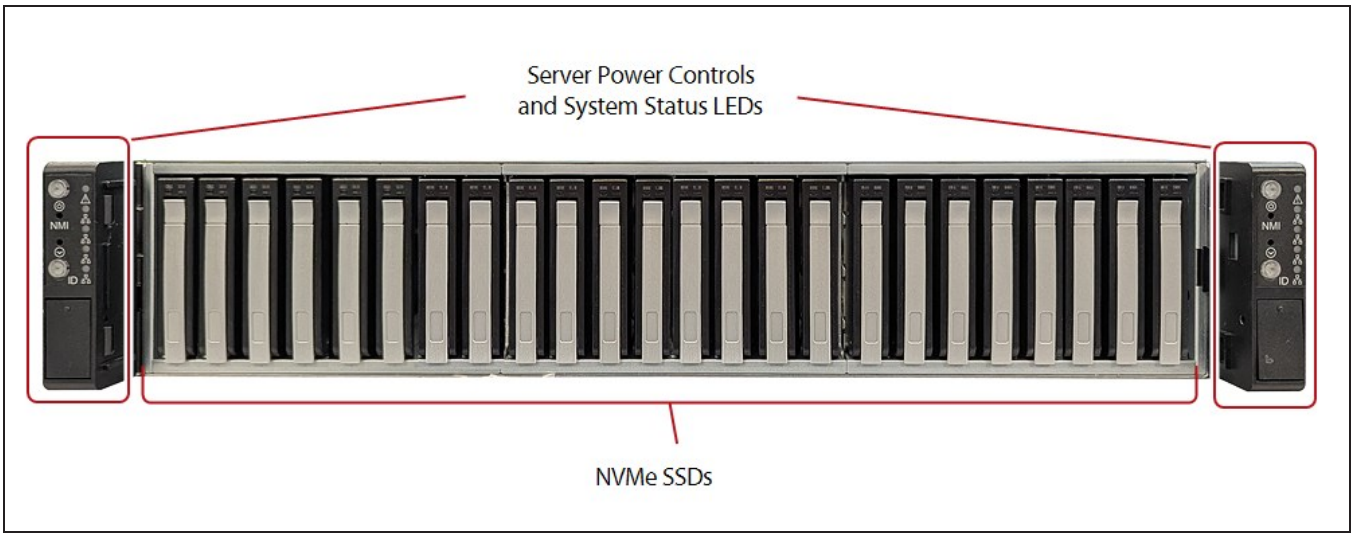


Figure 2 The front view of the Gen3 F Series BlackPearl gateway (front bezel removed).

Component	Description
Sever power controls	Power controls for each of the two installed server modules. The lower module uses the power controls on the left-hand side. The upper module (optional) uses the power controls on the right-hand side.
System status LEDs	The status LEDs indicate power status, server status, and the link status of motherboard Ethernet ports.
Data drives	The base Gen3 F Series BlackPearl Nearline gateway supports up to 24 high-performance NVMe drives mounted on individual drive sleds. The drive sleds slide into bays in the front of the chassis and lock in place. The front of each drive sled has a handle for removing the sled.
Data drive status LEDs	Two blue LEDs display drive status: • The left blue LED indicates drive activity. • The right red LED indicates a drive error.
Empty drive sleds	Empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow. Ensure each empty drive sled has a 'drive blank' installed in the sled for proper airflow and cooling.

Rear View

Figure 6 shows the major components on the rear of the Gen3 F series BlackPearl gateway.

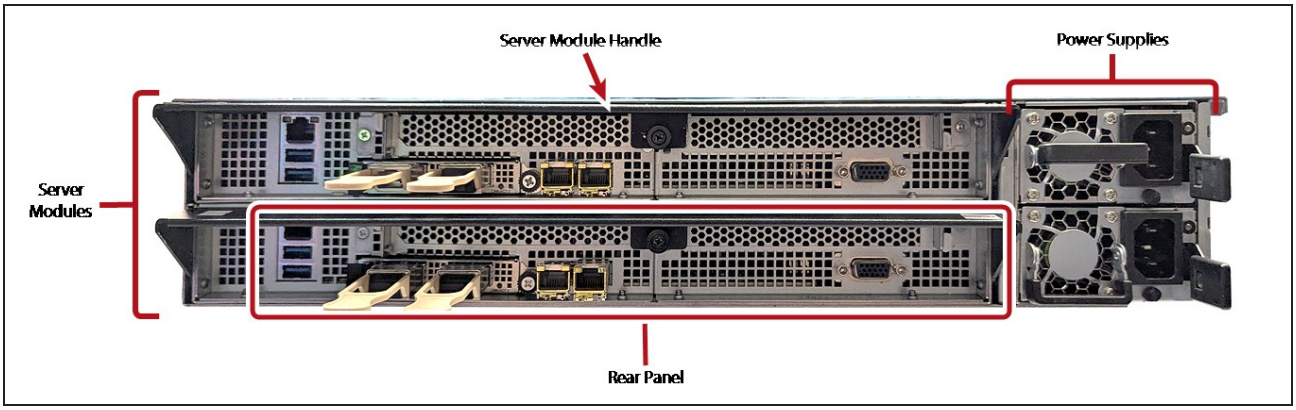


Figure 3 The rear view of the Gen3 F Series BlackPearl gateway.

Component	Description
Sever module	The BlackPearl Gen3 F series chassis supports up to two server modules. The bottom module is always installed. The top module is only installed in a HotPair configuration.
Rear panel	The rear panel of the Gen3 F Series BlackPearl server module allows for Ethernet, Fibre Channel, SAS, USB, IPMI, and other connections. See Rear Panel on the next page for a detailed description.

Power modules	The Gen3 F Series BlackPearl gateway includes two power modules. Each power module has active current sharing and supports N+1 redundancy.
	• Each power supply has its own AC power connector.
	• Each power supply has a bi-color LEDs to indicate power to the power module and status of the power module.
	  • Not lit - Neither power module has AC power.
	  • Amber solid - The power module experienced a critical event and shut down or the power cord is unplugged.
	  • Green solid - The power module is on and OK.

Server module handle	The sever handle is used to install or uninstall the server module. When not in use, a thumbscrew locks the handle in place.

Rear Panel

Figure 4 shows the components on the rear panel of the Gen3 F Series BlackPearl master node.

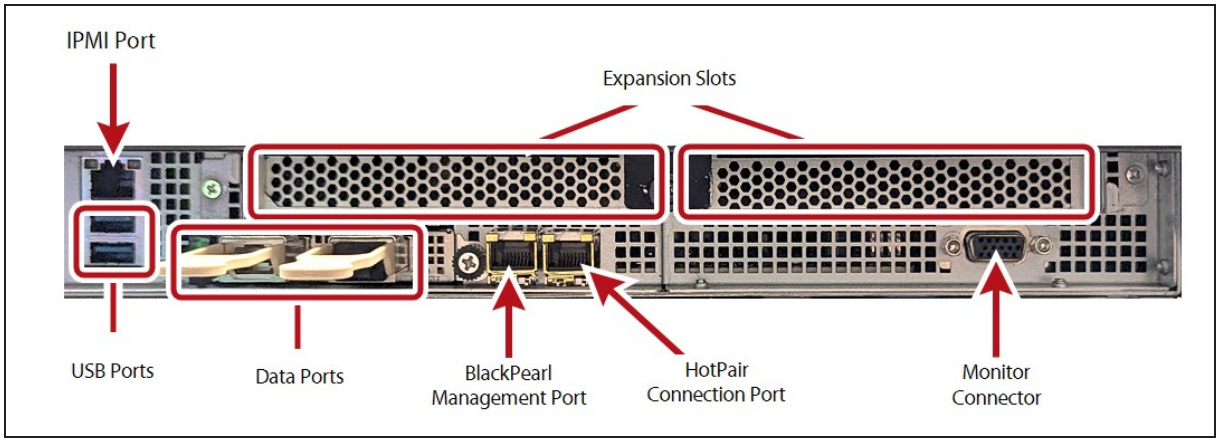


Figure 4 The Gen3 F Series BlackPearl rear panel components.

Component	Description

IPMI management port	See IPMI Configuration on page 470 for information on using IPMI management.
	The port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Amber - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 10 Mbps connection or no link
	  • Amber - Indicates 100 Mbps connection
	  • Green - Indicates 1 Gbps connection

USB ports	Four USB 3.1 Gen 1 Ports are available on the F Series BlackPearl chassis. If necessary, you can use these ports to connect a USB drive, or USB keyboard to the chassis for troubleshooting purposes as directed by Spectra Logic Technical Support.
Data Ports	Two 100 GigE ports provide the data connection to the BlackPearl system.
Expansion Slots	Two expansion slots provide support for either SAS or Fibre Channel connections.

Component	Description
BlackPearl management port	The BlackPearl management port is used to connect to a browser-based user interface to configure, manage, and monitor the BlackPearl Nearline gateway. The BlackPearl management port cannot be used for data transfer.
HotPair Connection port	The HotPair connection port is only used in a HotPair configuration.
Monitor connector	If necessary, you can connect a monitor to the VGA connector on the chassis for troubleshooting purposes. Only connect a monitor for initial configuration of the BlackPearl management port, or as directed by Spectra Logic Technical Support.

Internal Components

The following table describes the internal field replaceable components in the server module.

Internal Component	Description
Boot drives	Two NVMe M.2 boot drives provide high performance storage for the operating system and BlackPearl user interface. The NVMe M.2 boot drives are connected to the motherboard and are not hot-swappable.

Expansion slots and optional interface cards	The expansion slots accommodate optional interface cards to provide additional connectivity.
	• The Gen3 F series optionally includes:
	  • Up to two optional four-port 12 GB SAS cards provide connectivity to SAS drives in a Spectra Logic or supported tape library, or provide connectivity for up to eight 77-bay and 107-bay expansion nodes.
	  • Up to two optional four-port 16 GB or 32 GB Fibre Channel cards provides connectivity to Fibre Channel tape drives in a Spectra Logic or supported tape library.

Gen3 H Series

Note: Execpt where noted, the information in this section applies to both the Gen 3 H 3310 and Gen 3 H 3300 series chassis.

Front View

Figure 5 shows the components on the front of the Gen3 H Series BlackPearl gateway with the front bezel removed.

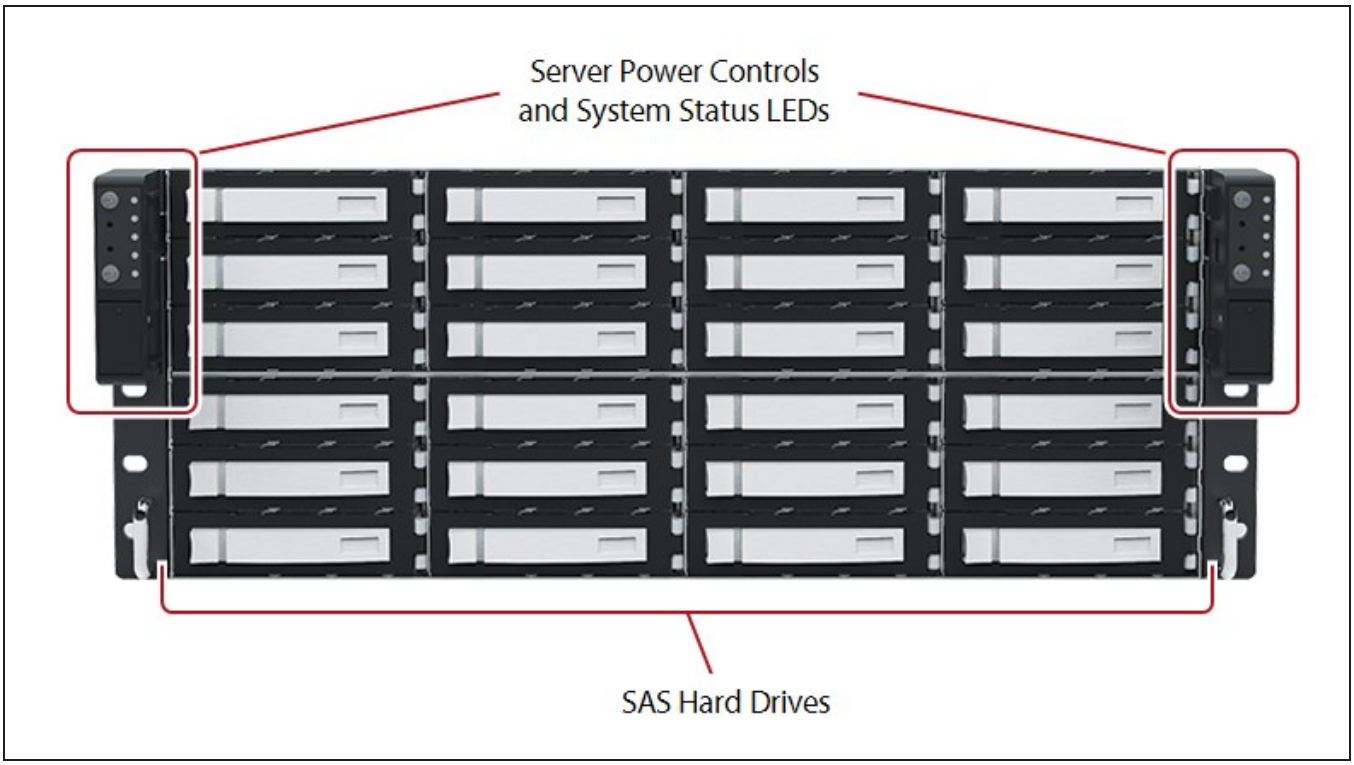


Figure 5 The front view of the Gen3 H Series BlackPearl gateway (front bezel removed).

Component	Description
Sever power controls	Power controls for each of the two installed server modules. The lower module uses the power controls on the left-hand side. The upper module (optional) uses the power controls on the right-hand side.
System status LEDs	The status LEDs indicate power status, server status, and the link status of motherboard Ethernet ports. **Note:** The LEDs are not visible with the bezel installed.
Data drives	The base Gen3 H Series BlackPearl Nearline gateway supports up to 24 high-performance SAS hard drives (HDDs) mounted on individual drive sleds.

Component	Description
	The drive sleds slide into bays in the front of the chassis and lock in place. The front of each drive sled has a handle for removing the sled.
Data drive status LEDs	Two blue LEDs display drive status: • The upper LED indicates drive activity. • The lower LED indicated a drive error. **Note:** The LEDs are not visible with the bezel installed.
Empty drive sleds	Empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow. Ensure each empty drive sled has a 'drive blank' installed in the sled for proper airflow and cooling.

Rear View

Figure 6 shows the major components on the rear of the Gen3 H BlackPearl gateway.

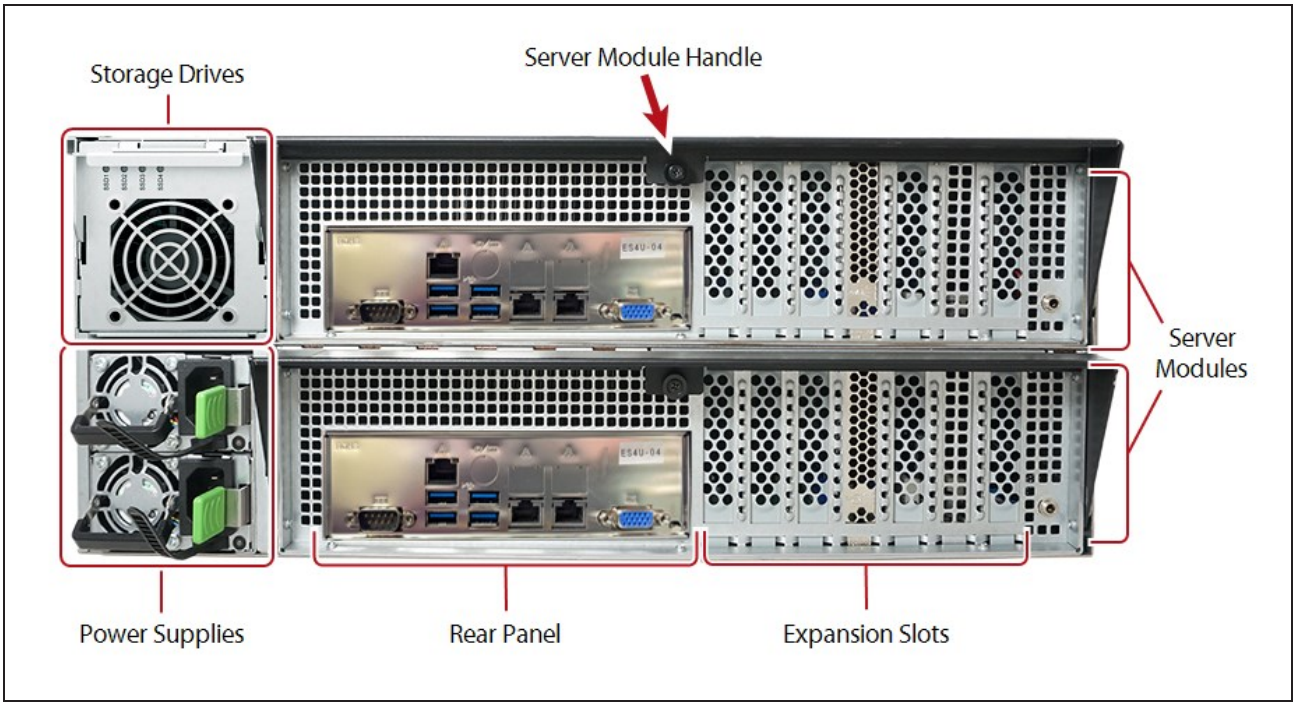


Figure 6 The rear view of the Gen3 H Series BlackPearl gateway.

Component	Description
Sever module	The BlackPearl Gen3 H chassis supports up to two server modules. The bottom module is always installed. The top module is only installed in a HotPair configuration.
Rear panel	The rear panel of the Gen3 H Series BlackPearl master node allows for Ethernet, Fibre Channel, SAS, USB, IPMI, and other connections. See Rear Panel on page 36 for a detailed description.
Storage drives	The Gen 3 H Series supports up to four NVMe drives in the rear of the chassis for the BlackPearl database, special allocation, metadata performance, and ZIL. **Note:** The Gen 3 H 3310 Series supports an additional 2 drives mounted inside the chassis.
Expansion slots	The expansion slots in the Gen3 H series chassis allows for Ethernet, SAS, and Fibre Channel connections using optional HBA modules.

Power modules	The Gen3 H Series BlackPearl gateway includes two power modules. Each power module has active current sharing and supports N+1 redundancy.
	• Each power supply has its own AC power connector.
	• Each power supply has a bi-color LEDs to indicate power to the power module and status of the power module.
	  • Not lit - Neither power module has AC power.
	  • Amber solid - The power module experienced a critical event and shut down or the power cord is unplugged.
	  • Green solid - The power module is on and OK.

Server module handle	The sever handle is used to install or uninstall the server module. When not in use, a thumbscrew locks the handle in place.

Internal Components

The following table describes the internal field replaceable components in the server module.

Internal Component	Description
Boot drives	Two NVMe M.2 boot drives provide high performance storage for the operating system and BlackPearl user interface. The NVMe M.2 boot drives are connected to the motherboard and are not hot-swappable.

Internal Component	Description
Storage drives	The Gen 3 H 3310 Series supports two drives mounted inside the chassis for the BlackPearl database, special allocation, metadata performance, and ZIL.
Midplane board	• The H 3300 Series chassis features a SAS 3 midplane board. • The H 3310 Series chassis features a SAS 4 midplane board.

Expansion slots and optional interface cards	The expansion slots accommodate optional interface cards to provide additional connectivity.
	• The Gen3 H series includes a two port 1 GigE card to provide data connection between hosts and the BlackPearl system.
	• The Gen3 H series optionally includes:
	  • One optional dual port 25 GigE HBAs using either 10 Gbps or 25 Gbps SFPs. Ports of the same type can be aggregated for better performance.
	  • One optional dual port 100 GigE HBAs using either 40 Gbps or 100 Gbps SFPs. Ports of the same type can be aggregated for better performance.
	  • Up to five optional four-port 12 GB SAS cards provide connectivity to SAS drives in a Spectra Logic or supported tape library, or provide connectivity for up to eight 77-bay and 107-bay expansion nodes.
	  • Up to five optional four-port 16 GB or 32 GB Fibre Channel cards provides connectivity to Fibre Channel tape drives in a Spectra Logic or supported tape library.

Rear Panel

Figure 4 shows the components on the rear panel of the Gen3 H Series BlackPearl master node.

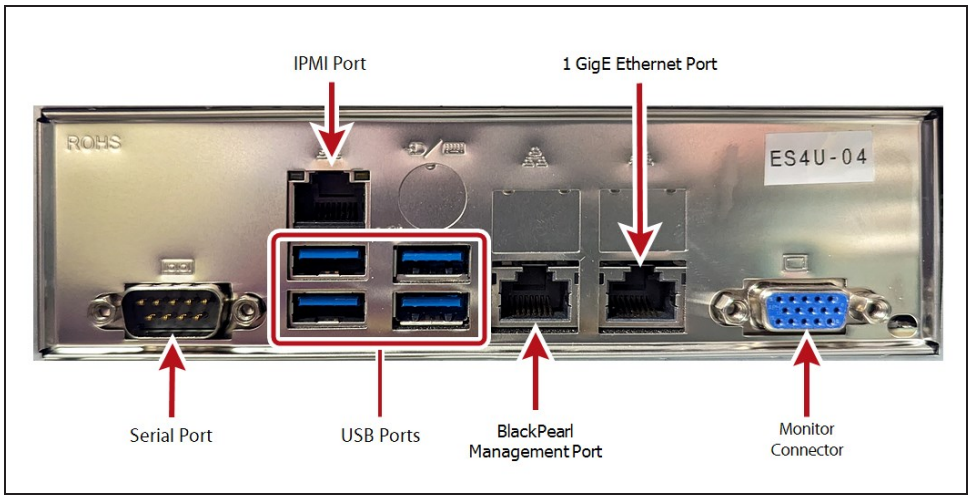


Figure 7 The Gen3 H Series BlackPearl rear panel components.

Component	Description
Monitor connector	If necessary, you can connect a monitor to the VGA connector on the chassis for troubleshooting purposes. Only connect a monitor for initial configuration of the BlackPearl management port, or as directed by Spectra Logic Technical Support.
Serial port	The serial port is only used in a HotPair configuration.

IPMI management port	See IPMI Configuration on page 470 for information on using IPMI management.
	The port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Amber - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 10 Mbps connection or no link
	  • Amber - Indicates 100 Mbps connection
	  • Green - Indicates 1 Gbps connection

USB ports	Four USB 3.1 Gen 1 Ports are available on the H Series BlackPearl chassis. If necessary, you can use these ports to connect a USB drive, or USB keyboard to the chassis for troubleshooting purposes as directed by Spectra Logic Technical Support.

Component	Description

1 Gigabit Ethernet ports	The Gen 3 H Series BlackPearl gateways include two 10GBase-T ports. The left 1 Gigabit port is dedicated as the BlackPearl management port and cannot be used for data transfer. The right 1 Gigabit port can be used for network connectivity tests on a 1 Gigabit network but is not sufficient for normal data storage operations.
	Each port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Yellow - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 10 Mbps connection or no link
	  • Amber - Indicates 100 Mbps connection
	  • Green - Indicates 1 Gbps connection

BlackPearl management port	The BlackPearl management port is used to connect to a browser-based user interface to configure, manage, and monitor the BlackPearl Nearline gateway. The BlackPearl management port cannot be used for data transfer.

Gen2 X Series

Front View

Figure 8 shows the components on the front of the Gen2 X Series BlackPearl gateways with the front bezel removed.

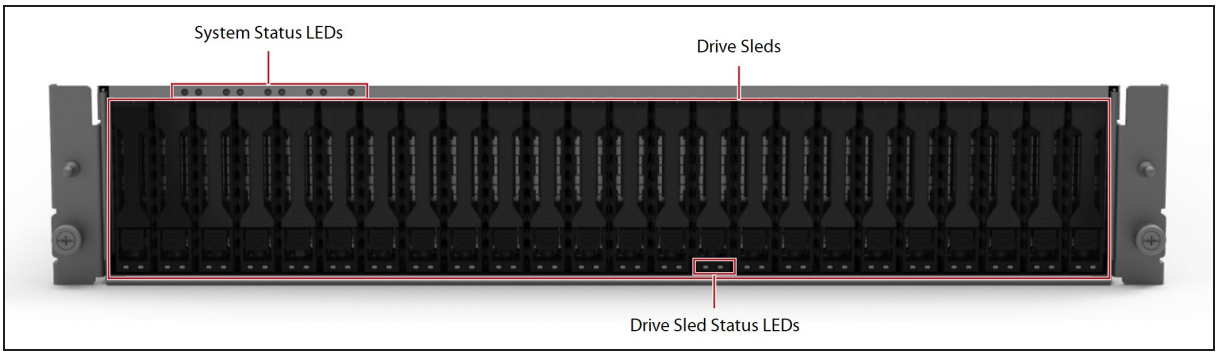


Figure 8 The front view of the Gen2 X Series BlackPearl gateway (front bezel removed).

Component	Description
System status LEDs	The status LEDs indicate power status, fan status, server status, and chassis status. See System Status LEDs on page 244 for more information. **Note:** The LEDs are not visible with the bezel installed.
Data drives	The base Gen2 X Series BlackPearl Nearline gateway includes two 1.6 TB high-performance solid-state drives (SSDs) for database storage and four 6.4 TB high-performance solid-state drives for the object cache. Up to 18 additional drives can be added for a total of 24 drives. The drive sleds slide into bays in the front of the chassis and lock in place. The front of each drive sled has a handle for removing the sled and a latch for locking the drive sled in place.
Data drive status LEDs	The blue LED indicates the location of the drive for servicing. The green / amber bi-color LED indicates the drive status. • Off - There is no SSD activity. • Green - SSD activity is detected. No faults are detected. • Solid Amber - The SSD experienced a fault and requires a service action. • Amber blinking at 1 Hz - The SSD is attempting to link. • Amber blinking at 2 Hz - The SSD failed to link. **Note:** The LEDs are not visible with the bezel installed.

Component	Description
Empty drive sleds	Empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow. Ensure each empty drive sled has a 'drive blank' installed in the sled for proper airflow and cooling.

Rear View

Figure 9 show the major components on the rear of the Gen2 X Series BlackPearl chassis.

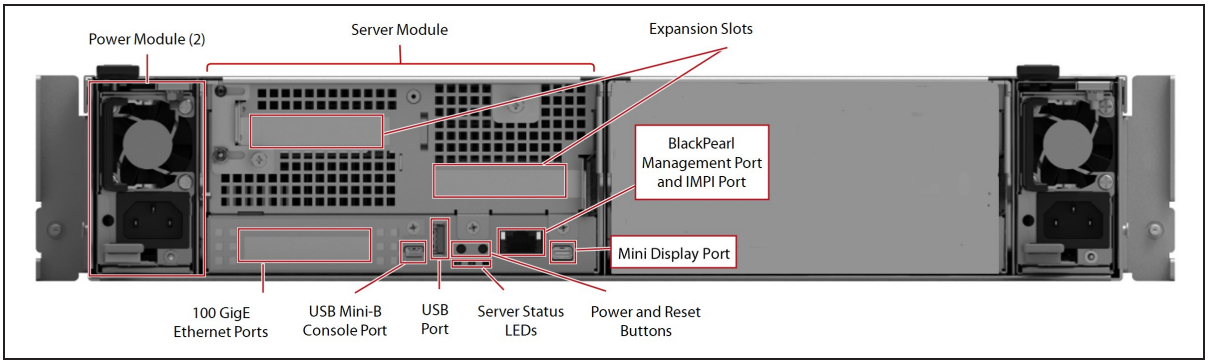


Figure 9 The rear view of the Gen2 X Series BlackPearl gateway.

Component	Description

Power modules	The Gen2 X Series BlackPearl gateway includes two power modules. Each power module has active current sharing and supports N+1 redundancy.
	• Each power supply has its own AC power connector.
	• Each power supply has a bi-color LEDs to indicate power to the power module and status of the power module.
	  • Not lit - Neither power module has AC power.
	  • Amber solid - The power module experienced a critical event and shut down or the power cord is unplugged.
	  • Amber blinking - The power module detected hi-temp, hot spot temp, high current, or high-power warning, but continues to operate.
	  • Green solid - The power module is on and OK.

Component	Description
Server status LEDs	The server module has three status LEDs below the server module power and reset buttons. A lit LED indicates the following: • Green - The server module has booted and is operating normally. A service action is not allowed. • Blue solid - The server module is being sent an identify command. • Blue blinking - A service action is allowed. • Amber - A server module fault has been detected.
Server Power and Reset buttons	The chassis powers on when power is connected or when the power button is pressed. Use the user interface, not the power button, to power down the chassis. To power on the chassis, insert a blunt pointed object (such as a paper clip) into the recessed opening to momentarily press the **Power**button. If directed by Spectra Logic Technical Support, use the server **Power** and **Reset** buttons to turn off power to the server module, or reset the server module CPU. Insert a blunt pointed object (such as a paper clip) into the recessed opening to press the **Power** or **Reset** button. • Press the **Power** button momentarily to initiate the normal shut-down sequence or to power on the server module. • Press and hold the **Power** button for 4 or more seconds to immediately power off the server module. • Press the **Reset** button monumentally to reset the power module.
BlackPearl management port and IPMI port	The BlackPearl management port is used to connect to a browser-based user interface to configure, manage, and monitor the Gen2 X Series BlackPearl gateway. The BlackPearl management port cannot be used for data transfer. The port has two status LEDs: • Green - Indicates port activity at 1000 Mb. • Amber - Indicates port activity at 100 Mb. This port is also used to access the system IPMI interface using a separate IP address than the BlackPearl management port.
USB ports	Use these ports to connect a USB drive to the chassis to load configuration keys, or to connect a USB drive, or USB keyboard to the chassis for troubleshooting purposes as directed by Spectra Logic Technical Support. The front bezel connects to the active server module's USB port while in production use.
USB Mini-B port	Provides a serial console connection to a USB serial port to access the BlackPearl management console.

Component	Description
Mini DisplayPort	Provides for a PCIe video connection to the BlackPearl management console.

Internal Components

The following table describes the internal field replaceable components.

Internal Component	Description
Server module	The server module in the Gen2 X Series BlackPearl gateway provides Ethernet, Fibre Channel, SAS, USB, and other connections. A second identically configured server module can be added for HotPair failover.
100 GigE Ethernet ports	The two 100 Gigabit Ethernet (100 GigE) ports are used for data transfer on an Ethernet network.
Expansion slots	The expansion slots accommodate optional interface cards to provide additional connectivity. • Up to two optional four-port SAS card provide connectivity to SAS drives in a Spectra Logic tape library, or provides connectivity for up to eight 77-bay and 107-bay expansion nodes. • Up to two four-port 16 GB or 32 GB Fibre Channel card provides connectivity to four Fibre Channel tape drives in a Spectra Logic or supported tape library.

Gen2 S Series and Gen2 V Series

Front View

Figure 10 shows the components on the front of the Gen2 S Series BlackPearl gateway with the front bezel removed. Figure 11 shows the components on the front of the Gen2 V Series BlackPearl gateway with the front bezel removed.

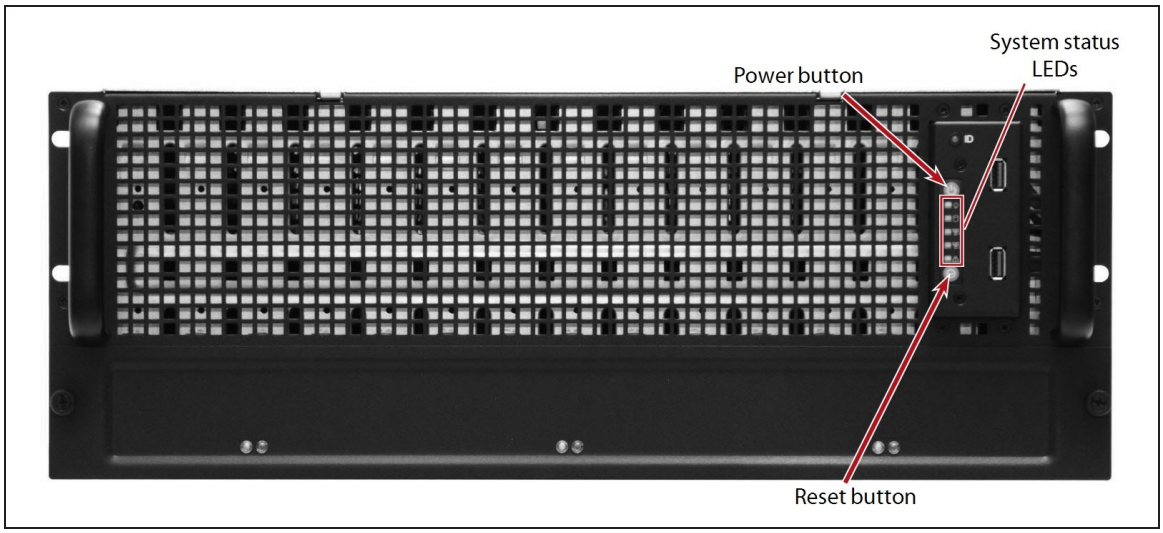


Figure 10 The front view of the Gen2 S Series BlackPearl 4U gateway (front bezel removed).

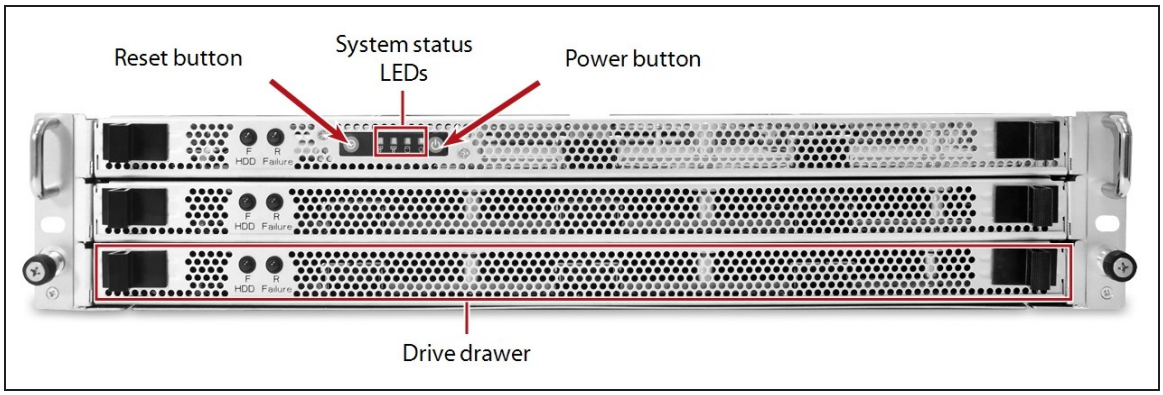


Figure 11 The front view of the Gen2 V Series BlackPearl 2U gateway (front bezel removed).

Component	Description
Power button 	The chassis powers on when power is connected or when the power button is pressed. Use the user interface, not the power button, to power down the chassis.

Component	Description
Reset button 	Only use the chassis reset button under direction of Spectra Logic Technical Support.
System status LEDs	The status LEDs indicate power status, disk and network activity, as well as hardware faults. See System Status LEDs on page 244 for more information. **Note:** The LEDs are not visible with the bezel installed.
Drive drawers (Gen2 V Series only)	Three drive drawers each contain eight drive bays for up to 24 high-performance disk drives. Depending on your order configuration, the BlackPearl Nearline gateway may optionally contain solid state drives to improve NAS write performance. See Write Performance Drives on page 30 for more information.

Rear View

Figure 12 shows the major components on the rear of the Gen2 S BlackPearl gateway.
Figure 13 shows the major components on the rear of the Gen2 V Series BlackPearl gateway.

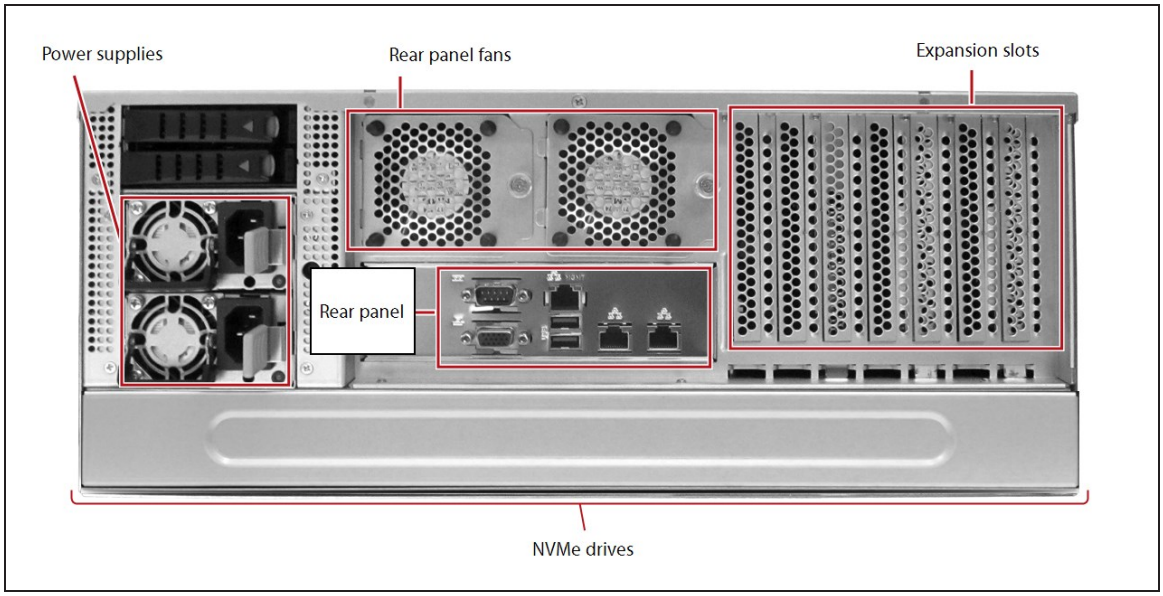


Figure 12 The rear view of the Gen2 S Series BlackPearl 4U gateway.

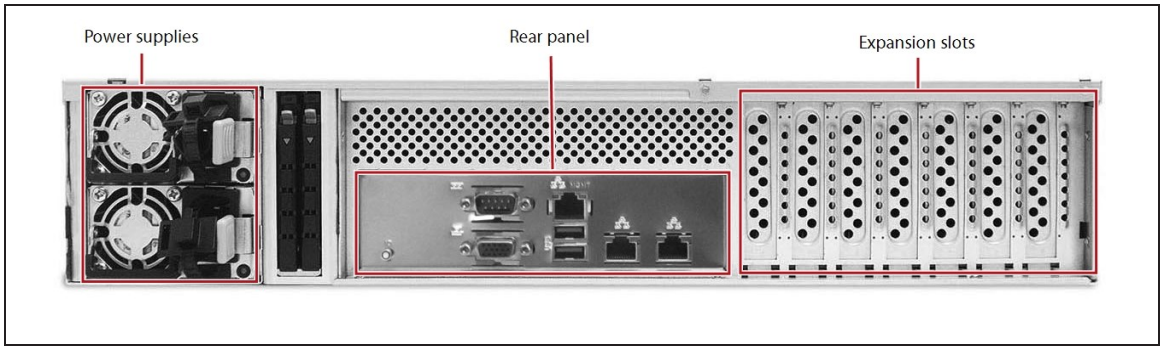


Figure 13 The rear view of the Gen2 V Series BlackPearl 2U gateway.

Component	Description
Power supplies	The standard BlackPearl gateway configuration includes two power supplies to provide N+1 redundancy and fail-over protection. Each power supply has its own AC power connector.
Rear panel fans (Gen2 S Series only)	Two rear panel fans and four internal fans provide the cooling for the Gen2 S series chassis. The rear panel fans are hot-swappable. The Gen2 V series has three internal fans.

Component	Description
Rear panel	The rear panel of the Gen2 S Series and Gen2 V Series BlackPearl master node allows for Ethernet, Fibre Channel, SAS, USB, and other connections. See Rear Panel on the next page for a detailed description.

Internal Components

The following table describes the internal field replaceable components.

Internal Component	Description
Boot drives	Two NVMe boot drives provide high performance storage for the operating system and BlackPearl user interface. The NVMe boot drives are connected to the motherboard and are not hot-swappable.
NVMe SSD drives	The Gen 2 S Series supports up to 10 NVMe drives for the BlackPearl database, special allocation, metadata performance, and ZIL.
Expansion slots and optional interface cards	The expansion slots accommodate optional interface cards to provide additional connectivity. • The Gen2 V series includes a two port 10GBase-T card to provide data connection between hosts and the Gen2 V series. • The Gen2 S series optionally includes a two port 10GBase-T card to provide data connection between hosts and the Gen2 S series. • Up to two optional dual port 25 GigE cards provide a high-speed data connection between hosts and the Gen2 S Series and Gen2 V Series BlackPearl gateway. Ports of the same type can be aggregated for better performance. • Up to three optional four-port SAS cards provide connectivity to SAS drives in a Spectra Logic tape library, or provide connectivity for up to eight 77-bay and 107-bay expansion nodes. • Up to three four-port Fibre Channel card provides connectivity to Fibre Channel tape drives in a Spectra Logic or supported tape library.

Rear Panel

Figure 14 shows the components on the rear panel of the Gen2 S Series and Gen 2 V Series BlackPearl 4U and 2U master nodes.

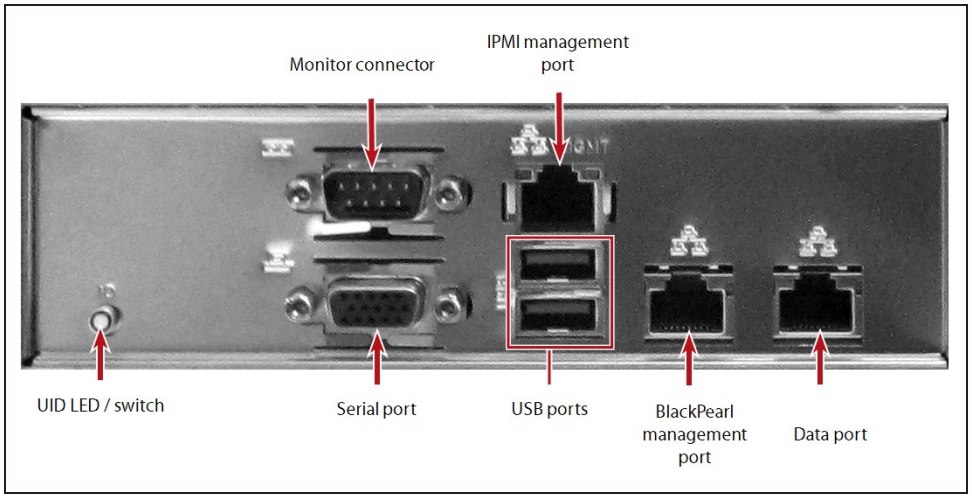


Figure 14 The Gen2 S Series and Gen 2 V Series BlackPearl rear panel components.

Component	Description
UID LED / switch	Pressing the unit ID LED / switch displays a flashing blue pattern on the visual status beacon (see Front Bezel Visual Status Beacon on page 243) and the UID LED on the back of the chassis to make finding the chassis easier when moving between the front and rear of the rack.
Monitor connector	If necessary, you can connect a monitor to the VGA connector on the chassis for troubleshooting purposes. Only connect a monitor for initial configuration of the BlackPearl management port, or as directed by Spectra Logic Technical Support.
Serial port	The serial port is only used in a HotPair configuration.

Component	Description

IPMI management port	See IPMI Configuration on page 470 for information on using IPMI management.
	The port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Amber - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 10 Mbps connection or no link
	  • Amber - Indicates 100 Mbps connection
	  • Green - Indicates 1 Gbps connection

USB ports	Two USB 3.1 Gen 1 Ports are available on both the V Series and the S Series BlackPearl chassis. The S Series chassis also has one USB 3.1 Gen 2 Port (not shown). If necessary, you can use these ports to connect a USB drive, or USB keyboard to the chassis for troubleshooting purposes as directed by Spectra Logic Technical Support. The front bezel connects to one of the USB ports while in production use.

1 Gigabit Ethernet ports	The Gen 2 V Series BlackPearl gateways include two 10GBase-T ports. The left 1 Gigabit port is dedicated as the BlackPearl management port and cannot be used for data transfer. The right 1 Gigabit port can be used for network connectivity on a 1 Gigabit network.
	Each port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Yellow - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 10 Mbps connection or no link
	  • Amber - Indicates 100 Mbps connection
	  • Green - Indicates 1 Gbps connection
	Note: An optional 10GBase-T Ethernet card can be added for improved data transfer.

Component	Description

10GBase-T Ethernet ports	The Gen2 S Series BlackPearl gateways include two 10GBase-T ports. The left 10GBase-T port is dedicated as the BlackPearl management port and cannot be used for data transfer. The right 10GBase-T port can be used for network connectivity on a 10GBase-T network.
	Each port has two status LEDs:
	• Activity / Link LED
	  • Off - No Link
	  • Blinking Yellow - Data activity
	  • On - Link
	• Speed LED
	  • Off - Indicates 1 Gbps or 100 Mbps connection, or no link
	  • On - Indicates 10 Gbps connection
	Notes:
	  • The 10GBase-T ports auto-negotiate down to 1 Gbps or 100 Mbps.
	  • Optional Ethernet cards can be added for data transfer.

BlackPearl management port	The BlackPearl management port is used to connect to a browser-based user interface to configure, manage, and monitor the BlackPearl Nearline gateway. The BlackPearl management port cannot be used for data transfer.

77-Bay and 107-Bay Expansion Nodes

Front View

Figure 15 shows the major components on the front of the 77-bay and 107-bay expansion nodes. There are no components or status indicators visible on the front of the 77-bay and 107-bay expansion nodes with the front bezel is attached.



Figure 15 The front view of the 77-bay and 107-bay expansion nodes.

Internal Components

The following table describes the internal field replaceable components.

Internal Component	Description
Data drives	The 77-bay and 107-bay expansion nodes supports up to 77 or 107 enterprise disk drives, respectively. Disk drives are mounted on individual drive sleds in the chassis. The drive sleds slide into bays in the top of the enclosure and lock in place.

Rear View

Figure 16 shows the major components on the rear of the 77-bay and 107-bay expansion nodes.

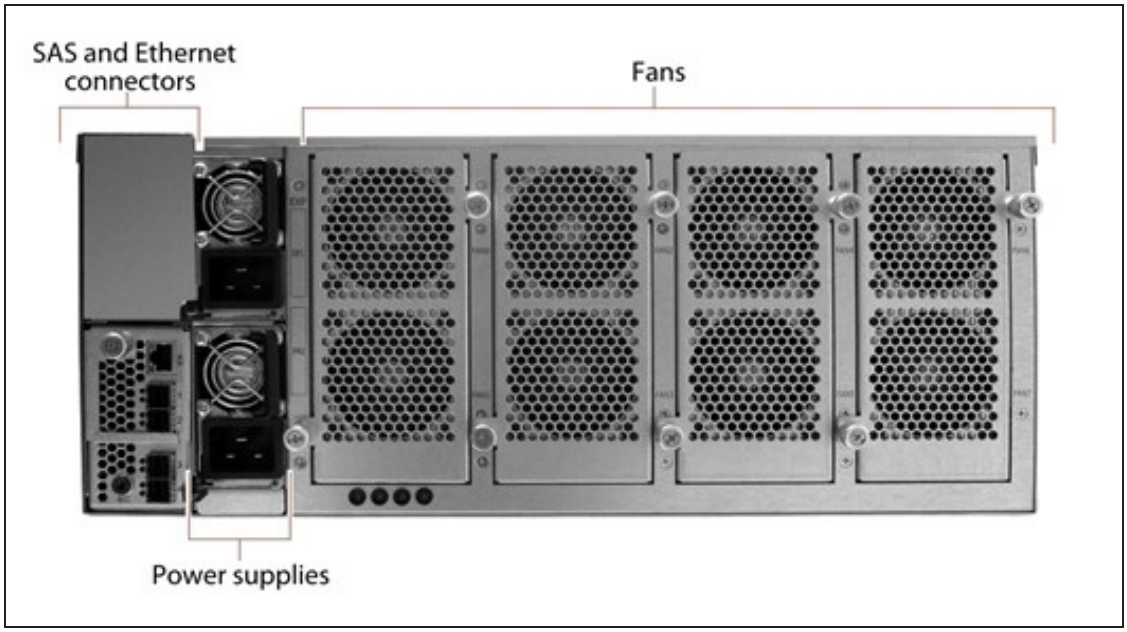


Figure 16 The rear view of the 77-bay and 107-bay expansion nodes.

Component	Description
SAS and Ethernet connectors	The rear panel of the 77-bay and 107-bay expansion nodes have one or two expander panels which include one Ethernet port and four SAS ports used to connect the 77-bay or 107-bay expansion node to a BlackPearl master node.
Fans	Eight hot-swappable fans, in banks of two, provide the cooling for the 77-bay and 107-bay expansion nodes.
Power supplies	The 77-bay and 107-bay expansion nodes includes two power supplies to provide N+1 redundancy and fail-over protection. • Each power supply has its own AC power connector. • Each power supply has a single LED that lights to indicate when the power is on and functioning normally.

Gen1 S Series, Gen1 P Series, and Gen1 V Series

Front View

Figure 17 shows the components on the front of the Gen1 S Series or Gen1 P Series BlackPearl gateway. All information is the same for the Gen1 S Series and Gen1 P Series unless specified. Figure 18 shows the components on the front of the Gen1 V Series BlackPearl gateway with the front bezels removed.

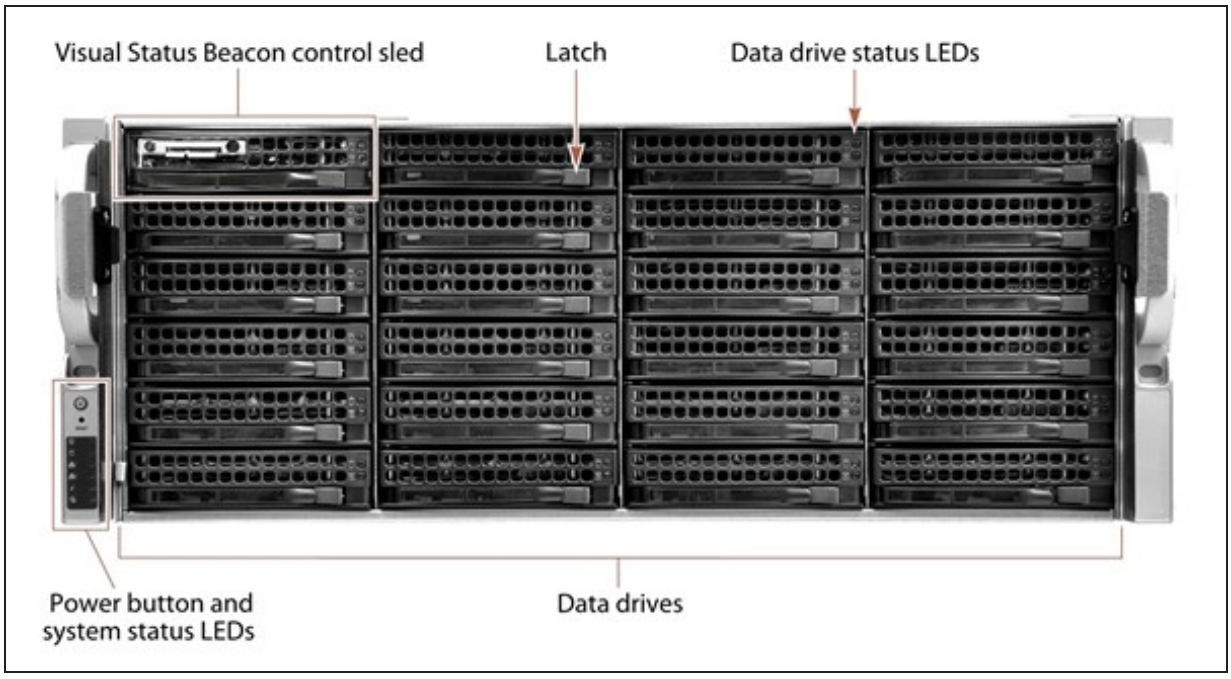


Figure 17 The front view of the Gen1 S and P Series BlackPearl 4U master node (front bezel removed).

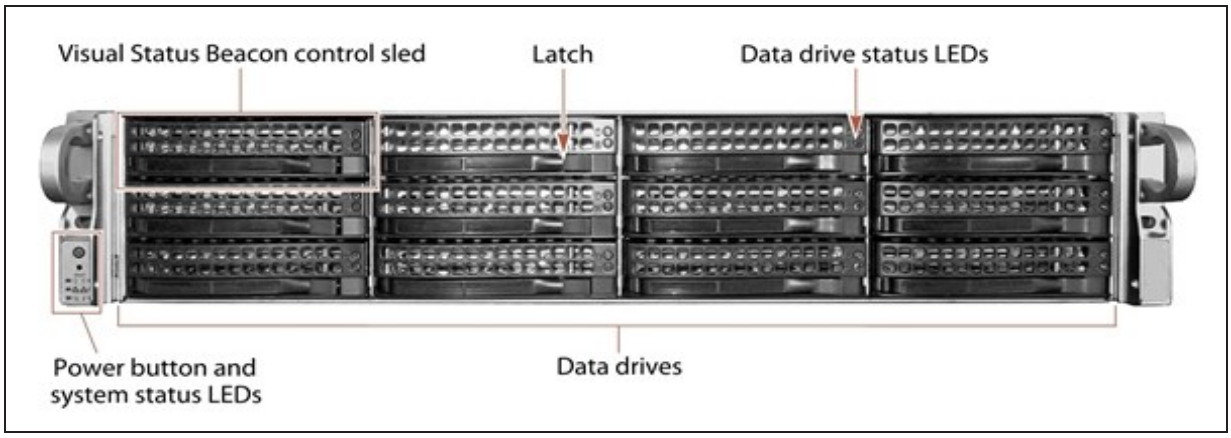


Figure 18 The front view of the Gen1 V Series BlackPearl 2U master node (front bezel removed).

Component	Description
Visual Status Beacon control sled	The drive sled in the upper left corner of the front of the chassis provides control for the Visual Status Beacon. A disk drive cannot be installed in this position.
Power button	The chassis powers on when power is connected or when the power button is pressed. Use the user interface, not the power button, to power down the chassis.
System status LEDs	The status LEDs indicate power status, disk and network activity, as well as hardware faults. See System Status LEDs on page 244 for more information. **Note:** The LEDs are not visible with the bezel installed.
Data drives	The base BlackPearl Gen 1 S Series master node includes one high-performance solid-state drive, and five spinning-disk drives mounted on individual drive sleds in the front of the chassis. An additional 16 drives can be installed in the front of the chassis. The BlackPearl Gen 1 V Series master node includes ten spinning-disk drives and two high-performance solid-state drives in the front of the chassis. The drive sleds slide into bays in BlackPearl chassis and lock in place. The front of each drive sled has a handle for removing the sled from the chassis and a latch for locking the drive sled in place.
Data drive status LEDs	Two LEDs on each drive sled indicate the status of the drive. One LED is for drive status while the other shows drive activity. **Note:** The LEDs are not visible with the bezel installed.
Empty drive sleds	Empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow.

Rear View

Figure 19 shows the major components on the rear of the Gen1 S or Gen1 P Series BlackPearl master node. All information is the same for the Gen1 S Series and Gen1 P Series unless specified. Figure 20 shows the major components of the Gen1 V Series BlackPearl master node chassis.

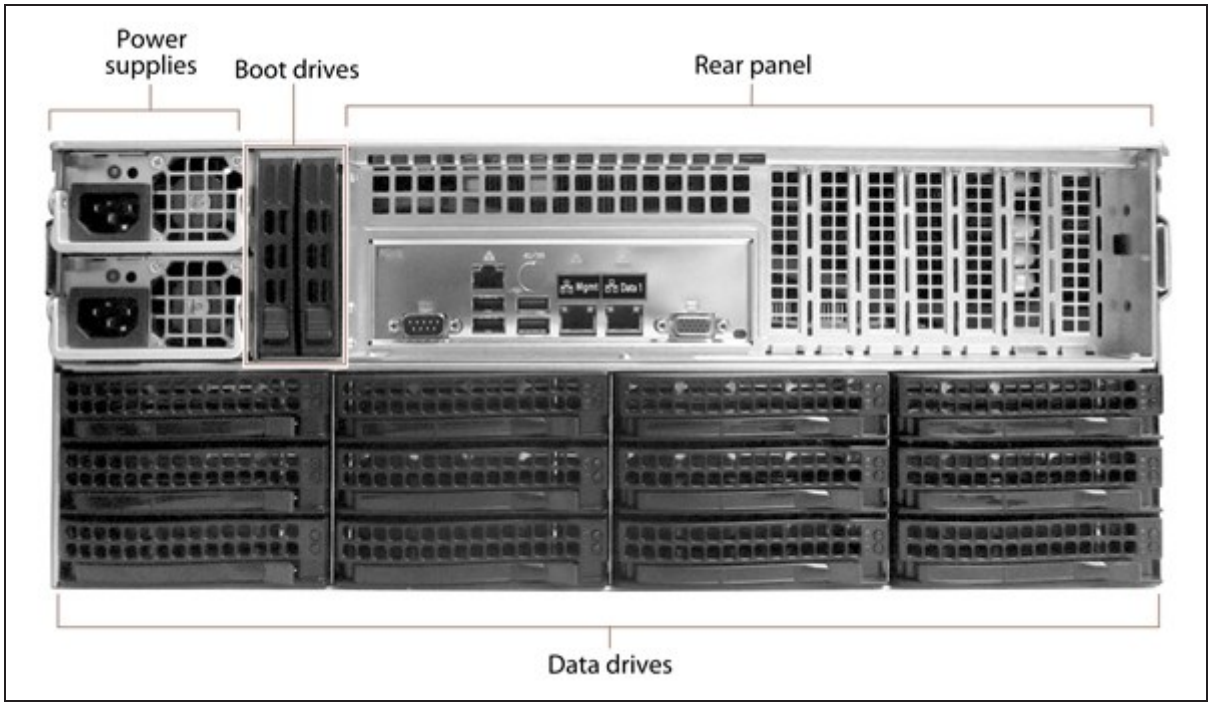


Figure 19 The rear view of the Gen1 S Series BlackPearl 4U master node.

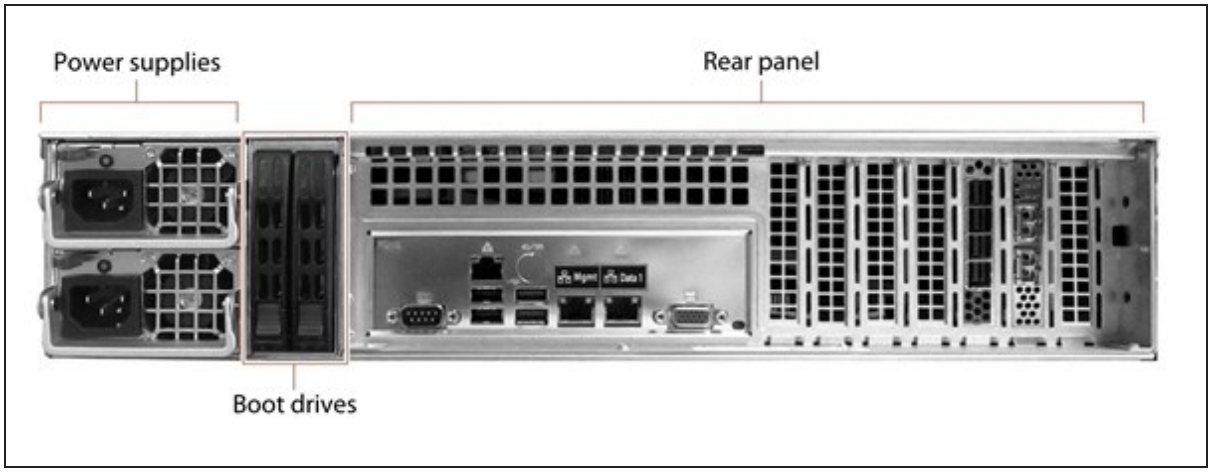


Figure 20 The rear view of the Gen1 V Series BlackPearl 2U master node.

Component	Description
Power supplies	The standard BlackPearl gateway configuration includes two power supplies to provide N+1 redundancy and fail-over protection. • Each power supply has its own AC power connector. • Each power supply has a single LED that lights to indicate when the power is on and functioning normally.
Rear panel	The rear panel of the Gen1 S Series BlackPearl gateway allows for Ethernet, Fibre Channel, SAS, USB, and other connections. See Rear Panel on page 52 for a detailed description.
Boot drives	The boot drives provide storage for the operating system and BlackPearl user interface. The boot drives in the BlackPearl gateway are hot swappable which allows for uninterrupted operation during replacement.
Data drives (BlackPearl 4U master node only)	The base Gen1 S Series BlackPearl 4U master node includes one high-performance solid-state drive, and five spinning-disk drives mounted on individual drive sleds in the rear of the chassis. Additional drives are installed in the front of the chassis. The drive sleds slide into bays in the BlackPearl chassis and lock in place. The front of each drive sled has a handle for removing the sled from the chassis and a latch for locking the drive sled in place. **Note:** The Gen1 S Series BlackPearl 2U master node does not have data drives in the rear of the chassis.
Empty drive sleds (BlackPearl 4U master node only)	Empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow.

Rear Panel

Figure 21 shows the components on the rear panel of the BlackPearl 4U and 2U Gen1 S Series chassis.

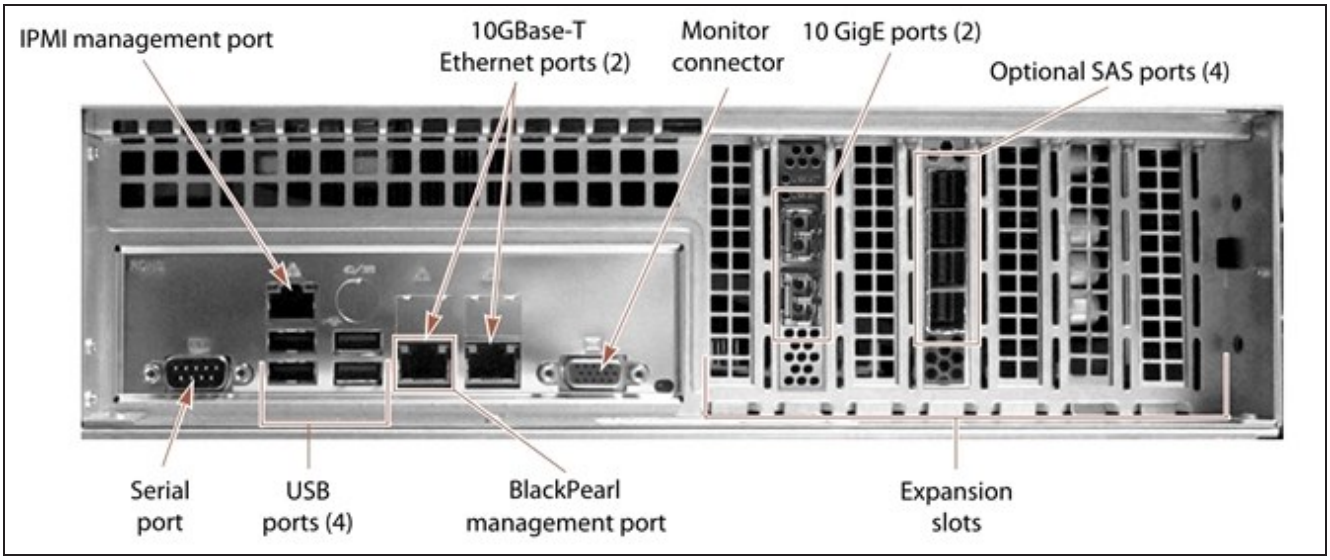


Figure 21 The Gen1 S Series BlackPearl rear panel components.

Component	Description
IPMI management port	See IPMI Configuration on page 470 for information on using IPMI management.
10GBase-T Ethernet ports	The Gen1 S Series BlackPearl master node includes two 10GBase-T ports. One of the 10GBase-T ports can be used for network connectivity on a 10GBase-T network. The left port of the two 10GBase-T ports is dedicated as the BlackPearl management port and cannot be used for data transfer. **Notes:** • The 10GBase-T ports auto-negotiate down to 1000Base-T. • Spectra Logic recommends using 40 GigE ports or the 10 GigE ports for data transfer to ensure maximum performance.
Monitor connector	If necessary, you can connect a monitor to the SVGA connector on the BlackPearl master node for troubleshooting purposes. Only connect a monitor for initial configuration of the BlackPearl management port, or as directed by Spectra Logic Technical Support.

Component	Description
10 GigE ports	The two 10 Gigabit Ethernet (10 GigE) ports can be used for network connectivity on a 10 GigE network. A gateway can contain different types of network interface cards, but can only use one card at a time. **Note:** Unless your BlackPearl gateway includes a 40 GigE card or a 10GBase-T card, Spectra Logic recommends using the 10 GigE ports for data transfer to ensure maximum performance.
Expansion slots and optional interface cards	The expansion slots accommodate optional interface cards to provide additional connectivity. • An optional 40 GigE or 10GBase-T Ethernet network interface card can be used to provide a high-speed data connection between hosts and the Gen1 Series S BlackPearl gateway. Ports of the same type can be aggregated for better performance. • Optional two-port SAS cards each provide connectivity to SAS drives in a Spectra Logic tape library, or provides connectivity for up to one 44-bay expansion nodes, or up to two 77-bay, 96-bay, or 107-bay expansion nodes. • Optional four-port SAS cards each provide connectivity to SAS drives in a Spectra Logic tape library, or provides connectivity for up to two 44-bay expansion nodes, or up to four 77-bay, 96-bay, or 107-bay expansion nodes. • Optional two- or four-port Fibre Channel cards provide connectivity to Fibre Channel tape drives in a Spectra Logic or supported tape library. Each port connects to one drive.
BlackPearl management port	The BlackPearl management port is used to connect to a browser-based user interface to configure, manage, and monitor the Gen1 S Series BlackPearl gateway. The BlackPearl management port cannot be used for data transfer.
USB ports	If necessary, you can use these ports to connect a USB drive, or USB keyboard to the chassis for troubleshooting purposes. Only connect a USB drive or keyboard as directed by Spectra Logic Technical Support.
Serial port	The serial port is only used in a HotPair configuration.

44-Bay Expansion Node

Front View

Figure 22 shows the major components on the front of the 44-bay expansion node.

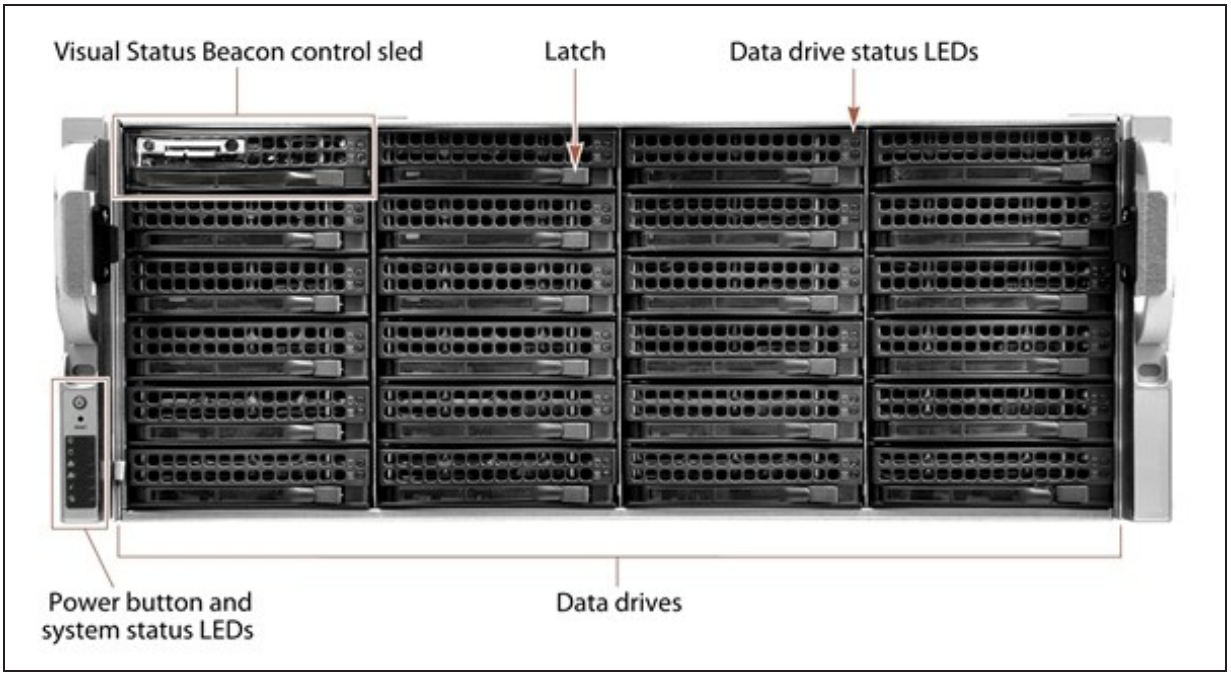


Figure 22 The front view of the 44-bay expansion node (front bezel removed).

Component	Description
Visual Status Beacon control sled	If the expansion node uses an active bezel, the drive sled in the upper left corner of the front of the expansion node provides control for the Visual Status Beacon. A disk drive cannot be installed in this position.
Power button	The power button powers on the AC power for the 44-bay expansion node. Use the user interface, not the power button, to power down the BlackPearl gateway, including the expansion node.
System status LEDs	The status LEDs indicate power status, disk and network activity, as well as hardware faults. See System Status LEDs on page 244 for more information.

Component	Description
Data drives	The front of the 44-bay expansion node supports up to 23 enterprise disk drives, mounted on individual drive sleds in the front of the chassis. The drive sleds slide into bays in the front of the enclosure and lock in place. The front of each drive sled has a handle for removing the sled from the chassis and a latch for locking the drive sled in place.
Data drive status LEDs	Two LEDs on each drive sled indicate the status of the drive. One LED is for drive status while the other shows drive activity.
Empty drive sleds	When fewer than the maximum number of drives are installed, empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow.

Rear View

Figure 23 shows the major components on the rear of the 44-bay expansion node.

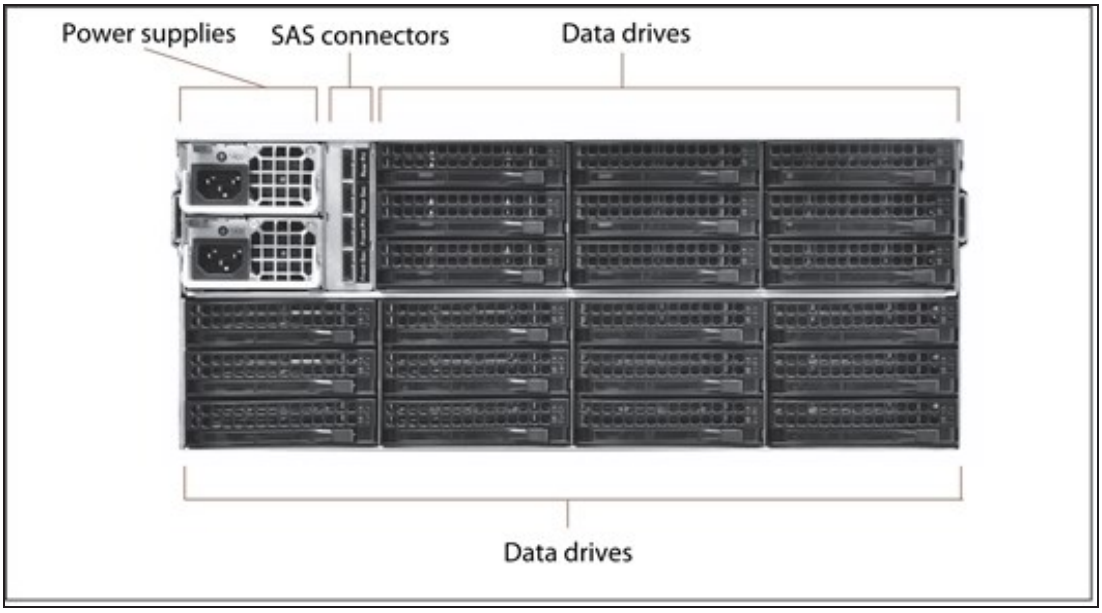


Figure 23 The rear view of the 44-bay expansion node.

Component	Description
Power supplies	The 44-bay expansion node includes two power supplies to provide N+1 redundancy and fail-over protection. • Each power supply has its own AC power connector. • Each power supply has a single LED that lights to indicate when the power is on and functioning normally.
SAS connectors	The rear panel of the 44-bay expansion node has four SAS ports used to connect an expansion node to a master node. Two ports are for primary connections and two ports are for secondary connections. Labels next to each port identify if the port is a primary or secondary connection.
Data drives	Up to 21 data drives can be installed in the rear of the expansion node.
Empty drive sleds	When fewer than the maximum number of drives are installed, empty drive sleds are installed in the unused drive bays to prevent contaminants from entering the enclosure and to maintain proper air flow.

96-Bay Expansion Node

Front View

Figure 24 shows the major components on the front of the 96-bay expansion node. There are no components or status indicators on the front of the 96-bay expansion node.

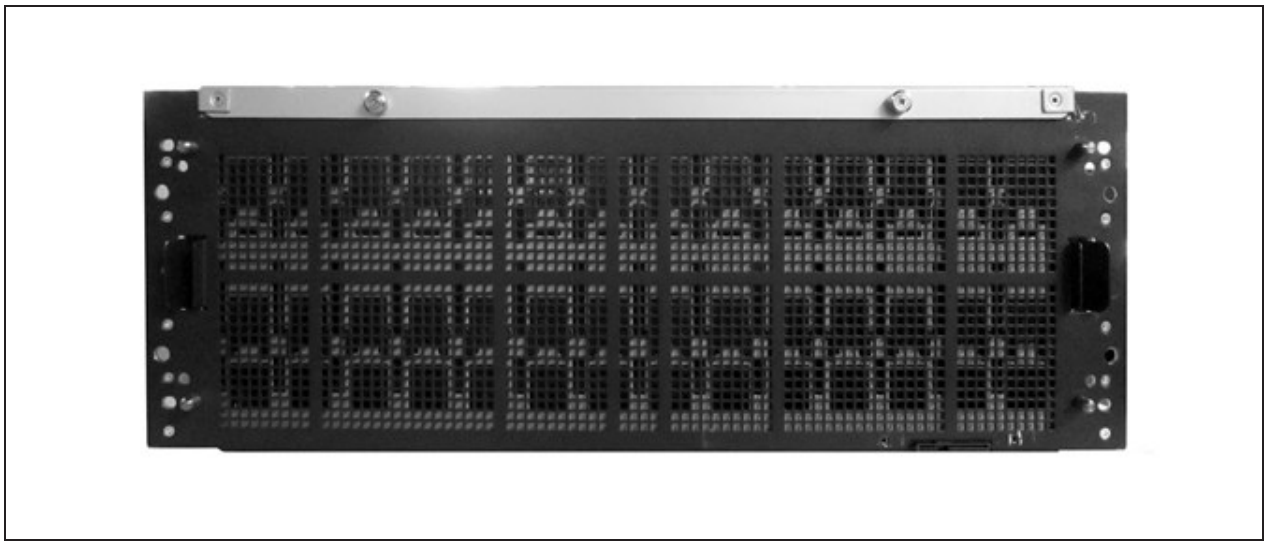


Figure 24 The front view of the 96-bay expansion node (front bezel removed).

Internal Components

The following table describes the internal field replaceable components.

Internal Component	Description
Data drives	The 96-bay expansion node supports up to 96 enterprise disk drives, mounted on individual drive sleds in the chassis. The drive sleds slide into bays in the top of the enclosure and lock in place.

Rear View

Figure 25 shows the major components on the rear of the 96-bay expansion node.

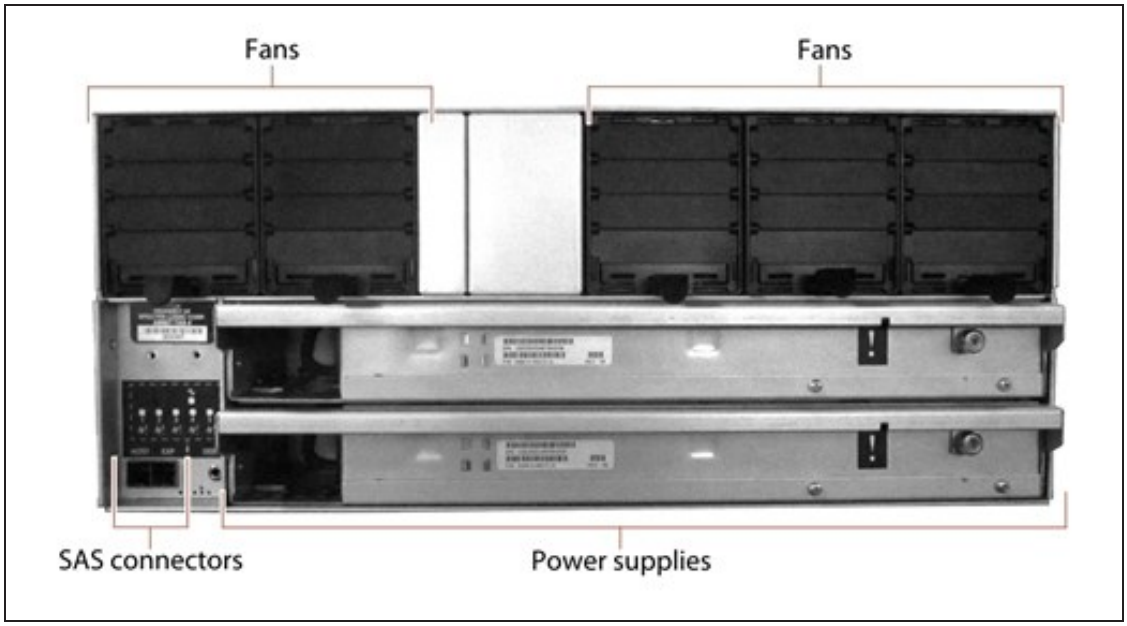


Figure 25 The rear view of the 96-bay expansion node.

Component	Description
Fans	Five hot-swappable fans provide the cooling for the 96-bay expansion node.
Power supplies	The 96-bay expansion node includes two power supplies to provide N+1 redundancy and fail-over protection. • Each power supply has its own AC power connector. • Each power supply has a single LED that lights to indicate when the power is on and functioning normally.
SAS connectors	The rear panel of the 96-bay expansion node has two SAS ports used to connect an expansion node to BlackPearl master node.

User Interface

The BlackPearl user interface provides browser-based configuration, management, and monitoring of the BlackPearl gateway. The following sections describe the common features that appear in all screens in the user interface.

Note: Prior to BlackPearl OS 5.3, the data storage units displayed in the BlackPearl user interface used base 10 (MB, GB, TB). Starting with BlackPearl OS 5.3, the unit displayed are base 2 (MiB, GiB, TiB) to better reflect actual storage usage. Screen captures used in this guide may not match what is displayed in the BlackPearl user interface.

Menus

The menu bar appears along the top edge of each screen. Use the menu bar drop-down menus to navigate through the interface.

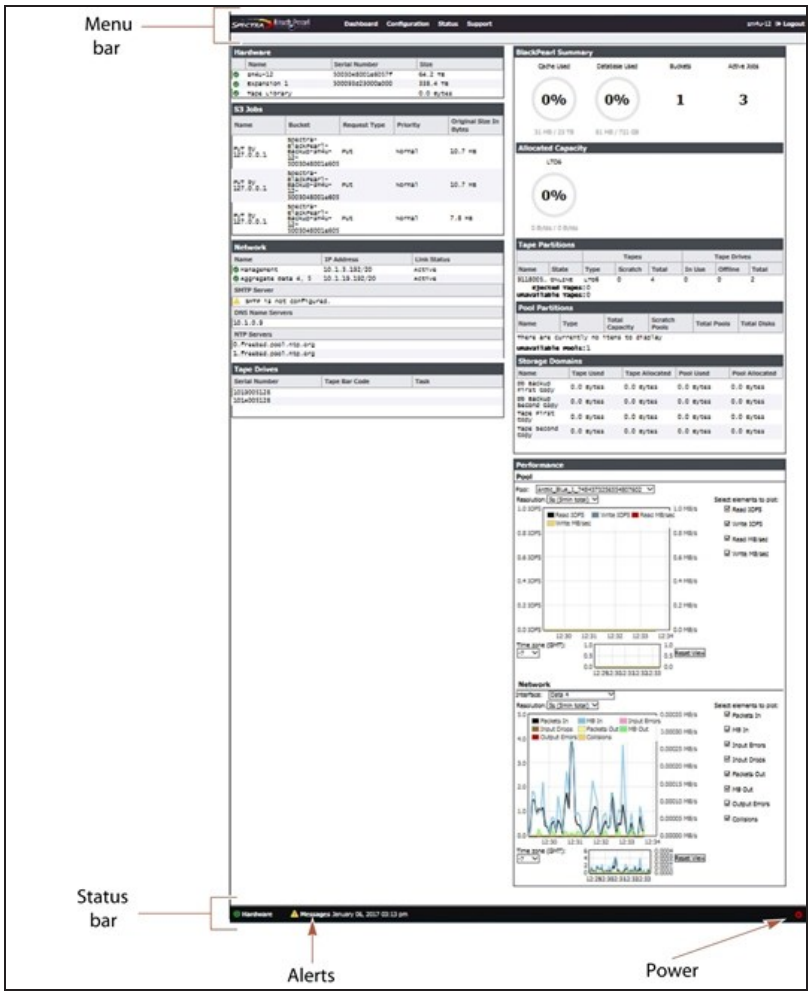


Figure 26 The Dashboard screen of the BlackPearl user interface.

The following table provides an overview of the screens available under each menu. The previously selected screen remains displayed until you select another option.

Note: Some options do not display in the system menu if the corresponding activation key is not installed.

Menu	Available Options
Dashboard	The **Dashboard** navigation link returns you to the Dashboard screen from any other screen. The Dashboard screen displays the general status of the gateway, tape cache, disk pools, volumes, and network connections. Clicking any of the panes on the Dashboard takes you to a details screen for that selection. The Dashboard screen also displays performance metrics for the gateway.

Configuration	The **Configuration** menu provides access to controls for configuring all aspects of gateway operation.
	• **NAS**
	  • **Pools**—Displays information about any currently configured NAS pools and lets you define new NAS pools, and edit or delete existing NAS pools.
	  • **Volumes**—Displays information about any currently configured NAS volumes on an existing NAS pool and lets you define new NAS volumes, and edit or delete existing NAS volumes.
	  • **Shares > CIFS**—Displays information about any currently configured CIFS shares and lets you define new shares, and edit or delete existing shares.
	  • **Shares > NFS**—Displays information about any currently configured NFS shares and lets you define new shares, and edit or delete existing shares.
	  • **Shares > Vail**—Displays information about any currently configured Vail shares and lets you define new shares, and edit or delete existing shares.
	• **Buckets**—Displays information about the currently configured buckets and lets you add, edit, or delete buckets. You can also view information about the objects contained in a bucket and the physical tape media associated with each bucket.
	• **Advanced Bucket Management**
	  • **Storage & Policy Management**—Lets you configure partitions, and create new storage domains and data policies.
	  • **Replication Targets**—Lets you configure BlackPearl, Amazon® S3 compatible, and Microsoft Azure® targets.
	• **Database Backup**—Displays information about any currently generated backups on the gateway, as well as allows you to create new backups, either manually or on a schedule.
	• **Services**—Displays information about the currently configured services and lets you edit existing services.

Menu	Available Options
	• **Network**—Provides controls for configuring the Ethernet ports on the BlackPearl gateway, configure a static route, Domain Name Servers, date and time, as well as entering SMTP (Simple Mail Transport Protocol) information to allow the gateway to send emails. • **Certificates**—Provides controls for installing signed, trusted SSL certificates for your data and management ports so that you do not need to resolve the security certificate warning when accessing these ports. • **Mail Recipients**—Provides controls for configuring mail recipient accounts to receive emails when a message severity threshold is reached, or when AutoSupport Log sets (ASLs) are generated by the gateway. • **Users**—Provides controls for creating new Amazon S3 compatible user accounts that act as owners for buckets, editing the login password, and displaying the Amazon S3 compatible credentials for each user
Status	The **Status** menu provides access to the tools for monitoring the BlackPearl gateway in your environment. • **Hardware**—Displays information about the gateway, its components, tape libraries and associated tape drives, and disk expansion nodes and associated disk drives. Selecting the tabs on the Hardware screen displays detailed component status information. • **Tape Management**—Provides controls for managing the tape media in the tape library connected to the BlackPearl gateway. • **Jobs**—Displays information about the status of all Amazon S3 compatible jobs currently being processed by the gateway. • **NAS > Pools**—Displays information about any currently configured NAS pools. • **NAS > Volumes**—Displays information about any currently configured volumes on an existing NAS pool. • **Messages**—Displays system messages for the gateway. • **Performance**—Displays performance metrics for the tape cache, individual drives, network connections, and the CPUs in the integrated server. • **Reports**—Provides controls for generating reports about the configuration and status of the gateway. Reports can be generated in XML or JSON (JavaScript Object Notation) formats.
Support	The **Support** menu provides access for maintenance and troubleshooting options for the BlackPearl gateway. • **Software**—Provides controls for updating the BlackPearl software. • **Activation Keys**—Provides controls for entering activation keys. • **Logs**—Displays any current ASL sets on the gateway and provides controls for generating a new log set.

Menu	Available Options
	• **Documentation**—Displays links to BlackPearl documentation. • **Contact Information**—Displays contact information for Spectra Logic Technical Support, as well as the part and serial numbers for the gateway. • **Tools > Data Integrity Verification**—Provides a tool for data integrity verification of storage pools.
Logout	Logs the current user out of the BlackPearl user interface and returns to the login screen.

The information in the following table can be found on the Status bar, located at the bottom of all screens.

Status Bar	Available Options
Hardware	Provides an at-a-glance status of the overall health of the BlackPearl gateway. Clicking this link takes you to the Hardware screen. For more information see View the Status of Hardware Components on page 250.
Messages	Displays the severity, date, and time of the highest severity unread message. Clicking this link takes you to the Messages screen. **Note:** This link does not display if there are no current system messages. For more information see Check System Messages on page 249.
Power	Provides controls for rebooting and shutting down the gateway. For more information see Reboot or Shut Down a BlackPearl Gateway on page 282. **Note:** The connection to the user interface is lost after running the reboot command. Wait while the gateway reboots before attempting to reconnect to the user interface.

Status Icons

Icons indicate the status of a component and the highest severity level for any system messages, as described in the following table.

Icon	Meaning
	**Component OK** The component is functioning correctly.
	**Information** An informational message about a system component is available. Check messages to determine the component.
	**Warning** A system component requires attention. Check messages to determine the component.
	**Error** A system component experienced an error condition. Check messages to determine the component and its error condition.
	**Unknown** The status of a system component cannot be determined. Check messages to determine the component and its status.

Supported Browsers

The BlackPearl user interface supports the following standard web browsers:

- Google® Chrome™ version 22 or later
- Mozilla® FireFox® version 27 or later
- Apple® Safari® version 7 or later
- Microsoft Internet Explorer® version 11 or later
- Microsoft Edge® version 79.0.309 or later
- Opera Software Browser version 12 or later

Note: Spectra Logic recommends using Google Chrome to access the BlackPearl user interface.

Chapter 2 - Initial Configuration

This chapter describes the initial setup of the Spectra BlackPearl Nearline Gateway, necessary for operation in your environment.

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Before You Begin

If your BlackPearl gateway was installed by Spectra Logic Professional Services the steps in this section are complete. They are provided here for reference. See Next Steps on page 95 to begin using your BlackPearl gateway.

Rackmount the Chassis

If desired, rackmount the chassis. Use the appropriate resource below:

- For a Gen3 H series, contact Spectra Logic Technical Support for instructions.
- For a Gen2 X, S, or V Series see the *BlackPearl Gateway Quick Start Guide*.
- For a Gen1 P, S, or V Series, see the *Spectra BlackPearl Rackmount Installation Guide*.

Install Drives

After you rackmount the chassis, you may need to install the drives that shipped with your BlackPearl system. Use one of the sections below to install the drives.

- Install a Drive in a Gen3 H Series Chassis on page 386
- Install a Drive in a Gen2 S Series Chassis on page 393
- Install a Drive in a Gen2 V Series Chassis on page 394
- Install a Drive in a Gen2 X Series Chassis on page 395
- Install a Drive in a Gen1 Chassis on page 397

Connect Ethernet Cables

Before proceeding with the below sections, you must connect Ethernet cables to the management and data ports on the BlackPearl gateway rear panel. See one of the following for the location of the Ethernet ports on the rear of the master node:

- For a Gen3 H Series see Rear Panel on page 36.
- For a Gen2 X Series see Rear View on page 45.
- For a Gen2 S or V Series see Rear Panel on page 52.
- For a Gen1 P, S, or V Series, see Rear Panel on page 61.

AUTOMATICALLY IMPORT ACTIVATION KEYS

Activation keys enable features on the BlackPearl gateway. They are tied to the serial number of the gateway for which they are issued, and cannot be used on another gateway. There are two types of activation keys; feature keys to enable features like NAS and the Vail application, and capacity keys that determine the amount of disk and tape storage available.

Renewals of expired activation keys are obtained by contacting Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

The USB device in the BlackPearl documentation kit contains the activation keys for the options that you purchased.

Note: If your BlackPearl documentation kit does not contain a USB device, see Manually Enter Activation Keys on page 231 for instructions for manually entering the activation keys.

Follow these steps to import the keys.

1. Insert the USB device into a USB port on the back of the gateway. See one of the following for the location of the Ethernet ports on the rear of the master node:
   - For a Gen3 H Series see Rear Panel on page 36.
   - For a Gen2 X Series see Rear View on page 45.
   - For a Gen2 S or V Series see Rear Panel on page 52.
   - For a Gen1 P, S, or V Series, see Rear Panel on page 61.

   When the BlackPearl gateway detects the USB device it automatically imports the activation keys and power cycles the gateway.
2. Power on the gateway using the instructions in Power On the Gateway on the next page.
3. Wait while the BlackPearl gateway performs its power-on sequence.



IMPORTANT Do not remove the USB device until after the gateway power cycles and the BlackPearl user interface displays a message that it is safe to remove the USB device.

POWER ON THE GATEWAY

Use the instructions in this section to power on a BlackPearl gateway, and optionally, a 44-bay, 77-bay, 96-bay, or 107-bay expansion node. During the power-on sequence, the BlackPearl gateway initializes all of its installed components and starts the BlackPearl web server.

1. If your BlackPearl configuration includes one or more expansion nodes, power on the expansion nodes first. If you do not have any expansion nodes, skip to Step 2 on page 78.

- To power on a 77-bay, 96-bay, or 107-bay expansion node, connect power cables to the power supplies on the rear of the expansion node chassis (see Figure 25 on page 67 and Figure 16 on page 56), then plug the power cables into power outlets near the chassis. The expansion node immediately powers on. Wait approximately four minutes while the expansion node initializes before powering on the BlackPearl master node.
- To power on a 44-bay expansion node, remove the front bezel and then gently press the power button on the front panel. Wait approximately four minutes while the expansion node initializes before powering on the BlackPearl master node.



Figure 27 Press the power button.

2. To power on a BlackPearl Gen1, Gen2, or Gen3 master node, connect power cables to the power supplies on the rear of the master node chassis. See one of the following for the location of the power supply connectors on the rear of the master node:

- For a Gen3 H Series see Rear Panel on page 36.
- For a Gen2 X Series see Rear View on page 45.
- For a Gen2 S or V Series see Rear Panel on page 52.
- For a Gen1 P, S, or V Series, see Rear Panel on page 61.

Then plug the power cables into power outlets near the chassis. Wait while the BlackPearl gateway completes its power-on sequence, which takes approximately 5 to 10 minutes, depending on the configuration.

Note: Do not use the front panel power button to power down the gateway. See Reboot or Shut Down a BlackPearl Gateway on page 282.

CONFIGURE THE BLACKPEARL MANAGEMENT PORT



IMPORTANT You must connect Ethernet cables as described in Connect Ethernet Cables on page 75 before either proceeding with the steps below.

The default IP address for the BlackPearl management port is set to **10.0.0.2**, with a netmask of **255.255.255.0**.

- If you do not want to change the default management port IP address, skip to Log Into the BlackPearl User Interface on page 82.
- If your network is already using this IP address, or you want to configure a different IP address for the management port:
  - Use the BlackPearl console to configure the management port IP address. See the instructions below.
  - Use the 10.0.0.2 IP address to log into the BlackPearl user interface and then change the IP address. Skip to Log Into the BlackPearl User Interface on page 82, then use the instructions in Configure the Management Port on page 131

Note: If you cannot use one of the methods above to change the Management port IP address, see Resolve a BlackPearl Management Port IP Address Conflict on page 457 for an alternate method.

1. Connect a monitor and USB keyboard or KVM switch to the rear of the BlackPearl gateway.

   Note: The Gen2 X Series chassis has a mini DisplayPort connection for the monitor. The other chassis have a VGA connection.

   See one of the following for the location of the monitor and USB ports on the rear of the master node:

   - For a Gen3 H Series see Rear Panel on page 36.
   - For a Gen2 X Series see Rear View on page 45.
   - For a Gen2 S or V Series see Rear Panel on page 52.
   - For a Gen1 P, S, or V Series, see Rear Panel on page 61.

   The Console screen displays.

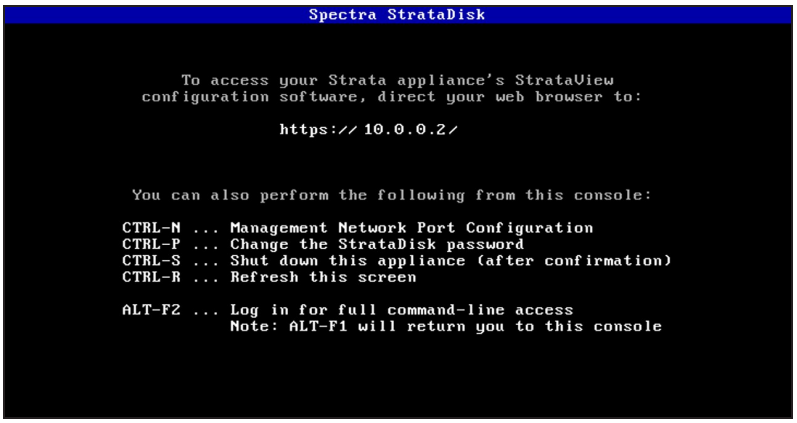


Figure 28 The Console screen.

2. Press **CTRL-N**. The Configure Management Network Interface screen displays.

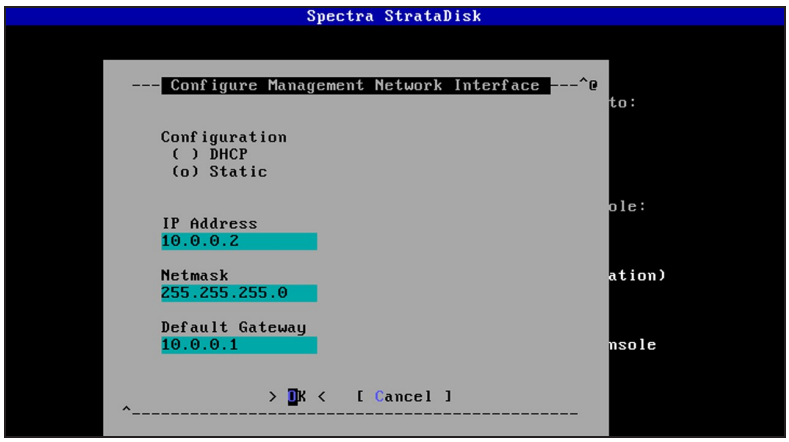


Figure 29 The Configure Management Network Interface screen.

3. Select either **DHCP** or **Static** as the addressing method.

   If you select static addressing, enter the following information:

- **IP Address**—Enter a valid IPv4 address.
- **Netmask**—Enter the subnet mask.
- **Default Gateway**—Enter the default network gateway.

4. Select **OK**. The console screen displays showing the new IP address.

Note: If the new IP address does not display, you may need to manually refresh the console screen by pressing **CTRL-R**.

5. You are now able to connect to the BlackPearl user interface with the IP address displayed in Step 4.
6. Disconnect the monitor and USB keyboard from the BlackPearl gateway.

LOG INTO THE BLACKPEARL USER INTERFACE

Use the following instructions to log into the BlackPearl user interface.

Note: There is no limit to the number of users who can log in to the user interface. Spectra Logic recommends only one person use the interface at a time to avoid conflicting operations.

Note: To log into the BlackPearl user interface on a system that is configured to use Multi-Factor Authentication, see Log In to a System Configured to Use Multi-Factor Authentication on page 196.

1. Using a standard web browser, enter the IP address for the BlackPearl management port configured in Configure the BlackPearl Management Port on page 79.

   Note: The BlackPearl user interface uses a secure connection.

2. If necessary, resolve the security certificate warning for the BlackPearl user interface.

   The BlackPearl gateway ships with non-signed SSL certificates for both the data and management ports. When using the shipped certificates, you must pass a security check every time you attempt to access the management port to view the BlackPearl user interface, or when you attempt to transfer data using the data port.

Notes:
- The absence of the certificate does not affect functionality.
- If desired, you can install signed, trusted SSL certificates for your data and management ports so that you no longer need to pass the security check when accessing these ports. See Configure Certificates on page 141.

3. Enter the primary administrator username and password. The fields are case sensitive.
   - The default username is **Administrator**.
   - The default password is the serial number of the master node. Find the serial number on the sticker positioned on the top of the chassis, on the right-hand side, toward the front. The serial number is indicated by the letters "SN" on the sticker.

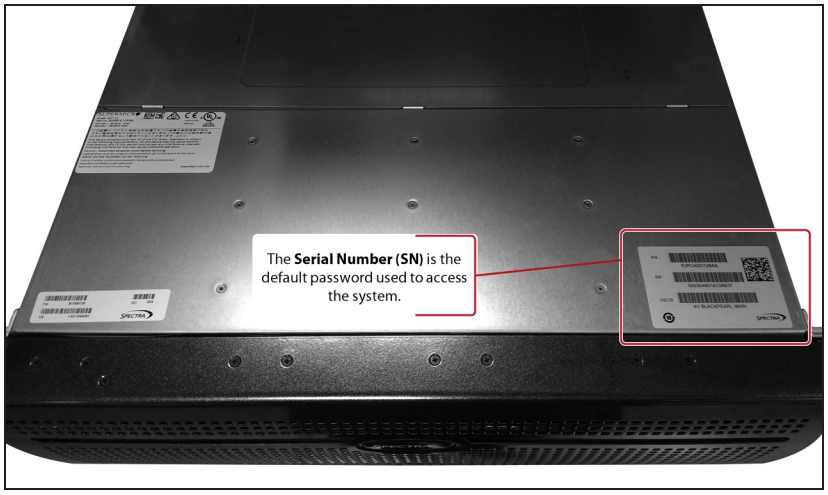


Figure 30 The BlackPearl serial number sticker.

Notes:
- Spectra Logic recommends that you change the default password for the primary administrator (see Edit a User on page 219).
- If you are running BlackPearl OS 4.0 through 5.3, the default username is **Administrator** and the default password is **spectra**.
- If this is the first time that you log in after importing activation keys, an informational message displays indicating that you can now safely remove the USB device. See Automatically Import Activation Keys on page 76 for instructions for closing the message.

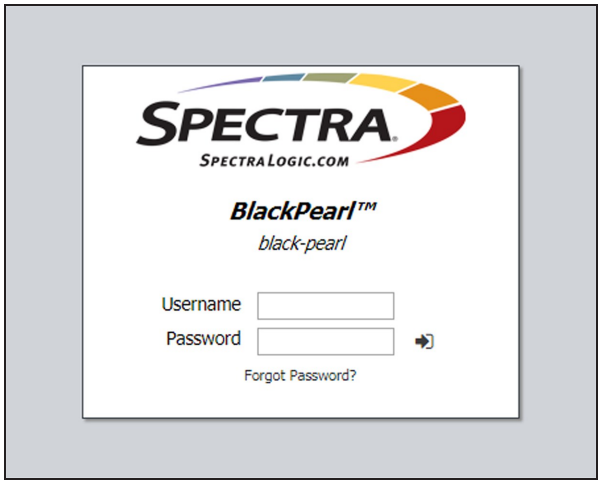


Figure 31 The BlackPearl Login screen.

4. Click to log in.

IMPORTANT The remainder of this guide assumes that you are logged in to the BlackPearl user interface.

CONFIGURE THE DATA CONNECTION

This section describes using the BlackPearl user interface to configure one or more data connections for the BlackPearl gateway. The configuration steps are the same for all standard and optional port types.

Notes:
- You can create one or more data connections to the gateway.
- You can configure link aggregation for better performance.
- While different types of Ethernet network interface cards can be installed in the same BlackPearl gateway, only one type port can be used in each link aggregation configuration.
- You can only use the BlackPearl management port to access the BlackPearl user interface. You cannot use this port for data transfer.
- For a BlackPearl HotPair configuration, see the *Spectra BlackPearl HotPair Installation & Configuration Guide* for information on configuring data connections.

Configure an Aggregate Port Data Connection

Link aggregation uses multiple Ethernet ports, configured with a single MAC address, to improve data transfer speeds. See Link Aggregation on page 154 for more information.

IMPORTANT The network switch connected to the BlackPearl gateway must be configured for Level 3 LACP in order to support an aggregate data connection on the BlackPearl gateway.

Use the following instructions to configure an aggregate port data connection.

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays with information about the network connections of the gateway.

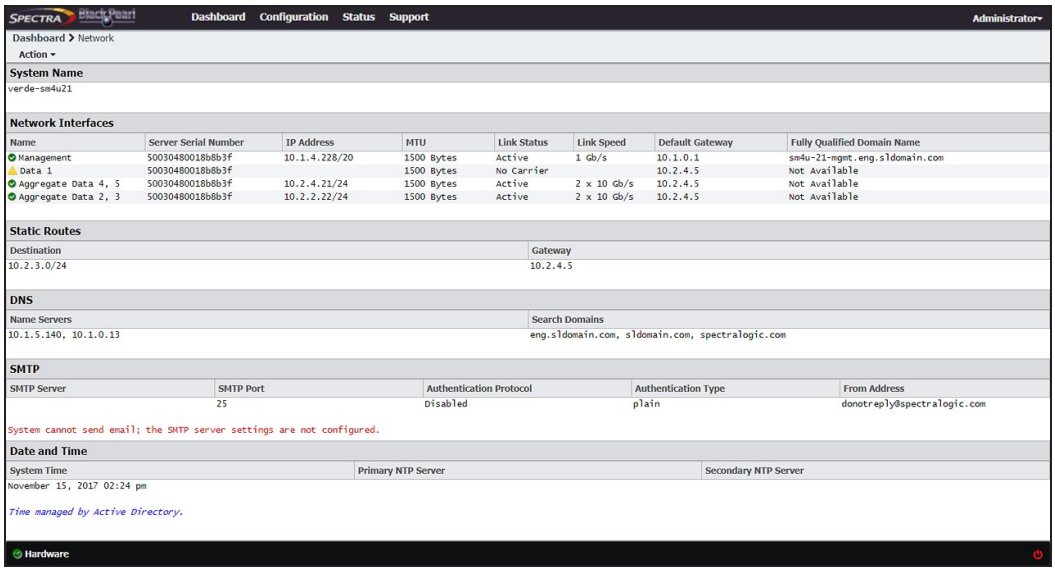


Figure 32 The Network screen.

2. From the menu bar, select **Action > New Aggregate Interface**. The New Aggregate Interface dialog box displays.

Note: Depending on your hardware configuration, the New Aggregate Interface dialog box may look different than what is shown below.

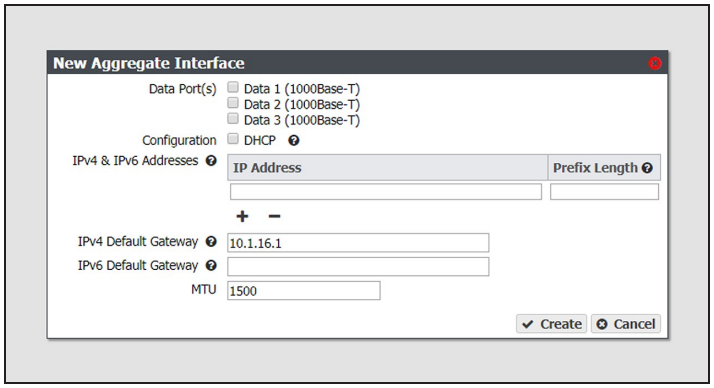


Figure 33 The New Aggregate Interface dialog box.

3. Select the **Data Port(s)** you want to configure into an aggregate data interface. Only one type of port can be used in an aggregation. For example, you cannot use both 10 GigE and 40 GigE ports in the same link aggregation.
4. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.
5. To configure a static IP address, click the **+** button and enter the following information:

- **IP Address**—Enter a valid IPv4 or IPv6 address.

Note: You cannot enter an IPv4 address if you selected DHCP in Step 4.

- **Prefix Length**—Enter the subnet mask.

Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

6. If applicable, enter the **IPv4 Default Gateway**.

Notes:
- If you selected DHCP in Step 4, this option is unavailable.
- The gateway entered for the last configured IPv4 connection sets the default gateway for the BlackPearl gateway.

7. If applicable, enter the **IPv6 Default Gateway**.

Notes:
- The gateway entered for the last configured IPv6 connection sets the default gateway for the BlackPearl gateway.
- The IPv6 Gateway does not need to be configured when the BlackPearl gateway is connected to a SLACC network.

8. Change the **MTU** (Maximum Transmission Unit) value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.
9. Click **Create**.

Configure a Single Port Data Connection

Use the following instructions to configure a single port data connection.

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays with information about the network connections of the gateway.

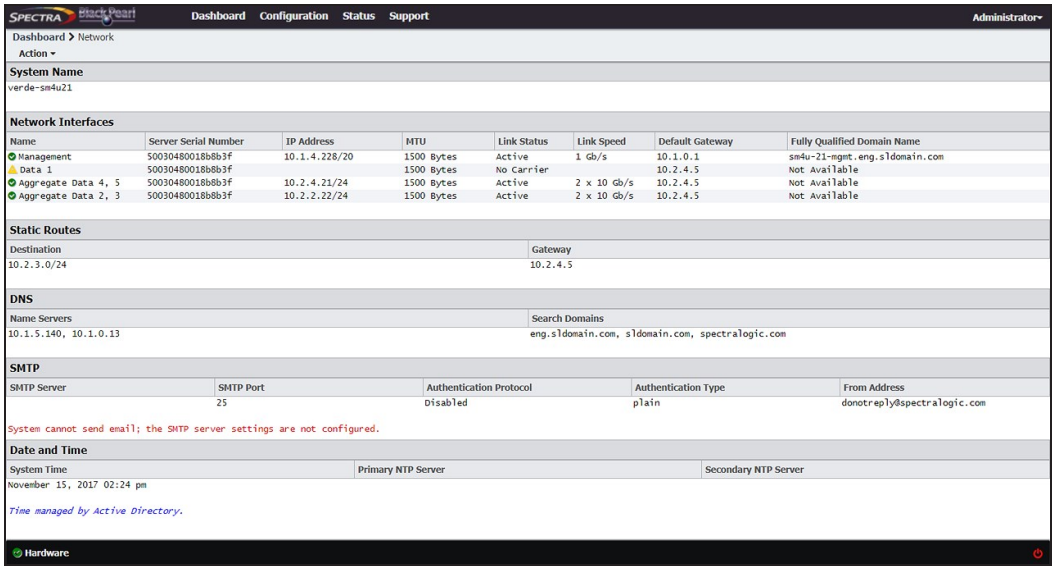


Figure 34 The Network screen.

2. Double-click the Data # row in the Network Interfaces pane for the port you want to configure, or select the Data # row and select **Action > Edit** from the menu bar. The Edit Data # dialog box displays.

Note: Depending on your hardware configuration, the Edit Data # dialog box may look different than what is shown below.

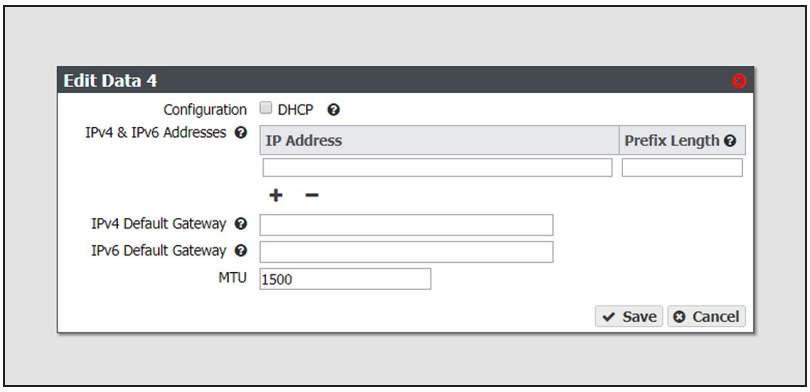


Figure 35 The Edit Data # dialog box.

3. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.

4. To configure a static IP address, click the **+** button and enter the following information:
   - **IP Address**—Enter a valid IPv4 or IPv6 address.

   Note: You cannot enter an IPv4 address if you selected DHCP in Step 3.

   - **Prefix Length**—Enter the subnet mask.

   Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

5. If applicable, enter the **IPv4 Default Gateway**.

   Notes:
   - If you selected DHCP in Step 3, this option is unavailable.
   - The gateway entered for the last configured IPv4 connection sets the default gateway for the BlackPearl gateway.

6. If applicable, enter the **IPv6 Default Gateway**.

   Notes:
   - The gateway entered for the last configured IPv6 connection sets the default gateway for the BlackPearl gateway.
   - The IPv6 Gateway does not need to be configured when the BlackPearl gateway is connected to a SLACC network.

7. Change the **MTU** (Maximum Transmission Unit) value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.
8. Click **Save**.

Configure a Static Route

The BlackPearl gateway only supports communication with one default gateway. When configuring a BlackPearl gateway with multiple data connections, each connection communicates via the gateway entered when the connection was configured. The gateway entered for the last configured connection sets the default gateway for the BlackPearl gateway.

When configuring a gateway with multiple data connections, if each data connection only communicates with its own network, a static route is not required. When an additional network or external network is only available from one, but not all, of the data connections configured on the BlackPearl gateway, a static route is required in order for the gateway to communicate to the additional network.

For example, if one data connection is on the 10.2.2.x network and another connection is on the 10.2.4.x network, when the 10.2.3.x network is connected externally to the 10.2.4.x network, a static route must be configured on the BlackPearl gateway to route communication with the 10.2.3.x network through the data connection on the 10.2.4.x network.

After creating the static route to the isolated network, you must create additional static routes to each specific host computer on the isolated network. If the BlackPearl gateway receives a request from an IP address that is not configured to a static route, then the request is sent to the default gateway. If the default gateway is not connected to the IP address for isolation reasons, the request fails.

Note: Static routes are only used with IPv4 addresses.

Use the instructions in this section to configure a static route.

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays (see Figure 34 on page 87).
2. From the menu bar, select **Action > New Static Route**. The Static Route dialog box displays.

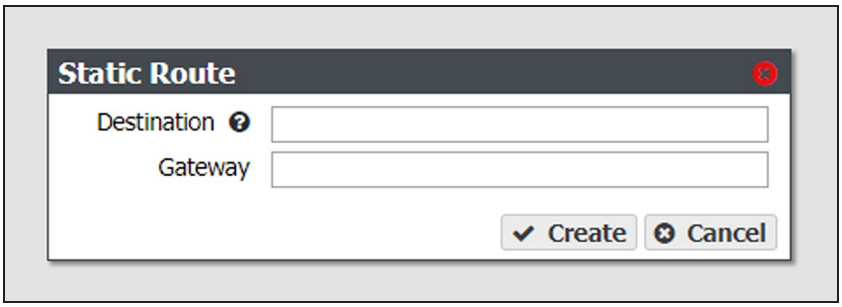


Figure 36 The Static Route dialog box.

3. In the **Destination** field, enter either an IPv4 host address or network address that you want to access through the data connection.
4. Enter the **Gateway** of the data connection used to communicate with the isolated network.
5. Click **Create**.
6. Repeat Step 2 through Step 5 for each host computer on the isolated network.

Additional Network Configuration

See Network Configuration on page 129 for instructions on configuring the management port, networking services, and adding SSL certificates.

CREATE A USER

Use the instructions in this section to create users, which act as Amazon S3 compatible S3 users when interacting with the BlackPearl gateway through a DS3 SDK (Software Development Kit) client, the DS3 API, or the Vail Application. Each user has a unique Amazon S3 compatible S3 Access ID and Secret Key.

Description of User Types

There are four different types of users in the BlackPearl user interface. Administrator users, monitor users, login users, and CIFS users. Additionally, users can be combined with other users into Amazon S3 compatible S3 groups, in which all members of the group share the same permissions. Use the table below for a description of the user types.

User	Description
Administrator	An administrator account is created by default. This account can access the BlackPearl user interface and has full control over all user interface functions. The default username for the primary administrator is **Administrator**, and the password is the serial number of the master node. Find the serial number on the sticker positioned on the top of the chassis, on the right-hand side, toward the front. The administrator account is automatically created without any permissions. **Notes:** • Spectra Logic recommends changing the password for the primary administrator. See Edit a User on page 219. • If you are running BlackPearl OS 4.0 through 5.3, the default username is **Administrator** and the default password is **spectra**.
Monitor User	This account can access the BlackPearl user interface but cannot use any functions of the user interface other than exporting tapes, creating a manual snapshot of a volume, or marking a volume read only. This account is useful if you need to view the status of Amazon S3 compatible S3 jobs, or any other aspect of the user interface, or create a snapshot, but do not have access to an administrator account. The default username and password are both **monitor** using all lowercase letters. **Notes:** • The monitor user can open any menu or function and attempt to edit settings, but these changes are ignored when the monitor user attempts to save the changes.
Login User	A user with Login permissions is able to log into the BlackPearl user interface. **Notes:**

User	Description
	• Administrator and Monitor users must also have Login permission in order to log in to the BlackPearl user interface. • The SpectraApp user requires Login permission in order to load the embedded dashboard into an external Spectra software application.
CIFS User	A user with CIFS permission is able to access CIFS shares in a Windows workgroup environment.
SpectraApp	A user with SpectraApp permission is required to load the BlackPearl embedded dashboard in to the Spectra Vail, StorCycle, or RioBroker applications. See the documentation for your Spectra software application for instructions on loading the embedded dashboard. **Notes:** • A user with Administrator permission is required to create, edit, or delete a SpectraApp user. • The SpectraApp user requires Login permission in order to load the embedded dashboard into an external Spectra software application.

Create a User

1. From the menu bar, select **Configuration > Users.** The Users screen displays.

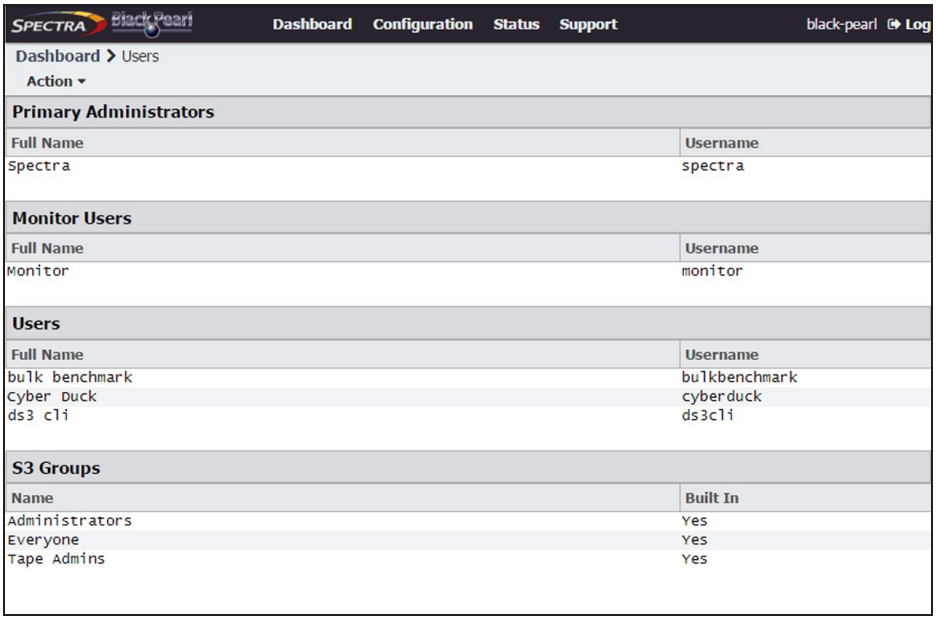


Figure 37 The Users screen.

2. Select **Action > New** from the menu bar. The New User dialog box displays.

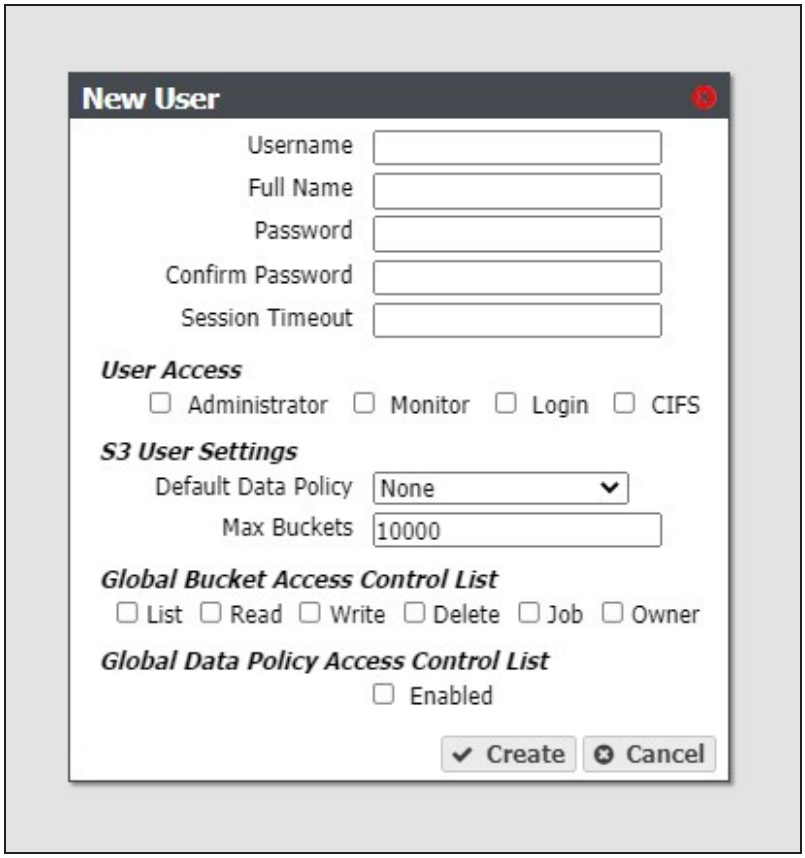


Figure 38 The New User dialog box.

3. Enter the desired **Username** for the user. The Username cannot contain capital letters or spaces and is limited to 16 characters. The Username is used to identify the user in the DS3 environment.
4. Enter the user's **Full Name**.
5. Enter and confirm the desired **Password** for the user.
6. If desired, enter the value for the **Session Timeout** in minutes. This value cannot exceed 999 minutes.
7. Select one or more **User Access** permissions. See Description of User Types on page 90 for information on each level of user access permission.

Note: Administrator and Monitor users must also select **Login** in order to log in to the BlackPearl user interface.

8. From the drop-down list, select a **Default Data Policy** for the user. If specified, the gateway uses the selected data policy for all buckets created by the user, unless a different policy is specified during bucket creation.
9. Enter a value for the **Max Buckets** the user is allowed to create. The default value of 10000 is pre-entered.

10. Select or clear options for the **Global Bucket Access Control List**. These options give or deny permission for the user being created to perform the action described in the table below, for all buckets present on the gateway, as well as any buckets created at a future date.

Name	Description
List	The user can see the bucket and can list the objects in a bucket.
Read	The user can get objects and create GET jobs.
Write	The user can put objects and create PUT jobs.
Delete	The user can delete objects, but cannot delete the bucket.
Job	The user can modify or cancel jobs created by other users. The user can also see the details of jobs created by other users. **Note:** All users can view all jobs, but by default, only the initiator of the job can see the full details of a job.
Owner	The user receives full access to all buckets, including all permissions listed above.

11. If desired, under **Global Data Policy Access Control List**, select the check box to allow the user access to any data policy created on the gateway.
12. Click **Create** to create the new user. The gateway generates a unique Amazon S3 compatible S3 Access ID and Secret Key for the user.
13. If desired, repeat Step 2 on page 92 through Step 12 to create additional users.

VIEW AMAZON S3 COMPATIBLE CREDENTIALS

There are two methods you can use to view Amazon S3 compatible credentials, through the User screen, or the User Profile screen.

Using the User Screen

1. From the menu bar, select **Configuration > Users.** The Users screen displays (see Figure 37 on page 91).
2. Select the user for which you want to view the Amazon S3 compatible credentials from the User pane of the Users screen, and then select **Action > Show S3 Credentials**. The Amazon S3 compatible S3 Credentials dialog box displays.

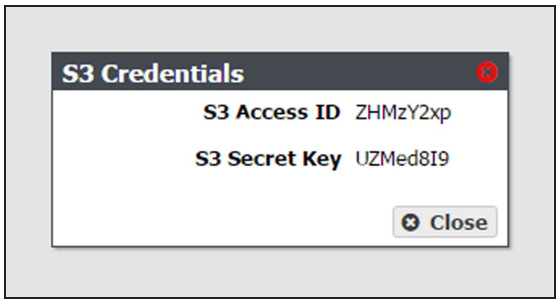


Figure 39 The Amazon S3 compatible S3 Credentials dialog box.

3. Use the Amazon S3 compatible **S3 Access ID** and Amazon S3 compatible **S3 Secret Key** to access the BlackPearl gateway using a DS3 client, the DS3 API, or Vail sphere.

Using the User Profile Screen

1. From the right side of the menu bar, select ***Current User*** **> User Profile**. The User Profile screen displays.
2. Select **Action > Show S3 Credentials**. The S3 Credentials dialog box displays.

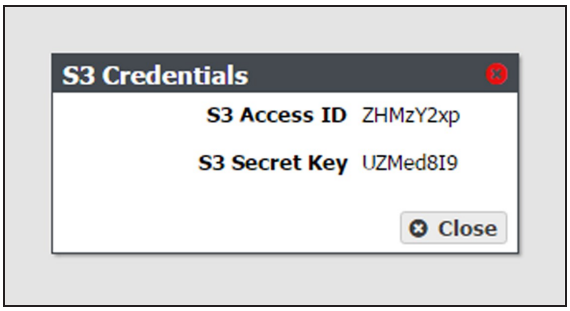


Figure 40 The S3 Credentials dialog box.

3. Use the **S3 Access ID** and **S3 Secret Key** to access the BlackPearl gateway using a DS3 client, DS3 API, or Vail sphere.

Next Steps

The BlackPearl gateway now has the necessary components configured to begin designing your storage architecture. Continue with one of the following:

- See Additional Configuration Options on page 191 for information about the additional options that can be configured on the BlackPearl gateway.
- See Operating the BlackPearl Nearline Gateway on page 234 for information about day-to-day monitoring and operation of the gateway.
- See Using AutoSupport on page 403 to set up AutoSupport to collect and email log sets.
- See Maintaining the BlackPearl Nearline Gateway on page 371 for maintenance options for the gateway.

Chapter 3 - Configuring Network Attached Storage

This chapter describes using the BlackPearl user interface to configure Network Attached Storage pools, volumes, and shares on a BlackPearl gateway. If you have not purchased a NAS activation key, these features do not display in the BlackPearl user interface.

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Overview of NAS Storage Pools, Volumes, and Shares

Storage pools, volumes, and shares are the logical components used to interact with the data storage capacity provided by NAS.

Storage Pools

A storage pool groups a set of physical drives together to create a virtual drive that the operating system treats as a single physical drive. Depending on how it is configured, a storage pool can provide mirrored, single-parity, double-parity, or triple-parity data protection. Higher levels of protection allow for more individual drives to fail before the data is compromised. The costs of higher protection are reduced storage availability and reduced performance.

Volumes and Shares

Volumes are located on each storage pool. Volumes can be configured with a minimum size and thin provisioned with a maximum size. When you create a volume, you can specify whether it uses compression, and whether the time stamp for files is updated when the file is read (access time). After the volume is created, it can be shared (made available for use by other computers on the network) via either the NFS service or the CIFS service.

Naming Considerations

When a volume is shared, the volume mount path uses a combination of the storage pool name and volume name. The combined name must be less than 78 ASCII characters, or the volume fails to mount. Additionally, storage pool names are limited to 48 characters, and volume names are limited to 62 characters. Even if the storage pool name is a single character, you are still restricted to 62 characters in the volume name.

Using BlackPearl NAS with the Spectra StorCycle Application

The StorCycle application can use symbolic links (symlinks). However, the BlackPearl NAS solution does not support symlinks. See the *StorCycle Application User Guide* for more information.

CREATE A NAS STORAGE POOL

When creating a new NAS pool, keep the following in mind:

- Each storage pool requires a minimum of one drive. Spectra Logic recommends using eight drives or more in a storage pool to reduce the impact of the overhead. Overhead is the space on the storage pool used to store parity data, and not used for data storage.
- Drives can only be associated with one storage pool. To create a new storage pool using drives that are already configured in an existing storage pool, you must first delete the existing storage pool as described in Delete a Storage Pool on page 163. You can then create a new storage pool using newly available drives.
- Any drives not configured in storage pools act as global spare drives. If a drive failure occurs, the gateway immediately activates a global spare. When the failed drive is replaced it becomes a spare.
- Spectra Logic recommends leaving at least one drive for a global spare.

Use the following steps to create a new NAS storage pool.

1. From the menu bar, select **Configuration > NAS > Pools**, or click the Pools pane on the Dashboard. The NAS Pools screen displays.

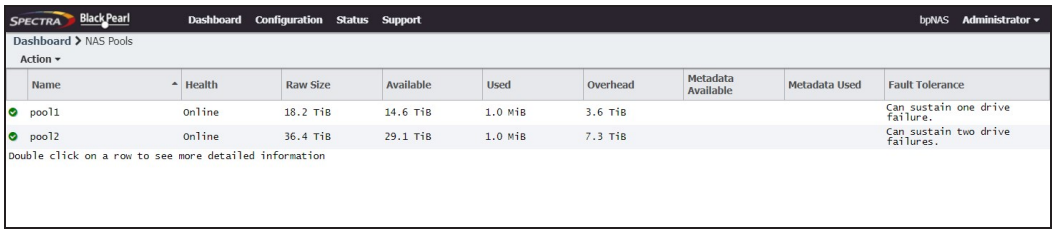


Figure 41 The NAS Pools screen.

2. Select **Action > New.** A dialog box opens to show the default configuration options for the new pool.

Note: The **Storage Pool Preview** pane does not display until you have selected the disks you want to use in the storage pool

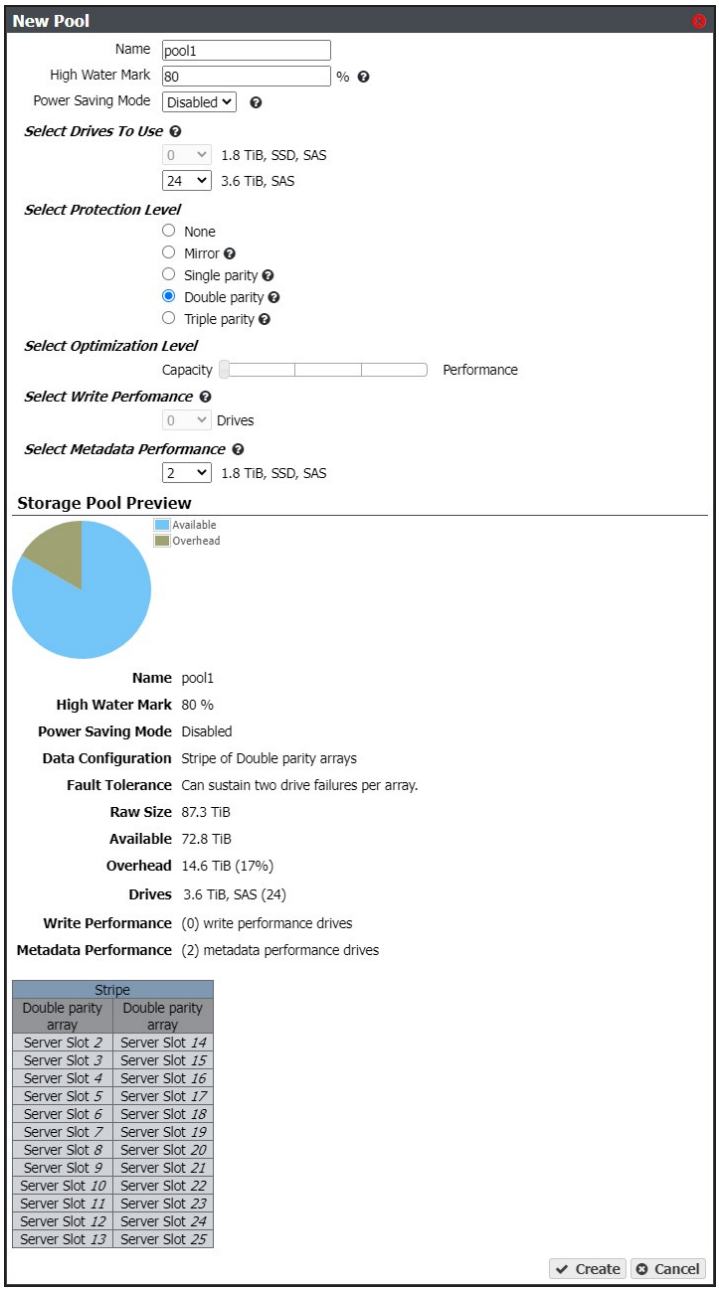


Figure 42 The New Pool dialog box.

3. Configure the storage pool as required for your environment. As you make changes, the screen updates to show the characteristics of the new pool.

For this option....	Do the following...
Name	Enter a name for the pool. Pool names are limited to 48 characters. **Notes:** • The combined storage pool and volume name must be 78 characters or fewer. To avoid problems sharing volumes, Spectra Logic recommends a pool name of 32 characters or fewer. • Each pool name must be unique. This field is case sensitive. Only the following special characters are allowed: hyphen (-), underscore (_), colon (:), and period(.).
High Water Mark	Enter a percentage. When the used space on the pool reaches this percentage, an alert is generated. Enter 0 if you do not want to set an alert level.
Power Saving Mode	Using the drop-down menu, select the desired **Power Saving Mode**. Enabling the power saving mode sets the standby timer to 60 minutes for all drives in the pool, but only if all drives in the pool are capable of using a standby timer. When the disk pool is idle for 60 minutes, the drives spin-down to conserve power. **Notes:** • Spectra Logic recommends leaving power saving mode **disabled**. • To use this feature, all drives in the storage pool must be power-saving compatible.
Auto Trim (not pictured)	Select to enable Auto Trim on SSD and NVMe drives. Auto trim automatically clears unused data blocks from SSD or NVMe drives, which improves both performance and longevity. When enabled, files that are deleted are promptly marked for reuse, helping to maintain drive speed by reducing write amplification. This also prolongs drive lifespan by minimizing unnecessary write operations.
Select Drives To Use	Use the drop-down menu to select the number of drives to include in the pool. If your gateway contains more than one type of disk drive, multiple drop-down menus are present, but only one type can be assigned to a pool. Any drive not in a storage pool acts as a global spare. A global spare drive is activated as soon as a drive configured in a storage pool fails.

For this option....	Do the following...
Select Protection Level	Use the radio buttons to select the protection level for the pool. Only one option can be selected. Use the Storage Pool Preview information to compare the fault tolerance and required overhead for each configuration. **None**—The pool is not configured to provide data protection. Any drive failure results in data loss. **Mirror**—Data is striped across two mirrors. Any detected data corruption is corrected using checksums. This type of RAID offers the best performance for small random reads and writes. **Single parity**—Data is striped across multiple single-parity arrays, which can tolerate one drive failure without data loss. This type of RAID has faster performance than double- and triple-parity based RAIDs. **Double parity**—Data is striped across multiple double-parity arrays, which can tolerate two drive failures without data loss. In most cases, double-parity provides the best balance between data protection, performance, and storage capacity. **Triple parity**—Data is striped across multiple triple-parity arrays, which can tolerate three drive failures without data loss. This type of RAID provides the most data protection.
Select Optimization Level	Use the slider to maximize either pool capacity or performance, or to mix the two options. Greater capacity means more storage space but slower performance. Higher performance means the pool is faster at reading or writing data with less overall capacity. **Note:** The Storage Pool Preview pane of the New Pool screen changes as you move the slider between Capacity and Performance to show the impact your changes have on the storage pool.
Select Write Performance	Use the drop-down menu to select the number of drives to use to increase write performance when the pool is shared using NFS. This feature is only intended for storage pools with NFS shares and typically has little impact on CIFS share performance.
Select Metadata Performance	Use the drop-down menu to select the number of drives to use to increase performance when searching metadata, restoring small files, and in deduplication operations. These drives are dedicated to storing metadata information about all objects on the pool and are useful if you search many files before restoring them. **Note:** Metadata Performance drives can only be selected in multiples of three. **Note:** These drives are permanently part of the storage pool and cannot be removed.

4. Click **Create**. The NAS Pools screen displays. The storage pool is automatically created and is available for use immediately.

CREATE A VOLUME

Before you begin using a disk pool to store data, you must create one or more volumes to organize how the information is stored on the pool. After you create a volume, you can share the volume using NFS or CIFS, but you cannot share a volume using more than one method.

Volumes are thin provisioned, so it is possible for the combined allocated maximum storage of all volumes to exceed the physical space available.

Note: If you want to configure the volume to use the NFI service (Network File Interface) to automatically transfer files from the NAS storage to the local gateway's storage domains or to a remote BlackPearl Nearline gateway, configure the NFI service before configuring the volume. See Configure the NFI Service on page 118.

Use the following steps to create a volume on a disk pool.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays.

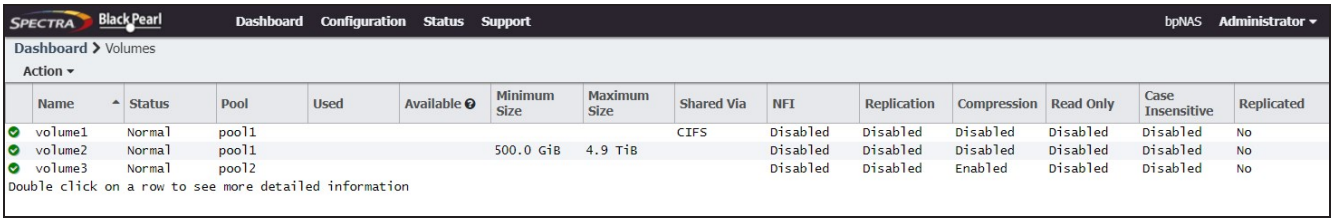


Figure 43 The Volumes screen.

2. Select **Action > New**. The New Volume dialog box displays.

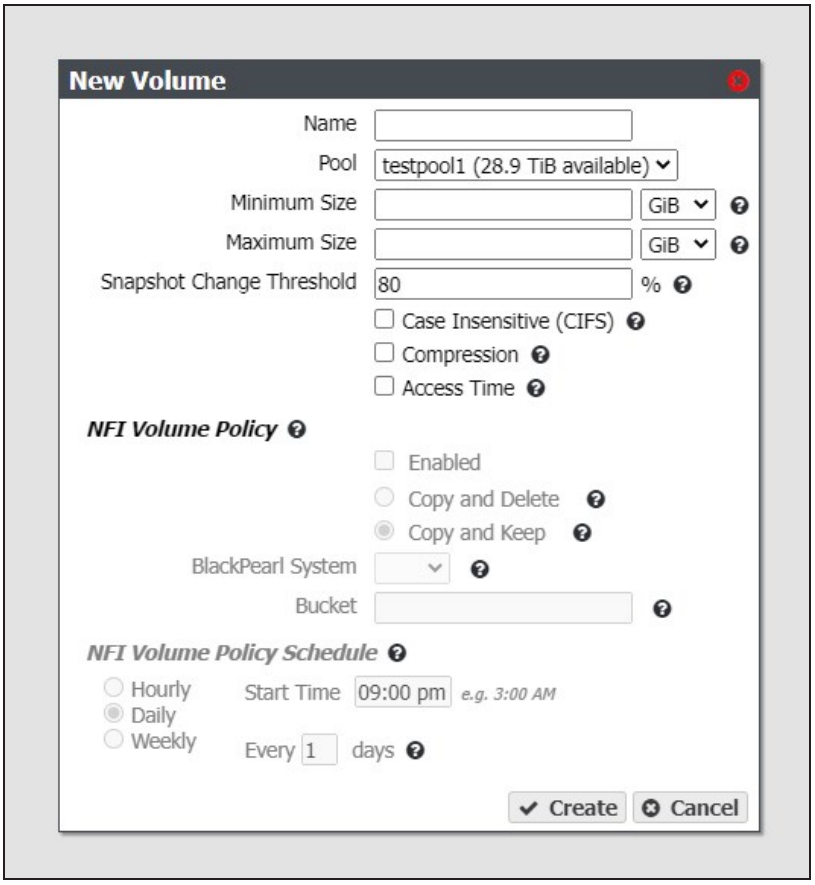


Figure 44 The New Volume dialog box.

3. Configure the volume as required for your environment.

For this option....	Do the following...
Name	Enter a name for the new volume. Volume names are limited to 62 characters or fewer. **Notes:** • The combined disk pool and volume name must be 78 characters or fewer. • NFS does not allow spaces in share names. As a result, any spaces in the volume name are replaced by underscores in the corresponding NFS share name. The BlackPearl user interface displays the volume name without the underscores. For example, for a volume named **Share One**, the corresponding NFS share is named **Share_One** to external network computers, but it is named **Share One** in the BlackPearl user interface.

For this option....	Do the following...
Pool	Select the disk pool on which to create the volume. If there are multiple disk pools configured on the gateway, use the drop-down menu to select the **Pool** where you want to create the volume.
Minimum Size	Select the desired unit size from the drop-down menu and enter a numerical value for the minimum size in the text box to the left of the unit size drop-down menu. This space is allocated immediately if there is sufficient space available on the disk pool. If there is insufficient space available, volume creation fails. **Note:** Leave the **Minimum Size** and **Maximum Size** blank to create the volume with access to all available space on the disk pool.
Maximum Size	Select the desired unit size from the drop-down menu and enter a numerical value for the maximum size in the text box to the left of the unit size drop-down menu. **Notes:** • Volumes are thin provisioned, so it is possible for the combined allocated maximum storage of all volumes to exceed the physical space available. • Leave the **Minimum Size** and **Maximum Size** blank to create the volume with access to all available space on the disk pool.
Snapshot Change Threshold	Specify the percentage of data change between consecutive snapshots that triggers a possible ransomware warning. If the percentage of data changes by more than the threshold, a message displays in the BlackPearl user interface, and an email is sent to the Administrator if the Administrator user is configured to receive warning emails. • Allowed values are between 0 and 99. **Note:** Spectra Logic recommends configuring the Administrator user to receive emails when a warning event occurs. **Note:** The BlackPearl Nearline gateway uses unique data to detect the specified percentage change when data is deleted. If you enable compression for this volume, when you change the data on the source, the percentage change on the source and the percentage change in the snapshot may not be the same. The BP uses the percentage change of the snapshot to determine when to trigger a warning.
Case Insensitive (CIFS)	If desired, select this option to configure the volume to treat all names as case insensitive, which can improve performance, especially in situations where directories contain a large number of files. **Notes:** • This option should only be used for volumes shared using CIFS and **cannot** be changed after creating the volume. • Creating a CIFS share on a case-sensitive volume reduces performance. • Case-insensitive volumes are useful for Commvault® targets.

For this option....	Do the following...
	 **CAUTION** **DO NOT** enable this setting if you plan to share the volume using NFS.
Compression	If desired, select the check box to enable data compression using ZFS LZ4 algorithm to allow the BlackPearl gateway to store more data. If the data being written is compressible there is typically an increase with store and restore operations, because less data is transferred to and from the disk drives. The size reduction of transferred files depends on how much the system can compress the data, and may fluctuate. The data compression process uses CPU cycles to perform the compression. If compression is enabled for non-compressible data, for example JPEG images or movie files that use the H. 264 codec, the compression process may use an excessive number of CPU cycles, slowing the overall performance of the gateway. This impact is less evident with Gen2 and Gen3 master nodes.
Access Time	If desired, select the check box to configure the gateway to update the time stamp of a file when it is read from the volume. Selecting **Access Time** may slow performance.

Configure the NFI Volume Policy

The NFI service is used to automatically transfer files from the NAS volume to the local gateway's storage domains or to a remote BlackPearl Nearline gateway. If you do not want to configure NFI for this volume, continue with Step 4 on page 109.

Note: Vail shares are not compatible with NFI. Do not enable this feature is you plan to create a Vail share on the volume.

1. Select the **Enabled** check box to enable the **NFI Volume Policy**.
2. Select either **Copy and Keep**, or **Copy and Delete**.

This option....	Does the following...
Copy and Keep	New or changed data in the volume is copied to the BlackPearl managed object storage and retained in the NAS volume.
Copy and Delete	Data in the volume is copied to the BlackPearl managed object storage and then deleted from the NAS volume.

3. Using the drop-down menu, select a **BlackPearl System**configured in Configure the NFI Service on page 118.
4. Enter the name of the **Bucket** to use to store the data on the BlackPearl gateway. If the bucket does not exist, it is automatically created.

Notes:
- The bucket name cannot contain a colon (:), forward slash (/), or space.
- The bucket name cannot exceed 255 characters.
- If you plan to modify files in the NAS volume you must enter the name of the bucket with a data policy that uses versioning. See Create a Data Policy.
- If the bucket data policy includes a replication rule for an Amazon S3 or Microsoft Azure target, the bucket name must also conform to the naming conventions of that cloud provider.



IMPORTANT

BlackPearl bucket names are case sensitive, but for some cloud targets, bucket names must be all lower case. The BlackPearl software changes bucket names with upper case letters to all lower case letters when needed. If you are using bucket names that only differ by case, the buckets are combined on the cloud target. For example, the BlackPearl buckets 'Index' and 'index' both map to the cloud bucket 'index', causing possible data collision and bucket ownership/permission problems.

5. Configure the **NFI Volume Policy Schedule**:

   The NFI Volume Policy Schedule transfers data from the NAS volume to a BlackPearl gateway at intervals based on number of hours, days, or days of the week. Decide which interval to use for the schedule and follow the appropriate instructions.

- Create an Hourly Schedule below—Transfer data every selected number of hours.
- Create a Daily Schedule on the next page—Transfer data every selected number of days.
- Create a Weekly Schedule on page 109—Transfer data on certain days of the week.

Create an Hourly Schedule

1. In the New Volume dialog box, select **Hourly** as the interval for the policy schedule. The dialog box changes to display options for the hourly interval setting.

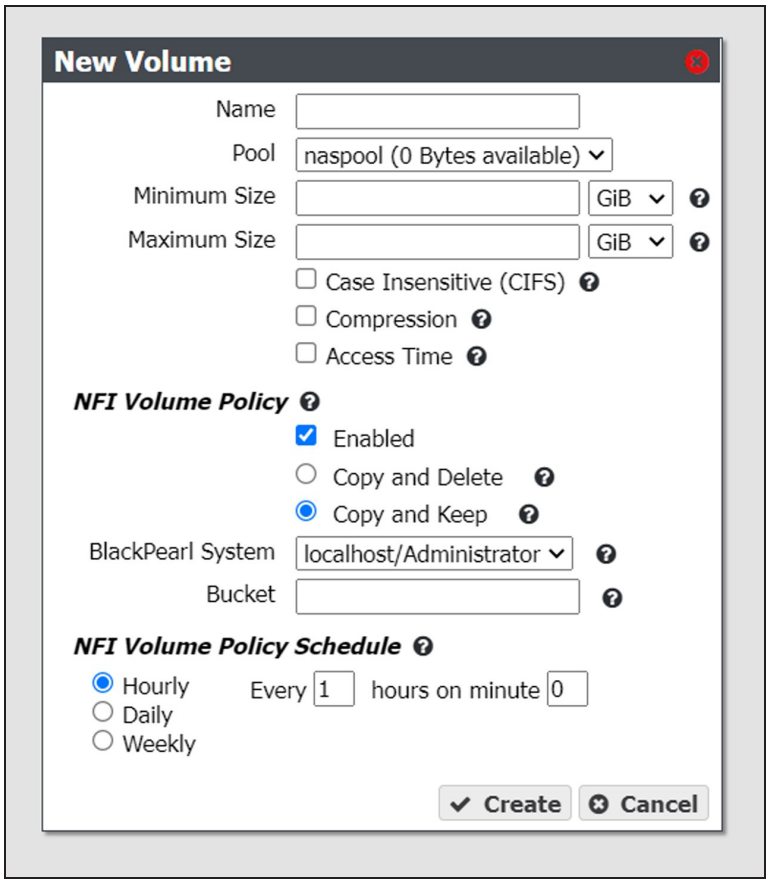


Figure 45 The New Volume dialog box showing the hourly interval options.

2. Enter numbers for **Every _ hours on minute _**. These values specify the interval in hours between data transfers and the number of minutes after the top of the hour when the job starts. For example, if the values are set to 4 and 15, the NAS volume transfers data to the target BlackPearl gateway every four hours at 15 minutes after the hour. The maximum setting for the **hours** field is 48, where the NAS volume transfers data every two days. The maximum setting for the **minute** field is 59.

Note: Spectra Logic recommends offsetting the minutes after the hour for starting NFI transfers so that there are not a large number of jobs starting at exactly the same time.

3. Continue to Step 4 on page 109.

Create a Daily Schedule

1. In the New Volume dialog box, select **Daily** as the interval for the policy schedule. The dialog box changes to display options for the daily interval setting.

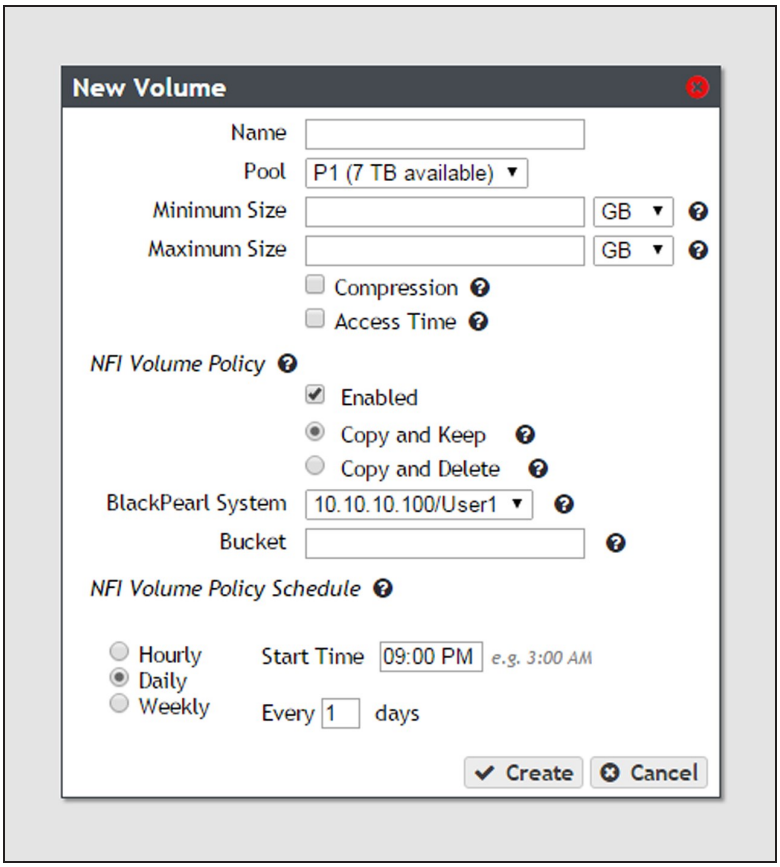


Figure 46 The New Volume dialog box showing the daily interval options.

2. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
3. Enter a number for **Every _ days**. This value specifies the interval, in days, between data transfers to the BlackPearl gateway. The value entered is enumerated from the first day of the month. The schedule resets at the beginning of each month. For example, if this value is set to 2, the NAS volume transfers data every two days, starting with the 1st of the month, at the time specified in Step 2. A value of 30 runs on the 1st of the month, and then again on the 31st of the month (for months that have 31 days). To schedule data transfers on the first of every month, set the interval to 31 days.
4. Continue to Step 4 on page 109.

Create a Weekly Schedule

1. In the New Volume dialog box, select **Weekly** as the interval for the policy schedule. The dialog box changes to display options for the weekly interval setting.

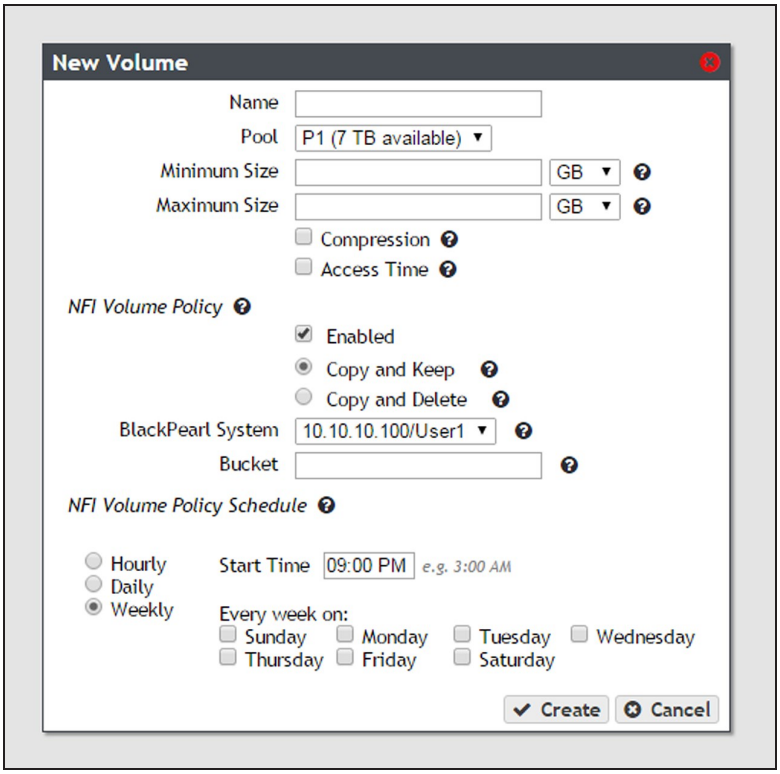


Figure 47 The New Volume dialog box showing the weekly interval options.

2. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
3. Select one or more days for **Every week on:**. This determines the day(s) of each week the NAS volume copies data to the BlackPearl gateway.
4. Click **Create**. The Volumes screen refreshes to show the new volume.

Create a Share

After you create one or more volumes, you can share a volume using either the NFS or CIFS service. Decide which method to use for sharing and follow the appropriate instructions below.

- Create a CIFS Share, below
- Create an NFS Share on page 115

Note: Shares are not available until network settings are configured. See Configure the Data Connection on page 84.

Create a CIFS Share

Spectra Logic recommends using Active Directory to control access to CIFS shares on the BlackPearl gateways. To do this, continue with Join an Active Directory Domain, below.

However, if your Windows operating system environment does not use Active Directory, you can enable local administrator status on the gateway to allow a specified user to access the CIFS shares in a Windows workgroup environment. The username and password configured on the BlackPearl gateway are used to access the CIFS shares when using a Windows workgroup environment. To do this, continue with Enable Local Administrator Status.

Join an Active Directory Domain

If your Windows environment uses Active Directory, you must join an Active Directory domain before creating a CIFS share. See Configure the Active Directory Service on page 147 for more information. After joining the Active Directory domain, continue with Create a CIFS Share on page 112.

Enable Local Administrator Status

If your Windows environment does not use Active Directory, you must edit a user to enable local administrator status.

Note: Alternatively, you can create a new user with local administrator status. See Create a User on page 90.

1. From the menu bar, select **Configuration > Users**. The Users screen displays.

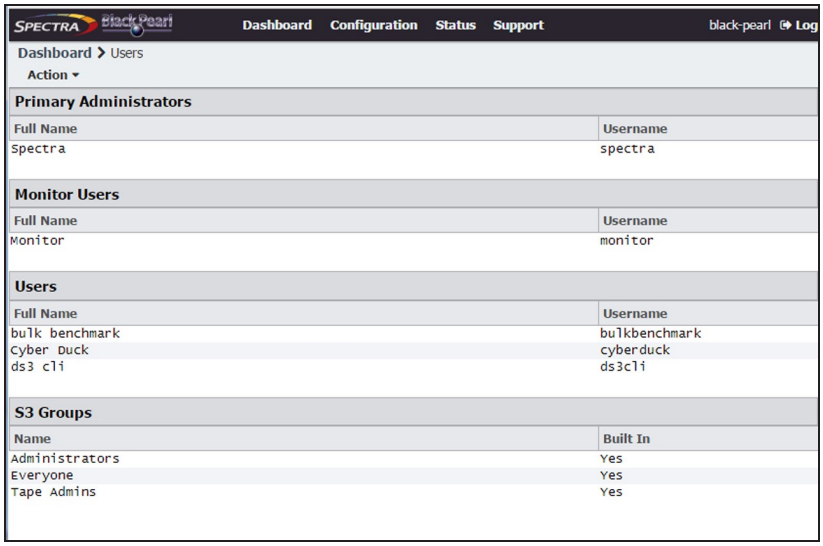


Figure 48 The Users screen.

2. Double-click the row for the user for which you want to enable local administrator status, or select the user, and then select **Action > Edit**. The Edit User dialog box displays.

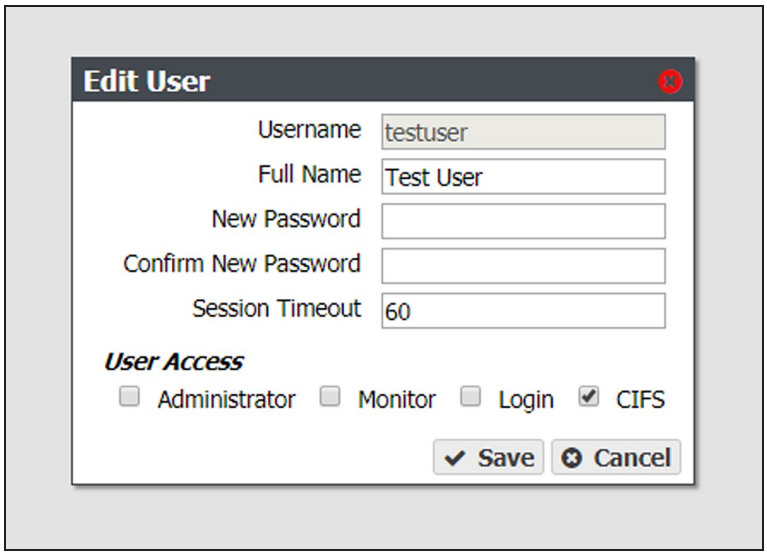


Figure 49 The Edit User dialog box.

3. Select the **CIFS** checkbox to enable the user to access CIFS shares in a Windows workgroup environment.
4. If desired, change other settings as described in Edit a User on page 219.
5. Click **Save**.

Create a CIFS Share

1. From the menu bar, select **Configuration > NAS > Shares > CIFS**. The CIFS Shares screen displays.

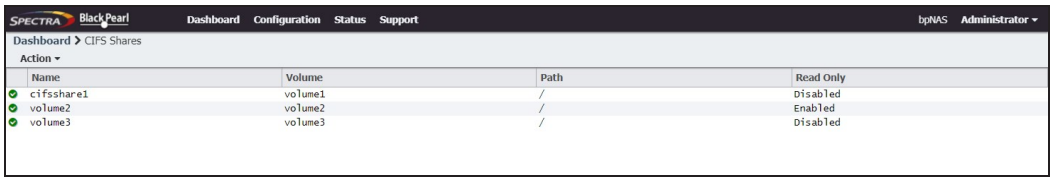


Figure 50 The CIFS Shares screen.

2. Select **Action > New**. The New CIFS Share dialog box displays to show the options for creating a new share.

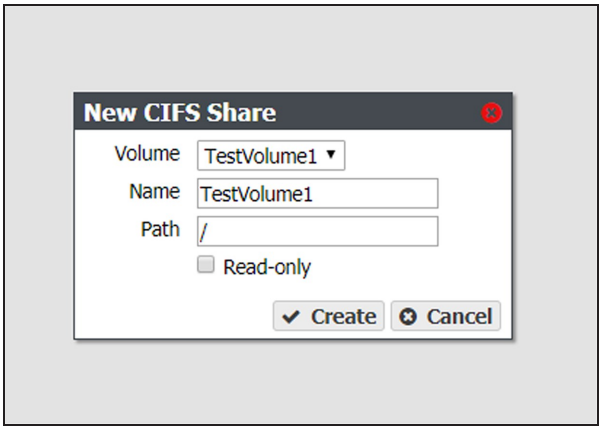


Figure 51 The New CIFS Share dialog box.

3. Use the drop-down menu to select the **Volume** you want to share.

Note: Creating a CIFS share on a case-sensitive volume reduces performance.

4. Set the **Name** for the CIFS share. This is the name that is displayed in Active Directory configurations.

5. The network address displayed for **Path** is the address of the share you are currently configuring. The default path allows access to the root of the volume.

Notes:

- After creating the CIFS share, you can connect to it using your Windows-based host and create subdirectories in the share. You can then edit the share and use the **Path** field to allow access to specific directories by specifying the exact subdirectory (see Edit a CIFS Share on page 179).

  For example, if you enter `/home/user` in the path field, any user that connects to this CIFS share only has access to the "`user`" directory, even if the "`home`" volume contains other directories.

- If you use a path that starts with two slashes (for example \\path) you are unable to edit permissions after the share is created.

6. If desired, select **Read-only** to configure the CIFS share as read only.
7. Click **Create**. The newly created share is listed on the CIFS Shares screen.

Set Permissions for a CIFS Share

When a CIFS share is created, the default permission is "Everyone". This allows the user creating the initial shares to easily set the proper permissions for additional users without requiring the Active Directory Domain administrator password.

1. Mount the new CIFS share to your Microsoft Windows operating system host.

2. Using Windows Explorer, right-click on the CIFS share, and select **Properties**. The General tab of the Properties window displays.

Note: You cannot use the Computer Management panel to set permissions on CIFS shares.

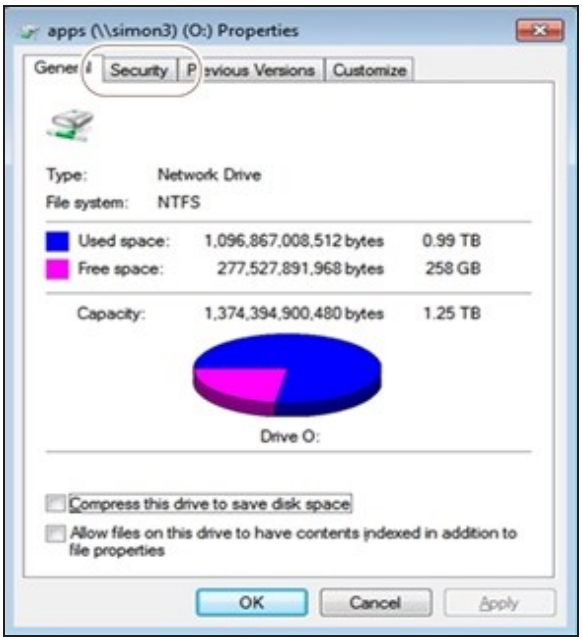


Figure 52 The Properties window.

3. Click **Security**. The Security tab displays.

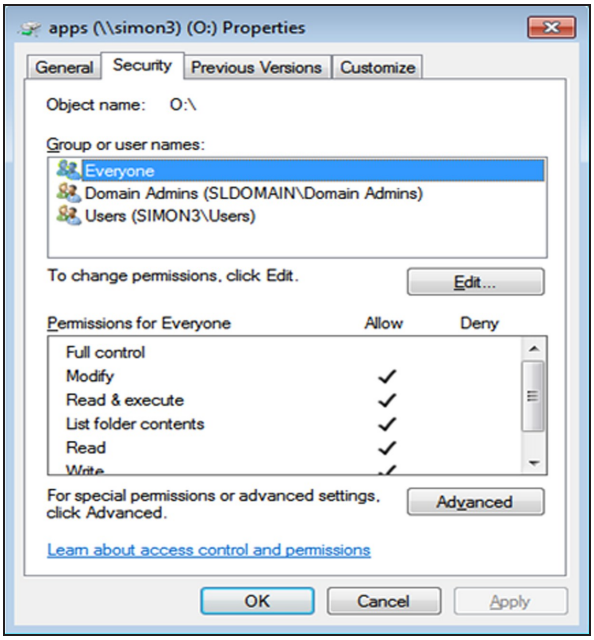


Figure 53 The Security tab.

4. Add, or remove users, or modify permissions for users as needed for your storage environment.
5. Click **OK**.

Note: Starting with BlackPearl OS 5.4, if you remove the "Everyone" group permission in Windows, you must log out of Windows, and then log in again for the change to take effect.

Create an NFS Share

Use the following steps to create an NFS share.

1. From the menu bar, select **Configuration > NAS > Shares > NFS**. The NFS Shares screen displays.

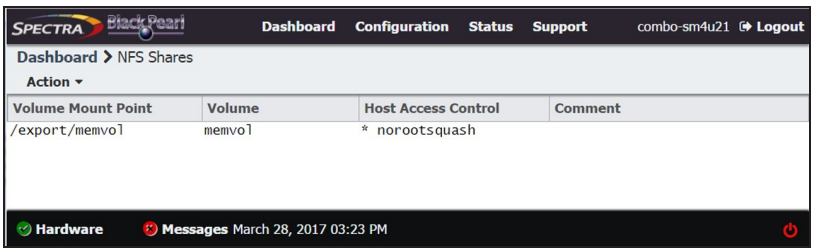


Figure 54 The NFS Shares screen.

2. Select **Action > New**. The New NFS Share dialog box displays.

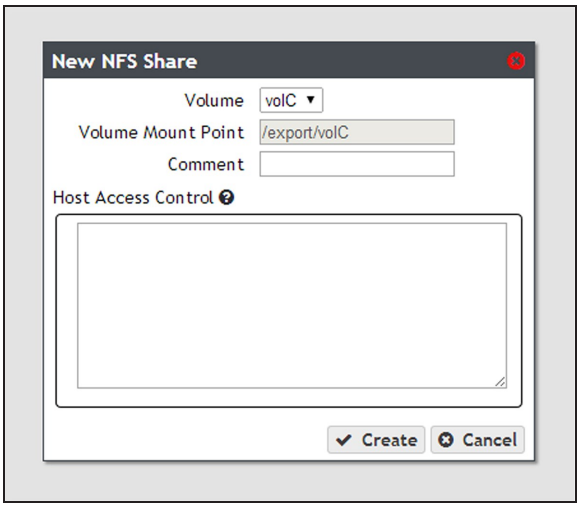


Figure 55 The New NFS Share dialog box.

3. Use the drop-down menu to select the **Volume** you want to share.
4. The network address displayed for **Volume Mount Point** is the address of the share you are currently configuring.

Note: Before mounting an NFS share, make sure the client supports the NFSv3 protocol and properly handles file locking.

5. If desired, enter a comment in the **Comment** field. This comment only displays on the BlackPearl Nearline user interface.

6. In the **Host Access Control** pane, enter the IP address and permission level of all hosts that you want to access the volume. Hosts not listed are not able to access the volume. In addition to the host IP address, you must include one of the following permission parameters for each host you add to the BlackPearl gateway.

Parameter	Description
norootsquash	**Root Access**—The host can access the NFS share with root access to the share. This host is used to set permissions for rootsquash users.
rootsquash	**StandardAccess**—The host can access the NFS share, but does not have root access. Standard access allows write permission to the share, but does not allow the user to delete, modify, or rename files for which they do not have write permission.
ro	**Read Only**—The host can access the NFS share, but cannot write data to the shared volume.

   For example, entering "`192.168.32.25 rootsquash`" allows the specified host to access the share with standard access.

   If you want to allow all hosts to access the share, type `*` and include the permission parameter. For example, entering "`* norootsquash`" allows all hosts to access the share with root access.

7. Click **Create**. The newly created share is listed on the NFS Shares screen.

Create a Vail Share

Use the following information to create a Vail share.

Notes:
- You can only create a Vail share after registering the BlackPearl gateway to a Vail sphere. See Configure a Vail Sphere on page 200 for more information.
- You cannot create a Vail share on a volume configured to use NFI replication.

1. From the menu bar, select **Configuration > NAS > Shares > Vail** . The Vail Shares screen displays.
2. Select **Action > New**. The New Vail Share dialog box displays.
3. Enter the desired **Name** of the Vail share.

Note: You cannot rename a Vail share after it is created.

4. Click **Create**.

CONFIGURE NAS SERVICES

The NAS Services - CIFS, NFI, NFS, and Replication - are methods of sharing NAS volumes for use by other computers on the network.

Note: For information about networking services see Configure Network Connections and Settings on page 130.

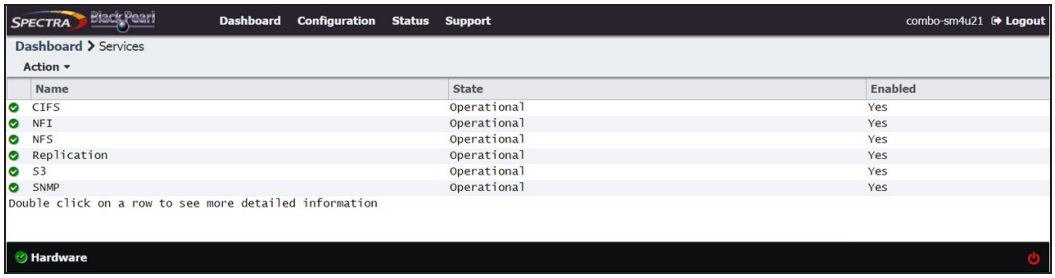


Figure 56 The Services screen.

Configure the CIFS Service

There are no configurable settings for the CIFS service at this time, but you can add an advanced parameter, if desired.

Note: For information about using CIFS shares and joining an Active Directory domain, see Create a CIFS Share on page 110.

Add Advanced Parameter

Advanced parameters are used to adjust/set global or share specific Samba parameters.



CAUTION Improperly configuring advanced parameters can expose security vulnerabilities and other serious issues. Advanced parameters should not be configured without a full understanding of the consequences.

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 56 on page 117).
2. Double-click the **CIFS** row, or select the **CIFS** row and select **Action > Show Details**. The CIFS details screen displays.

3. Select **Action > Add Advanced Parameter**. The Add Advanced Parameter dialog box displays.

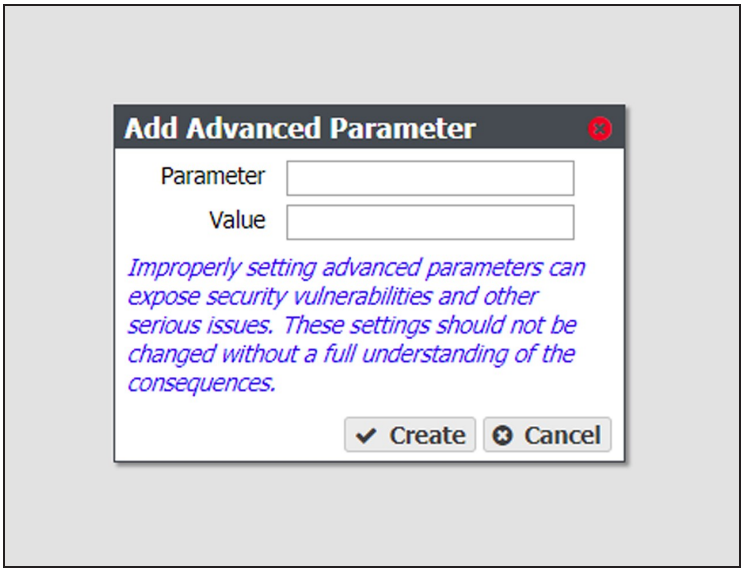


Figure 57 The Add Advanced Parameter dialog box.

4. Enter the desired **Parameter** and **Value**.
5. Click **Create**.

Configure the NFI Service

The NFI service (Network File Interface) automatically transfers files from the NAS volumes on the gateway to BlackPearl managed object storage on the same gateway or on a remote BlackPearl gateway.

Note: This service is only for transferring files from NAS volumes on the gateway to BlackPearl managed object storage. To replicate NAS volumes to other BlackPearl gateways with NAS enabled or to BlackPearl NAS solutions use the NAS replication service (see Configure NAS Services on the previous page).

1. From the menu bar, select **Configuration > Services** to display the Services screen.

2. Double-click the NFI service, or select the service, and then select **Action > Show Details**. The details screen for the NFI service displays.

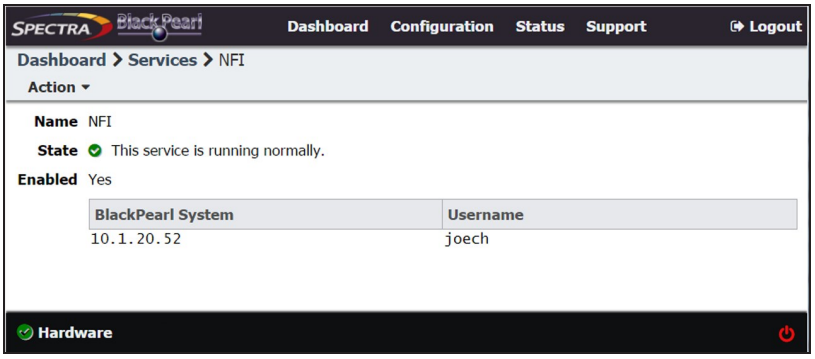


Figure 58 The NFI service details screen.

3. Select **Action > Configure**. The Configure dialog box displays.

Configure the NFI Service to Use a Local BlackPearl Gateway

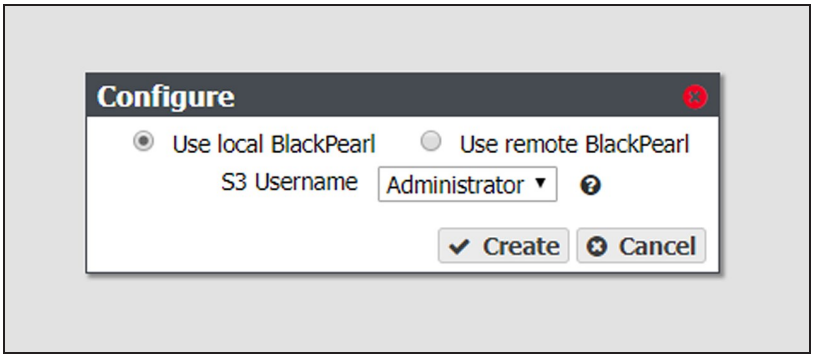


Figure 59 The Configure dialog box for a local BlackPearl gateway.

a. Select **Use local BlackPearl**.

b. Using the drop-down menu, select the Amazon S3 compatible **S3 Username** to use for the NFI service.

c. Click **Create**.

Configure the NFI Service to Use a Remote BlackPearl Gateway

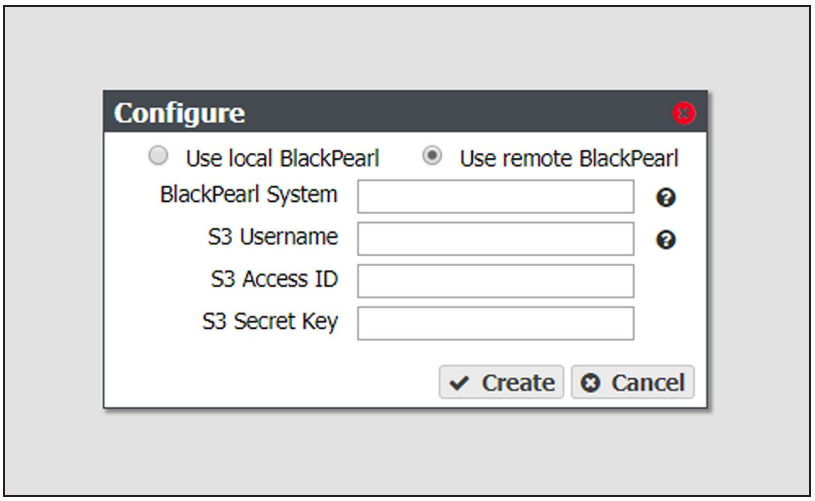


Figure 60 The Configure dialog box for a BlackPearl gateway.

a. Select **Use remote BlackPearl**.

b. Enter the IP address or the DNS name of the data port of the BlackPearl gateway to which you want to connect in the **BlackPearl System** entry field. If you do not know the IP address or DNS name of the data port on the BlackPearl gateway, select **Configuration > Network** to view the Network screen.

Note: If your BlackPearl gateway is running BlackPearl OS 3.5.3, or later, all BlackPearl NFI targets must use BlackPearl OS 3.3.0, or later.

c. Enter a value for the Amazon S3 compatible **S3 Username**. The Amazon S3 compatible S3 Username helps you identify the user credentials provided for the BlackPearl gateway.

d. Enter the Amazon S3 compatible S3 security credentials of a user previously created on the BlackPearl gateway in the Amazon S3 compatible **S3 Access ID** and Amazon S3 compatible **S3 Secret Key** fields. See View Amazon S3 Compatible Credentials on page 94.

e. Click **Create**.

If desired, repeat the appropriate section to configure additional BlackPearl gateways or additional Amazon S3 compatible S3 security credentials.

Configure the NFS Service

The BlackPearl user interface lets you configure the transmission protocols and number of threads used by the NFS service. Use the following steps to edit the NFS service.

1. Select **Configuration > Services** to display the Services screen (see Figure 56 on page 117).

2. Double-click the NFS service, or select the service, and then select **Action > Show Details**. The NFS service details screen displays.
3. On the NFS service details screen, select **Action > Edit**. The Edit NFS Service dialog box displays.

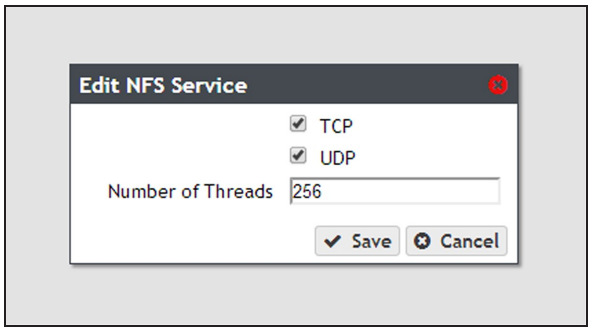


Figure 61 The Edit NFS Service dialog box.

4. Select or clear the **TCP** and **UDP** transmission protocols to enable or disable them, respectively.
5. Set the number of **Threads** for use by the service.

Note: The default setting is sufficient for most network configurations.

6. Click **Save**.

CONFIGURE NAS REPLICATION

If the BlackPearl gateway is on a network with Verde arrays, BlackPearl NAS solutions, or other BlackPearl gateways with NAS enabled, you can select to replicate data from the NAS volumes on the gateway to one or multiple NAS replication targets. Replication uses the same data interface that the gateway uses for normal file storage operations, so replication to multiple targets may decrease transfer speeds.

This feature also allows you to easily transfer snapshot data stored on NAS volumes to a remote BlackPearl gateway. These snapshots can be retained for archival purposes or restored on the target gateway to replicate the data contained in the snapshot.

Once you configure the replication service, you need to configure each volume on the gateway that you want to replicate. Use the instructions in this section to configure the replication service and to configure volumes for replication.

Notes:

- This replication service is only for replicating NAS volumes on the gateway to other BlackPearl gateways with NAS enabled or BlackPearl NAS solutions. To replicate NAS volumes to BlackPearl managed object storage use NFI (see Configure NAS Replication above).
- There must be enough space on the target to hold the replicated data, or the replication fails.
- Multiple volumes on the source device cannot replicate to a single volume on the target. Each volume on the source device must replicate to a different volume on the target.
- If multiple devices replicate to the same target, the target must use a different volume for each replication source.
- You must configure the data ports on the source and the target systems before you can configure replication (see Configure Ethernet Ports on page 130).
- Your firewall must allow the source gateway and all targets configured for replication to access port 59373 for configuring replication, and ports 59374-59400 for replication data transfers.
- The user account on the target system used for configuring NAS replication cannot be configured to use multi-factor authentication.

Configure the NAS Replication Service

Note: For both the source gateway and the targets, make sure you have completed the steps in Initial Configuration on page 74.

Use the instruction in this section to configure the NAS replication service.

1. In the source gateway's BlackPearl user interface, select **Configuration > Services** to display the Services screen (see on page 122).
2. Double-click the Replication service, or select the service, and then select **Action > Show Details**. The Replication service details screen displays.

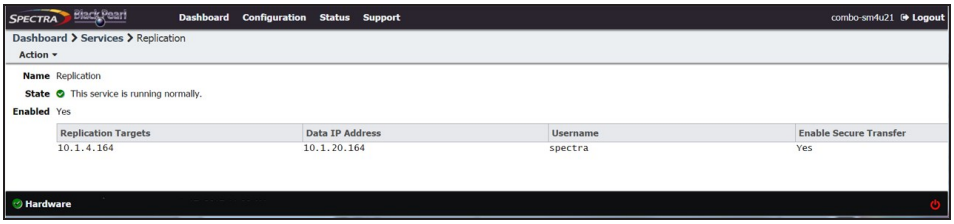


Figure 62 The Replication service details screen.

3. Select **Action > Create**. The Add Replication Target dialog box displays.

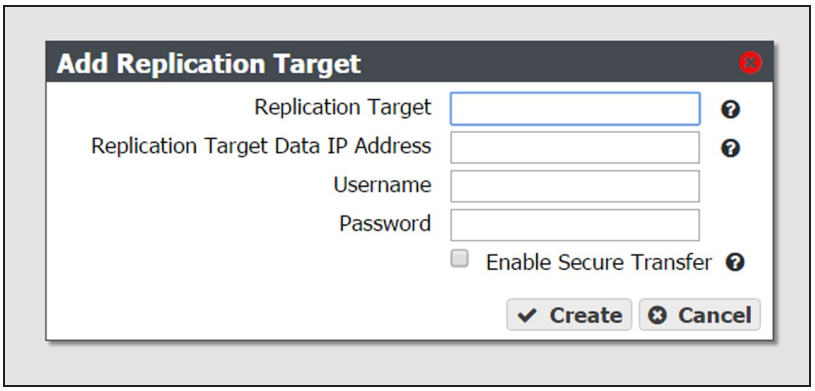


Figure 63 The Add Replication Target dialog box.

4. Enter the IP address or hostname of the target's management port in the **Replication Target** field.

Note: Do not use http:// or https:// to precede the IP address or hostname.

5. Enter the IP address of the target's data port in the **Replication Target Data IP Address** field.

Note: Do not use http:// or https:// to precede the IP address or hostname.

6. Enter the username of a user with administrator privileges configured on the target in the **Username** field.

Note: Replications fail if the user account on the target system is configured to use multi-factor authentication.

7. Enter the user password in the **Password** field, if one is set. Otherwise, leave the field blank.

8. Select the **Enable Secure Transfer** check box to configure the gateway to encrypt the replicated data before transferring it to the target. Data is encrypted using Secure Socket Layer (SSL).
9. Click **Save**.

Configure the Target System

If you have not already done so, use the instructions below to create a disk pool and volume to be the target for the replication.

1. Log into the BlackPearl on the **target system** as described in Log Into the BlackPearl User Interface on page 82.
2. Create one or more storage pools as described in Create a NAS Storage Pool on page 98.
3. Create one or more volumes as described in Create a Volume on page 102. You must create one volume on the **target system** for each volume you want to replicate on the **source system**. Otherwise, you can create volumes when performing the steps in Configure Volumes for NAS Replication, below.



CAUTION You cannot use this volume for normal data storage operations, it can only be used as a replication target. Any data in the specified target volume is deleted each time the source system replicates data to the target system.

Configure Volumes for NAS Replication

1. In the source gateway's BlackPearl user interface, select **Configuration > NAS > Volumes**. The Volumes screen displays.
2. Double-click the volume name you want to configure to replicate, or select the volume and select **Action > Show Details**. The details screen for the volume displays.

3. Select **Action > Configure Replication**. The Configure Replication dialog box displays.

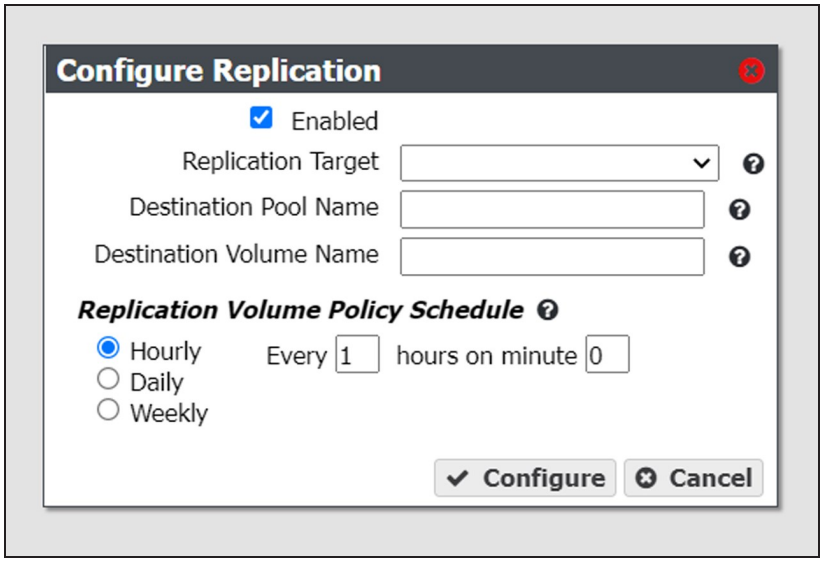


Figure 64 The Configure Replication dialog box.

4. Select the **Enabled** check box. The options below are unavailable and not configurable until this check box is selected.
5. Select the **Replication Target** from the drop-down menu. The targets are listed by the IP address or hostname entered in Step 4 on page 123. If you only configured the gateway to replicate to a single target, the target is preselected.
6. Enter the name of the storage pool on the target you want to use for replication in the **Destination Pool Name**. This field is case sensitive.
7. Enter the name of a volume that resides on the target storage pool you selected in Step 6 in the **Destination Volume Name** field, or enter the name for a new volume to be created on the specified storage pool. This field is not case sensitive.



CAUTION You cannot use this volume for normal data storage operations, it can only be used as a replication target. Any data in the specified target volume is deleted each time the gateway replicates data to the target.

- If the volume does not exist on the target, it is created.
- If the volume exists on the target, a warning message displays informing you that any data currently in the target volume is erased each time data is replicated. Confirm the warning message to continue.

8. Select the Hourly, Daily, or Weekly radial button for the **Replication Volume Policy Schedule**. The dialog box changes to show the configuration options for your selection. Use one of the sections below to complete the replication configuration for this volume.

- Create an Hourly Schedule below— Replicate data every selected number of hours.
- Create a Daily Schedule on the next page — Replicate data every selected number of days.
- Create a Weekly Schedule on page 128 — Replicate data on certain days of the week.

Create an Hourly Schedule

Creating an hourly schedule for NAS replication is helpful in the case of a ransomware attack. With an hourly snapshot schedule, only data written in the last hour or less can be compromised by the ransomware attack. Data older than one hour can be restored from the most recent snapshot.

1. Select Hourly as the interval for the replication schedule (see Figure 64 on page 125).
2. Enter numbers for **Every _ hours on minute _**. These values specify the interval in hours between replicating data and the number of minutes after the top of the hour when the job starts. For example, if the values are set to 4 and 15, the data is replicated every four hours at 15 minutes after the hour. The maximum setting for the **hours** field is 48, where the data replicates every two days. The maximum setting for the **minute** field is 59.

Note: Spectra Logic recommends offsetting the minutes after the hour for starting replications so that there are not a large number of jobs starting at exactly the same time.

3. Click **Create**.

Create a Daily Schedule

1. Select **Daily** as the interval for the replication schedule. The dialog box changes to display options for the daily interval setting.

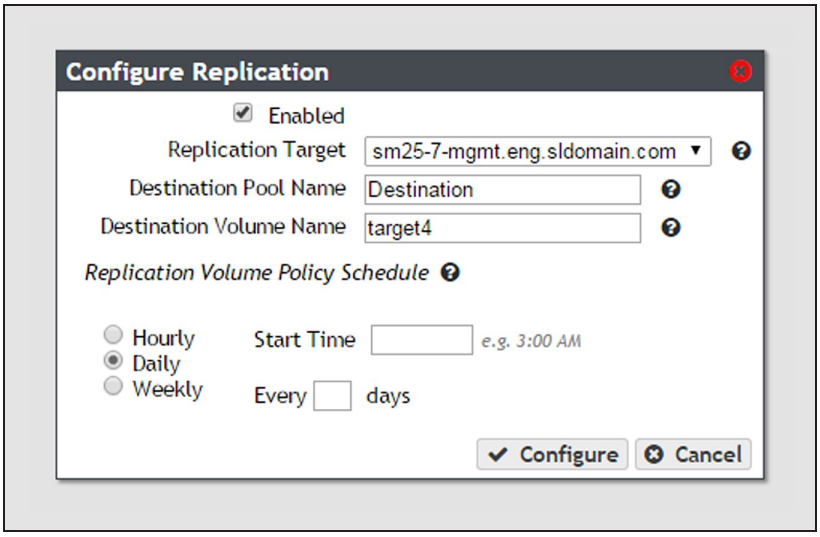


Figure 65 The Configure Replication dialog box showing the daily interval options.

2. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
3. Enter a number for **Every _ days**. This value specifies the interval, in days, between data replications. The value entered is enumerated from the first day of the month. The schedule resets at the beginning of each month. For example, if this value is set to 2, the NAS volume replicates data every two days, starting with the 1st of the month, at the time specified in Step 2. A value of 30 runs on the 1st of the month, and then again on the 31st of the month (for months that have 31 days). To schedule data replication on the first of every month, set the interval to 31 days.
4. Click **Create**.

Create a Weekly Schedule

1. Select **Weekly** as the interval for the replication schedule. The dialog box changes to display options for the weekly interval setting.

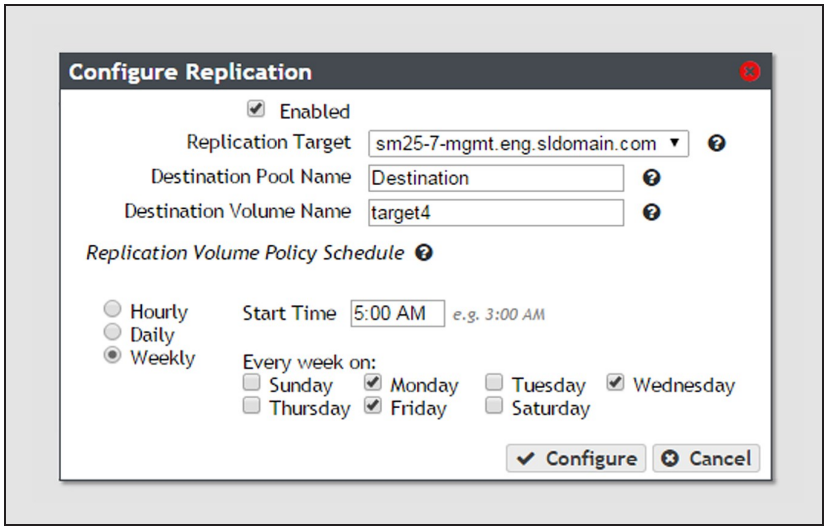


Figure 66 The Configure Replication dialog box showing the weekly interval options.

2. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
3. Select one or more days for **Every week on:**. This determines the day(s) of each week the NAS volume replicates data. For example, based on the selections in Figure 66, the NAS volume replicates data every Monday, Wednesday, and Friday at 5:00 AM.
4. Click **Create**.

CHAPTER 3 - NETWORK CONFIGURATION

This chapter describes using the BlackPearl user interface to configure networking for the Spectra BlackPearl Nearline Gateway.

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CONFIGURE NETWORK CONNECTIONS AND SETTINGS

Use the Network screen to edit the system name, configure Ethernet ports and DNS settings, and to enter SMTP and NTP information.

Note: If configuring a HotPair system, see the *Spectra BlackPearl HotPair Installation & Configuration Guide* for instructions on configuring network connections.

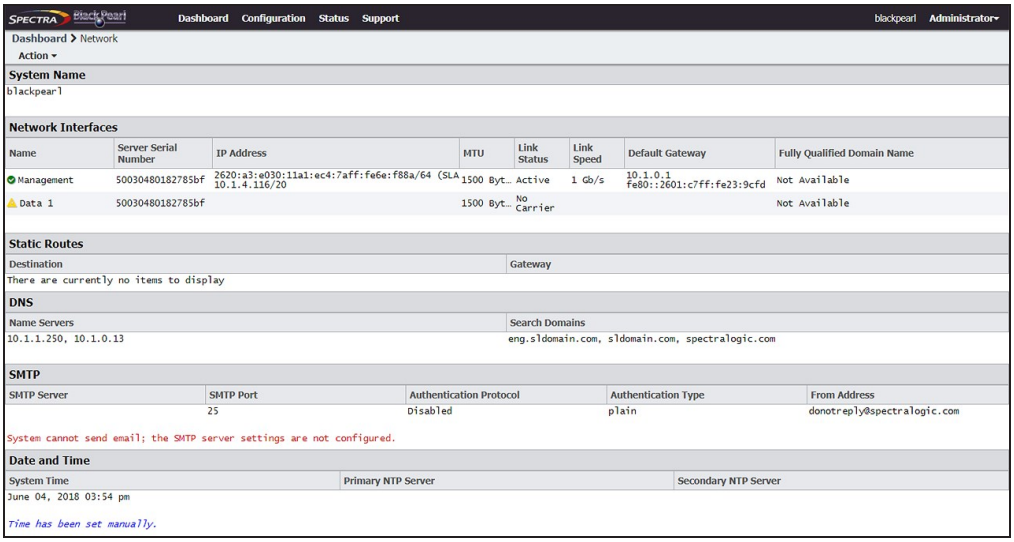


Figure 67 The Network screen.

Configure Ethernet Ports

This section describes using the BlackPearl user interface to configure the IP addressing for the Ethernet ports in the BlackPearl gateway. The gateway may contain a variety of included and optional Ethernet network interface connections.

Notes:

- You can create one or more data connections to the gateway.
- You can configure link aggregation for better performance.
- While different types of Ethernet network interface cards can be installed in the same BlackPearl gateway, only one type of port can be used in each link aggregation configuration.
- You can only use the BlackPearl management port to access the BlackPearl user interface. You cannot use this port for data transfer.
- The BlackPearl management port is used by external applications to trigger snapshots of NAS volumes.
- The data connection(s) and BlackPearl management port are initially configured in Initial Configuration on page 74. Use the instructions in this section to configure network settings after initial setup is complete.

The next steps depend on if you are configuring the data connection, the management port, or want to delete (clear) a network configuration.

- Configure the Data Connection on page 84
- Configure the Management Port below
- Edit an Aggregate Data Connection on the next page
- Edit a Static Route on page 135
- Clear a Data Port Configuration on page 136

Configure the Management Port

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays (see Figure 67 on page 130).
2. In the Network Interfaces pane, double-click the Management row, or select the Management row and then select **Action > Edit**. The Edit Management dialog box displays.

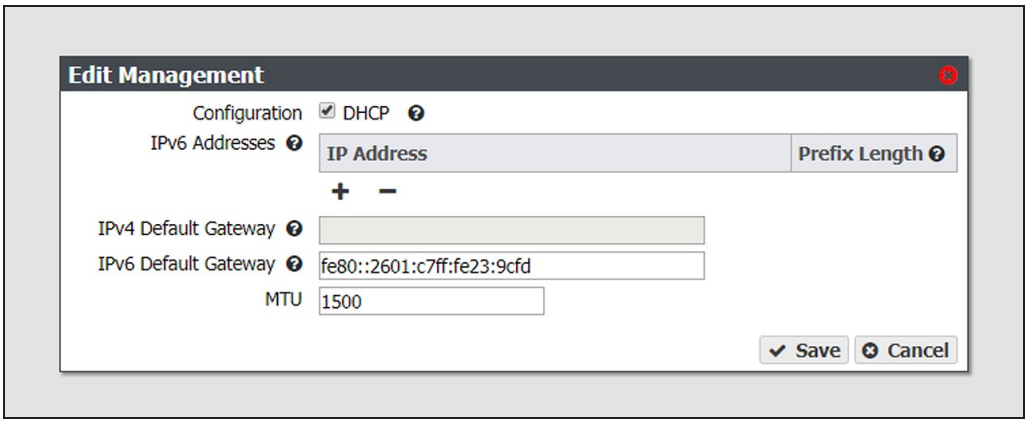


Figure 68 The Edit Management dialog box.

3. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.

IMPORTANT If you select DHCP, you are not able to see the IP address assigned by DHCP before you are logged out of the BlackPearl user interface. Contact your system administrator to determine the DHCP address for the management port.

4. To configure a static IP address, click the **+** button and enter the following information:

   - **IP Address**—Enter a valid IPv4 or IPv6 address.

   Note: You cannot enter an IPv4 address if you selected DHCP in Step 3 on page 131.

   - **Prefix Length**—Enter the subnet mask.

   Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

5. If applicable, enter the **IPv4Default Gateway**.

Notes:
- If you selected DHCP in Step 3 on page 131, this option is unavailable.
- The gateway entered for the last configured IPv4 connection sets the default gateway for the BlackPearl gateway.

6. If applicable, enter the **IPv6Default Gateway**.

Notes:
- The gateway entered for the last configured IPv6 connection sets the default gateway for the BlackPearl gateway.
- The IPv6 Gateway does not need to be configured when the BlackPearl gateway is connected to a SLACC network.

7. Change the **MTU** value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.

8. Click **Save**.

Note: When you change the IP address of the BlackPearl management port, you lose your connection to the user interface when you save your changes. To re-establish the connection, enter the new IP address in your browser and log in again.

Edit an Aggregate Data Connection

If desired, you can edit an aggregate data connection after it is created.



IMPORTANT The network switch connected to the BlackPearl gateway must be configured for Level 3 LACP in order to support an aggregate data connection on the BlackPearl gateway.

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays (see Figure 67 on page 130).

2. Select the row of the data connection you want to edit and select **Action > Edit**. The Edit Aggregate *Data Connection* dialog box displays.

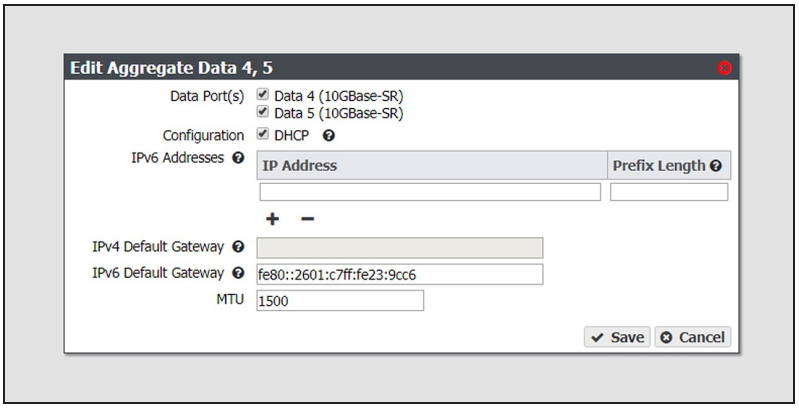


Figure 69 The Edit Aggregate *Data* dialog box.

3. Select or clear the **Data Port(s)** you want to configure into an aggregate data interface. Only one type of port can be used in an aggregation. For example, you cannot use both 10 GigE and 40 GigE ports in the same link aggregation.
4. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.
5. To configure a static address, click the **+** button and enter the following information:

- **IP Address**—Enter a valid IPv4 or IPv6 address.

Note: You cannot enter an IPv4 address if you selected DHCP in Step 4.

- **Prefix Length**—Enter the subnet mask.

Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

To remove an existing static address, click the **-** button.

6. If applicable, enter the **IPv4Default Gateway**.

Notes:
- If you selected DHCP in Step 4, this option is unavailable.
- The gateway entered for the last configured IPv4 connection sets the default gateway for the BlackPearl gateway.

7. If applicable, enter the **IPv6Default Gateway**.

Notes:
- The gateway entered for the last configured IPv6 connection sets the default gateway for the BlackPearl gateway.
- The IPv6 Gateway does not need to be configured when the BlackPearl gateway is connected to a SLACC network.

8. Change the **MTU** (Maximum Transmission Unit) value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.
9. Click **Save**.

Edit a Data Connection

If desired, you can edit a data connection after it is created.

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays (see Figure 67 on page 130).
2. Select the row of the data connection you want to edit and select **Action > Edit**. The Edit *Data Connection* dialog box displays.

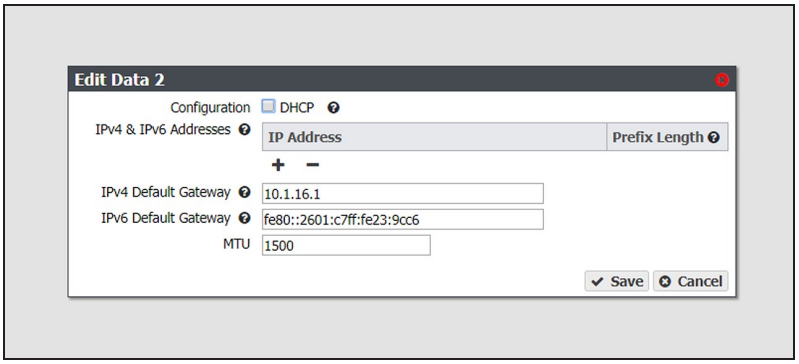


Figure 70 The Edit *Data* # dialog box.

3. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.
4. To configure a static IP address, click the **+** button and enter the following information:

- **IP Address**—Enter a valid IPv4 or IPv6 address.

Note: You cannot enter an IP address if you selected DHCP in Step 4.

- **Prefix Length**—Enter the subnet mask.

Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

To remove an existing static address, click the **-** button.

5. If applicable, enter the **IPv4Default Gateway**.

Notes:
- If you selected DHCP in Step 4, this option is unavailable.
- The gateway entered for the last configured IPv4 connection sets the default gateway for the BlackPearl gateway.

6. If applicable, enter the **IPv6Default Gateway**.

Notes:
- The gateway entered for the last configured IPv6 connection sets the default gateway for the BlackPearl gateway.
- The IPv6 Gateway does not need to be configured when the BlackPearl gateway is connected to a SLACC network.

7. Change the **MTU** (Maximum Transmission Unit) value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.
8. Click **Save**.

Edit a Static Route

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays (see Figure 34 on page 87).
2. Double-click the static route you want to edit. The Static Route dialog box displays.

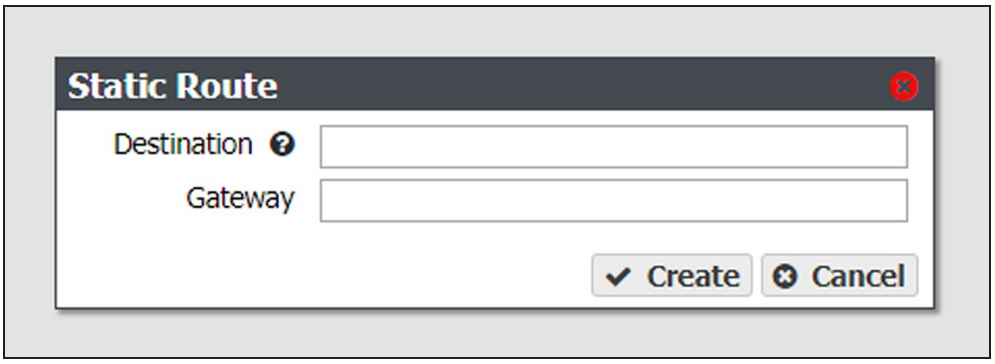


Figure 71 The Static Route dialog box.

3. If desired, in the **Destination** field, edit the network address that you want to access through the data connection.
4. If desired, edit the **Gateway** of the data connection used to communicate with the isolated network.
5. Click **Create**.

Clear a Data Port Configuration

In some cases, it may be useful to delete an existing data port configuration by clearing it. Use the instruction in this section to clear a data port configuration.

Note: The management port cannot be cleared. See Configure the Management Port on page 131 to change the management port settings.

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays (see Figure 67 on page 130).
2. Select the row of the configuration you want to clear and select **Action > Clear** from the menu bar. A confirmation window displays.
3. Click **Delete** to clear the Ethernet configuration.

Configure DNS Settings

The DNS settings on the BlackPearl gateway are used to allow domain name lookup on the gateway. Use the following instructions to enter DNS information on the gateway.

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays (see Figure 67 on page 130).
2. In the DNS pane of the Network screen, double-click the single row, or select the row and then select **Action > Edit**. The Edit DNS screen displays.

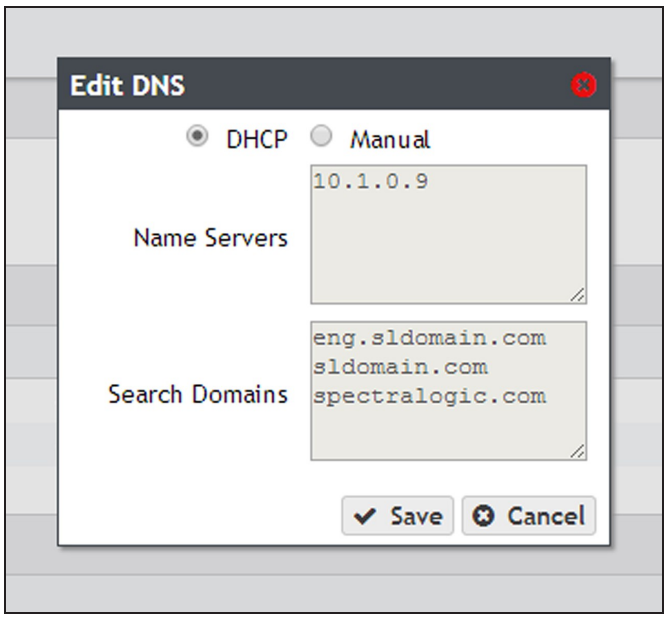


Figure 72 Edit DNS information.

3. Select **DHCP** to have the gateway determine the address of name servers and search domains automatically.

   —OR—

   Select **Manual** to enter information for name servers and search domains manually.

Note: The buttons for **DHCP** and **Manual** are only usable when the BlackPearl management port is configured as DHCP. If the management interface is set to a static IP address, the buttons are unavailable, and the information must be entered manually.

4. If the BlackPearl management port is configured with a static IP address, or if you selected **Manual**, enter the following information:
   a. Enter the IP address of one or more name servers in the **Name Servers** field.
   b. Enter the URL of one or more search domains in the **Search Domains** field.
5. Click **Save**.

Configure SMTP Settings

Use the Email settings to associate the BlackPearl gateway with a mail server. The gateway uses this SMTP server to send emails whenever ASLs or certain types of messages are generated.

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays.



Figure 73 The SMTP pane of the Network screen.

2. Double-click the name of the SMTP server, or select the name of the SMTP server and then click **Action > Edit**. The Email dialog box displays.

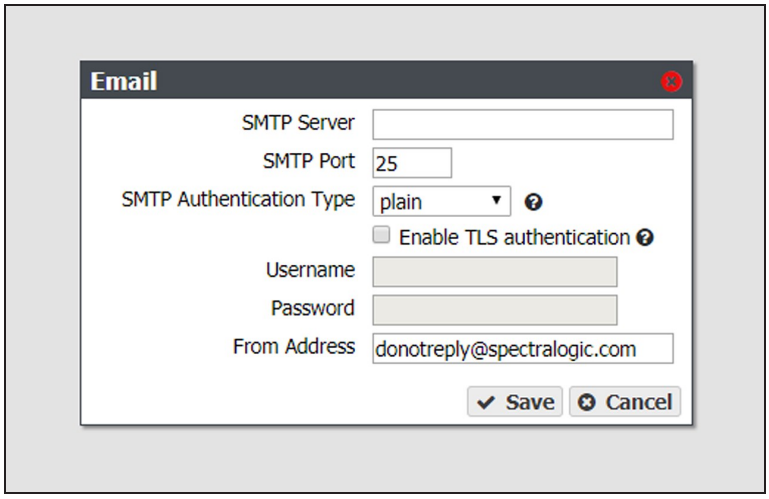


Figure 74 The Email dialog box.

3. Enter the **SMTP Server** and **SMTP Port** information.
4. Using the drop-down menu, select the **SMTP Authentication Type** required by your mail server.
5. If your SMTP server uses TLS (Transport Layer Security) authentication, select the **Enable TLS Authentication** check box and enter the required **Username** and **Password** information.
6. Enter an email address in the **From Address** field. This is the email address that displays as the sender whenever the gateway generates an email. This email address should uniquely identify the BlackPearl gateway to assist in troubleshooting and be recognized by the SMTP server as a valid domain address.
7. Click **Save**.

Configure Date and Time

The date and time can be set manually or using NTP (Network Time Protocol). The NTP settings are used to accurately control the current time on the BlackPearl gateway.

Note: If you plan to join an Active Directory domain, you must configure the BlackPearl gateway to use NTP. If the system time and the Active Directory time are more than 5 minutes apart, joining the domain fails.

Use the following instructions to configure the date and time on the gateway.

1. From the menu bar, select **Configuration > Network**, or select the Network pane from the Dashboard screen. The Network screen displays.

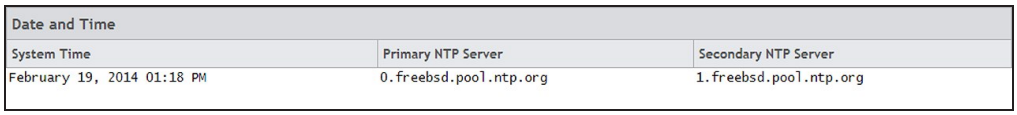


Figure 75 The Date and Time pane of the Network screen.

2. Double-click the System Time to edit the date and time, or select the System Time row and select **Action > Edit**. The Time Settings dialog box displays.

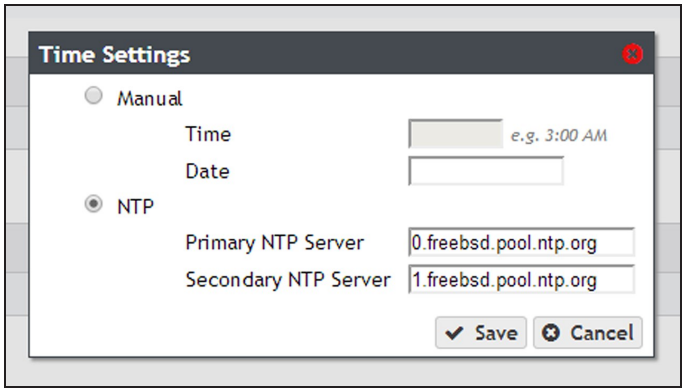


Figure 76 The Time Settings dialog box.

3. Select **Manual** or **NTP**.
   a. If you select **Manual**, enter the current time in the **Time** field. Enter either 12-hour time values and include AM or PM, or use 24-hour time values. Click the empty **Date** field. A calendar appears. Select the current date.
   b. If you select **NTP**, enter the NTP server information for the **Primary NTP Server**. If desired, enter the NTP server information for the **Secondary NTP Server**.
4. Click **Save**.

Edit the System Name

1. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays.
2. In the Network Interfaces pane, double-click the system name, or select the system name and then select **Action > Edit**. The Edit System Name dialog box displays.

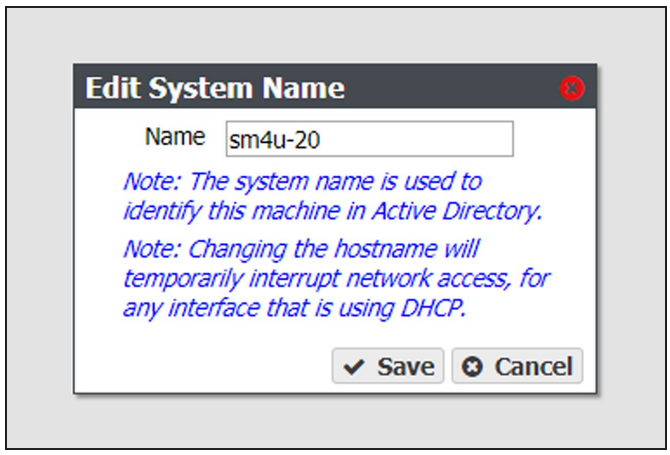


Figure 77 The Edit System Name dialog box.

3. Enter the desired **Name** for the gateway. The gateway only allows letters, numbers, and the hyphen character (-) in the system name.

Notes:
- The system name cannot be only numbers.
- The hyphen character is only allowed when the system name uses a delimiter.
- The first section of the system name, up to a delimiter (for example, a period) cannot be longer than 15 characters:

  Valid - BlackPearl.domain.com

  Invalid - BlackPearlGateway.domain.com
- If your gateway is using BlackPearl OS 3.2.2, or earlier, there are no character restrictions on system names. However, Spectra Logic recommends limiting system names to letters, numbers, and hyphens to maintain compatibility with the RFC 1123 standard.
- The gateway does not change previously configured system names using special characters when upgrading to BlackPearl OS 3.3, or later.

4. Click **Save**.

CONFIGURE CERTIFICATES

The BlackPearl gateway ships with non-signed SSL certificates for both the data and management ports on the gateway. Because the certificates are not signed, you must pass a security check every time you attempt to access the management port to view the BlackPearl user interface, or when you attempt to transfer data using the data port.

If desired, you can install signed, trusted SSL certificates for your data and management ports so that you no longer need to pass the security check when accessing these ports.

IMPORTANT Starting with BlackPearl OS 5.6, the TLS version is updated to 1.3. Existing certificates using TLS 1.2 must be updated to use the new protocol version.

The BlackPearl gateway accepts intermediate (chain) SSL certificates, and accepts RSA, DSA, and ECC certificates. The BlackPearl gateway accepts both encrypted and non-encrypted certificates.

Use the instructions in this section to install an SSL certificate.

1. From the menu bar, select **Configuration > Certificates**. The Certificates screen displays.

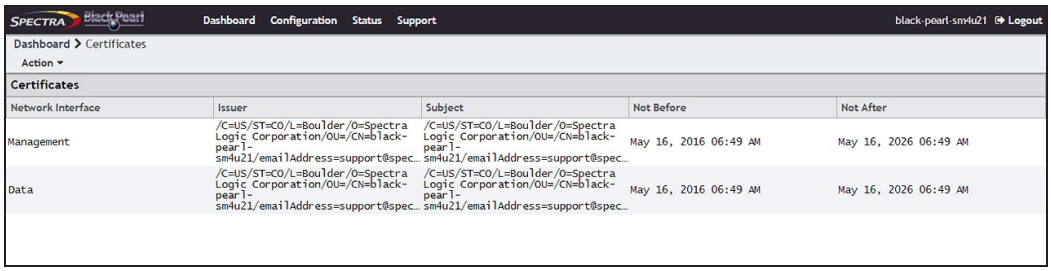


Figure 78 The Certificates screen.

2. Select either the **Management** or **Data** row, depending on for which port you want to install a new SSL certificate.

3. Select **Action > Import Certificate**. The Import Certificate dialog box displays.

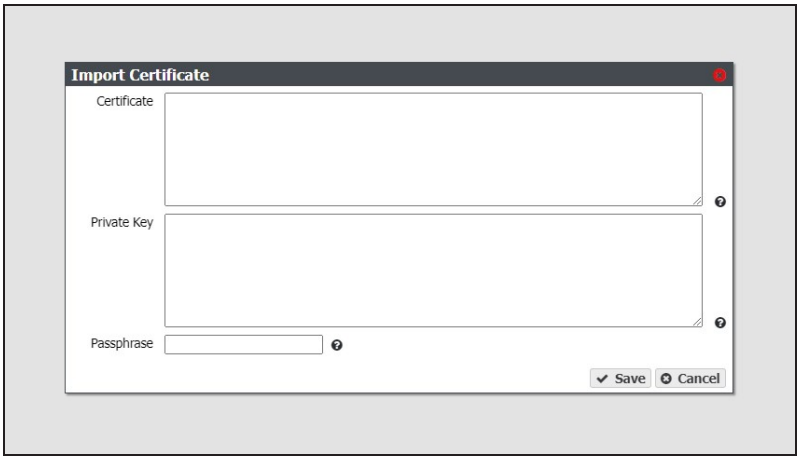


Figure 79 The Import Certificate dialog box.

4. From your source SSL certificate file, copy the certificate portion of the file into your host's cache, and then paste the contents into the **Certificate** entry box.

Note: The certificate must be in PEM format.

5. From your source SSL certificate file, copy the private key portion of the file into your host's cache, and then paste the contents into the **Private Key** entry box.

Note: The private key must be in PEM format.

6. If necessary, enter the **Passphrase**. The Passphrase is used to encrypt the private key.
7. Click **Save**.

CONFIGURE NETWORKING SERVICES

Use the following instructions to configure networking services on the BlackPearl gateway.

For instructions on configuring NAS services, see Configure NAS Services on page 117.

To display the services screen, from the menu bar, select **Configuration > Services**.

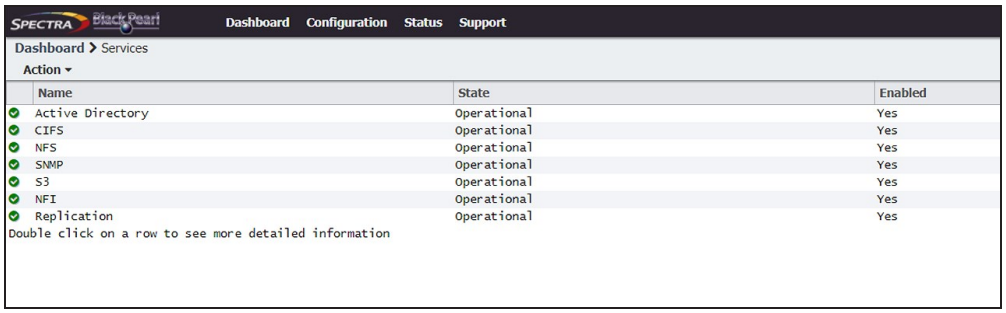


Figure 80 The Services screen.

Configure the DS3 Service

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 93 on page 164).
2. Double-click the Amazon S3 compatible **S3** service, or select the Amazon S3 compatible **S3** service and select **Action > Show Details**. The Amazon S3 compatible S3 details screen displays.
3. On the Amazon S3 compatible S3 service details screen, select **Action > Edit**. The Amazon S3 compatible Edit S3 Service dialog box displays.

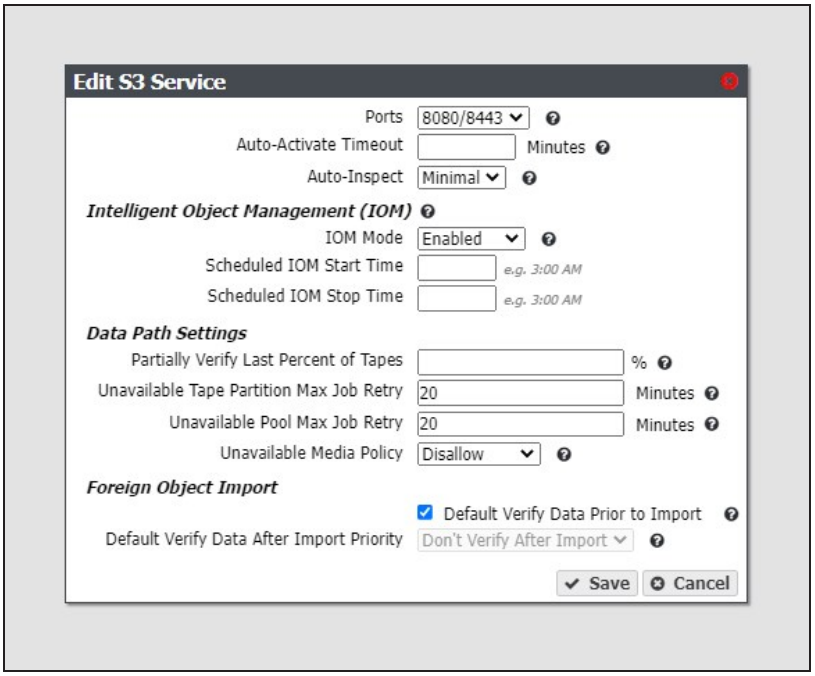


Figure 81 The Amazon S3 compatible Edit S3 Service dialog box.

4. Using the drop-down list, select the pair of **Ports** used for the HTTP and HTTPS connections to the Amazon S3 compatible S3 service.

5. Enter a value in minutes in the **Auto-Activate Timeout** entry field. This value specifies the amount of time that must pass between the Amazon S3 compatible S3 data path backend shutdown and the restart before it will not be auto-activated. For example, if the gateway is powered off for longer than the specified timeout value, you must manually restart the Amazon S3 compatible S3 data path backend after powering on the gateway.

Notes:
- To manually start the data path backend, see Reboot or Shut Down a BlackPearl Gateway on page 282.
- If the **Auto-Activate Timeout** is set to 0, the data path backend never auto-activates.
- If the BlackPearl Nearline gateway is powered off longer than the configured timeout value, when the system is powered on, the **Auto-Activate Timeout** value is set to "None". On the next reboot, your system will not auto-activate unless you change the value again.

6. Using the drop-down menu, select a behavior for **Auto-Inspect**. This setting configures whether tape inspections are scheduled by the gateway based on a tape's last known state, or each time the BlackPearl is initialized.

Value	Description
Full	Tapes are scheduled for inspection if an inspection is necessary given the tape's current state, as well as every time the BlackPearl gateway is initialized.
Minimal	Tapes are scheduled for inspection if an inspection is necessary given the tape's current state.
Never	Tapes are not automatically scheduled for inspection.

Notes:
- All tapes new to the BlackPearl gateway are inspected regardless of the auto-inspect setting.
- With BlackPearl OS 5.2 or earlier, if there was an inventory change in the tape library while in standby, the BlackPearl gateway could react by re-inspecting all tapes in the library. Starting with BlackPearl OS 5.3, the gateway no longer re-inspects tapes when there is an inventory change while the partition is in standby if the Amazon S3 compatible S3 service is set to "Never Inspect".

7. Use the **IOM Mode** drop-down menu to select the behavior for Intelligent Object Management. Enabling this option allows for automatic object recovery, automatic tape compaction, and data migration at a system-wide level. See Intelligent Object Management (IOM) on page 434 for information on IOM.

Value	Description
Enabled	The BlackPearl gateway processes IOM operations as needed. If you select this option, the IOM Start Time and IOM Stop Time fields are unavailable.
Scheduled	IOM processes only run during the period between the **IOM Start Time** and **IOM Stop Time**. **Note:** If you set the start and stop time to the same value, IOM operations do not run.
Disabled	The BlackPearl gateway does not perform any IOM operations.

Notes:
- IOM is enabled by default. Spectra Logic recommends leaving the feature enabled.
- Automatic tape compaction is configured on a per tape partition basis (see Tape Partition Drive Reservation on page 307 for more information).
- Data migration is initiated manually. See Data Migration on page 323 for more information.
- If this option is currently enabled, when the setting is disabled, any in-progress IOM operations are suspended.

8. Enter a percentage value for **Partially Verify Last Percentage of Tapes**. This setting specifies the percentage of the total reported capacity of the tape cartridge scanned by an automatic or on demand data integrity verification. The gateway starts the scan at the specified percentage of the tape capacity before the EOD (End of Data) marker and ends the scan at the EOD marker. For example, if you specify ten percent, the verification process scans the last 250 GB of a 2.5 TB LTO-6 tape cartridge, or the last 600 GB of a 6 TB LTO-7 tape cartridge.

- Leave the field blank to configure data integrity verification to scan all data present on the tape cartridge.
- Percentage values of zero and 100 are not supported.
- See Data Integrity Verification - Tape Media on page 374 for information about on demand tape media data integrity verification.

9. Enter a value, in minutes, for **Unavailable Tape Partition Max Job Retry**. This setting specifies the maximum number of minutes that can elapse between the first failed attempt to GET or VERIFY job data (due to a tape partition being offline, in an error state, or deactivated), before a subsequent failure will trigger a retry to process the job data. This only applies to GET or VERIFY jobs.

10. Enter a value, in minutes, for **Unavailable Pool Max Job Retry**. This setting specifies the maximum number of minutes that can elapse between the first failed attempt to GET or VERIFY job data (due to a pool partition being offline, in an error state, or deactivated), before a subsequent failure will trigger a retry to process the job data. This only applies to GET or VERIFY jobs.

11. Using the drop-down menu, select a behavior for **Unavailable Media Policy**. This setting configures how the gateway behaves where there is unavailable tape or disk partitions when creating new jobs or retrying to process job data.

Value	Description
Allow	New job requests for unavailable media are allowed and will retry for the duration of the **Unavailable Tape Partition Max Job Retry** or **Unavailable Pool Max Job Retry** setting.
Discouraged	Unavailable partitions can be used, but only if no other media is available.
Disallow	New job requests for unavailable media fail.

12. Select or clear **Default Verify Data Prior to Import**. Selecting this option verifies data on imported tape media before it makes the data available to the gateway.

13. Using the drop-down menu, select a priority for **Default Verify Data After Import Priority**. This option makes imported foreign options available, and schedules a verify job with the selected priority at a later time.

Note: This option is unavailable if you selected **Default Verify Data Prior to Import** in Step 12 on page 146.

14. Click **Save**.

Configure the Active Directory Service

The Active Directory service in the BlackPearl user interface is used to connect the gateway to a Windows Active Directory domain. Before you can join a domain, you must configure the BlackPearl gateway to use NTP. See Configure Date and Time on page 139.

Note: If the BlackPearl gateway time and the Active Directory domain time are more than 5 minutes apart, joining the domain fails.

Use the instructions in this section to join or leave an Active Directory domain.

Join Domain

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. On the Active Directory service details screen, select **Action > Join Domain**. The Join Domain dialog box displays.

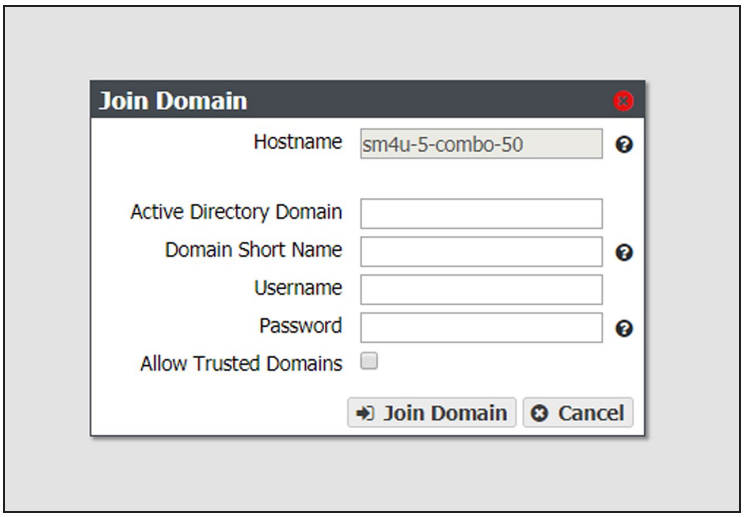


Figure 82 The Join Domain dialog box.

4. The **Hostname** identifies the BlackPearl gateway in the Active Directory domain.

Note: The hostname is unavailable and cannot be changed in the Join Domain dialog box. Use the Hardware screen to change the hostname if desired (see Edit the System Name on page 140).

5. Enter the name of the **Active Directory Domain** you want to join.
6. Optionally, enter the **Domain Short Name** if your domain uses a non-standard workgroup name.

7. Enter the **Username** and **Password** for a user authorized to join the specified domain.

Notes:
- The BlackPearl gateway uses "Pre-Windows 2000" login names for Active Directory users. Login names greater than 20 characters in length, or containing special characters (for example '@') are not able to log into the BlackPearl user interface.
- You must enter the user name and password each time the BlackPearl gateway joins an Active Directory domain. The gateway does not save this information.

8. If desired, select **Allow Trusted Domains** if the Active Directory domain you want to join is a trusted domain.
9. Click **Join Domain**.

Edit Domain

If desired, you can edit your Active Directory configuration to enable or disable support for trusted domains.

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. Select **Action > Edit**. The Edit AD Service dialog box displays.

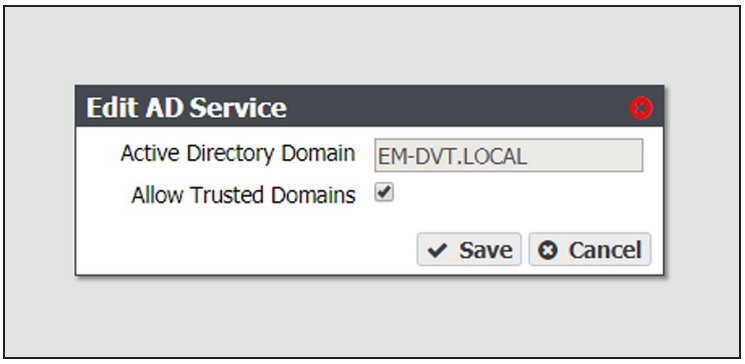


Figure 83 The Join Domain dialog box.

Note: The **Active Directory Domain** name is unavailable and cannot be changed.

4. Select or clear **Allow Trusted Domains**.
5. Click **Save**.

Add Advanced Parameter

Advanced Parameters are used to adjust or set global or share specific Samba parameters. These parameters are mirrored on both the Active Directory and CIFS Service pages.



CAUTION Improperly configuring advanced parameters can expose security vulnerabilities and other serious issues. Advanced parameters should not be configured without a full understanding of the consequences.

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. Select **Action > Add Advanced Parameter**. The Add Advanced Parameter dialog box displays.

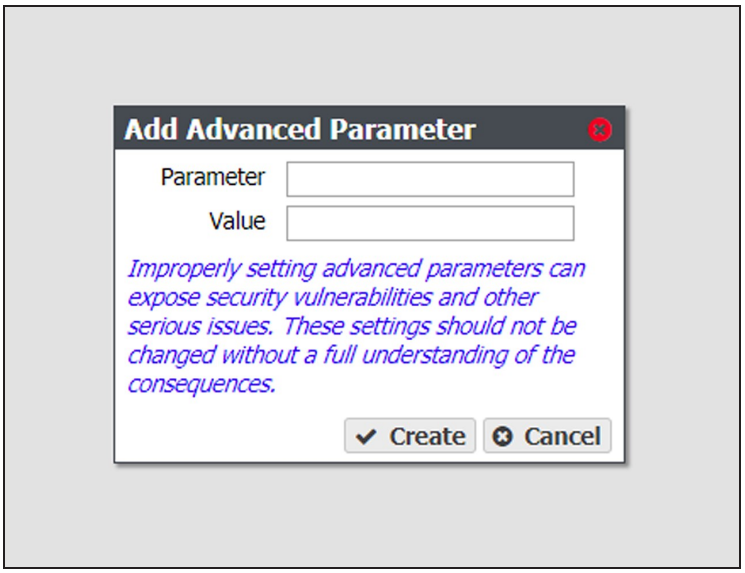


Figure 84 The Add Advanced Parameter dialog box.

4. Enter the desired **Parameter** and **Value**.
5. Click **Create**.

Edit Advanced Parameter

CAUTION Improperly configuring advanced parameters can expose security vulnerabilities and other serious issues. Advanced parameters should not be configured without a full understanding of the consequences.

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. Select the advanced parameter which you want to edit, then select **Action > Edit Advanced Parameter**. The Edit Advanced Parameter dialog box displays.

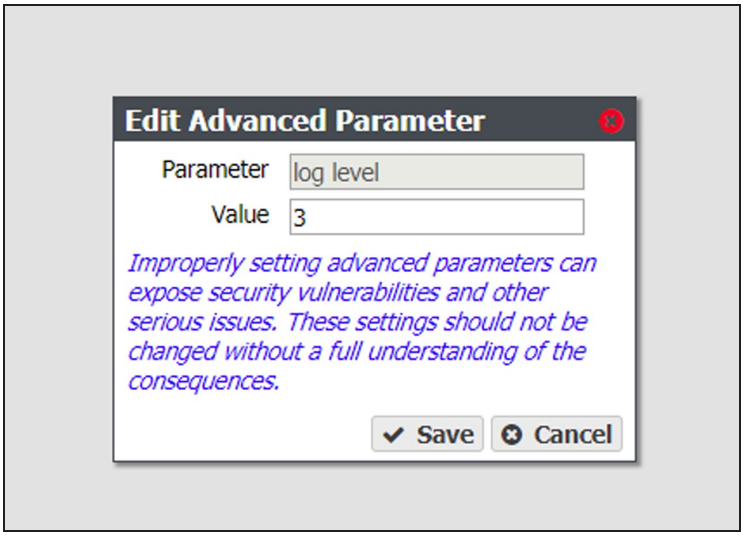


Figure 85 The Edit Advanced Parameter dialog box.

4. The **Parameter** field is greyed-out and cannot be changed.
5. Enter the desired **Value**.
6. Click **Save**.

Delete Advanced Parameter

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. Select the advanced parameter which you want to delete, then select **Action > Delete Advanced Parameter**. The Edit Advanced Parameter confirmation window displays.

4. Click **Delete**.

Leave Domain

1. From the menu bar, select **Configuration > Services**. The Services screen displays (see Figure 80 on page 142).
2. Double-click the **Active Directory** row, or select the **Active Directory** row and select **Action > Show Details**. The Active Directory details screen displays.
3. Select **Action > Leave Domain**. A confirmation window displays.
4. Click **Leave Domain**.

Configure the SNMP Service

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the SNMP service, or select the SNMP service and select **Action > Show Details**. The SNMP details screen displays.
3. On the SNMP details screen, select **Action > Edit**. The Edit SNMP Service dialog box displays.



Figure 86 The Edit SNMP Service dialog box.

4. If desired, change the value of the **Community String**. Any incoming SNMP queries that use a different community string than the one set here fail. If no community string is specified, then the BlackPearl gateway responds to all SNMP queries.
5. Enter the primary contact for the BlackPearl gateway in the **Contact** field.
6. Enter the physical location of the gateway in the **Location** field.

7. If desired, add clients that are allowed to access the gateway using SNMP.

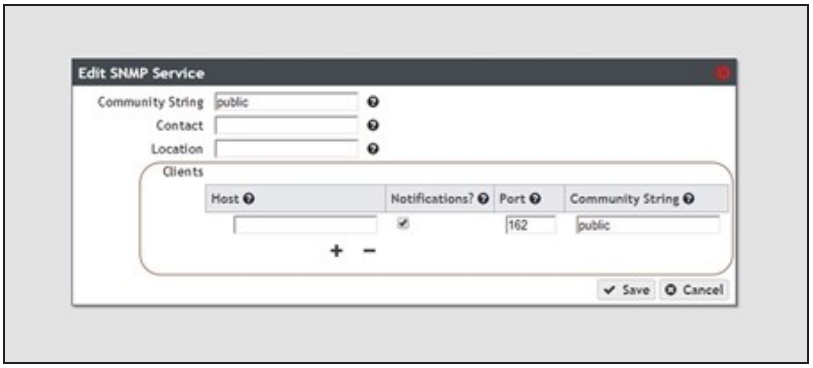


Figure 87 The Edit SNMP Service dialog box.

   a. Click the **+** sign to add a client.
   b. Enter the host IP address in the **Host** field.
   c. If desired, select the **Notifications** check box to indicate that the SNMP client should receive outgoing notifications.
   d. Enter the port number to be used for SNMP communication in the **Port** field.
   e. Enter a community string value in the **Community String** field. This community string is set for each client. The clients monitor SNMP notifications for any that use the string specified here.
   f. Repeat Step a through Step e as needed to add additional clients.

8. Click **Save**.

Download the MIB File

If you want to communicate with the gateway using SNMP, you must first download the BlackPearl Nearline MIB (Management Information Base) file, and load the file into a compatible network node manager program, such as HP® OpenView®.

1. Select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the SNMP service row, or select the SNMP service row and select **Action > Show Details**. The SNMP details screen displays.

3. Click **Download MIB**. Using your web browser, save the file to your local host.



Figure 88 Download the MIB file.

4. Load the file into the network node manager program.
5. You can now use your network node manager program to communicate with the BlackPearl gateway, using the settings configured in Configure the SNMP Service on page 151.

Network Setup Best Practices

The basic steps for configuring the management and data ports for access to your network are simple and straight-forward. However, each network environment is unique and may require some additional troubleshooting in order to properly connect to the BlackPearl gateway and utilize the Ethernet interfaces correctly.

Note: The BlackPearl management port is separate from the data ports. The management port and data ports have their own default routes.

Configuration Method

Use the BlackPearl management interface or the command line interface to configure the management and data ports. Do not attempt to access the gateway directly and use the root console to modify interfaces. The management and command line interfaces are tightly integrated with the base operating system and configure additional features based on network changes.

Supported Network Connectivity

The following configurations are supported for the data path:

Recommended:

- A single logical connection using a network interface card. Use either one physical port, or two ports in link aggregation. For information on supported connection speeds, see Specifications on page 474.

Not Recommended:

- Single gigabit logical connection utilizing one of the on-board motherboard ports and a Category 5e Ethernet cable.

MTU Settings

The BlackPearl gateway supports MTU values of 1500-9000. If you configure the MTU value to something other than the 1500 default value, make sure that your switch configuration and all the hosts on the network support the larger MTU settings, to avoid an impact on performance.

Link Aggregation

If link aggregation is configured for the BlackPearl gateway, then network switches must support link aggregation to aggregate or “trunk” the data ports together to provide higher bandwidth to the gateway.

Network switches must support link aggregation using LACP (Link Aggregation Control Protocol), and hash the destination IP addresses. Typically you must manually configure LACP on the switch ports.

- If you **are** using link aggregation, the switch must be configured **to use** LACP on those ports.
- If you **are not** using link aggregation, the switch must be configured **to not use** LACP on those ports.

Network switches use different methods of routing traffic from hosts to NAS servers. For example, some switches route traffic based on both the MAC address and the IP address.

- Using DHCP link aggregation, the BlackPearl gateway presents only one MAC address and one IP address.
- Using static link aggregation, the BlackPearl gateway presents only one MAC address, but can have up to 16 IP addresses aliased to the MAC address.

Link Aggregation Port Utilization

The network switch rotates data transfers among the physical ports on the BlackPearl gateway in order to achieve the highest throughput possible.

If only a single host is connected to the BlackPearl gateway through a link aggregation connection, the measured performance is lower than the potential maximum transfer rate because only one physical port of the two port link aggregation is being utilized by the switch.

If a single share is configured with two different IP addresses, when two separate hosts begin data transfers, the resulting throughput is approximately twice that of a single host connection.

Note: You may need to configure more than two IP addresses on the BlackPearl gateway to force the switch hashing algorithm to utilize all physical ports to maximize performance.

Network Connectivity Tools

Ping

The ping command uses a request-response mechanism to verify connectivity to a remote network node.

For example, to verify the connectivity from the switch to the BlackPearl Nearline gateway at IP address 192.168.2.10, run the command shown below from the switch command line or client:

```
ping 192.168.2.10
```

All ICMP Echo requests should receive replies including information about the round trip time it took to receive the response. If the request times out, see Cannot Ping the BlackPearl Gateway below.

Note: A response of 0 msec means that the time was less than 1 ms.

Traceroute

You can use the traceroute command to not only verify connectivity to a remote network node, but to track the responses from intermediate nodes as well.

For example, for a BlackPearl gateway at IP address 192.168.2.10, run the command shown below:

```
traceroute 192.168.2.10
```

The output of the command shows a numbered list indicating the number of hops encountered when tracing the packet from the switch to the BlackPearl gateway. If the command fails to reach the BlackPearl gateway, see Cannot Ping the BlackPearl Gateway below.

Troubleshooting

No Port Link LED Light

When the management and data ports are configured correctly and attached to the network, the link lights on the network ports should be illuminated on both the BlackPearl gateway and the network switch. If the port lights are not illuminated:

- Make sure that cables are connected. Verify you are using the correct cable type and connectors. This is especially critical for connections utilizing SFPs.
- Check the port configuration on the network switch. The BlackPearl gateway only supports auto-negotiation. Make sure the switch is configured to match speeds on both ends of the connection.
- Verify that the switch ports are not administratively disabled. Consult the switch *User Guide* for information.

Cannot Ping the BlackPearl Gateway

When the network ports are configured correctly, you should be able to ping the BlackPearl gateway from your network. If you cannot ping the BlackPearl gateway:

- Check the LACP settings on the switch.
  - If you **are** using link aggregation, the switch must be configured **to use** LACP on those ports.

    - If you **are not** using link aggregation, the switch must be configured **to not use** LACP on those ports.
- Check the VLAN (Virtual Local Area Network) settings on the switch. Ensure that the ports are assigned to the correct VLAN.

Chapter 4 - Managing Network Attached Storage

This chapter describes using the BlackPearl user interface to manage storage pools, volumes, and shares on the gateway after configuring NAS. For initial NAS configuration steps, see Configuring Network Attached Storage on page 96.

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MANAGE STORAGE POOLS

After creating one or more storage pools, use the instructions in this section to edit, expand, or delete a pool.

Edit a Storage Pool

You can edit an existing storage pool to enable encryption, enable auto-trim, select to use the pool as a shared resource pool (SRP) target, to change the value of the high water mark, and to select the number of write performance and metadata performance drives.

Use the following steps to edit a storage pool.

1. From the menu bar, select **Configuration > NAS > Pools**, or click the Pools pane on the Dashboard. The NAS Pools screen displays (see Figure 41 on page 98).
2. Select the pool you want to edit and select **Action > Edit**. The Edit *Pool Name* dialog box displays.

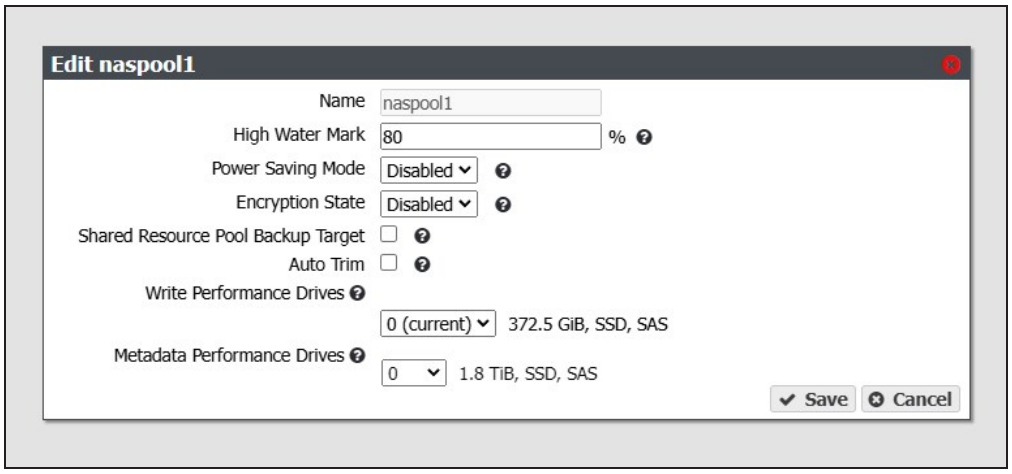


Figure 89 The Edit *Pool Name* dialog box.

Note: The **Name** field is unavailable and cannot be changed.

3. If desired, enter a percentage for the **High Water Mark**. When the used space on the pool reaches this percentage, an alert is generated. Enter 0 if you do not want to set an alert level.
4. If desired, enable or disable **Power Saving Mode** for the storage pool. Enabling this feature configures the standby timer to 60 minutes. When there is no I/O to the storage pool for 60 minutes, the drives in the pool spin down and use minimal power.

Notes:
- Spectra Logic recommends leaving power saving mode **disabled**.
- To use this feature, all drives in the storage pool must be power-saving compatible.

5. If desired, select the **Encryption State**. To enable encryption, all drives in the storage pool must be self-encrypting drives (SEDs). If any non-SED drives are present in the pool, encryption is disabled even if you select to use encryption. When you configure the storage pool to use encryption, data written to the pool is encrypted at rest.
6. If desired, select the pool as a **Shared Resource Pool Backup Target**. The BlackPearl system uses a shared database that must be backed up to one or more NAS storage pools. When enabled, the BlackPearl system uses up to 2 TB of storage space for daily backups.



IMPORTANT Once enabled, an activation key is required to disable the Shared Resource Pool. Contact Spectra Logic Technical Support for assistance with this setting.

7. If desired, select to use **Auto Trim**. Auto trim automatically clears unused data blocks from SSD or NVMe drives, which improves both performance and longevity. When enabled, files that are deleted are promptly marked for reuse, helping to maintain drive speed by reducing write amplification. This also prolongs drive lifespan by minimizing unnecessary write operations.
8. If desired, use the **Write Performance Drives** drop-down menu to select the number of write performance drives to allocate to the storage pool.
9. If desired, use the **Metadata Performance Drives** drop-down menu to select the number of metatdata performance drives to allocate to the storage pool.

Note: Metadata Performance drives can only be selected in multiples of three.

Note: These drives are permanently part of the storage pool and cannot be removed.

10. Click **Save**.

Expand a Storage Pool

You can resize an existing storage pool to include more physical drives present in the gateway. This is useful if you just purchased and installed additional drives.

Additionally, expanding a storage pool is used when you want to include different drive types than the type used when creating the pool.

Notes:
- Drive types must be the same block size.
- The number of drives to be added to the storage pool must match the minimum number of drives for the existing stripe size.
- Self-Encrypting Drives (SED) that are unused can be added to a non-encrypted partition.



IMPORTANT Contact your solutions architect before including multiple drive types in a storage pool.

Use the following steps to expand a storage pool.

1. From the menu bar, select **Configuration > NAS > Pools**, or click the Pools pane on the Dashboard. The NAS Pools screen displays (see Figure 41 on page 98).
2. From the list of existing storage pools, select the storage pool you want to expand, and then select **Action > Expand**. The Expand Pool screen displays options for adding additional drives to the storage pool.

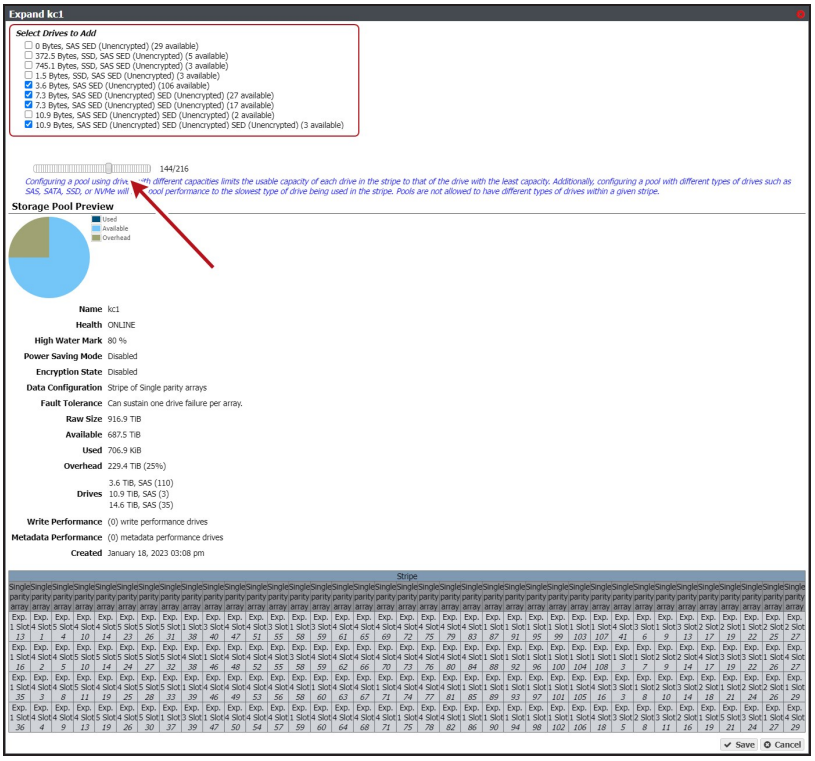


Figure 90 The Expand Pool screen.

3. Select the check box next to the type of drive(s) you want to add to the storage pool. By default, the check box for any drive type present in the gateway is automatically selected.
4. Use the slider to increase the number of drives to use in the storage pool. As you make changes, the graphics beneath the slider update to show the impact your changes have on the storage pool.

Note: If you are mixing drive types, the number of drives to be added to the storage pool must match the minimum number of drives for the existing stripe size.

5. When you are satisfied with the new configuration, click **Save**. It may take up to three minutes for pool expansion to complete. Multiple expansions of the same storage pool may increase the time to complete.

Note: If you are adding self-encrypting drives to an encrypted storage pool, the drives are automatically encrypted and then added to the storage pool.

Delete a Storage Pool

If you want to create a new storage pool and existing storage pools use all of the available drives, you must delete an existing storage pool to make drives available for the new storage pool.

CAUTION When you delete a storage pool, all data on it is lost. If you want to keep the data, migrate it to another location before deleting the pool.

Use the following steps to delete a storage pool.

1. From the menu bar, select **Configuration > NAS > Pools**, or click the Pools pane on the Dashboard. The NAS Pools screen displays (see Figure 41 on page 98).
2. From the list of existing storage pools, select the storage pool you want to delete, and then select **Action > Delete**. A dialog box displays asking you to confirm the deletion.

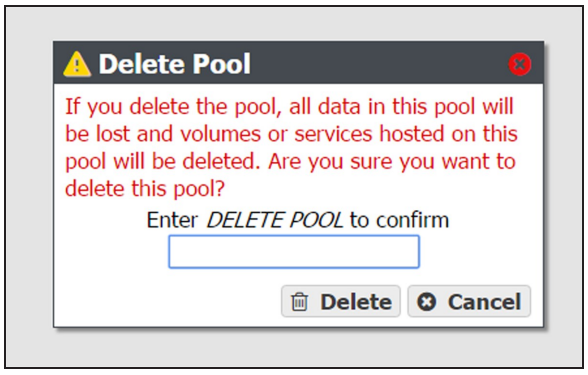


Figure 91 Confirm the storage pool deletion.

3. Type `DELETE` in the entry field and click **Delete** to delete the storage pool. Expanded pools may take up three minutes to delete.

Note: If you deleted an encrypted pool, the drives in the pool are automatically erased and reset.

4. If desired, create a new storage pool that includes the disks no longer in use, as described in Create a NAS Storage Pool on page 98.

MANAGE VOLUMES

After creating one or more volumes, use the instructions in this section to move, edit, or delete a volume.

Move a Volume

If desired, you can move a volume from one storage pool to another. There must be sufficient space for the volume on the destination storage pool.



IMPORTANT Access to CIFS shares is lost when moving the share while simultaneously transferring data to or from the share.

Note: There is a decrease in performance in file storage operations on a volume that is being moved.

Use the following steps to move a volume to a different storage pool.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Select the volume you want to move to a different storage pool, and then select **Action > Move**. The Move Volume dialog box displays.
3. Use the drop-down menu to select the destination pool for the volume.



Figure 92 Select the destination pool for the volume.

4. Click **Move**. The volume is moved to the selected pool.

Cancel a Volume Move

If desired, you can cancel the move of a volume from one storage pool to another.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Select the volume you want to cancel moving to a different storage pool, and then select **Action > Cancel Move**. The Cancel Move Volume dialog box displays.
3. Click **Cancel Move** to cancel the in-progress volume move.

Note: The data on the target pool is deleted. Data on the source pool is unaffected and persists on the source pool after canceling the move.

Edit a Volume

After creating a volume, you can edit it to change the volume configuration. Use the following steps to edit a volume.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Double-click the volume you want to edit, or select the volume and then select **Action > Edit**. The Edit *Volume name* screen displays.

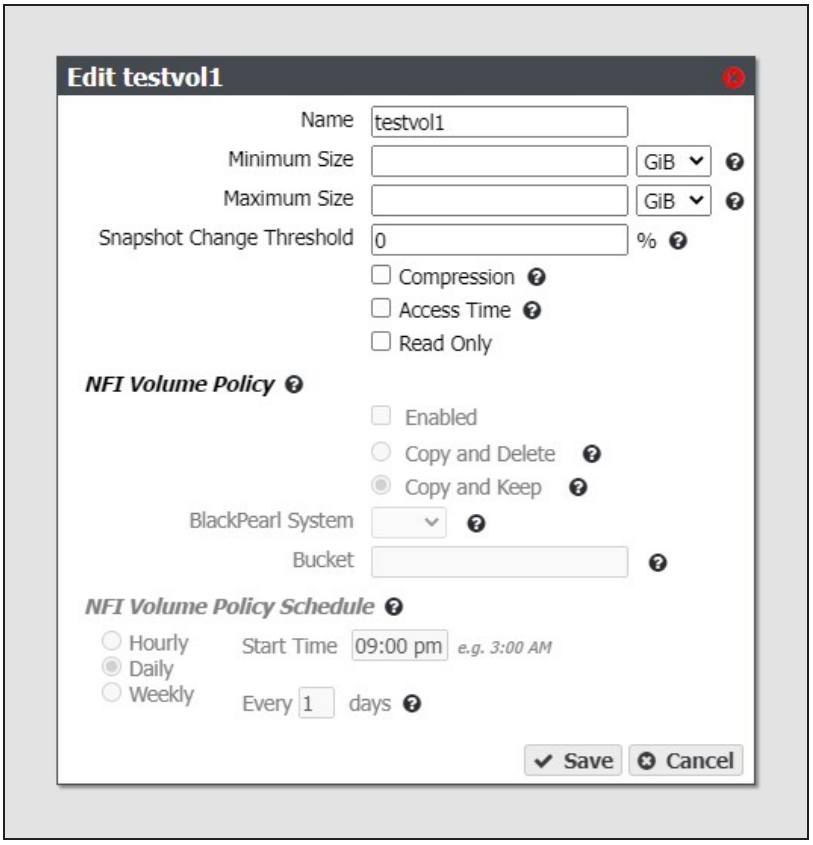


Figure 93 The Edit Volume screen.

3. Change the configuration of the volume as required for your environment.

For this option....	Do the following...
Name	Enter a new name for the volume. Volume names are limited to 62 characters or fewer.  **IMPORTANT** **DO NOT** rename a volume that is used by the Spectra Vail application. **Notes:** • The combined storage pool and volume name must be 78 characters or fewer. • NFS does not allow spaces in share names. As a result, any spaces in the volume name are replaced by underscores in the corresponding NFS share name. The BlackPearl user interface displays the volume name without the underscores. For example, for a volume named **Share One**, the corresponding NFS share is named **Share_One** to external network computers, but it is named **Share One** in the BlackPearl user interface. • If you change the name of a volume that is being shared, the share point is maintained after the volume name change.
Minimum Size	Select the desired unit size from the drop-down menu and enter a numerical value for the minimum size in the text box to the left of the unit size drop-down menu. This space is allocated immediately if there is sufficient space available on the storage pool. If there is insufficient space available, saving the modified volume fails.
Maximum Size	• Select the desired unit size from the drop-down menu and enter a numerical value for the maximum size in the text box to the left of the unit size drop-down menu. **Notes:** • The maximum size must be greater than the current amount of used space on the volume. • Volumes are thin provisioned, so it is possible for the combined allocated maximum storage of all volumes to exceed the physical space available.
Snapshot Change Threshold	Specify the percentage of data change between consecutive snapshots that triggers a possible ransomware warning. If the percentage of data changes by more than the threshold, a message displays in the BlackPearl user interface, and an email is sent to the Administrator if the Administrator user is configured to receive warning emails. • Allowed values are between 0 and 99. **Note:** Spectra Logic recommends configuring the Administrator user to receive emails when a warning event occurs.

For this option....	Do the following...
	Note: The BlackPearl Nearline gateway uses unique data to detect the specified percentage change when data is deleted. If you enable compression for this volume, it is possible that the volume may contain compressed data that is not unique. When data is deleted it may not reach the specified threshold, which does not trigger a warning when the deletion occurs.
Compression	If desired, select the check box to enable the gateway to compress data stored in NAS. If desired, select the check box to enable data compression using ZFS to allow the BlackPearl gateway to store more data. If the data being written is compressible there is typically an increase with store and restore operations, because less data is transferred to and from the disk drives. The size reduction of transferred files depends on how much the system can compress the data, and may fluctuate. The data compression process uses CPU cycles to perform the compression. If compression is enabled for non-compressible data, for example JPEG images or movie files that use the H. 264 codec, the compression process may use an excessive number of CPU cycles, slowing the overall performance of the gateway. This impact is less evident with Gen2 and Gen3 master nodes. **Note:** Changing the compression setting only affects data written to the volume after the compression setting is changed. It does not affect data already on the volume.
Access Time	If desired, select the check box to configure the gateway to update the time stamp of a file when it is read from the volume. Selecting **Access Time** may slow performance.
Read Only	If desired, select the check box to configure the volume so that data can be read, but not written to the volume.
NFI Volume Policy	If desired, edit the NFI Volume policy configurations. See Configure the NFI Volume Policy on page 106.

4. Click **Save**.

Delete a Volume

Use the following steps to delete a volume.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The **Volumes screen** displays (see Figure 43 on page 102).

2. Select the volume you want to delete and then select **Action > Delete**. A dialog box displays asking you to confirm the deletion.



CAUTION Deleting a volume deletes all data in the volume. This action cannot be undone.

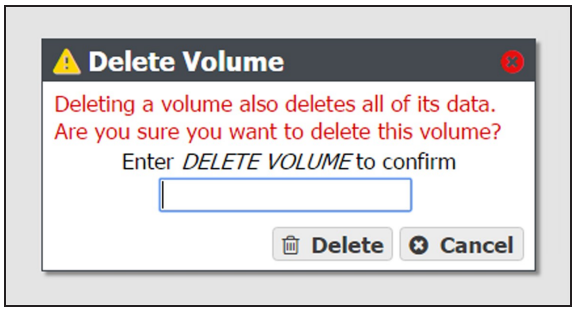


Figure 94 Confirm the volume deletion.

3. Type `DELETE VOLUME` in the entry field and click **Delete** to delete the volume.

VOLUME SNAPSHOTS

Volume Snapshots are images of a volume's configuration and data makeup as they were when the snapshot was generated. Restoring to a previously created snapshot allows you to go "back in time" and restore the volume to the state it was in when the snapshot was created.

Notable features of volume snapshots are:

- Snapshots are immutable to the outside word. Snapshots cannot be overwritten or altered, and can only be deleted by a BlackPearl administrator.
- Snapshots can be used to restore access to data in the case of a ransomware attack, and can be useful in restoring a file that was accidentally deleted.
- Snapshots are created manually, on a schedule, or triggered by external applications such as the Spectra StorCycle application.

Volume snapshots are retained on the gateway until they are manually deleted, or the set Maximum Number of Snapshots limit is reached. When the limit is reached, the oldest snapshot is deleted freeing up capacity held by that snapshot.

Snapshots are created instantly without any impact to system performance. Snapshots initially occupy very little space on the storage pool, but grow as data is modified or deleted, because this data must be retained by the snapshot.

For example, if you write 100 GB to the volume, and then make a snapshot of that data, the snapshot is 0 bytes in size, as it simply points to the existing data. However, if that 100 GB is deleted, the snapshot grows to 100 GB, because it must retain the data. When the snapshot containing the 100 GB of data is deleted, either manually or based on schedule retention, then 100 GB of capacity is made available for new data.

Create a Snapshot

Use the following steps to create a snapshot.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).

2. Double-click the volume you want to use to create a snapshot, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.

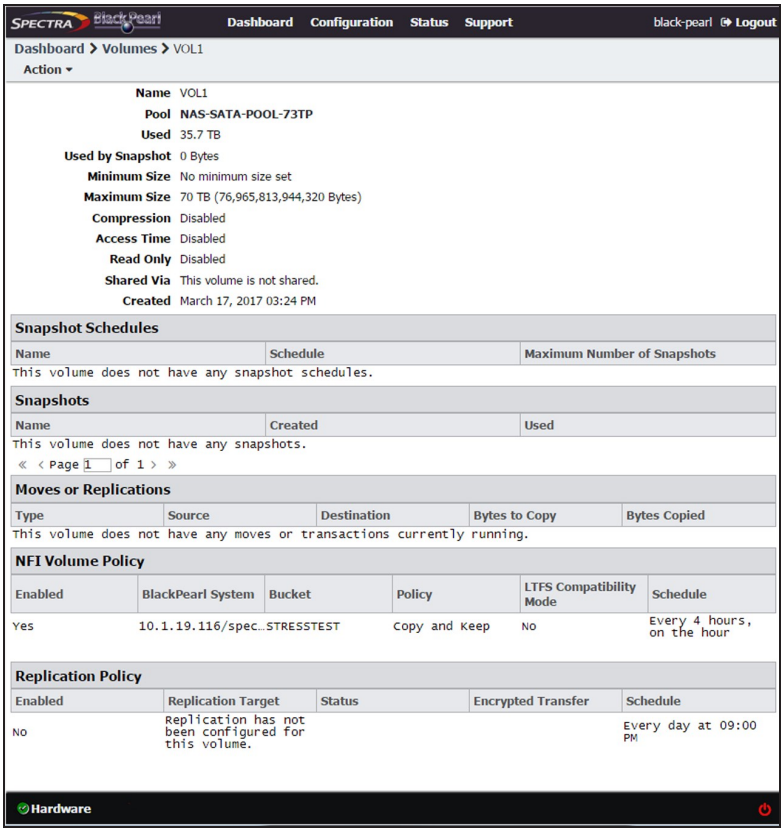


Figure 95 The Volume details screen.

3. On the Volume details screen, select **Action > New Snapshot**. The New Snapshot dialog box displays.

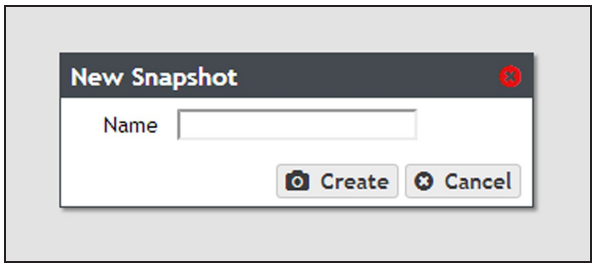


Figure 96 The New Snapshot dialog box.

4. Enter a name for the snapshot in the **Name** field.
5. Click **Create**. The Volume details screen displays showing the newly created snapshot.

Create a Snapshot Schedule

Snapshot schedules can be configured at intervals based on hours, number of days, or days of the week. Decide which interval to use for the schedule and follow the appropriate instructions.

- Create an Hourly Schedule below — Create snapshots every selected number of hours.
- Create a Daily Schedule on the next page — Create snapshots every selected number of days.
- Create a Weekly Schedule on page 173 — Create snapshots on certain days of the week.

Create an Hourly Schedule

1. On the Volume details screen (see Figure 95 on page 170), select **Action > New Snapshot Schedule**. The New Snapshot Schedule dialog box displays.
2. Select **Hourly** as the interval for the snapshot schedule. The dialog box changes to display options for the hourly interval setting.

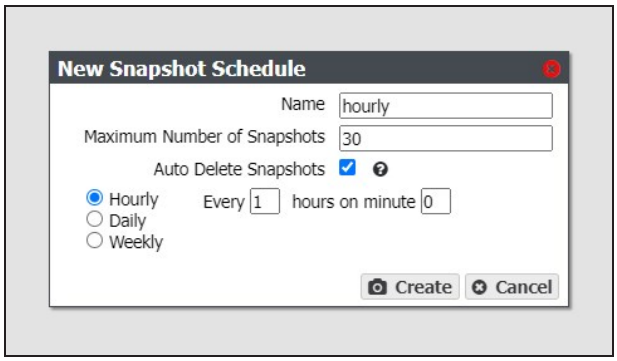


Figure 97 The New Snapshot Schedule dialog box showing the hourly interval options.

3. Change the default name of the snapshot schedule, if desired.

Note: Snapshot schedule names must be unique.

4. Enter a number for the **Maximum Number of Snapshots**. When the maximum number is reached, the gateway deletes the oldest snapshot.
5. If desired, select **Auto Delete Snapshots** to allow the BlackPearl Nearline gateway to automatically delete the oldest snapshot when the gateway reaches the specified **Maximum Number of Snapshots**. If you do not enable this feature, when the system reaches the specified **Maximum Number of Snapshots**, the gateway stops creating snapshots until snapshots are manually deleted.

Note: Spectra Logic recommends enabling this feature.

6. Enter numbers for **Every _ hours on minute _**. These values specify the interval in hours between generating snapshots and the number of minutes after the top of the hour when the job starts. For example, if the values are set to 4 and 15, the NAS volume creates a snapshot every four hours at 15 minutes after the hour. The maximum setting for the **hours** field is 48, where the NAS volume creates a snapshot every two days. The maximum setting for the **minute** field is 59.

Note: Spectra Logic recommends offsetting the minutes after the hour for starting snapshots so that there are not a large number of jobs starting at exactly the same time.

7. Click **Create**.

Create a Daily Schedule

1. On the Volume details screen (see Figure 95 on page 170), select **Action > New Snapshot Schedule**. The New Snapshot Schedule dialog box displays.
2. Select **Daily** as the interval for the snapshot schedule. The dialog box changes to display options for the daily interval setting.

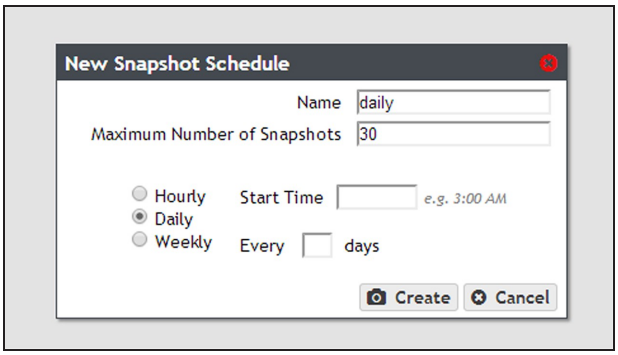


Figure 98 The New Snapshot Schedule dialog box showing the daily interval options.

3. Change the default name of the snapshot schedule, if desired.

Note: Snapshot schedule names must be unique.

4. Enter a number for the **Maximum Number of Snapshots**. When the maximum number is reached, the gateway deletes the oldest snapshot.
5. If desired, select **Auto Delete Snapshots** to allow the BlackPearl Nearline gateway to automatically delete the oldest snapshot when the gateway reaches the specified **Maximum Number of Snapshots**. If you do not enable this feature, when the system reaches the specified **Maximum Number of Snapshots**, the gateway stops creating snapshots until snapshots are manually deleted.

Note: Spectra Logic recommends enabling this feature.

6. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
7. Enter a number for **Every _ days**. This value specifies the interval, in days, between generating snapshots. The value entered is enumerated from the first day of the month. The schedule resets at the beginning of each month. For example, if this value is set to 2, the NAS volume creates a snapshot every two days, starting with the 1st of the month, at the time specified in Step 6. A value of 30 runs on the 1st of the month, and then again on the 31st of the month (for months that have 31 days). To schedule generating snapshots on the first of every month, set the interval to 31 days.
8. Click **Create**.

Create a Weekly Schedule

1. On the Volume details screen (see Figure 95 on page 170), select **Action > New Snapshot Schedule**. The New Snapshot Schedule dialog box displays.
2. Select **Weekly** as the interval for the snapshot schedule. The dialog box changes to display options for the weekly interval setting.

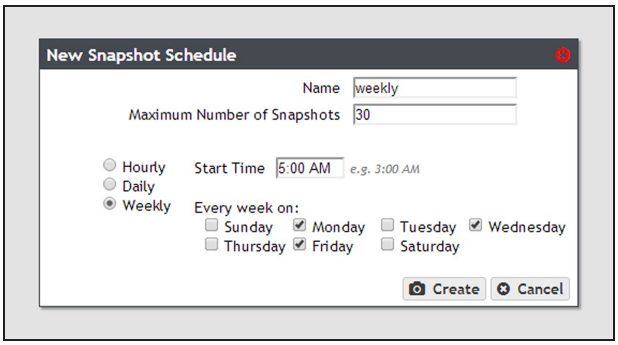


Figure 99 The New Snapshot Schedule dialog box showing the weekly interval options.

3. Change the default name of the snapshot schedule, if desired.

Note: Snapshot schedule names must be unique.

4. Enter a number for the **Maximum Number of Snapshots**. When the maximum number is reached, the gateway deletes the oldest snapshot.
5. If desired, select **Auto Delete Snapshots** to allow the BlackPearl Nearline gateway to automatically delete the oldest snapshot when the gateway reaches the specified **Maximum Number of Snapshots**. If you do not enable this feature, when the system reaches the specified **Maximum Number of Snapshots**, the gateway stops creating snapshots until snapshots are manually deleted.

Note: Spectra Logic recommends enabling this feature.

6. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
7. Select one or more days for **Every week on:**. This determines the day(s) of each week the NAS volume generates snapshots. For example, based on the selections in Figure 99, the NAS volume creates a snapshot every Monday, Wednesday, and Friday at 5:00 AM.
8. Click **Create**.

Delete a Snapshot Schedule

If desired, you can delete a previously created snapshot schedule.

Note: Deleting a snapshot schedule does not delete the snapshots previously created by the snapshot schedule. To delete snapshots, see Delete Snapshots below.

Use the instructions in this section to delete a snapshot schedule.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Double-click the volume for which you want to delete the snapshot schedule, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.
3. Select the snapshot schedule you want to delete and select **Action > Delete Snapshot Schedule**. A confirmation window displays.

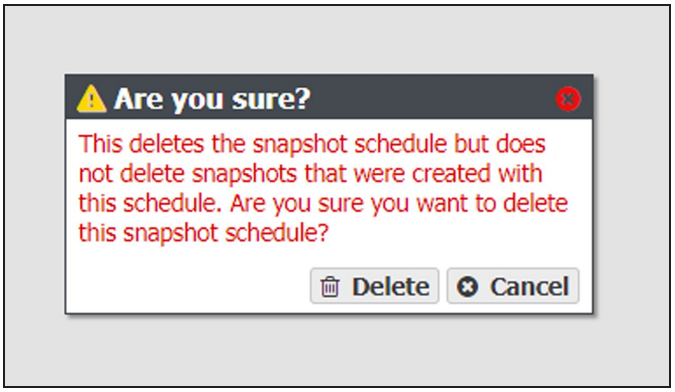


Figure 100 Confirm the snapshot schedule deletion.

4. Click **Delete**.

Delete Snapshots

Use the following steps to delete a one or more snapshots.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).

2. Double-click the volume you for which you want to delete snapshot, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.

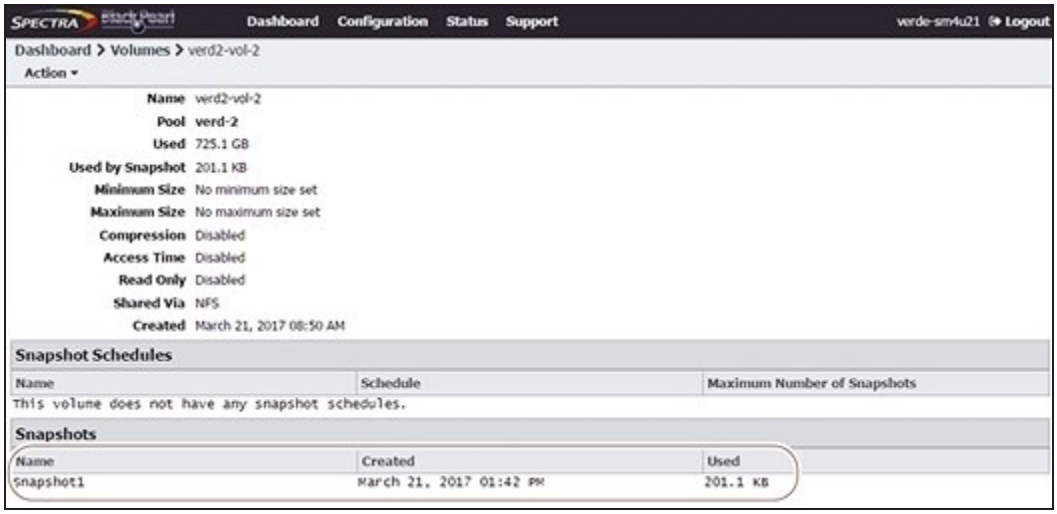


Figure 101 The Volume details screen showing a snapshot.

3. Delete the snapshot(s):

   - To delete a single snapshot, select the snapshot you want to delete, and then select **Action > Delete Snapshot**.
   - To delete all snapshots select **Action > Delete All Snapshots.**

   A confirmation window displays.

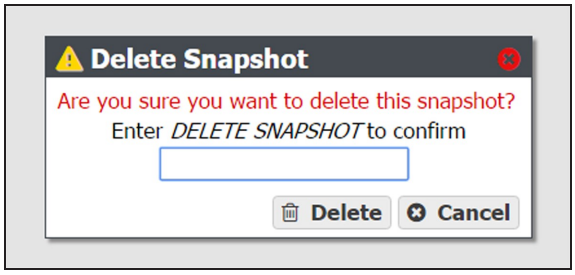


Figure 102 Confirm the snapshot deletion (Delete Snapshot window shown).

4. Type the indicated text in the entry field and click **Delete** to delete the selected snapshot, or all snapshots.

Restore to a Snapshot

Use the following instructions to restore a volume to its previous state using a previously generated snapshot.

Notes:
- If you only want to restore a single file in the snapshot, see Retrieve a Single File from a Snapshot on the next page.
- You cannot restore to a snapshot if the volume contains a Vail share using the BlackPearl user interface. Use API or CLI commands to restore a snapshot when the volume contains a Vail share.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Double-click the volume you want to restore using a previously generated snapshot, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.

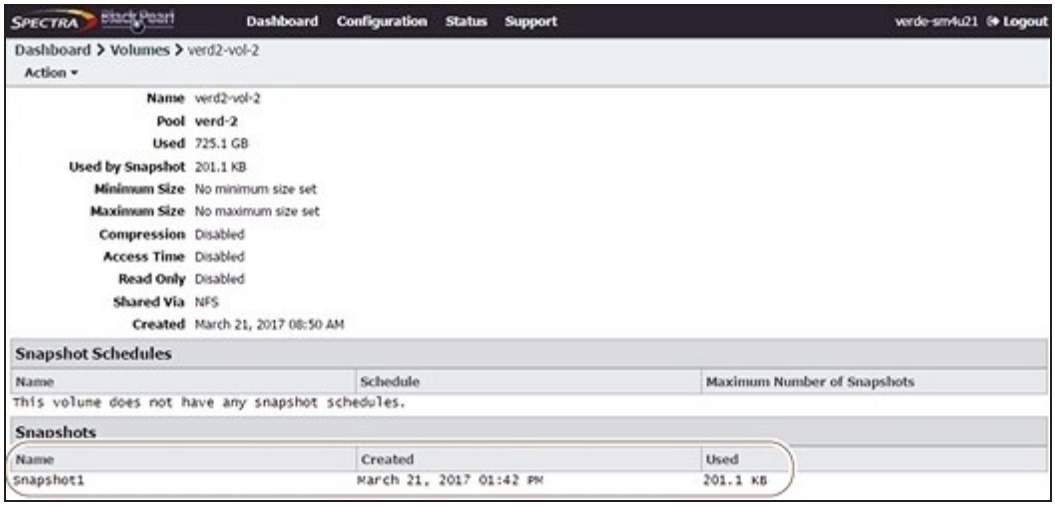


Figure 103 The Volume details screen.

3. In the snapshots list, select the snapshot you want to use to restore the volume and then select **Action > Rollback**.

CAUTION Rollback deletes all data changes made after the snapshot was created, and deletes any snapshots that were saved after the one you are using for the restore process. This action cannot be undone.

4. A dialog box displays, asking you to confirm the rollback. Select **Rollback** to restore the volume to its state when the snapshot was created.

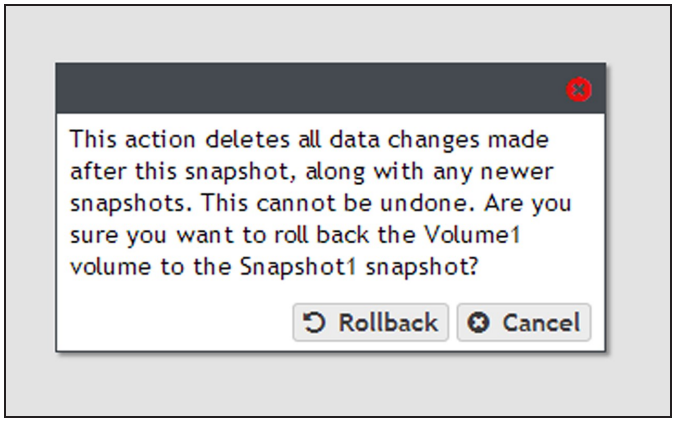


Figure 104 Confirm the volume snapshot rollback.

Retrieve a Single File from a Snapshot

If you only need to restore a single file, you do not need to restore an entire snapshot. Use the following instructions to retrieve a single file from a snapshot.

Note: Use Windows Explorer or Linux/Unix command line to complete this procedure.

Use the instructions in this section to retrieve a single file from a snapshot.

1. If necessary, locate the snapshot from which you want to restore a file.
   a. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
   b. Double-click the volume you for which you want to delete snapshot, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.

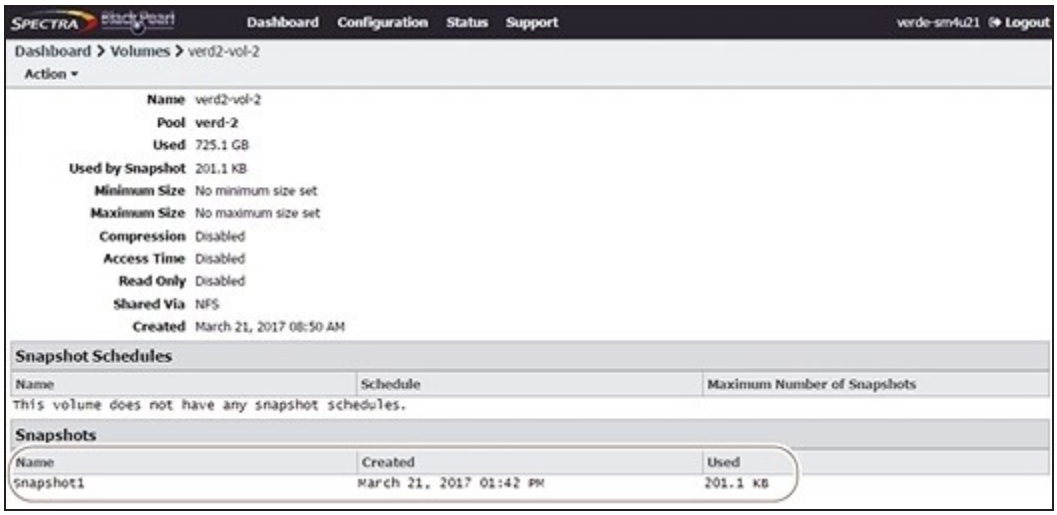


Figure 105 The Volume details screen showing a snapshot.

   c. Locate the snapshot from which you want to restore a file and record the name, if desired.
2. Using a remote host that has access to the shared volume for which you need to restore a single file, map the share containing the snapshot to the remote host (for example "Z:\")
3. You cannot browse to the snapshots directory using Windows explorer, you must enter the full path of the snapshot from which you want to retrieve a file in the Windows explorer address bar. Snapshots are organized as follows:

   Z:\.zfs\snapshot*snapshot name*
4. The specified directory displays. All files contained in the snapshot display.
5. Locate the file you want to restore and copy it to the appropriate location.

MANAGE SHARES

After creating one or more shares, use the instructions in this section to edit, or delete a share.

Note: You cannot edit a Vail share.

Edit a CIFS Share

After creating a CIFS share, you can edit it to change the configuration.

1. From the menu bar, select **Configuration > Shares > CIFS**. The CIFS Shares screen displays.
2. Select the share you want to edit, and then select **Action > Edit**. The Edit CIFS Share screen displays.



Figure 106 The Edit NFS Share dialog box.

3. Select or clear the **Read-only** check box. You cannot change the name once the CIFS share is created.
4. Click **Save**.

Edit an NFS Share

After creating an NFS share, you can edit it to change the configuration.

1. From the menu bar, select **Configuration > Shares > NFS**. The NFS Shares screen displays.

2. Select the share you want to edit, and then select **Action > Edit**. The NFS Share Edit screen displays.

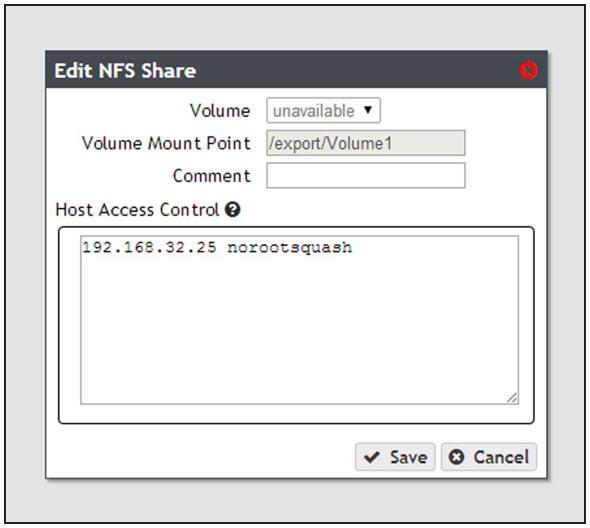


Figure 107 The Edit NFS Share dialog box.

3. Make the desired changes (see Create a Share on page 110 for more information), and click **Save**.

Delete a Share

If you do not want to continue sharing a volume (that is, you do not want users accessing the NAS over a network connection to access the volume), you can delete the share.

Use the following steps to delete the share.

1. If you need to delete a CIFS share, from the menu bar, select **Configuration > Shares > CIFS**. The CIFS Shares screen displays.

   —OR—

   If you need to delete an NFS share, from the menu bar, select **Configuration > Shares > NFS**. The NFS Shares screen displays.

   —OR—

   If you need to delete a Spectra Vail share, from the menu bar, select **Configuration > Shares > Vail**. The Spectra Vail Shares screen displays.

2. Select the share you want to delete, and then select **Action > Delete**.

Note: You cannot delete a Spectra Vail share with data persisted to the volume. You must first delete the share as Storage in the Vail management console, then delete the share in the BlackPearl user interface.

3. A dialog box displays asking you to confirm the deletion. Click **Delete** to remove the share.

Note: Clicking **Delete** does not delete the volume. It only removes the volume from the list of shares and makes it inaccessible to remote hosts. The volume is still listed present on the gateway and listed on the Volumes screen.

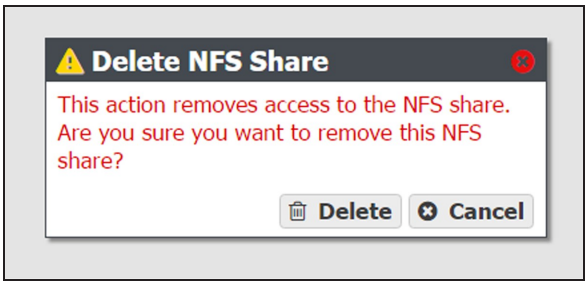


Figure 108 Confirm removing the share.

MANAGE NAS REPLICATION

After configuring replication (see Configure NAS Services on page 117), use the instructions in this section to manually start or cancel a volume replication, edit or delete the NAS replication configuration, and to restore replicated files.

Manually Start NAS Replication

If desired, you can initiate volume replication manually, regardless of the automatic replication schedule configured for the volume. Starting a manual NAS replication begins the replication immediately. Once complete, replication for the volume continues on its previously defined schedule.

Note: If the gateway is in the process of replicating data on a preconfigured schedule, the manual replication begins when the scheduled replication completes. To stop any replication in progress, see Cancel a NAS Replication In Progress below.

1. On the source system's BlackPearl user interface, select **Configuration > NAS > Volumes**. The Volumes screen displays.
2. Double-click the volume name you want to replicate, or select the volume and select **Action > Show Details**. The details screen for the volume displays.
3. Select **Action > Replicate Now**. A confirmation window displays.

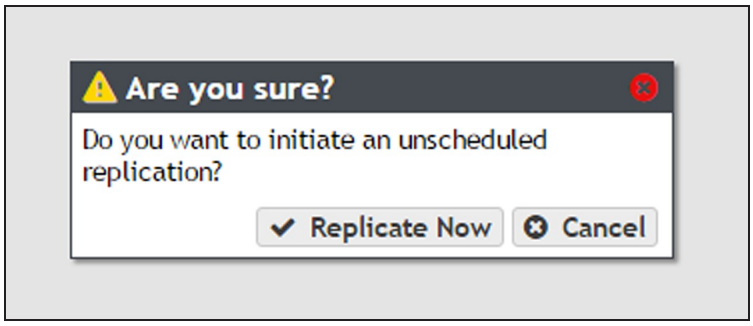


Figure 109 The Replicate Now confirmation window.

4. Click **Replicate Now** to begin a manual NAS replication.

Cancel a NAS Replication In Progress

If desired, you can cancel any NAS replications currently in progress. Canceling replication stops the replication and deletes any data the target received during the replication. Use the steps in this section to cancel a NAS replication.

Note: Starting with BlackPearl OS 5.4, you can no longer cancel an in-progress NAS replication. After starting a NAS replication, you must wait for it to complete.

1. On the source system's BlackPearl user interface, select **Configuration > NAS > Volumes**. The Volumes screen displays.
2. Double-click the volume name for which you want to cancel replication, or select the volume and select **Action > Show Details**. The details screen for the volume displays.
3. Select **Action > Cancel Replication**. A confirmation window displays.

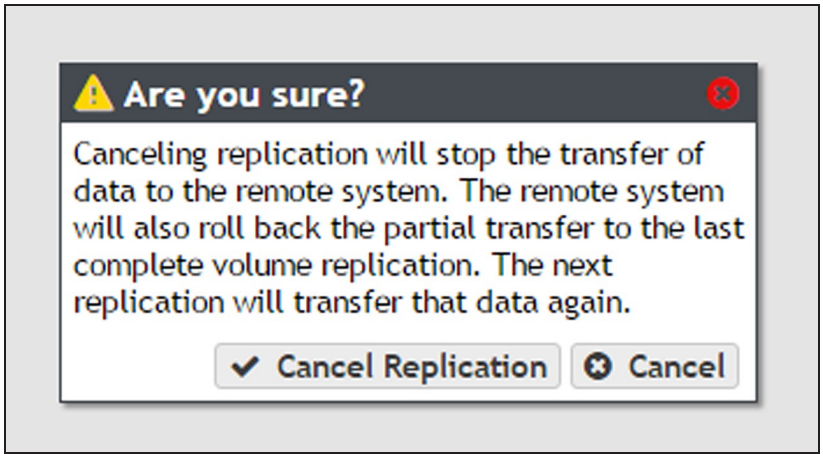


Figure 110 The Cancel Replication confirmation window.

4. Click **Cancel Replication** to stop the NAS replication in progress. Any data that was transferred to the target is deleted.

Restoring Files from a NAS Replication Target

If the source gateway in a NAS replication configuration fails, you can restore files from the replication target. Use the instructions in this section to restore files from a NAS replication target.

1. On the source system's BlackPearl user interface, clear the write-protected status of the replicated volume.

Note: You cannot add a share while the volume has write-protection enabled.

   a. From the menu bar, select **Configuration > NAS > Volumes**. The Volumes screen displays.

   b. Select the replicated volume and select **Action > Edit**. The Edit *volume name* dialog box displays.

   c. Clear the **Read Only** check box.

   d. Click **Save**.

2. Depending on your operating system environment, create either a CIFS or NFS share, selecting the replicated volume during the creation process. See Create a Share on page 110 for instructions.

3. If desired, write protect the replicated volume before you copy files from the volume.

Note: Spectra Logic highly recommends that you write-protect the volume after sharing it.

   a. From the menu bar, select **Configuration > NAS > Volumes**. The Volumes screen displays.

   b. Select the replicated volume and select **Action > Edit**. The Edit *volume name* dialog box displays.

   c. Select the **Read Only** check box.

   d. Click **Save**.

4. Using your host machine, connect to the new share on the replication target.

5. Copy the needed files from the replication target share to the source gateway.

6. If desired, stop sharing the NAS replication target volume. See Delete a Share on page 180.

Disable NAS Replication for a Volume

Use the instructions in this section to prevent any further replication from a volume currently configured to use NAS replication.

1. On the source system's BlackPearl user interface, select **Configuration > NAS > Volumes**. The Volumes screen displays.

2. Double-click the volume name you want to stop replicating, or select the volume and select **Action > Show Details**. The details screen for the volume displays.

3. Select **Action > Configure Replication**. The Configure Replication dialog box displays.

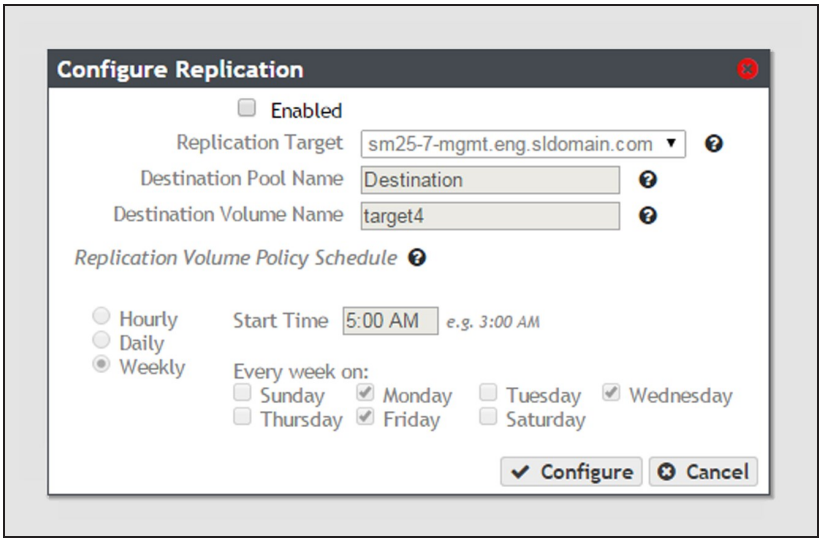


Figure 111 The Configure Replication dialog box.

4. Clear the **Enabled** check box. The other options on the dialog box grey out and become un-editable.
5. Click **Configure**. The volume no longer replicates to the target.

Edit the NAS Replication Service

1. On the source gateway's BlackPearl user interface, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Replication service, or select the service, and then select **Action > Show Details**. The Replication service details screen displays.

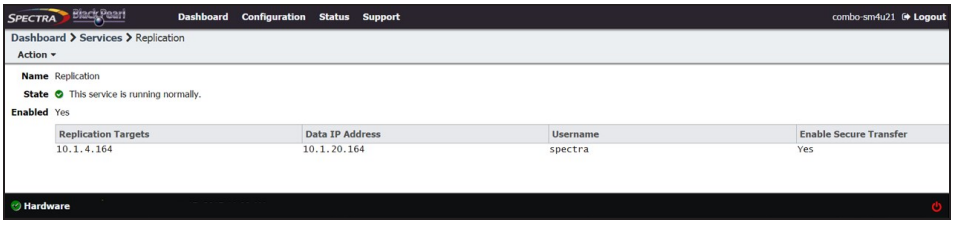


Figure 112 The Replication service details screen.

3. Select the replication target in the Replication service details screen, and select **Action > Edit**. The Modify Replication Service dialog box displays.

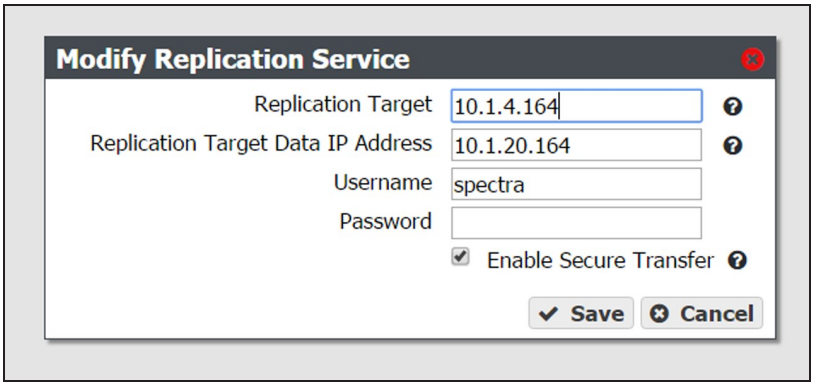


Figure 113 The Modify Replication Service dialog box.

4. If desired, modify the IP address or hostname of the management port of the target in the **Replication Target** field.

Note: Do not use http:// or https:// to precede the IP address or hostname.

5. If desired, modify the IP address of the target's data port in the **Replication Target Data IP Address** field.

Note: Do not use http:// or https:// to precede the IP address or hostname.

6. If desired, modify the username of a user configured on the target in the **Username** field.
7. Enter the user password in the **Password** field, if one is set. Otherwise, leave the field blank.
8. If desired, select the **Enable Secure Transfer** check box to configure the gateway to encrypt the replicated data before transferring it to the target, or clear the check box to transfer data without encryption. Data is encrypted using Secure Socket Layer (SSL).
9. Click **Save**.

Delete the NAS Replication Service Configuration

1. On the source gateway's BlackPearl user interface, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).

2. Double-click the Replication service, or select the service, and then select **Action > Show Details**. The Replication service details screen displays.

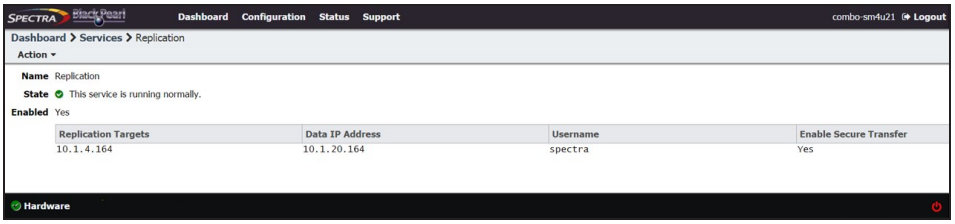


Figure 114 The Replication service details screen.

3. Select the replication target in the Replication service details screen, and select **Action > Delete**. The Delete Replication Target dialog box displays.
4. Click **Delete** to remove the NAS replication target. The gateway no longer replicates data to the target.
5. Repeat Step 3 and Step 4 to delete additional NAS replication targets, if desired.

MANAGE NFI REPLICATION

Edit the NFI Service

If desired, you can change the configuration of the previously configured NFI service.

1. From the menu bar, select **Configuration > Services** to display the Services screen.
2. Double-click the NFI service, or select the service, and then select **Action > Show Details**. The details screen for the NFI service displays.

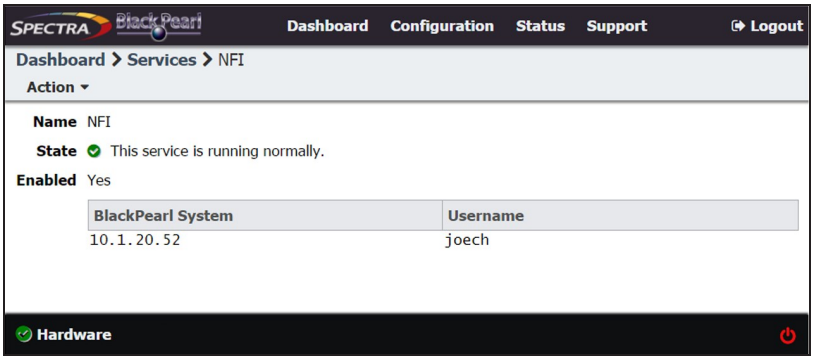


Figure 115 The NFI service details screen.

3. Select **Action > Edit**. The Edit NFI dialog box displays.
4. Edit the settings as described in Configure the NFI Service on page 118.
5. Click **Save**.

Delete the NFI Service Configuration

If desired, you can delete (clear) the NFI service configuration.

1. From the menu bar, select **Configuration > Services** to display the Services screen.
2. Double-click the NFI service, or select the service, and then select **Action > Show Details**. The details screen for the NFI service displays.

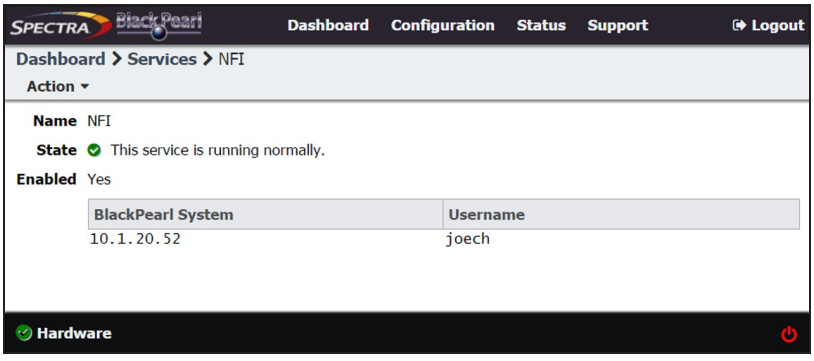


Figure 116 The NFI service details screen.

3. Select **Action > Delete**. A confirmation window displays.
4. Confirm the deletion of the NFI service configuration.

Manually Starting an NFI Replication

If desired, you can manually initiate an NFI replication to the target gateway.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Double-click the volume for which you want to manually start an NFI replication, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.
3. Select **Action > Initiate NFI Transfer**.
4. Click **Initiate NFI Transfer** to begin the replication.

Reinitialize NFI Replication

If desired, you can elect to reinitialize an NFI replication, which transfers all the files in the volume to the BlackPearl target during the next NFI replication.

1. From the menu bar, select **Configuration > NAS > Volumes**, or click the Volumes pane on the Dashboard. The Volumes screen displays (see Figure 43 on page 102).
2. Double-click the volume for which you want to manually start an NFI replication, or select the volume, and then select **Action > Show Details**. The details screen for that volume displays.
3. Select **Action > Reinitialize NFI Transfer**. A confirmation window displays.

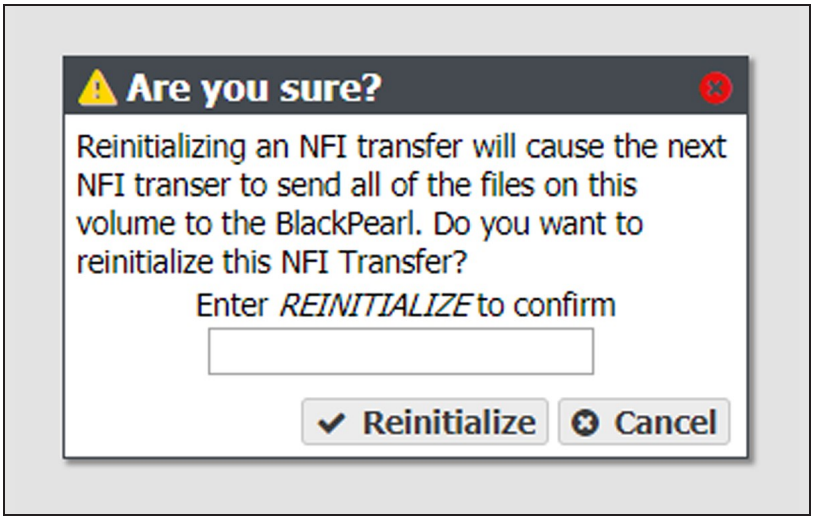


Figure 117 The Reinitialize NFI Transfer confirmation window.

4. Type `REINITIALIZE` in the entry field and click **Reinitialize** to reinitialize the NFI transfer.

Edit the NFI Volume Policy

Use the instructions in Configure the NFI Volume Policy on page 106 to change how data is copied from the NAS volume to a BlackPearl gateway.

Restoring Files From an NFI Target BlackPearl Gateway

If files copied to the BlackPearl gateway using the NFI service are deleted from the NAS system, you can retrieve the files from the BlackPearl storage domains using the Spectra EON Browser, Spectra Deep Storage Browser, or a DS3 client. If you only need to retrieve a small number of files, Spectra Logic recommends using the EON Browser.

- For instructions for installing, configuring, and using the EON Browser, see the *BlackPearl Eon Browser User Guide*.
- For instructions for installing, configuring, and using the Deep Storage Browser, use the documentation provided to you when you installed the program.

Note: To retrieve a file you must use the Amazon S3 compatible S3 credentials for the user configured in the NFI service when starting a session in the EON Browser or Deep Storage Browser.

If you do not know which user is configured in the NFI service, see Configure the NFI Service on page 118.

If you do not know the Amazon S3 compatible S3 credentials of the user, see View Amazon S3 Compatible Credentials on page 94. It is helpful to leave the Amazon S3 compatible S3 Credentials dialog box open in the BlackPearl user interface, so that you can easily copy and paste the credential values when configuring the EON Browser or Deep Storage Browser.

Chapter 5 - Additional Configuration Options

This chapter describes using the BlackPearl user interface to configure additional options for the Spectra BlackPearl Nearline Gateway.

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MULTI-FACTOR AUTHENTICATION

The Spectra BlackPearl Nearline gateway offers multi-factor authentication as part of Attack Hardened storage, which enhances the security of your gateway by using Google Authenticator to confirm the identity of any user trying to log in to the BlackPearl gateway. This prevents unauthorized access to the gateway even if the user credentials needed to access the system are compromised.

Multi-factor authentication works on a per-user basis by generating a token in the form of a QR code for a selected system user. The user scans the QR code using Google Authenticator to complete the account creation. After the QR code is scanned, Google Authenticator generates a six-digit number every 30 seconds, and does not require cell or internet access to generate these codes.

After multi-factor authentication is enabled, when the user attempts to log in to the BlackPearl user interface, after entering their username and password, they must enter the six-digit number generated by Google Authenticator within 30 seconds to complete the log in.

Note: Only Administrator users can configure the Attack Hardened Service and enable Multi-Factor authentication for a user.

Enable the Attack Hardened Service

Before you can enable multi-factor authentication for users, you must enable the Attack Hardened service.

1. Select **Configuration > Services**. The Services screen displays.

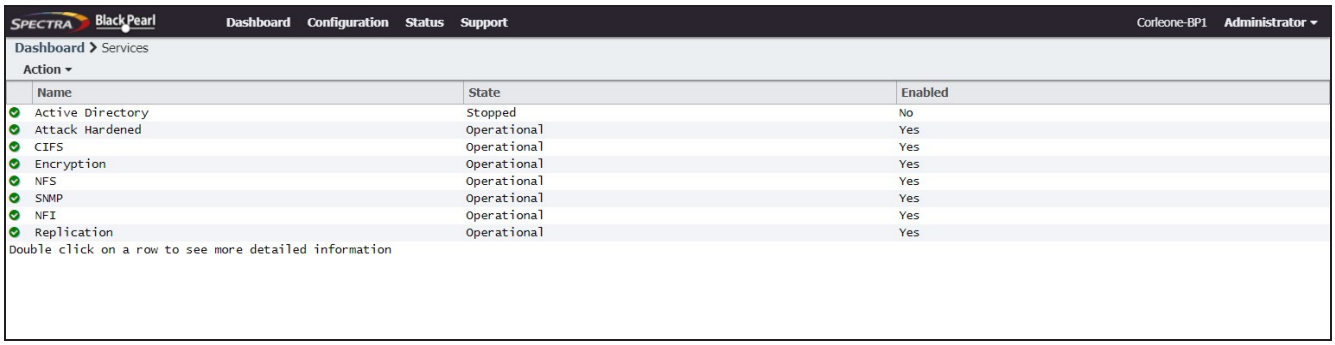


Figure 118 The Services screen.

2. Select the Attack Hardened service row, then select **Action > Edit**. The Edit Attack Hardened Service dialog box displays.

Note: You can also **double-click** the service row to edit the service.

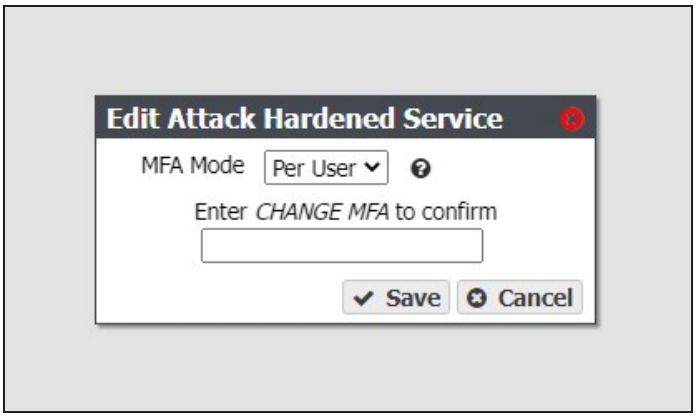


Figure 119 The Edit Attack Hardened Service dialog box.

3. Using the **MFA Mode** drop-down menu, select **Per User**.
4. In the dialog box, enter `CHANGE MFA`, then click **Save**.

CAUTION After enabling the service, you must configure each user to use Multi-Factor Authentication before MFA is required for the user to log in to the BlackPearl user interface.

Enable Multi-Factor Authentication for a User

Note: The user account on the target system configured for NAS replication cannot use multi-factor authentication.

1. If necessary, download and install Google Authenticator on your mobile phone.
2. In the BlackPearl user interface, select **Configuration > Users**. The Users screen displays.
3. If necessary, create a new user (see Create a User on page 90), then continue with Step 4.

4. Select the user and then select **Action > Enable MFA**. The Generate MFA Code dialog box displays.

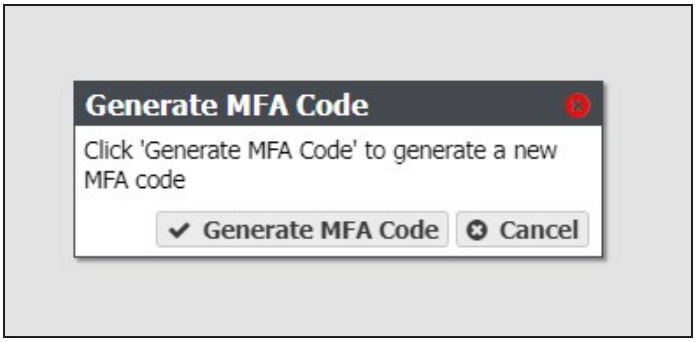


Figure 120 The Generate MFA Code dialog box.

5. Click **Generate MFA Code**. The Confirm MFA Code dialog box displays.



Figure 121 The Confirm MFA Code dialog box displaying a users QR code.

6. Use Google Authenticator on your phone to **scan** the QR code displayed in the BlackPearl user interface. The username and BlackPearl system name display in Google Authenticator, and the authenticator begins generating codes for the user.

Note: If you cannot scan the QR code, enter the **Setup Key** into Google Authenticator.

7. In the BlackPearl user interface, in the Confirm MFA Code dialog box, enter `CHANGE MFA FOR user's full name`, and click **Confirm MFA**.

   The next time the user logs into the BlackPearl user interface, they must use the code generated by Google Authenticator to complete the log in process.

Log In to a System Configured to Use Multi-Factor Authentication

1. Using a standard web browser, enter the IP address for the BlackPearl management port configured in Configure the BlackPearl Management Port on page 79.

Note: The BlackPearl user interface uses a secure connection.

2. If necessary, resolve the security certificate warning for the BlackPearl user interface.

   The BlackPearl gateway ships with non-signed SSL certificates for both the data and management ports. When using the shipped certificates, you must pass a security check every time you attempt to access the management port to view the BlackPearl user interface, or when you attempt to transfer data using the data port.

Notes:
- The absence of the certificate does not affect functionality.
- If desired, you can install signed, trusted SSL certificates for your data and management ports so that you no longer need to pass the security check when accessing these ports. See Configure Certificates on page 141.

3. Enter the **Username** and **Password**.



Figure 122 The Login screen with Multi-Factor Authentication enabled on the system.

4. Using Google Authenticator on your phone, enter the six-digit **Multi Factor Authentication** code for the user.

Note: The code refreshes every 30 sections. If the code refreshes before you complete the login, you must clear the field and enter the new code.

Note: If you have more than one user or BlackPearl system configured in Google Authenticator, use the *username@systemname* to locate the correct code. The system name is displayed under the product name on the login screen.

5. Click to log in.

Update Multi-Factor Authentication for a User

If desired, you can update the token that Google Authenticator uses to generate the MFA code. This is necessary if you disabled the Attack Hardened service, and then later re-enabled the service. This can also be used to provide enhanced security as required by your security environment by updating authentication credentials while still maintaining access for the user.

1. In the BlackPearl user interface, select **Configuration > Users**. The Users screen displays.

2. Select the user and then select **Action > Update MFA**. The Generate MFA Code dialog box displays.

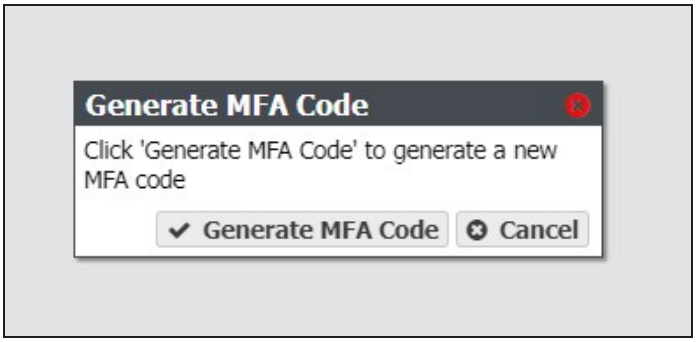


Figure 123 The Generate MFA Code dialog box.

3. Click **Generate MFA Code**. The Confirm MFA Code dialog box displays.



Figure 124 The Confirm MFA Code dialog box displaying a users QR code.

4. Use Google Authenticator on your phone to **scan** the QR code displayed in the BlackPearl user interface. The username and BlackPearl system name display in Google Authenticator, and the authenticator begins generating codes for the user.

Note: If you cannot scan the QR code, enter the **Setup Key** into Google Authenticator.

5. In the BlackPearl user interface, in the Confirm MFA Code dialog box, enter `CHANGE MFA FOR user's full name`, and click **Confirm MFA**.

   The next time the user logs into the BlackPearl user interface, they must use the code generated by Google Authenticator to complete the login.

Disable Multi-Factor Authentication for a User

Use this option to no longer require a user to enter an MFA code when logging in to the BlackPearl user interface.

1. In the BlackPearl user interface, select **Configuration > Users**. The Users screen displays.
2. Select the user and then select **Action > Disable MFA**. The Disable MFA dialog box displays.

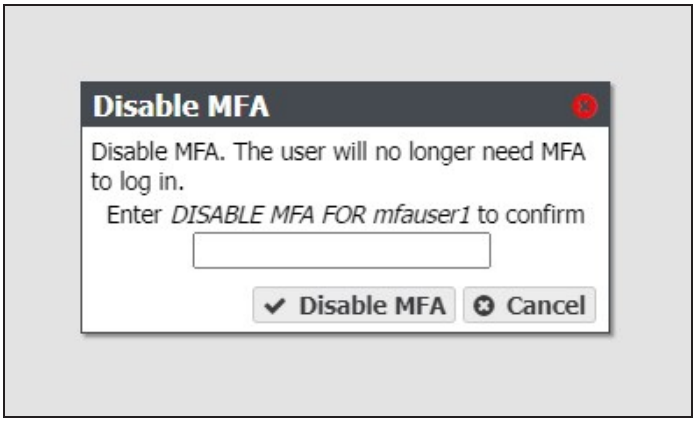


Figure 125 The Disable MFA dialog box.

3. In the dialog box, enter `DISABLE MFA FOR user's full name`, and click **Disable MFA**.

   The user is no longer required to enter a six-digit authentication code when logging in to the BlackPearl user interface.

Disable the Attack Hardened Service

Disabling the Attack Hardened service disables multi-factor authentication for the BlackPearl gateway.

Note: Disabling the Attack Hardened service deletes the tokens for all users configured to use multi-factor authentication. If you re-enable the Attack Hardened service, each user will need to update their multi-factor authentication token. See Update Multi-Factor Authentication for a User on page 197)

1. Select **Configuration > Services**. The Services screen displays (see Figure 118 on page 193).

2. Select the Attack Hardened service row, then select **Action > Edit**. The Edit Attack Hardened Service dialog box displays (see Figure 119 on page 194).

Note: You can also **double-click** the service row to edit the service.

3. Using the **MFA Mode** drop-down menu, select **Off**.
4. In the dialog box, enter `CHANGE MFA`, and then click **Save**.

CONFIGURE A VAIL SPHERE

Use the instructions in this section to configure the BlackPearl gateway to communicate with a Vail sphere. After registering with a Vail sphere, you can create Amazon S3 compatible S3 buckets or NAS-based Vail shares on the BlackPearl gateway.

Notes:
- You can only register or edit a Vail sphere after entering a Vail activation key. See Manually Enter Activation Keys on page 231.
- All other aspects of the Vail application are controlled in the Vail management console. See the *Vail User Guide* for information on configuring and using the Vail application.

Register with a Vail Sphere

The Vail service configures a BlackPearl gateway for use with a Spectra Vail sphere. The Vail service only displays in the Services menu after an activation key is entered. Use the instructions in this section to register a Vail sphere with a BlackPearl gateway.

Here is how to register a BlackPearlgateway with a Vail sphere:

1. If desired, change the system name of the BlackPearlgateway:
   a. Select **Status > Hardware**.

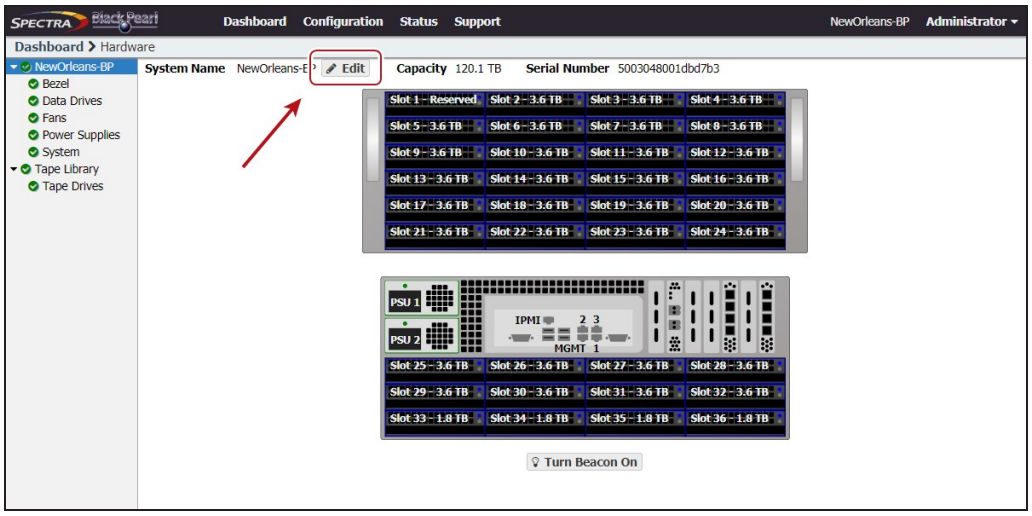


Figure 126 The BlackPearl user interface Hardware screen.

   b. Click **Edit**, enter the desired **Name**, and click **Save**.

Note: Spectra Logic recommends using the physical location of the BlackPearl system as the system name, for example Dallas.BlackPearl1-Object-Standard. The BlackPearl system name is limited to 15 characters before the first delimiter.

2. If necessary, add the Vail activation key provided by Spectra Logic:
   a. In the BlackPearl user interface, select **Support > Activation Keys**.
   b. Select **Action > New**.
   c. Enter the **Activation Key** and click **Save**.
3. In the BlackPearl user interface, select **Configuration > Services**.
4. Select the Vail service, then select **Action > Show Details**.

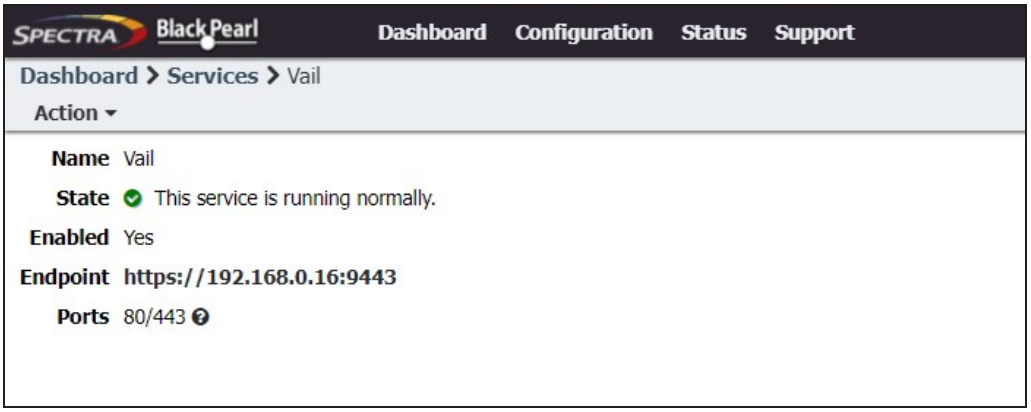


Figure 127 The Vail service details screen.

5. If desired, select **Action > Edit** to change the pair of ports used by the Vail application for HTTP and HTTPS connections. The ports automatically selected depend on if you have buckets created on your BlackPearl system.
   - If buckets are configured on your BlackPearl system, the pair of ports selected is 80/443.
   - If no buckets are configured, the pair of ports selected is 8080/8443.

Note: Whichever pair of ports is used by the Vail application, the other pair is used by the BlackPearl DS3 service. If you change the pair of ports for the Vail application, the DS3 service ports change to use the opposite pair of ports.

6. Click the **Endpoint** link in the Vail service details screen. A new web browser launches. The default web certificate is invalid, use your browser to bypass the certificate screen.

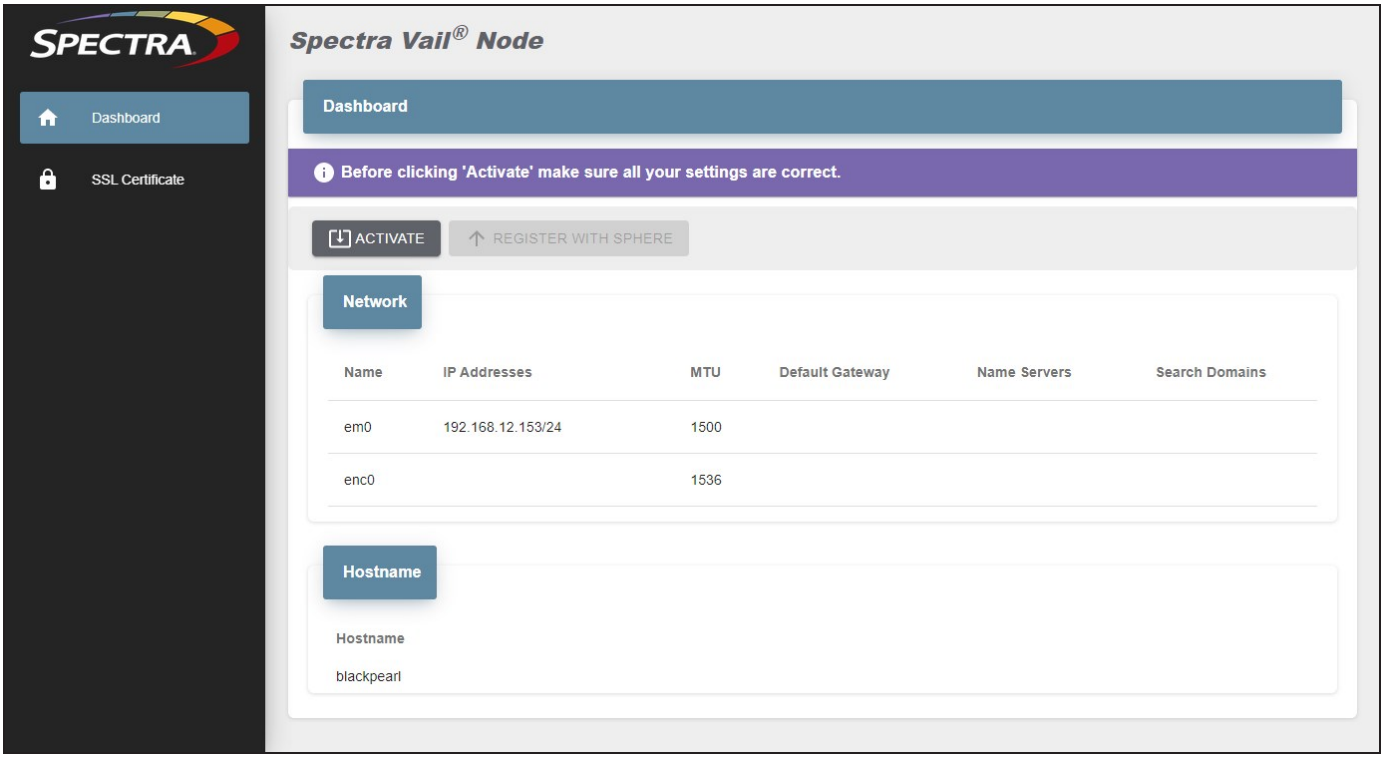


Figure 128 The Vail Node Dashboard - Activate and Register view.

7. If desired, update the SSL certificate before registering with the sphere:
   a. In the taskbar of the Vail VM node management console, click **SSL Certificate**.

b. Under the **SSL Certificate** banner, click **Edit**.

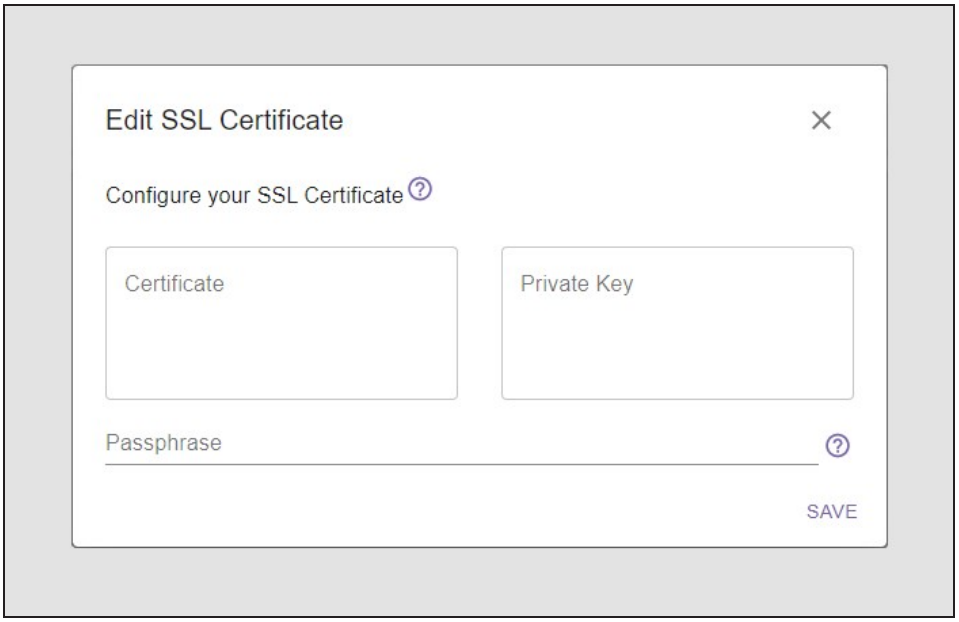


Figure 129 The Edit SSL Certificate screen.

c. Enter the desired **Certificate** and **Private Key** in PEM format.

d. If necessary, enter the **Passphrase** used to encrypt the private key.

e. Click **Save**.

8. On the Vail dashboard screen, click **Activate**.

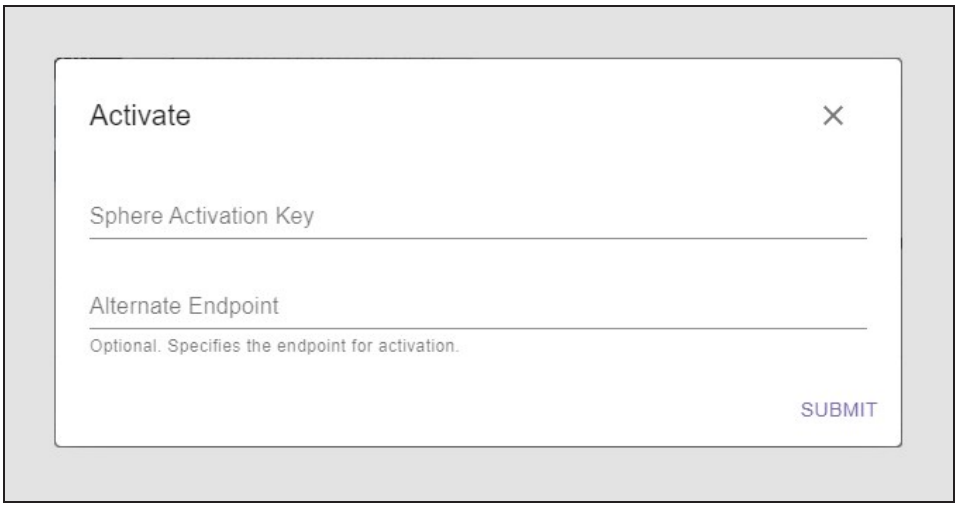


Figure 130 The Activate screen.

9. Enter the **Sphere Activation Key** and **Alternate Endpoint** provided by Spectra Logic.

Note: This key is known as the "Vail activation key" in the BlackPearl user interface, and the "Sphere activation key" in the Vail application interface. The key is the same value in both cases. This is the same key entered in Step 2 on page 201

10. Click **Submit**. Wait approximately 15 seconds while the Vail management console refreshes.
11. On the Vail dashboard screen, click **Register With Sphere**.

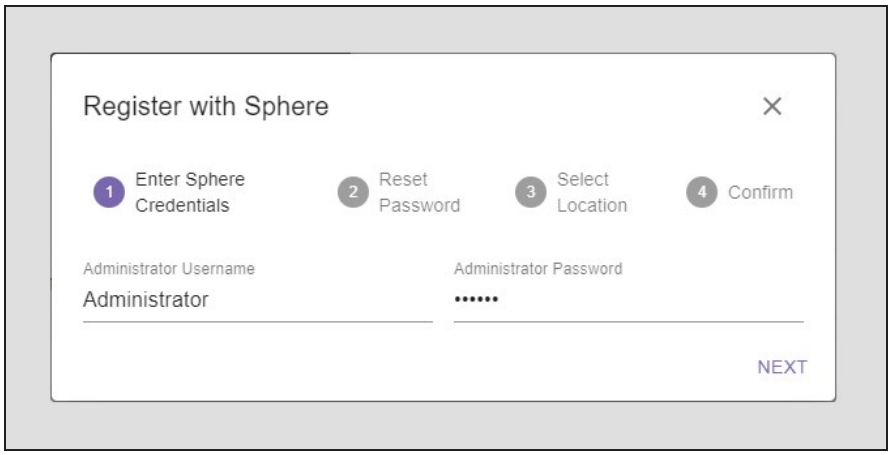


Figure 131 The Register with Sphere - Credentials screen.

12. Enter the **Administrator Username** and **Administrator Password**.

- If this is the first BlackPearl system to register with a sphere, enter the credentials sent to the email address you provided to Spectra Logic when the sphere was created in AWS.

Note: You may need to set an email/MX rule to allow emails from AWS to the address entered when the sphere was created.

- Otherwise enter the credentials provided by your system administrator.

13. Click **Next**. If this is the first BlackPearl system to register with a sphere, you are prompted to set a new password. Otherwise, continue with Step 15.

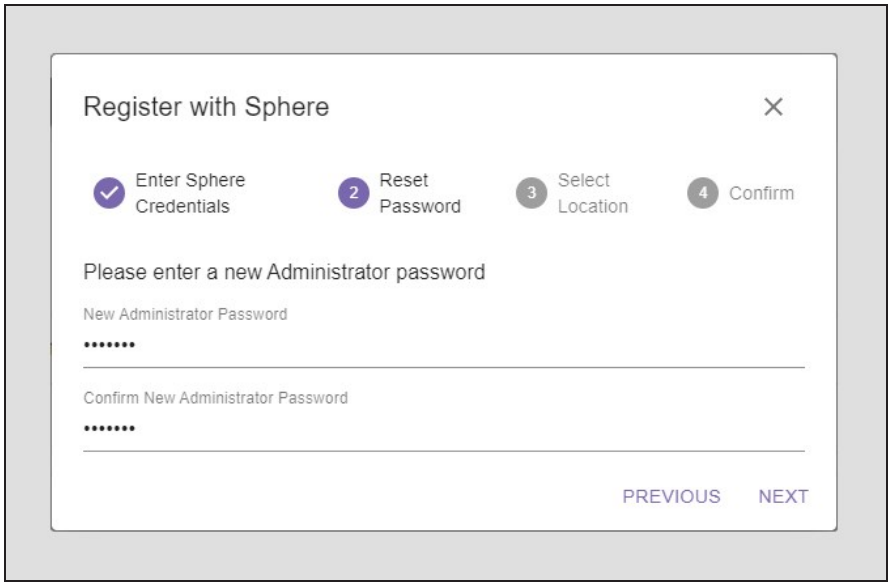


Figure 132 The Register with Sphere - Reset Password screen.

14. Enter a **New Administrator Password**, confirm the password, and click **Next**.

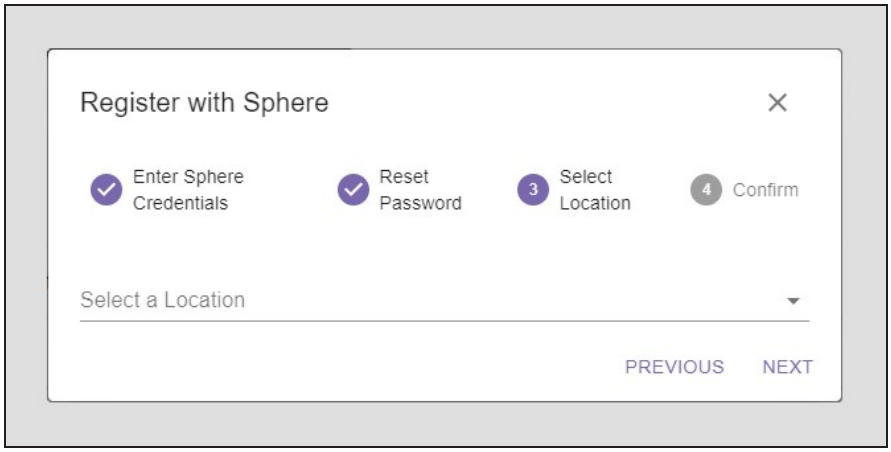


Figure 133 The Register with Sphere - Select Location screen.

15. On the Select Location screen, chose to create a new location, or to use an existing location:

- **Create a New Location below**
- **Select an Existing Location on page 208**

Create a New Location

Here is how to create a new location:

1. To create a new location, use the drop-down to select **New Location**.
2. To map a location, you can search for the location, manually enter the latitude and longitude, or create a location with no corresponding geographic location.

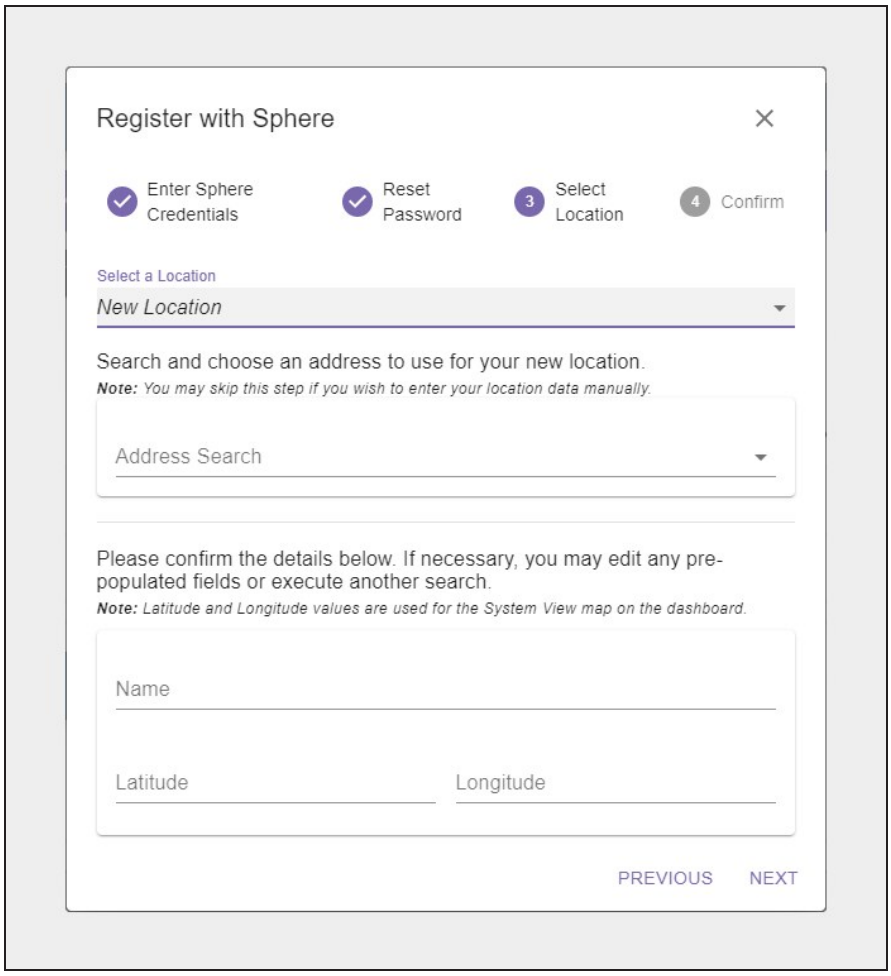


Figure 134 The Register with Sphere - New Location screen.

- To search for a location...

    a. In the **Address Search** field, enter a geographic location. You can enter a full or partial postal address, city, county, province, or country.

    b. Select the correct match from the list.

    Note: If no match is located, try changing the format of the address you entered. For example, use 9th Street in place of Ninth St.

    c. If desired, manually edit the **Name**.

    Spectra Logic recommends naming each location after its physical location in the world.

    For example, if Vail resources are located in Dallas, use that as the location name if there is only one Vail resource in that city. If there are multiple Vail resources consolidated in the same city, use suffixes to identify each group such as Dallas-HQ, Dallas-Research, or Dallas-Production.

    d. Confirm the information is correct and click **Next**.

- To manually enter a location...

    a. Enter the desired **Name**.

    Spectra Logic recommends naming each location after its physical location in the world.

    For example, if Vail resources are located in Dallas, use that as the location name if there is only one Vail resource in that city. If there are multiple Vail resources consolidated in the same city, use suffixes to identify each group such as Dallas-HQ, Dallas-Research, or Dallas-Production.

    b. Enter the **Latitude** and **Longitude** of the location.

    Notes:
    - When entering a value for **Latitude**, use positive values for locations north of the equator, and negative values for locations south of the equator.
    - When entering a value for **Longitude**, use positive values for locations east of the prime meridian, and negative values for locations west of the prime meridian.

    c. Click **Next**.

- To skip entering a location...

    a. Enter the desired **Name**.

    Spectra Logic recommends naming each location after its physical location in the world.

    For example, if Vail resources are located in Dallas, use that as the location name if there is only one Vail resource in that city. If there are multiple Vail resources consolidated in the same city, use suffixes to identify each group such as Dallas-HQ, Dallas-Research, or Dallas-Production.

    b. Click **Next**.

Note: If you do not enter an address or latitude and longitude, the location displays on the right-hand pane of the Vail dashboard, but does not display on the world map.

3. Confirm the information is correct, and click **Register**.

    Wait while the BlackPearl system registers with the Vail sphere. This may take several minutes, during which time the Vail management console may display communication errors.

Select an Existing Location

Here is how to select an existing location:

1. Using the drop-down menu, **Select a Location** where you want to associate the BlackPearl Vail node and click **Next**.

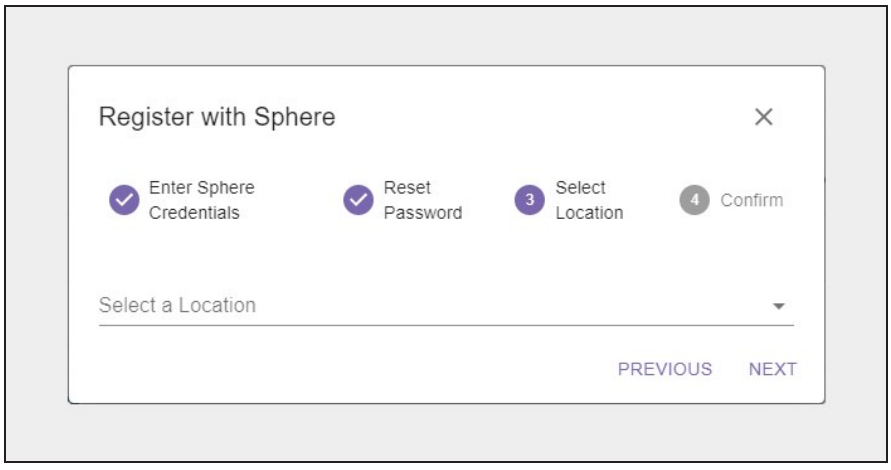


Figure 135 The Register with Sphere - Select Location screen.

2. Confirm the information is correct, and click **Register**.

    Wait while the BlackPearl system registers with the Vail sphere. This may take several minutes, during which time the Vail management console may display communication errors.

Edit the Vail Service

If desired, you can change the ports that the BlackPearl gateway uses to communicate with a Vail sphere.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Sphere service, or select the service, and then select **Action > Show Details**. The details screen for the Sphere service displays.
3. Select **Action > Edit**. The Edit Vail Service dialog box displays.

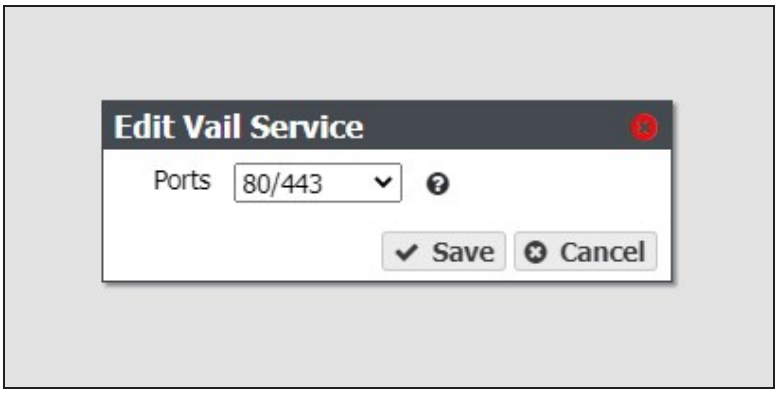


Figure 136 The Edit Vail Service dialog box.

4. Use the **Ports** drop-down menu to select the desired ports.
5. Click **Save**.

CONFIGURE AND USE ENCRYPTION

If your BlackPearl gateway includes disk or flash Self Encrypting Drives (SEDs), use the encryption service to set the level of encryption, configure passwords, and unlock the drives so that they are usable for data transfer.

Notes:
- An activation key is required to enable this feature.
- This feature only applies to disk-based storage. Tape storage encryption is configured on the tape library. See your *Tape Library User Guides on page 23*for information about tape encryption.
- The encryption provided by SEDs is 'encryption at rest'. If a drive is stolen the data on it is unreadable.

Configure the Encryption Service

Use the encryption service to set the level of encryption and create a password to unlock the drives following a gateway power cycle. You can select to store the password on the gateway, so that the drives are unlocked automatically, or to save the password to a USB key that is used when needed to unlock the drives, and is otherwise stored in a safe location.

CAUTION Spectra Logic recommends creating and storing multiple copies of the password used to encrypt data to avoid losing access to encrypted data.

1. If necessary, enter the activation key to enable the encryption service as described in Manually Enter Activation Keys on page 231.
2. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
3. Double-click the Encryption service, or select the service, and then select **Action > Show Details**. The details screen for the Encryption service displays.



Figure 137 The Encryption service details screen.

4. Select **Action > Edit Service**.The Edit Encryption Service dialog box displays.

Note: If multi-factor authorization is enabled for the user currently logged in to the BlackPearl user interface, an additional entry field displays in the Edit Encryption Service dialog box.



Figure 138 The Edit Encryption Service dialog box.

5. Use the **Encryption Mode** drop-down menu to set the encryption mode.

Parameter	Description
No Encryption	This setting is included in the drop-down menu as the default so that you do not accidentally select an undesired mode of encryption. If selected, the self-encrypting drives do not use encryption. Data stored on the drives is not encrypted. **Note:** This setting does not disable encryption on the drives once they are encrypted. Drives must be set to unencrypted for each storage pool. See Encrypt or Decrypt a NAS Storage Pool on page 216 for instructions.
Encrypt and Store Password	The self-encrypting drives encrypt data transferred to them, and the password to unlock the drives is stored on the BlackPearl gateway. The drives are automatically unlocked when the BlackPearl gateway initializes. **CAUTION** Even though the password is stored on the system, it is important to record the password and store it in a secure location to avoid losing access to the encrypted data. The password may also be required in the cases of chassis replacement, or the addition of more BlackPearl systems to the storage architecture that may access the encrypted drives. Spectra Logic recommends storing multiple copies of the password.
Encrypt and Don't Store Password	The self-encrypting drives encrypt data transferred to them, but the BlackPearl gateway does not store the password to unlock the drives. You must manually enter the password each time the BlackPearl gateway initializes. **Note:** This option is no longer available starting with BlackPearl OS 5.6. This setting is also allows you to create a USB device with the encryption password. You can use the USB device when the gateway initializes to unlock the drives. Store the USB device in a safe location, not attached to the BlackPearl gateway, at all other times. **CAUTION** Since the password is not stored on the system, you must record and store multiple copies of the password using either USB drives and/or manual records to avoid losing access to the encrypted data.

6. Enter a **Password** to unlock the self-encrypting drives, and then **Confirm** the password.
7. Enter the **User Password** of the user currently logged in to the BlackPearl user interface.

8. If necessary, enter the **Multi Factor Authentication** code for the user. See Multi-Factor Authentication on page 193 for information on obtaining the multi-factor authentication code.

   Note: This field only displays if multi-factor authentication is enabled for the currently logged in user.

9. Enter `ENCRYPT` into the confirmation dialog box.

10. Click **Save**.

    Note: You may need to navigate away from the encryption details screen and then back for the gateway to update the information on the details screen.

Export Encryption Key to USB Drive

Use the instructions in this section to export the encryption key to a USB drive for storage in case of disaster recovery. This key can be used to re-import the encryption key if necessary.



CAUTION

Spectra Logic recommends creating and storing multiple copies of the password used to encrypt data to avoid losing access to encrypted data. Additionally, Spectra Logic recommends exporting the encryption key to multiple types of storage media. See Email the Encryption Key on the next page

If your BlackPearl system is running BlackPearl OS 5.5 or earlier, and if the encryption service is configured to not store the password on the BlackPearl gateway, the USB key can be used to unlock the encrypted drives when the BlackPearl system initializes. Insert the USB key when the gateway initializes to unlock the drives. Remove it from the gateway USB port and store it in a safe location at all other times.

Note: This feature is no longer available starting with BlackPearl OS 5.6.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).

2. Double-click the Encryption service, or select the service, and then select **Action > Show Details**. The details screen for the Encryption service displays.

3. Select **Action > Export Key to USB**. The Export key to USB confirmation window displays.

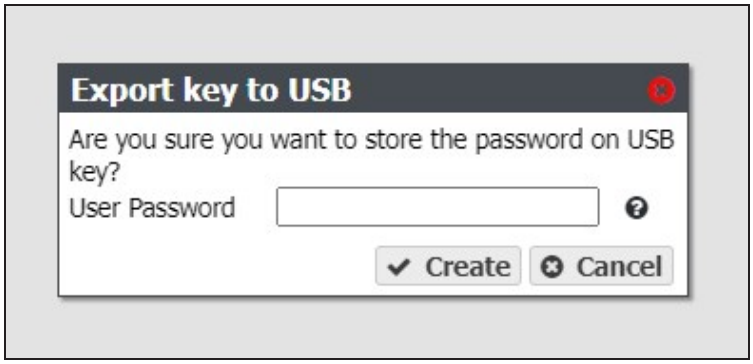


Figure 139 The Export key to USB confirmation window.

4. Enter the **User Password** of the user currently logged into the BlackPearl user interface.
5. Click **Create**.

Note: Once created, remove the USB key from the gateway and store it in a safe location until it is needed.

Email the Encryption Key

Use the instructions in this section to export the encryption key to a USB drive for storage in case of disaster recovery. This key can be used to re-import the encryption key if necessary.

CAUTION Spectra Logic recommends creating and storing multiple copies of the password used to encrypt data to avoid losing access to encrypted data. Additionally, Spectra Logic recommends exporting the encryption key to multiple types of storage media. See Export Encryption Key to USB Drive on the previous page

You must configure an email recipient and an SMTP server before you can email the encryption key. If necessary, use the instructions in the sections below.

- **Configure Mail Recipients on page 405**
- **Configure SMTP Settings on page 137**

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Encryption service, or select the service, and select **Action > Show Details**. The details screen for the Encryption service displays.
3. Select **Action > Email key**. The Email key confirmation window displays.

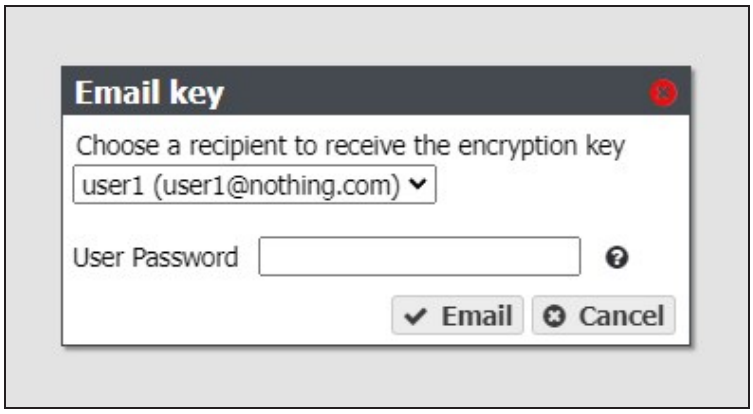


Figure 140 The Email key confirmation window.

4. Use the drop-down menu to select an **email recipient** to receive the encryption key.
5. Enter the **User Password** for the currently logged into the BlackPearl user interface.
6. Click **Email**.

Change the Encryption Password

If desired, you can change the password used to unlock the self-encrypting drives.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Encryption service, or select the service, and then select **Action > Show Details**. The details screen for the Encryption service displays.
3. Select **Action > Change Password**. The Change Password dialog box displays.

Note: If multi-factor authentication is enabled for the user currently logged in to the BlackPearl user interface, an additional entry field displays in the Change Password dialog box.

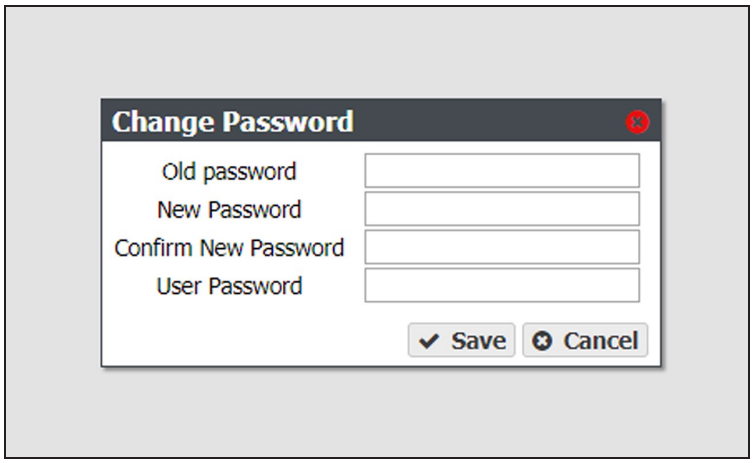


Figure 141 The Change Password dialog box.

4. Enter the (current) **Old Password**.

5. Enter the desired **New Password**, and then **Confirm** the new password.
6. Enter the **User Password** of the user currently logged in to the BlackPearl user interface.
7. If necessary, enter the **Multi Factor Authentication** code for the user. See Multi-Factor Authentication on page 193 for information on obtaining the multi-factor authentication code.

Note: This field only displays if multi-factor authentication is enabled for the currently logged in user.

8. Click **Save**.



IMPORTANT After changing the password, update the USB keys and/or manual records stored in secure locations. See Export Encryption Key to USB Drive on page 212.

Unlock the Self-Encrypting Drives

If necessary, use the instructions below to manually unlock the self-encrypting drives after the gateway initializes.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Encryption service, or select the service, and then select **Action > Show Details**. The details screen for the Encryption service displays.
3. Select **Action > Unlock Drives**. The Enter Password dialog box displays.

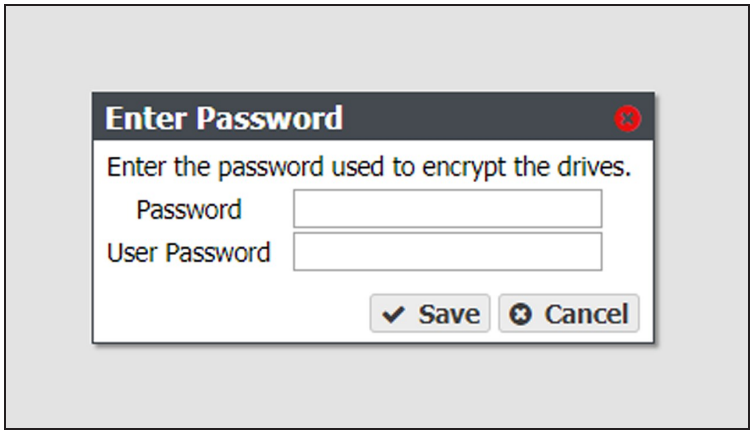


Figure 142 The Enter Password dialog box.

4. Enter the encryption **Password**.
5. Enter the **User Password** of the user currently logged in to the BlackPearl user interface.
6. Click **Save**.

Encrypt or Decrypt a NAS Storage Pool

Use the steps in this section to encrypt or decrypt the drives in a NAS storage pool after creating the pool.

1. From the menu bar, select **Configuration > NAS > Pools**.
2. Select the disk pool for which you want to enable encryption, then select **Action > Edit**.

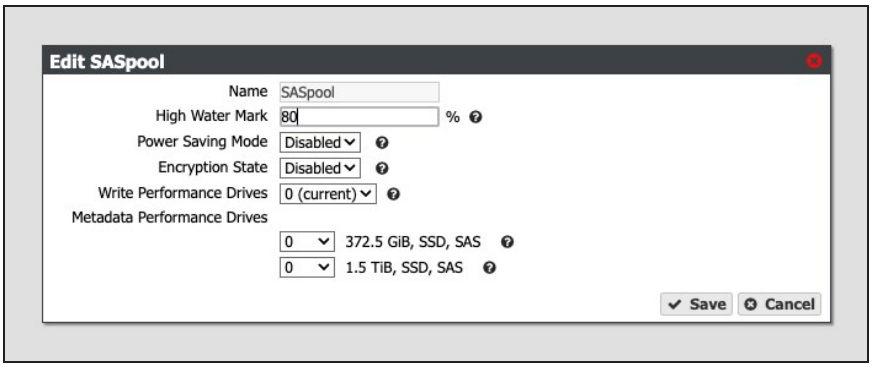


Figure 143 The Edit *storage pool* dialog box.

3. Using the **Encryption State** drop-down menu, select **Enabled** to encrypt the drives in the pool or **Disabled** to decrypt the drives.
4. If desired, make any other changes as described in Edit a Storage Pool on page 160.
5. Click **Save**.

Encrypt or Decrypt a Nearline or Online Disk Pool

Use the steps in this section to encrypt or decrypt the drives in a Nearline or Online disk pool after creating the pool.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management**.
2. Select the disk pool for which you want to enable encryption, then select **Action > Edit**.

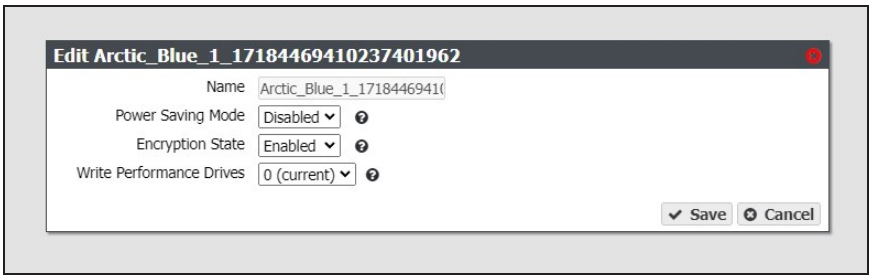


Figure 144 The Edit *disk pool* dialog box.

3. Using the **Encryption State** drop-down menu, select **Enabled** to encrypt the drives in the pool or **Disabled** to decrypt the drives.

4. If desired, make any other changes as described in Edit a Nearline or Online Disk Pool on page 1.
5. Click **Save**.

PSID Erase an Encryption Drive

If you forget the encryption password, you are unable to unlock the drives. If you want to reuse the drives, you need to erase the drive by entering the Physical Secure ID (PSID) in the BlackPearl user interface.

The PSID string is printed on the label physically attached to the drive. It is not available from any other source. Before you can perform a PSID erase, you must remove the drive from the enclosure and record its PSID value.

Note: PSID erasure of a drive is useful if you need to return a failed drive to Spectra Logic. When a drive is PSID erased, Spectra Logic cannot access data on the drive.



CAUTION Performing a PSID Erase on a drive makes all data on the drive permanently inaccessible.

Use the instructions in this section to perform a PSID erase on the drive.

1. From the menu bar, select **Status > Hardware** or click the Hardware pane on the Dashboard, or click the Hardware link on the status bar. The Hardware screen displays (see Figure 177 on page 251).
2. Click **Data Drives**. The hardware screen refreshes and displays all disk drives present in the gateway.
3. Record the slot number and serial number for each drive you want to PSID erase.
4. Power down the gateway as described in Reboot or Shut Down a BlackPearl Gateway on page 282.
5. Locate the drive(s) in the chassis using the slot number and verify the serial number(s) you recorded in Step 3.
6. Locate the PSID value on the drive label and record the value.
7. Repeat Step 5 and Step 6 for any additional drives you want to erase.
8. Power on the gateway as described in Power On the Gateway on page 77.
9. Log into the gateway as described in Log Into the BlackPearl User Interface on page 82.
10. From the menu bar, select **Status > Hardware** or click the Hardware pane on the Dashboard, or click the Hardware link on the status bar. The Hardware screen displays (see Figure 177 on page 251).

11. Click **Data Drives**. The hardware screen refreshes and displays all disk drives present in the gateway.
12. On the row of the drive you want to erase, click PSID Erase. The PSID Erase dialog box displays.

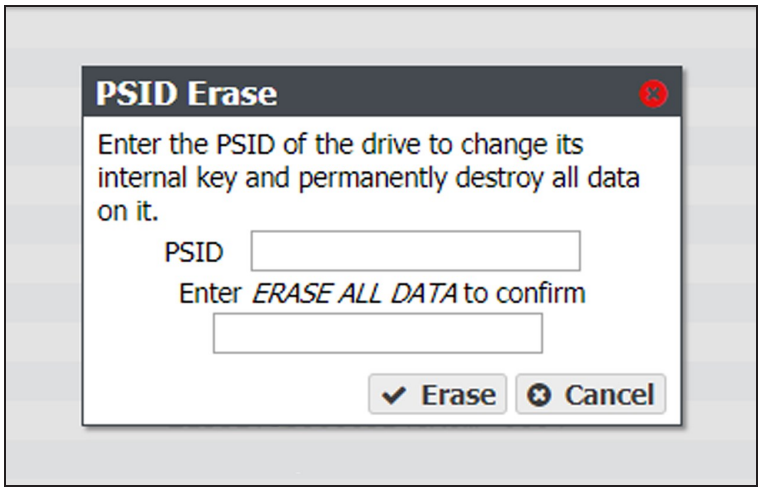


Figure 145 The PSID Erase dialog box.

13. Enter the PSID value you recorded in Step 6 on page 217 in the **PSID** entry field.
14. Type `ERASE ALL DATA` in the confirmation entry field.



CAUTION Performing a PSID Erase on a drive permanently erases all data on the drive.

15. Click **Erase**.
16. Repeat Step 12 through Step 15 for any additional drives you want to erase.

CONFIGURE USERS

Use the instructions in this section to edit existing users, change passwords, and configure the session timeout setting.

Description of User Types

See Description of User Types on page 90 for information about each user type.

Create a User

To create a user, see Create a User on page 90.

Edit a User

There are two methods you can use to edit a user, through the User screen, or the User Profile screen.

Note: If you use the User Profile screen to edit a user, you are only able to change the password, session timeout, and full name of the user.

Using the Users Screen

1. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all configured users (see Figure 37 on page 91).

2. Double-click the name of the user you want to edit, or select the user and then select **Action > Edit**. The Edit Users dialog box displays.



Figure 146 The Edit User dialog box.

3. The **Username** is unavailable and cannot be changed.
4. If desired, edit the user's **Full Name**.
5. If you are changing the password, enter the desired **New Password**, then **Confirm New Password**.

Note: The new password does not take effect until after you log out of the BlackPearl user interface (see Exit the BlackPearl User Interface on page 281).

6. If desired, edit the value for the **Session Timeout** in minutes. This value cannot exceed 999 minutes.
7. Select or clear one or more **User Access** permissions. See Description of User Types on page 90 for information on each level of user access permission.

8. The Amazon S3 compatible **S3 Access ID** and **S3 Secret Key** fields are automatically populated and cannot be changed when editing a user. To change the Amazon S3 compatible S3 secret key, see Change Amazon S3 Compatible S3 Secret Key on the next page.
9. If desired, using the drop-down menu, select a different **Default Data Policy** for the user. The gateway uses the selected data policy for all buckets created by the user, unless a different policy is specified during bucket creation.
10. If desired, edit the value for the **Max Buckets** the user is allowed to create.
11. Select or clear options for the **Global Bucket Access Control List**. These options give or deny permission for the user being created to perform the action described in the table below, for all buckets present on the gateway, as well as any buckets created at a future date.

Name	Description
List	The user can see the bucket and can list the objects in a bucket.
Read	The user can get objects and create GET jobs.
Write	The user can put objects and create PUT jobs.
Delete	The user can delete objects, but cannot delete the bucket.
Job	The user can modify or cancel jobs created by other users. The user can also see the details of jobs created by other users. **Note:** All users can view all jobs, but by default, only the initiator of the job can see the full details of a job.
Owner	The user receives full access to all buckets, including all permissions listed above.

12. Under **Global Data Policy Access Control List**, select the **Enabled** to allow the user access to any data policy created on the gateway.
13. Click **Save**.

Using the User Profile Screen

1. From the right side of the menu bar, select ***Current User*> User Profile**. The User Profile screen displays.

2. Select **Action >Edit**. The Edit User Screen displays.

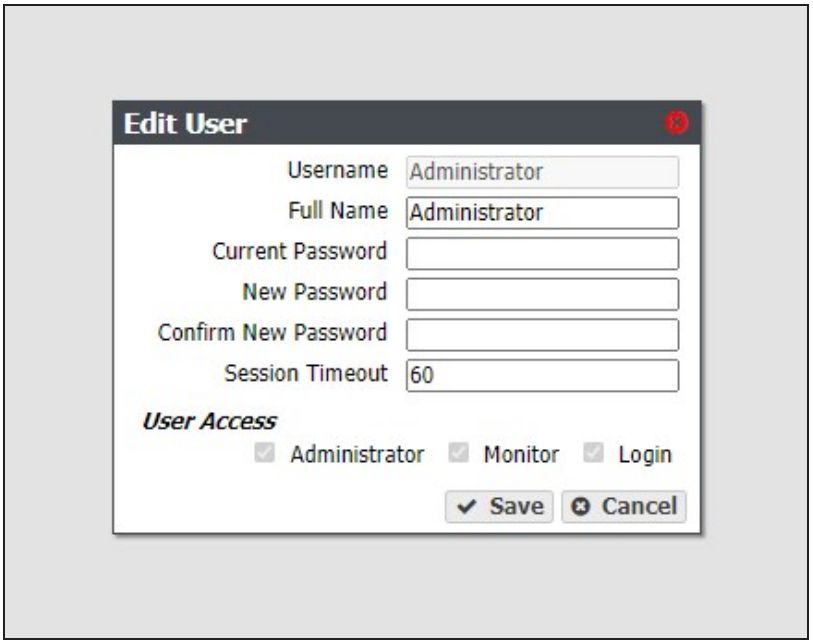


Figure 147 The Edit User dialog box.

3. If desired, edit the user's **Full Name**.
4. If you are changing the password, enter the desired **New Password**, then **Confirm New Password**.

Note: The new password does not take effect until after you log out of the BlackPearl user interface (see Exit the BlackPearl User Interface on page 281).

5. If desired, edit the value for the **Session Timeout** in minutes. This value cannot exceed 999 minutes.
6. Click **Save**.

Change Amazon S3 Compatible S3 Secret Key

If an Amazon S3 compatible S3 secret key is compromised, or you otherwise want to change it, use the instructions in this section to change an Amazon S3 compatible S3 secret key for a user. There are two methods you can use to change Amazon S3 compatible S3 credentials, through the User screen, or the User Profile screen.

Using the Users Screen

1. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all configured users (see Figure 37 on page 91).

2. Select the user for which you want to change the Amazon S3 compatible S3 secret key, and then select **Action > Change S3 Secret Key**. The Amazon S3 compatible Change S3 Secret Key window displays.

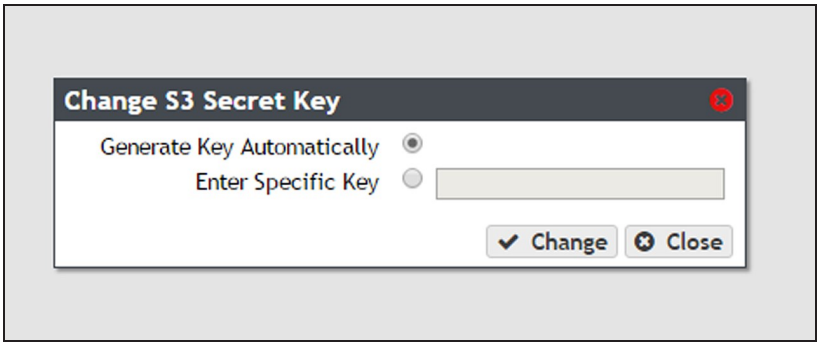


Figure 148 The Amazon S3 compatible Change S3 Secret Key dialog box.

3. Select either **Generate Key Automatically** or **Enter Specific Key**.
4. Optionally, if you selected **Enter Specific Key**, enter the desired key in the entry box.
5. Click **Change** to change the Amazon S3 compatible S3 secret key for the user.

Using the User Profile Screen

1. From the right side of the menu bar, select ***Current User*> User Profile**. The User Profile screen displays.
2. Select **Action > Change S3 Secret Key** to change the Amazon S3 compatible S3 secret key. The Amazon S3 compatible Change S3 Secret Key window displays.

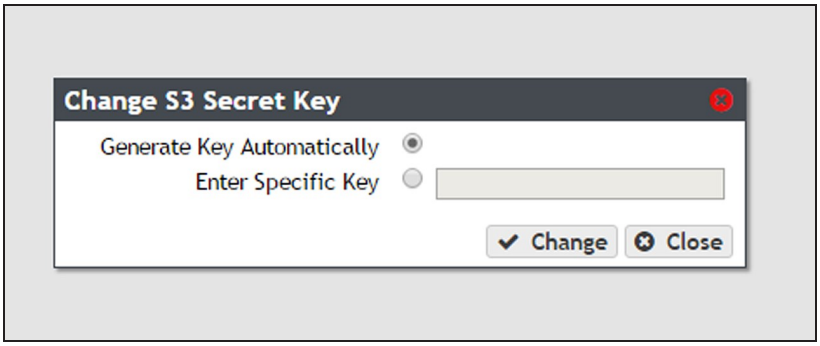


Figure 149 The Amazon S3 compatible Change S3 Secret Key dialog box.

3. Select either **Generate Key Automatically** or **Enter Specific Key**.
4. Optionally, if you selected **Enter Specific Key**, enter the desired key in the entry box.
5. Click **Change** to change the Amazon S3 compatible S3 secret key for the user.

Delete a User

1. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all configured users and Amazon S3 compatible S3 groups (see Figure 37 on page 91).
2. Select the user you want to delete, and then select **Action > Delete**. A confirmation window displays.
3. Click **Delete** to delete the user.

CONFIGURE AMAZON S3 COMPATIBLE S3 GROUPS

Use the instructions in this section to create, edit, or delete an Amazon S3 compatible S3 user group.

Create an Amazon S3 Compatible S3 Group

An Amazon S3 compatible S3 group on the BlackPearl gateway is a group of previously created Amazon S3 compatible S3 users. Members of an Amazon S3 compatible S3 group can be individual users, or groups of users. When creating an Amazon S3 compatible S3 group, you specify the global bucket and data policy access control lists.

Use the instructions in this section to create a new Amazon S3 compatible S3 group.

1. From the menu bar, select **Configuration > Users.** The Users screen displays.

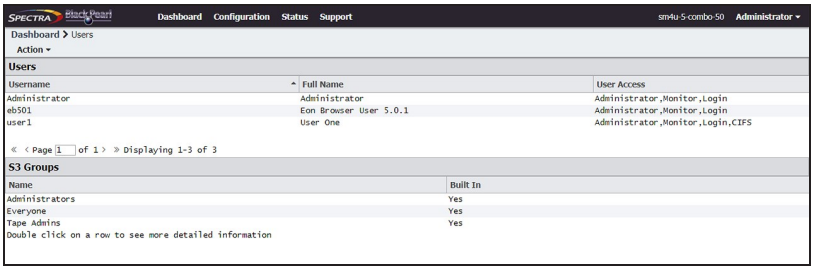


Figure 150 The Users screen.

2. Select **Action > New S3 Group** from the menu bar. The Amazon S3 compatible New S3 Group dialog box displays.

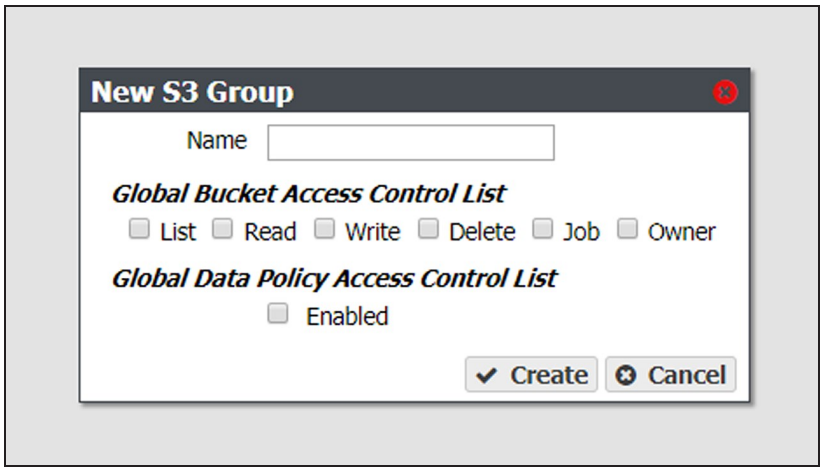


Figure 151 The Amazon S3 compatible New S3 Group dialog box.

3. Enter the desired **Name** for the group.

4. Select or clear options for the **Global Bucket Access Control List**. These options give or deny permission for the group being created to perform the action described in the table below, for all buckets present on the gateway, as well as any buckets created at a future date.

   Note: The access control list options selected for an Amazon S3 compatible S3 group complement the options previously selected for each member of the group. For example, if a user has Read permission and is added to an Amazon S3 compatible S3 group that has Write permission, the user now has both Read and Write permissions.

Name	Description
List	The Amazon S3 compatible S3 group can see the bucket and can list the objects in a bucket.
Read	The Amazon S3 compatible S3 group can get objects and create GET jobs.
Write	The Amazon S3 compatible S3 group can put objects and create PUT jobs.
Delete	The Amazon S3 compatible S3 group can delete objects, but cannot delete the bucket.
Job	The Amazon S3 compatible S3 group can modify or cancel jobs created by other users. The Amazon S3 compatible S3 group can also see the details of jobs created by other users. **Note:** All users can view all jobs, but by default, only the initiator of the job can see the full details of a job.
Owner	The Amazon S3 compatible S3 group receives full access to all buckets, including all permissions listed above.

5. Under **Global Data Policy Access Control List**, select **Enabled** to allow the user access to any data policy created on the gateway.
6. Click **Create** to create the new Amazon S3 compatible S3 group.

   Use the instructions below to add groups or individual users to the Amazon S3 compatible S3 group.

Add a Group Member to an Amazon S3 Compatible S3 Group

1. From the menu bar, select **Configuration > Users**. The Users screen displays (see Figure 150 on page 225).
2. Double-click the Amazon S3 compatible S3 group to which you want to add a different Amazon S3 compatible S3 group as a member, or select the group and from the menu bar select **Action > Show Details**.

3. From the menu bar, select **Action > Add Group Member**. The Add Group Member dialog box displays.

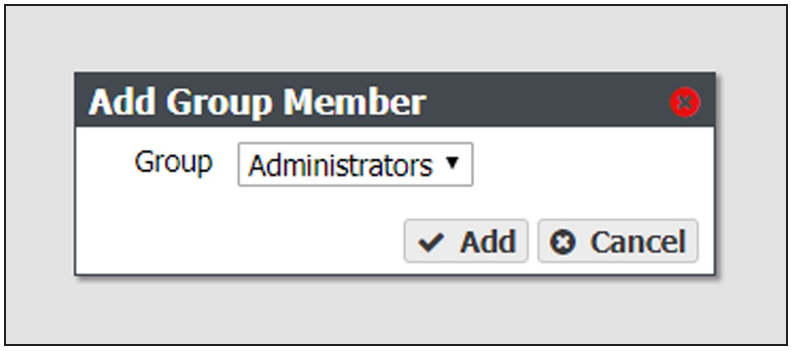


Figure 152 The Add Group Member dialog box.

4. Using the **Group** drop-down menu, select the Amazon S3 compatible S3 group to add as a member.
5. Click **Add**.

Add a User Member to an Amazon S3 Compatible S3 Group

1. From the menu bar, select **Configuration > Users**. The Users screen displays (see Figure 150 on page 225).
2. Double-click the Amazon S3 compatible S3 group to which you want to add an individual user as a member, or select the group and from the menu bar select **Action > Show Details.**
3. From the menu bar, select **Action > Add User Member**. The Add Group Member dialog box displays.

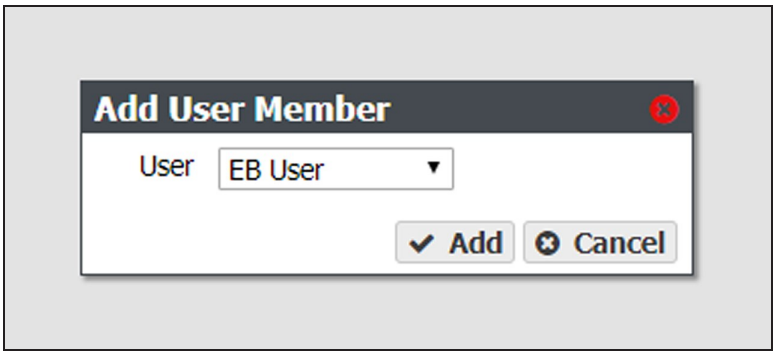


Figure 153 The Add User Member dialog box.

4. Using the **User** drop-down menu, select the user to add as a member.
5. Click **Add**.

Remove an Amazon S3 Compatible S3 Group Member

Use the following instructions to remove a group or user from an Amazon S3 compatible S3 group.

1. From the menu bar, select **Configuration > Users**. The Users screen displays (see Figure 150 on page 225).
2. Double-click the Amazon S3 compatible S3 group from which you want to remove an individual user or group as a member, or select the group and from the menu bar select **Action > Show Details**.
3. From the menu bar, select **Action > Remove Member**. The Remove Member confirmation screen displays.
4. Click **Delete**.

Edit an Amazon S3 Compatible S3 Group

Use the following instructions to edit an Amazon S3 compatible S3 group.

1. From the menu bar, select **Configuration > Users**. The Users screen displays (see Figure 150 on page 225).
2. Select the Amazon S3 compatible S3 group which you want to edit and from the menu bar select **Action > Edit**. The Amazon S3 compatible Edit S3 Group dialog box displays.

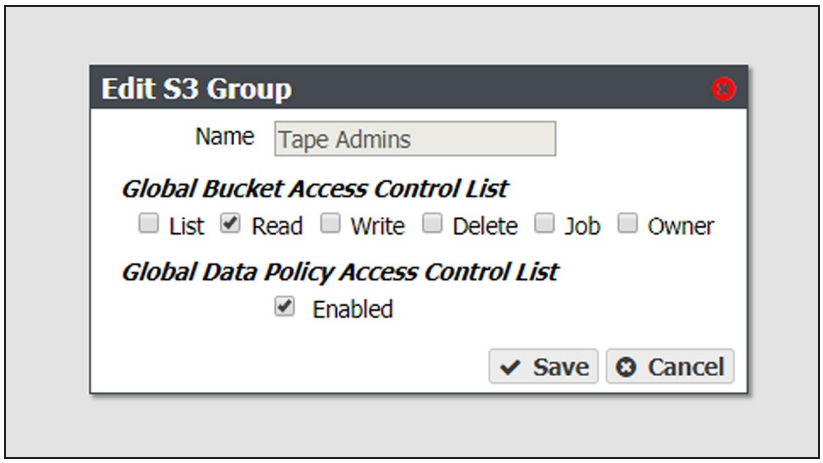


Figure 154 The Amazon S3 compatible Edit S3 Group dialog box.

3. If desired, select or clear options for the **Global Bucket Access Control List**. These options give or deny permission for the group being created to perform the action described in the table below, for all buckets present on the gateway, as well as any buckets created at a future date. See Create an Amazon S3 Compatible S3 Group on page 225 for a description of each user type.

4. Under **Global Data Policy Access Control List**, select **Enabled** to allow the user access to any data policy created on the gateway.
5. Click **Save**.

Delete an Amazon S3 Compatible S3 Group

1. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all configured users and Amazon S3 compatible S3 groups (see Figure 37 on page 91).
2. Select the Amazon S3 compatible S3 group you want to delete, and then select **Action > Delete**. A confirmation window displays.
3. Click **Delete** to delete the Amazon S3 compatible S3 group.

ENABLE REMOTE LOGGING

Remote Logging is a feature that allows the BlackPearl system to send any messages generated by the system to a syslog server.

Use the instructions in this section to enable remote logging.

1. Enter the Remote Logging activation key as described in Manually Enter Activation Keys on the next page.
2. From the menu bar, select **Configuration > Services**. The Services screen displays.
3. Double-click the **Remote Logging** service, or select the service and then select **Action > Show Details**. The details screen for the remote logging service displays.

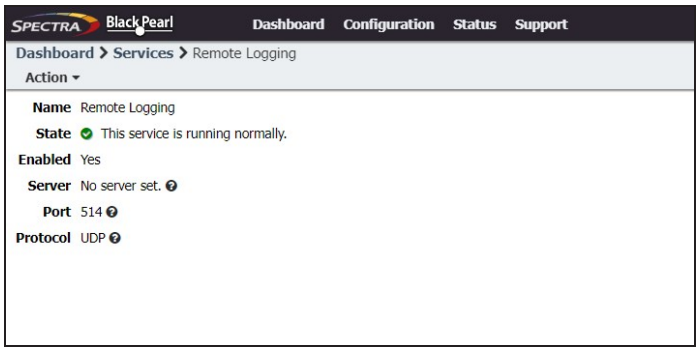


Figure 155 The Remote Logging Service details screen.

4. Select **Action > Edit**. The Edit Remote Logging Service dialog box displays.

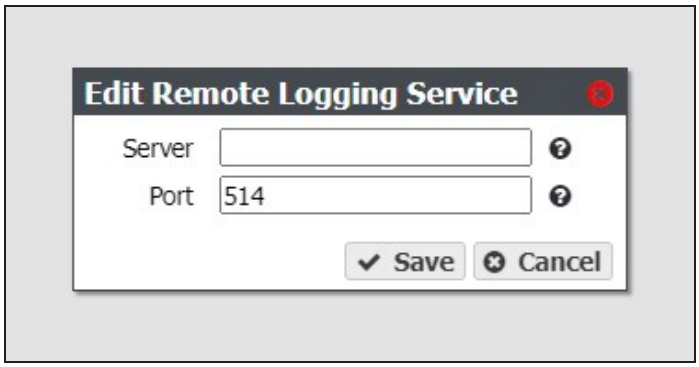


Figure 156 The Edit Remote Logging Service dialog box.

5. Enter a hostname or IP address for the remote logging **Server**.
6. Enter the **Port** used to communicate with the remote logging server.

Note: The default port is 514.

7. Click **Save**.

MANUALLY ENTER ACTIVATION KEYS

If this is an initial installation and your BlackPearl documentation kit included a USB device, see Automatically Import Activation Keys on page 76 for instructions for importing activation keys.

Note: After entering certain Product keys, the system automatically reboots. Starting with BlackPearl OS 5.4.2, after the system initializes, you are automatically logged into the BlackPearl management interface and do not need to enter login information.

Use the following instructions to manually enter activation keys.

1. Determine the order for installing the activation keys.

- If this is not an initial installation, you can enter activation keys in any order. Proceed with Step 2 on page 232.
- If you want to manually enter the activation keys for an initial installation, they must be entered in the following order



IMPORTANT For an initial installation, the activation keys must be entered in the order described in these instructions. Failure to enter the keys in the proper order causes an error.

a. Capacity keys

Key Type	Description
<product type> SAS Count	Enables the specified number of SAS drives present in the system for NAS storage and Amazon S3 compatible S3 pools.
<product type> SATA Count	Enables the specified number of SATA drives present in the system for NAS storage and Amazon S3 compatible S3 pools.
<product type> SSD Count	Enables the specified number of SSDs present in the system for NAS storage and Amazon S3 compatible S3 pools.
DS3 & on premise Glacier SAS Count	Enables the specified number of SAS drives present in the system for cache, database, OSD.
DS3 & on premise Glacier SATA Count	Enables the specified number of SATA drives present in the system for cache, database, OSD.
DS3 & on premise Glacier SSD Count	Enables the specified number of SSDs present in the system for cache, database, OSD.

Key Type	Description
DS3 & on-premise Glacier Tape Count	Enables the specified number of tape slots present in the attached Spectra Logic or supported tape library.

b. Product key(s)

Key Type	Description
DS3 Nearline Gateway	Enables the system to use the BlackPearl interface and functionality. **Note:** The system reboots after entering this product key. When the system completes initialization, you are automatically logged into the BlackPearl management interface.
Amazon S3 compatible S3 Support Enabled	Enables Amazon S3 compatible S3 support on the BlackPearl system. **Note:** The system reboots after entering this product key. When the system completes initialization, you are automatically logged into the BlackPearl management interface.
On-premise Glacier	Enables tape support for a BlackPearl system.
Third party tape library enabled	Enables object storage on a non-Spectra library.

c. All other keys - Any additional keys included on the Software Activation Key Certificate, such as the Product Key,Software Update key, or the NAS and Pools product key, can be entered in any order.

2. Select **Support > Activation Keys** to display the Activation Keys screen. Any previously entered keys are listed.

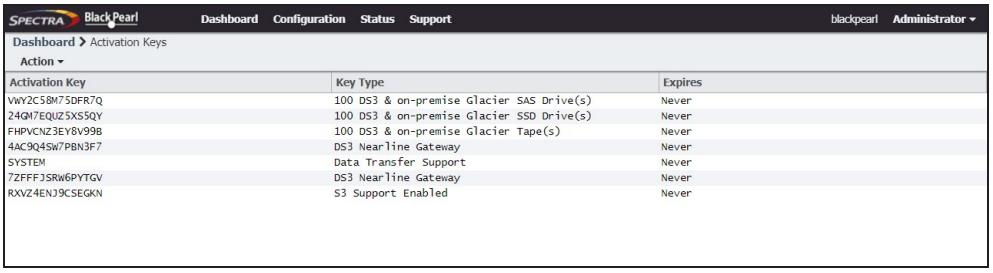


Figure 157 The Activation Keys screen.

3. Select **Action > New**. The Enter Activation Key dialog box displays.

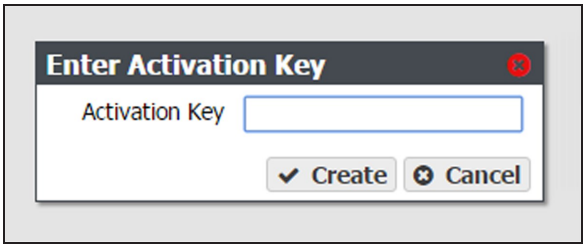


Figure 158 The Enter Activation Key dialog box.

4. Enter the key, exactly as provided, in the Activation Key field and click **Create** to save the key on the gateway. The Activation Keys screen displays with the newly entered key listed.
5. If necessary, repeat Step 3 through Step 4 to add additional keys.

Chapter 6 - Operating the BlackPearl Nearline Gateway

This chapter describes procedures for day-to-day monitoring and operation of the Spectra BlackPearl Nearline Gateway.

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AMAZON S3 COMPATIBLE S3 OPERATIONS

Use the instructions in this section to manually download an object, export a bucket, cancel an Amazon S3 compatible S3 job, or to manually start the datapath backend.

Download an Object

Objects present on the BlackPearl gateway can be downloaded using the BlackPearl user interface, a DS3 client, or the Spectra Eon Browser. For information on using the Spectra Eon Browser, see the *BlackPearl Eon Browser User Guide.*

Use the instructions in this section to download an object through the BlackPearl user interface.

IMPORTANT The object must be a single blob. If blobbing is enabled for the data policy and the object is greater than the maximum blob size, the object must be downloaded through a DS3 client or the Spectra Eon Browser.

Note: Only one object can be selected for download at a time.

1. From the menu bar, select **Configuration > Buckets**. The Buckets screen displays (see Figure 1).
2. Double-click the bucket that contains the object you want to download. The Bucket Details screen displays a list of all objects in the bucket.

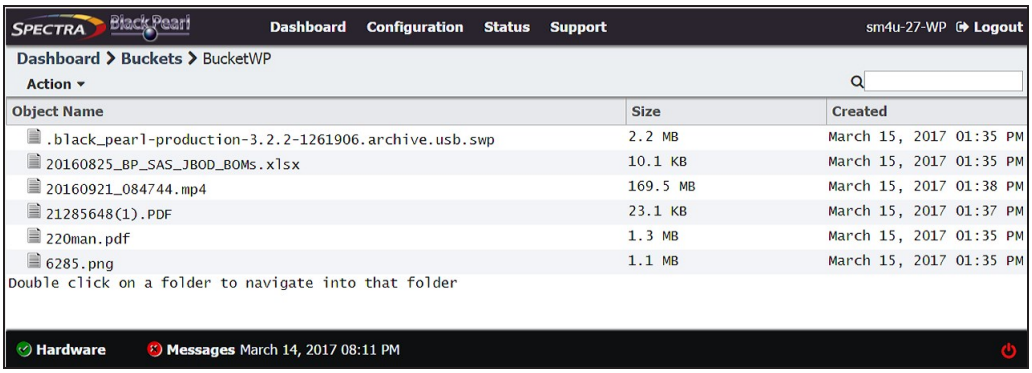


Figure 159 The Bucket details screen.

3. Select the object you want to download, and select **Action > Download**. The object begins downloading through your web server.

Export a Bucket

A bucket is exported from the BlackPearl system by exporting all tapes containing bucket data from the tape library storage pool to the Entry/Exit pool. The tapes can then be exported physically from the tape library.

When a bucket is exported the data contained on exported tape cartridges is not available until the tapes are imported back into the BlackPearl system. If the data policy used by the bucket is configured to copy the bucket data to multiple storage domains, the data remains accessible to the BlackPearl system and available for download.

Use the instructions in this section to export a bucket.

1. From the menu bar, select **Configuration > Buckets**. The Buckets screen displays (see Figure 1).
2. Select the bucket you want to export and then select **Action > Export Bucket**. The Export Bucket dialog box displays.

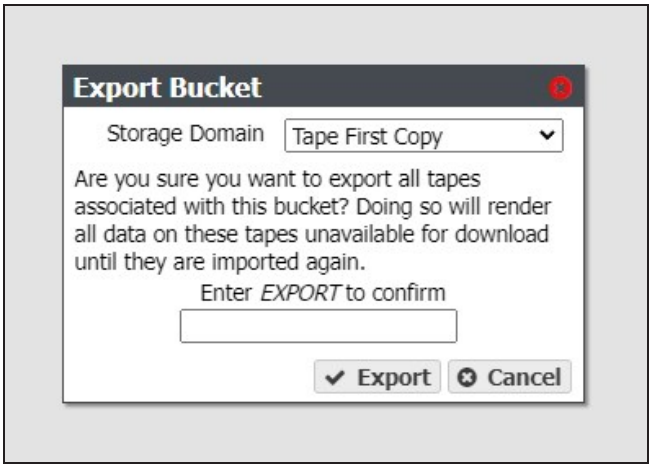


Figure 160 The Export Bucket dialog box.

3. Using the **Storage Domain** drop-down menu, select the storage domain from which you want to export the tapes that contain the data of the selected bucket.
4. Enter `EXPORT` to confirm the action.
5. Click **Export**.

Cancel DS3 Jobs

You can use the BlackPearl user interface to cancel an in-progress DS3 job, or to cancel all Amazon S3 compatible S3 jobs, instead of using your DS3 client.

Note: You cannot cancel a PUT or GET job initiated by the Vail application associated with the BlackPearl Nearline gateway.

Use the instructions in this section to cancel a DS3 job(s).

1. From the menu bar, select **Status > S3 Jobs** to display the Amazon S3 compatible S3 Jobs screen.

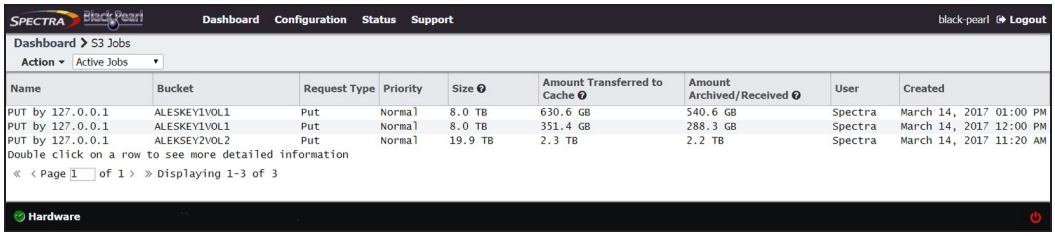


Figure 161 The Amazon S3 compatible S3 Jobs screen.

2. Cancel one or more in-progress jobs.

   a. Select the job to cancel and then select **Action > Cancel** or select **Action > Cancel All Jobs**. The Cancel Job or Cancel All Jobs screen displays.

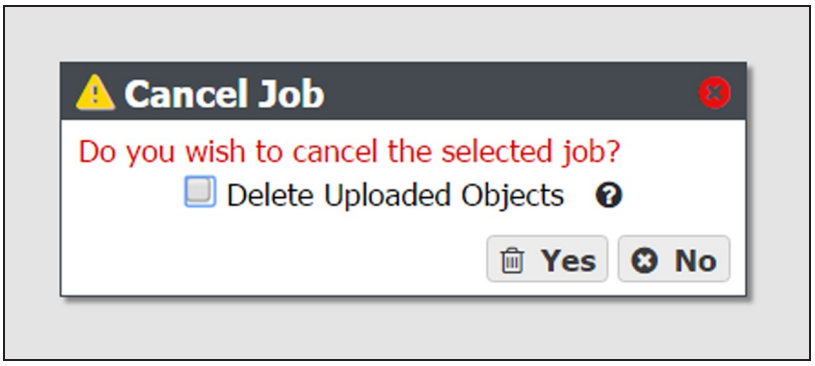


Figure 162 The Cancel Job screen.

   b. Optionally, select **Delete Uploaded Objects** to delete any objects associated with a current in-progress PUT job that are already uploaded to the gateway.

   c. Click **Yes** to cancel all Amazon S3 compatible S3 jobs, or the individual selected Amazon S3 compatible S3 job.

Edit an Amazon S3 Compatible S3 Job

If desired, you can edit the name and priority level of an active Amazon S3 compatible S3 job. Use the instructions in this section to edit the name or priority of a DS3 job(s).

Note: You cannot edit completed jobs.

1. From the menu bar, select **Status > S3 Jobs** to display the Amazon S3 compatible S3 Jobs screen.

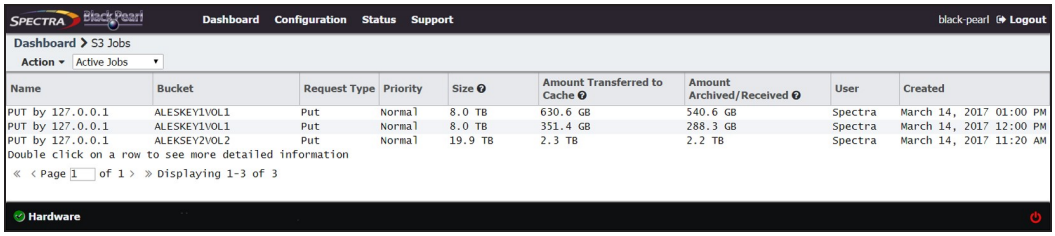


Figure 163 The Amazon S3 compatible S3 Jobs screen.

2. Select the row of the Amazon S3 compatible S3 job for which you want to change the name, and select **Action > Edit Job**. The Edit Job dialog box displays.

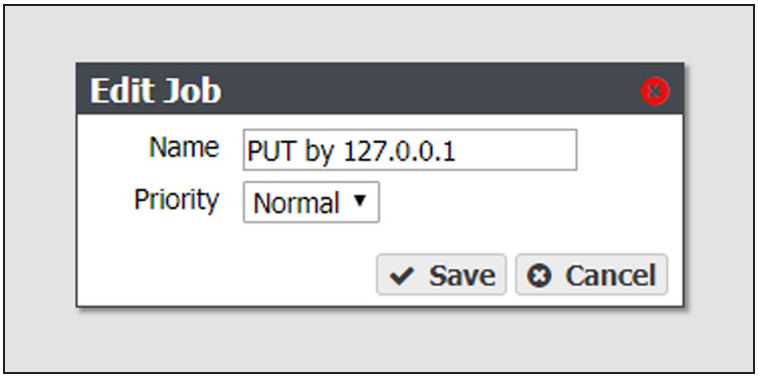


Figure 164 The Edit Job dialog box.

3. Enter the desired **Name**.
4. Using the drop-down menu, select the job **Priority**.
5. Click **Save**.

Clear All Canceled or Completed Jobs

If desired, you can clear completed or canceled jobs from the BlackPearl user interface.

1. From the menu bar, select **Status > S3 Jobs** to display the Amazon S3 compatible S3 Jobs screen.

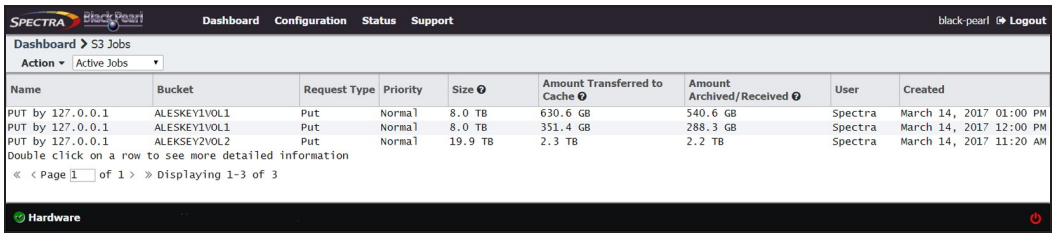


Figure 165 The Amazon S3 compatible S3 Jobs screen.

2. Clear canceled or completed jobs:

- To clear all canceled jobs, select **Action > Clear All Canceled Jobs.**
- To clear all completed jobs, select **Action > Clear All Completed Jobs.**

3. A confirmation window displays. Click **Clear** to confirm clearing the jobs.

Manually Starting the Amazon S3 Compatible S3 Data Path Backend

If the BlackPearl gateway is powered off for longer than the timeout value specified in the Amazon S3 compatible S3 service options, the data path backend must be manually started. Use the instructions in this section to manually start the data path backend.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Amazon S3 compatible S3 service, or select the Amazon S3 compatible S3 service and select **Action > Show Details**. The Amazon S3 compatible S3 details screen displays.
3. On the Amazon S3 compatible S3 service details screen, select **Action > Activate Data Path Backend**. The Activate Data Path Backend confirmation window displays.

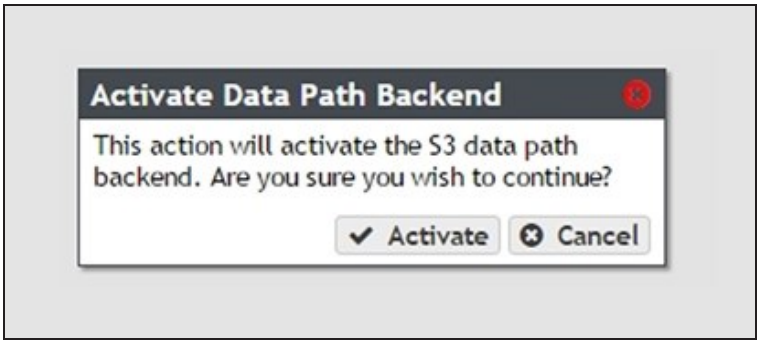


Figure 166 The Activate Data Path Backend screen.

4. Click **Activate**.

Disallow New Jobs

If desired, you can stop the BlackPearl gateway from accepting new Amazon S3 compatible S3 jobs.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Amazon S3 compatible S3 service, or select the Amazon S3 compatible S3 service and select **Action > Show Details**. The Amazon S3 compatible S3 details screen displays.

3. On the Amazon S3 compatible S3 service details screen, select **Action > Disallow New Jobs**. The Disallow New Jobs confirmation window displays.



Figure 167 The Disallow New Jobs confirmation window.

4. Click **Submit**.

Allow New Jobs

If you have configured the BlackPearl gateway to no longer accept new Amazon S3 compatible S3 jobs, use the instructions in this section to configure the gateway to allow new jobs.

1. From the menu bar, select **Configuration > Services** to display the Services screen (see Figure 80 on page 142).
2. Double-click the Amazon S3 compatible S3 service, or select the Amazon S3 compatible S3 service and select **Action > Show Details**. The S3 details screen displays.
3. On the Amazon S3 compatible S3 service details screen, select **Action > Allow New Jobs**. The Allow New Jobs confirmation window displays.



Figure 168 The Allow New Jobs confirmation window.

4. Click **Submit**.

MONITOR THE BLACKPEARL GATEWAY

The Visual Status Beacon on the front bezel, and the BlackPearl user interface, combine to provide a number of tools for monitoring the health and performance of the BlackPearl gateway and its components.

- The Visual Status Beacon light bar in the front bezel changes color to indicate the current status of the gateway (see Front Bezel Visual Status Beacon on the next page).

  Note: The front bezels in BlackPearl Gen1 2U master nodes, and some Gen1 4U chassis, do not include a Visual Status Beacon light bar.

- System messages provide important information about the BlackPearl gateway and its operation (see Check System Messages on page 249 for more information).
- Icons on the Hardware screen provide overall status of the hardware components in each group (see View the Status of Hardware Components on page 250 for more information). Clicking the text next to each icon displays detailed status information for the components in the group.
- You can also use the BlackPearl user interface to do the following:
  - View the status of services (see View the Status of Services on page 253).
  - View the status of NAS pools, volumes, and shares (see View the Status of NAS Pools on page 253, View the Status of NAS Volumes on page 256, and "View the Status of NAS Shares" on page 256).
  - View the status of the database and cache (see View the Status of the System Pools on page 258).
  - View performance metrics for the drives, CPUs, cache, and network (see View Performance Metrics on page 269).
  - View the current network configuration settings (see Configure Network Connections and Settings on page 130).
  - View the status of any DS3 jobs running on the gateway (see View DS3 Jobs Information on page 262).
  - View the status of media in the associated tape library (see View Tape Media Information on page 264).
  - Reboot or shutdown the gateway (see Reboot or Shut Down a BlackPearl Gateway on page 282).

Front Bezel Visual Status Beacon

The Visual Status Beacon light bar in the front bezel provides an at-a-glance status of the gateway to which it is mounted. The light bar changes color to indicate the status of the gateway. See the chart below for each color displayed and its associated condition.

Color Display	Condition
Purple Scroll	The gateway is operating normally. **Note:** The color displayed when the gateway is operating normally can be changed on the Hardware screen. See Configuring the Visual Status Beacon Color on the next page for more information.
Yellow Scroll	The gateway is experiencing a Warning condition. Log in to the BlackPearl user interface to determine the cause of the warning.
Red Scroll	The gateway is experiencing an Error condition. Log in to the BlackPearl user interface to determine the cause of the error.
Orange Scroll	The gateway is experiencing a move failure in the attached tape library. Log in to the BlackPearl user interface to determine the cause of the error.
Rainbow	The gateway is currently powering on and performing self-tests.
Flashing Blue	The beacon feature was activated for this gateway. This can help you identify a specific gateway when you have more than one gateway in your environment. See View the Status of Hardware Components on page 250 for instructions on activating the beacon.
Pulsing Red	The Visual Status Beacon lost communication with the gateway. This can occur if the gateway experiences a software hang.
No Light	The BlackPearl gateway is powered off.

Note: Other patterns may display if the front bezel is not properly seated on the chassis.

Configuring the Visual Status Beacon Color

The BlackPearl gateway is configured to display a purple scrolling light on the Visual Status Beacon when the gateway is operating normally. If desired, you can change the color displayed for normal operation.

1. From the menu bar, select **Status > Hardware**, or click the Hardware pane on the Dashboard, or click the Hardware link on the status bar. The Hardware screen displays.
2. Click **Bezel**. The Bezel pane of the Hardware screen displays.
3. Click the colored box next to **Select Bezel Color**. The color picker window displays.

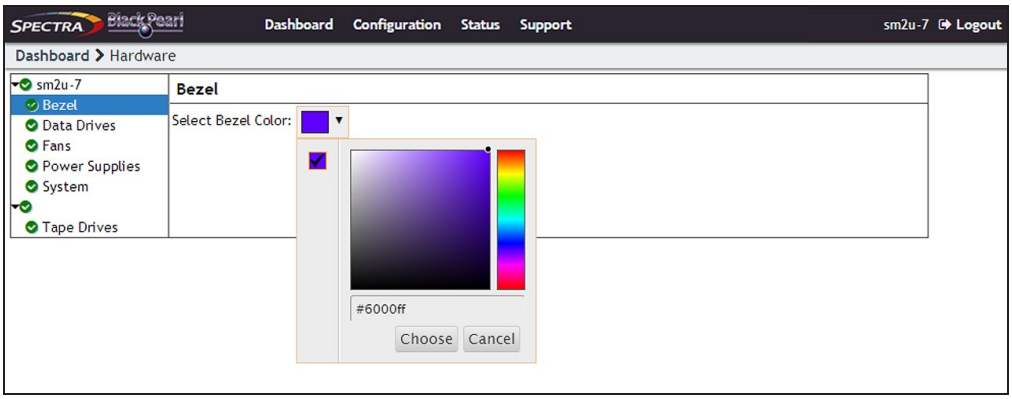


Figure 169 Use the color picker to set the color of the Visual Status Beacon when the gateway is operating normally.

4. Use the color picker to select the color to display when the gateway is operating normally. Optionally, you can enter an HTML color code in the entry field.

Note: Spectra Logic recommends against using yellow or red, so that you can more easily determine if the gateway is in a warning or error state.

5. Click **Choose** to set the color of the Visual Status Beacon.

System Status LEDs

The system status LEDs provide information about the status of the gateway, its fans, network connections, and power supplies.

Gen3 H Series Chassis

The table below lists each system status LED, from top to bottom, and its function.



Figure 170 The Gen3 H Series chassis system status LEDs.

Location	LED	Color	Meaning When Lit
Upper-left	**Chassis Power**	**Blue**	The enclosure is powered on and operating correctly. OFF: The enclosure is not powered on.
Upper-right	**Chassis Fault**	**Amber**	One or more components within the enclosure have experienced a fault requiring a service action.
Middle-right	**Network Activity**	**Green**	The system is sending/receiving network traffic on an Ethernet port on the motherboard.
Lower-left	**Chassis Identify**	**Blue**	The enclosure is receiving an identify command. The chassis can also be located using the Visual Status Beacon. See Identify the Failed Component on page 400 for instructions.

Gen2 X Series Chassis

The table below lists each system status LED, in order from left to right, and its function.

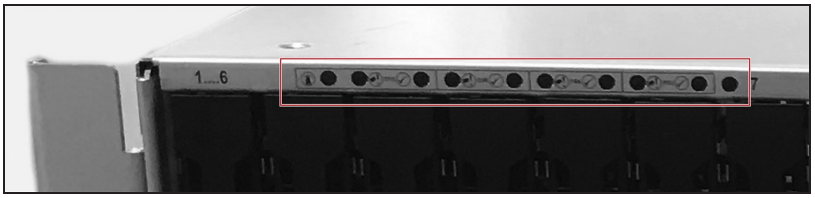


Figure 171 The top left section of the front of the Gen2 X chassis (front bezel removed) showing system status LEDs.

Location	LED	Color	Meaning When Lit
1	Chassis Identify	Blue	The enclosure is receiving an identify command. The chassis can also be located using the Visual Status Beacon. See Identify the Failed Component on page 400 for instructions.
2	Chassis Fault	Amber	One or more components within the enclosure have experienced a fault requiring a service action.
3	Chassis Power	Green	The enclosure is powered on and operating correctly. OFF: The enclosure is not powered on.
4	Server Fault	Amber	One or more server modules have experienced a fault requiring a service action.
5	Server OK	Green	Both server modules are powered on and operating correctly.
6	Fan Fault	Amber	One or more fan modules have experienced a fault requiring a service action.
7	Fans OK	Green	All fan modules are powered on and operating correctly.
8	PM Fault	Amber	One or more power modules have experienced a fault requiring a service action.
9	PMs OK	Green	Both power modules are powered on and operating correctly.
10	Not in use	N/A	N/A

Gen2 S Series and Gen2 V Series Chassis

The table below lists each system status LED, in order from left to right, and its function.



Figure 172 The top right section of the front of the Gen2 S Series chassis, with the front bezel removed, showing system status LEDs.

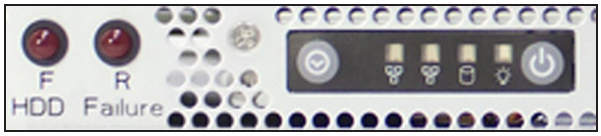


Figure 173 The top left section of the front of the Gen2 V Series chassis, with the front bezel removed, showing system status LEDs.

Icon	LED	Meaning When Lit
	Chassis Power	The enclosure is powered on and operating correctly. OFF: The enclosure is not powered on.
	System HDD Activity	Indicates activity on the system disks.
	LAN Activity	The upper or left most LED indicates LAN activity on the BlackPearl management port. The lower or right most LED indicates LAN activity on the data port.
	Service ID	This LED is only present on the Gen2 S Series chassis.
HDD Tray LEDs - V Series only		
F	**HDD Failure**	One or more drives in the front row of the drive tray have failed.
R	**HDD Failure**	One or more drives in the rear row of the drive tray have failed.

Gen1 S Series and Gen1 V Series Chassis

The table below lists each system status LED and its function.

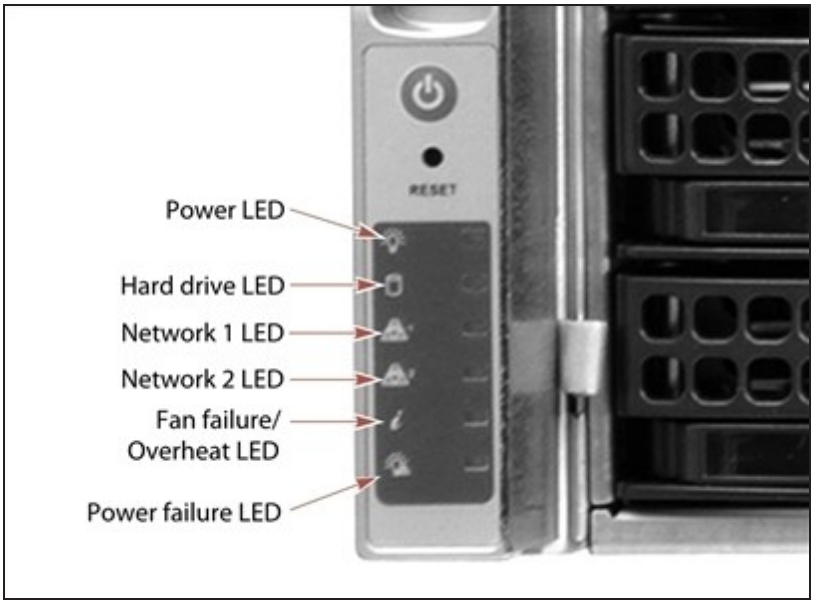


Figure 174 The left side of the front of the Gen1 S Series chassis showing system status LEDs.

LED	Function
Power	Indicates if the unit is powered on or off.
Hard Drive	Indicates boot drive activity. To see the activity of a data drive, see Data drive status LEDs on page 44.
Network 1	Indicates network activity on the BlackPearl management port.
Network 2	Indicates network activity on data interface 1. This LED also shows network activity if data interface 1 is configured in link aggregation mode.
Fan Failure / Overheat	• If the LED is blinking red, it indicates a fan failure. Check the BlackPearl user interface to determine which fan failed. • If the LED is solid red, it indicates an overheat condition. Check the BlackPearl user interface to view the status of the gateway. If the problem persists, contact Spectra Logic Technical Support. See Contacting Spectra Logic on page 7.
Power Failure	Indicates a power supply failure. Check the BlackPearl user interface to determine which power supply failed.

Check System Messages

Check the system messages regularly. These messages provide important information about the BlackPearl gateway and its operation. Reviewing the messages is the first step in troubleshooting.

Types of Message Severity

Messages displayed in the BlackPearl user interface use one of the below severities:

Type	Description
Information	Notifies the user about an event that requires no action and does not fit the other categories.
Success	Notifies the user of successful completion of an event.
Alert	Notifies the user that a failure as part of normal operation occurred which requires some sort of user interaction, and until this occurs, adverse impact to the BlackPearl gateway may occur.
Warning	Notifies the user of a failure that may adversely impact the BlackPearl gateway.
Critical	Notifies the user of a failure that caused significant adverse impact to the BlackPearl gateway.

If any system messages are generated by the gateway, the status bar displayed at the bottom of all BlackPearl screens shows the severity, date, and time of the highest severity unread message. If there are no system messages, this text does not display.

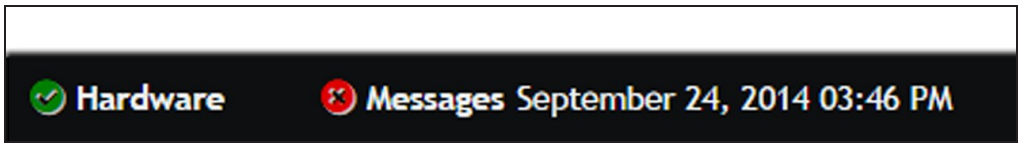


Figure 175 A system message displayed on the BlackPearl user interface status bar.

Use the instructions in this section to check system messages.

1. From the menu bar, select **Status > Messages**, or click the Messages link on the status bar, to display the Messages screen.

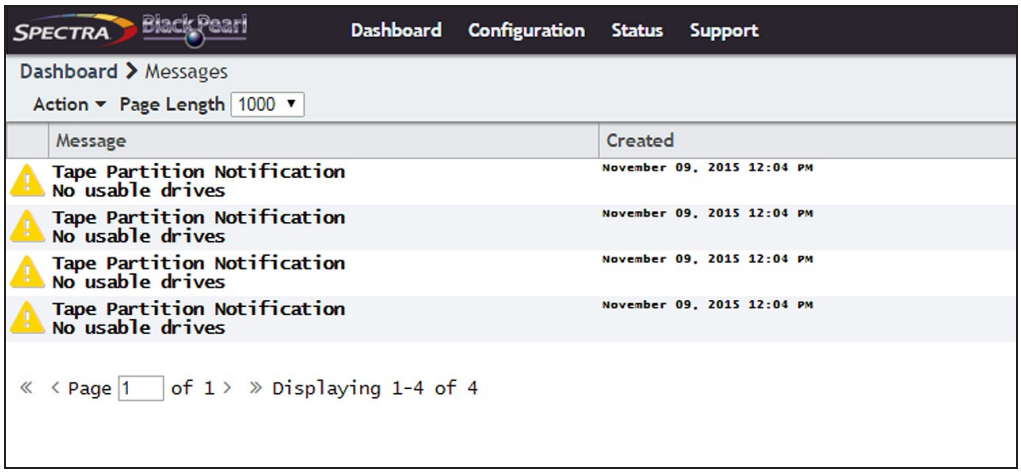


Figure 176 The Messages screen.

   Pay extra attention to any messages flagged with the Warning or Error icon (see Status Icons on page 72), and follow any recommended steps. Contact Spectra Logic Technical Support if you need assistance (see Contacting Spectra Logic on page 7).

Note: You cannot delete messages. The gateway automatically deletes the oldest messages on a first-in, first-out basis as space is required, retaining the most recent messages. The gateway holds 10,000 messages.

2. If desired, use the **Page Length** drop-down menu to limit the Messages screen to the specified number of messages.
3. To mark a single message as read, select the message and then select **Action > Mark as read**. To mark all messages as read, select **Action >Mark all as read**.

Note: Messages can also be marked as **Unread** using the **Action** menu.

View the Status of Hardware Components

The BlackPearl user interface lets you monitor the status of hardware components in the gateway, and the connected library tape drives, without having direct physical access. This is especially useful when your BlackPearl gateway is operating in a “lights out” data center. Check the BlackPearl user interface regularly to ensure that you always know the status of the hardware components.

Use the following instructions to check the status of hardware components.

1. From the menu bar, select **Status > Hardware** or click the Hardware pane on the Dashboard, or click the Hardware link on the status bar. The Hardware screen displays.



Figure 177 The Hardware screen. Gen1 S Series 4U chassis shown.

2. Use the toolbar menu on the left-hand side of the screen to view detailed information about component groups. The following table describes the types of information on each details screen. An icon next to each component indicates the status (see Status Icons on page 72 for a description of the icons).

Clicking...	Shows the...
Bezel	Color of the Visual Status Beacon that is displayed during normal operation. See Front Bezel Visual Status Beacon on page 243 for more information about the colors displayed by the Visual Status Beacon.
Data Drives	• Slot number of each drive • Status of each drive (see Data Drive Status on the next page) • Drive size, serial number, and firmware level • The name of the pool to which the drive is assigned • If the drive is a SED (Self-Encrypting Drive) • If the drive is currently encrypted • The wear level of the drive (SSD and NVMe drives only) **Note:** For the Gen3 3310 chassis, only four of the six NVMe drives display in the graphical portion of the hardware screen. Use the text information on the left side of the interface to determine the status of the two internallly-mounted NVMe drives.
Fans	• Status of midplane fans

Clicking...	Shows the...
Power Supplies	• Power supply status and wattage **Note:** Power supply information is not available for the 77-bay or 107-bay expansion node.
System	• CPU status and temperature • System memory status and size • Status, manufacturer, model, size, and serial number for each boot drive
Tape Drives	• Status of tape drives in the tape library connected to the gateway
Turn Beacon On (*Below chassis graphic*)	Click **Turn Beacon On** to cause the Visual Status Beacon light on a BlackPearl gateway to flash blue. This is useful when you have multiple gateways and need to locate a specific one, for example to replace a component. Click the button a second time to stop the light from flashing.

Data Drive Status

The table below describes each status for a data drive when viewed on the Hardware screen of the BlackPearl user interface.

Status	Description
Normal	The drive is in use in a storage pool and is functioning normally.
Spare	The drive not currently in use in the assigned storage pool.
Spare-Available	Unused drive.
Critical	The drive is in a critical state. Contact Spectra Logic Technical Support.
Exported	The drive belongs to a storage pool that was previously exported.
Foreign	The drive is from a different BlackPearl system and must be imported.
Rebuilding	The drive is rebuilding. This typically occurs when a spare drive is promoted in the storage pool to Normal.
Unbranded	A drive not sold by Spectra Logic. This drive cannot be used by the system.
Empty	No drive is present in the slot.
SED Initialization Failed	The drive failed to initialize encryption.

Status	Description
SED Unlock Failed	The drive failed to unlock encryption.

View the Status of Services

The Services screen provides status information about services that are currently installed on the BlackPearl gateway.

From the menu bar, select **Configuration > Services** to display the Services screen.

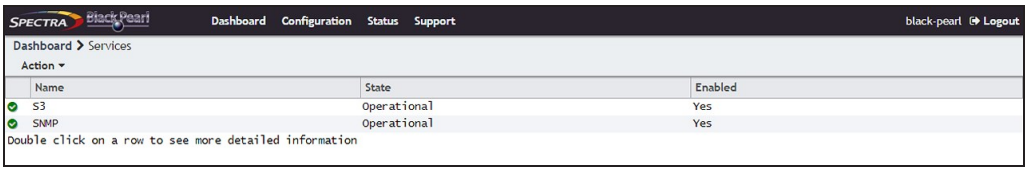


Figure 178 The Services screen.

The Services screen displays the following information:

This column...	Shows...
Name	The name of the service running on the gateway.
State	The status of the service on the BlackPearl Nearline gateway. • **Starting**—The service is starting up. • **Operational**—The service is running. • **Stopped**—The service is not running.
Enabled	Whether or not the service is enabled at system startup. • **Yes**—Service automatically starts when the gateway is powered on. • **No**—Service does not start when the gateway is powered on.

View the Status of NAS Pools

The Pools screen provides status information about all NAS storage pools that are configured on the gateway.

1. From the menu bar, select **Status > NAS > Pools** to display the Pools screen.
2. The status of each storage pool is indicated by the status icons on the left side of the screen.

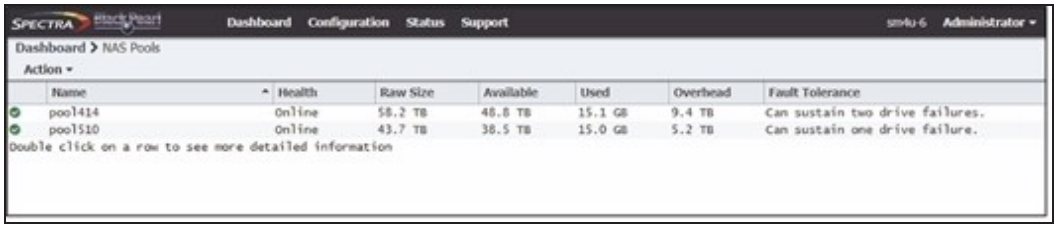


Figure 179 The Pools screen.

The Pools screen displays the following information.

This column...	Shows...
Name	The name of each NAS pool.
Health	The current health of each pool. • **Online**—The cache is operating normally. • **Degraded**—One or more drives in the cache is missing, or failed.
Raw Size	The total amount of storage space assigned to each pool.
Available	The amount of unused storage space in each pool.
Used	The amount of used storage space in each pool.
Overhead	The amount of disk space used for overhead, such as parity data.
Fault Tolerance	The fault tolerance setting for each pool.

3. To view additional information about a NAS pool, select the pool and then select **Action > Show Details**. The *pool name* details screen displays.

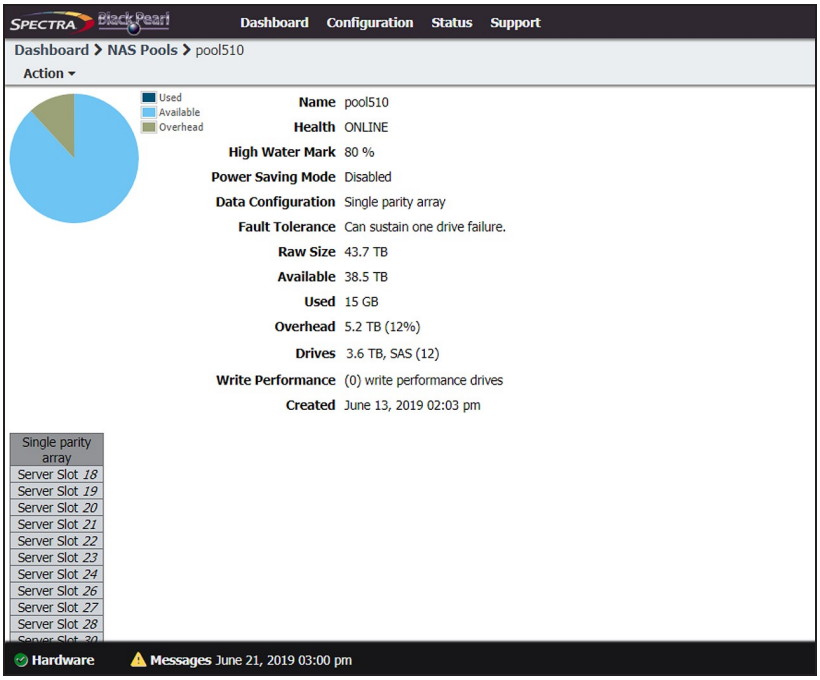


Figure 180 A NAS Pool details screen.

The *pool name* details screen displays the following information:

This row...	Shows...
Name	The name of the pool.
Health	The current health of the pool.
High Water Mark	When the used space on the pool reaches this percentage, an alert is generated. No alert is generated when the percentage is set to zero.
Power Saving Mode	Indicates if power saving mode is enabled or disabled.
Data Configuration	The protection level for the pool.
Fault Tolerance	The number of drives that can fail before data is lost.
Raw Size	The total amount of storage space assigned to the pool.
Available	The amount of available (unused) storage space in the pool.
Used	The amount of used storage space in the pool.

This row...	Shows...
Overhead	The amount of disk space used for overhead, such as parity data.
Drives	The size, RPM, type, and number of drives assigned to the pool.
Write Performance	The number of write performance drives assigned to the pool.
Created	The timestamp of when the pool was created.
Stripe	The location of all disks included in the pool.

View the Status of NAS Volumes

The Volumes screen provides status information about all NAS volumes that are configured on the gateway.

1. From the menu bar, select **Status > NAS > Volumes** to display the Volumes screen.
2. The status of each volume is indicated by the status icons on the left side of the screen.

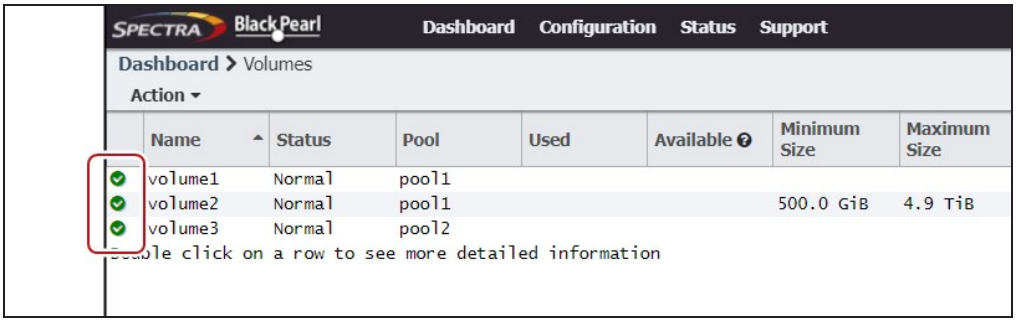


Figure 181 The Volumes screen.

View the Status of NAS Shares

The Shares screen provides status information about all NAS shares that are configured on the gateway.

1. From the menu bar, select **Configuration > NAS > Shares > CIFS** to display the CIFS Shares screen, select **Configuration > NAS > Shares > NFS** to display the NFS Shares screen, or select **Configuration > NAS > Shares > Vail** to display Vail Shares.

2. The status of each share is indicated by the status icons on the left side of the screen.

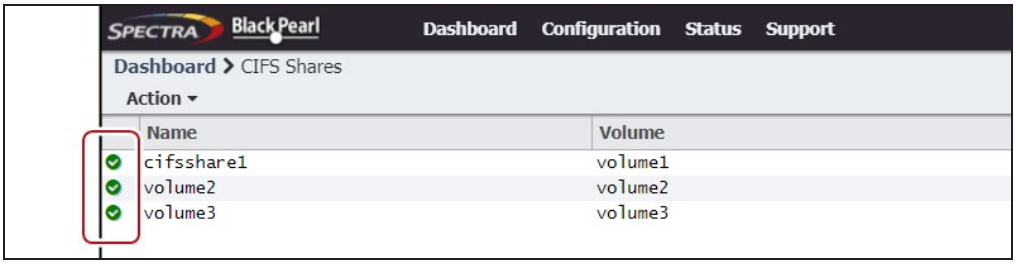


Figure 182 The CIFS Shares screen.

View the Status of the System Pools

The System Pools pane of the Advanced Bucket Management screen provides status information about the database and cache pools configured on the BlackPearl gateway, as well as status information for each system pool.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.

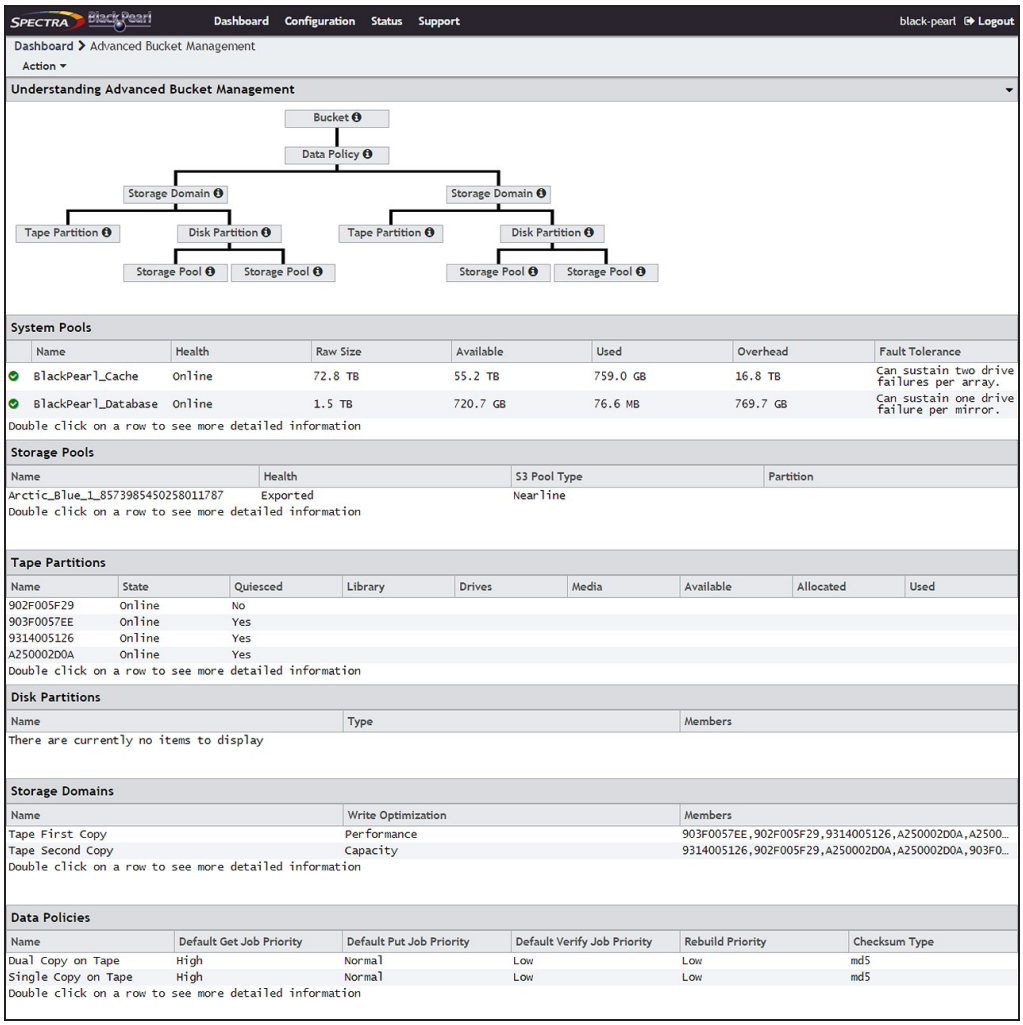


Figure 183 The System Pools pane of the Advanced Bucket Management screen.

The System Pools pane displays the following information.

This column...	Shows...
Name	The name of each system pool. This name cannot be edited.
Health	The current health of each system pool. • **Online**—The cache is operating normally. • **Degraded**—One or more drives in the cache is missing, or failed.
Raw Size	The total amount of storage space assigned to each system pool.
Available	The amount of unused storage space in each system pool.
Used	The amount of used storage space in each system pool.
Overhead	The amount of disk space used for overhead, such as parity data.
Fault Tolerance	The fault tolerance setting for each system pool.

2. To view additional information about a system pool, select the system pool and then select **Action > Show Details**. The *system pool name* details screen displays.

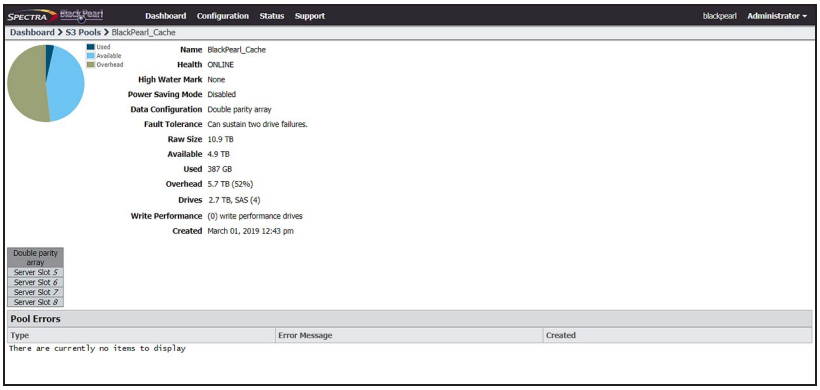


Figure 184 The BlackPearl_Cache details screen.

The *system pool name* details screen displays the following information:

This row...	Shows...
Name	The name of the pool. This name cannot be edited.
Health	The current health of the pool.
High Water Mark	When the used space on the pool reaches this percentage, an alert is generated. No alert is generated when the percentage is set to zero.

This row...	Shows...
Power Saving Mode	Indicates if power saving mode is enabled or disabled.
Data Configuration	The protection level for the pool.
Fault Tolerance	The number of drives that can fail before data is lost.
Raw Size	The total amount of storage space assigned to the pool.
Available	The amount of available (unused) storage space in the pool.
Used	The amount of used storage space in the pool.
Overhead	The amount of disk space used for overhead, such as parity data.
Drives	The size, RPM, type, and number of drives assigned to the pool.
Write Performance	The number of write performance drives assigned to the pool.
Created	The timestamp of when the pool was created.
Stripe	The location of all disks included in the pool.
Pool Errors	Gives details of pool errors if any.

View Bucket Contents

Use the instructions in this section to view the contents of a bucket configured on the BlackPearl gateway.

1. From the menu bar, select **Configuration > Buckets**. The Buckets screen displays (see Figure 1).

2. Double-click the name of the bucket for which you want to view the contents. The details screen for the bucket displays.

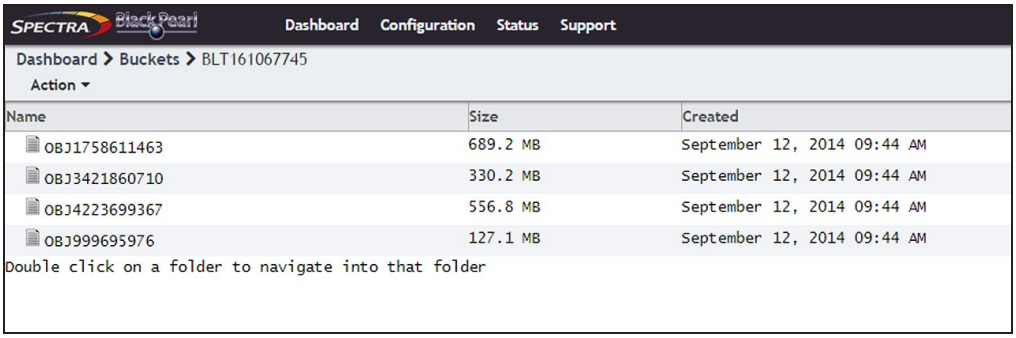


Figure 185 The details screen for a selected bucket.

The bucket details screen displays the following information for each object contained in the bucket:

This row...	Shows...
Object Name	The name of an object in the specified bucket.
Size	The size of the object.
Created	The timestamp of when the object was written to the bucket.

View Object Versioning

If a bucket is configured with versioning, you can view the versions of an object on a per-object basis.

1. From the menu bar, select **Configuration > Buckets**. The Buckets screen displays (see Figure 1).
2. Expand the bucket, then select the object for which you want to view versioning information.
3. Select **Action > Show Versions**. The versions detail screen for the object displays.

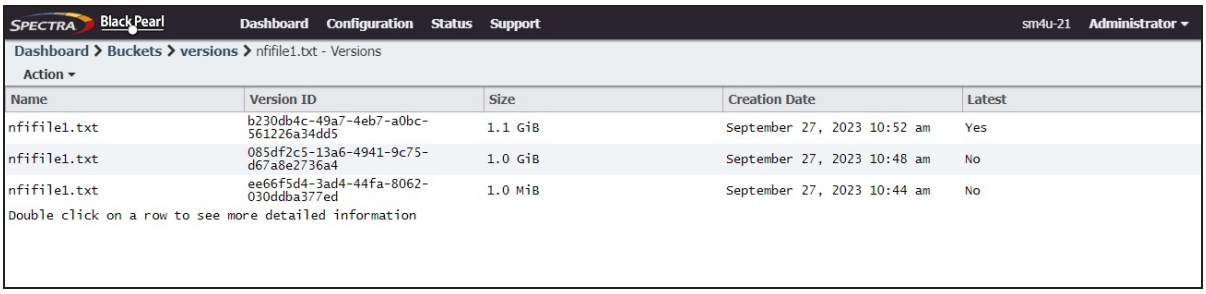


Figure 186 The details screen for a selected bucket.

The versions details screen displays the following information for each version of the object :

This row...	Shows...
Name	The name of an object.
Version ID	The UUID of the object version.
Size	The size of the object.
Creation Date	The timestamp of when the object was written to the bucket.
Latest	Indicates if the object is the latest version. Values: **Yes, No**

After displaying the object versions, you can **Download** or **View Physical Placement** of an object version.

View DS3 Jobs Information

The S3 Jobs screen displays the status of all DS3 jobs the gateway is currently processing, all canceled jobs, and all completed jobs.

From the menu bar, select **Status > S3 Jobs** to display the Amazon S3 compatible S3 Jobs screen.

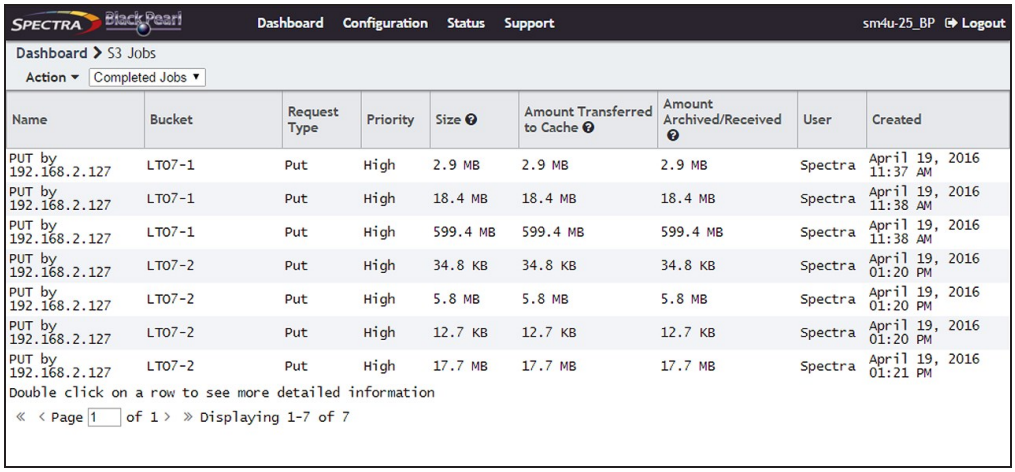


Figure 187 The Amazon S3 compatible S3 Jobs screen.

Use the job status drop-down menu to select **Active Jobs**, **Canceled Jobs**, or **Completed Jobs** as desired.

The Amazon S3 compatible S3 Jobs screen displays the following information:

This column...	Shows...
Name	The name of the job request, which is generated automatically using the job request type and IP address of the source or destination host.

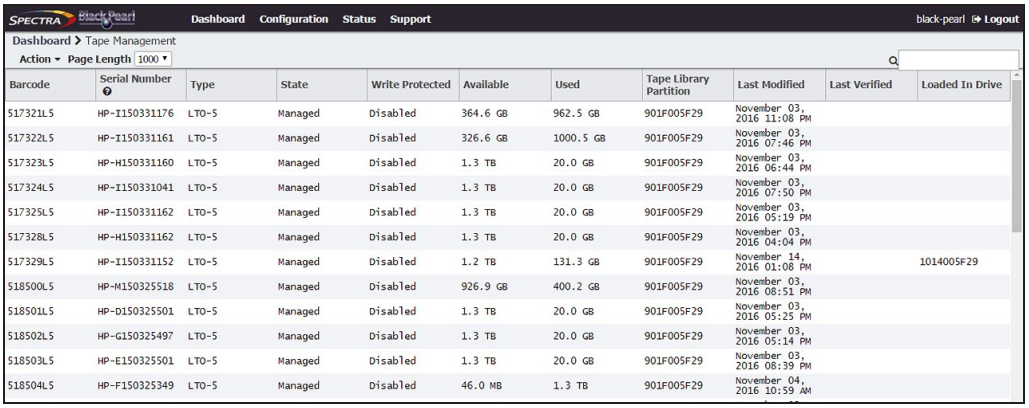
This column...	Shows...
	Note: Multiple jobs of the same request type from the same host IP address all have the same name.
Bucket	The name of the bucket that is acted on by the job request. **Note:** Jobs created from standard Amazon S3 compatible S3 PUT and GET requests do not display a bucket name in the Amazon S3 compatible S3 Jobs screen.
Request Type	If the job is a "PUT" (write), "GET" (read), or "VERIFY (verify) operation.
Priority	The priority for processing the job. The job priority determines the resources assigned and the processing order. Values: **Critical, Urgent, High, Normal, Low, Background**.
Size	The amount of data to be transferred by the job.
Amount Transferred to Cache	The amount of data that was transferred to the cache for this job. For PUTs, this is the amount of data successfully transferred to the gateway from the client. For GETs, this is the amount of data either in cache originally, or loaded into cache from tape. For VERIFY jobs, this is the amount of data loaded into cache from the permanent data store.
Amount Archived/Received	The amount of data that is completely processed for this job. For PUTs, this indicates the amount of data written to tape media. For GETs, this indicates the amount of data that was read successfully by the client. For VERIFY jobs, this is the amount of data loaded into cache from the permanent data store.
User	The Amazon S3 compatible S3 user that initiated the job.
Created	The timestamp of when the job was created.
Date Canceled (Canceled jobs only)	The timestamp of when the job was canceled.
Date Completed (Completed jobs only)	The timestamp of when the job completed.

View Tape Media Information

The Tape Management screen allows you to view the status of all tapes in the associated Spectra Logic or supported tape library, or in a specified bucket.

1. Display the Tape Management Screen:

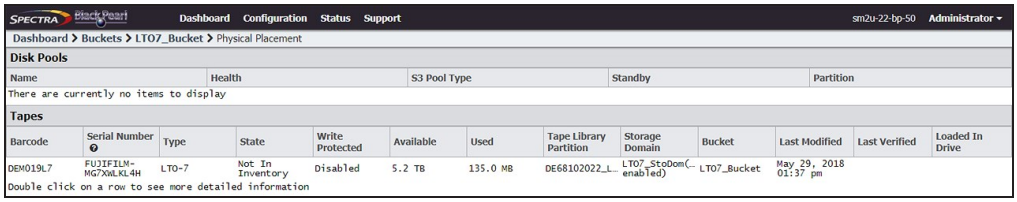
- To view the status of all tapes in the associated tape library, from the menu bar, select **Status > Tape Management.** The Tape Management screen displays.



Barcode	Serial Number	Type	State	Write Protected	Available	Used	Tape Library Partition	Last Modified	Last Verified	Loaded In Drive
517321L5	HP-I150331176	LTO-5	Managed	Disabled	364.6 GB	962.5 GB	901F005F29	November 03, 2016 11:08 PM		
517322L5	HP-I150331161	LTO-5	Managed	Disabled	326.6 GB	1000.5 GB	901F005F29	November 03, 2016 07:46 PM		
517323L5	HP-H150331160	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 06:44 PM		
517324L5	HP-I150331041	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 07:50 PM		
517325L5	HP-I150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:19 PM		
517328L5	HP-H150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 04:04 PM		
517329L5	HP-I150331152	LTO-5	Managed	Disabled	1.2 TB	131.3 GB	901F005F29	November 14, 2016 01:08 PM		1014005F29
518500L5	HP-M150325518	LTO-5	Managed	Disabled	926.9 GB	400.2 GB	901F005F29	November 03, 2016 08:51 PM		
518501L5	HP-D150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:25 PM		
518502L5	HP-G150325497	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:14 PM		
518503L5	HP-E150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 08:39 PM		
518504L5	HP-F150325349	LTO-5	Managed	Disabled	46.0 MB	1.3 TB	901F005F29	November 04, 2016 10:59 AM		

Figure 188 The Tape Management screen.

- To view the status of the tapes associated with a bucket:
  - **a.** From the menu bar, select **Configuration > Buckets**. The Buckets screen displays.
  - **b.** Select the bucket for which you want to view the tape media information, and select **Action > Show Physical Placement**. The Physical Placement screen displays.



Barcode	Serial Number	Type	State	Write Protected	Available	Used	Tape Library Partition	Storage Domain	Bucket	Last Modified	Last Verified	Loaded In Drive
DEM019L7	FUJIFILM-MG7XWLKL4H	LTO-7	Not In Inventory	Disabled	5.2 TB	135.0 MB	DE68102022_L...	LTO7_StoDom(... enabled)	LTO7_Bucket	May 29, 2018 01:37 pm		

Double click on a row to see more detailed information

Figure 189 The Physical Placement screen showing the storage pools and tapes for a specified bucket.

The Tape Management and Physical Placement screens display the following information:

This column...	Shows...
Barcode	The barcode label on the tape cartridge.
Serial Number	The tape manufacturer serial number for the tape cartridge.

This column...	Shows...
Type	The media type. Values: **LTO-5, LTO-6, LTO-7, LTO-7 Type M, LTO-8, LTO-9, TS1140, TS1150, TS1155, TS1160, TS1170**
State	The status of the tape: During normal operation, the tape state is **MANAGED**. Other possible states are: • **NORMAL**— The tape is ready for use. • **AUTO COMPACTION IN PROGRESS** — The tape is in the process of having unused tape space, due to deleted objects that still reside on a tape, reclaimed. • **BAD** — The tape has been identified as bad due to I/O errors or too many write cycles. • **BAR CODE MISSING**— The barcode for the tape is unknown or missing. • **BLACKPEARL FOREIGN**— A tape from another BlackPearl gateway. This data must be copied into a bucket on this gateway before it is accessible. • **CANNOT FORMAT DUE TO WRITE PROTECTION**— The tape is write-protected and cannot be formatted. • **DATA CHECKPOINT FAILURE**— The tape should have data on it that is recognizable to the BlackPearl gateway, but the gateway could not verify that the data on the tape is at the correct checkpoint or there was an error rolling back to a checkpoint. • **DATA CHECKPOINT FAILURE DUE TO READ ONLY** — The tape should have data on it that is recognizable to the BlackPearl gateway, but the gateway could not verify that the data on the tape is at the correct checkpoint or there was an error rolling back to a checkpoint because the tape is read only. • **DATA CHECKPOINT MISSING** — The tape should have data on it that is recognizable to the BlackPearl gateway, but the checkpoint containing the data could not be found on the tape. • **EXPIRED**— The cleaning tape is expired. • **EXPORT FROM EE PENDING**— The tape is in the Entry/Exit (E/E) pool waiting to be physically exported. • **EXPORT TO EE IN PROGRESS**— The tape is currently being moved to the E/E pool. • **EXPORTED**— The tape was exported from the library and is not physically present.

This column...	Shows...
State *(continued)*	• **FORMAT IN PROGRESS**— The tape is currently being formatted. • **FORMAT PENDING**— A format was requested for the tape but has not yet started. **Note:** A tape that is physically write protected cannot be formatted and always displays a status of Format Pending. • **IMPORT IN PROGRESS**— A **FOREIGN** tape is in the process of being imported into a bucket. • **IMPORT PENDING**— A **FOREIGN** tape is queued to be imported into a bucket. • **INCOMPATIBLE** — The tape type is not supported by the BlackPearl gateway. • **LOST** — The tape was removed from the tape library without first exporting it from a bucket. • **LTFS WITH FOREIGN DATA**— An LTFS formatted tape not associated with a BlackPearl gateway. This data must be copied into a bucket on this gateway using a raw import before it is accessible. • **OFFLINE** — The tape is in the E/E pool and requires user confirmation to move it to the storage pool and make it online. • **ONLINE IN PROGRESS** — The tape is in the process of being moved from the E/E pool to the storage pool. When complete, its state will change to **PENDING INSPECTION**. • **ONLINE PENDING** — The tape was **OFFLINE** and received user confirmation to bring it online, but this action has not yet begun. • **PENDING INSPECTION**— The tape has not yet been inspected. • **RAW IMPORT IN PROGRESS** — The data on an LTFS formatted tape not associated with a BlackPearl gateway is being imported into the BlackPearl gateway. • **RAW IMPORT PENDING** — An LTFS formatted tape not associated with a BlackPearl gateway is queued to have the data it contains imported into the BlackPearl gateway. • **SERIAL NUMBER MISMATCH**— The tape serial number does not match the one stored in the BlackPearl gateway. • **UNKNOWN**— The tape contains unknown data or is otherwise unavailable to the BlackPearl gateway.
Role	The role of the tape. Values: **Normal, Test**.
Write Protected	The status of the write-protect switch on the cartridge.
Available	The amount of unused space that is available for data on the tape cartridge.
Used	The amount of space on the tape cartridge containing data.

This column...	Shows...
Tape Library Partition	The serial number of the partition on the Spectra Logic or supported tape library containing the tape cartridge.
Storage Domain	The storage domain to which the tape is assigned.
Bucket	The bucket to which the tape is assigned.
Last Modified	The timestamp of the last time data was written to the tape cartridge.
Last Verified	The timestamp of the last time data was verified on the tape cartridge, by either a manual verification, or when the number of days specified in the storage domain that owns the tape passed.
Loaded In Drive	The BlueScale serial number of the tape drive in which the tape cartridge is loaded.

2. To display detailed information about a tape cartridge, double click the tape cartridge row. A details screen for the selected tape displays.

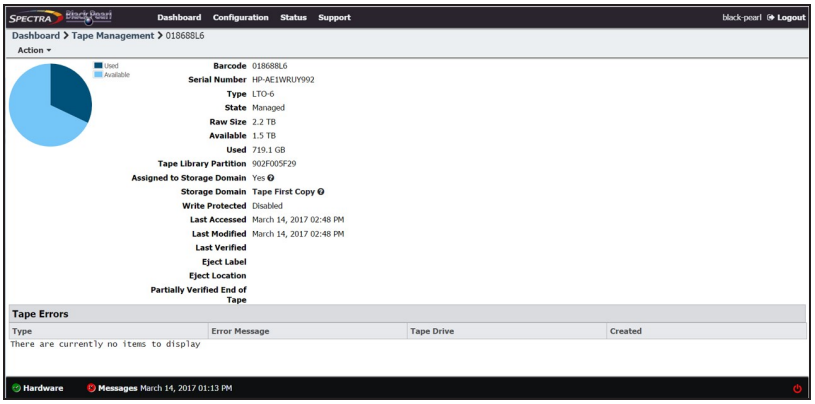


Figure 190 The details screen for a selected tape.

The details screen for a selected tape cartridge displays the following:

This row...	Shows...
Barcode	The barcode label on the tape cartridge.
Serial Number	The manufacturer assigned serial number for the tape cartridge.

This row...	Shows...
Type	The media type. Values: **LTO-5, LTO-6, LTO-7, LTO-7 Type M, LTO-8, LTO-9, TS1140, TS1150, TS1155, TS1160, TS1170**
State	The status of the tape. See State on page 266 for a list of tape cartridge states.
Raw Size	The raw size of the tape.
Available	The amount of unused space that is available on the tape cartridge.
Used	The amount of space on the tape containing data.
Tape Library Partition	The serial number of the partition on the Spectra Logic or other supported tape library containing the tape cartridge.
Assigned to Storage Domain	Whether the tape is allocated to a storage domain. Values: **Yes**, **No**
Storage Domain	The storage domain to which the tape is assigned.
Bucket	The bucket to which the tape is assigned.
Write Protected	The status of the write-protect switch on the cartridge.
Last Accessed	The timestamp of the last time the tape was loaded into a tape drive.
Last Modified	The timestamp of the last time data was written to, or read from, the tape cartridge.
Last Verified	The timestamp of the last time data was verified on the tape cartridge, by either a manual verification, or when the number of days specified in the storage domain that owns the tape passed.
Export Label	A user-defined label entered when the tape is exported.
Export Location	A user-defined label entered when the tape is exported.
Partially Verified End of Tape	The timestamp of the last time the gateway verified the data on the specified percentage of the tape before the end of data.

If there are any tape errors associated with the specified cartridge, they display in the **Tape Errors** pane of the details screen.

The following commands are available from the **Action** menu on the tape cartridge details screen. Use the links below for more detailed information about each command.

- **Edit** - See Edit Tape Export Information Without Exporting Tape Media on page 355.
- **Export Tape** - See Export Tapes on page 353.
- **Cancel Tape Export** - See Cancel Tape Export on page 355.
- **Format Tape** - See Format Managed BlackPearl Tapes on page 318.

View Performance Metrics

The Performance screen displays performance metrics for the BlackPearl cache, individual data drives, network traffic, and CPUs. Performance graphs can be configured to display either the last 5 minutes of activity, or the last 25 hours.

Use the instructions in this section to view performance metrics.

1. From the menu bar, select **Status > Performance** or click the Performance pane on the Dashboard. The Performance screen displays. The Performance screen displays.



Figure 191 The Performance screen.

2. Select **Pools, Disk Drives, Tape Drives, CPU,** or **Network** to display performance information about the selected component.

Note: If you select **Pools**, **Disk Drives**, **Tape Drives,** or **Network**, use the **Pool**, **DiskDrive**, **Tape Drive**, or **Interface** drop-down menu to select a specific pool, disk drive, tape drive, or network connection to monitor.

3. Select the time interval using the **Resolution** drop-down menu. The data can be displayed in 1 second increments (5 minutes total) or 1 hour increments (25 hours total).

4. Select or clear options under **Select elements to plot** to indicate which graph lines to display. The graph updates as soon as you select or clear an option.
5. Set the performance graph's time values to your local time zone using the **Time zone (GMT)** menu. All entries are listed in +/- GMT.
6. If desired, click **Download as CSV** on the lower, left side of the panel, to download a comma separated value file containing the data for the graph you are currently viewing. The file can then be imported into Microsoft Excel® or other software applications that support this file type.
7. To see the performance data in greater detail, select the desired section you want to magnify in either the main or range indicator graph. Using the mouse, click and drag the cursor horizontally over the section of the detail graph that you want to magnify. The highlighted section of data is shown on the main graph.

   The range indicator graph continues to display the original range of data, with the section that is currently being shown on the main graph highlighted.

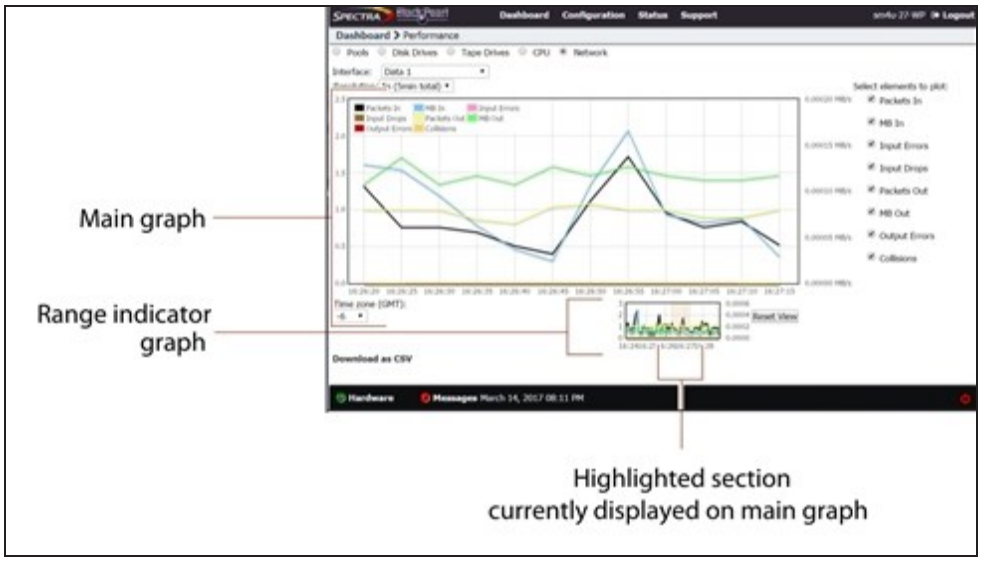


Figure 192 Highlight a section of data to show in greater detail.

8. Click **Reset View** to reset the main graph to the default view.

View Reports

The Reports screen allows you to generate reports on all aspects of the BlackPearl gateway, including component status, and configuration. Reports can be saved in either JSON or XML format.

1. From the menu bar, select **Status > Reports** to display the Reports screen.

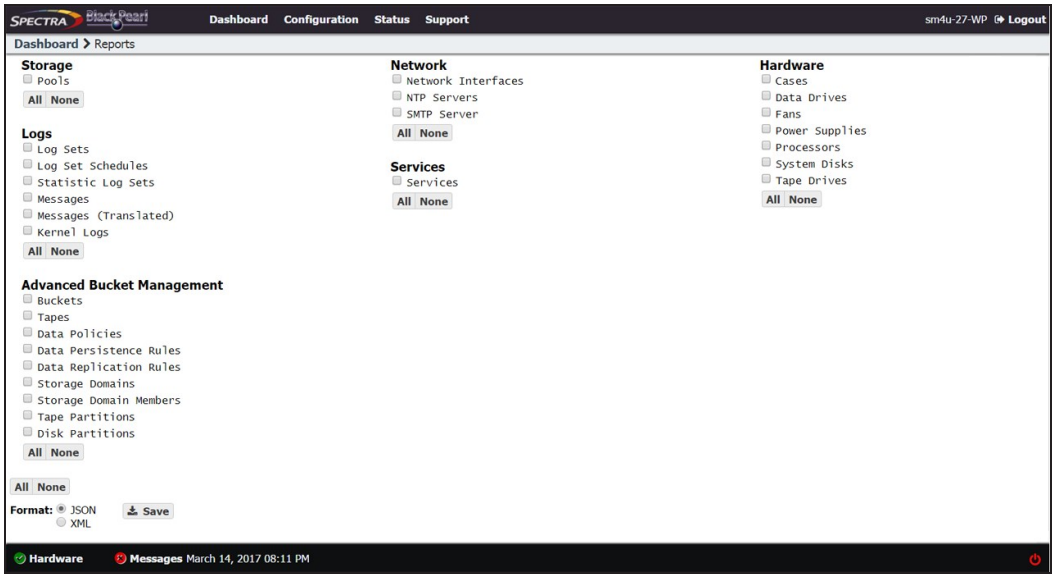


Figure 193 The Reports screen.

2. Select check boxes next to the report(s) you want to generate.

Note: Use the **All** or **None** buttons at the bottom of each report group to select or clear that group of reports. The **All** and **None** buttons at the bottom of the screen select or clear all reports shown on the screen.

3. Select the **Format** for the report(s). Only one format can be selected.
4. Click **Save**. The selected reports are saved to your local host.
5. Open the report using a compatible program.

DATABASE BACKUP & RESTORE

The BlackPearl gateway database contains a list of all objects stored on the system cache, tape, and disk media. Backing up the database allows you to restore the database in the event of hardware failure. The database backup does not function as a true backup in that it does not backup or restore objects referenced in the database, only the database itself.

Note: Starting with **BlackPearl OS 5.7.5**, it is no longer possible to restore from a database backup file using the BlackPearl user interface. Contact Spectra Logic Technical Support for assistance with database restoration (see Contacting Spectra Logic on page 7).



IMPORTANT If the database is lost, no data is lost, but retrieval becomes difficult. Therefore, scheduling regular backups of the database is a best practice to ensure long term reliable operation.

When restoring a database, the gateway is not aware of any changes to data after creating the database backup.

- Files that exist in the database, but were deleted after the creation of the database backup are not restored.
- New files added or modified after the creation of the database backup are still persisted on a storage medium.

Verify disk pools and tape media so that the database synchronizes with the actual data present on the gateway.

Database backups are stored on a bucket on the BlackPearl gateway, and kept based on the settings of a preconfigured data policy named "Database Backup".

Note: If your BlackPearl gateway does not contain a tape library, the database backup policy must be manually created.

If desired, you can modify the settings of the preconfigured data policy, or create a new data policy for database backups (see Create a Data Policy). If you create a new data policy, you will need to edit the database backup configuration to use the new policy (see Edit Backup Data Policy on page 279).

Note: Spectra Logic recommends using the default data policy.

The bucket used for database backups is automatically created when the first backup is generated, either manually, or on a schedule. The database backup bucket is listed on the Buckets screen of the BlackPearl user interface with the name "Spectra-BlackPearl-Backup-*system name-product serial number*". This bucket cannot be used for data storage.

Note: If you change the system name after the database backup bucket is created, the bucket name does not change.

Backups can be generated manually, or by schedule. When creating a database backup schedule, you specify how many copies of the database to keep at one time. When the gateway generates a backup that exceeds the value configured, the oldest database backup is automatically deleted.

Note: The default schedule on the BlackPearl gateway generates a backup once per day, and retains a maximum of two backups.



IMPORTANT Creating a backup of the database is a process intensive procedure. Spectra Logic recommends configuring a backup schedule to run during periods of low gateway activity. Additionally, creating only one backup a day is recommended.

Note: If your BlackPearl gateway does not contain any permanent local storage, the database backup file must be downloaded manually to your host computer.

Create a Database Backup Schedule

Database backup schedules can be configured at intervals based on hours, number of days, or days of the week. Decide which interval to use for the schedule and follow the appropriate instructions.

- Create an Hourly Schedule below—Create backups every selected number of hours.
- Create a Daily Schedule on the next page—Create backups every selected number of days.
- Create a Weekly Schedule on page 275—Create backups on certain days of the week.

Create an Hourly Schedule

1. From the menu bar, select **Configuration > Database Backup.** The Database Backup screen displays (see Figure 197 on page 276).
2. Select **Action > Change Schedule**. The Modify Database Backup Schedule screen displays.
3. Select **Hourly**. The Modify Database Backup Schedule screen changes to display the options for an hourly backup schedule.

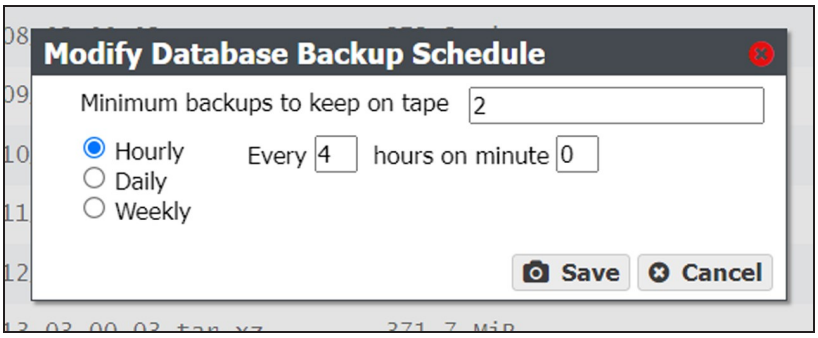


Figure 194 The Modify Database Backup Schedule screen.

4. Enter a number for the **Minimum backups to keep on tape**. When the gateway generates a backup, it determines the number of fully persisted backups and automatically deletes the oldest backups exceeding this number.

Note: Although the minimum number of backups is always respected, at some times there may be more than the minimum present on the gateway.

5. Enter numbers for **Every _ hours on minute _**. These values specify the interval in hours between database backups and the number of minutes after the top of the hour when the job starts. For example, if the values are set to 4 and 15, the database is backed up every four hours at 15 minutes after the hour. The maximum setting for the **hours** field is 48, where the database is backed up every two days. The maximum setting for the **minute** field is 59.

Note: Spectra Logic recommends offsetting the minutes after the hour for starting database backups so that there are not a large number of jobs starting at exactly the same time.

6. Click **Save**.

Create a Daily Schedule

1. From the menu bar, select **Configuration > Database Backup.** The Database Backup screen displays (see Figure 197 on page 276).
2. Select **Action > Change Schedule**. The Modify Database Backup Schedule screen displays.
3. Select **Daily**. The Modify Database Backup Schedule screen changes to display the options for a daily backup schedule.

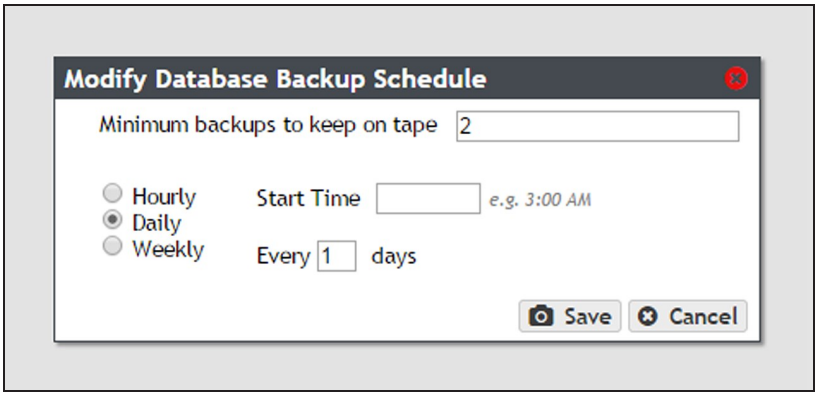


Figure 195 The Modify Database Backup Schedule screen.

4. Enter a number for the **Minimum backups to keep on tape**. When the gateway generates a backup, it determines the number of fully persisted backups and automatically deletes the oldest backups exceeding this number.

Note: Although the minimum number of backups is always respected, at some times there may be more than the minimum present on the gateway.

5. Enter a time value for **Start Time**, and include AM or PM after the value. this field is not case sensitive.
6. Enter a number for **Every_days**. This value specifies the interval, in days, between generating database backups. For example, if this value is set to 2, the gateway generates a backup every two days at the time specified in Step 5.
7. Click **Save**.

Create a Weekly Schedule

1. From the menu bar, select **Configuration > Database Backup.** The Database Backup screen displays (see Figure 197 on page 276).
2. Select **Action > Change Schedule**. The Modify Database Backup Schedule screen displays.
3. Select **Weekly**. The Modify Database Backup Schedule screen changes to display the options for a daily backup schedule.

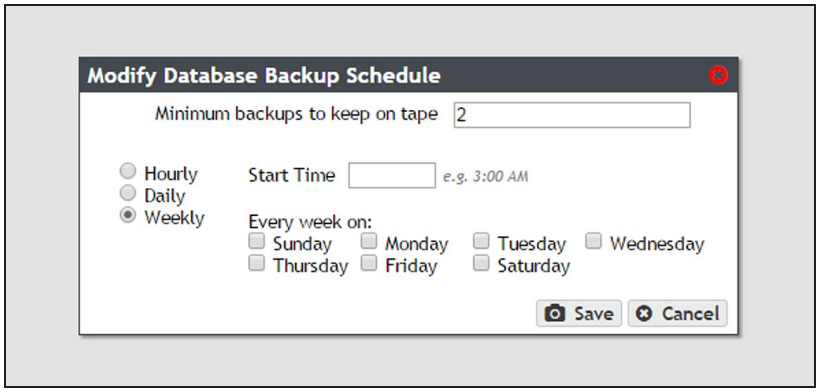


Figure 196 The Modify Database Backup Schedule screen.

4. Enter a number for the **Minimum backups to keep on tape**. When the gateway generates a backup, it determines the number of fully persisted backups and automatically deletes the oldest backups exceeding this number.

Note: Although the minimum number of backups is always respected, at some times there may be more than the minimum present on the gateway.

5. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
6. Select one or more days for **Every week on:**. This determines the day(s) of each week the gateway generates database backups.
7. Click **Save**.

Manually Generate a Database Backup

Use the instructions in this section to create a database backup manually.

1. From the menu bar, select **Configuration > Database Backup.** The Database Backup screen displays.

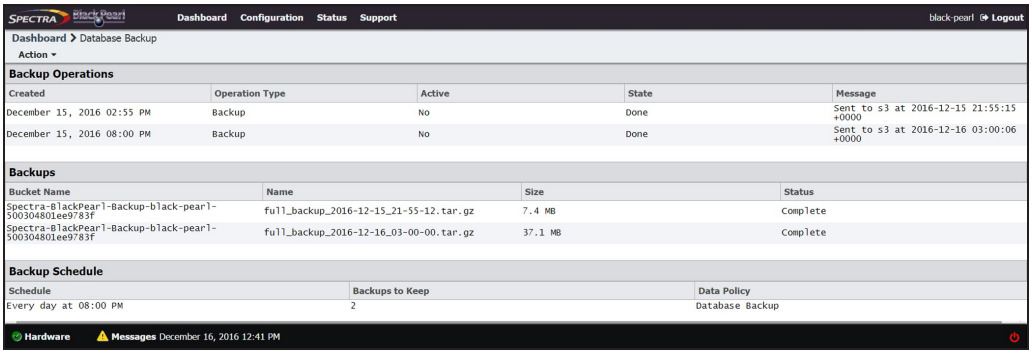


Figure 197 The Database Backup screen.

2. Select **Action > Start Immediate Backup**. A confirmation window displays.

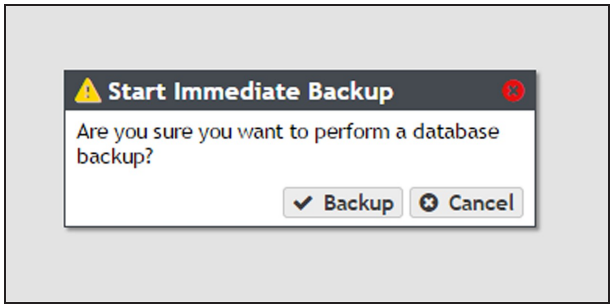


Figure 198 The Start Immediate Backup confirmation window.

3. Click **Backup**.

Restore from a Database Backup

Restoring a database backup returns the gateway to the state it was in when the backup was created. All objects written to the gateway after the backup was created are inaccessible.

Note: Starting with **BlackPearl OS 5.7.5**, it is no longer possible to restore from a database backup file using the BlackPearl user interface. Contact Spectra Logic Technical Support for assistance with database restoration (see Contacting Spectra Logic on page 7).



CAUTION Restoring a database backup deletes all data changes made after the backup was created, and deletes any backups that were saved after the one you are using for the restore process. This action cannot be undone.

Spectra Logic strongly recommends always contacting Spectra Logic Technical Support for assistance before restoring from a database backup file, as restoring the database should not be necessary in the course of normal system operation.

There are two ways to restore from a database backup; restoring from a manual or automatic database backup, or restoring from an arbitrary file. Restoring from an arbitrary file is useful if you have copied your database backup files to another bucket.

Note: If you are restoring using a database backup that resides on an 96-bay expansion node, after restoring the backup, when the gateway completes initialization, you must re-import the pool on the 96-bay expansion node containing the backup file used to restore the database.

Restore Using a Database Backup

Use the following instructions to restore a database backup.

1. From the menu bar, select **Configuration > Database Backup**. The Database Backup screen displays.

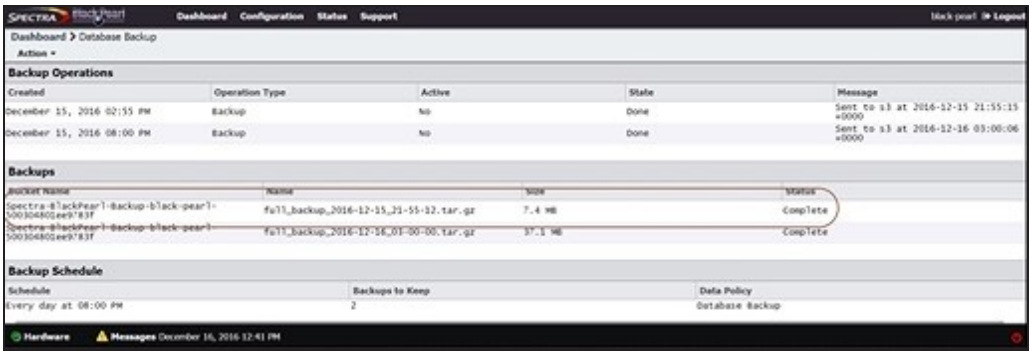


Figure 199 The Database Backup screen.

2. Select the backup you want to restore in the Backups pane, and then select **Action > Restore from Backup**. A confirmation dialog box displays.

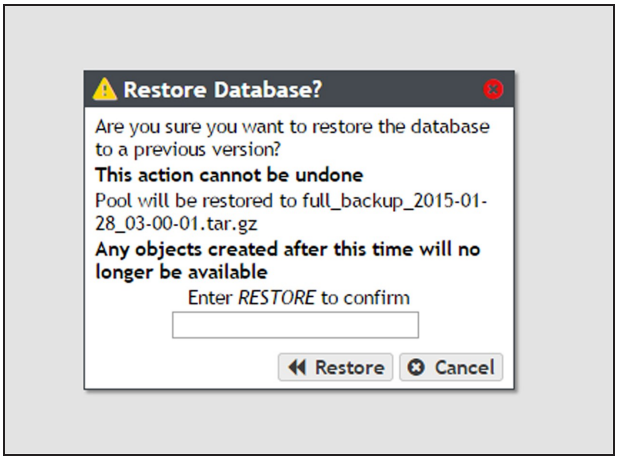


Figure 200 The Restore Database? confirmation dialog box.

3. Enter `RESTORE` in the entry field, and then click **Restore**. The database is restored to the state it was in when the backup was generated.

Restore Using an Arbitrary File

Use the instructions in this section to restore a database backup using an arbitrary file, such as a database backup that was copied to a different bucket than the one normally used for database backups.

1. From the menu bar, select **Configuration > Database Backup**. The Database Backup screen displays (see Figure 199 on page 277).

2. Select **Action > Restore from Arbitrary File**. A confirmation window displays.

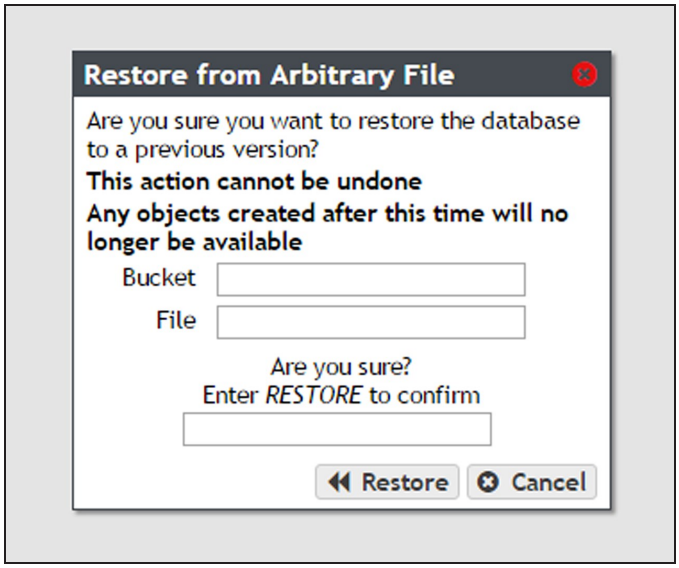


Figure 201 The Restore from Arbitrary File confirmation dialog box.

3. Enter the name of the bucket containing the file in the **Bucket** field.
4. Enter the filename of the file in the **File** field.
5. Enter `RESTORE` in the entry field, and then click **Restore**. The database is restored to the state it was in when the backup was generated.

Delete Backup

Use the following instructions to delete a database backup.

1. From the menu bar, select **Configuration > Database Backup.** The Database Backup screen displays (see Figure 199 on page 277).
2. Select the backup you want to delete in the Backups pane, and then select **Action > Delete**. A confirmation dialog box displays.
3. Enter `DELETE BACKUP` in the entry field and click **Delete**. The backup is deleted.

Edit Backup Data Policy

Use the following instructions to edit the data policy used for the database backup bucket.

1. From the menu bar, select **Configuration > Database Backup**. The Database Backup screen displays.

2. From the menu bar select **Action > Edit Data Policy**. The Edit Data Policy screen displays.



Figure 202 The Edit Data Policy screen.

3. Use the **Data Policy to Use** drop-down menu to select a new data policy for the database backup bucket.

Show Backup Physical Placement

Use the following instructions to display what piece(s) of tape media or what storage pool is used by a database backup.

1. From the menu bar, select **Configuration > Database Backup**. The Database Backup screen displays (see Figure 197 on page 276).
2. From the list of existing backups, select the backup for which you want to view physical placement and select **Action > Show Backup Physical Placement**. The screen refreshes to show you the storage pool or tape media the backup currently occupies.

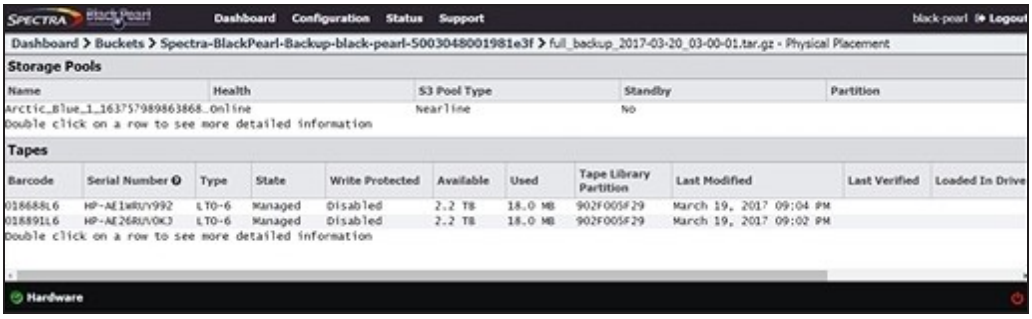


Figure 203 The Database Backup Physical Placement screen.

EXIT THE BLACKPEARL USER INTERFACE

To exit the BlackPearl user interface, close the browser or click **Logout** on the right side of the menu bar. This ends the session.

If the active session is idle for more than the set session timeout, the current user is automatically logged out. This setting can be configured on the Accounts screen. The default is 60 minutes. See Configure Users on page 219.

REBOOT OR SHUT DOWN A BLACKPEARL GATEWAY

This section discusses rebooting or shutting down a gateway.

Using the BlackPearl User Interface

Use the following instructions to reboot or shutdown a gateway using the BlackPearl user interface.



IMPORTANT If the BlackPearl system is connected to a tape library, you must put the tape library into standby before you shut down or reboot the BlackPearl system.

1. If your BlackPearl system is connected to a tape library, you must put each tape partition into standby before you reboot or power-off the BlackPearl system. If your configuration does not include a tape library, skip to Step 6.
2. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
3. Select the tape partition in the Tape Partitions pane, and select **Action > Put Tape Partition in Standby**. The Put Tape Partition in Standby confirmation window displays.

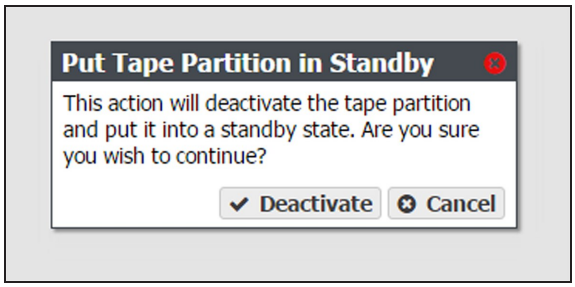


Figure 204 The Put Tape Partition in Standby confirmation window.

4. Click **Deactivate**. The tape partition enters the standby state.
5. If necessary, repeat for **all** additional tape partitions.

6. Click the power icon in the lower right-hand corner of any screen in the BlackPearl user interface. The Power screen displays.

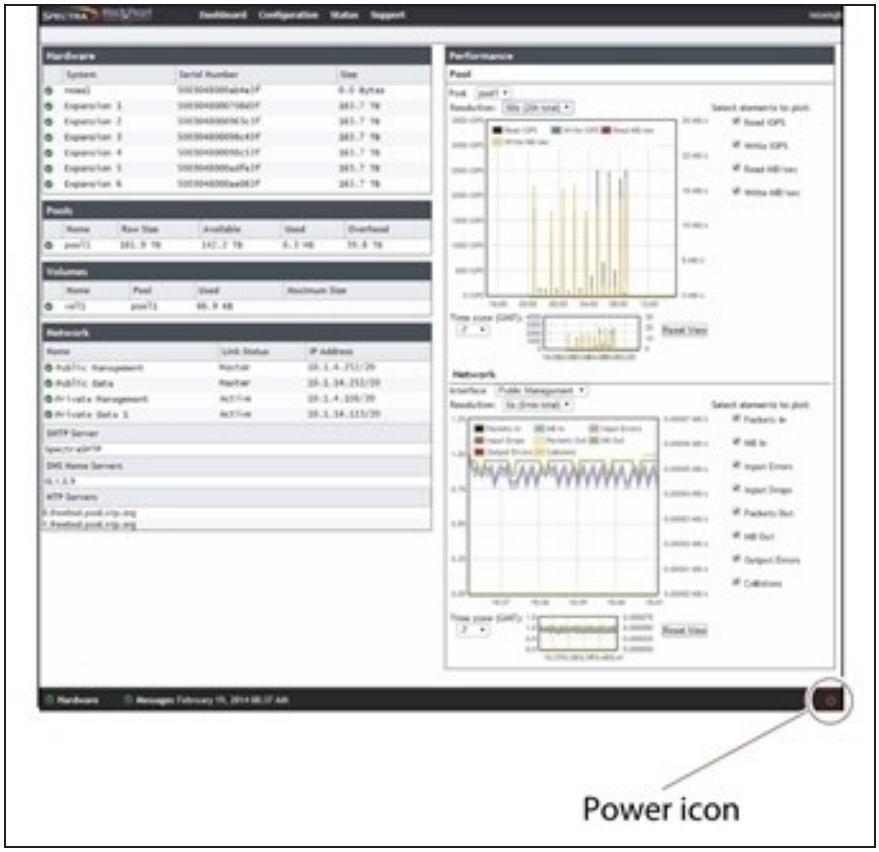


Figure 205 The Power icon.

7. Click either **Reboot** or **Shutdown**.
8. A confirmation screen appears. Confirm the selection to perform the reboot or shutdown.

Note: If you put one or more tape partitions into standby, you must manually activate them after the BlackPearl system initializes. See Activate a Tape Library Partition on page 303.

Power-Cycle Reset

Under some circumstances, Spectra Logic Technical Support may direct you to perform a power-cycle reset of a BlackPearl gateway to recover from an error. To power-cycle reset a BlackPearl gateway, remove the front bezel, and then press and hold the front panel power button (Figure 27 on page 77) until the button's LED turns off. After a few moments, press the button again to turn the gateway back on.

CAUTION Do not use the power button to turn off a BlackPearl gateway unless you are specifically instructed to do so by Spectra Logic Technical Support.

Chapter 7 - Embedded Dashboard

This chapter describes the embedded dashboard of the BlackPearl management interface. The embedded dashboard is used by other Spectra Logic applications to display an overview of the system, display jobs, tape management, and other common functions within the Spectra application. However, the embedded dashboard may be used separately for certain tasks in place of the BlackPearl management console.

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USING THE EMBEDDED DASHBOARD

The embedded dashboard allows you to quickly view the status of critical aspects of the BlackPearl Nearline gateway and easily perform commonly used functions of the system.

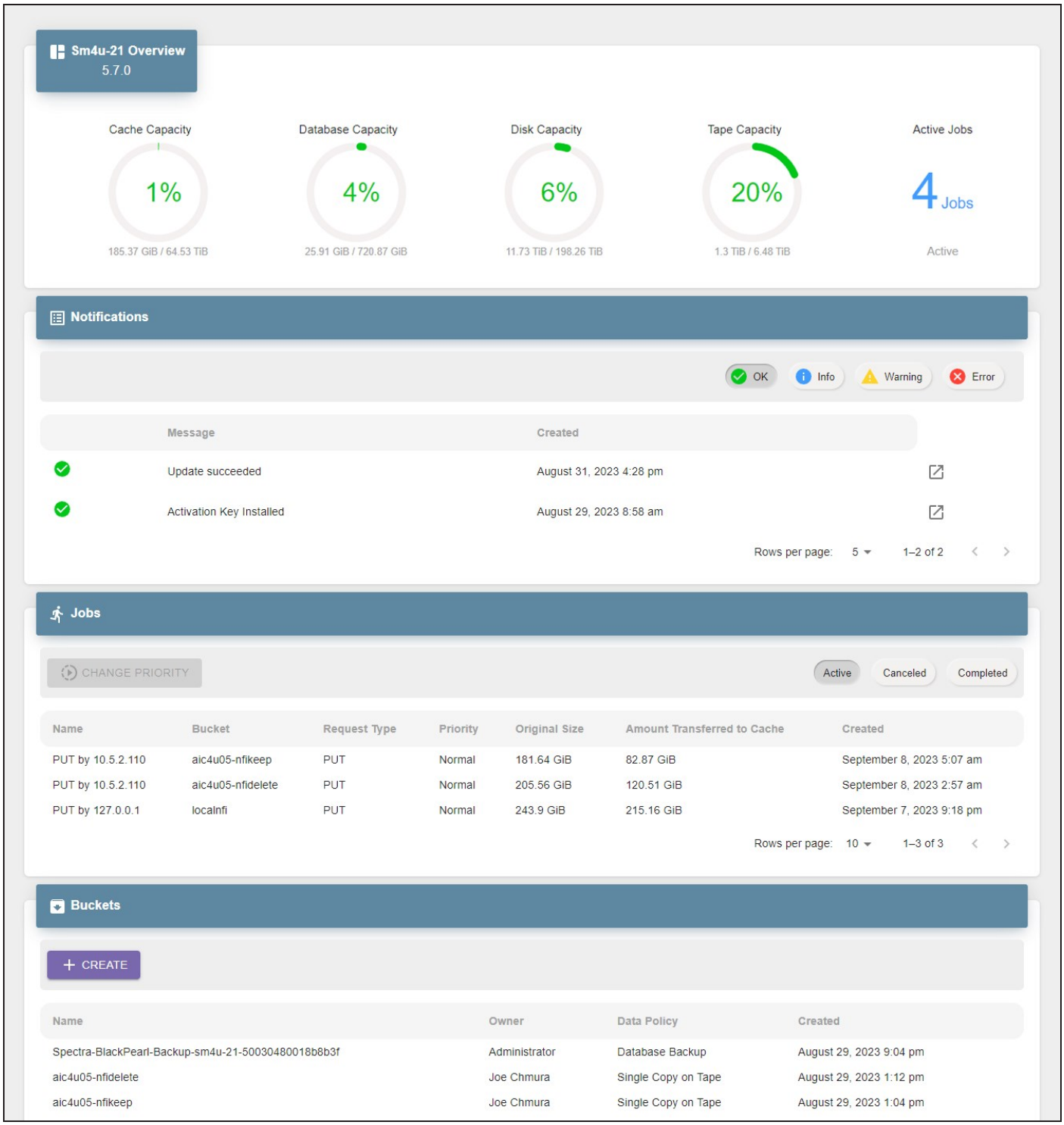


Figure 206 The Embedded Dashboard.

VIEW THE STATUS OF THE BLACKPEARL SYSTEM

Use the sections below to view the status of multiple aspects of the BlackPearl Nearline gateway.

View System Overview

The Overview pane provides a quick look at the most critical aspects of the BlackPearl Nearline gateway.

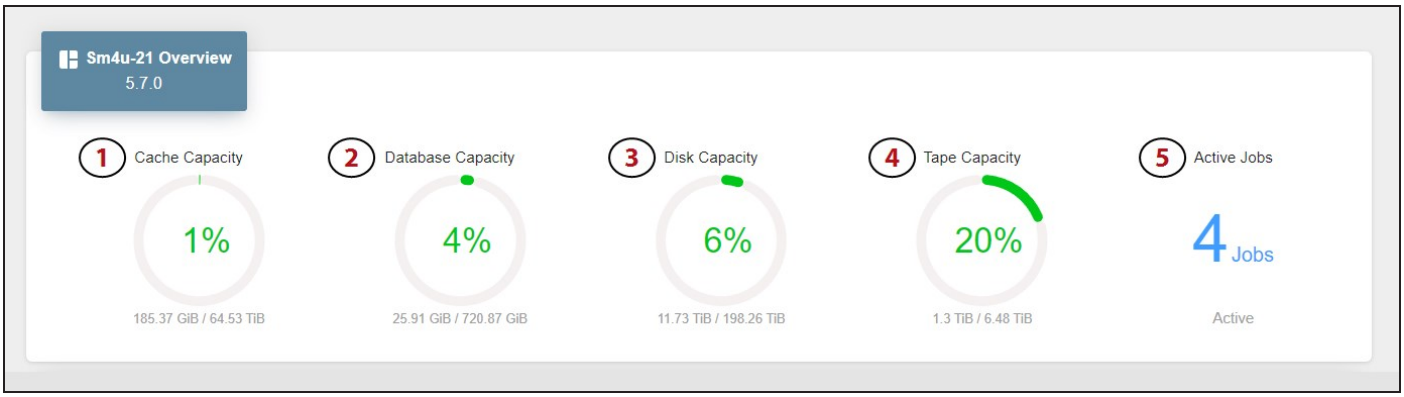


Figure 207 The Overview pane.

1. The BlackPearl cache capacity and percentage of used cache space.
2. The capacity of the BlackPearl database and percentage of used space.
3. The capacity of all disk-based storage connected to the BlackPearl Nearline gateway and percentage of used space.
4. The capacity of all tape-based storage in the tape library connected to the BlackPearl Nearline gateway and percentage of used space.
5. The number of active jobs running on the BlackPearl system.

Mouse-over the green section of any percentage graph to display the amount of used space, and over the gray section to display the amount of remaining space.

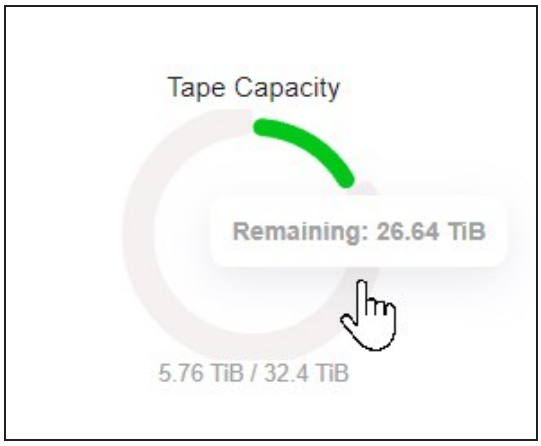


Figure 208 Mouse-over a graph to view specific details.

View Notifications

Notifications provide information about errors that occur on the system, caution messages that alert you to issues that may impact your workflow, and informational messages. Additionally, notifications may provide troubleshooting advice to help you resolve issues that may occur.

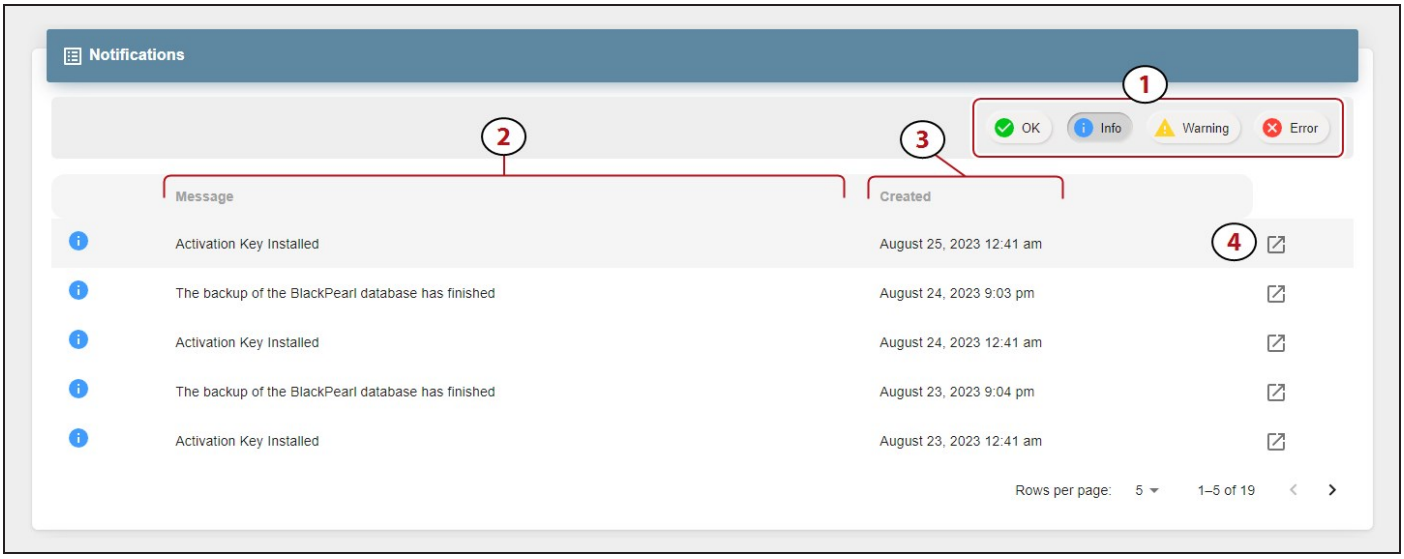


Figure 209 The Notifications pane.

1. Use the **Notification Type** buttons to switch between OK, Info, Warning, and Error messages.
2. Contains a brief description of the notification.
3. Displays the timestamp the notification was generated.
4. Click the **Details Button** to view additional message **Details** and **Troubleshooting Advice**.

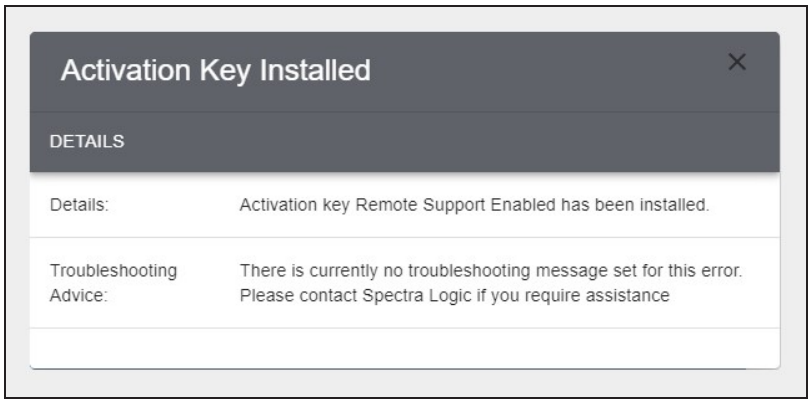


Figure 210 The Notification details dialog box.

View Jobs

The Jobs pane provides information on each Active, Canceled, or Completed job processed by the BlackPearl Nearline gateway.

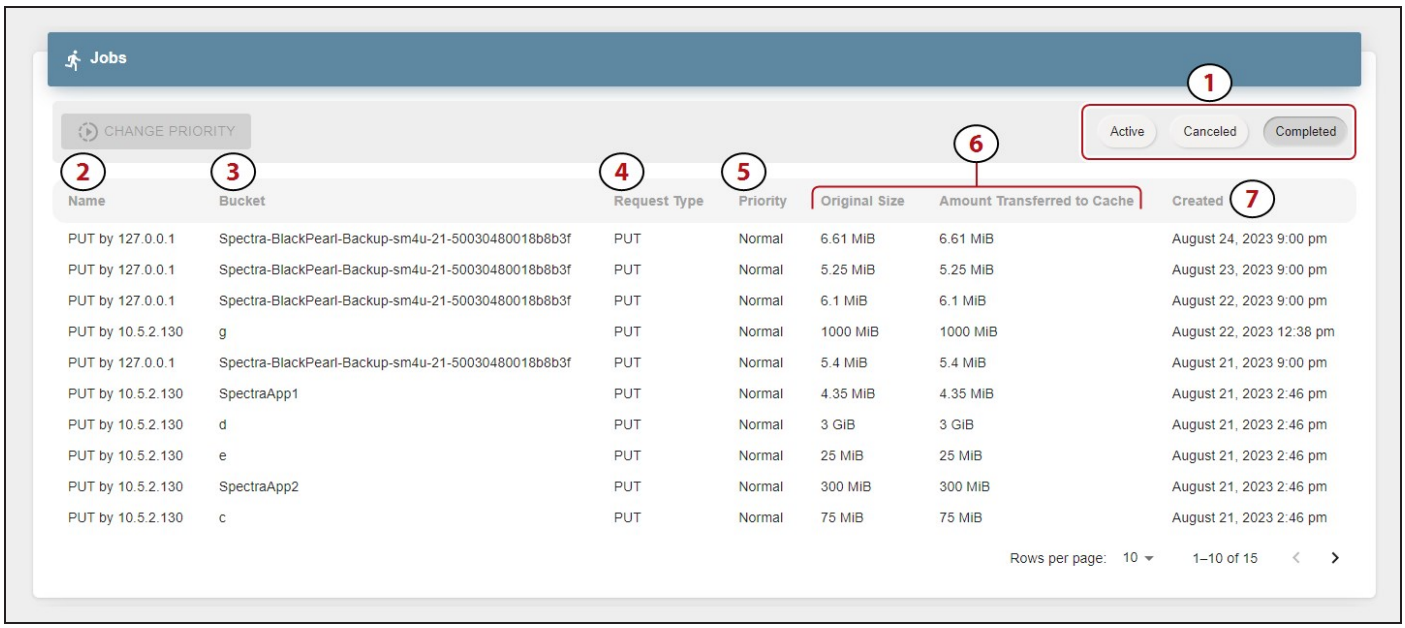


Figure 211 The Jobs pane.

1. Use the **Job Type** buttons to switch between Active, Canceled, and Completed jobs.
2. The name of the job includes the job type and the IP address of the job initiator.
3. The bucket used in the PUT or GET operation.
4. The type of job request.
5. The assigned priority of the job.
6. The original size and amount of data transferred to the BlackPearl cache.
7. Displays the timestamp of when the job was initiated.

Use the **Change Priority** button to change the priority of an active job. See Change Job Priority on page 296 for more information.

View Buckets

The Buckets pane provides information about all buckets configured on the BlackPearl Nearline gateway.

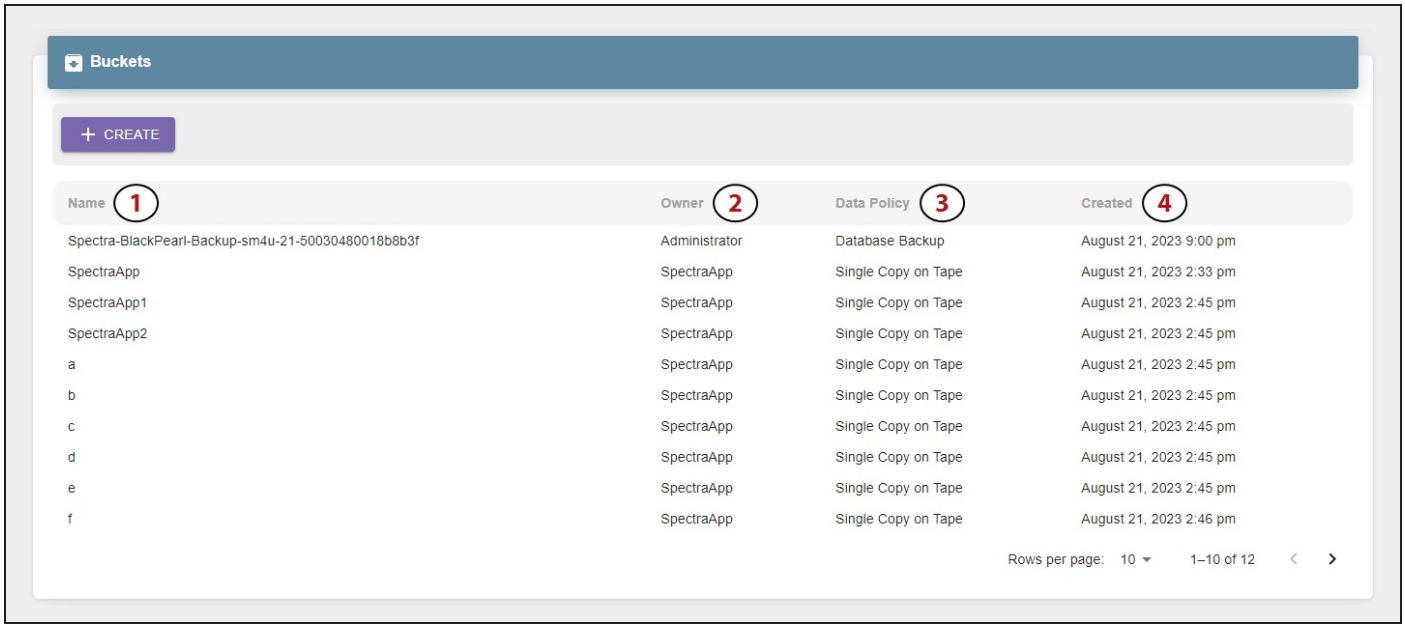


Figure 212 The Buckets pane.

1. Displays the name of the bucket
2. The bucket owner configured on the BlackPearl Nearline gateway.
3. The data policy used by the bucket.
4. Displays the timestamp of when the bucket was created.

The **Create** button to create a new bucket. See Create a Bucket on page 297 for instructions.

View Pools

The Pools pane displays information about all disk storage pools configured on the BlackPearl Nearline gateway including dedicated BlackPearl cache and database pools.

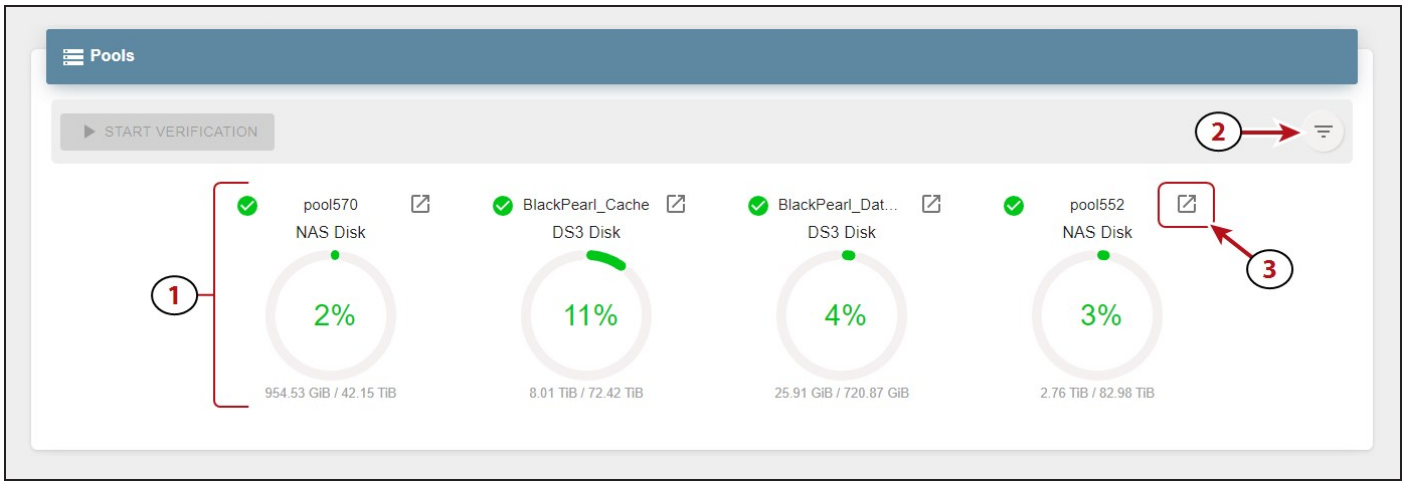


Figure 213 The Pools pane.

1. Each percentage graph displays both the used and remaining space for the associated pool.
2. Use the **Filter** button to select which pools to display on the Pools pane.
3. Click the **Details** button to view additional information about a specified pool.

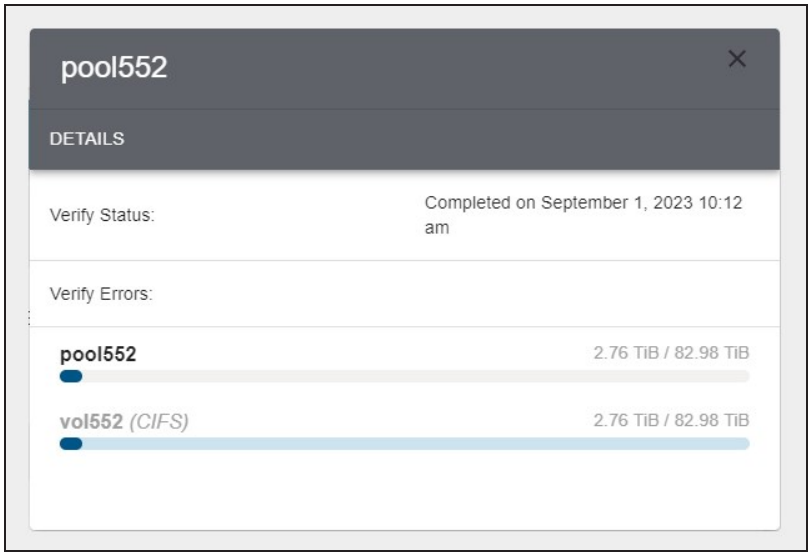


Figure 214 The pool details dialog box.

Use the **Start Verification** button to verify the data contained on the pool. See Start a Storage Pool Verification on page 297 for more information.

View Volumes

The Volumes pane displays information about all volumes configured on the BlackPearl Nearline gateway.

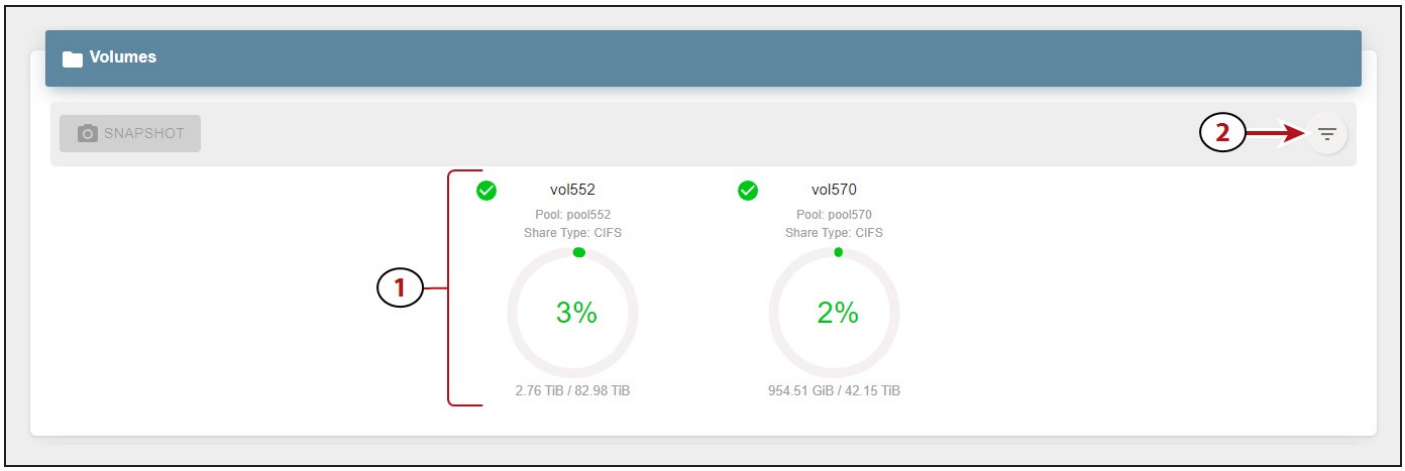


Figure 215 The Volumes pane.

1. Each percentage graph displays both the used and remaining space for the associated pool.
2. Use the **filter button** to select which pools to display on the Pools pane.

Use the **Snapshot** button to create a snapshot. For more information see Create a Volume Snapshot on page 295.

View Tape Partitions - Main View

The Tape Partitions pane displays information about the tape partitions configured on the tape library attached to the BlackPearl Nearline gateway. The Tape Partitions pane features both a main view and a tape cartridge state view.

To display the main view, manipulate the slider (**2**) to the left position.

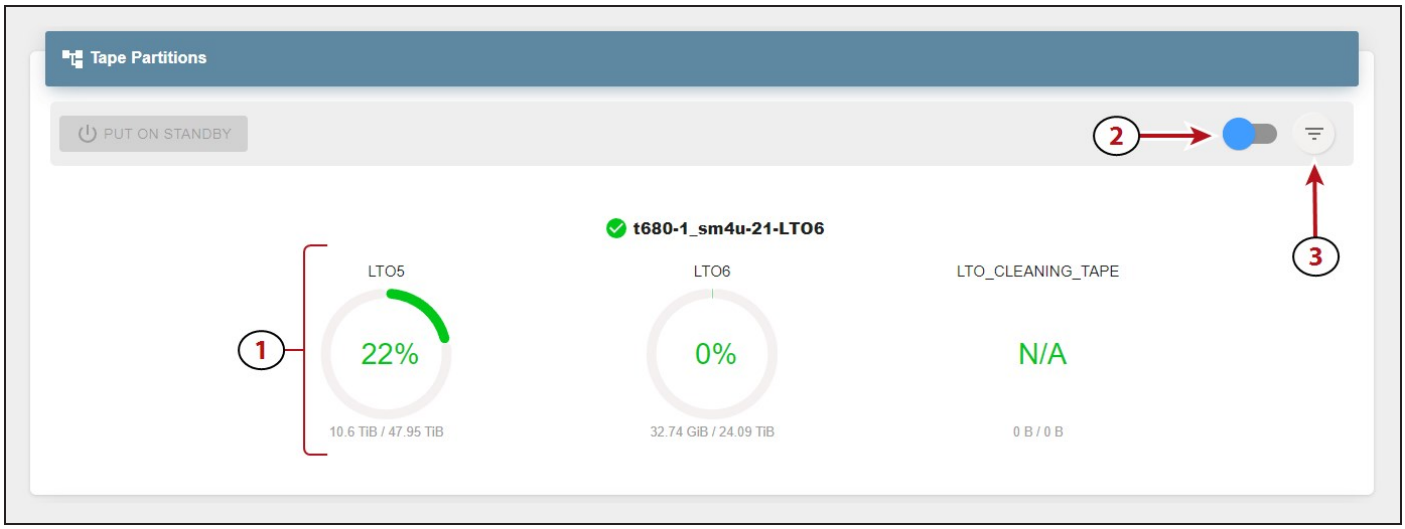


Figure 216 The Tape Partitions pane - main view.

1. Each percentage graph displays both the used and remaining space for the associated type and generation of media present in the tape partition. Mouse-over the green section of any percentage graph to display the amount of used space, and over the gray section to display the amount of remaining space.
2. Use the slider to change the display a graph of the current state of each tape cartridge present in the partition.
3. Use the **Filter** button to select which pools to display on the Tape Partitions pane.

If you need to service the tape library, you can put a tape partition into a standby state. See Put a Tape Partition into Standby on page 298 for more information.

View Tape Partitions - Tape State View

The Tape Partitions pane displays information about the tape partitions configured on the tape library attached to the BlackPearl Nearline gateway. The Tape Partitions pane features both a main view and a tape cartridge state view.

To display the tape cartridge state view, manipulate the slider (**2**) to the right position.

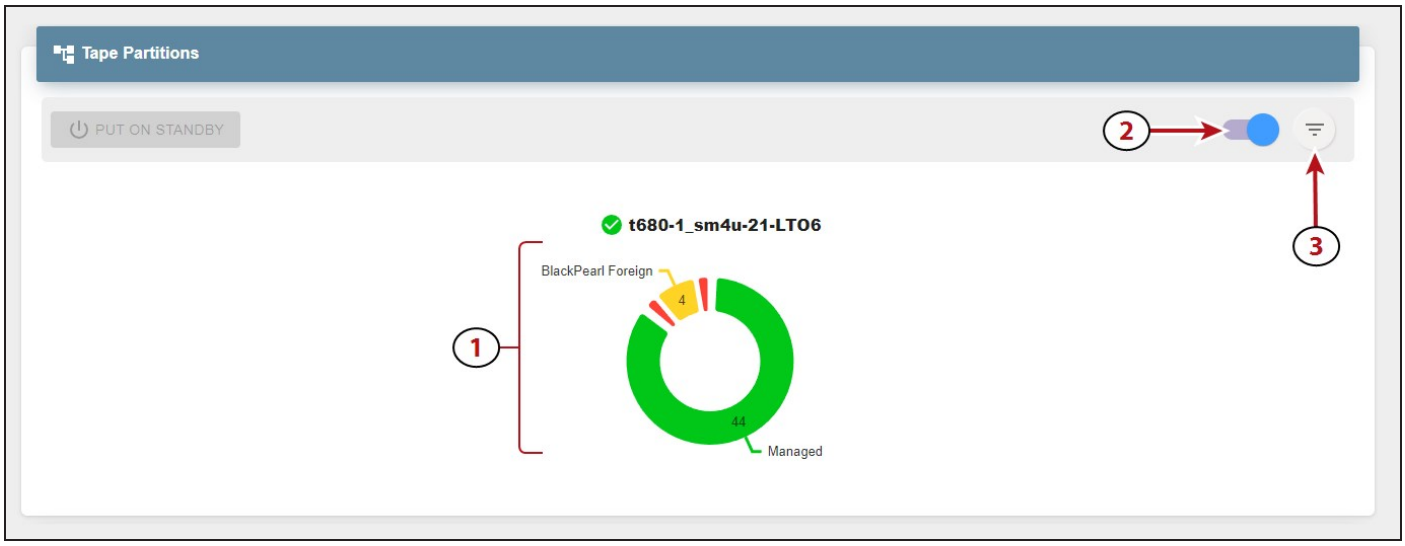


Figure 217 The Tape Partitions pane - main view.

1. The state of all tape cartridges in the partition. Each state combines different generations of tape media if present. Mouse-over any part of the graph to display more detailed information.
2. Use the slider to change the display a graph of the current state of each tape cartridge present in the partition.
3. Use the **Filter** button to select which pools to display on the Tape Partitions pane.

If you need to service the tape library, you can put a tape partition into a standby state. See Put a Tape Partition into Standby on page 298 for more information.

View Tape Drives

The Tape Drives pane displays information about all tape drives installed in the tape library connected to the BlackPearl Nearline gateway.

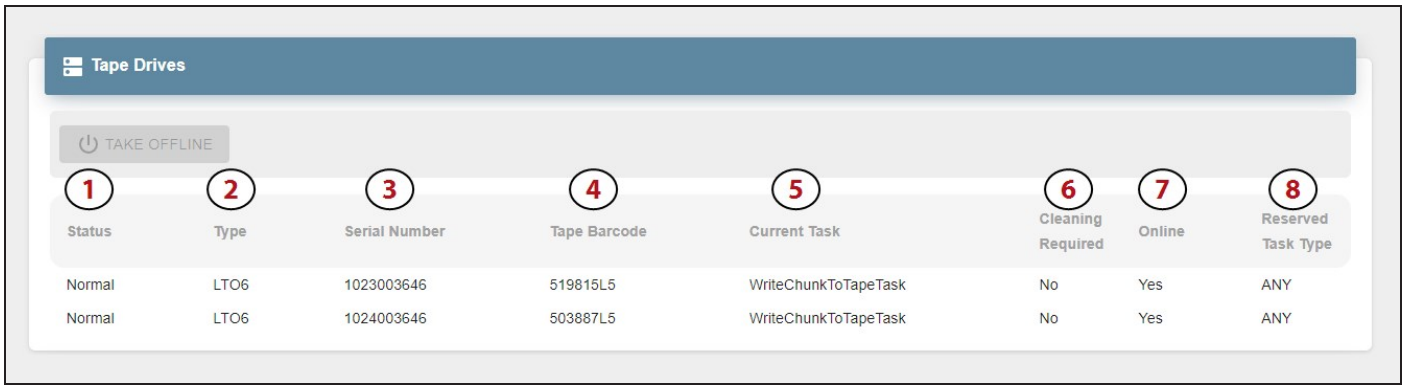


Figure 218 The Tape Drives pane.

1. The current status of the tape drive.
2. The drive type and generation.
3. The drive serial number as assigned by the tape library.
4. The physical barcode of the tape cartridge loaded into the tape drive. This field is blank when no tape is loaded.
5. The current task being performed by the drive. This field is blank when no task is in progress.
6. Indicates if the tape drive requires cleaning.
7. Indicates if the tape drive is online or offline.
8. The reserved task type, if configured. The default setting is Any.

Use the **Take Offline** button to take the drive offline. See Offline a Tape Drive on page 298 for more information.

View Tape Management

The Tape Management pane displays the status of all managed tapes in the tape library connected to the BlackPearl Nearline gateway.

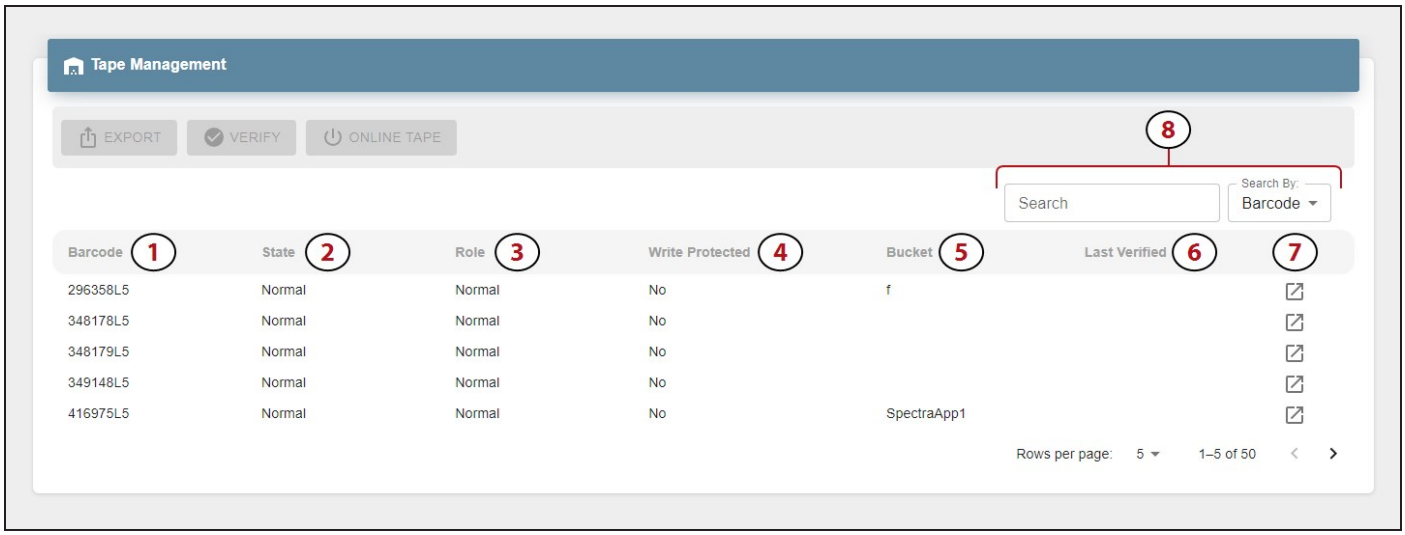


Figure 219 The Tape Management pane.

1. The physical barcode label on the tape cartridge.
2. The current state of the tape cartridge. See State on page 253 for more information.
3. Indicates if the tape is configured for use as a **Normal** or **Test** tape.
4. The physical **Write Protected** status of the tape cartridge.
5. The name of any BlackPearl bucket(s) present on the tape cartridge.
6. Displays the timestamp of the last tape verification.
7. Click the **Details** button to display additional information about the selected tape cartridge.
8. Use the **Search** entry field and **Search By** drop-down menu to find a specific tape cartridge.

See one of the following sections for instructions to export, verify, or online a tape cartridge:

- Export a Tape Cartridge on the next page
- Verify a Tape Cartridge on page 296
- Online a Tape Cartridge on page 296

DASHBOARD ACTIONS

In addition to displaying information about the BlackPearl system, the embedded dashboard allows you to perform the most frequently-used actions as described in the sections below.

Create a Volume Snapshot

A volume snapshot is an image of a volume's configuration and data makeup as they were when the snapshot was generated. Restoring to a previously created snapshot allows you to go "back in time" and restore the volume to the state it was in when the snapshot was created.

See Volume Snapshots on page 169 for more information.

Here is how to create a volume snapshot:

1. In the BlackPearl dashboard, navigate to the **Volumes** pane.
2. **Select** the volume for which you want to create a snapshot.
3. Click **Snapshot**.
4. If desired, edit the pre-generated **Snapshot** name.



Figure 220 The Export Tape dialog box.

5. Click **Submit**.

Export a Tape Cartridge

Exporting a tape cartridge prepares it for physical removal from the attached tape library. In a Spectra Logic tape library, the cartridge is moved from the storage pool to the Entry/Exit pool, before it is physically exported from the library at the library front panel.

1. In the BlackPearl dashboard, navigate to the **Tape Management** pane.
2. **Select** the tape you want to export.
3. Click **Export**.
4. If desired, edit the **Export Label** and **Export Location**.

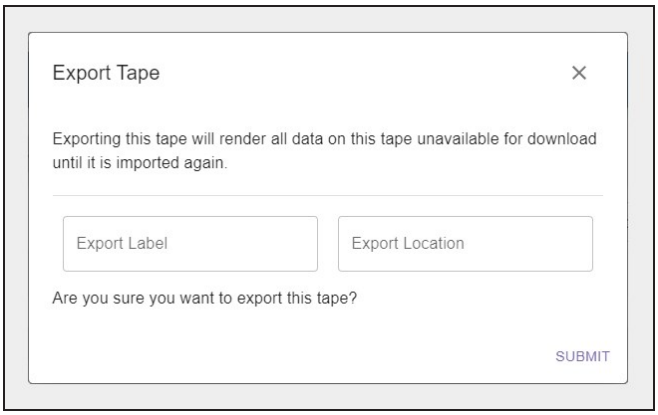


Figure 221 The Export Tape dialog box.

5. Click **Submit**.

Online a Tape Cartridge

Setting a tape cartridge to "online" prepares the cartridge for use by the BlackPearl Nearline gateway. This allows the system to use the tape cartridge for data storage operations.

Here is how to online a tape cartridge:

1. In the BlackPearl dashboard, navigate to **Tape Management**.
2. Select a tape in the **Offline** state.
3. Click **Online Tape**.
4. Click **Submit**.

Verify a Tape Cartridge

The BlackPearl system can perform a data integrity verification of all data on a selected tape cartridge to confirm it is still viable. While the verification is in progress, client access has priority over the data integrity scan.

Here is how to verify a tape cartridge:

1. In the BlackPearl dashboard, navigate to **Tape Management**.
2. **Select** the tape you want to verify.
3. Click **Verify Tape**.
4. Click **Submit**.

Change Job Priority

If desired, you can change the priority of an active job on the BlackPearl system.

Here is how you change the priority of a job:

1. In the BlackPearl dashboard, navigate to the **Jobs** pane.
2. If necessary, click **Active** to display the list of active jobs.
3. **Select** the job for which you want to change priority.
4. Use the **drop-down** menu to select a new priority for the job.
5. Click **Submit**.

Create a Bucket

Buckets on the BlackPearl Nearline gateway are data transfer targets for read and write operations. When you create a new bucket on the gateway, you assign it a owner and a data policy. You can then use the new bucket in your other Spectra software applications as a target for data storage on the BlackPearl gateway

Here is how you create a new bucket:

1. In the BlackPearl dashboard, navigate to the **Buckets** pane.
2. Click **Create**.
3. Enter a **Bucket Name**.

Note: You cannot rename BlackPearl buckets after creation.

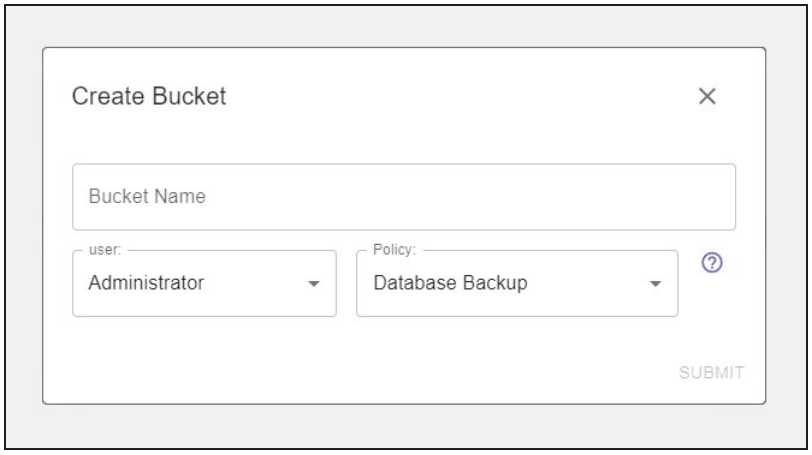


Figure 222 The Create Bucket dialog box.

4. Using the **User** drop-down menu, select an owner for the bucket.
5. Using the **Policy** drop-down menu, select a data policy for the bucket.
6. Click **Submit**.

Start a Storage Pool Verification

The BlackPearl system can perform a data integrity verification of all data on a selected storage pool to confirm it is still viable.

Here is how to start data verification on a storage pool:

1. In the BlackPearl dashboard, navigate to the **Pools** pane.
2. **Select** the pool that you want to verify.
3. Click **Start Verification**.
4. Click **Submit**.

Put a Tape Partition into Standby

If you need to perform service on the tape library associated with your BlackPearl gateway, or with the BlackPearl gateway itself, you must first put the tape library into a standby state. Otherwise, the BlackPearl gateway may attempt to use the tape library while it is in service.

Note: After the tape partition is placed in standby, any currently running tape operations continue until they are complete, which may take 30 minutes or longer.

Here is how to out a tape partition into standby:

1. In the BlackPearl dashboard, navigate to the Tape Partitions pane.
2. Select the partition you want to set to standby.
3. Click **Put On Standby**.
4. Click **Submit**.

Offline a Tape Drive

If a tape drive is experiencing errors and needs to be physically replaced, the drive can be taken offline to prevent the BlackPearl Nearline gateway from using the drive for data storage operations until the replacement is complete.

Here is how to offline a tape drive:

1. In the BlackPearl dashboard, navigate to the **Tape Drives** pane.
2. **Select** the drive you want to offline.
3. Click **Take Offline**.
4. Click **Submit**.

Chapter 8 - Working with Tape Libraries and Media

This chapter describes using the BlackPearl user interface to perform tasks relating to tape libraries and tape media.

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TAPE LIBRARY BEST PRACTICES

Tape Library Barcode Reporting

Once a tape library partition(s) and associated tape media are under the control of the BlackPearl gateway, it is important that you do not change the barcode reporting option on the Spectra Logic tape library.



IMPORTANT If you must change the barcode reporting on the tape library for any reason, contact Spectra Logic Technical Support before proceeding.

WORM Media

If the BlackPearl Nearline gateway is configured to transfer data to tape, make sure the partitions configured for use by the BlackPearl gateway do not contain WORM (Write Once-Read Many) media. The BlackPearl gateway is not compatible with WORM media.

Available TeraPack Magazines

Spectra Logic recommends having enough empty TeraPack magazines available in each tape library partition to allow for the number of tape cartridge exports in your workflow. If there are not sufficient empty slots in TeraPack magazines, the library marks the tape as a pending export. When empty magazines are imported into the library partition, tapes are physically exported in the order they were logically exported.

BlackPearl System Memory

Spectra Logic recommends having a minimum of 128 GB of system memory for up to four tape drives, and another 16 GB for each additional tape drive. For example, a BlackPearl Nearline gateway with 256 GB of system memory can support up to 12 tape drives.

Contact Spectra Logic for information on memory expansion kits for your BlackPearl Nearline gateway.

Moving a BlackPearl Nearline to a New Tape Library

If you need to move your BlackPearl Nearline gateway and the associate tape partition to a new tape library, you must contact Spectra Logic Technical Support for assistance. This type of migration can be easily accomplished, but involves several complex steps which are outside of the scope of this User Guide.

Tape Terminology

In the BlackPearl ecosphere, the following terms are used when discussing tape media.

- **Import** - Adding tape media into the library. New tapes are inspected by the BlackPearl system and made available for use.
- **Export** - Removing tape media from the BlackPearl system and then from the tape library.
- **Eject** - Removing a tape cartridge from a drive.
- **Entry/Exit Port** - Chambers used as temporary storage while tapes are being imported or exported from a tape library. During import tapes in the entry/exit port are inspected by the BlackPearl system and moved to storage chambers. During export, tapes are moved from storage chambers to the entry/exit port before they are physically removed from the library.
- **Storage Chamber** - Chambers used to store tape media while in use by the BlackPearl Nearline gateway.

TAPE LIBRARY SUPPORT

The BlackPearl Nearline gateway supports Spectra Logic tape libraries, and supports LTO and TS11*xx* technology drives with compatible media.

A tape library may be shared by multiple backup applications, but each application must use one or more tape partition(s) isolated from partition(s) used by other applications. Tape drives assigned to a partition cannot be shared with other partitions.

For detailed information on Spectra Logic tape libraries and drive technology, see your library's *User Guide*.

TAPE LIBRARY OPTIONS

The following sections describe activating a tape library partition, putting a tape library or tape drive into standby, and deleting an existing tape partition.

Activate a Tape Library Partition

If you add a new tape library to your BlackPearl gateway, or your existing tape library has completed service, you must activate the tape partition in the BlackPearl user interface before the gateway is able to transfer data to the tape library.

Notes:
- With BlackPearl OS 5.2 or earlier, if there was an inventory change in the tape library while in standby, the BlackPearl gateway may react by re-inspecting all tapes in the library. Starting with BlackPearl OS 5.3, the gateway no longer re-inspects tapes when there is an inventory change while the partition is in standby if the Amazon S3 compatible S3 service is set to "Never Inspect".
- Spectra Logic recommends upgrading to BlackPearl OS 5.3 or later.

Use the instructions in this section to activate a tape library.

Note: If you are activating a new tape library, you must create a partition on the library so that the BlackPearl gateway can automatically detect the new tape library. See your *Library User Guide* for information on creating a partition in a tape library.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition in the Tape Partitions pane, and select **Action > Activate Tape Partition**. The Activate Tape Partition confirmation window displays.



Figure 223 The Activate Tape Partition confirmation window.

3. Click **Activate**. The tape partition is activated and is usable by the BlackPearl gateway.

Put a Tape Library Partition into Standby

If you need to perform service on the tape library associated with your BlackPearl gateway, or with the BlackPearl gateway itself, you must first put the tape library into a standby state. Otherwise, the BlackPearl gateway may attempt to use the tape library while it is in service. Putting the tape library into standby allows you to service the tape library without disconnecting the interface cables between the tape library and the BlackPearl gateway.

Note: After the tape partition is placed in standby, any currently running tape operations continue until they are complete, which may take 30 minutes or longer.

Use the instructions in this section to put a tape library partition into standby.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition in the Tape Partitions pane, and select **Action > Put Tape Partition in Standby**. The Put Tape Partition in Standby confirmation window displays.

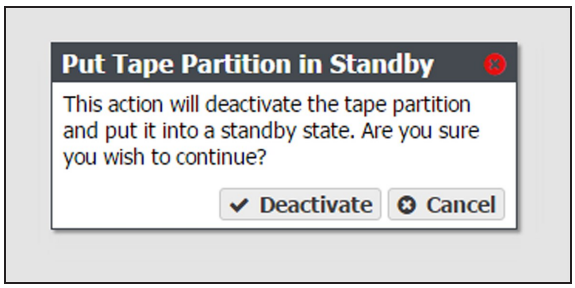


Figure 224 The Put Tape Partition in Standby confirmation window.

3. Click **Deactivate**. The tape partition enters the standby state.

Note: If you have multiple partitions in the same tape library configured for use by the BlackPearl gateway, you must repeat steps Step 2 and Step 3 for each partition in the tape library that requires service.

Note: After the tape partition is placed in standby, any currently running tape operations continue until they are complete, which may take 30 minutes or longer.

Once you complete service on the tape library and/or the BlackPearl gateway, return the tape library to service using the steps in Activate a Tape Library Partition on the previous page.

Delete a Tape Partition

If desired, you can delete a specified existing tape partition from the BlackPearl gateway. Any tapes in the partition that contain data are disassociated from the partition. Any tapes without data on them and all tape drives associated with the partition are deleted from the BlackPearl gateway configuration. This request is useful if the partition should never have been associated with the BlackPearl gateway or if the partition was deleted from the library.

Note: You must put the tape partition into standby before you can delete the tape partition. See Put a Tape Library Partition into Standby on the previous page for more information.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition that you want to delete and select **Action > Delete**. A confirmation window displays.
3. Enter `DELETE` in the entry box.
4. Click **Delete**.

TAPE DRIVE OPTIONS

The following sections describe reserving tape drives, setting a drive to an online or offline state, and removing a tape drive from a partition.

Tape Drive Reservation

Tape drive reservation allows you to control how the tape drives are used to transfer data, by dedicating drives to accept only read commands or write commands, and to accept only jobs of a specified priority level or higher. With a large number of tape drives, using drive reservation can increase efficiency and reduce latency when either reading or writing data. Reserving tape drives for either reading or writing, or for a specified job priority level, is not required and is typically only used when read or write throughput and drive availability are important enough to dedicate tape drives to that function.

Note: Tape drive reservation is not recommended for a BlackPearl gateway connected to two or fewer tape drives.

Tape drive reservation is configured on both the drive, and library partition level.

- When reserving an individual tape drive, you can exclude the drive from performing reads, writes, or jobs lower than a specified level.
- You can also configure the library partition to reserve a specified number of drives for either reads or writes. This can prevent unavailable drives, or drives experiencing a tape drive failure, from impacting the desired number of drives available for either read or write commands.



IMPORTANT Spectra Logic does not recommend setting both a minimum reservation priority and reserved task type for the same drive.

Note: Tape drives always allow inspection and verify tasks.

Tape Drive Reservation Best Practices

If a BlackPearl gateway tape partition only has a small number of tape drives, reservations may not improve the overall performance, but may cause greatly reduced performance if a tape drive fails or goes offline. On a larger tape system, using drive reservations can increase efficiency and reduce latency when either reading or writing data.

It is a best practice to always have two tape drives available for writes to allow the gateway additional tape failure handling retry logic.

When reserving an individual tape drive, setting the Minimum Task Priority to normal excludes low priority jobs, such as default IOM jobs, from using that tape drive. It also excludes all low priority jobs which may include write or read jobs, which may not be desired if IOM management is the primary use case.

Some BlackPearl workflows and use cases place more importance on ensuring data is written onto tape storage as quickly as possible in a very predictable manner. In these use cases, reserving a majority of the tape drives for writes ensures those tape drives are not interrupted or used by reads from a GET job.

- For example, if there are seven tape drives in a BlackPearl gateway with a 20 (or more) disk drive cache pool, reserving four of the tape drives for writes provides maximum throughput for writes. Those four tape drives cannot be used for GET or restore jobs that need to read data from tape.

For use cases where restoring data is more critical, using tape partition drive reservation is best.

- For example, if there are seven tape drives in a BlackPearl gateway with a 20 (or more) disk drive cache pool, the tape partition can reserve a minimum number of drives for read operations to five. Setting the policy to capacity mode, and enabling minimize spanning also helps increase overall read performance. These settings will generally restrict the write throughput on the BlackPearl gateway to a single tape drive (or two drives for dual copy), making the effective sustained write performance on the BlackPearl gateway approximately 300 MBps. This leaves approximately 500 MBps worth of available throughput in the cache to be used for reads across the five reserved tape drives. This available bandwidth is spread across the five tape drives, which the BlackPearl gateway can utilize to restore subsets of data spread across a large number of tapes.

Tape Partition Drive Reservation

If desired, you can reserve a specified number of tape drives for read or write operations by editing the library partition.

By setting drive reservation on the tape partition instead of individual drives, it can prevent unavailable drives, or drives experiencing a tape drive failure, from impacting the desired number of drives reserved for either read or write commands.

Note: Reserving drives in a tape partition does not allow you to specify which specific drive(s) are reserved for read or write operations. To reserve a specific drive in the library, see Individual Tape Drive Reservation on page 309.

Use the instructions in this section to reserve drives in a partition.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen (see Figure 242 on page 327).

2. Select the tape partition that contains the drive(s) you want to reserve or make available in the Tape Partitions pane, and select **Action > Show Details**. The Tape Partition details screen displays.
3. Select **Action > Edit**. The Edit dialog box displays.

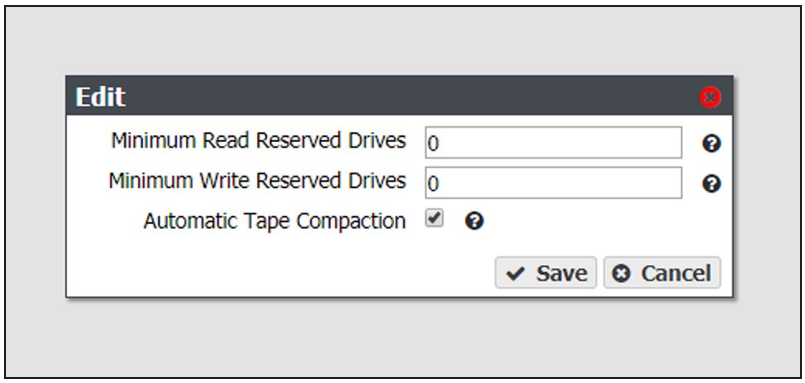


Figure 225 The Edit dialog box.

4. If desired, edit the number of drives you want to reserve for read operations in the **Minimum Read Reserved Drives**. Alternatively, click the up and down arrows in the entry field (not shown).

Note: Drives reserved for read operations are occasionally used for background operations or tape inspection, but are never used for write operations.

5. If desired, edit the number of drives you want to reserve for write operations in the **Minimum Write Reserved Drives**. Alternatively, click the up and down arrows in the entry field.

Note: Drives reserved for a write operations are occasionally used for background operations or tape inspection, but are never used for read operations.

6. Select or clear **Automatic Tape Compaction**. When selected, the gateway automatically reclaims unused tape space caused by deleted objects that still reside on a tape.

Note: In addition to selecting Automatic Tape Compaction, IOM must be enabled for the automatic tape compaction process to run. See Configure the DS3 Service on page 143 for information on configuring IOM.

7. Click **Save**.

Individual Tape Drive Reservation

If desired, you can reserve a specified tape drive in an existing library partition to dedicate the drive to either read or write operations, or to make the drive available for both types of operations. You can also choose to reserve a drive for operations at or above a configured priority.



IMPORTANT Do not change the Minimum Task Priority when there are active jobs in progress. If you set the priority higher than the priority of active jobs to tape, those jobs do not complete.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition that contains the drive(s) you want to reserve in the Tape Partitions pane, and select **Action > Show Details**. The Tape Partition details screen displays.
3. Select the tape drive you want to reserve in the Tape Drives pane, and select **Action > Reserve Tape Drive**. The Reserve Tape Drive dialog box displays.

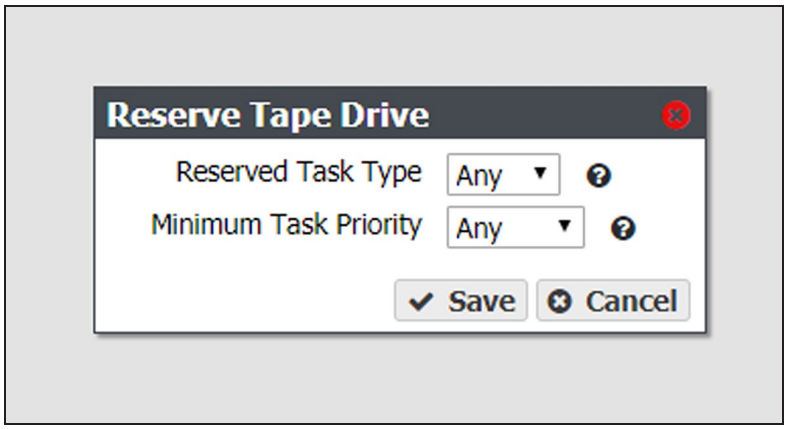


Figure 226 The Reserve Tape Drive dialog box.

4. Using the **Reserve Task Type** drop-down menu, select the type of operation for which you want to reserve the tape drive:
   - Select **Read** to reserve the drive for read operations and exclude allowing PUT job write tasks from using that drive.
   - Select **Write** to reserve the drive for write operations and exclude allowing GET job read tasks from using that drive.
   - Select **Any** to make the drive available for both read and write operations.

Note: Tape drives always allow inspection and verify tasks.



IMPORTANT Spectra Logic does not recommend setting both a minimum task priority and reserved task type for the same drive.

5. Using the **Minimum Task Priority** drop-down menu, select the Minimum Task Priority; the drive is reserved for tasks at or above the selected priority.

Notes:
- When reserving an individual tape drive, setting the Minimum Task Priority to normal excludes low priority jobs such as default IOM jobs from using that tape drive, which may not be desired if IOM management is the primary use case. It also excludes all low priority jobs which may include write or read jobs.
- At least one drive in the tape partition must be configured with a Minimum Task Priority of Any or Low. If only one drive is configured for Any or Low, you cannot change the tape drive reservation.

6. Click **Save**.

Offline a Tape Drive

If you need to perform service on a tape drive in the tape library associated with your BlackPearl gateway, you must first offline the tape drive. Otherwise, the BlackPearl gateway may attempt to use the tape drive while it is in service.

Note: You do not need to put the tape library in a standby state to offline a tape drive.

Use the instructions in this section to offline a tape drive.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.

2. Select the tape partition that contains the drive you want to offline in the Tape Partitions pane, and select **Action > Show Details**. The Tape Partition details screen displays.

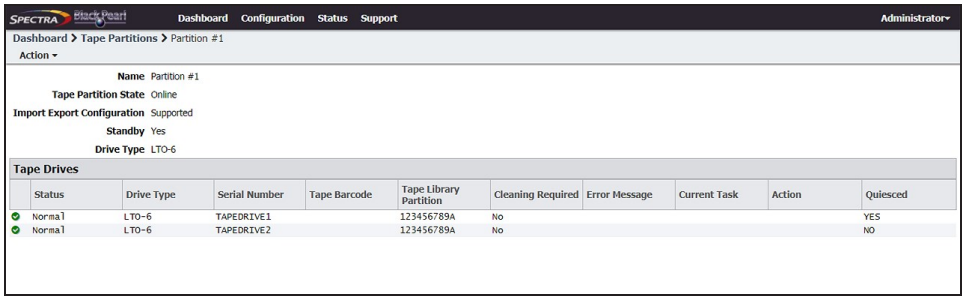


Figure 227 The Tape Partition details screen.

3. Select the tape drive you want to offline in the Tape Drives pane and select **Action > Offline Tape Drive**. The Offline Tape Drive confirmation window displays.



Figure 228 The Offline Tape Drive confirmation window.

4. Click **Deactivate**. The tape drive is now offline.

Once you complete service on the tape drive, make the tape drive available to the BlackPearl gateway using the steps in Online a Tape Drive below.

Online a Tape Drive

If you add a new tape drive to a partition in your tape library, or finish service on an existing tape drive, you must online the tape drive in the BlackPearl user interface before the gateway is able to transfer data to the tape drive.

Tape drives appear offline for two different reasons. Either a user set a drive to be offline in the BlackPearl user interface, or the BlackPearl gateway is unable to communicate with the drive in the tape library.

- Drives that are offline with a Quiesced value of "Not monitored due to quiesce" were either manually set to offline by a user, or the BlackPearl gateway detected an error condition that was caused by a drive failure, and marked the drive as offline and quiesced it to prevent further use of the drive by the BlackPearl gateway.
- Offline drives with a Quiesced value of "No" indicate that the BlackPearl gateway cannot communicate with the drive. Examine your tape library to determine the cause of the problem, or contact Spectra Logic Technical Support (see Figure 242 on page 327).

Use the instructions in this section to online a tape drive.

Note: If you are activating a new tape drive, you must configure the drive in a partition on the library so that the BlackPearl gateway can automatically detect the new tape drive. See your *Library User Guide* for instructions on adding a tape drive to an existing library partition.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition that contains the drive you want to online in the Tape Partitions pane, and select **Action > Show Details**. The Tape Partition details screen displays.

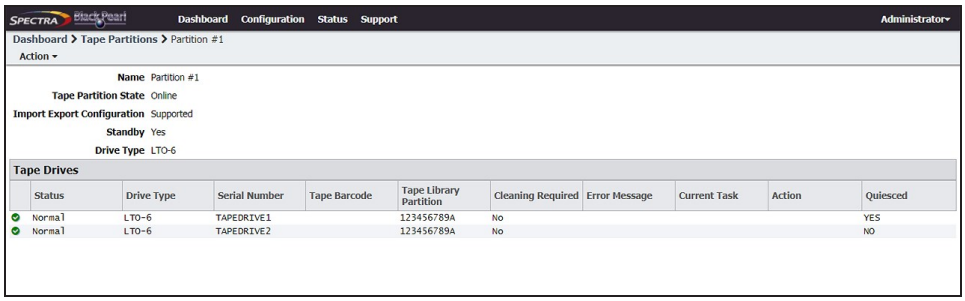


Figure 229 The Tape Partition details screen.

3. Select the tape drive you want to online in the Tape Drives pane, and select **Action > Online Tape Drive**. The Online Tape Drive confirmation window displays.

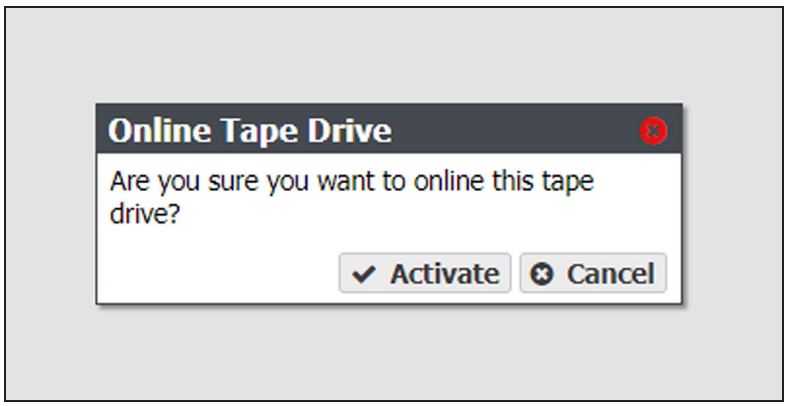


Figure 230 The Online Tape Drive confirmation window.

4. Click **Activate**. The tape partition is now online and is usable by the BlackPearl gateway.

Remove a Tape Drive from a Tape Partition

If desired, you can delete a specified tape drive in a tape library partition.

Note: Removing a drive makes the drive inaccessible to the BlackPearl gateway. It has no effect on the tape library configuration.

1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management** to display the Advanced Bucket Management screen.
2. Select the tape partition that contains the drive you want to remove in the Tape Partitions pane, and select **Action > Show Details**. The Tape Partition details screen displays.



Figure 231 The Tape Partition details screen.

3. Click **Remove** on the row of the tape drive you want to remove from the tape partition. A confirmation window displays.
4. Click **Delete**.

TEST TAPE DRIVE

Starting with BlackPearl OS 5.6, a tape drive can be tested using the BlackPearl management interface. The process of testing a drive takes approximately five to ten minutes.

Note: If a cleaning tape is present in the associated tape library, the drive is cleaned prior to testing.

1. If necessary, import a tape cartridge to use for the drive test as described in Importing Tape Media into a BlueScale Library on page 341.
2. If necessary, configure a tape cartridge to use for the drive test.
   a. In the BlackPearl user interface, select **Status > Tape Management**.

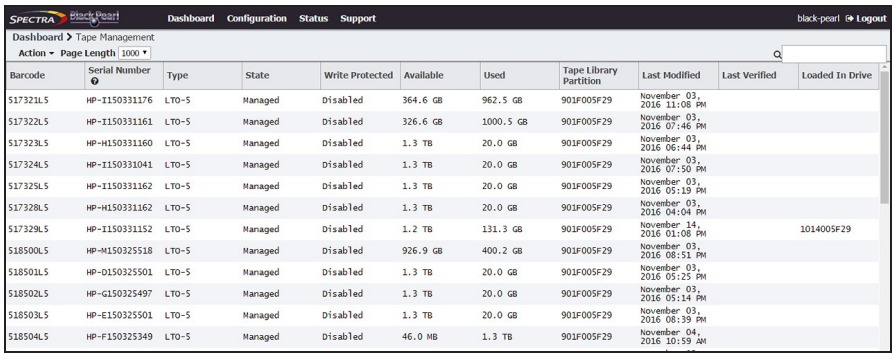


Figure 232 The Tape Management screen.

   b. Select the desired tape and select **Action > Change Role**.

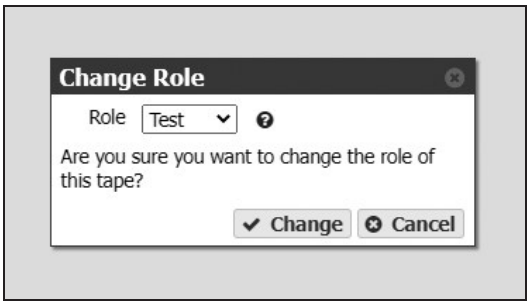


Figure 233 The Change Role window.

   c. Using the **Role** drop-down menu, select **Test**.
   d. Click **Change**.
3. Select **Configuration > Advanced Bucket Management > Storage & Policy Management**.
4. Under the **Tape Partitions** banner, double-click the partition containing the drive you want to test.

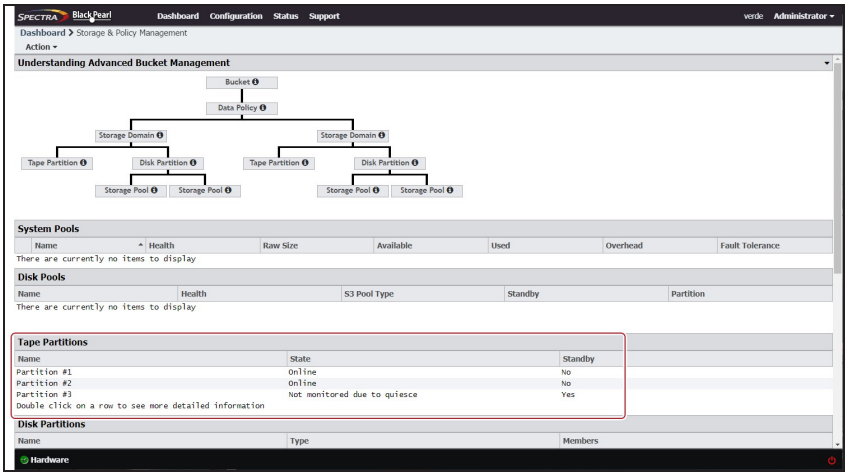


Figure 234 The Storage & Policy Management screen.

5. Select the drive you want to test, and select **Action > Reserve Tape Drive**.
6. Using the **Reserved Task Type** drop-down menu, select **Maintenance**.
7. Click **Save**.
8. Select the drive to test and select **Action > Test Tape Drive**.
9. Using the **Test Tape** drop-down menu, select a tape cartridge configured as a test tape.



Figure 235 The Test Tape Drive window.

10. Click **Test**.

- If the drive test passes, return the drive to service.
  a. Select the tape drive and select **Action > Reserve Tape Drive**.
  b. Using the **Reserved Task Type** drop-down menu, select the desired role for the drive, and click **Save**.
- If the drive test failed, collect drive diagnostic logs as described in Collect Drive Diagnostic Logs on page 428 and contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

COLLECT DRIVE DIAGNOSTIC LOGS

If desired, or at the direction of Spectra Logic Technical Support, use the instructions in this section to generate drive diagnostic logs (also referred to as drive dumps). The process takes approximately 30 seconds.

1. Select **Configuration > Advanced Bucket Management > Storage & Policy Management**.
2. Under the **Tape Partitions** banner, double-click the partition containing the drive for which you want to save logs.

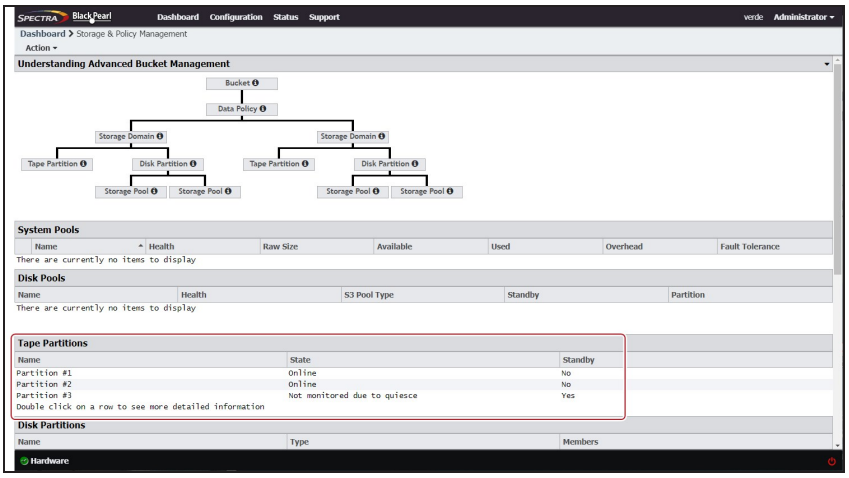


Figure 236 The Storage & Policy Management screen.

3. Select the drive, and select **Action > Collect Tape Drive Diagnostic Logs**.

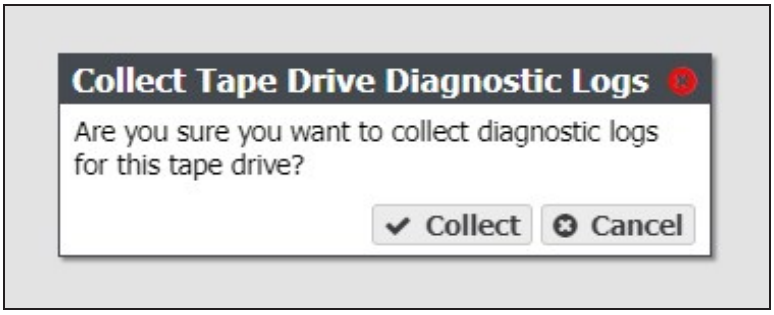


Figure 237 The Collect Tape Drive Diagnostic Logs window

4. Click **Collect**. The process takes approximately 30 seconds.

   After the drive log collection completes, download the log as described in Download a Log Set on page 412.

COMPACT A TAPE CARTRIDGE

The BlackPearl Nearline gateway uses tape compaction to reclaim space used by deleted objects that still reside on tape media, and to clone data from a specified tape cartridge to available space on one or more different tape cartridge(s).

When a tape is compacted, any space used by deleted files is reclaimed by marking the sections of tape used by deleted files as available for use. This is helpful to reclaim space on tape cartridges, or to recycle entire tapes if they only contain deleted files.

Additionally, any active data on the tape cartridge being compacted is cloned to available space on other tape cartridge(s) assigned to the same bucket. This allows you to easily create an additional copy the data on a specified tape cartridge.

This is helpful if you want to retire or repurpose specific pieces of media while still maintaining a copy of the data on the tape in your BlackPearl ecosystem.

Note: Tape compaction does not create a direct 1:1 copy of a tape cartridge. The BlackPearl system clones data on the tape cartridge to available space on other tape media, and may use more than one tape cartridge.

If a tape partition is configured to automatically compact tapes, but you want a specified tape cartridge to be compacted before it is normally selected for tape compaction, you can force the BlackPearl gateway to include a tape cartridge in the next tape compaction cycle.

Use the instructions in this section to add a tape cartridge to the next auto compaction cycle.

1. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays (see Figure 238 on page 318).
2. Select the tape cartridge you want to add to the compaction cycle, and select **Action > Compact Tape**. The Compact Tape dialog box displays.



3. In the entry field, enter `COMPACT TAPE`, and click **Compact**. The tape cartridge is added to the next auto compaction cycle.

FORMAT MANAGED BLACKPEARL TAPES

If you want to reclaim tapes currently managed by the BlackPearl system for use as new data storage, use the instructions in this section to format tapes. During formatting, the BlackPearl Nearline gateway creates two partitions on the tape media, and writes the corresponding index information to the tape cartridge MAM. Once the format is complete, the tape cartridges are available for use.

CAUTION Any data currently on the tape media is lost during the format operation.

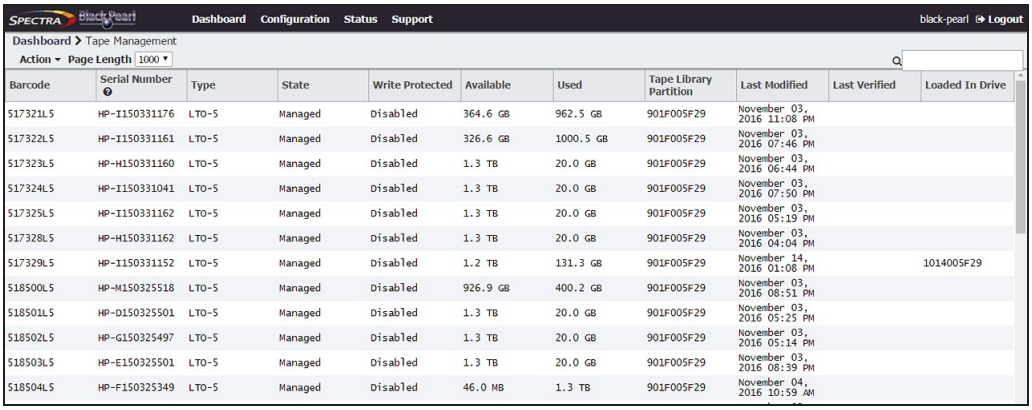
For information on increasing library capacity see your *Tape Library User Guides*.

The **Force** parameter must be used to format a tape if any of the below conditions are met:

- To Format a tape that contains data written by a BlackPearl gateway.
- To format a tape before it is inspected.
- To format a tape that currently has reads or writes scheduled.
- To format a tape that has already been formatted by a BlackPearl gateway,

Note: Tapes are not eligible for formatting if they have a state of EXPORTED, LOST, EXPORT_PENDING, or OFFLINE.

1. From the menu bar, select **Status > Tape Management**. The Tape Management screen displays. Any unformatted tapes display a state of Unknown on the Tape Management screen.



Barcode	Serial Number	Type	State	Write Protected	Available	Used	Tape Library Partition	Last Modified	Last Verified	Loaded In Drive
517321L5	HP-I150331176	LTO-5	Managed	Disabled	364.6 GB	962.5 GB	901F005F29	November 03, 2016 11:08 PM		
517322L5	HP-I150331161	LTO-5	Managed	Disabled	326.6 GB	1000.5 GB	901F005F29	November 03, 2016 07:46 PM		
517323L5	HP-H150331160	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 06:44 PM		
517324L5	HP-I150331041	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 07:50 PM		
517325L5	HP-I150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:19 PM		
517328L5	HP-H150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 04:04 PM		
517329L5	HP-I150331152	LTO-5	Managed	Disabled	1.2 TB	131.3 GB	901F005F29	November 14, 2016 01:08 PM		1014005F29
518500L5	HP-M150325518	LTO-5	Managed	Disabled	926.9 GB	400.2 GB	901F005F29	November 03, 2016 08:51 PM		
518501L5	HP-D150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:25 PM		
518502L5	HP-G150325497	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:14 PM		
518503L5	HP-E150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 08:39 PM		
518504L5	HP-F150325349	LTO-5	Managed	Disabled	46.0 MB	1.3 TB	901F005F29	November 04, 2016 10:59 AM		

Figure 238 The Tape Management screen.

2. Select the tape cartridge you want to format and select **Action > Format Tape**, or to format all tapes with a state of Unknown, select **Action > Format All Unmanaged Tapes**. A confirmation dialog box displays.



Figure 239 The Format Tape confirmation dialog box.

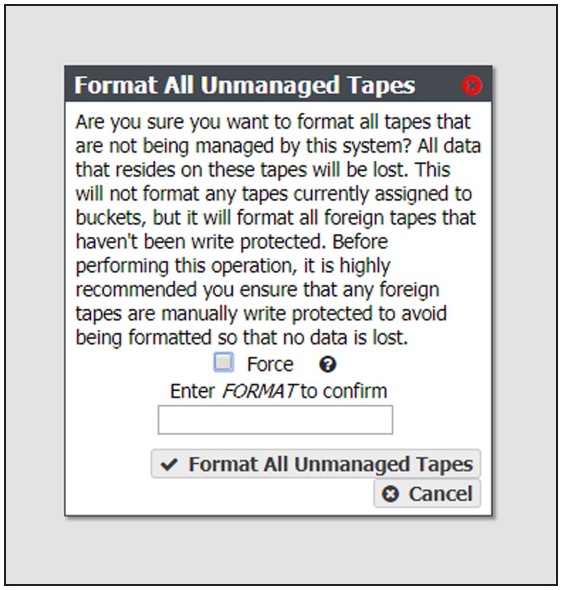


Figure 240 The Format All Unmanaged Tapes confirmation dialog box.

3. If desired, select the **Force** option.

Note: If the selected tape contains data from a BlackPearl gateway, you cannot format the tape unless you select the **Force** option.

IMPORTANT Do not use the **Force** option to force a format on a cleaning tape. If you do so the cleaning tape is set to "expired" and no longer usable for cleaning drives.

4. Enter `FORMAT` in the entry field and click **Format Tape**, or **Format All Unmanaged Tapes**. The gateway instructs the library to load the selected tapes into tape drives configured in the library, to format the tape(s) for LTFS. This is the format used by the BlackPearl gateway. This process can take up to five minutes per tape.

Cancel Tape Format

If desired, you can cancel a queued tape format, or cancel all queued tape formats. Use the instructions in this section to cancel one or more tape formats.

1. From the menu bar, select **Status > Tape Management**. The Tape Management screen displays (see Figure 238 on page 318).

2. Cancel tape format(s):

- To cancel a single tape format:
    a. Select the tape row, then select **Action > Cancel Tape Format**. A confirmation window displays.
    b. Click **Cancel Tape Format**.
- To cancel all queued tape formats:
    a. select **Action > Cancel All Tape Formats**. A confirmation window displays.
    b. Click **Cancel All Tape Formats**.

INSPECT TAPES

Tapes are normally inspected automatically by the gateway. If you use the tape library's user interface to move a tape cartridge in a partition associated with a BlackPearl gateway, the tape may transition to the Pending Inspection state (see View Tape Media Information on page 264) and become unusable by the gateway until it is inspected either automatically when the system is able based on current workload, or by manually requesting an inspection. To return the cartridge to a usable state, manually request an inspection of the cartridge.

Inspecting a tape manually is useful if the tape cartridge transitions to a state of "Unknown" or "Bad". Inspecting the tape cartridge while in these states may recover the cartridge for use.

IMPORTANT Tape inspection may take several hours or days depending on the number of tapes to be inspected.

Use the instructions in this section to inspect a tape.

1. From the menu bar, select **Status > Tape Management**. The Tape Management screen displays. Any tapes requiring inspection display a state of Pending Inspection on the Tape Management screen.

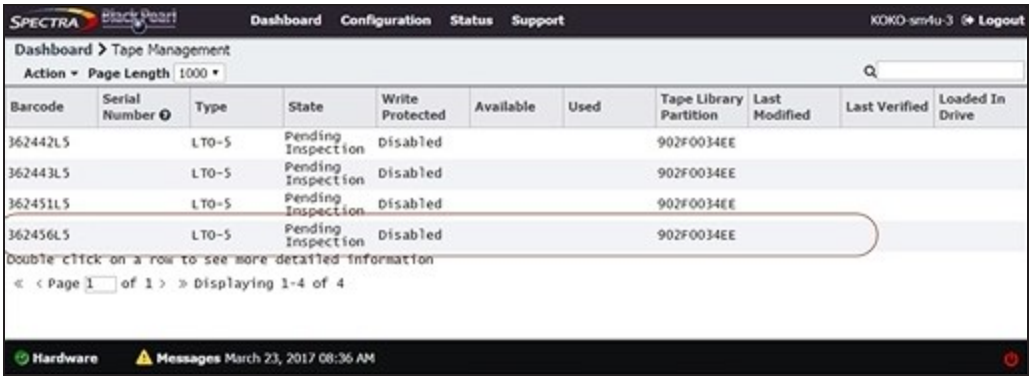


Figure 241 The Tape Management screen.

2. Select the tape you want to inspect, and then select **Action > Inspect**. The Inspect Tape dialog box displays.
3. Click **Inspect** to begin inspecting the tape.

Manage Tapes Not in Inventory

Additional functions of the Tape Management screen allow you to mark a tape missing from the tape library inventory as exported, and to delete lost or exported tapes.

Mark Tape as Exported

If you export a tape cartridge from the tape library inventory before exporting the tape from the BlackPearl gateway, the tape displays as "Not in Inventory" on the Tape Management screen. If you cannot, or do not want to re-import the tape into the tape library, or you exported tapes from a multi-partition T50e or T120 library, use the instructions in this section to mark the tape as "Exported".

1. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays (see Figure 238 on page 318).
2. If desired, edit the tape export information as described in Edit Tape Export Information Without Exporting Tape Media on page 355.
3. Select the tape with a status of "Not in Inventory" and select **Action > Mark Tape Not In Inventory As Exported**. A confirmation window displays.
4. In the confirmation window, click **Confirm**. The Tape Management screen updates the tape status to "Exported".

Delete Lost or Exported Tape

If desired, you can delete tape cartridges that are lost or were exported from the library so that they no longer display on the Tape Management screen. This is useful if you exported tapes and do not plan to ever use them again with the BlackPearl gateway.

Note: If you re-import a tape that you previously marked as deleted, the tape has a status of "Foreign". See Import Tapes on page 325 for more information.

Use the instruction in this section to delete a lost or exported tape from the BlackPearl database.

1. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays (see Figure 238 on page 318).
2. Select the tape with a status of "Not in Inventory" and select **Action > Delete Lost or Exported Tape**. A confirmation window displays.
3. In the confirmation window, click **Delete**. The gateway deletes the tape from the database and it no longer displays on the Tape Management screen.

DATA MIGRATION

If desired, you can migrate data from one storage technology to another within a storage domain. This migration method is only available for permanent copies of data. The BlackPearl gateway supports the following data migration:

- Tape to tape
- Disk to disk
- Disk to tape
- Tape to disk

The instructions below describe migrating data from a storage domain member using one tape technology to a storage domain member using a different tape technology. However, the process is similar for any of the above listed migration types. Use the instructions in this section to migrate data.



IMPORTANT This process assumes that all required data policies, data persistence rules, storage domains, and storage partitions are already configured on the BlackPearl gateway. If you need to create any of the above, see the *Advanced Bucket Management Guide*.

1. If necessary, create a tape partition that contains the new media technology (see Create a Tape Partition). This is the **target tape** partition.
2. If exporting the older generation of tapes is desired, in the BlackPearl user interface, select **Status > Tape Management** to navigate to the tape management screen and make a note of all tape barcodes associated with the storage domain.
3. Add the **target tape** partition to the storage domain as a storage domain member (see Add a Storage Domain Member to a Storage Domain).
4. In the same storage domain, select the **source tape** storage domain member from which you want to migrate data and select **Action > Exclude**. The **source tape** storage domain member now displays “exclusion in progress”.
5. Select **Status > S3 Jobs** to examine the Amazon S3 compatible S3 Jobs screen and verify the IOM read and write operations are initiated. Wait until all operations complete.
6. Manually create a database backup (see Manually Generate a Database Backup on page 276). The data migration is now complete.
7. If desired, using the list of tapes you recorded in Step 2, export tapes from the **source tape** partition (see Export Tapes on page 353).

Chapter 8 - Importing and Exporting Tape Media

This chapter describes importing and exporting tape media in the BlackPearl ecosystem using a combination of the tape library front panel and BlackPearl user interface.

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Import Tape Media 326

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Export Magazines - TFinity Bulk TAP 360

Exporting Tape Media from a BlueScale Library **362**

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Export the Magazines 364

IMPORT TAPES

Use the instructions in this section to import tape media physically into a tape library partition and logically into the BlackPearl gateway database. This may be done to add additional tape storage to your BlackPearl ecosystem, to access data on previously exported media, or to reclaim previously exported tape media.

Note: To import media that is being requested by a GET job, see Import Requested Tape Media on page 334.

Importing tape media into a BlackPearl gateway is a multi-step processes and depends on the characteristics of the tape library. First, media is physically imported into the entry/exit pool in the tape library, if necessary. Second, the media in the entry/exit pool is moved by the BlackPearl gateway to the storage pool. Lastly the media is moved to tape drives for inspection.

During the inspection, the BlackPearl gateway determines if the media is new to the gateway, previously exported by the gateway, or is foreign to the gateway.

- New media is added to the BlackPearl database, and is then automatically formatted by the BlackPearl gateway before it is available for use.
- Media previously exported by the BlackPearl gateway is automatically assigned to the bucket to which it was previously associated. The objects stored on the tape media are immediately available for retrieval.



CAUTION If the bucket associated with the imported tape media no longer exists, the tape cartridges are marked for formatting and reclaimed by the gateway.

- Media marked as foreign then uses a second process to integrate it into the BlackPearl gateway. The process is different for BlackPearl foreign, and LTFS foreign media.

  Note: Some applications that have written LTFS (such as SGL Flashnet) have not fully and accurately followed the LTFS format specifications.

  Note: The BlackPearl gateway and Spectra Logic make a best effort to import foreign LTFS tapes. The BlackPearl support contract does not guarantee import of, nor cover any issues while importing foreign LTFS tapes. For the subset of LTFS tapes that cannot be imported, the Spectra Logic Professional Services team can help with the migration process.



IMPORTANT LTFS foreign tapes must have the physical write-protect tab set in the "write-protected" position before you import them into the BlackPearl gateway. Tapes not set to write-protected are not imported.

Imported Tape Object Name Restrictions for Amazon S3 Replication

If you plan to migrate data from foreign tapes to an Amazon S3 target, Spectra BlackPearl system, or the Spectra Vail application, the object names on the foreign tape media must conform to the naming convention restrictions of an Amazon S3 target.

The following characters are not compatible with Amazon S3 targets. Any object using one of these characters prevents the object from migrating to the Amazon S3 target.

- Backslash (\)
- Left curly bracket ({)
- Right curly bracket (})
- Caret (^)
- Percent character (%)
- Grave accent / back tick (`)
- Right square bracket (])
- Left square bracket ([)
- Quotation marks ("")
- Greater Than symbol (>)
- Less Than symbol (<)
- Tilde (~)
- Pound / hash tag character (#)
- Vertical bar / pipe (|)
- Non-printable ASCII characters (128–255 decimal characters)
- File names with multiple consecutive slash characters (//)

Import Tape Media

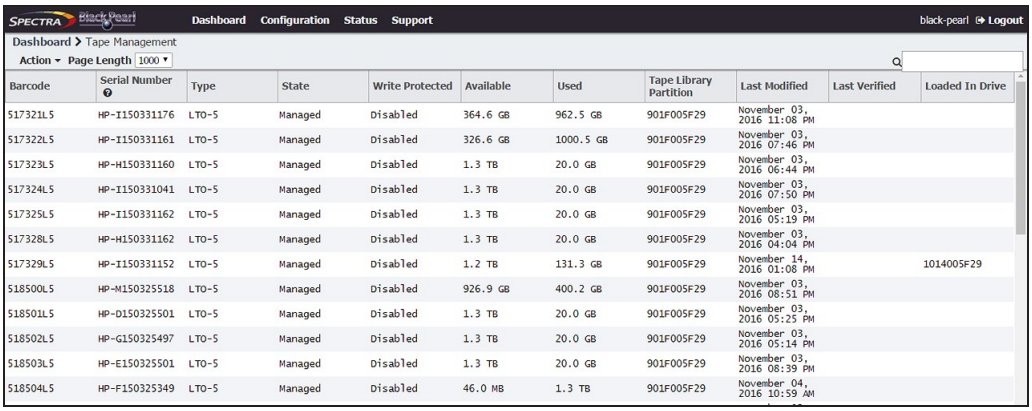
Use the instructions in this section to import tape media into the BlackPearl gateway database.

1. Use the instructions in Importing Tape Media into a BlueScale Library on page 341 to import the requested tape media into the Entry/Exit pool of a Spectra Logic tape library associated with the BlackPearl gateway.

   Note: For instructions on importing tape media in to the I/O slots of an IBM tape library, see Tape Library User Guides on page 23.

2. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays.

Note: The image below may appear different than what is displayed on your screen.



Barcode	Serial Number	Type	State	Write Protected	Available	Used	Tape Library Partition	Last Modified	Last Verified	Loaded In Drive
517321L5	HP-I150331176	LTO-5	Managed	Disabled	364.6 GB	962.5 GB	901F005F29	November 03, 2016 11:08 PM		
517322L5	HP-I150331161	LTO-5	Managed	Disabled	326.6 GB	1000.5 GB	901F005F29	November 03, 2016 07:46 PM		
517323L5	HP-H150331160	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 06:44 PM		
517324L5	HP-I150331041	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 07:50 PM		
517325L5	HP-I150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:19 PM		
517328L5	HP-H150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 04:04 PM		
517329L5	HP-I150331152	LTO-5	Managed	Disabled	1.2 TB	131.3 GB	901F005F29	November 14, 2016 01:08 PM		1014005F29
518500L5	HP-M150325518	LTO-5	Managed	Disabled	926.9 GB	400.2 GB	901F005F29	November 03, 2016 08:51 PM		
518501L5	HP-D150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:25 PM		
518502L5	HP-G150325497	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:14 PM		
518503L5	HP-E150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 08:39 PM		
518504L5	HP-F150325349	LTO-5	Managed	Disabled	46.0 MB	1.3 TB	901F005F29	November 04, 2016 10:59 AM		

Figure 242 The Tape Management screen.

3. Select **Action > Online All Tapes**. A confirmation window displays.
4. Click **Online All Tapes**. The tapes present in the Entry/Exit pool of a Spectra Logic tape library, or the I/O slots of an IBM tape library, are physically moved into the library storage pool and display on the Tape Management screen.

- If you imported new media, the tape cartridges are automatically formatted. During formatting, the BlackPearl Nearline gateway creates two partitions on the tape media, and writes the corresponding index information to the tape cartridge MAM. Once the format is complete, the tape cartridges are available for use.

Note: For LTO-9 media, the first time a tape cartridge is loaded in a drive it goes through media optimization to create a referenced calibration which allows optimized data placement. This process can take up to two hours after which the tape is formatted. If you are using Spectra Logic Certified LTO-9 media, the tape cartridges have already gone through media optimization. LTO-9 media is supported starting in BlackPearl OS 5.4.1.

- If you imported media previously exported from the BlackPearl gateway, it is automatically assigned to the bucket to which it was previously associated. The objects stored on the tape media are immediately available for retrieval.



CAUTION If the bucket associated with the imported tape media no longer exists, the tape cartridges are marked for formatting and reclaimed by the gateway.

- To reclaim previously-used media for new data storage, see Format Managed BlackPearl Tapes on page 318.

- If you imported foreign media, use the appropriate instructions below to complete the import process:
  - Import BlackPearl Foreign Tape(s) below
  - Import LTFS Foreign Tape(s) on page 330

Import BlackPearl Foreign Tape(s)

After importing tapes into a tape library and allowing the BlackPearl gateway to online and inspect the tape, use the instructions in this section to complete the import of BlackPearl foreign tapes.

Note: If one or more buckets being imported does not already exist, the owner, data policy, and storage domain to use for any new buckets created during the import must be specified.

1. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays.

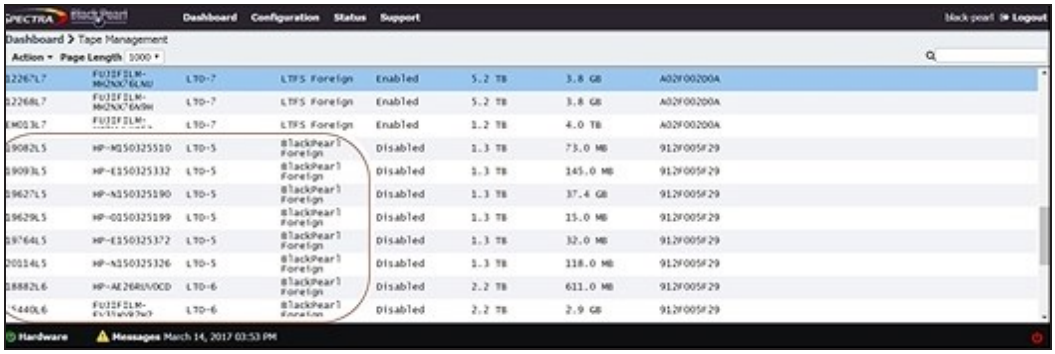


Figure 243 The Tape Management screen with BlackPearl foreign tapes listed.

2. Select **Action > Import All Foreign BlackPearl Tapes**, or select the individual BlackPearl foreign tape that you want to import, and select **Action > Import Foreign Tape**. The Import Foreign BlackPearl Tape or Import All Foreign BlackPearl Tapes dialog box displays.

Note: The import settings are the same for importing a single tape or all BlackPearl foreign tapes.

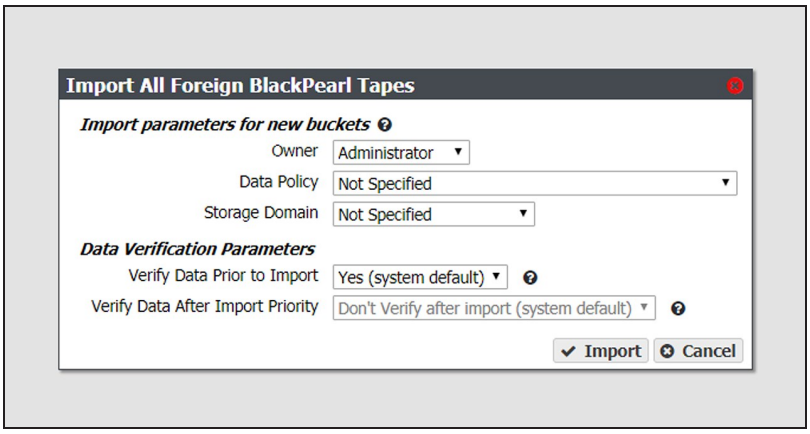


Figure 244 The Import Foreign BlackPearl Tape dialog box.

3. Using the **Owner** drop-down list, select a user from the list of previously created users to be the owner of all buckets on the foreign tape(s). The bucket owner has full permission to access the bucket, as well list, read, write, and delete permissions.
4. Using the **Data Policy** drop-down list, select a data policy from the list of previously created data policies to use for all buckets on the foreign tape(s). A data policy defines data integrity policies, default job attributes, and persistence and replication rules, which define where data is written and for how long it is kept.
5. Using the **Storage Domain** drop-down list, select a storage domain from the list of previously created storage domains to use for all buckets on the foreign tape(s). A storage domain is a named collection of member data partitions and, when applicable, media type combinations. Storage domains define the possible places where the BlackPearl Nearline Gateway stores data that is sent to it.

Note: If you plan to import data to a storage domain, the storage media type must be added as a member to the selected storage domain

6. Using the **Verify Data Prior to Import** drop-down list, select whether or not to perform a data verification the data on the foreign tape(s) before importing. Data verification ensures the data on the tape is still viable.

Note: Spectra Logic recommends selecting to verify data prior to import when possible. Depending on the amount of data on a tape cartridge, verifying data prior to import may take a long time.

7. Using the **Verify Data After Import Priority** drop-down list, select whether or not to perform data verification on the media after importing. This setting makes imported foreign options available, and schedules a verify job with the selected priority at a later time. Data verification ensures the data on the tape is still viable.

Note: This option is grayed-out if you selected **Verify Data Prior to Import** in Step 6.

8. Click **Import**. The foreign tape(s) are imported into the BlackPearl gateway.

Import LTFS Foreign Tape(s)

After importing tapes into a tape library and allowing the BlackPearl gateway to online and inspect the tape, use the instructions in this section to complete the import of LTFS foreign tapes.

Note: Importing LTFS tape media must be done while the Intelligent Object Management (IOM) service is disabled. After you finish importing foreign LTFS tape media, you can re-enable IOM, which may trigger the creation of missing copies of files as required by the associated data policy. After the LTFS import completes, you can manually start an IOM migration.

1. **Disable** the IOM service.
    a. From the menu bar, select **Configuration > Services** to display the Services screen.
    b. Double-click the Amazon S3 compatible S3 service, or select the Amazon S3 compatible S3 service and select **Action > Show Details**. The Amazon S3 compatible S3 Service details screen displays.

c. On the Amazon S3 compatible S3 service details screen, select **Action > Edit**. The Amazon S3 compatible Edit S3 Service dialog box displays.

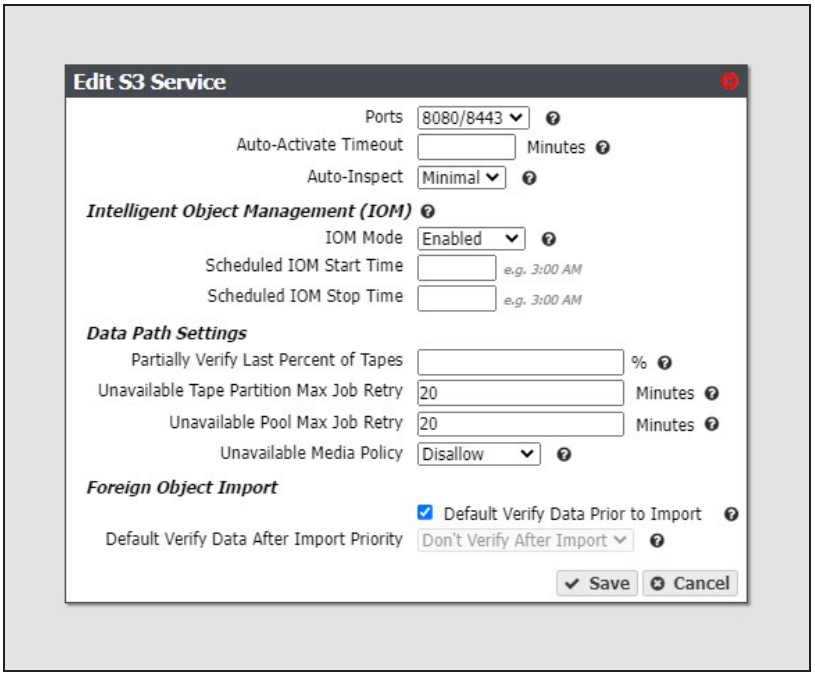


Figure 245 The Amazon S3 compatible Edit S3 Service dialog box.

d. Use the **IOM Mode** drop-down menu to select the behavior for Intelligent Object Management to **Disabled**.

e. Leave all other settings unchanged, and click **Save**.

2. Select **Status > Tape Management** from the menu bar. The Tape Management screen displays.

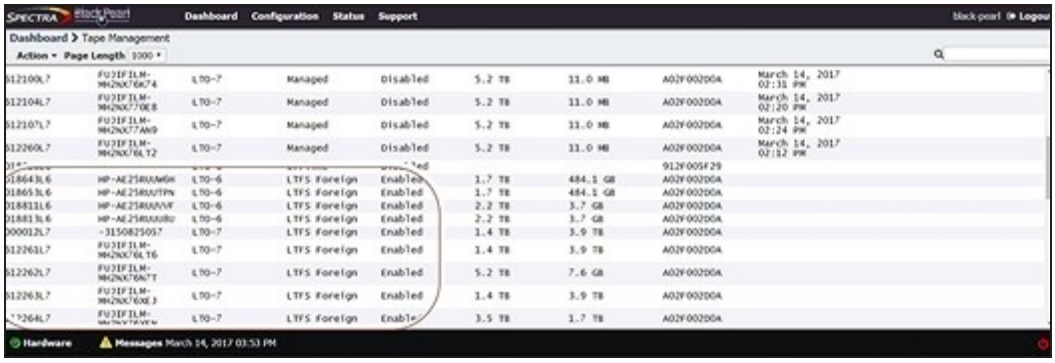


Figure 246 The Tape Management screen with LTFS foreign tapes listed.

3. Import the tape(s) using one of the methods below:

   - If you want to import all foreign LTFS tapes into one bucket on the BlackPearl gateway, select **Action > Import All Foreign LTFS Tapes**. The Import All Foreign LTFS Tape dialog box displays.
   - If you want to import different foreign LTFS tapes into multiple buckets, select the individual foreign tape that you want to import, and select **Action > Import Foreign Tape**. The Import Foreign LTFS Tape dialog box displays.

   Note: The import settings are the same for importing a single tape or all LTFS foreign tapes.

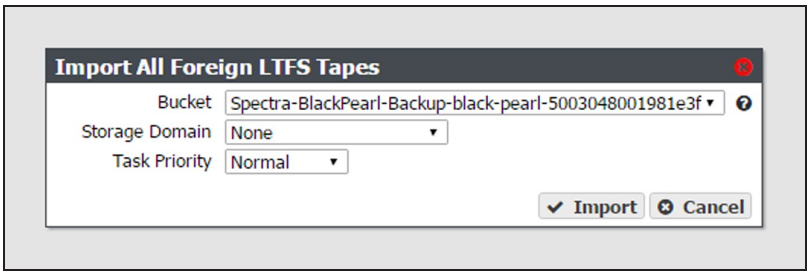


Figure 247 The Import All Foreign LTFS Tapes dialog box.

4. Using the **Bucket** drop-down list, select the bucket into which to import the LTFS foreign tape(s).

   Note: The bucket must have a data policy including a persistence rule for a tape storage domain, or the import fails.

5. If the bucket's data policy includes dual copy on tape, use the **Storage Domain** drop-down list to specify into which storage domain to import the foreign LTFS tape. Otherwise, continue with Step 6.

6. Using the **Task Priority** drop-down list, select the priority for the import process. The priority determines the job order and resources used.

   Note: Jobs with priority **Urgent** can use up all of the resources and prevent other jobs from making progress. Use this priority sparingly.

7. Click **Import**. The foreign LTFS tape(s) are imported into the BlackPearl gateway.

8. After the import completes, enable the IOM service.

   a. From the menu bar, select **Configuration > Services** to display the Services screen.

   b. Double-click the Amazon S3 compatible S3 service, or select the Amazon S3 compatible S3 service and select **Action > Show Details**. The Amazon S3 compatible S3 Service details screen displays.

   c. On the Amazon S3 compatible S3 service details screen, select **Action > Edit**. The Amazon S3 compatible Edit S3 Service dialog box displays (see Figure 245 on page 331).

d. Use the **IOM Mode** drop-down menu to select the behavior for Intelligent Object Management to **Enabled**.

e. Leave all other settings unchanged, and click **Save**.



IMPORTANT If you import additional LTFS foreign tapes at a later date, you must disable IOM again before the import operation, and enable it after the import is complete.

IMPORT REQUESTED TAPE MEDIA

Use the instructions in this section to import tape media into the BlackPearl gateway in response to a GET job requesting data from a previously exported tape.

Note: This workflow is optimized for importing requested tape media. To import new or foreign tape media, see Import Tapes on page 325 .

1. Refer to system messages or emails sent to the administrator account for a list of tape barcode(s) to import. See How Does a User Know What Tape Cartridge(s) to Import in Response to a GET Request for Objects on Exported Media? on page 422 for more information.
2. Use the instructions in Importing Tape Media into a BlueScale Library on page 341 to import the requested tape media into the Entry/Exit pool of a Spectra Logic tape library associated with the BlackPearl gateway.

Notes:
- The tape media requested for import may need to be transported from an offsite location to the tape library.
- For instructions on importing tape media in to the I/O slots of an IBM tape library, see Tape Library User Guides on page 23.

3. In the BlackPearl user interface, select **Status > Tape Management** from the menu bar. The Tape Management screen displays.
4. Select **Action > Online All Tapes**. A confirmation window displays.
5. Click **Online All Tapes**. The tapes present in the Entry/Exit pool of a Spectra Logic tape library, or the I/O slots of an IBM tape library, are physically moved into the library storage pool and display on the Tape Management screen.

   Once the media is online, it is automatically assigned to the bucket to which it was previously associated. The objects stored on the tape media are immediately available for retrieval by the pending GET job.



CAUTION If the bucket associated with the imported tape media no longer exists, the tape cartridges are marked for formatting and reclaimed by the BlackPearl Nearline gateway.

IMPORTING TAPE MEDIA INTO A LUMOS LIBRARY

Use the instructions in this section to import tape media into a TeraPack-based library running the LumOS operating system, including the Spectra Cube and TFinity Plus tape libraries. You must be physically at the tape library to import tape media.

Notes:

- These instructions describe importing tape media for data storage use. For instructions on importing cleaning media, see your *Library User Guide* for instructions.
- The instructions below assume your tape library was previously configured and is under the control of a BlackPearl Nearline gateway.
- These instructions describe a simplified workflow for importing tape media for use by a BlackPearl Nearline gateway. For advanced import options, see your *Library User Guide* for instructions.
- If you are importing new media, make sure you have prepared the tape cartridges for use in the tape library. See **Preparing Cartridges for Use** in your *Library User Guide* for more information.
- For instructions on importing tapes into a BlueScale operating system library, see Importing Tape Media into a BlueScale Library on page 341.
- For instructions on importing tapes into a Spectra Stack, T120, and T50e tape libraries, see your *Library User Guide*.

Log Into the User Interface

Use the following steps to log into the library using the front panel touch screen.

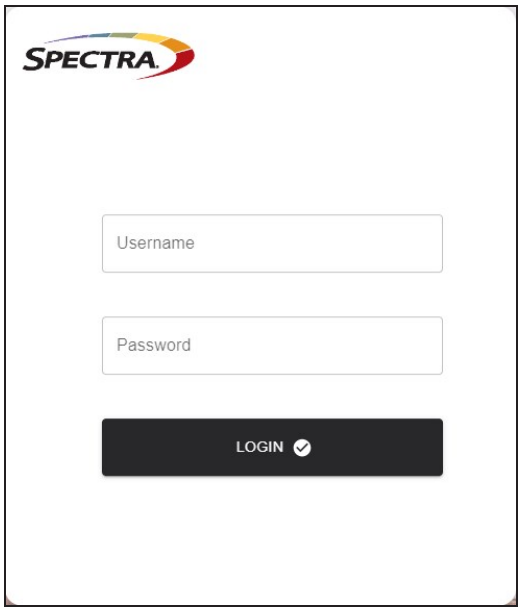


Figure 248 The LumOS Login screen.

1. Enter in the **Username** and **Password**.
2. Click **Login**. The user interface Dashboard screen displays.

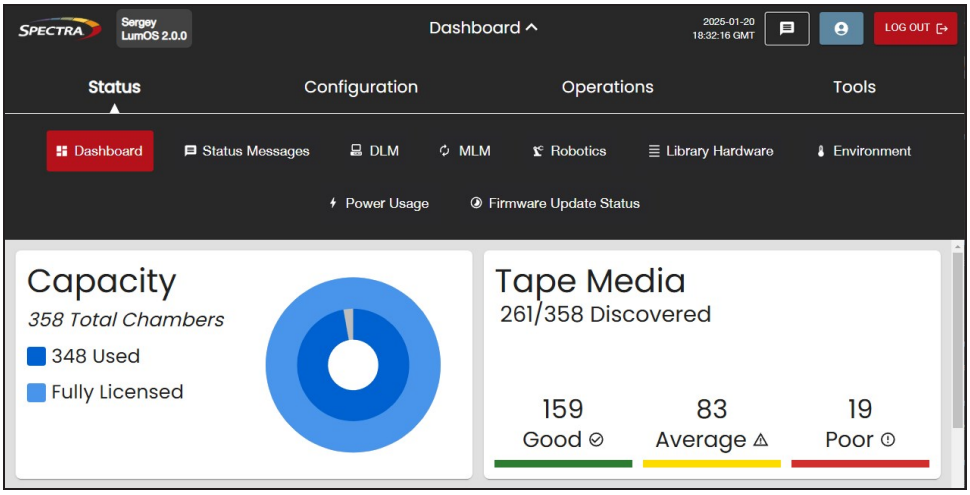


Figure 249 The LumOS user interface Dashboard screen.

Import Magazines - Spectra Cube TAP

1. Select **Operations > Import Media** in the LumOS user interface.

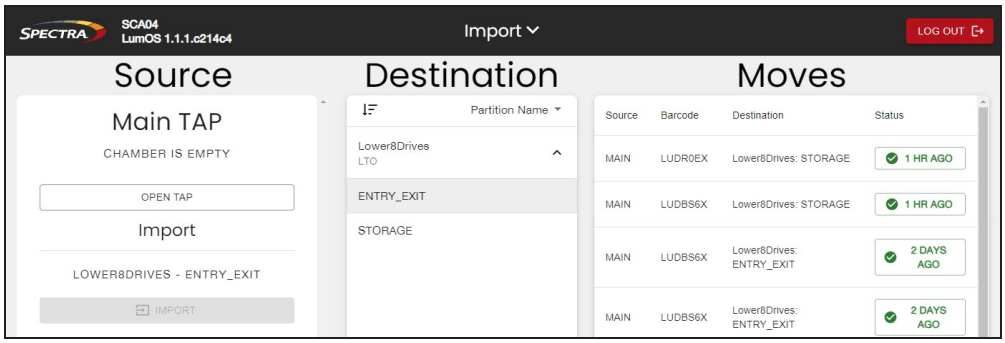


Figure 250 The LumOS Import screen.

1. Select the desired **Destination** partition and the **Entry/Exit** port of the partition.

IMPORTANT Only import tape cartridges into the Entry/Exit port. The BlackPearl system controls the movement of tape media inside the library.

2. Click **Open TAP**.
3. Insert the magazine into the tray on the open TAP with the smooth side of the magazine facing towards the middle of the library as shown in Figure 251 on page 337.

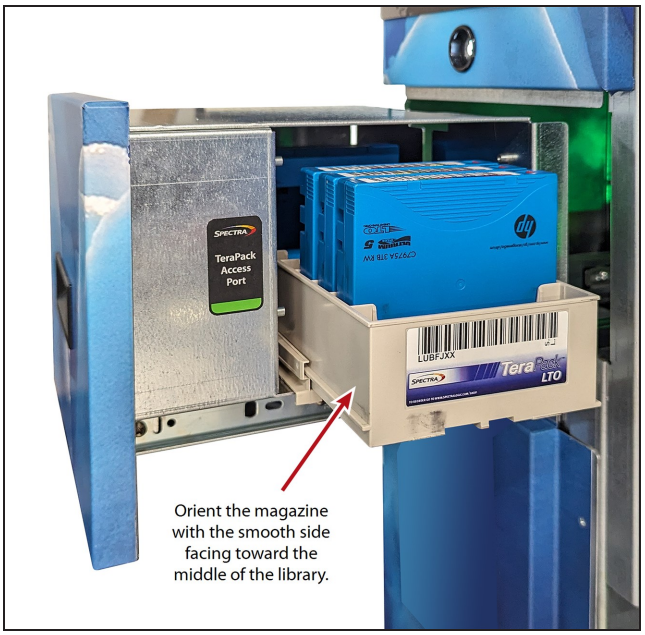


Figure 251 Insert a magazine into the TAP, making sure that it is correctly oriented.

4. After inserting the TeraPack magazine, physically push the TAP closed.
5. Click **Close TAP**, then click **Import** to start the import.

Import Magazines - TFinity Plus Center TAP

1. Select **Operations > Import Media** in the LumOS user interface.

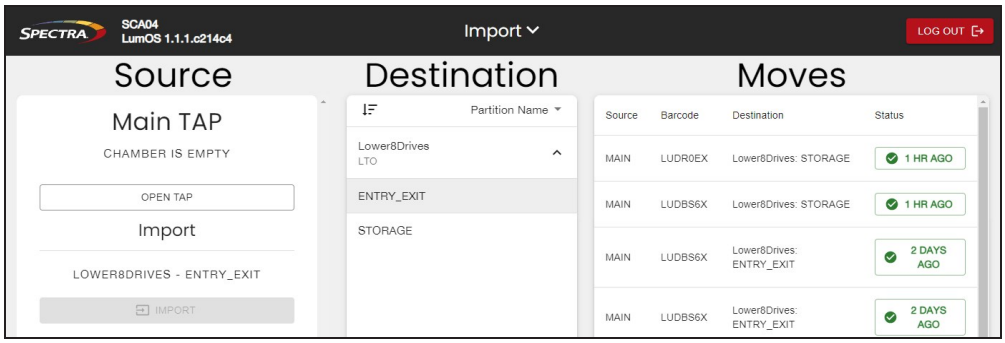


Figure 252 The LumOS Import screen.

1. Select the desired **Destination** partition and the **Entry/Exit** port of the partition.

IMPORTANT Only import tape cartridges into the Entry/Exit port. The BlackPearl system controls the movement of tape media inside the library.

2. Click **Open TAP**.
3. Insert a magazine into the tray on the open TAP, making sure that it is oriented with the textured surface on each side toward the outside of the library, as shown in Figure 253 on page 338.

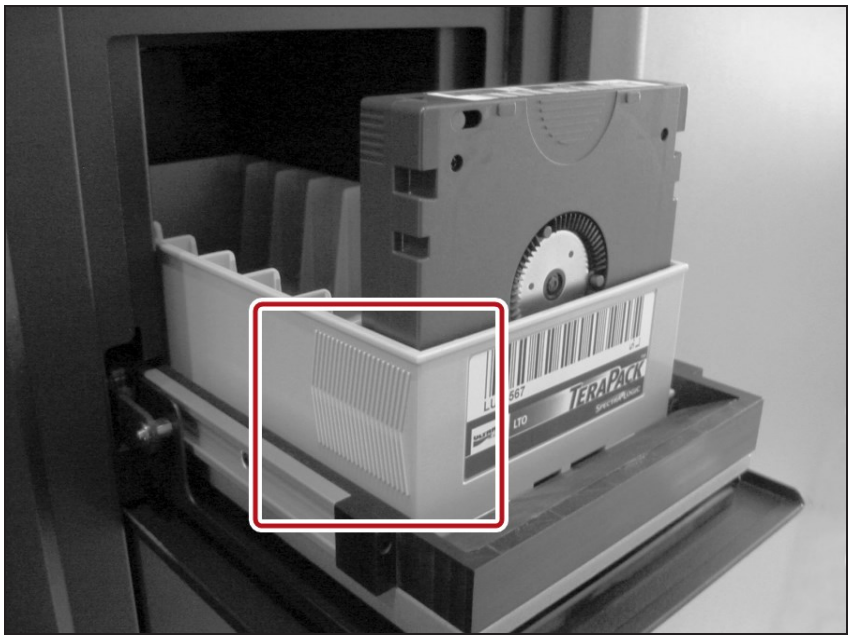


Figure 253 Insert a magazine into the TAP, making sure that it is correctly oriented.

4. Click **Close TAP**, then click **Import** to start the import.

Import Magazines - TFinity Plus Bulk TAP

1. Select **Operations > Import Media** in the LumOS user interface.

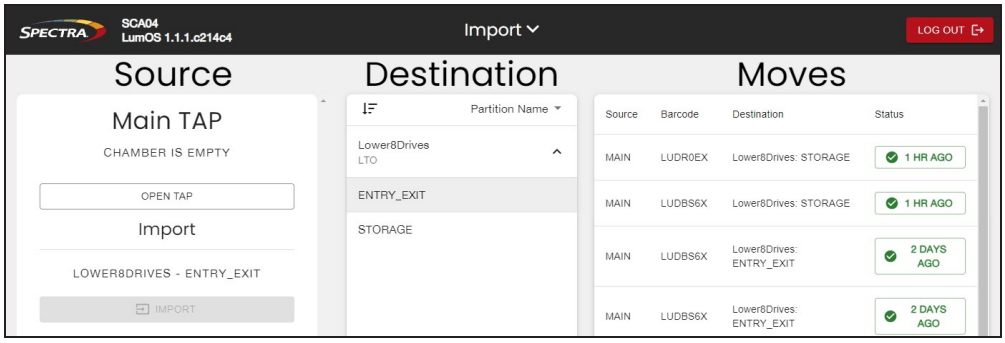


Figure 254 The LumOS Import screen.

1. Select the desired **Destination** partition and the **Entry/Exit** port of the partition.



IMPORTANT Only import tape cartridges into the Entry/Exit port. The BlackPearl system controls the movement of tape media inside the library.

2. Open a bulk TAP door by clicking **Open TAP** to unlock the door.

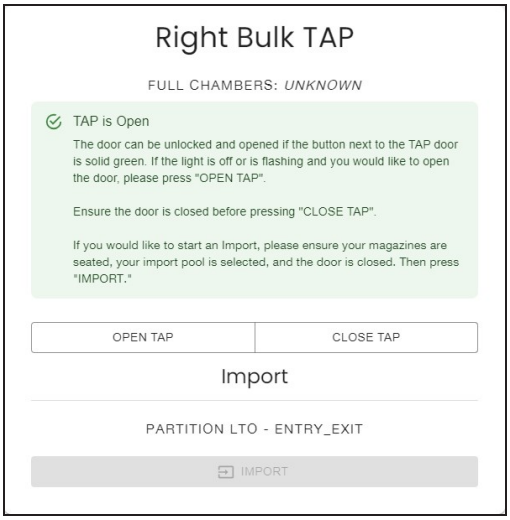


Figure 255 The Bulk TAP window.

3. When the door release button LED is solid green, press the button to open the bulk TAP door.

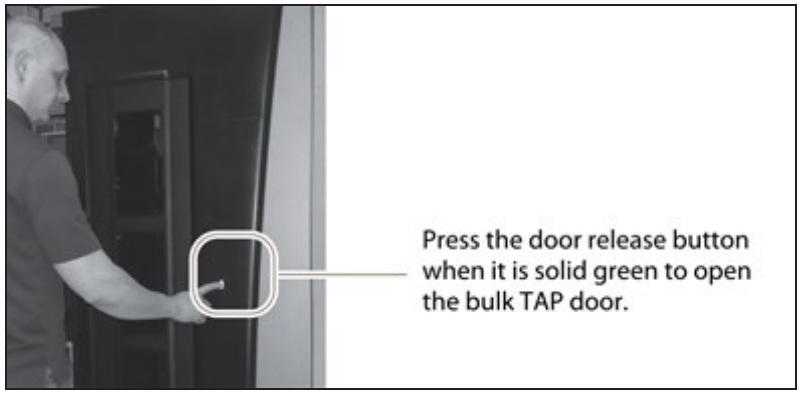


Figure 256 Press the door release button to open the door.

4. Insert up to 14 TeraPack magazines onto the shelves in the bulk TAP carousel.

CAUTION

When you place a magazine in the bulk TAP, make sure that the textured surface (**1**) on each side of the magazine is toward the inside of the library and that the guides on the sides of the magazine fit into the media guides on the media shelf (**2**), as shown in Figure 257 on page 340. Loading the magazines incorrectly or at an angle can result in damage to the carousel or the robotics.



Figure 257 Insert the magazine into the bulk TAP carousel, making sure that it is correctly positioned.

5. Close the bulk TAP door firmly by pressing at the top and bottom. An audible click indicates that the door is latched closed.
6. In the user interface, click **Close TAP**, then click **Import**.

IMPORTING TAPE MEDIA INTO A BLUESCALE LIBRARY

Use the instructions in this section to import tape media into a TeraPack-based library running the BlueScale operating system, including the Spectra TFinity, T950, T680, T380, and T200 tape libraries. You must be physically at the tape library to import tape media.

Notes:

- These instructions describe importing tape media for data storage use. For instructions on importing cleaning media, see your *Library User Guide* for instructions.
- The instructions below assume your tape library was previously configured and is under the control of a BlackPearl Nearline gateway.
- These instructions describe a simplified workflow for importing tape media for use by a BlackPearl Nearline gateway. For advanced import options, see your *Library User Guide* for instructions.
- If you are importing new media, make sure you have prepared the tape cartridges for use in the tape library. See **Preparing Cartridges for Use** in your *Library User Guide* for more information.
- For instructions on importing tapes into a LumOS library, see Importing Tape Media into a LumOS Library on page 335
- For instructions on importing tapes into a Spectra Stack, T120, and T50e tape libraries, see your *Library User Guide*.

Log Into the User Interface

Use the following steps to log into the library using the front panel touch screen.

1. Select the **User** text box. A cursor appears in the box.

   Note: When using the touch screen on the library operator panel, touch the keyboard icon on the Login screen to activate the soft keyboard on the library's touch screen. Use the stylus or your finger to select fields and to type information using the soft keyboard.

   Touching the keyboard icon again closes the soft keyboard.

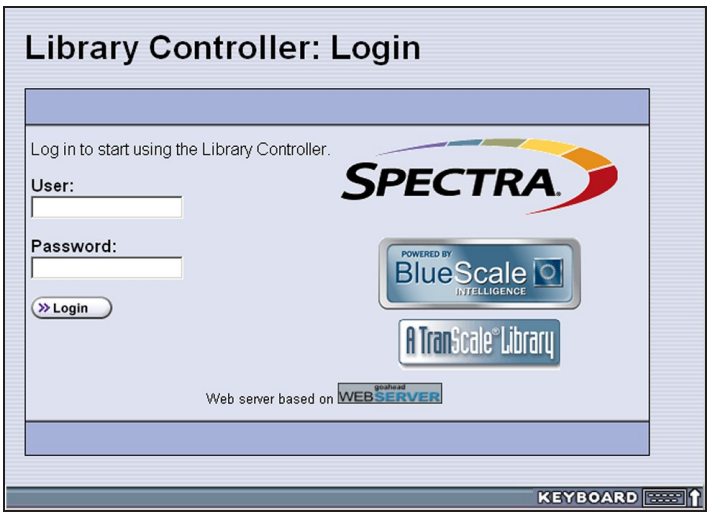


Figure 258 Log into the library using the Library Controller: Login screen.

2. Type your user name (**su** is the default user name for a superuser).
3. Type your password in the **Password** text box. By default, passwords are not configured for the three default users.

4. Click **Login**. The library's General Status screen displays.

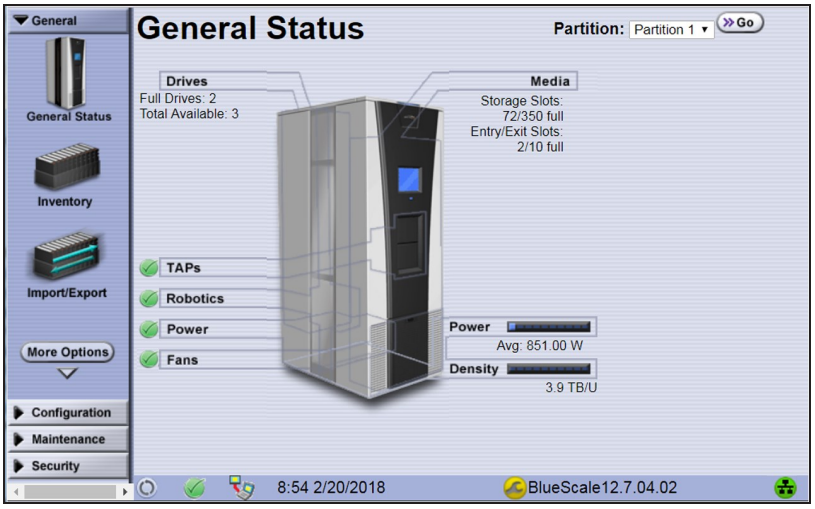


Figure 259 The BlueScale user interface General Status screen for a Spectra TeraPack-based tape library.

Import the Magazines

1. From the toolbar menu, select **General > Import/Export**. The Import/Export TeraPack Magazines screen displays.
2. Use the **Partition** drop-down menu to select the partition into which you want to import tapes, and the **TAP** drop-down menu to select the TAP (TeraPack Access Port) you want to use to import tapes.

Select this TAP...	If you want to use...
Center	The TAP located in the main frame. • TFinity, T950, and T680 libraries feature a dual chamber TAP. • T380 and T200 libraries feature a single chamber TAP.
Left	The bulk TAP located on the left end of the library, if present.
Right	The bulk TAP located in the bulk TAP service frame on the right end of the library, if present.
LeftAndRight	Both the bulk TAP located in the bulk TAP service frame on the left end of the library, and the bulk TAP located in the bulk TAP service frame on the right end of the library.

3. Click **Go**. The Import/Export TeraPack Magazines screen refreshes to show the current status of the chambers assigned to the selected partition.

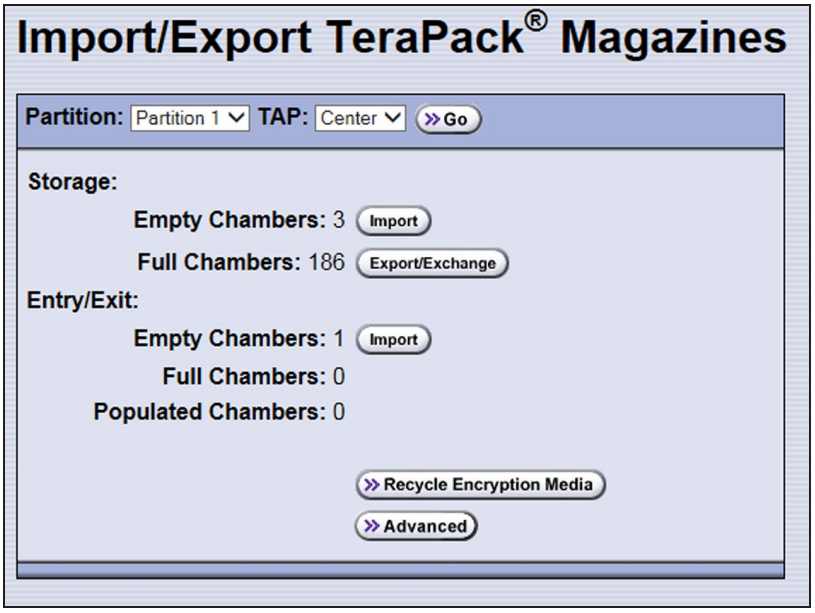


Figure 260 Select the partition and the TAP.

4. Under Entry/Exit, click the **Import** button.

IMPORTANT Only import tape cartridges into the Entry/Exit port. The BlackPearl system controls the movement of tape media inside the library.

Note: If there are no empty chambers in the selected pool, the **Import** button is not present. Export one or more magazines to make space for the new magazines.

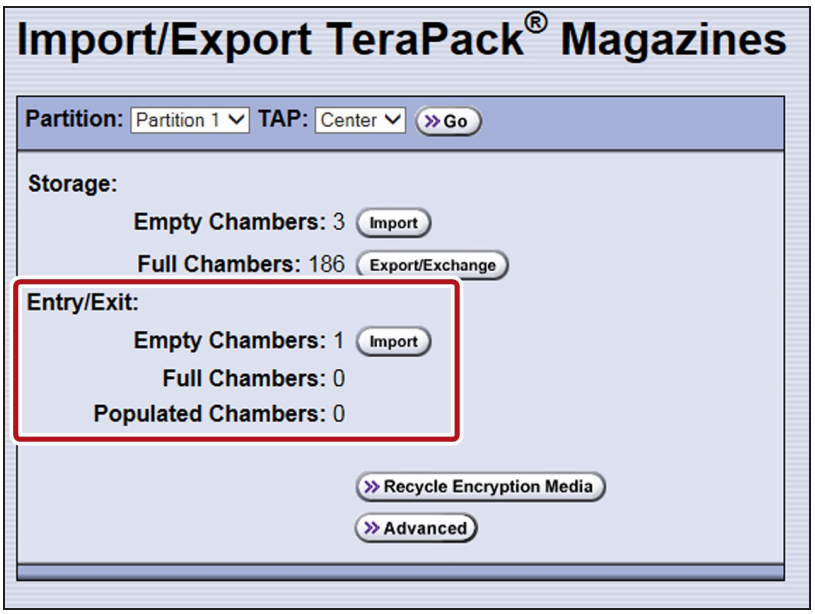


Figure 261 Click **Import** for the Entry/Exit pool.

5. The next steps in the import process depend on which TAP you selected:
   - Center TAP in a TFinity or T950 Library below
   - Center TAP in a T680, T380, or T200 Library on the next page
   - Bulk TAP on page 349

Center TAP in a TFinity or T950 Library

The top TAP door opens and a Feedback Required screen displays instructing you to place a TeraPack in the TAP.

a. Insert a magazine into the tray on the open TAP, making sure that it is oriented with the textured surface on each side toward the outside of the library, as shown in Figure 262 on page 345.

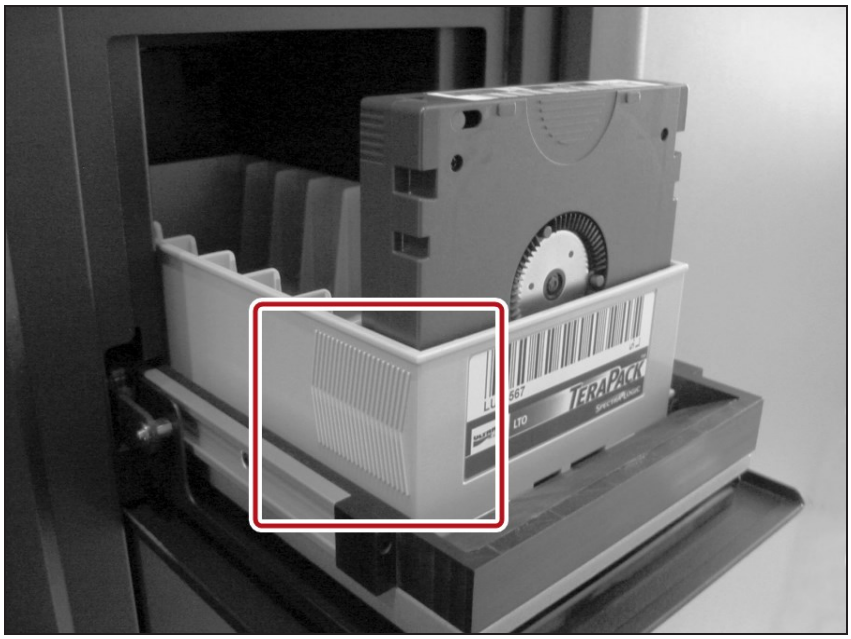


Figure 262 Insert a magazine into the TAP, making sure that it is correctly oriented.

b. Return to the operator panel and select the appropriate option on the Feedback Required screen.

Select...	If...
Continue	You plan to import another magazine after the one currently in the TAP. The import process continues as follows: **1.** The TAP door closes automatically. The TeraPorter (robot) retrieves the magazine from the TAP and moves it to a chamber in the entry/exit pool. **2.** If there are still empty chambers available in the entry/exit pool, the second TAP door opens, ready to accept the next magazine. The TAP doors alternate as you continue to import magazines. **3.** The import process continues as long as there are empty chambers available or until you click **Stop Importing** on the Feedback Required screen. Continue to insert magazines into the TAP, clicking **Continue** after each one. When there are no empty chambers remaining in the entry/exit pool, the process stops automatically and the Import/Export TeraPack Magazines screen displays.
Stop Importing	The magazine you placed in the TAP is the last one you want to import.

Note: If you wait more than 10 minutes to respond, the library times out and displays a message on the operator panel. The TAP door is left open.

Center TAP in a T680, T380, or T200 Library

The top TAP door (T680) or single TAP door (T380 and T200) opens and a Feedback Required screen displays instructing you to place a TeraPack magazine in the TAP.

a. Insert a magazine into the tray on the open TAP, making sure that it is oriented with the textured surface on each side toward the outside of the library, as shown in Figure 262.

The alignment guides on each side of the media pack slide easily into the grooves on either side of the TAP opening. If the media pack does not slide into place easily, remove and reinsert it.

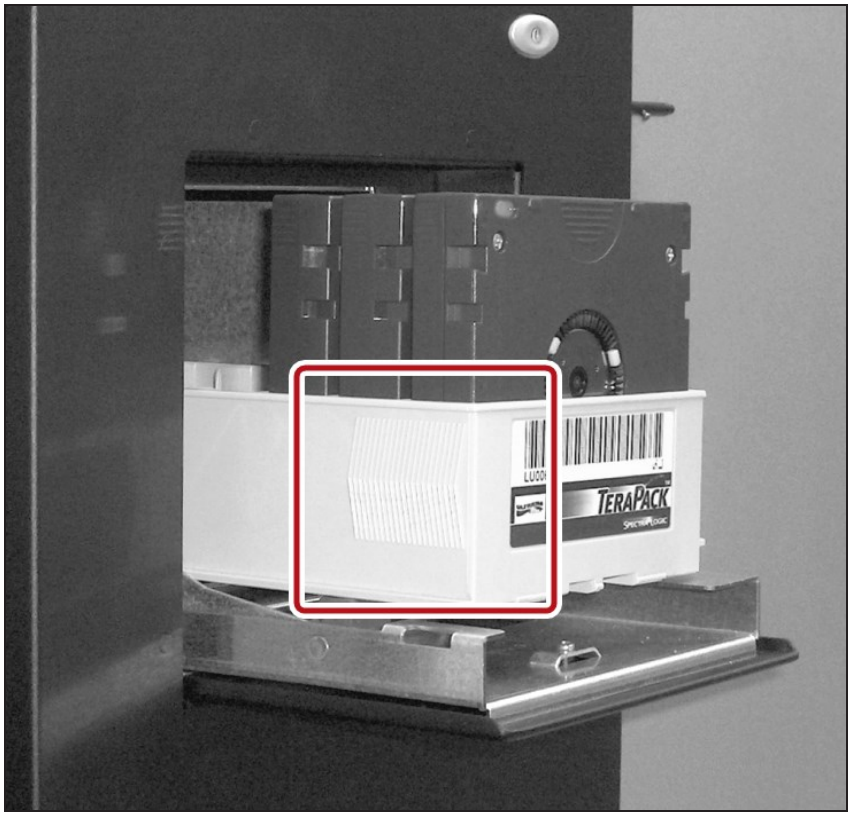


Figure 263 Insert a magazine into the TAP, making sure that it is correctly oriented.

b. Gently raise the TAP door and press it firmly into the latch for approximately one second.

Note: Close the TAP door firmly, but do not use excessive force.

c. Return to the operator panel and select the appropriate option on the Feedback Required screen.

Select...	If...
Continue	You plan to import another magazine after the one currently in the TAP. The import process continues as follows: **1.** After the door is closed, the TeraPorter (robot) retrieves the magazine from the TAP and moves it to a chamber in the entry/exit pool. **2.** If there are still empty chambers available in the entry/exit pool, the TAP door opens, ready to accept the next magazine. **Note:** In a T680 library, the TAP doors alternate as you continue to import magazines. **3.** The import process continues as long as there are empty chambers available or until you click **Stop Importing** on the Feedback Required screen. Continue to insert magazines into the TAP, clicking **Continue** after each one. When there are no empty chambers remaining in the entry/exit pool, the process stops automatically and the Import/Export TeraPack Magazines screen displays.
Stop Importing	The magazine you placed in the TAP is the last one you want to import.

Note: If you wait more than 10 minutes to respond, the library times out and displays a message on the operator panel. The TAP door is left open.

Bulk TAP

If you selected the Left, Right, or LeftAndRight TAP - The Bulk TAP Move Confirmation screen displays a confirmation message with instructions for performing the import operation.

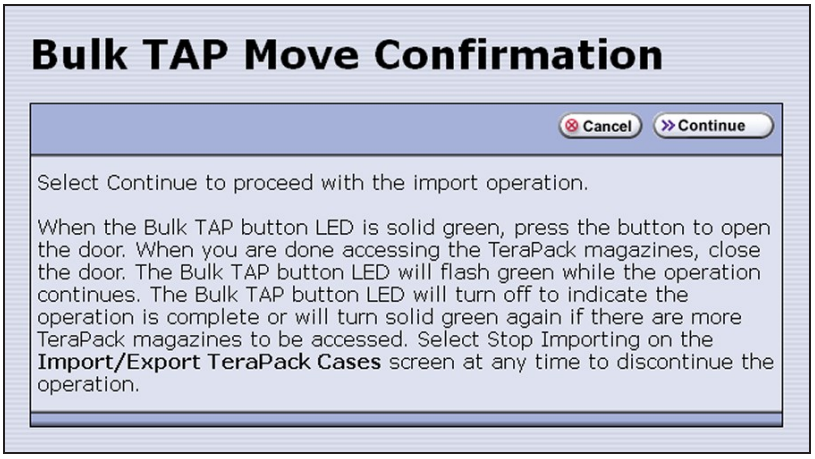


Figure 264 Read the instructions on the Bulk TAP Move Confirmation screen, then click **Continue**.

a. Click **Continue**. The bulk TAP carousel rotates to face the outside of the library.

Note: If you selected **LeftAndRight** TAP and there are fewer than 14 empty chambers available in the destination, only the left bulk TAP rotates to face outward. If you select **LeftAndRight** TAP and more than 14 chambers are available, both bulk TAPs rotate outward.



IMPORTANT If the carousel contains magazines from a previous export or import operation, the library will alert you to remove those magazines. When the door release button LED is solid green, press it to open the bulk TAP door. Remove the magazines, close the door firmly by pressing at the top and bottom, and click **Continue** to restart the import process.

b. When the door release button LED is solid green, press the button to open the bulk TAP door.

Note: If you wait more than 10 minutes to open the door, the LED turns off and the carousel rotates to face the interior of the library. The library considers the import operation complete.



Figure 265 Press the door release button to open the door.

c. Slide one or more TeraPack magazines onto the shelves in the bulk TAP carousel.

CAUTION

When you place a magazine in the bulk TAP, make sure that the textured surface (**1**) on each side of the magazine is toward the inside of the library and that the guides on the sides of the magazine fit into the media guides on the media shelf (**2**), as shown in Figure 266 on page 351. Loading the magazines incorrectly or at an angle can result in damage to the carousel or the robotics.

Notes:

- The correct orientation of the magazines when inserted into the left or right TAP is opposite that for the center TAP.
- You can insert up to 14 magazines at a time.



Figure 266 Insert the magazine into the bulk TAP carousel, making sure that it is correctly positioned.

d. Close the bulk TAP door firmly by pressing at the top and bottom. An audible click indicates that the door is latched closed. The carousel rotates the magazines to the interior of the library and the TeraPorter begins moving the magazines to open chambers in the entry/exit pool. The Import/Export TeraPack Magazines screen refreshes to show that the moves are in progress.

Notes:

- If you fail to close the door within 10 minutes, the import operation times out.
- If you selected **LeftAndRight** TAP, the library starts processing moves as soon as you close one bulk TAP door. The library completes processing moves from the first bulk TAP before starting to process moves for the second bulk TAP.
- If you want to terminate the import operation before it completes, click **Stop Importing** . If there are still magazines in the bulk TAP, you will be instructed to remove them before the next import or export operation.



Figure 267 The Import/Export TeraPack Magazines screen shows that the import process is underway.

e. When a TeraPorter finishes moving all of the magazines out of a bulk TAP, the carousel rotates to face the outside of the library and the door release button LED turns solid green again, indicating that it is ready to for you to load additional magazines. The process described in this section continues until one of the following occurs:

- **You insert fewer than 14 magazines in a bulk TAP —** When the library detects that the bulk TAP door was closed with fewer than 14 magazines inserted, the magazines are imported, if applicable the other bulk TAP is checked and magazines imported, and the operation ends.
- **There are no more empty chambers in the entry/exit pool** — The operation ends when the destination is full. If the entry/exit pool did not contain enough empty chambers to accommodate all of the magazines that you loaded into the carousel, the extra magazines are left in the bulk TAP.
- **You click Stop Importing** — When you click **Stop Importing** the import operation terminates. If there are still magazines in the bulk TAP, you will be instructed to remove them before the next import or export operation.

EXPORT TAPES

Tape media and the data they contain can be removed from the BlackPearl gateway by exporting them. Once tapes are exported from the gateway, they are exported physically from the tape library, and can be imported into another tape library associated with a BlackPearl gateway, or stored off site.

If you use a data policy configured to persist multiple copies of data on tape media, it is helpful to keep one copy of data in your tape library while exporting the second copy. This allows the data to be stored offsite for data protection, while still allowing access to the other copy of the data in the tape library.



IMPORTANT

Do not use the Spectra Logic or supported tape library front panel or RLC connection to move tape cartridges while the tape library is under the control of the BlackPearl gateway.

If you suspect that a tape was exported from the library without being exported from the BlackPearl gateway using the BlackPearl user interface, see What Happens if a User Exports a Tape From the Library Before Exporting the Tape in the BlackPearl User Interface? on page 424

Notes:

- The BlackPearl system Administrator **must** be configured to receive emails with both Informational and Warning message severity to be notified when tape media is exported. This allows the user to retrieve the tape media when it is exported. Do not leave the media in the library Entry/Exit port for long periods of time. Tape media left in the Entry/Exit port may interfere with other automatic tape export operations, or import of new or requested tape media.
- If you plan to export tapes to be used in a non-BlackPearl environment, see Special Considerations for Ejecting Tapes for important information on how to configure your BlackPearl gateway so that tapes written by the gateway are readable in a non-BlackPearl environment.
- Always store tapes exported from the Spectra tape library in TeraPack magazines. When tapes are outside the library, Spectra Logic recommends storing them in magazines with dust covers. See “Storing Cartridges” in your Spectra Logic *Tape Library User Guides* for more information.
- For instructions on storing tape media exported from an IBM TS4500 tape library, see the *TS4500 User Guide*.
- Spectra T50e and T120 libraries must be configured in Standard Entry/Exit Port mode in order for the BlackPearl gateway to automatically export tapes. If your library has only one partition, it is already in Standard Entry/Exit Port mode.

If there is more than one partition, including a cleaning partition, in order for the BlackPearl gateway to automatically export tapes you must delete partitions until only one remains, and then edit the remaining partition to use Standard mode. See your Spectra Logic *Tape Library User Guides* for more information on partition management. To manually export tapes from a T50e or T120 library with multiple partitions, see Export Tapes from a T50e or T120 Library with Multiple Partitions on page 356.

Export a Single Tape

Exporting a tape moves that tape to the Entry/Exit pool of a Spectra Logic tape library, or the I/O slots of an IBM tape library. Any objects on the exported tape are inaccessible until the tape is re-imported into a storage pool.

Tapes are exported one at a time using the BlackPearl user interface. Use the following instructions to export a tape from the BlackPearl gateway.

1. Select **Status > Tape Management** to display the Tape Management screen (see Figure 238 on page 318).
2. Select the tape you want to export, and then select **Action > Export Tape**. The Export Tape dialog box displays.

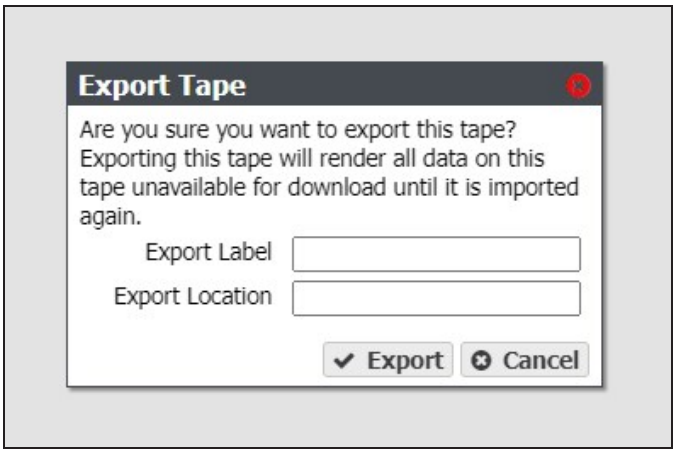


Figure 268 The Export Tape dialog box.

3. If desired, enter information in the **Export Label** and **Export Location** fields. This information is stored in the BlackPearl database and is visible when re-importing the tape into a BlackPearl gateway. You are not required to enter this information.
4. Click **Export**. The tape is marked as exported in the BlackPearl gateway database, and moved to the Entry/Exit pool of a Spectra Logic tape library, or the I/O slots of an IBM tape library.
5. Repeat Step 2 through Step 4 as necessary to export additional tapes.

6. Once you have exported the desired tape(s) in the BlackPearl user interface, use the instructions in Exporting Tape Media from a BlueScale Library on page 362 to export the requested tape media into the Entry/Exit pool of a Spectra Logic tape library associated with the BlackPearl gateway.

Note: For instructions on importing tape media in to the I/O slots of an IBM tape library, see Tape Library User Guides on page 23.

Cancel Tape Export

If you requested a tape export but it has not yet started, you can cancel the export in progress. Any tapes not already moved to the Entry/Exit pool of a Spectra Logic tape library, or the I/O slots of an IBM tape library are left in the storage partition and are usable by the BlackPearl gateway. Any tapes that were moved to the Entry/Exit pool or I/O slots must be exported from the library and re-imported as described in Import Tapes on page 325.

1. Select **Status > Tape Management** to display the Tape Management screen (see Figure 238 on page 318).
2. Cancel the export:
   - To cancel all tape exports, select **Action > Cancel All Tape Exports**.
   - To cancel a single tape export, select the tape for which you want to cancel the export, and then select **Action > Cancel Tape Export**.

Edit Tape Export Information Without Exporting Tape Media

If desired, you can enter information about the export location of a tape cartridge and assign it a label without exporting the tape from the gateway.

Note: You are also asked to enter this information when you export a tape.

1. Select **Status > Tape Management** to display the Tape Management screen (see Figure 238 on page 318).
2. Select the tape you want to export, and then select **Action > Edit**. The Edit Tape dialog box displays.

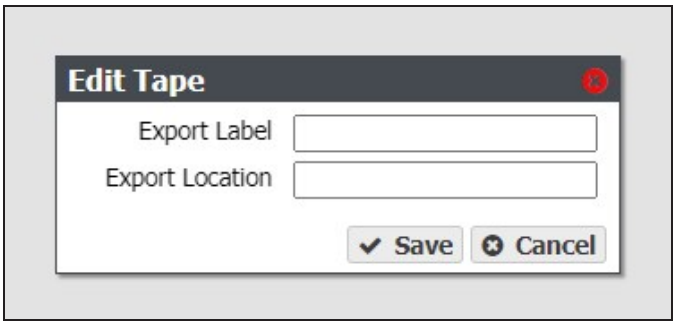


Figure 269 The Edit Tape dialog box.

3. Enter information in the **Export Label** and **Export Location** fields. This information is stored on the BlackPearl database and is visible when re-importing the tape into a BlackPearl gateway.
4. Click **Save**.

Export Tapes from a T50e or T120 Library with Multiple Partitions

If a T50e or T120 library with multiple partitions is associated with a BlackPearl gateway, you cannot use the BlackPearl gateway to export the tapes because of the library's shared Entry/Exit port. In this situation, use the following steps to export tapes.

1. Use the library's front panel to export the tapes. See "Export Specific Cartridges from the Library" in the *Spectra T120 User Guide* or "Create a Move Queue" in the *Spectra T50e User Guide* for instructions.
2. Mark the tapes as exported in the BlackPearl user interface. See Mark Tape as Exported on page 322.

EXPORTING TAPE MEDIA FROM A LUMOS LIBRARY

Use the instructions in this section to export tape media into a TeraPack-based library running the LumOS operating system, including the Spectra Cube and TFinity Plus tape libraries. You must be physically at the tape library to export tape media.

Notes:

- These instructions describe exporting tape media for data storage use. For instructions on exporting/exchanging cleaning media, see your *Library User Guide* for instructions.
- The instructions below assume your tape library was previously configured and is under the control of a BlackPearl Nearline gateway.
- These instructions describe a simplified workflow for exporting tape media for use by a BlackPearl Nearline gateway. For advanced export options, see your *Library User Guide* for instructions.
- For instructions on importing tapes into a BlueScale operating system library, see Exporting Tape Media from a BlueScale Library on page 362.
- For instructions on exporting tapes from a Spectra Stack, T120, and T50e tape libraries, see your *Library User Guide*.

Log Into the User Interface

Use the following steps to log into the library using the front panel touch screen.

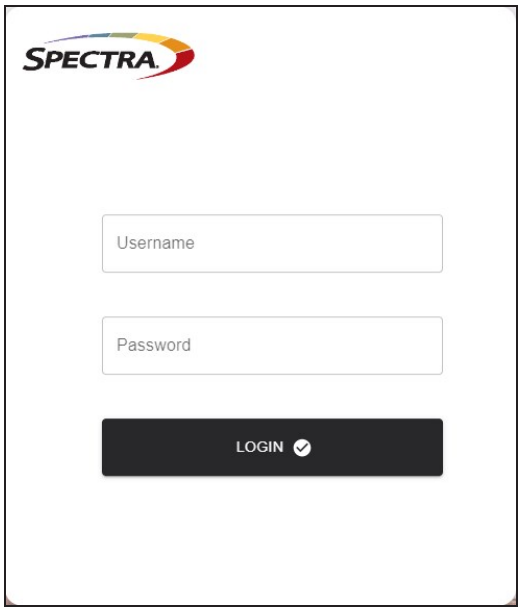


Figure 270 The LumOS Login screen.

1. Enter in the **Username** and **Password**.
2. Click **Login**. The user interface Dashboard screen displays.

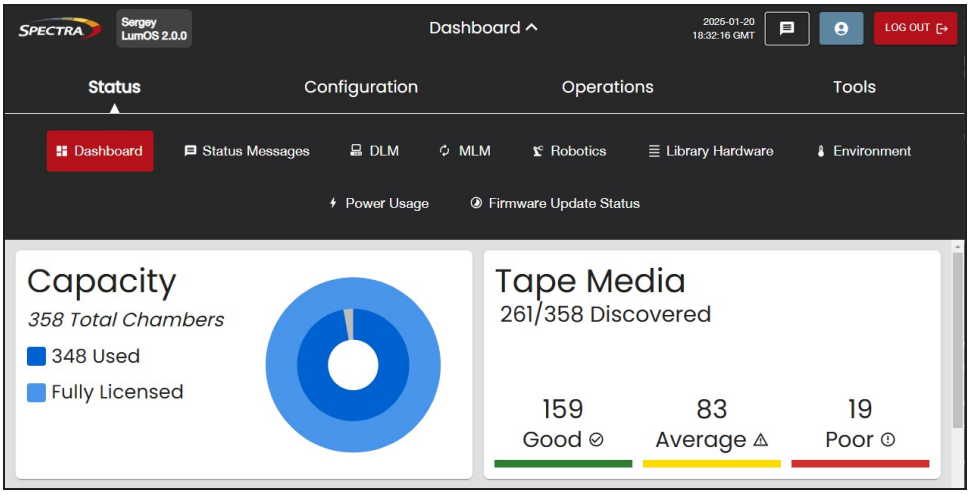


Figure 271 The LumOS user interface Dashboard screen.

Export Magazines - Spectra Cube TAP

1. Select **Operations > Export Media** in the LumOS user interface.

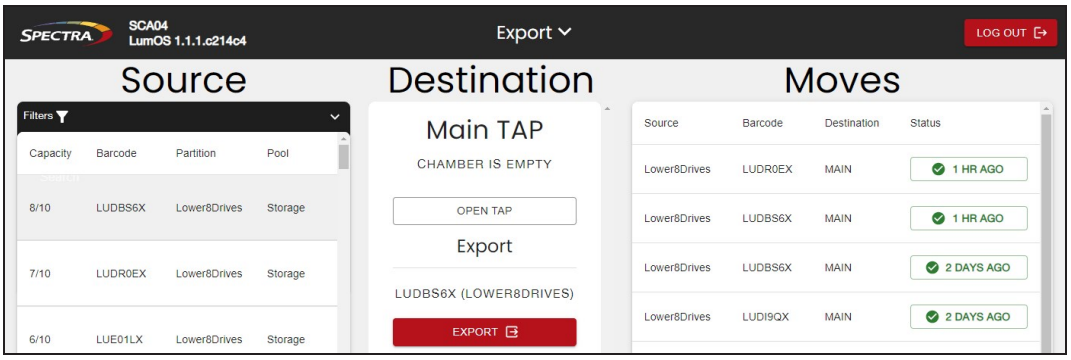


Figure 272 The LumOS Export screen.

2. Select the desired **Magazine** in the **Source** column.
3. Click **Export**.
4. Click **Open TAP** to access the exported magazine. Remove the magazine or desired cartridges from the magazine.
5. Gently push the TAP closed.
6. Click **Close TAP** to complete the export.

Export Magazines - TFinity Plus Center TAP

1. Select **Operations > Export Media** in the LumOS user interface.

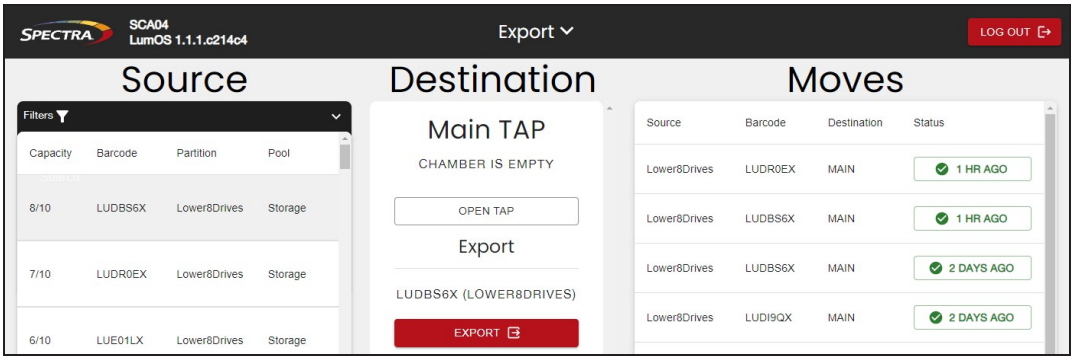


Figure 273 The LumOS Export screen.

2. Select the desired **Magazine** in the **Source** column.
3. Click **Export**.
4. Click **Open TAP** to access the exported magazine. Remove the magazine or desired cartridges from the magazine.
5. Click **Close TAP** to close the TAP.

Export Magazines - TFinity Bulk TAP

1. Select **Operations > Export Media** in the LumOS user interface.

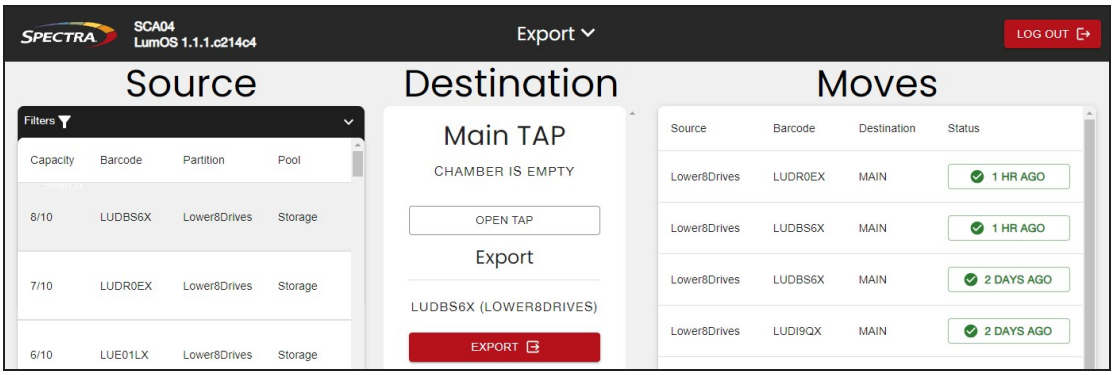


Figure 274 The LumOS Export screen.

2. Select the desired **Magazine**(s) in the **Source** column.
3. Click **Export**.
4. Open the bulk TAP door by clicking **Open TAP** to unlock the door then manually open the door by pressing the button next to the door. The button is solid green when the door is unlocked.

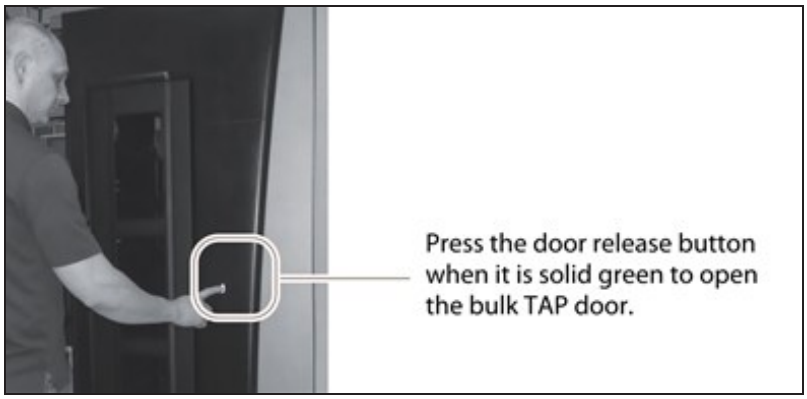


Figure 275 Press the door release button to open the door.

5. Remove the magazine(s) or desired cartridges from the magazine(s).
6. Close the bulk TAP door firmly by pressing at the top and bottom. An audible click indicates that the door is latched closed.

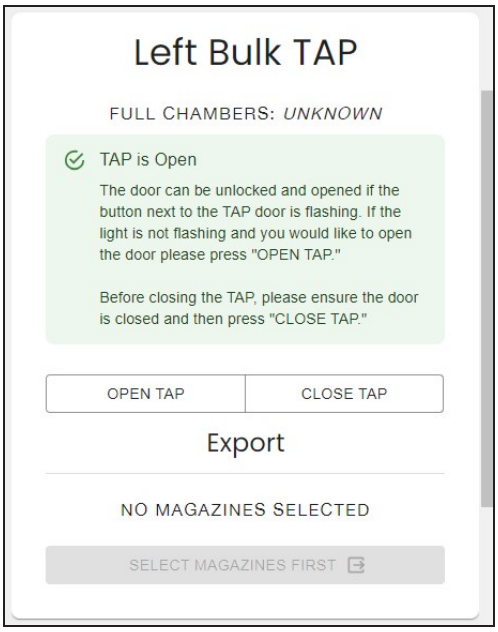


Figure 276 Bulk TAP Dialogue.

7. In the user interface, click **Close TAP**.

EXPORTING TAPE MEDIA FROM A BLUESCALE LIBRARY

Use the instructions in this section to export tape media into a TeraPack-based library running the BlueScale operating system, including the Spectra TFinity, T950, T680, T380, and T200 tape libraries. You must be physically at the tape library to export tape media.

Notes:

- These instructions describe exporting tape media for data storage use. For instructions on exporting/exchanging cleaning media, see your *Library User Guide* for instructions.
- The instructions below assume your tape library was previously configured and is under the control of a BlackPearl Nearline gateway.
- These instructions describe a simplified workflow for exporting tape media for use by a BlackPearl Nearline gateway. For advanced export options, see your *Library User Guide* for instructions.
- For instructions on exporting tapes from a Spectra Stack, T120, and T50e tape libraries, see your *Library User Guide*.

Log Into the User Interface

Use the following steps to log into the library using the front panel touch screen.

1. Select the **User** text box. A cursor appears in the box.

   Note: When using the touch screen on the library operator panel, touch the keyboard icon on the Login screen to activate the soft keyboard on the library's touch screen. Use the stylus or your finger to select fields and to type information using the soft keyboard.

   Touching the keyboard icon again closes the soft keyboard.

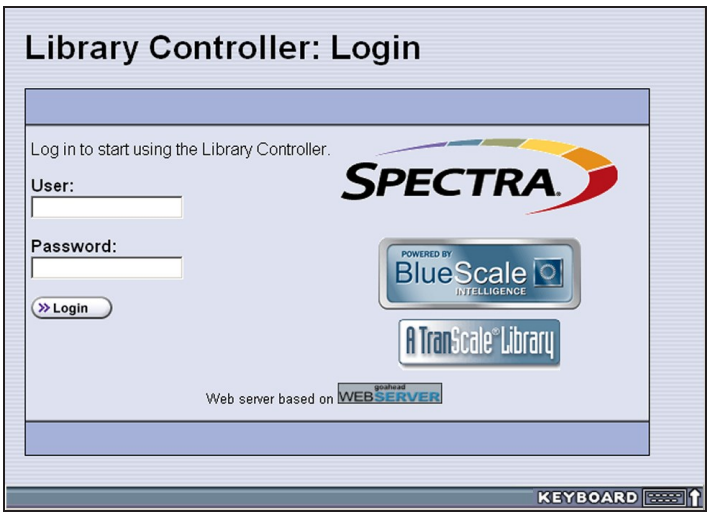


Figure 277 Log into the library using the Library Controller: Login screen.

2. Type your user name (**su** is the default user name for a superuser).
3. Type your password in the **Password** text box. By default, passwords are not configured for the three default users.

4. Click **Login**. The library's General Status screen displays.

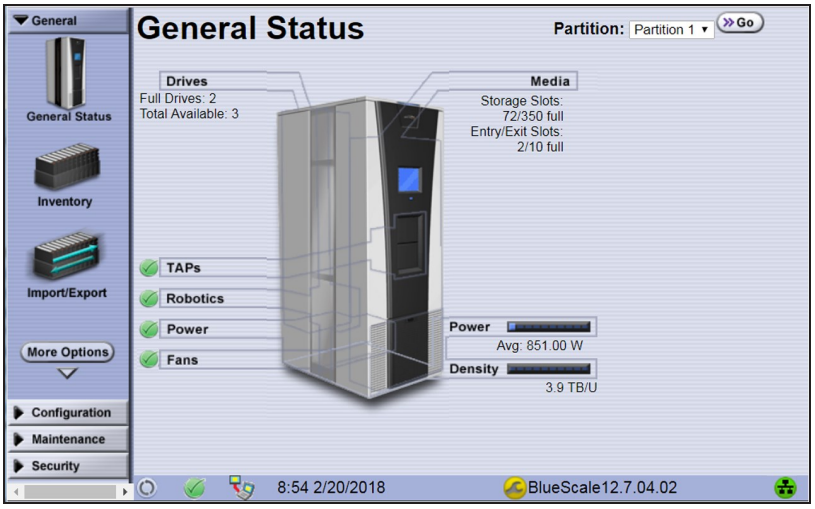


Figure 278 The BlueScale user interface General Status screen for a Spectra TeraPack-based tape library.

Export the Magazines

1. From the toolbar menu, select **General > Import/Export**. The Import/Export TeraPack Magazines screen displays.
2. Use the **Partition** drop-down menu to select the partition from which you want to export tapes, and the **TAP** drop-down menu to select the TAP (TeraPack Access Port) you want to use to export tapes.

Select this TAP...	If you want to use...
Center	The TAP located in the main frame. • TFinity, T950, and T680 libraries feature a double TAP. • T380 and T200 libraries feature a single TAP.
Left	The bulk TAP located in the bulk TAP service frame on the left end of the library, if present.
Right	The bulk TAP located in the bulk TAP service frame on the right end of the library, if present.
LeftAndRight	Both the bulk TAP located in the bulk TAP service frame on the left end of the library, and the bulk TAP located in the bulk TAP service frame on the right end of the library.

3. Click **Go**. The Import/Export TeraPack Magazines screen refreshes to show the current status of the chambers assigned to the selected partition.

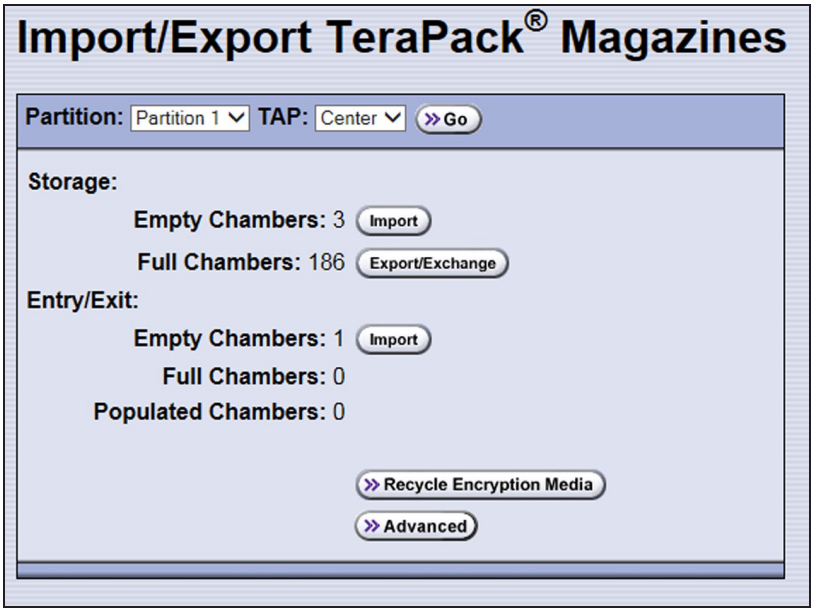


Figure 279 Select the partition and the TAP.

4. Under Entry/Exit, click the **Export/Exchange** button.

IMPORTANT Only export tape cartridges from the Entry/Exit port. The BlackPearl system controls the movement of tape media inside the library.

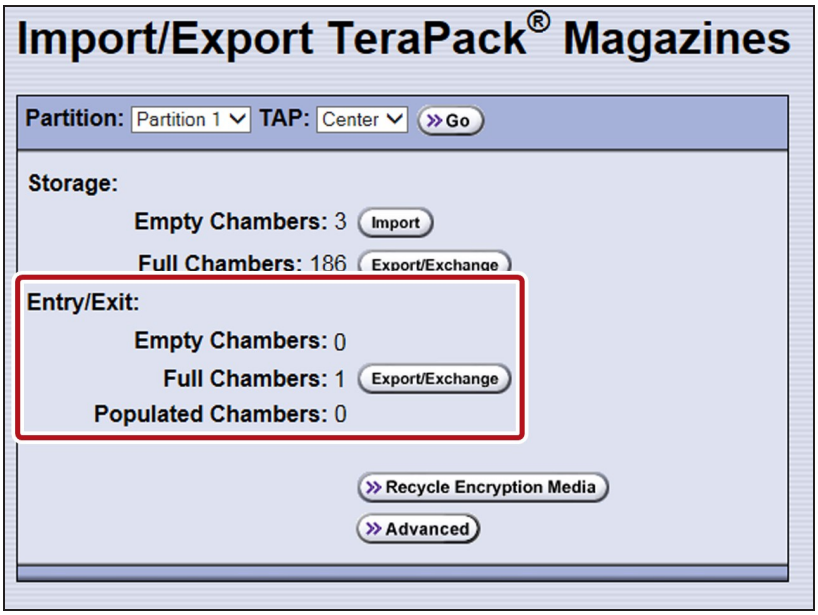


Figure 280 Click **Export/Exchange** for the Entry/Exit pool.

5. The next steps depend on which TAP you selected.

If you selected the Center TAP

a. A TeraPorter retrieves a magazine from the specified pool and places it in the center TAP. The TAP door opens and a Feedback Required screen displays.

b. Remove the magazine from the open TAP and set it aside.

c. If you are exporting media from a TFinity or T950 library, continue to Step d. If you are exporting tape media from a T680, T380, or T200 tape library, gently raise the TAP door and press it firmly into the latch for approximately one second.

Note: Close the TAP door firmly, but do not use excessive force.

d. Return to the operator panel and select the appropriate option on the Feedback Required screen.

Note: If you wait more than 10 minutes to respond, the library times out and displays a message on the operator panel. For TFinity and T950 libraries, the TAP door is left open.

Select...	If...
Continue	You want to export another magazine. The process continues as follows: 1. After the TAP door closed either manually or automatically, the TeraPorter retrieves the next magazine and delivers it to the center TAP. **Note:** On TFinity, T950, and T680 libraries, the TAP doors alternate as you continue to export magazines. 2. The export process continues as long as there are magazines in the entry/exit pool, or until you click **Stop Exporting** on the Feedback Required screen. Continue to remove the magazines from the TAP and click **Continue** after each one. When all of the magazines in the Entry/Exit pool have been exported, the process stops automatically and the Import/Export TeraPack Magazines screen displays.
Stop Exporting	The magazine you removed from the TAP is the last one you want to export.

If you selected the Left, Right, or LeftAndRight TAP

a. The Bulk TAP Move Confirmation screen displays a message with instructions for performing the export operation.



IMPORTANT If the carousel contains magazines from a previous export or import operation, the library will alert you to remove those magazines. When the door release button LED is solid green, press it to open the bulk TAP door. Remove the magazines, close the door firmly by pressing at the top and bottom, and select **Continue** to restart the export process.

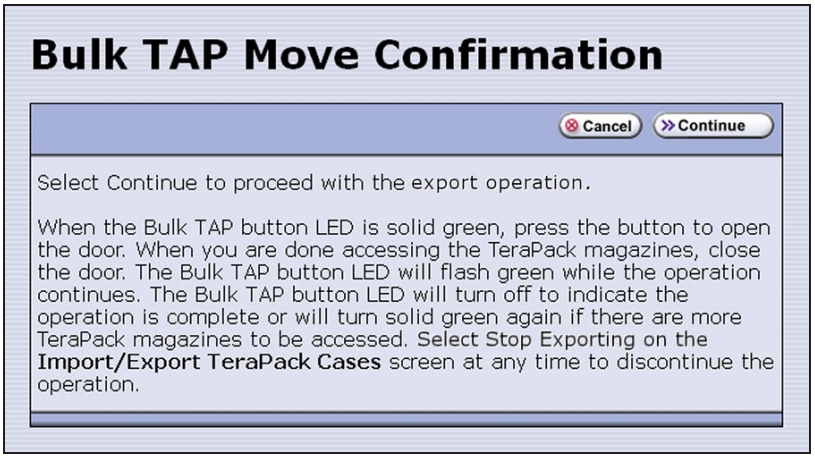


Figure 281 Read the instructions on the Bulk TAP Move Confirmation screen, then click **Continue**.

Click **Continue**. The TeraPorter retrieves magazines from the entry/exit pool and places them in the bulk TAP.

Note: If you selected **LeftAndRight** TAP, and there are fewer than 14 magazines to export, all of the magazines are moved to the left bulk TAP. If you selected **LeftAndRight** TAP and there are more then a 14 magazines to export, the magazines are distributed as evenly as possible between the two bulk TAPs.

b. The Import/Export TeraPack Magazines screen refreshes to show that the moves are in progress.



Figure 282 The Import/Export TeraPack Magazines screen shows that the export process is underway.

Note: Click **Stop Exporting** on the Import/Export TeraPack Magazines screen to end the current export operation. If there are magazines in the bulk TAP, you will be instructed to remove them before the next import or export operation.

c. When all of the magazines have been retrieved or when a bulk TAP is full, the carousel rotates to face the outside of the library and the door release button LED turns solid green. Press the button to open the bulk TAP door.

Note: If you wait more than 10 minutes to open the door, the library considers the export operation complete. The LED turns off and the carousel rotates to face the interior of the library. When you attempt the next import or export operation using the bulk TAP, the library will require you to remove any magazines in the carousel before you can proceed.



Figure 283 Press the door release button to open the door.

d. Remove the TeraPack magazines from the carousel(s) and set them aside.

e. Close the bulk TAP door firmly by pressing at the top and bottom. An audible click indicates that the door is latched closed.

Note: If you fail to close the door within 10 minutes, the export operation times out.

f. If the bulk TAP could not accommodate all of the magazines in the entry/exit pool, the TeraPorter moves the next set of magazines from the entry/exit pool to the carousel. The process continues as long as there are magazines in the entry/exit pool. When the process stops, the door release button LED turns off, the carousel rotates to face the interior of the library, and the Import/Export TeraPack Magazines screen displays.

Chapter 9 - Maintaining the BlackPearl Nearline Gateway

This chapter describes the maintenance procedures for the Spectra BlackPearl Nearline Gateway.

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DATA INTEGRITY VERIFICATION - DISK MEDIA

The BlackPearl gateway allows you to perform on-demand data integrity verifications on any disk pools connected to the gateway, including the internal disk pools containing the BlackPearl cache and database. Performing a data integrity verification on a disk pool is useful when you want to ensure the data on the disk pool is stored correctly.

Data integrity verification is a sector by sector check of the entire storage pool, not just the data contained on the pool. The duration of a data integrity verification varies based on the size of the disk pool, and in some cases can take a very long time to complete.

Use the instructions in this section to perform a data integrity verification on a disk pool.

1. From the menu bar, select **Support > Tools > Data Integrity Verification.** The Data Integrity Verification screen displays.

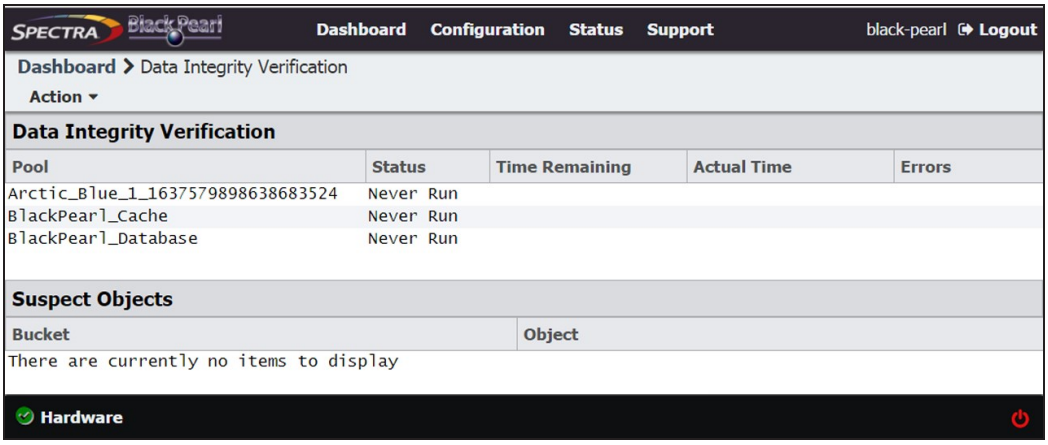


Figure 284 The Data Integrity Verification screen.

2. Select the disk pool for which you want to start the data integrity verification, and select **Action > Start.** A confirmation screen displays.

Note: While the verification is in progress, the disk pool may experience degraded performance. However, client access and rebuilds have priority over data integrity verification.

3. Click **Start Data Verification**.

CAUTION

In the event that the data integrity verification detects suspect objects they are listed in the Suspect Objects pane. If possible, retrieve the object from another storage domain, delete the object from the gateway and then PUT the object again. delete and then reimport the object, The affected files cannot be retrieved from the storage pool, and may need to be transferred to the BlackPearl gateway again, if the data policy did not specify multiple copies of the data. If you do not have copies of the affected files on your host or another location, they are lost.

Cancel Data Integrity Verification

If desired, you can stop a data integrity verification while it is in progress.

1. From the menu bar, select **Support > Tools > Data Integrity Verification.** The Data Integrity Verification screen displays.
2. Select the pool for which you want to stop verification in the Data Integrity Verification screen, and then select **Action > Cancel**.
3. A confirmation screen displays. Click **OK** to stop the verification.

DATA INTEGRITY VERIFICATION - TAPE MEDIA

The BlackPearl gateway automatically performs data integrity verification for any tape cartridge that is unchanged for the number of days specified in a given storage domain.

The BlackPearl user interface also allows you to perform an on-demand data integrity verification on any data tape cartridge present in the tape library connected to the gateway. Performing a data integrity verification on a tape cartridge is useful when you want to ensure the data on the tape is stored correctly. Spectra Logic recommends verifying any tape you plan to export from your BlackPearl gateway and store off-site.

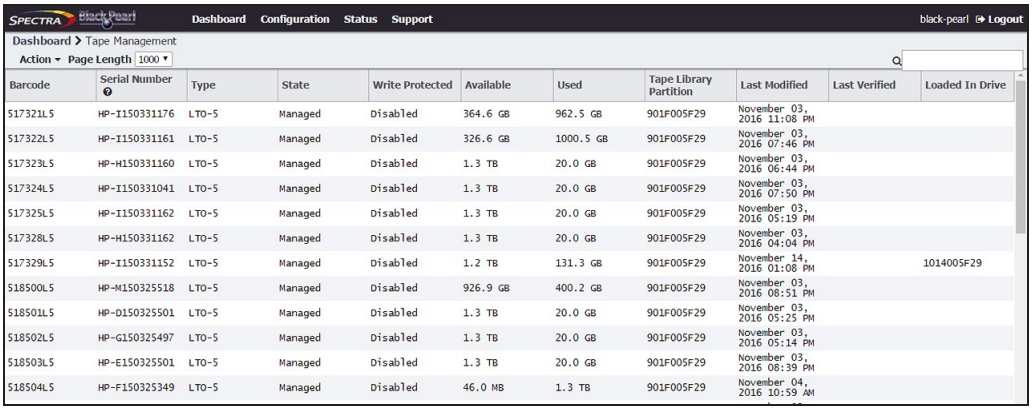
You can configure the gateway to verify the entire tape, or a specified percentage of the total reported capacity of the tape cartridge. If you specify a percentage, the gateway starts the scan the specified percentage of the tape capacity before the EOD (End of Data) marker and ends the scan at the EOD marker. This is useful when you only want to validate the most recent data written to the tape. See Configure the DS3 Service on page 143 for more information.

You can select to verify a single specified tape cartridge, or to verify all tape cartridges using a single operation.

Notes:
- If there are cleaning tapes present in a data partition, they display on the Tape Management screen. However, it is not possible to individually verify a cleaning tape, and cleaning tapes do not undergo data integrity verification if you opt to verify all tapes in a single operation.
- Cleaning tapes in cleaning partitions are not processed by data integrity verification.

Use the instruction in this section to verify data on tape media.

1. From the menu bar, select **Status > Tape Management.** The Tape Management screen displays.



Barcode	Serial Number	Type	State	Write Protected	Available	Used	Tape Library Partition	Last Modified	Last Verified	Loaded In Drive
517321L5	HP-I150331176	LTO-5	Managed	Disabled	364.6 GB	962.5 GB	901F005F29	November 03, 2016 11:08 PM		
517322L5	HP-I150331161	LTO-5	Managed	Disabled	326.6 GB	1000.5 GB	901F005F29	November 03, 2016 07:46 PM		
517323L5	HP-H150331160	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 06:44 PM		
517324L5	HP-I150331041	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 07:50 PM		
517325L5	HP-I150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:19 PM		
517328L5	HP-H150331162	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 04:04 PM		
517329L5	HP-I150331152	LTO-5	Managed	Disabled	1.2 TB	131.3 GB	901F005F29	November 14, 2016 01:08 PM		1014005F29
518500L5	HP-M150325518	LTO-5	Managed	Disabled	926.9 GB	400.2 GB	901F005F29	November 03, 2016 08:51 PM		
518501L5	HP-D150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:25 PM		
518502L5	HP-G150325497	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 05:14 PM		
518503L5	HP-E150325501	LTO-5	Managed	Disabled	1.3 TB	20.0 GB	901F005F29	November 03, 2016 08:39 PM		
518504L5	HP-F150325349	LTO-5	Managed	Disabled	46.0 MB	1.3 TB	901F005F29	November 04, 2016 10:59 AM		

Figure 285 The Tape Management screen.

2. To verify data on an individual tape, select the tape in the Tape Management screen, and then select **Action > Verify Tape**. To verify data on all tapes in the tape library, select **Action > Verify All Tapes.**

Note: The time required to **Verify All Tapes** varies based on the number of tapes in the library. Large libraries can take a very long time to complete the verification.

A confirmation window displays. Click **Verify** to begin the data integrity verification.



CAUTION

In the event that the data integrity verification fails, contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7) for assistance in determining the affected files on the tape cartridge. The affected files cannot be retrieved from the tape cartridge, and may need to be transferred to the BlackPearl gateway again, if the data policy did not specify multiple copies of the data. If you do not have copies of the affected files on your host or another location, they are lost.

Cancel Tape Media Verification

If desired, you can cancel queued data integrity verification. Only tapes currently queued for data integrity verification are canceled. Any tapes undergoing verification when the cancel command is issued will complete the verification process.

1. From the menu bar, select **Support > Tools > Data Integrity Verification.** The Data Integrity Verification screen displays.
2. Select the tape for which you want to cancel verification in the Tape Management screen, and then select **Action > Cancel Tape Verification**.

   Note: To stop verification on all tapes in the tape library, select **Action > Cancel All Tapes Verifications.**
3. A confirmation screen displays. Click **OK** to stop the tape verification(s).

INITIATE RSC BACKUP

The replicated system configuration backup stores the current configuration of all settings for the BlackPearl gateway on a storage pool present in the gateway. This backup occurs automatically each time you create a storage pool, or once every seven days. If you make major changes to your BlackPearl gateway, Spectra Logic recommends that you backup the configuration manually.

Use the instructions in this section to manually backup the replicated system configuration.

1. From the menu bar, select **Support > Tools > Data Integrity Verification.** The Data Integrity Verification screen displays (see Figure 284 on page 372).
2. Select **Action > Initiate RSC Backup.** A confirmation screen displays.
3. Click **Initiate RSC Backup** to manually backup the current gateway configuration.

ACCESS THE TECHNICAL SUPPORT PORTAL

The Spectra Logic Technical Support portal provides access to the Knowledge Base, the current version of BlackPearl software for the gateway, and additional service and support tools. You can also open or update a support incident and upload log files.

Create an Account

Access to User Guides and compatibility matrices does not require you to create an account. You must create a user account and log in to access Release Notes or repair documents, to download the latest version of BlackPearl software, or to open a support ticket.

Note: If you own multiple Spectra Logic products, the serial numbers for all products are associated with your account. If you do not see the serial numbers for all of your products when you log in, contact Technical Support (see Contacting Spectra Logic on page 7).

1. Access the Technical Support portal login page at *support.spectralogic.com*.
2. On the home page, click **create an account**.

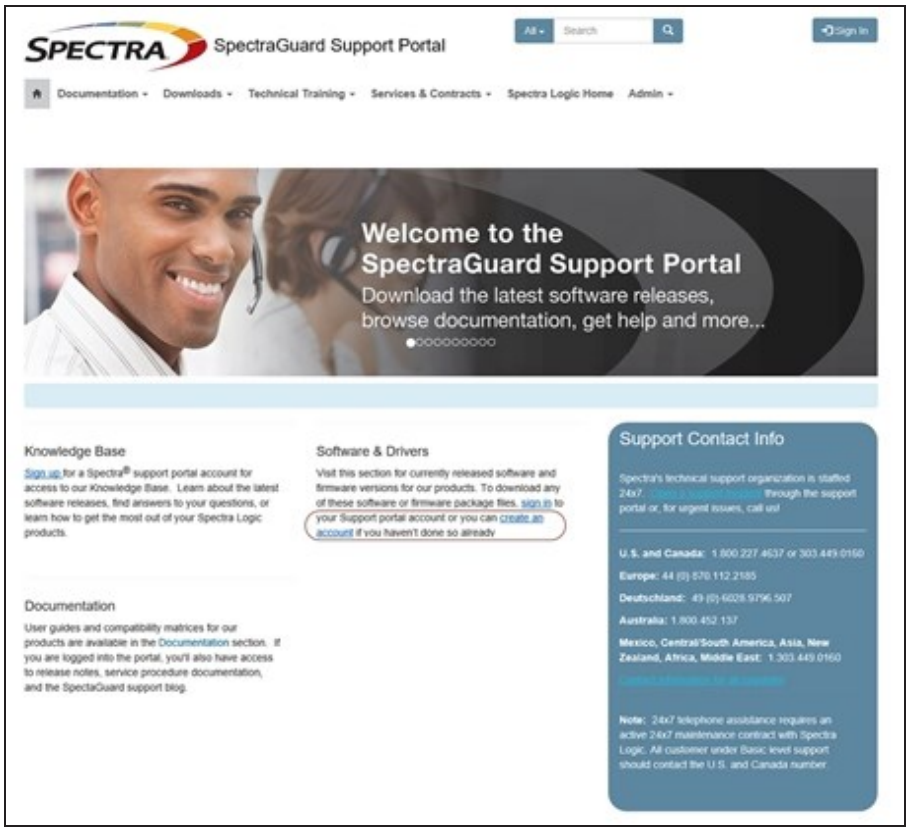


Figure 286 The Spectra Logic Technical Support portal home page.

3. Enter your registration information. Your account is automatically associated with the serial numbers of all Spectra Logic products owned by your site.

- If you have an invitation, follow the link and enter the invitation code.

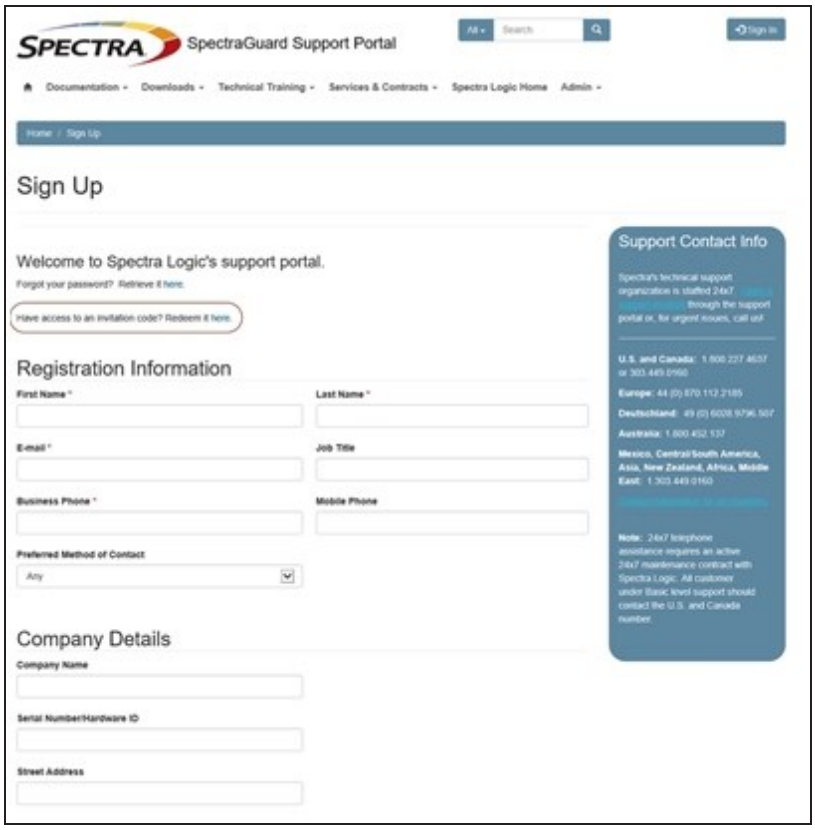


Figure 287 Follow the link to enter your invitation code or enter your registration information.

- If you do not have an invitation, enter the requested information to create your account. When you are finished, click **Sign Up**.

When the account is approved, you receive an email with a link to setup your initial password. Use your email address and the password provided in the email to log in to your account. After you log in, you can change your password if desired.

Log Into the Portal

Access the Technical Support portal login page at *support.spectralogic.com*. Use your email address and password to log into the Technical Support Portal.

CONFIGURE AUTOMATED SOFTWARE UPLOAD

Automated Software Upload is a feature that allows the gateway to periodically check a specified server to determine if updated software is available for the gateway. The feature can also be used to automatically download the updated software package to the gateway.

Note: You must have a current software update key entered in the gateway you want to configure to use Automated Software Upload. See Manually Enter Activation Keys on page 231 for more information.

Use the instructions in this section to configure Automated Software Upload.

1. From the menu bar, select **Support > Software.** The Software screen displays.
2. Select **Action > Edit Automated Software Upload**. The Automated Software Upload dialog box displays.

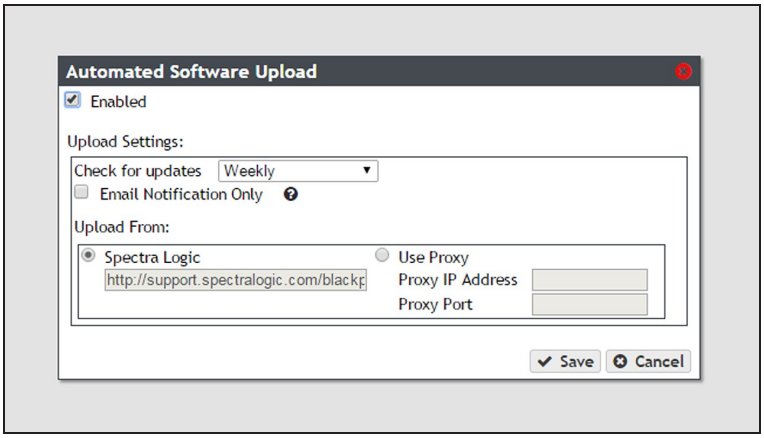


Figure 288 The Automated Software Upload dialog box.

3. Select the **Enabled** check box to enable the feature.
4. Use the drop-down menu to select the **Check for updates** frequency.
5. Optionally, select the **Email Notifications Only** check box to only receive an email when an updated software package is available instead of automatically downloading the file.
6. Select either **Spectra Logic** or **Use Proxy** as the **Upload From** location.

IMPORTANT Spectra Logic recommends using the **Spectra Logic** package server.

If you select **Use Proxy**, enter the following information:

- **Proxy IP Address**—Enter a valid IPv4 address.
- **Proxy Port**—Enter the port used to access the proxy server.

7. Click **Save**.

UPDATE THE SOFTWARE

Some problems with the BlackPearl gateway may be fixed by updating the gateway's software. Spectra Logic provides complete support for the most current release of software and one revision back. Customers using previously released software packages are asked to update to the current release as soon as possible.

Note: You must have a current software update key entered in the gateway you want to update. See Manually Enter Activation Keys on page 231 for more information.

If Automated Software Upload is enabled, the gateway sends an email to all users configured to receive Warning or Informational emails (see Configure Mail Recipients on page 405) and posts a system message to the Messages screen. If configured to do so, the gateway also downloads the updated software.

The method used to update the gateway depends on if the Automated Software Upload feature is enabled or not, and if enabled, whether it is configured to download the updated software.

- If the update package downloaded automatically, skip to Install the Update on page 384.
- If you were notified that an update is required, but the update did not download automatically, skip to Download and Stage the Updated Software on page 383.
- If you do not know if the gateway needs an update installed, continue with Check the Current Software Version below.

Considerations for Updating to BlackPearl OS 5.4

If your BlackPearl Nearline gateway includes a tape library, please read the below before upgrading to BlackPearl OS 5.4.x or later.

The BlackPearl system now enumerates the ports in Fibre Channel HBAs to resolve certain issues. As a result of this, the second byte of the WWPN for the BlackPearl Fibre Channel HBAs increments by 1.

For example, if a current HBA WWPN is

WPN 5**0**:00:e1:11:c8:10:e0:b6

it would change to

WPN 5**1**:00:e1:11:c8:10:e0:b6



IMPORTANT When upgrading to OS 5.4.x or later, if you connect to a tape library through a fabric switch which has zoning configured to use WWPNs, make sure to update the switch zoning configuration to include the updated HBA WWPNs. This zoning configuration update must be done prior to upgrading the BlackPearl system to avoid a forced full tape inspection of all tape media.

Prior to upgrading, on your fabric switch, change the WWPN for each HBA port to the WWPN currently used by the drives and tape library.

Check the Current Software Version

Use the following steps to determine the current software version running on your BlackPearl gateway.

1. From the menu bar, select **Support > Software.** The Software screen displays.
2. The current software version is listed next to **Current Version** in the Software Update pane.

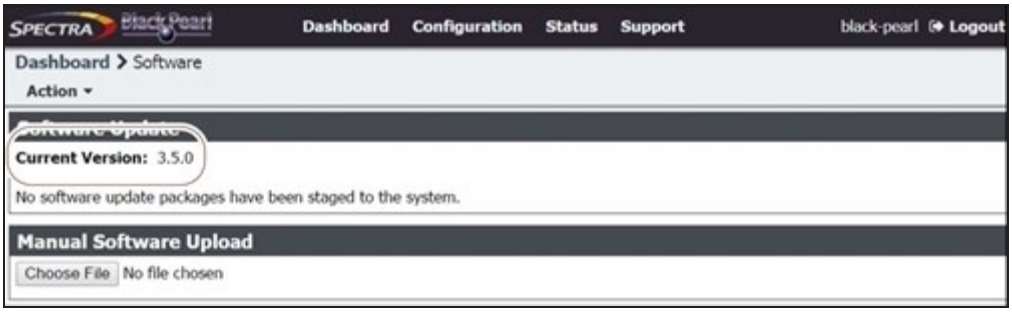


Figure 289 The current BlackPearl software version.

Check the Currently Released Software Version

Follow these steps to check the currently recommended BlackPearl software version:

1. Log into your user account on the Technical Support portal at *support.spectralogic.com*.

   Note: See Create an Account on page 377 for information about creating an account and accessing the Technical Support portal.

2. Select **Downloads > Product Software**.

3. On the Product Software page, locate the BlackPearl gateway in the **Spectra Product** column. The currently released BlackPearl software version is listed in the **Current Version** column.

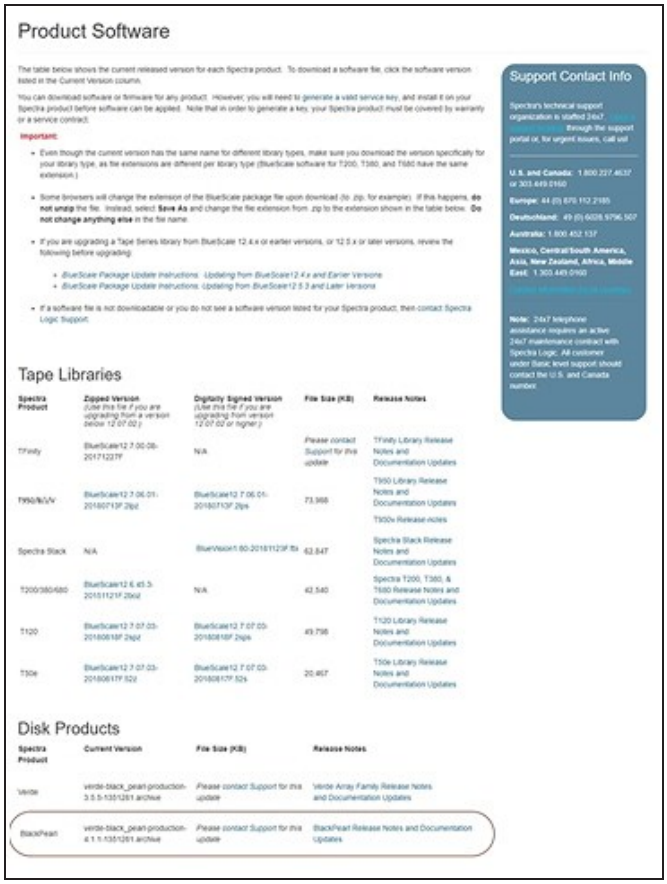


Figure 290 The Product Software screen.

4. Compare the Current Version available for the BlackPearl gateway to the version installed on the gateway.

Download and Stage the Updated Software

Use the instructions in this section to download and stage the updated software for the BlackPearl gateway.

1. Log into your account on the Technical Support portal at *support.spectralogic.com*.
2. Select **Downloads > Product Software**. The Product Software Screen displays.

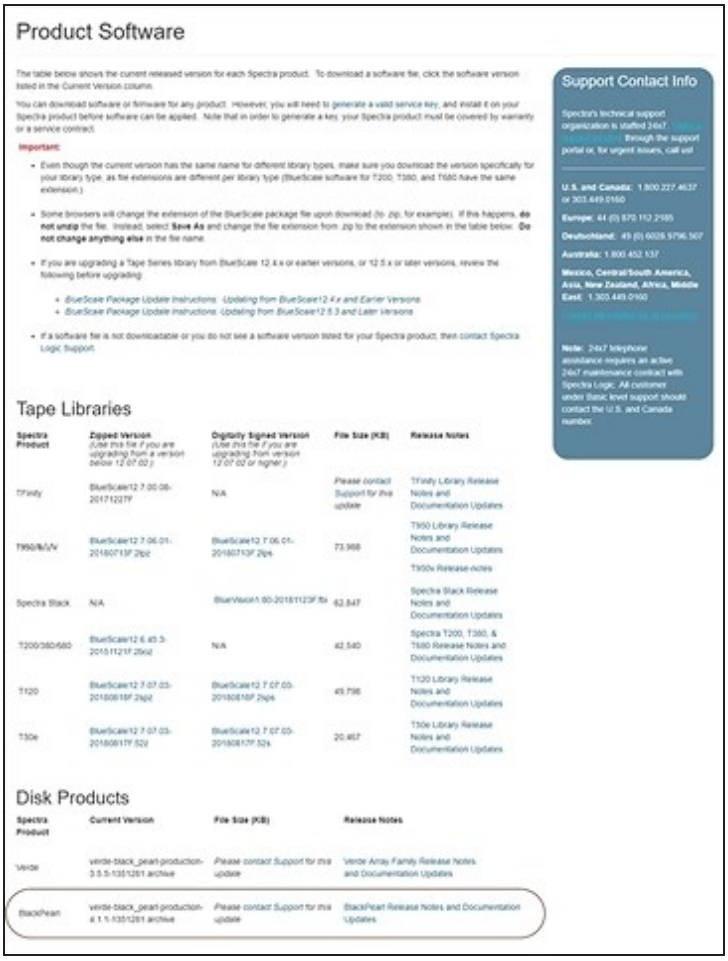


Figure 291 The Product Software screen.

3. Locate the BlackPearl gateway in the **SpectraProduct** column. The currently released BlackPearl software version is listed in the **Current Version** column.
4. Click the name of the BlackPearl package. The package begins downloading through your web browser. Do not unzip the downloaded file.

5. From the BlackPearl menu bar, select **Support > Software** to display the Software screen. Click **Choose File.** Using your web browser, browse to the location of the update file and select the file to upload. The file is staged to the gateway.

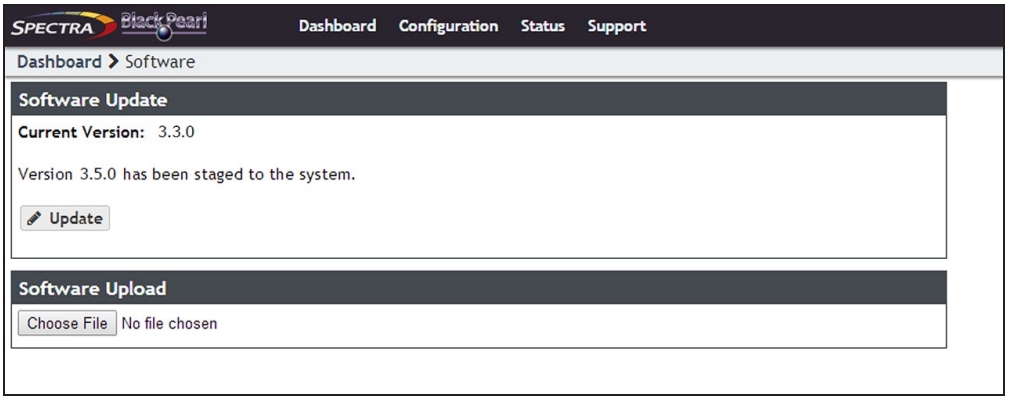


Figure 292 The Software Update screen with an available software package listed.

Install the Update

1. Discontinue all file storage operations on the BlackPearl gateway. The gateway automatically reboots as part of the update process.
2. From the menu bar, select **Support > Software** to display the Software screen. The Software screen displays with the software upload file staged to the gateway.

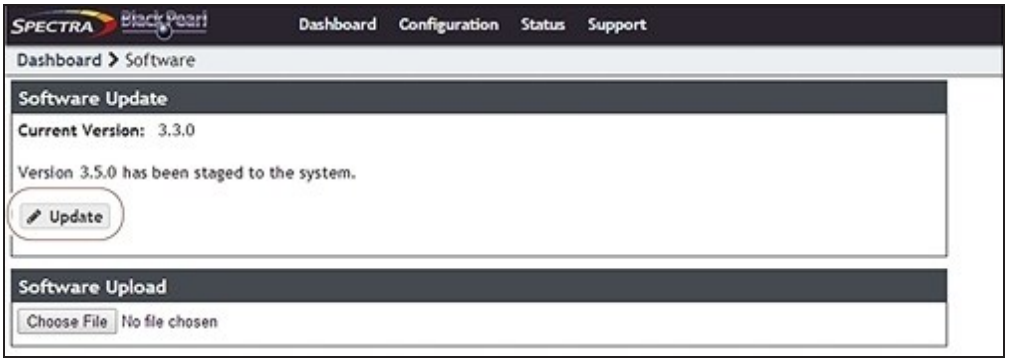


Figure 293 The Software Update screen with a software package staged to the gateway.

3. Click **Update**. A progress bar shows the progress of the update.

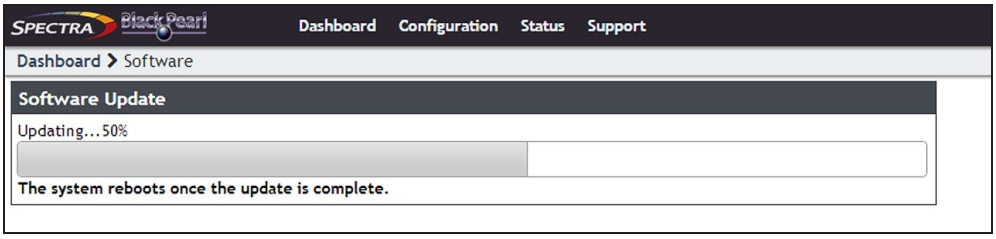


Figure 294 The Software Update screen showing the progress of an update.

4. When the update is complete, the BlackPearl gateway automatically reboots to begin using the latest software.
5. Restart file storage operations.

INSTALLING DATA DRIVES

Use the following instructions to add new drives to a BlackPearl chassis.

Ensure ESD Protection

The working environment for the chassis must be free of conditions that could cause electrostatic discharge (ESD). To protect the chassis from ESD, follow these procedures when installing, repairing, or testing the chassis:

- Place a static protection mat on the work surface used while removing and installing system components. Use a 1-megohm resistor to ground the static protection mat.
- Wear a static protection wrist band or grounding foot strap whenever you handle system components that are removed from their anti-static bags. Connect the wrist band to the static protection mat or to other suitable ESD grounding.
- Keep all electronic components in anti-static bags when not in use.



CAUTION

Any damage to a BlackPearl chassis caused by failure to protect it from electrostatic discharge (ESD) voids the BlackPearl chassis' warranty. To protect the drives from damage:

- Wear an anti-static wristband, properly grounded, throughout the procedure. If a wristband is not available, touch a known grounded surface, such as the unpainted metal chassis.
- Leave the drive in its anti-static bag until you are ready to install it.
- Do not place the un-bagged drive on any metal surfaces.

Select the instructions for your chassis:

- Install a Drive in a Gen3 H Series Chassis.
- Install a Drive in a Gen2 S Series Chassis.
- Install a Drive in a Gen2 V Series Chassis on page 394
- Install a Drive in a Gen2 X Series Chassis on page 395
- Install a Drive in a Gen1 Chassis on page 397

Install a Drive in a Gen3 H Series Chassis

Install Data Drives

Use the instructions in this section to replace a SAS drive in the BlackPearl H Series chassis.

1. Remove the front bezel.
   a. Using one hand, press and hold the tab on the left-hand side of the chassis.

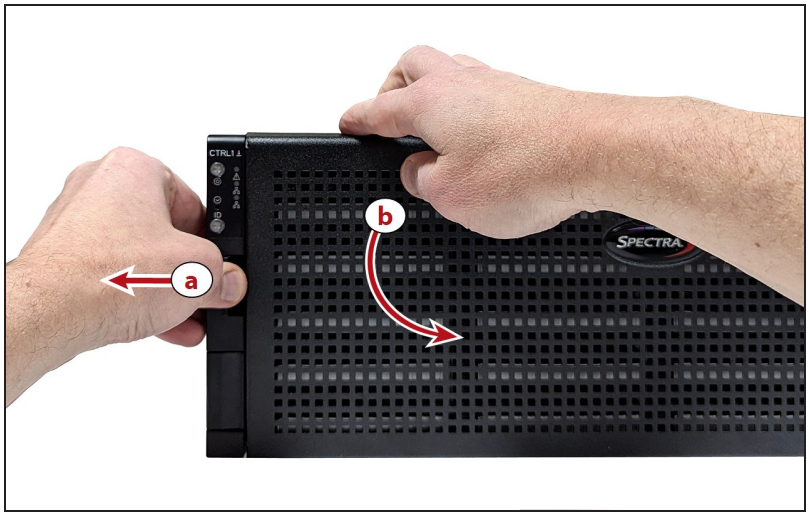


Figure 295 Remove the front bezel.

   b. Use your other hand to pull the faceplate away from the chassis.
2. Press the locking tab on the left side of the sled you want to remove to extend the handle.

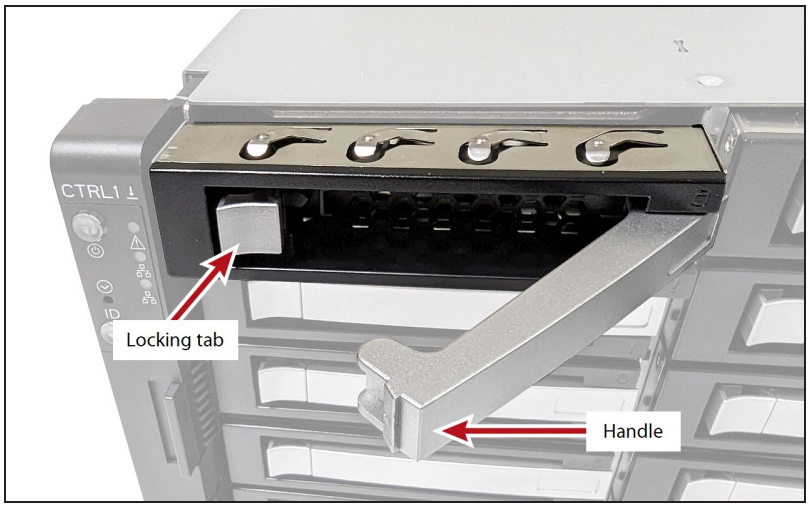


Figure 296 Unlock the drive sled.

3. Pull the handle to remove the drive sled from the chassis.
4. Remove the drive from the anti-static bag.
5. With the front of the drive sled facing you, insert the right side of the drive into the sled. PEMs on the right side of the sled insert into the screw holes in the side of the drive.



Figure 297 Screw holes in drive.

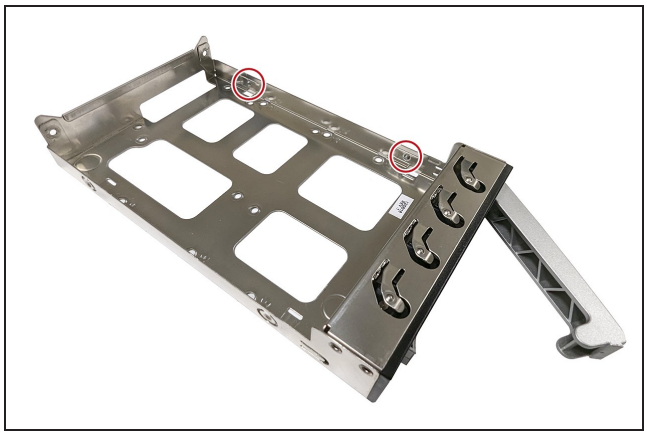


Figure 298 PEMs on right side of sled.

6. Rotate the left side of the drive down into the sled until it snaps into place.



Figure 299 Unlock the drive sled.

7. Slide the drive sled all the way into the chassis, then rotate the sled handle towards the chassis until it locks into place.



Figure 300 Insert drive into chassis.

8. Attach the front bezel.
    a. Orient the front bezel with the Spectra logo upright and facing you.
    b. Insert the tabs on the right side of the chassis power control faceplate into the slots on the right side of the front bezel.

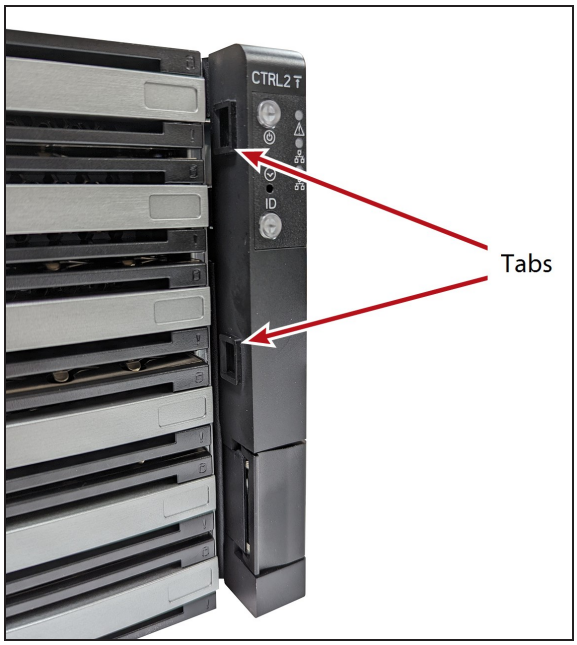


Figure 301 Tabs on the side of power control.

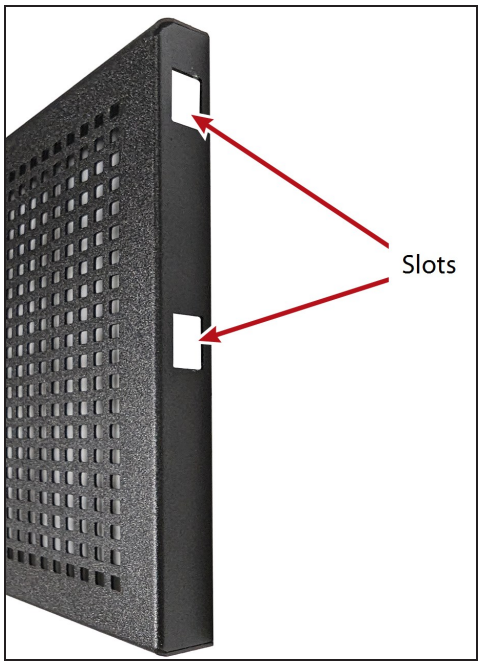


Figure 302 Slots in side of front bezel.

c. Rotate the left side of the front bezel towards the chassis until the tab on the left side of the chassis snaps into place.

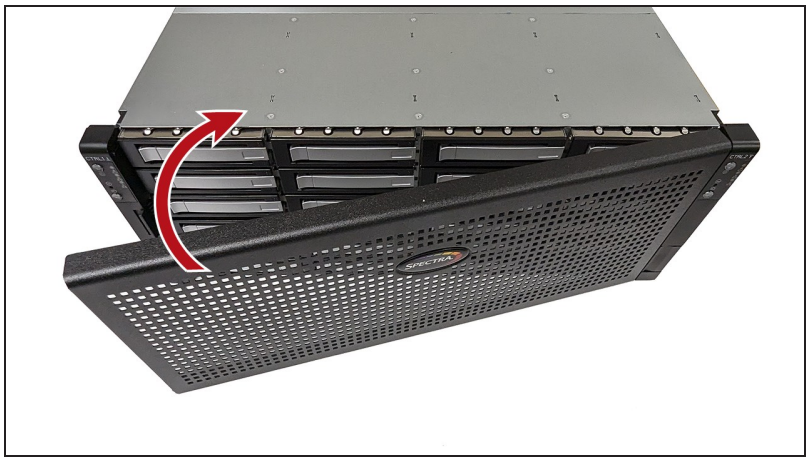


Figure 303 Insert drive into chassis.

Install NVMe Drives

Use the instructions in this section to replace an NVMe drive in the BlackPearl H Series chassis.

Note: If you install a NVMe drive into a powered-on H Series chassis, the system does not recognize the drive until you reboot the system. If you install an NVMe drive into a powered-on HotPair solution, you need to reboot both nodes of the solution.

1. Rotate the handle of the NVMe drive fan module down.

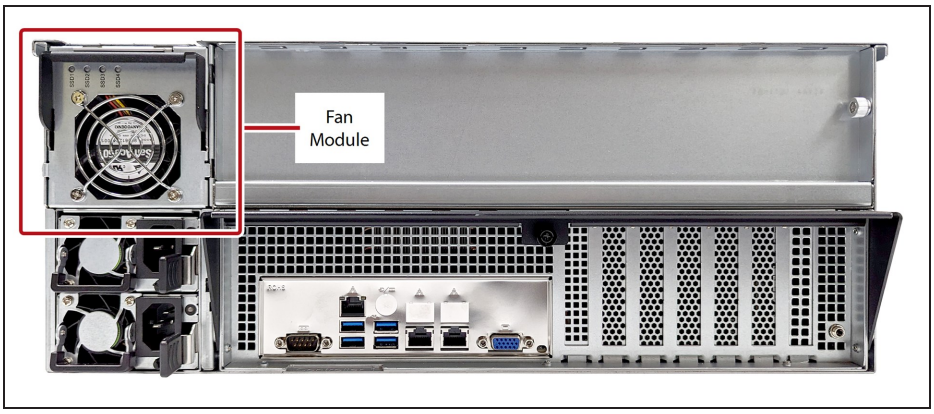


Figure 304 The NVMe drive fan module.

2. While holding the handle of the fan module, use your thumb to press and hold down the locking latch at the top of the fan module, then pull the module away from the chassis.

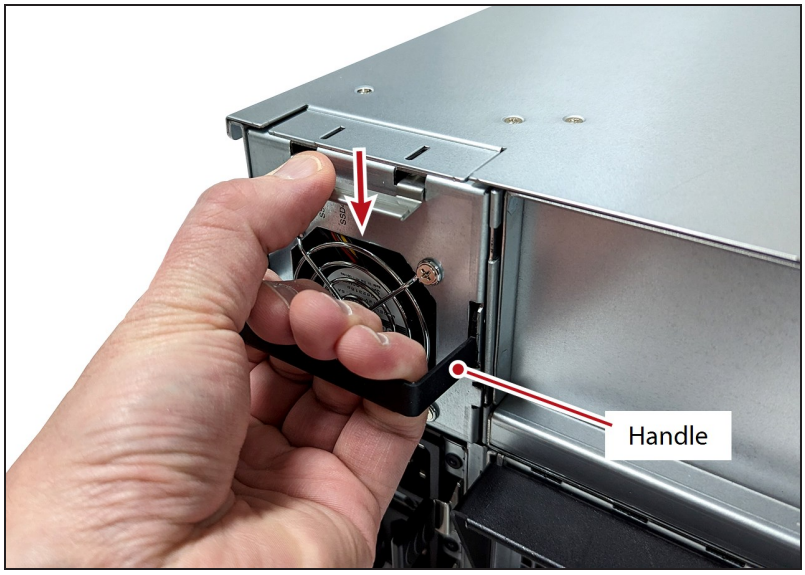


Figure 305 Remove the NVMe drive fan module.

3. Press the tab on the right side of the sled you want to remove to extend the handle.

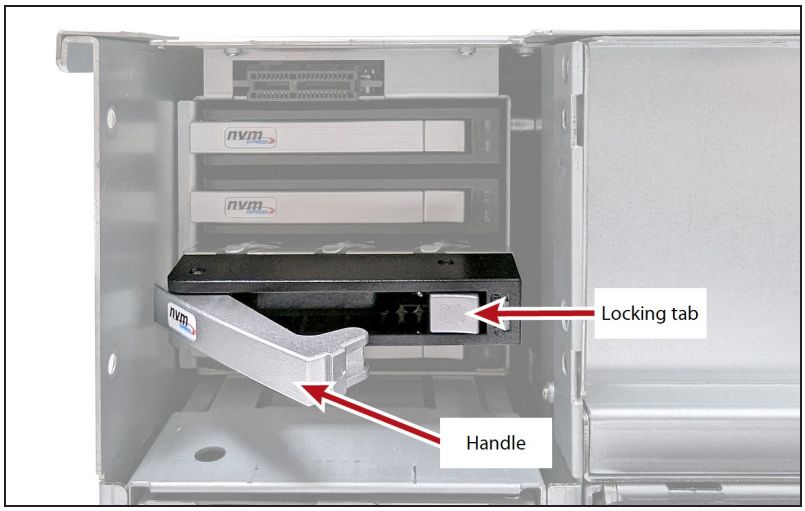


Figure 306 Unlock the drive sled.

4. Pull the handle to remove the drive sled from the chassis.
5. Remove the drive from the anti-static bag.
6. With the front of the drive sled facing you, insert the right side of the NVMe drive into the sled. PEMs on the right side of the sled insert into the screw holes on the side of the drive.



Figure 307 Screw holes in drive.

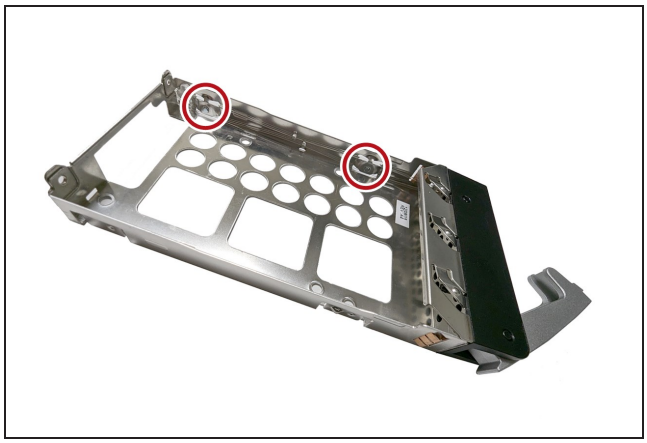


Figure 308 PEMs on right side of sled.

7. Rotate the left side of the drive down into the sled until it snaps into place.

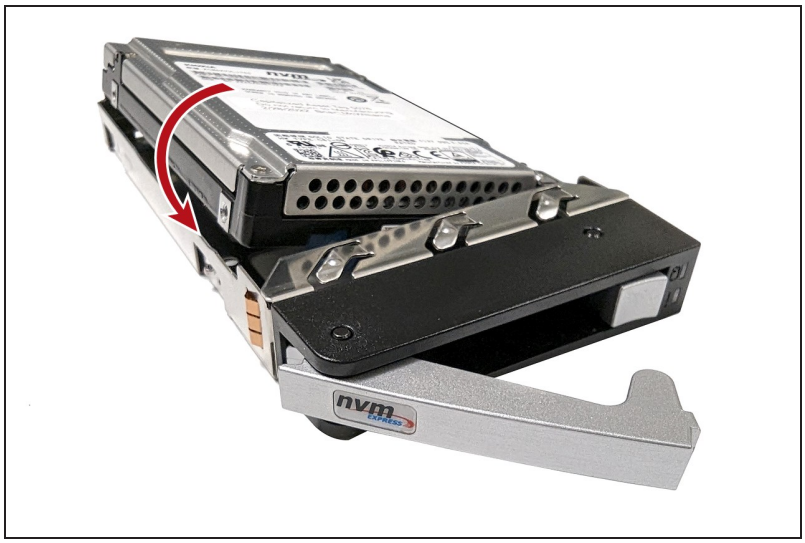


Figure 309 Install the drive into the sled.

8. Slide the drive sled all the way into the chassis, then rotate the sled handle towards the chassis until it locks into place.

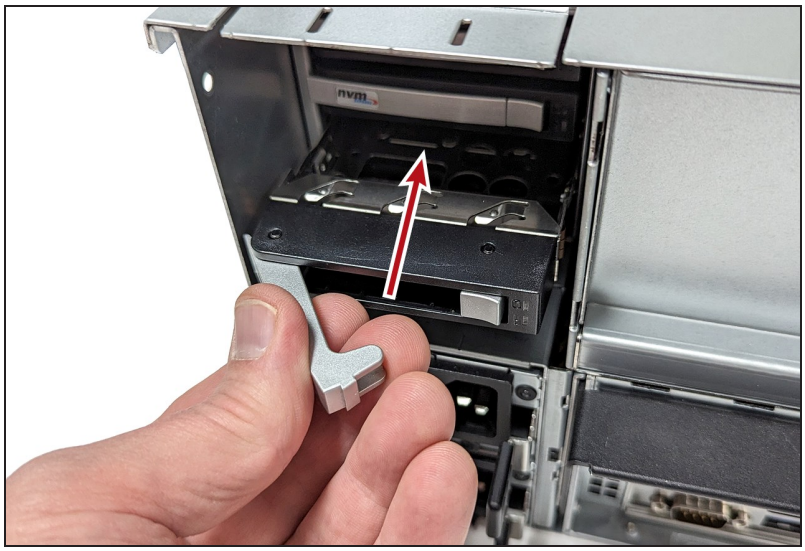


Figure 310 Insert drive into chassis.

9. Repeat Step 3 through Step 8 as need until all drives are installed.
10. Orient the fan module with the drive status lights at the top of the module.
11. Push the module into the chassis until it locks into place.

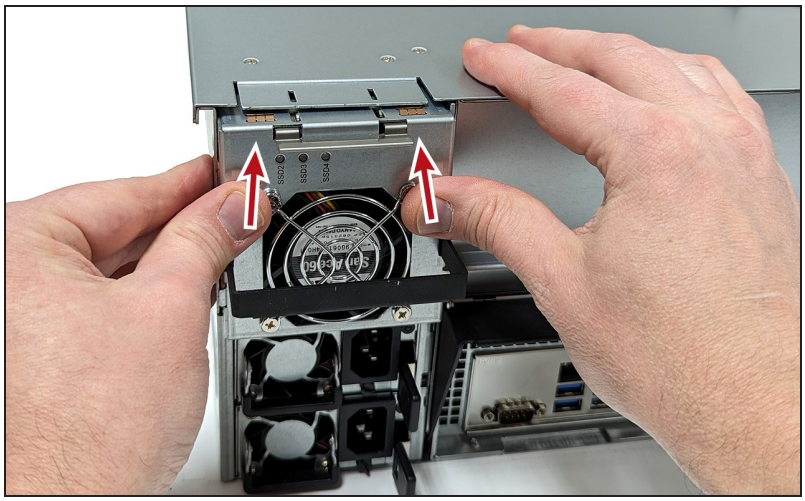


Figure 311 Insert drive into chassis.

12. Rotate the fan module handle upwards until it locks in place.

Install a Drive in a Gen2 S Series Chassis

1. Disconnect the bezel USB connection and remove the bezel from the chassis. The bezel is held on with magnets.
2. Extend the chassis from the rack far enough to remove the front top cover.
3. Simultaneously press the top cover release buttons (**1**) on both sides of the chassis.

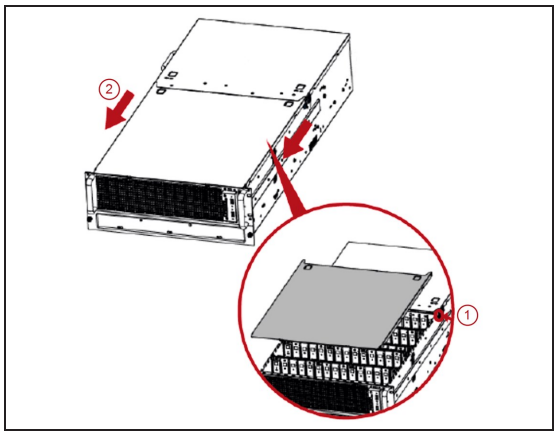


Figure 312 Remove the front top cover.

4. Slide the front top cover toward the front of the chassis (**2**) and lift the cover upward to remove it.

5. Rotate the drive sled locking tab upward (**3**).

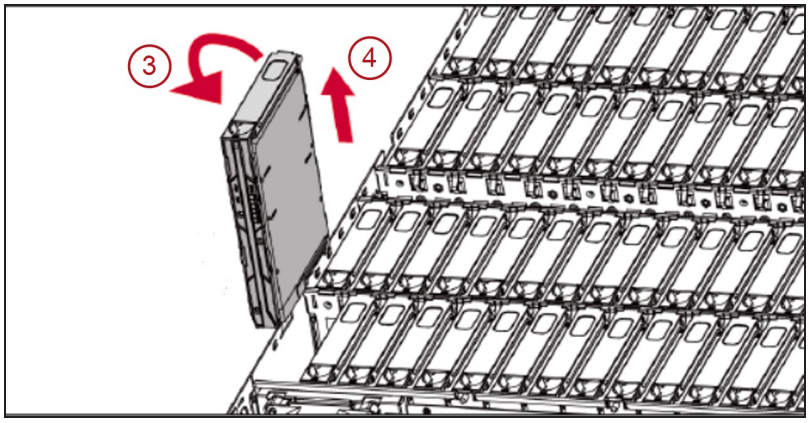


Figure 313 Remove the drive from the BlackPearl chassis.

6. Lift the drive sled out of the chassis (**4**).
7. Match the dimples on the drive sled with the dimples on the drive and insert the drive into the drive sled.

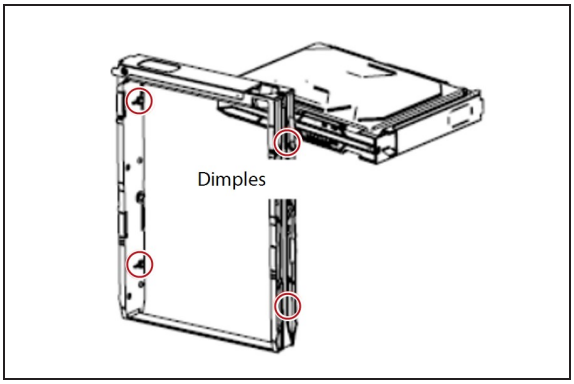


Figure 314 Match the dimples on the drive sled to the dimples on the drive.

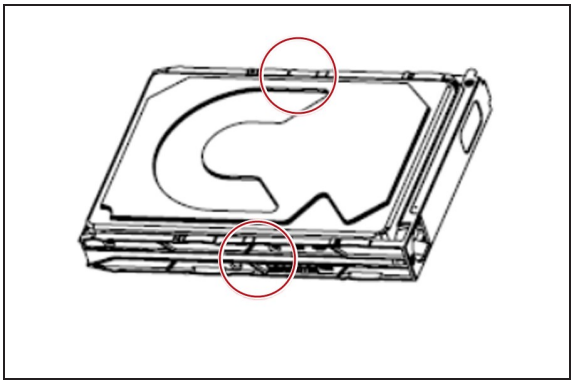


Figure 315 The drive installed in the drive sled.

8. With the locking tab in the open position, slide the drive sled back into the chassis and move the locking tab to the locked position. The drive sled slides in easily; do not force it.
9. Repeat these instructions, starting with Step 5 on page 394 for each additional drive.
10. After installing all of the new drives, slide the cover back on the chassis.
11. Reattach the front bezel and the bezel USB connection.

Install a Drive in a Gen2 V Series Chassis

1. Disconnect the bezel USB connection and remove the front bezel from the chassis. The front bezel is held on by magnets.
2. Press the release buttons (**1**) on the ends of a tray inward to unlock it.

3. Pull the tray out of the chassis(**2**).

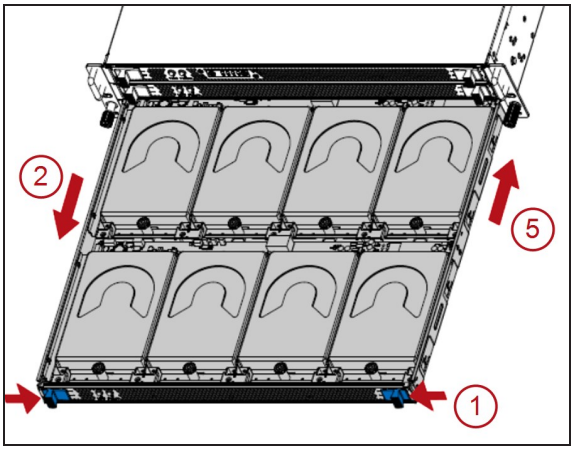


Figure 316 Remove the drive tray.

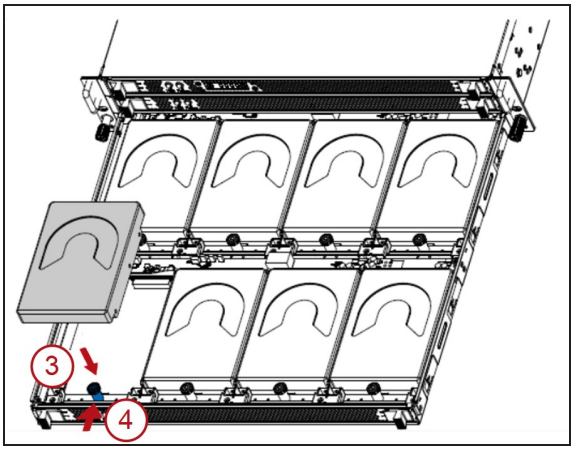


Figure 317 Install the drive.

4. Insert a drive into the chassis (**3**). If necessary, push the plunger (**4**) inward to seat the drive. Make sure that the drive is aligned and locked into the tray.
5. Repeat Step 4 until all drives are installed or the tray is full.
6. Push the tray into the chassis (**5**).
7. If necessary, repeat these instructions starting with Step 2 on page 394 for additional drive trays.
8. Reattach the front bezel and the bezel USB connection.

Install a Drive in a Gen2 X Series Chassis

The drives used in the Gen2 X Series chassis are mounted on drive sleds that ensure proper data and electrical connection with the backplane inside the chassis.

1. Disconnect the bezel USB connection and remove the front bezel from the chassis. The front bezel is held on by magnets.
2. Identify the location where you want to install the drive.

3. Press the release catch (**1**) on the drive carrier in the direction of the arrow to open the handle (**2**). Rotate the drive sled handle upward (**3**) and extend the drive sled slightly out of the chassis by pulling the middle of the handle.

CAUTION Use care to avoid damaging the release latch and drive sled handle.



Figure 318 Drive sled parts.



Figure 319 Remove the drive sled with drive blank and insert the drive sled with drive.

4. Grab the carrier frame below the release handle and pull the drive sled completely out of the drive bay.

CAUTION When hot-swapping a drive or drive sled, the replacement must be completed within five (5) minutes to maintain proper system airflow and cooling. If a replacement will take longer than five minutes, install a drive carrier containing a drive blank to prevent thermal damage to the system.

5. Dispose of the empty sled in accordance with your company's guidelines.
6. New drives are shipped installed in a drive sled. Press the release catch (**1** in Figure 318 on page 396) on the drive sled in the direction of the arrow to release the handle.
7. With the drive handle (**2**) in the open position, grab the drive sled just below the handle and gently push the drive sled into the drive bay until the handle engages. The drive sled slides in easily; do not force it.
8. Press the drive handle (**2**) downward until the release latch connects with the release catch (**1**) and the drive locks in place.
9. Repeat these instructions, starting with Step 2 on page 395 for each additional drive.
10. Reattach the front bezel and the bezel USB connection.

Install a Drive in a Gen1 Chassis

The drives used in the Gen1 BlackPearl gateway are mounted on drive sleds that ensure proper data and electrical connection with the backplane inside the BlackPearl gateway.

Remove the Front Bezel

If you are installing a new drive in the front of the gateway, you need to remove the front bezel prior to installing the drive. The bezel is held in place with magnets. Grasp the sides of the bezel and pull it straight off the gateway.

Remove the Empty Drive Sled

Use the following steps to remove an empty drive sled.

1. Locate the empty drive bays where you want to install a new drive.

   Note: If your gateway includes an active bezel, do not install a drive in slot 1, which is the top left drive in the front of the gateway. This slot is reserved for the Visual Status Beacon control sled. The images below show a normal drive sled in slot 1 for clarity.

2. Slide the drive sled locking tab to the right to release the drive sled handle.

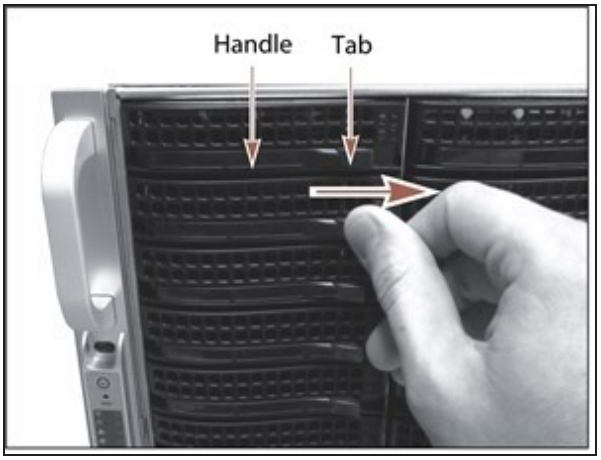


Figure 320 Slide the tab to the right to release the drive sled handle.

3. Grasp the handle and slide the sled completely out of the chassis. If the sled does not slide easily by pulling on the handle, grasp the sides of the sled and pull the sled out of the enclosure.

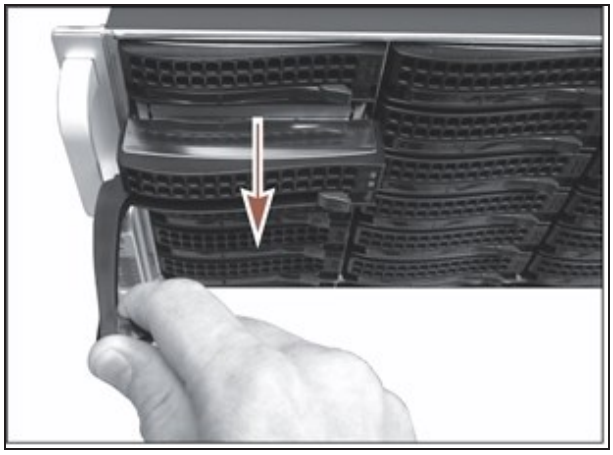


Figure 321 Pull the sled out of the gateway.

4. Dispose of the empty sled in accordance with your company's guidelines.

Install the New Drive

1. New drives are shipped installed in a drive sled. Slide the locking tab on the front of the drive sled to the right to release the handle.
2. With the drive handle in the open position, slide the drive sled into the chassis until the front of the drive sled is flush against the chassis. The drive sled slides in easily; do not force it.



Figure 322 Install the drive into the BlackPearl gateway.

3. When the drive sled is in position, push the handle inward and to the right until the locking tab secures it in place. An audible click indicates that the drive sled is locked into position.
4. If necessary, reinstall the front bezel.

REPLACE A FAILED COMPONENT

If a component in a BlackPearl gateway is not functioning properly, the gateway generates a message and the hardware icon on the status bar of the BlackPearl user interface changes to an error icon (see Status Icons on page 72).

Identify the Failed Component

1. From the menu bar, select **Status > Hardware**. The Hardware screen displays. The malfunctioning component is indicated by an error icon.

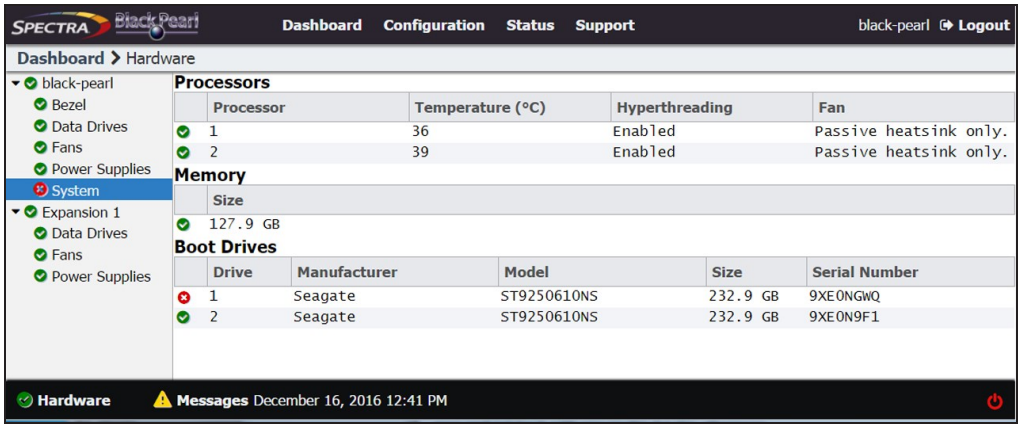


Figure 323 The Hardware screen showing a failed component.

2. If you have multiple BlackPearl gateways, you can use the beacon feature to help locate the gateway with the failed component. On the Hardware screen, click the server name. The screen refreshes to show the main Hardware screen.

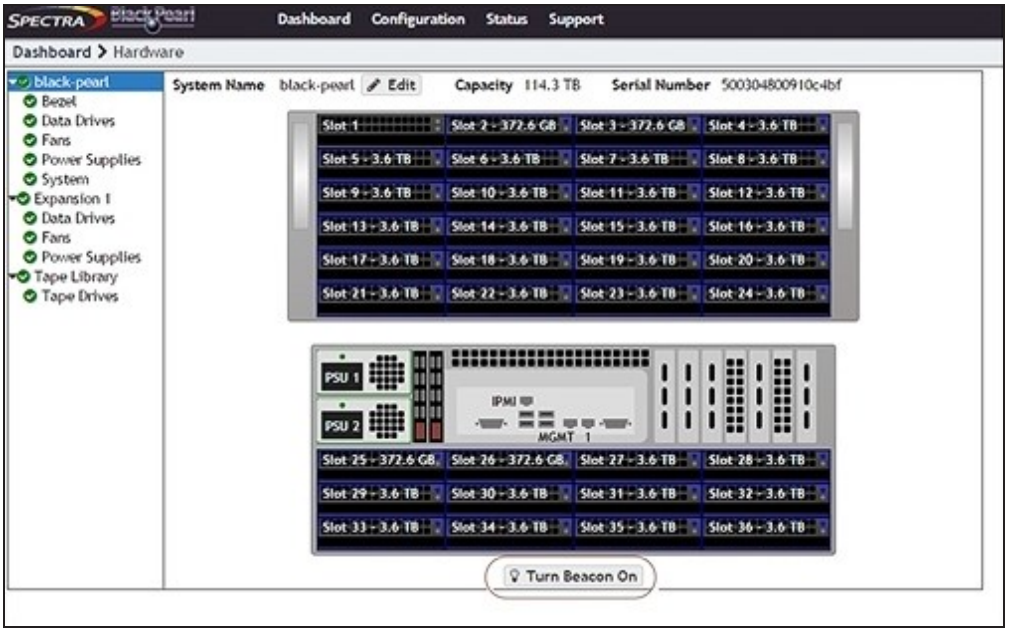


Figure 324 The Hardware screen. Gen1 S Series 4U chassis shown.

3. Click **Turn Beacon On**. The BlackPearl gateway Visual Status Beacon light bar flashes blue, making it easy to find.
4. After you locate the unit in your data center, click **Turn Beacon Off** to stop the lights from flashing.
5. For specific part replacement procedures, refer to one of the following guides, which can be found after logging into the Spectra Logic support portal at *support.spectralogic.com*.

- The *Spectra 12- & 36-Drive Chassis HBA Installation Guide* provides instructions for installing an HBA in a Gen1 master node.
- The *Spectra 12- & 36-Drive Chassis Boot Drive Replacement Guide* provides instructions for replacing a failed boot drive in a Gen1 master node.
- The *Spectra 12-, 36- & 45-Drive Chassis Drive Replacement Guide* provides instructions for replacing a failed data drive in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-, 36- & 45-Drive Chassis Fan Replacement Guide* provides instructions for replacing a failed fan in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-, 36- & 45-Drive Chassis Power Supply Replacement Guide* provides instructions for replacing a failed power supply in a Gen1 master node or 44-bay expansion node.
- The *Spectra 12-Drive Chassis HBA Replacement Guide* and *Spectra 36-Drive Chassis HBA Replacement Guide* provide instructions for replacing a failed HBA in a Gen1 master node.

- The *Spectra 96-Bay Chassis Drive Replacement Guide* provides instructions for replacing a failed data drive in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis Fan Replacement Guide* provides instructions for replacing a failed fan in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis Power Supply Replacement Guide* provides instructions for replacing a failed power supply in the 96-bay expansion node.
- The *Spectra 96-Bay Chassis I/O Module Replacement Guide* provides instructions for replacing a failed I/O module in the 96-bay expansion node.
- The *Spectra 107-Bay Expansion Node FRU Guide* provides instructions for replacing fans, power supplies, drives, and SAS expanders in the 77-bay and 107-bay expansion node.
- The *Spectra BlackPearl H-Series Chassis Part Replacement Guide* provides instructions for replacing parts in the Spectra BlackPearl H-series chassis.

Chapter 10 - Using AutoSupport

This chapter describes using the BlackPearl user interface to configure the support features of the Spectra BlackPearl Nearline Gateway.

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About AutoSupport

AutoSupport lets the BlackPearl gateway automatically contact mail recipients when certain kinds of messages are generated. It is also used to generate AutoSupport Log (ASL) sets for use by Spectra Logic Technical Support. You can configure the gateway to email ASL sets when critical events occur, or on a monthly basis. You can also choose to have mail recipients receive ASL sets.

Enter Contact Information

Contact information helps Spectra Logic in contacting the administrator of the BlackPearl gateway during troubleshooting. Entering the contact information is typically a one-time-only process.

1. From the menu bar, select **Support > Contact Information** to display the Contact Information screen.
2. Click **New** in the Customer Contact Information pane. The New Contact Information dialog box displays.

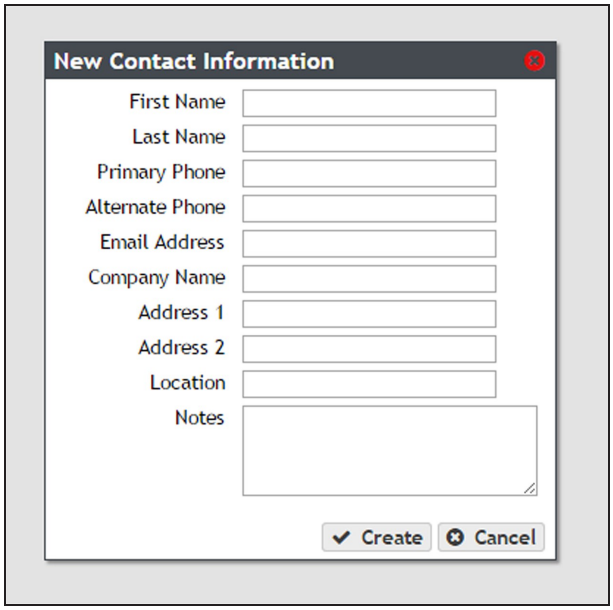


Figure 325 The New Contact Information dialog box.

3. Enter the requested information and click **Create**.

CONFIGURE MAIL RECIPIENTS

You can configure AutoSupport to email system messages and log sets, as they are generated, to selected recipients. All log sets and messages are sent to a previously configured mail recipient. You cannot send log sets or messages directly to an email address. Use the Mail Recipient screen to add, edit, or delete mail recipient accounts.

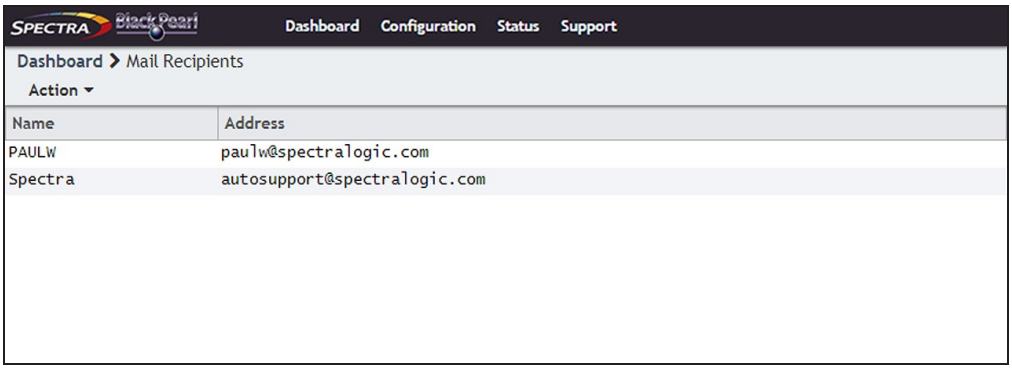


Figure 326 The Mail Recipients screen.

Create a New Mail Recipient

1. From the menu bar, select **Configuration > Mail Recipients**. The Mail Recipients screen displays.
2. Select **Action > New**. The New Mail Recipient dialog box displays.

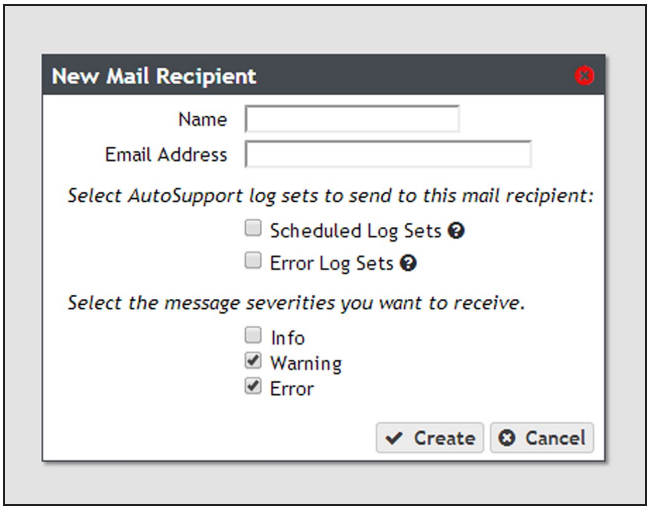


Figure 327 The New Mail Recipient dialog box.

3. Enter the following information for the mail recipient:

Field	Description
Name	The name of the recipient.
Email Address	The email address of the recipient. Be sure to use the full address using the standard email format, including the @ symbol. **Note:** The address cannot contain spaces or other non-alphanumeric characters (for example, an ampersand, &).
Select AutoSupport log sets to send to this mail recipient	Select **Scheduled Log Sets**, **Error Log Sets**, both options, or neither option for the mail recipient. Scheduled log sets are sent from the BlackPearl gateway on the first of each month. Error log sets are sent anytime an error occurs that causes the gateway to generate a log set.
Choose the message severities you want to receive	Select from the listed message types which severities of message this mail recipient should receive. The BlackPearl Nearline gateway automatically sends email messages of the selected severity to the recipient when they are generated. **Note:** For the mail recipient to receive all messages generated by the gateway, select all boxes.

4. Click **Create** to save the information. The Mail Recipients screen re-displays with the new mail recipient added to the list of mail recipients.
5. Repeat Step 1 on page 405 through Step 4 to configure additional mail recipients.

Edit a Mail Recipient

Use the following steps to edit a mail recipient account.

1. From the menu bar, select **Configuration > Mail Recipients**. The Mail Recipients screen displays with any already configured mail recipients listed (see Figure 326 on page 405).

2. From the list of mail recipients, double-click the name of the recipient whose information you want to edit, or select the name and then select **Action > Edit**. The Edit Mail Recipient dialog box displays.

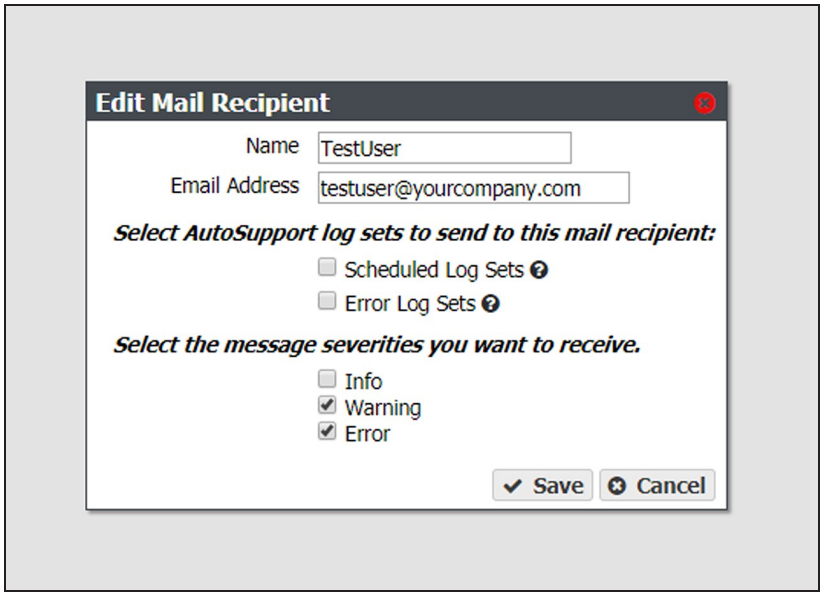


Figure 328 Edit the information for the selected mail recipient.

3. Change the information for the recipient as required and then click **Save**. See Step 3 on page 406 for a description of each setting.

Send a Test Email

Use the following steps to send a test email to a mail recipient.

1. From the menu bar, select **Configuration > Mail Recipients**. The Mail Recipients screen displays with any already configured mail recipients listed (see Figure 326 on page 405).
2. From the list of mail recipients, select the name of the recipient you want to receive a test email, and then select **Action > Send test email**.

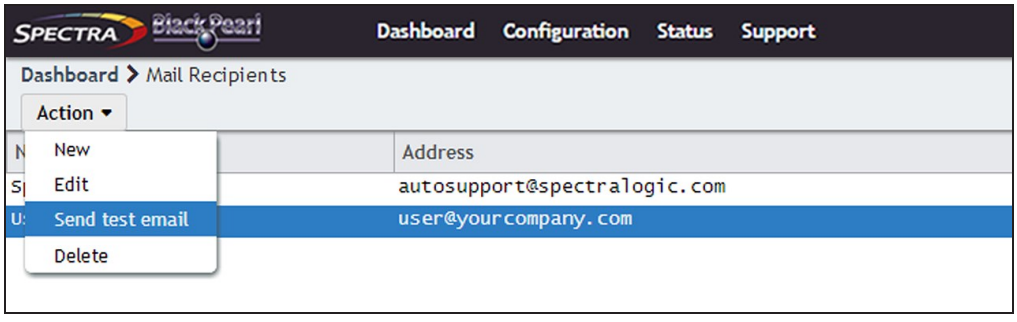


Figure 329 The Mail Recipients screen.

The BlackPearl gateway immediately sends a test email to the selected account.

3. Verify the user received the email from the BlackPearl gateway. If the email is not received, verify that you entered the SMTP server settings correctly (see Configure SMTP Settings on page 137).

Delete a Mail Recipient

Use the following steps to delete a mail recipient account.

1. From the menu bar, select **Configuration > Mail Recipients** to display the Mail Recipients screen with any already configured mail recipients listed (see Figure 326 on page 405).
2. From the list of mail recipients, select the name of the recipient whose account you want to delete and then select **Action > Delete**. A dialog box displays asking you to confirm the deletion of the mail recipient.

Note: The default **Spectra** mail recipient cannot be deleted.

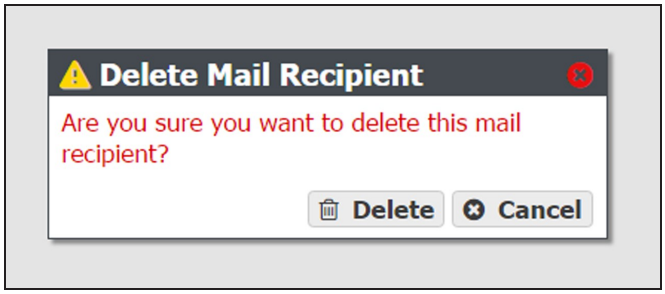


Figure 330 Delete the selected mail recipient.

3. Click **Delete** to confirm the deletion.

LOG SETS

The BlackPearl gateway automatically generates log sets when errors occur. Log sets can also be generated manually, or generated on a schedule. The gateway generates three types of log sets:

- **Log Sets** contain information about the configuration and status of the BlackPearl gateway and are used for general troubleshooting. Log sets can be mailed to configured mail recipients or to Spectra Logic Technical Support.
- **Statistic Log Sets** contain performance data about the gateway and are used by Spectra Logic Technical Support for in-depth troubleshooting. Statistic log sets are too large to be mailed directly from the gateway and must be downloaded.
- **Kernel Log Sets** are generated whenever a process on the gateway fails. This report cannot be generated manually.
- **Data Path Log Sets** are used to determine if there is a problem in the data planner code. This logset contains no customer data and is used by Spectra Logic Technical Support.
- **Drive Dumps** are generated manually and are used by Spectra Logic Technical Support for drive troubleshooting.

Use the Logs screen to generate, email, or download log sets, as well as to configure a log set schedule.

Note: To generate drive dumps, see Collect Drive Diagnostic Logs on page 428.



Figure 331 The Logs screen.

Configure a Log Set Schedule

Use the instructions in this section to configure a log set schedule.

1. From the menu bar, select **Support > Logs.** The Logs screen displays (see Figure 331).

2. Select **Action > New Log Set Schedule**. The New Log Set Schedule dialog box displays.

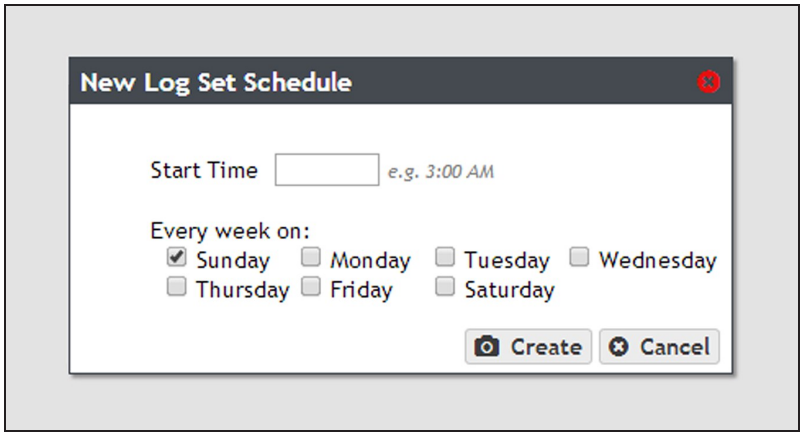


Figure 332 The New Log Set Schedule dialog box.

3. Enter a time value for **Start Time**, and include AM or PM after the value. This field is not case sensitive.
4. Select one or more days for **Every week on:**. This determines the day(s) of the week the gateway generates log sets.
5. Click **Create**. The Logs screen displays showing the newly created Log Set Schedule.

Manually Generate Log Sets

Although the BlackPearl gateway auto generates log sets whenever errors occur, you may want to create log sets manually for troubleshooting purposes, or at the request of Spectra Logic Technical Support. Use the following instructions to manually generate a log set.

1. From the menu bar, select **Support > Logs**. The Logs screen displays.
2. Create the desired log set:
   - Select **Action > New Log Set** to generate a log set for use in general troubleshooting.

     —OR—
   - Select **Action > New Statistic Log Set** to generate a log set used for in-depth troubleshooting. This log is not human readable. To see performance statistics in a human readable form, see View Performance Metrics on page 269.

     —OR—
   - Select **Action > New Data Path Log** to generate a log set used for troubleshooting the data communication path to the gateway and its associated tape library. The New Data Path Log dialog box displays.

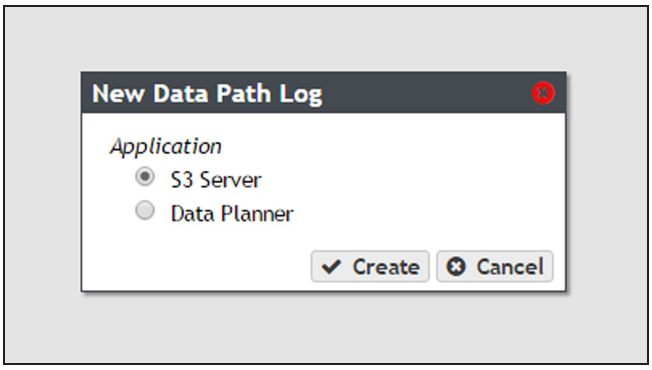


Figure 333 The New Data Path Log dialog box.

3. If you are generating a data path log, select the **Application** for which you want to generate a log set. Otherwise continue to Step 4.

Application	Description
Amazon S3 compatible S3 Server	The Amazon S3 compatible S3 Server log shows all DS3 API commands sent to the gateway.
Data Planner	The Data Planner log shows how data sent to the gateway is organized and stored to tape.

4. Click **Create**.
5. Continue with Email a Log Set below or Download a Log Set on the next page.

Email a Log Set

Use the instructions in this section to email a log set.

Note: You must configure the SMTP settings on the gateway before you can send emails. See Configure SMTP Settings on page 137 to configure the SMTP settings.

1. From the menu bar, select **Support > Logs.** The Logs screen displays (see Figure 331 on page 409).

2. Select the log set you want to email, and then select **Action > Email**. The Email Log Set dialog box displays.

Note: Statistic Log Sets are too large to be emailed from the gateway, and must be downloaded. See Download a Log Set, below.

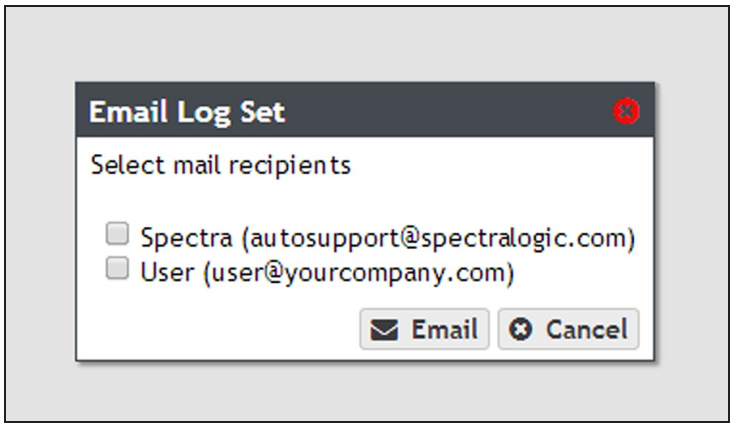


Figure 334 The Email Log Set dialog box.

3. Select the mail recipients you want to receive the log set, and click **Email**.

Download a Log Set

Use the instructions in this section to download a log set.

1. From the menu bar, select **Support > Logs.** The Logs screen displays (see Figure 331 on page 409).
2. Select the log set you want to download, and then select **Action > Download**. The log set begins downloading to your host computer.

Delete Log Sets

Use the instructions in this section to delete a log set.

1. From the menu bar, select **Support > Logs**. The Logs screen displays (see Figure 331 on page 409).
2. Select the log set you want to delete, and then select **Action > Delete**. A confirmation window displays asking you to confirm the action.
3. Click **Delete** to remove the log set.

4. Optionally, use one of the following to delete multiple log sets:

Command	Description
Action > Delete All Log Sets	Deletes all log sets present on the gateway.
Action > Delete All Statistic Log Sets	Deletes all statistic log sets on the gateway.
Action > Delete All Kernel Logs	Deletes all kernel log sets on the gateway.
Action > Delete All Data Path Logs	Deletes all data path log sets on the gateway.

Chapter 11 - FAQ, Troubleshooting, and Support

Use the information in this appendix to troubleshoot problems on the Spectra BlackPearl Nearline Gateway as they arise, before contacting Spectra Logic Technical Support.

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BLACKPEARL CACHE

How is Cache Used and Allocated?

The BlackPearl cache is allocated physical storage on either HDDs or SSDs installed in the gateway. The cache functions as a transient location for all data transferred to the BlackPearl gateway from a client, or transferred from tape storage to the BlackPearl gateway.

The capacity available for cache is managed by the BlackPearl data planner, where active jobs reserve various amounts of cache capacity known as 'chunks'. Up to 85% of the cache can be reserved for jobs with a job priority level of 'high', or less. The remaining 15% of cache capacity is only available for jobs with a priority level of 'urgent'.

The cache is managed by chunk allocations. The chunk size can vary. When writing data to cache destined for tape storage, or restoring data from tape storage to the BlackPearl gateway, the chunk size is typically 2% of the capacity of a single tape cartridge. If the total job size is less than that amount, the chunk size reduces in size to match the job size. An internal job, such as IOM migration, can also reserve cache capacity. If needed, internal jobs can reserve all of the available cache capacity based on job priority, which may impact other jobs, occasionally preventing or delaying them from accessing cache chunks. If IOM is impacting normal production use, the Schedule IOM feature in the Amazon S3 compatible S3 service allows you to set a schedule to minimize downtime.

Why Does the BlackPearl User Interface Display 80% Cache Usage?

BlackPearl OS 5.2 or Earlier

After the gateway is in use, the Cache Used circle graph on the user interface dashboard hovers around 80% used capacity. When a task for a chunk, or the full job, completes, the data planner does not immediately delete those objects, but leaves them in the cache, available for reclaiming. Data from completed tasks remains in cache until more capacity is needed, or the used capacity exceeds 80%. When this threshold is reached, the BlackPearl gateway proactively deletes some of the data from completed tasks. The user interface dashboard only displays the actual data bytes in cache. It does not reflect cache capacity used by active jobs. To see how much cache capacity is currently used by active jobs, on the Jobs page of the user interface, select **Active Jobs**, and calculate the difference between "Amount Transferred to Cache" and "Amount Received/Archived".

BlackPearl OS 5.3 or Later

The Cache Used capacity graph on the user interface dashboard now displays only the actual capacity used by active jobs. It no longer displays the capacity of objects that are available in cache for a GET job. This information is available by examining the used capacity cache pool details screen, which is accessed from either the Advanced Bucket Management screen, or the Hardware page by double-clicking the pool labeled "BlackPearl_Cache".

TAPE PARTITIONS

How Does a User Upgrade to Later Generations of Media in the Same Tape Library?

The method used to add a newer generation of tape media depends on if the new and existing media are compatible, and if the existing tape drives are to be used for migration. If a media migration is required, keeping the older tape drives may increase performance during the migration.

A newer generation of media and drives can be added to an existing tape partition, if it is a one generation advancement. For example, adding LTO-7 media and drives into a library originally purchased with LTO-6 drives and media.

If the existing media is compatible with the new drives, the tape partition is upgraded to the new drive generation, and the old drives are removed.

However, if the old media **cannot** be used (either read from or written to) with the newer drives (for example, LTO-6 media cannot be read by LTO-8 tape drives) then a second tape partition in the library is required to support the new tape drives and media. The new tape partition can be in the same tape library, or a separate tape library.

After completing changes to the tape library, add the new tape media into existing storage domain(s), and ensure the newer media generation has a higher write preference than the older generation. For example, set the write preference on LTO-7 media to "normal", then set LTO-6 media to a lower setting such as "never". If a data migration to the newer higher-density media is desired, then exclude the older storage domain member media, which then forces IOM migration for all data within that individual storage domain. See Migration for more details.

What Happens When a Tape Partition is Placed in Standby/Quiesced?

After an administrator issues a tape partition quiesce command, the BlackPearl gateway stops any new tape drive tasks for that partition. Any existing tasks are allowed to complete, which may take 30 minutes or more. After the tape task is complete for a tape drive, the drive is automatically unloaded and the tape is returned to its previous slot. While the tape partition is in standby, the BlackPearl gateway does not issue any internal tape task commands. The Amazon S3 compatible S3 service stays enabled and active while the tape partition is in standby, which allows any DS3 applications, such as the Eon Browser or Spectra StorCycle application, to write data into, or to request data from the BlackPearl gateway. The write jobs go into the BlackPearl cache and wait until the tape partition is ready. For a restore or GET job, if the requested data is only available on tape, the job request returns a status that the tape partition is offline, and includes the tape barcodes required for the job.

What Happens When a Tape Partition is Re-Activated?

While the partition is in standby, the BlackPearl gateway monitors the tape partition robotic exporter for any updates or changes, such as a change in the library inventory. When the tape partition comes out of standby and is activated, the BlackPearl gateway automatically begins to use the partition as normal. With BlackPearl OS 5.2 or earlier, if there was an inventory change in the tape library while in standby, the BlackPearl gateway could react by re-inspecting all tapes in the library. Starting with BlackPearl OS 5.3, the gateway no longer re-inspects tapes when there is an inventory change while the partition is in standby if the Amazon S3 compatible S3 service is set to "Never Inspect".

How do I Change the Tape Library Used by the BlackPearl gateway While Minimizing the Impact, Management Time, and System Downtime?

If you plan to upgrade the library used by the BlackPearl gateway, for example change from a Spectra T120 to a Spectra Stack, it is advised to work with Spectra Logic Technical Support before changing the tape partition used by the BlackPearl gateway, and before moving any tapes to the new tape library or partition.



IMPORTANT Create a manual database backup before changing to a new tape library or partition.

With BlackPearl OS 5.1 or earlier, moving tapes to a new partition may require a BlackPearl foreign import, which must be done for each storage domain. You will need to export the tapes in batches, by storage domain, from the old partition, and import them into the new partition using a foreign import into storage domains associated with each exported batch. If necessary, repeat the process for additional storage domains.

If any tapes that have been exported from the BlackPearl gateway are not stored on-site, those tapes must be rotated back on-site and imported through the new partition, or Spectra Logic Technical Support must manually update the database to re-associate those external tapes with the new partition.

TAPE MEDIA

How Does a User Know if Tape Media is Running Out of Space?

The available tape media capacity should be monitored per the daily operation and maintenance procedures by using the BlackPearl dashboard to ensure that adequate media is available for BlackPearl gateway to use for planned archive jobs, or to maintain a minimum available capacity per company policy.

Can Data be Overwritten on Existing Tapes?

With a full administrator login and multiple confirmation screens, any tape can be manually reformatted and put back into the blank media pool for use by the BlackPearl gateway. For example, older tapes with expired data.

Users with adequate permissions for a bucket could also use the BlackPearl user interface, a BlackPearl client, or an Amazon S3 compatible S3 browser tool like the Spectra Eon Browser to delete objects from a bucket. When all objects on a tape have been deleted, the tape is automatically reformatted and put back into the blank media pool.



CAUTION Deleting objects or buckets is a manual process and extreme caution should be exercised to ensure that only data that is no longer needed is deleted.

Can WORM Media be Used With the BlackPearl Gateway?

The BlackPearl gateway is not compatible with WORM (Write Once-Read Many) media. If the BlackPearl gateway is configured to transfer data to tape, make sure the partitions configured for use by the BlackPearl gateway do not contain WORM media.

TAPE MEDIA IMPORT

How Does a User Know What Tape Cartridge(s) to Import in Response to a GET Request for Objects on Exported Media?

If a GET job requests an object on a tape cartridge that was previously exported, both system messages in the BlackPearl user interface, and emails sent to a system administrator, list the required tapes by barcode.

The system Administrator **must** be configured to receive emails with both Informational and Warning message severity to receive notifications when tape is media requested.

Below are examples of both an email and a system messages requesting tape cartridges to be imported.

Example Email:

> Automated notification from *BlackPearl system name* (*management port IP address, management port MAC address*), your Spectra Logic BlackPearl.
>
> The following message has been generated. This could indicate a problem with your system.
>
> **Severity:** Warning
>
> **Description:** Tape Partition Notification
>
> **Details:** The following tapes need to be imported/onlined: LTO8020L8 (Export Label: "Auto-exported since storage domain is autoExportUponJobCompletion"). The following user requested these tapes: Administrator.

Example System Message:

> Failed to create job
>
> The following tapes need to be imported/onlined: LTO8020L8 (Export Label: "Auto-exported since storage domain is autoExportUponJobCompletion"). The following user requested these tapes: Administrator.

Once you have retrieved the tapes referenced in the email and system message, see Import Tapes on page 325.

TAPE MEDIA EXPORT

A tape export strategy must be considered as part of a data policy. For information about the default data policies and options available to customize data policies, see see the *Advanced Bucket Management Guide*. For additional information about exporting and importing tapes, see Working with Tape Libraries and Media on page 299.

Spectra recommends keeping at least one copy of all archived data in the library at all times. Spectra Logic tape libraries can be easily upgraded by purchasing more slot licenses, or, if the slots become completely full, upgrading the library itself to one with more slots using the exclusive Spectra TranScale technology.

A tape library user or administrator may decide to export media cartridges from a tape library for any of the reasons described below:

- **Exporting a copy for off-site disaster recovery:** The BlackPearl gateway allows a user to make multiple copies of data automatically. A typical use case is to create a "tape first copy" that is intended to be left in the library for easy retrieval as well as an "export copy" intended to be removed from the library once full for archival at an alternate site for safety. See the *Advanced Bucket Management Guide* for information on setting up multiple copies and exporting a copy, and the *Tape Library User Guide* for details on the physical process of exporting and importing tapes into the library.
- **Exporting a copy of data for transfer to another location:** In some work flows, a user exports a tape or an entire bucket to transfer the data to another facility. Individual tapes or entire buckets can be exported manually using the BlackPearl user interface (see Export Tapes on page 353).
- **Exporting tapes to free up space in the library:** Some work flows and budgets, require older or unused media to be exported, making it not readily available. Individual tapes or entire buckets can be exported manually using the BlackPearl user interface (see Export Tapes on page 353).

"Export" has multiple definitions within the gateway:

- From the BlackPearl gateway's perspective, export means that a tape has been marked as exported in the BlackPearl database and an instruction has been given to the tape library to move the tape for export from the library.

  Note: You cannot export a tape that is currently in use.

- From a tape library perspective, export indicates the physical process of exporting tapes from the library.

  Note: For instructions on exporting a tape from an IBM TS4500 tape library, see the see the *TS4500 User Guide*.

What Happens if a User Exports a Tape From the Library Before Exporting the Tape in the BlackPearl User Interface?

Tape media should not be exported from the tape library without first exporting the tapes in the BlackPearl user interface.

If you suspect that a tape was exported from the library without being exported from the BlackPearl gateway, in the BlackPearl user interface, select **Status > Tape Management**. The Tape Management screen displays. Re-import the tape with the status "Managed Not In Inventory".

See the *Tape Library User Guide* for instructions for importing the tape into a Spectra Logic tape library. For instructions on importing a tape into an IBM TS4500 tape library, see the see the *TS4500 User Guide*.

Once the tape is re-imported into the tape library, use the BlackPearl user interface to Online the tape as described in Import Tapes on page 325. Once the tape has a status of Online, the gateway inspects the tape and uses it as needed.

If a tape is exported from the tape library and is queued for a job, the client displays an error. If the client error message does not display the barcode of the tape, in the BlackPearl user interface, select **Status > Messages**, or click the **Messages** link on the status bar, to display the Messages screen. Inspect the messages to determine the barcode of the missing tape. See the *Tape Library User Guide* for instructions for importing the tape into a Spectra Logic tape library. For instructions on importing a tape into an IBM TS4500 tape library, see the see the *TS4500 User Guide*. Once the tape is re-imported, the gateway inspects the tape and uses it as needed.

How Does a User Configure Their T50e or T120 Library to Support Exporting Tapes From the BlackPearl Gateway?

The BlackPearl export function allows you to export tapes from the BlackPearl user interface, which are then moved to the Entry/Exit port on the tape library.

In order to use the BlackPearl export function on a T50e or T120 library, you must configure a single partition and select **Standard** as the partition's Entry/Exit Port Mode. If you configure the partition to use either the Shared or Queued Eject mode, or you configure more than one partition on your library, exports from the BlackPearl gateway fail.

See "Configuring and Managing Partitions" in the *T50e Library User Guide*, or "Partition Management" in the *T120 Library User Guide* for instructions on configuring a partition to use the Standard mode for the Entry/Exit port.

Note: The Spectra Stack, T200, T380, T680, T950 and TFinity libraries do not have limitations on the partition count or Entry/Exit mode for BlackPearl tape export.

TAPE DRIVE CLEANING

How Does a User Know Their Cleaning Media is Expired?

Cleaning media expires after a specified number of uses to ensure that drives are thoroughly cleaned. The BlackPearl gateway does not track cleaning media health. Only the tape library tracks cleaning media health. When a piece of cleaning media expires, a message is posted to the System Messages screen in the tape library's BlueScale interface.

Expired cleaning media is automatically exported from an IBM TS4500 tape library.

If your cleaning media are LTO or TS11*xx* tapes with MLM enabled, you can proactively monitor the status of cleaning media through the tape library's BlueScale interface.

Notes:
- If your cleaning tapes are not MLM-enabled, you cannot use MLM to proactively monitor cleaning media. You must use the messages posted to the System Messages screen to determine when a piece of cleaning media expires.
- If there are no cleaning tapes with cleans remaining, see your *Tape Library User Guides*for instructions on exchanging expired cleaning media.

Use the instructions in this section to determine if your cleaning media is expired or about to expire.

Spectra Logic T120 and larger libraries

1. Log in to the BlueScale interface as described in your *Tape Library User Guide*.
2. Select **General > Media Lifecycle Management**. The MLM Report screen displays.
3. Select the partition from the **Partition** drop-down list and **Cleans Remaining** from the **Report** drop-down list.
4. Click **Go**. The screen re-displays to show the number of cleans remaining for all cleaning cartridges present in the partition. Confirm at least one tape still has cleans remaining.

Spectra Logic T50e library

1. Log in to the BlueScale interface as described in the *Spectra T50e Library User Guide*.
2. Click **MENU**, then select **General > MLM**. The MLM Reports screen displays.
3. Select **Total Library** from the **Partition** drop-down list and **Cleans Remaining** from the **Report** drop-down list.
4. Click **Go**. The MLM Reports screen refreshes to display the Cleanings Remaining report with a list of the barcode labels for all cleaning tapes in the selected location and the number of cleanings remaining for each tape.

How Does a User Use Cleaning Media in a T50e or T120 Library That Does Not Have a Cleaning Partition?

In order to use the BlackPearl export function on a T50e or T120 library, the library can only have a single data partition. In order for drives to be automatically cleaned, you must store cleaning media in the single data partition on your T50e or T120 library.

When the BlackPearl gateway detects cleaning media in the data partition, the gateway automatically cleans drives when cleaning is requested by a tape drive.

TAPE DRIVE TEST

How Does a User Test a Tape Drive in a Spectra Logic Library?

If you suspect a tape drive is bad, use the steps in this section to test the tape drive.

Note: Starting with BlackPearl OS 5.6, you can test a tape drive using the BlackPearl user interface. See Test Tape Drive on page 314. Only use the process below if you cannot use the BlackPearl user interface to test a tape drive.

1. In the BlackPearl management interface, select **Configuration > Advanced Bucket Management > Storage & Policy Management**.
2. Under the Tape Partitions heading, **double-click** the partition containing the drive you want to test.
3. Select the row of the drive, select **Action > Offline Tape Drive**, then click **Deactivate**.
4. Select **Action > Reserve Tape Drive**.
5. Using the **Reserved Task Type** drop-down menu, select **Maintenance** and then click **Save**. Once all jobs using the tape cartridge in the drive complete, the library ejects from the drive, and moves it to storage.
6. Using the tape library BlueScale user interface, edit the tape partition to remove the drive you want to test. See your tape library *User Guide* for instructions.

Note: Continue to see your tape library User Guide for the remainder of the test process.

7. Create a new partition with the drive to test as the only drive in the partition.
8. Import a scratch tape and a cleaning cartridge into the Entry/Exit port of the new partition.
9. Test the drive using the tape library MLM Drive Test feature.
10. After the drive test completes, delete the partition you created in Step 7.
    - If the drive passed the drive test, edit the tape partition used by the BlackPearl Nearline gateway to include the drive. In the BlackPearl management interface tape partition details screen, select the drive you tested and select **Online Tape Drive**.
    - If the drive test failed, collect drive diagnostic logs as described in Collect Drive Diagnostic Logs on the next page and contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

COLLECT DRIVE DIAGNOSTIC LOGS

If desired, or at the direction of Spectra Logic Technical Support, use the instructions in this section to generate drive diagnostic logs (also referred to as drive dumps). The process takes approximately 30 seconds.

1. Select **Configuration > Advanced Bucket Management > Storage & Policy Management**.
2. Under the **Tape Partitions** banner, double-click the partition containing the drive for which you want to save logs.

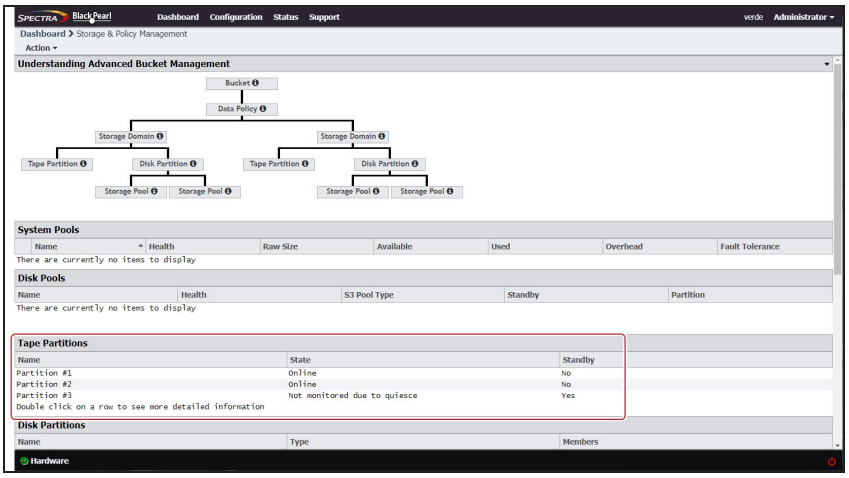


Figure 335 The Storage & Policy Management screen.

3. Select the drive, and select **Action > Collect Tape Drive Diagnostic Logs**.

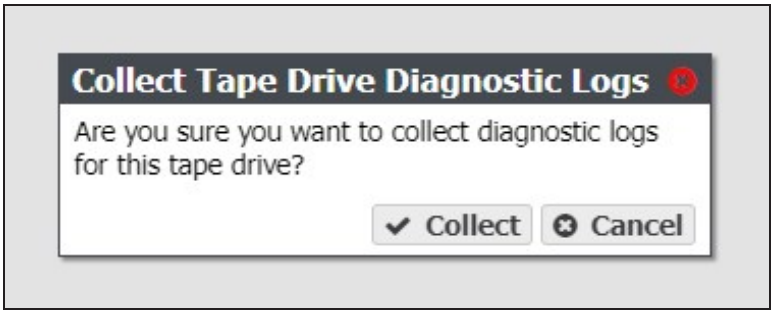


Figure 336 The Collect Tape Drive Diagnostic Logs window

4. Click **Collect**. The process takes approximately 30 seconds.

   After the drive log collection completes, download the log as described in Download a Log Set on page 412.

WRITE TO TAPE DRIVE TEST

How Does a User Test That Data is Being Written to Tape Media?

Use the steps below to confirm your BlackPearl system is correctly configured to write data to tape media.

1. In the BlackPearl management interface, select **Configuration > Database Backup**.
2. On the Database Backup screen, select **Action > Start Immediate Backup**.
3. Click **Backup** to start the database backup process. Once the database backup is generated, the file is pushed to the BlackPearl cache.
4. On the Dashboard screen, in the Jobs pane, wait until a new job displays using the BlackPearl database backup bucket.
5. Once the job begins writing to cache, select **Status > S3 Jobs** to display the Amazon S3 compatible Jobs screen.
6. On the Jobs screen, select **Action > Active Jobs**.
7. Monitor the database backup job and wait until the job no longer displays on the active job screen.
8. Select **Action > Canceled Jobs** and confirm the database backup job is in the list of canceled jobs.
9. Select **Configuration > Buckets**, then double-click the database backup bucket.
10. Select the database file created for the test and select **Action > Show Physical Placement**. The tape(s) used to store the backup file display.

BLACKPEARL DATABASE BACKUP

The BlackPearl database is contained on a set of flash (SSD) drives within BlackPearl gateway. Information on every object stored by the gateway is saved, including object name, policy, physical location (including which tape or disk location), and other information critical for search and retrieval of objects. While all of this information could be retrieved by allowing the gateway to physically load and read every tape, this is a time consuming process and some bucket location information may be lost. If the database is lost, no data is lost, but retrieval becomes difficult.

Therefore, scheduling regular backups of the database is a best practice to ensure long term reliable operation. The BlackPearl user interface allows the administrator to set up regular and automatic database backups to both tape and disk, and also allows creation of an off site export copy. The default database backup schedule generates a backup once per day, and retains a maximum of two backups.

How Does a User Verify the Database Backup Schedule?

From the BlackPearl menu bar, select **Configuration > Database Backup**. The Database Backup screen displays. In the Backup Schedule pane, view the current schedule. In the Backups pane, view the date code in the name of the complete backups available to verify the most recent backups.

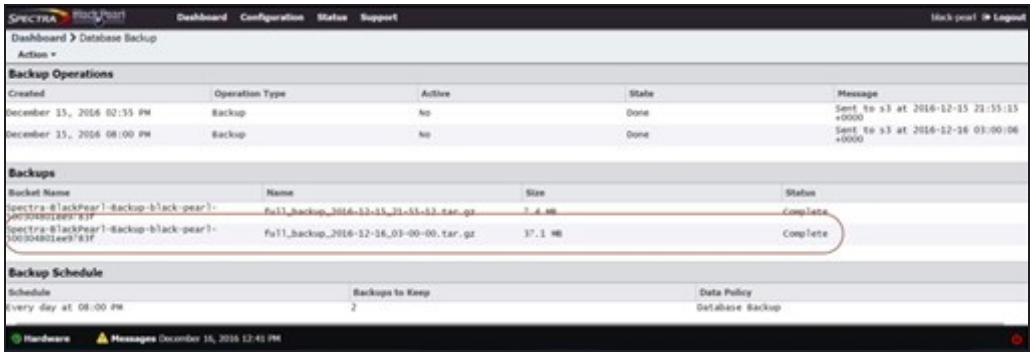


Figure 337 The Database Backup screen.

Note: See Database Backup & Restore on page 272 for more information.

How Does a User Create a Bucket Isolated Data Policy for the Database Backup Tapes?

Creating a bucket isolated data policy for your database backup tapes ensures that only the database backup bucket is present on a tape cartridge. This makes off-site archival of your database backup tapes easier. Use the instruction in this section to create a data policy with bucket isolation.

1. Follow the instructions in Create a Storage Domain to create a new storage domain for the database backups. See the *Advanced Bucket Management Guide* for information
2. Follow the instructions in Create a Data Policy to create a new data policy for the database backups. It is helpful to use a name similar to "DataBaseBackup". Make sure you select **Bucket Isolation** when assigning the storage domain created in Step 1 to the data policy. See the *Advanced Bucket Management Guide* for information
3. Select **Configuration > Database Backup**. The Database Backup screen displays.
4. Select **Action > Edit Data Policy**. The Modify Data Policy window displays.
5. Using the **Data Policy to Use** drop-down menu, select the data policy you created in Step 2.

BlackPearl Disk Storage Data Retention

When a BlackPearl ABM data policy writes a copy of data to a storage domain that contains a disk partition, pool members from that disk partition get assigned to the storage domain as needed, similar to the way tapes get assigned from a tape partition to a storage domain. The BlackPearl gateway then writes in parallel to all the disk pools assigned to the storage domain (even in capacity mode) in a round-robin fashion writing out different chunks to different pools.

Note: To allow for more pools allocated or assigned to a storage domain, either use performance mode, or if in capacity mode, wait until after the first pool is filled with data, causing the BlackPearl gateway to assign another pool.

When a disk-based storage domain is configured in a temporary persistence rule, the configured Minimum Days to Retain sets the retention period. The BlackPearl gateway only deletes data off that storage domain if the create date of an object is older than the retention policy. When an individual pool in the disk partition meets the configured watermark (by default 80%) the BlackPearl gateway starts to delete objects with a create date older then the retention policy, starting with objects with the oldest last access date.

If the BlackPearl gateway cannot delete data based on retention policy, it tries to assign another pool after the first pool is full (approximately 95% or 96%). If the gateway cannot assign another disk pool, any jobs targeting the storage domain do not complete and the BlackPearl gateway displays an error message indicating it cannot assign additional storage for that bucket/job.

A general best practice is to use standard isolation on the disk-based storage domain, and force the BlackPearl gateway to allocate multiple disk pools into the storage domain. This both increases performance, and allows for more data to stay on disk after the retention period

For example, if there are 10 disk pools, one storage domain for disk, and no foreseen business requirements to isolate data on disk (using either bucket isolation or storage domain isolation) then force the BlackPearl gateway to assign all 10 pools into the storage domain before production operations start. To do this, setup the storage domain in performance mode, and write data into the data policy containing the disk-based storage domain until all 10 pools are assigned to the storage domain. If there are no future plans to isolate disk storage, leaving the storage domain in performance mode is acceptable. Otherwise, as a safety precaution, change the storage domain to capacity mode write optimization, which in this use case retains the performance of performance mode. Even in capacity mode, the BlackPearl gateway still writes to all 10 pools in parallel when there are lots of chunks flowing through the cache. Capacity mode just prevents BlackPearl from adding additional disk pools to the storage domain (until all 10 disk pools are full).

BLACKPEARL COMPONENT HARDWARE

How Does a User Know if a Component of the BlackPearl Gateway Has an Error?

During installation of the BlackPearl gateway, users are configured to receive emails if the BlackPearl gateway or the tape library issues a warning or error message. See "Configure Mail Users" in your *Tape Library User Guide* and Configure Mail Recipients on page 405 to verify or set up email recipients.

Use the information in the message emails, and the Messages screen in the BlackPearl user interface, and the Spectra Logic tape library's BlueScale user interface, along with the Troubleshooting on page 447 section to correct any issues.

Note: For instructions on messaging and error reporting on an IBM TS4500 tape library, see the *TS4500 User Guide*.

Why Do Drives Added to an Expansion Node Fail to Display in the BlackPearl Management Interface?

If you add new drives to a BlackPearl expansion node, the system must be power-cycled before the new drives are detected and available for use. Use the following power sequence if you added drives to a powered-on expansion nodes.

1. Power-down the BlackPearl system and all expansion nodes.
2. Power-on all expansion nodes
3. Wait approximately four minutes
4. Power-on the BlackPearl Nearline gateway.

INTELLIGENT OBJECT MANAGEMENT (IOM)

With IOM, the BlackPearl gateway is capable of self-healing files present on the gateway, as well as automatically compacting data stored on tape, and providing an easy migration path from one type of storage to another. IOM also allows multiple object versioning and data pre-staging from tape to disk, and improves tape library performance by reducing the number of cartridge mounts.

Intelligent Object Management (IOM) has several key roles, including:

- Self-healing to rebuild a missing copy of data. Self-healing includes rebuilding a new storage domain member after it is added as an additional copy of data on the data policy.
- Migrating a copy of data to new or different media within a given storage domain by excluding the other storage domain member.
- Tape compaction, which moves all valid data off of a tape to other tapes in that storage domain, which allows the compacted tape to be reused or decommissioned.

IOM works by creating both a PUT job and GET job for the data it needs to move. IOM may create additional jobs depending on workload. When running an IOM migration, the gateway creates a pair of jobs for each storage domain, and additional job(s) for any tape cartridge(s) that are exported from the tape library.

IOM only acts on data in BlackPearl buckets, it does not replicate the buckets themselves. If two BlackPearl systems are configured for replication, and a bucket is deleted on the target BlackPearl nearline gateway, IOM does not self-heal the bucket.

Best Practices

Spectra Logic recommends running IOM on a subset of data when possible.

- **Migration Example** - If there are five storage domains where each domain is isolated from the other storage domains, use IOM to migrate one storage domain at a time. Within that storage domain, add a new storage domain member, and exclude the other member to start the IOM migration. See Add a Storage Domain Member to a Storage Domain and Exclude a Storage Domain Member for instructions.
- **Self-healing Example** - Start with a data policy that only has a single, smaller capacity bucket. This data policy is duplicated with the same configuration settings. It is then possible to change the bucket(s) to use the new data policy. Then modify the new data policy to add an additional storage domain, which triggers the IOM self-healing job to rebuild the missing copy of data. See Create a Data Policy and Edit a Data Policy.

Spectra Logic recommends configuring your storage environment so that IOM uses more drives to write data than drives to read data.

IOM jobs are created with a task priority of low. Configuring all tape drives with a minimum task priority of normal, or higher, prevents IOM operations and is not recommended.

If you have configured a storage domain to use automatic tape compaction, allow the system to complete all tape compactions before starting an IOM job. Configuring a low percentage, aggressive tape drive compaction threshold may cause ongoing tape compaction, which can interfere with IOM operations. Before starting an IOM migration, allow the system to complete all current tape compaction operations, then configure tape drive compaction to a higher, more conservative setting, and ensure no tapes are being actively compacted.

Considerations for IOM Resource Impact

The BlackPearl gateway can be configured to limit or prevent the impact of IOM operations on the normal production workload. The main considerations are the cache pool size and throughput, and the number of tape drives available for IOM. The BlackPearl tape drive task priority can be set to limit which, and how many, tape drives are available for IOM operations. This also limits the impact on cache bandwidth.

If throughput and bandwidth need to be prioritized for the normal production workflow, or if there is not enough throughput available, then a hardware configuration change may be necessary to meet the project goals. Throughput can be increased by adding additional disk drives to the cache pool, while adding additional tape drives increases the gateway available bandwidth. If further improvements are necessary, the chassis can be upgraded to new hardware.

Note: Contact the Spectra Logic Professional Services team for help sizing and managing both migration and self-healing IOM projects, as well as assistance with hardware upgrades to improve the throughput bandwidth of your gateway.

IOM jobs that are the result of a new data persistence rule being created in a data policy are sized at the total amount of data under management by the data policy. This can take a long time to complete and can use multiple tape drives for an extended period of time. Consider using IOM scheduling to balance IOM operations with ongoing production requirements that use the same tape or disk partitions.

USING A BLACKPEARL GATEWAY WITH THE VAIL APPLICATION

Why Do Vail Jobs Show as Canceled in the BlackPearl User Interface?

When the Vail application requests an object(s) from a BlackPearl gateway, it initiates a Start Bulk Get job on the BlackPearl gateway. However, the Vail application has a back-door path to read objects from the BlackPearl cache. The BlackPearl gateway is only aware of when objects are read through the front door path. When the Vail application completes reading the requested object(s) from the BlackPearl cache, it cancels the job on the BlackPearl gateway.

What Ports Does the BlackPearl Gateway Use to Connect to a Vail Sphere?

In order to use a BlackPearl gateway with a Vail sphere, make sure the following ports are open.

Port	Description
Inbound 80 and/or 443	Inbound access is needed for these ports to access the BlackPearl user interface, and for Amazon S3 compatible S3 clients to transfer data to the gateway, using either the open (80) or secure port (443)
Outbound 443	Outbound access is needed for port 443 to allow data transfer to the Vail sphere, or other Amazon S3 compatible S3 endpoint nodes.

SPECIAL FIREWALL FEATURE FOR CONNECTING TO THE BLUESCALE USER INTERFACE

Introduction

The BlackPearl gateway can act as a gateway for a Spectra Logic tape library network management interface. This feature enables a private network behind the BlackPearl gateway, where Proxy/NAT information is entered into the BlackPearl gateway to allow a connection to either a BlueScale library or BlueVision library with the BlackPearl gateway.

Warning

- This will greatly reduce performance of the overall system.
- Only use at the direction of Spectra Logic Technical Support.
- Consult your Professional Services team for proper configurations when a tape library management gateway is required.

Basic Steps

1. Obtain the key from Technical Support.
2. Enter the "EM BlueScale" key in the BlackPearl user interface.
3. Connect the tape library management port directly to the RJ45 data port on the BlackPearl chassis.
4. Enter tape library Proxy/NAT information for the tape library in the BlackPearl user interface.
5. Verify the connection for the tape library remote management interface using a client browser.

CAPACITY MODE VERSUS PERFORMANCE MODE

Chunks

The BlackPearl gateway writes to tape drives based on chunks, with default chunk size of approximately 128 GB, or 2% of the tape media capacity. When there is a queue of jobs, the BlackPearl gateway aggregates smaller jobs or smaller chunks into a size of approximately 128 GB for each tape drive read or write task.

Performance Mode

When running in performance mode, the BlackPearl gateway spreads the chunks or aggregations across all available tape drives, or disk pools. The number of tape drives used can be limited by using tape drive reservations. It is recommended to use performance mode only at the direction of Spectra Logic. There may be other methods to increase performance while using capacity mode based on workloads and use cases.

The consequence of using performance mode with tape media is that during a restore or GET job, more tape drives and tapes cartridges are required to restore a data set that was initially spread across many tapes. This can drastically reduce overall performance during restores, as the gateway takes longer to get access to the full data set.



IMPORTANT Spectra Logic highly recommends working with Spectra Logic Technical Support, or Spectra Professional Services before using Performance mode.

Capacity Mode

When running in capacity mode, the BlackPearl gateway uses as few tape cartridges or disk pools as possible. The gateway only allocates a new tape cartridge or disk pool when capacity is needed.

This means that for smaller jobs, the BlackPearl gateway only writes to one tape drive regardless of how fast the cache is. However, the gateway monitors the total job queue capacity, and if there is more data in the queue than there is capacity on the tape(s) available, it will allocate an additional tape and start writing data to the newly allocated tape in parallel.

Note: When the data policy setting "Minimize Spanning" is enabled, it overrides the capacity mode and performance mode logic for a given job, up to 1 TB in size. Minimize spanning increases the chunk size to 1 TB, and always keeps one chunk on a single tape regardless of write mode. If the job is larger than 1 TB, then multiple chunks are used and the gateway uses the logic for capacity mode vs performance mode, where different chunks may transfer to different tapes.

TAPE HANDLING REFACTOR STARTING WITH BLACKPEARL OS 5.3

Use the information in this section to understand the changes to tape handling in BlackPearl OS 5.3.

General BlackPearl Notes

- Tape drives can be taken offline and new drives brought online without restarting the BlackPearl gateway.
- For clearing a 'stuck' tape drive reservation, the sa(4) driver reserves a drive on open and releases it on close using SCSI-2 reservations that are not persistent. A power cycle or drive reset clears the reservation. The reason for the reservation is to ensure no other initiator attempts to use the tape drive while the BlackPearl gateway is using it.
- Most drive sense is handled by the sa(4) driver and LTFS. The tape drivers used by the BlackPearl gateway almost exclusively interacts with a tape drive via libltfs. The LTFS library handles all sense codes itself or through its tape device drivers, and returns a generic error when a failure of the LTFS library management occurs.
- The BlackPearl gateway does not issue reset tape drive commands.

Tape Drive Failure Modes

The BlackPearl gateway does not react to many sense codes from tape drives, as the BlackPearl management code only receives them from the tape library management subsystem when the BlackPearl gateway attempts to read tape MAM attributes, such as determining the density of a piece of tape media or issuing a Test Unit Ready (TUR).

Most of the hard failures the BlackPearl gateway encounter include:

- Read and write errors.
- Command timeout issues due to the drive firmware being stuck on a process.
- A tape cartridge physically stuck in a tape drive.
- Tape drive seek errors.

When the BlackPearl gateway experiences any of these issues inside a libltfs call, a generic sense code is returned to the system management code.

Move Failures/Tape Stuck in Drive

Information about move failures comes from the changer device, and not a tape drive. The BlackPearl gateway detects these events through the tape library management subsystem. Currently, the BlackPearl gateway responds to sense codes from the media changer device as recommended in the Spectra TSeries Developer Guide. When a move failure occurs, the BlackPearl gateway is limited to just retrying the move.

Note: Spectra Logic is currently investigating other tape and media changer errors to add new functionality for restoring drive operation based on sense codes received from the tape library.

- **Encryption failure** – The 5.3.0 data planner now handles this failure. This is not handled by BlackPearl software 5.2 or earlier, and the BlackPearl gateway instead tries all tapes in the library.
- **Hardware failure** – The 5.3.0 data planner now handles this failure. This is not handled by BlackPearl software 5.2 or earlier, and the BlackPearl gateway continues to retry using the drive or tape.
- **Read failure** – The 5.3.0 data planner handles this failure using new tape handler logic. BlackPearl OS prior to version 5.3 have error handling to move a tape to at least two tape drives before marking the tape as bad. Starting with BlackPearl OS 5.3, the gateway retries the read using up to three tape drives.
- **Write failure** - The 5.3.0 data planner handles this failure using new tape handler logic. BlackPearl OS prior to version 5.3 have error handling to move a tape to at least two tape drives before marking the tape as bad. Starting with BlackPearl OS 5.3, the gateway retries the write using up to three tape drives.
- **MAM failure** – This error is handled by driver retry logic.
- **LTFS failure** – This is a failure other than Encryption, Hardware, or read/write failures. This failure is not handled in OS 5.3 and the BlackPearl gateway will try all tapes in the library.
- **Replace tape drive** – This operation does not require a BlackPearl reboot. (See point 1 below in Library, Drive, and Tape Failure Behavior in BlackPearl version 5.3 below).
- **Add a new tape drive** - This operation does not require a BlackPearl reboot. (See point 1 below in Library, Drive, and Tape Failure Behavior in BlackPearl version 5.3 below).

Library, Drive, and Tape Failure Behavior in BlackPearl version 5.3

Use the information in this section to understand the behavior of the BlackPearl gateway when encountering failures in tape library operation.

1. Lower level kernel and tape backend behavior:

   a. The tape backend communicates with the media changer via SCSI pass-through. Generally, any retries are handled in the tape library management subsystem and not the kernel. If the kernel handles the retries, the BlackPearl gateway receives Unit Attention conditionals from the library that tell the BlackPearl gateway that the inventory has changed.

   b. The tape library management subsystem communicates with a tape drive via SCSI pass-through, tape driver IOCTLs, and LTFS. Depending on which of the approximately 50 tape drive calls LTFS is issuing, LTFS communicates with the tape drive via read/write communications to the tape driver, tape driver IOCTLs, or via SCSI pass-through. LTFS specifies whether or not it retries SCSI pass-through commands. For read/write, the sa(4) driver does not retry.

2. For move failures of any kind, the tape library management subsystem tries the move command again through the pass device (with no CAM retries) up to five times. The driver does no error handling for the BlackPearl gateway. For each attempt that fails, the BlackPearl gateway examines the sense code and tries to take remedial action on it. If the sense code does not indicate a terminal failure, the BlackPearl gateway tries again, otherwise the gateway returns a failure. If the gateway exhausts all retries and is attempting a drive-to-drive move, the source drive is put into an error state. Otherwise the CCBFailure error is returned.

3. Tape error handling (the “3-strikes to quiesce” rule)

   a. Three consecutive failures on a tape drive on the same operation should not occur, because the BlackPearl gateway stops retrying the operation on the drive and currently loaded tape after two failures before trying with a different drive or a different tape.

   b. The BlackPearl gateway will quiesce a drive if it has outstanding (not cleared) failures for three tapes regardless of how many failures per tape there are, of what tasks originated the failures, and of what type of failures they are. Failure type does matter when clearing failures. The BlackPearl gateway ages failures out of memory after 24 hours, no longer counting against the drive for this quiesce rule. However, the failures are retained in the database.

   c. Here's an example scenario for events on a single tape drive:

      i. Tape A fails twice with two write failures. That is considered one strike and not two, because the failures occurred on only one tape.

      ii. Tape B fails with an import failure, which is considered the second strike on the tape drive.

      iii. Tape C successfully writes some data, clearing all write failures for the drive. This reduces the number of strikes counted against the drive back to one strike.

      iv. Tape B fails with a write failure. The drive is still considered to have just one strike because there was already a failure with tape B.

v. Tape C fails with a write failure, which is considered a second strike on the tape drive.

vi. Tape D is successfully inspected by the tape drive. No changes to the strike count occur, because the BlackPearl gateway does not have any inspect failures to clear.

vii. Tape D fails with a write failure. Since all of these events occurred in a span of 24 hours, none of the errors has aged out, and this failure is considered a third strike on the drive (using strikes from failures with tapes B, C, D), and the BlackPearl gateway quiesces the tape drive.

d. The default number of strikes (three) can be changed by Spectra Logic Technical Support. If set to zero, the BlackPearl gateway will not automatically quiesce the tape drive.

4. An LTFS Encryption error, or 500 Hardware error from tape drive causes the BlackPearl gateway to quiesce the tape drive.

5. Manual quiescing of individual tape drive is still permitted.

6. If the BlackPearl "Auto-Inspect" data path is set to "Never Inspect", quiescing a tape partition causes the BlackPearl gateway to stop monitoring or reconciling a tape library change (tape inspections are not eliminated). Instead, the BlackPearl gateway no longer "loses" the tapes, because the gateway is not monitoring the tape library, and therefore the gateway does not have reason to inspect the same tapes after the tape partition is brought online. If the BlackPearl "Auto-Inspect" data path is set to "Full", then the gateway inspects the tapes when the partition is brought online. If the tape library inventory changes, new tapes require inspection regardless of setting.

   If a tape library disappears unexpectedly (for example a RIM or robot connection is accidentally disconnected), the BlackPearl gateway automatically quiesces the tape partition, and does not mark the tapes as lost. Then item 6 applies, and tapes are not inspected if the data path is set to "Never Inspect".

Note: The BlackPearl GUI does not notify users when the library comes back online.

The auto-quiesce feature is set to "ON" by default for BlackPearl OS 5.3.0. The gateway follows normal quiesce behavior, and waits for chunks writing/reading from tapes to finish before taking tape drives offline.

If the auto-quiesce feature is set to "OFF", the tape cartridges are marked as "lost".

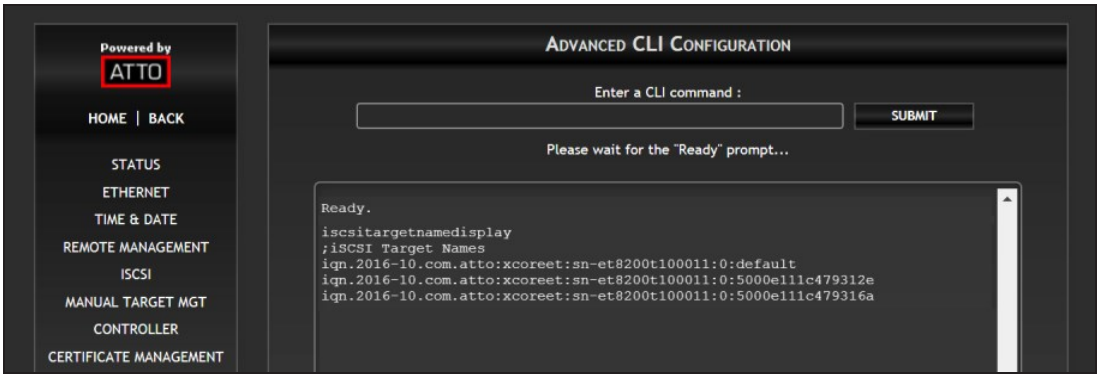
ENABLING iSCSI FOR USE WITH THE SPECTRA SWARM

The BlackPearl gateway can communicate with the Spectra Swarm using the iSCSI protocol. This allows the BlackPearl to use SAS tape drives connected to the Spectra Swarm bridge.

The instructions below assume an understanding of creating and editing files in the FreeBSD environment. You must also have the BlackPearl gateway and Spectra Swarm installed and configured.

This procedure is to be used only at the direction of Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

1. Log in to the Spectra Swarm user interface. See the *Spectra Swarm Install and Configuration Guide* for instructions.
2. Determine the target partition iSCSI name.
   a. In the left-hand pane, click **Advanced**. The Advanced screen displays.
   b. In the Enter a CLI Command dialog box, enter `iscsitargetnamedisplay` and click **Submit**. The list of iSCSI targets displays.



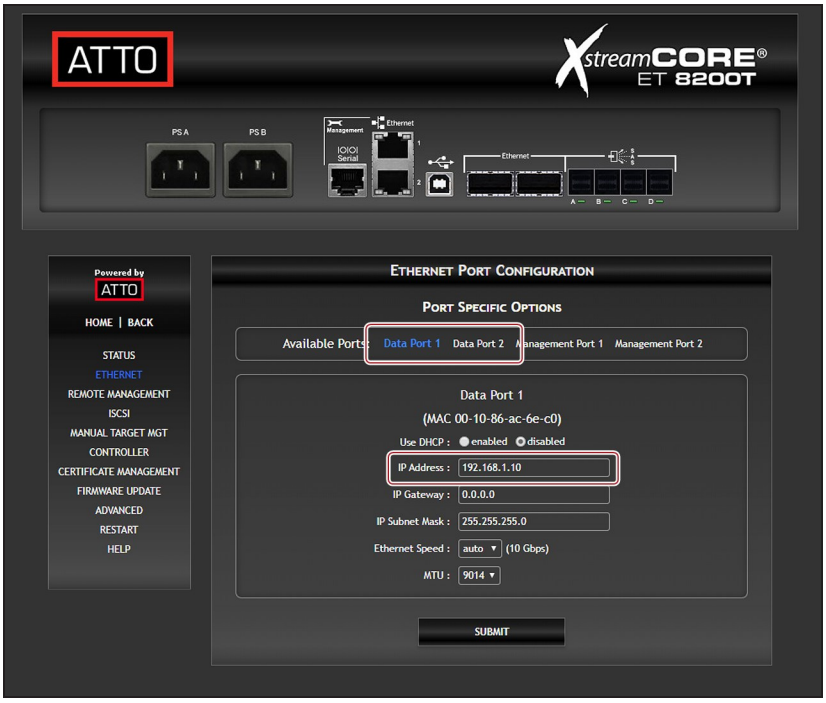
   The name of each target is based on the WWN of each partition connected to the Spectra Swarm bridge. See *Spectra Swarm Install and Configuration Guide* the if you need to determine which WWN is associated with each partition.

IMPORTANT Using the default target may cause drive reservation errors with other appliances connected to the Spectra Swarm.

Note: The default target is a collection of all iSCSI targets attached to the bridge, and is not recommended for use with the BlackPearl gateway.

3. Determine the Spectra Swarm bridge data port IP address.
   a. In the left-hand pane of the Swarm user interface, click **Ethernet**. The Ethernet Port Configuration screen displays.

b. Select the desired data port to display the IP Address for the port.



4. Access the BlackPearl gateway FreeBSD command line interface.
5. Create the file **/etc/iscsi.conf**.
6. Once created, enter the following in the **iscsi.conf** file for each partition you want the BlackPearl gateway to access.

```
tlx <where x is the number of the partition>
{
    TargetAddress = <Spectra Swarm Data Port IP>
    TargetName = <iSCSI Target Name>
}
```

For example:

```
tl0
{
<192.168.1.10>
<iqn.2016-10.com.atto:xcoreet:sn-
et8200t100011:0:5000e111c479312e>
}
```

7. Save the **/etc/iscsi.conf** file.

8. Open the **/etc/rc.conf** file and add the following startup flags.

   ```
   iscsictl_enable="YES"
   iscsictl_flags="-Aa
   ```

9. Enable the iSCSI modules by adding the following line under the "builtin services" section of the **/etc/rc.conf** file.

   ```
   iscsid_enable="YES"
   ```

10. Save the **/etc/rc.conf** file.

11. The BlackPearl gateway must be restarted for this change to take effect. During system initialization, the BlackPearl gateway automatically connects to all iSCSI targets defined in the /etc/iscsi.conf file.

If the tape partition does not display in the BlackPearl user interface, contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7).

TAPE LIBRARY ERRORS

What is a Data Checkpoint Failure?

A data checkpoint failure results from the BlackPearl Nearline gateway not being able to verify a checkpoint on a tape cartridge. A checkpoint failure can occur during any tape operation, including reads, writes, tape compaction, and data verification. These errors occur due to problems with a tape drive, or with the tape cartridge itself.

There are three types of data checkpoint failures:

Data Checkpoint Failure – The BlackPearl Nearline gateway was unable to verify data on a tape was at the correct checkpoint, or there was an error rolling back to a checkpoint.

Data Checkpoint Failure Due To Read Only - The BlackPearl Nearline gateway was unable to verify data on a tape was at the correct checkpoint, or there was an error rolling back to a checkpoint because the physical read-only switch on a tape cartridge is engaged.

Data Checkpoint Missing – The tape checkpoint containing the data the BlackPearl gateway is trying to locate is missing.

If a data checkpoint failure occurs, both system messages in the BlackPearl gateway user interface, and emails sent to a system administrator, list the affected tape cartridge by barcode.

The system Administrator **must** be configured to receive emails with Error message severity to receive notifications when a data checkpoint failure occurs.

Below is an example of an email indicating a data checkpoint failure.

Example Email:

Automated notification from *BlackPearl system name* (*management port IP address*, *management port MAC address*), your Spectra Logic BlackPearl.

The following message has been generated. This could indicate a problem with your system.

Severity: Warning

Description: Tape Notification

Details: Data checkpoint failure for tape with barcode: 846544L7. LTFS_ERROR[500]: RPC TapeDrive$1012004E34.verifyQuiescedToCheckpoint<61891> FAILED: Rollback failed Created: 2021-10-12 03:46:08 UTC.

TROUBLESHOOTING

This section helps you troubleshoot problems with the Spectra BlackPearl gateway and the attached Spectra tape library.

Note: Troubleshooting steps below that describe actions that involve a tape library apply only to Spectra Logic tape libraries.

If your problem is not addressed by any of the below entries, contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7).

Issue	Resolution
An email is sent from the tape library indicating that drives need cleaning	If the BlackPearl gateway is connected to a **Spectra T200, T380, T680, T950, or TFinity library**, the library should be configured with a cleaning partition, which automatically cleans drives when cleaning is requested by the drive. If the BlackPearl gateway is connected to a **Spectra T50e or T120 library**, there can only be one partition on the library if you want to use the BlackPearl gateways' export function. If there is cleaning media in the data partition, the BlackPearl gateway automatically initiates cleaning tape drives using this media. • If your cleaning tapes are LTO or TS11*xx* technology and MLM-enabled, you can use the MLM feature to monitor the status of cleaning media. Check that valid cleaning media is present in the cleaning partition as described below. 1. Log in to the BlueScale interface as described in your *Tape Library User Guide*. 2. **T50e -** Select **MENU > General > Media Lifecycle Management**. **All other libraries -** Select **General > Media Lifecycle Management**. The MLM Report screen displays. 3. Using the **Partition** drop-down menu, select **Total Library**. 4. Using the **Report** drop-down menu, select **Cleans Remaining**. 5. Click **Go**. The screen re-displays to show the number of cleans remaining for all cleaning cartridges present in the library. Confirm at least one tape still has cleans remaining. • If your cleaning tapes are not MLM-enabled, you cannot use MLM to monitor cleaning media. You must use the messages posted to the tape library's System Messages screen to determine when a piece of cleaning media expires. If there are no cleaning tapes with cleans remaining, use the *Tape Library User Guide* appropriate for your library type for instructions on exchanging expired cleaning media. If you continue to receive emails that drives are not being cleaned, contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7).

Issue	Resolution
An email is sent from the tape library regarding a problem with a tape drive	Check the tape library's BlueScale interface to ensure that the tape drives are functioning normally. 1. Log in to the BlueScale interface as described in your *Tape Library User Guide*. 2. Review any System Messages that were posted by the library and take any action described in the message(s). If the system messages do not provide enough information to resolve the issue, look for additional information on the DLM (Drive Lifecycle Management) Details screen. 1. From the menu bar, select **Configuration > DLM**. The DLM screen displays. 2. Examine the status of each tape drive. If a drive shows any status besides a good status (green check mark in a circle), click **Details** for that drive, and take any action described in the details screen. 3. Once the tape drives are returned to good status, retry the job. **Note:** If you cannot return your tape drives to good status, contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).
An email is sent from the tape library that a tape drive cannot export a tape cartridge	Contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).
An email is sent from the tape library that indicates a robotics failure in the library	Gather an ASL as described in the "Configuring and Using AutoSupport" chapter in your *Tape Library User Guide*, and contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

Issue	Resolution
An email is sent from the tape library indicating a tape cartridge experienced a read or write error	If the BlackPearl gateway detects a media error with a tape cartridge, the gateway attempts to roll-back to a previously saved, known good checkpoint. Use the instructions in this section to resolve a media error. **1.** Make note of the tape barcode that experienced the media error, and what drive it was in when the error occurred. **2.** Log in to the tape library as described in your *Tape Library User Guide*. **3.** Use the instructions in "Cleaning a Drive" in your *Tape Library User Guide* to clean the affected drive twice. **4.** See "Use DLM to Test an LTO Drive" in your *Tape Library User Guide* to test the drive. If the drive test fails, contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7). **5.** In the BlackPearl user interface, select **Status > Tape Management**. The Tape Management screen displays. **6.** Select the tape that experienced the error, and then select **Action > Export Tape**. The Export Tape dialog box displays. **7.** If desired, enter information in the Export Label and Export Location fields. This information is stored on the BlackPearl database and is visible when reimporting the tape into a BlackPearl gateway. **8.** Click **Export**. The tape is marked as exported in the BlackPearl gateway database, and moved to the Entry/Exit pool in the attached tape library. **9.** Export the cartridge from the tape library as described in your *Tape Library User Guide*. **10.** Inspect the cartridge for damage. If the tape does not show any signs of damage, re-import the cartridge into the tape library. If the cartridge is damaged, discard the cartridge. If you continue to experience media errors, contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7).
The BlackPearl gateway reports tapes as "Write Protected" on the Tape Management screen	If the tape has write protection set intentionally to protect valuable data from being overwritten, then select another tape. If the tape no longer needs to remain write protected, use your *Tape Library User Guide* to export the tape and disable write protection. Then re-import the tape cartridge into the tape library. **Note:** If the tape is still reported as Write Protected, contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

Issue	Resolution
A system message on the BlackPearl gateway reports "No tapes available" for a storage domain	When the BlackPearl gateway runs out of usable tape media, it posts a message that indicates there are "No tapes available." Import additional cartridges into the tape library as described in your *Tape Library User Guide.* **Note:** If your tape library is at full capacity, you may need to exchange full tapes for new ones, or increase the capacity license on your library. If exchanging tapes, you must export the tapes from the BlackPearl gateway before exporting the tapes from the tape library. See Export Tapes on page 353.
The BlackPearl gateway displays an error message when attempting to export a tape	In order to use the BlackPearl export function on a T50e or T120 library, you must configure a single partition and select **Standard** as the partition's Entry/Exit Port Mode. If you configure the partition to use either the Shared or Queued Eject mode, or you configure more than one partition on your library, exports from the BlackPearl gateway fail. See "Configuring and Managing Partitions" in the *T50e Library User Guide*, or "Partition Management" in the *T120 Library User Guide* for instructions on configuring a partition to use the Standard mode for the Entry/Exit port.
An email is sent from the BlackPearl gateway indicating that the tape backend is deactivated	This issue can occur if the attached tape library either reboots or powers down. • If the tape library reboots, wait while the library completes initialization. The BlackPearl gateway automatically establishes communication with the tape library once it completes its initialization. • If the tape library powers down, power on the library by pressing the power button on the front panel (see your *Tape Library User Guide* for more information). Then wait while the library completes initialization. The BlackPearl gateway automatically establishes communication with the tape library once it completes it's initialization. • You may need to activate the data path backend on the BlackPearl gateway. 1. In the BlackPearl user interface, select **Configuration > Services**. The Services screen displays. 2. Select the Amazon S3 compatible S3 Service and select **Action > Show Details**. The Amazon S3 compatible S3 Service details screen displays. 3. On the Amazon S3 compatible S3 Service detail screen, make sure the **Data Path Backend Activated** is set to **Yes**. If not, select **Action > Activate Data Path Backend**. If you continue to experience problems with the tape library, gather an AutoSupport log as described in your *Tape Library User Guide*, and contact Spectra Logic Technical Support (see Contacting Spectra Logic on page 7).

Issue	Resolution
An email is sent from the BlackPearl gateway indicating that a tape it needs to complete a GET operation is not present in the tape library	The tape may have been exported from the tape library either on purpose or by mistake. Locate and re-import the tape into the tape library as described in your *Tape Library User Guide*. Once the tape is re-imported into the tape library, use the BlackPearl user interface to Online the tape as described in Import Tapes on page 325. Once the tape has a status of Online, the gateway inspects the tape and uses it as needed.
An email is sent from the BlackPearl gateway indicating a hardware failure	Over time, replaceable components in the BlackPearl gateway may wear down and fail. Use the instructions in this section to determine the failed component. 1. In the BlackPearl user interface, select **Status > Hardware**. The Hardware screen displays. 2. Examine the Hardware screen for any failed components, which are designated by a red X in a circle. 3. Contact Spectra Logic Technical Support to request a part replacement (see Contacting Spectra Logic on page 7). Spectra Logic provides you with the replacement part. The documentation for all replacement parts can be found on the Spectra Logic support portal, at *support.spectralogic.com*, after you log in to the portal. The list of customer replaceable parts is as follows. Any other part failures are resolved by on-site Spectra representatives. • Data Drives • Boot Drives • Fans • Power Supplies • HBAs • Tape Drives (installed in the tape library)

Issue	Resolution
An email is sent from the BlackPearl gateway indicating that the cache is full	The BlackPearl cache can become full for several reasons: • For PUT jobs, one or more data repositories (tape library, disk partition) is offline, or does not have sufficient space to write all the data currently in the cache. Data will sit in the cache until the problem is corrected. Check to make sure the data path backend is activated. 1. In the BlackPearl user interface, select **Configuration > Services**. The Services screen displays. 2. Select the Amazon S3 compatible S3 service, and select **Action > Show Details**. 3. On the service detail screen, ensure the status of **Data Path Backend Activated** is **Yes**. If the data path is not enabled, select **Action > Activate Data Path Backend**. Check to make sure that no tape libraries are in standby state. 1. From the menu bar, select **Configuration > Advanced Bucket Management > Storage & Policy Management**. The Advanced Bucket Management screen displays. 2. Under Tape Partitions, make sure all tape partitions listed show a **State** of **Online** and a **Standby** status of **No**. If any tape partitions are in standby state, select the tape partition, and then select **Action > Activate Tape Partition**. Check for system messages that indicate the partition is out of space. See A system message on the BlackPearl gateway reports "No tapes available" for a storage domain on page 451. • For GET jobs, data retrieved into the cache will remain in the cache until the client either gets the data or the job is canceled. Either use your client to complete the GET job, or cancel the job as described below. 1. In the BlackPearl user interface, select **Status > S3 Jobs**. The Amazon S3 compatible S3 Jobs screen displays. 2. Select the job you want to cancel and select **Action > Cancel Job**.
An email is sent from the BlackPearl gateway indicating that the database is full	If the database reaches full capacity, the BlackPearl gateway is no longer usable. Additional drives must be installed to accommodate the database size. Contact Spectra Logic Technical Support for assistance (see Contacting Spectra Logic on page 7).

Issue	Resolution
A system message on the BlackPearl gateway indicates that the database is not being backed up	The BlackPearl gateway reports a failure to backup the database in the system messages. Check the system messages to determine the cause. 1. In the BlackPearl user interface, select **Status > Messages**. The Messages screen displays. 2. Examine the list of messages for additional information about the failure. If the database backup schedule is not configured, the BlackPearl gateway displays the following message once per day: "The database is not being backed up. Select a data policy from the Database backup screen to enable backups". See Database Backup & Restore on page 272 for more information.
The BlackPearl gateway does not display tapes with duplicate barcodes on the Tape Management screen	Although a Spectra tape library allows duplicate barcodes within the same partition, the BlackPearl gateway does not allow duplicate barcodes. Any tapes with duplicate barcodes are not displayed on the Tape Management screen and are not used by the gateway. 1. Use your *Tape Library User Guide* to export tapes with duplicate barcodes. 2. Apply new, non-duplicate barcodes to the tapes and re-import them into the tape library. 3. The BlackPearl gateway automatically inspects and uses the tapes as needed.

Issue	Resolution
The BlackPearl Tape Management screen shows media in the attached tape library as "Inspect Failed"	The BlackPearl gateway uses tapes formatted with LTFS to store data. Only LTO-5 and higher Ultrium or TS 11*xx* technology tape media supports LTFS. If your tape library contains LTO-4 or older media, or you import LTO-4 or older media into a partition being utilized by a BlackPearl gateway, the unsupported pieces of media display a Type of "Inspect Failed" on the Tape Management screen. Use the following steps to export LTO-4 and older media from your tape library. 1. In the BlackPearl user interface, select **Status > Tape Management**. The Tape Management screen displays. 2. Examine the Tape Management screen for any tapes that display a Type of "Inspect Failed". Make note of all barcodes of "Inspect Failed" tapes. 3. Select the affected tape, and then select **Action > Export Tape**. The Export Tape dialog box displays. 4. If desired, enter information in the Export Label and Export Location fields. This information is stored on the BlackPearl database and is visible when reimporting the tape into a BlackPearl gateway. 5. Click **Export**. The tape is marked as exported in the BlackPearl gateway database, and moved to the Entry/Exit pool in the attached tape library. 6. Export the media from the tape library as described in your *Tape Library User Guide*.
The BlackPearl gateway displays a system message that a "Job did not complete in a 24 hour period"	If the BlackPearl gateway experiences a network error when transferring data, the data transfer fails. Network errors occur due to a variety of circumstances. Use the information in this section to help you troubleshoot a network error. Network errors may occur if the client is saturating the network with information. Consider reducing the number of threads the client uses to transfer data. For example, a 1 GB connection should be set to a maximum of 3 threads. Network errors may also occur due to problems with cabling, network switch issues, or SAN issues. See the Network Setup Best Practices on page 154 for troubleshooting information. If you cannot resolve the network issue, use the steps below to collect logs and open a ticket with Spectra Logic Technical Support. 1. In the client software, collect a set of logs, if available. 2. Download the Archive Provider logs on to your local host computer. 3. In the BlackPearl user interface, select **Support > Logs**. The Logs screen displays.

Issue	Resolution
	4. Select **Action > New Log Set** to generate a log set for use in general troubleshooting. 5. Select the log set you just generated, and then select **Action > Download**. The log set begins downloading to your host computer. 6. Submit a support incident using the Spectra Logic Technical Support portal as described in Spectra Logic Technical Support on page 460.
The BlackPearl user interface does not appear to update correctly	The BlackPearl gateway may have rebooted. If the system reboots, all in-progress jobs are resumed or restarted, but the BlackPearl user interface is not being updated. Log out and then log back in to re-establish a connection with the system.
The BlackPearl gateway displays a system message that a there is a problem with a Shared Resource Pool (SRP)	Shared Resource Pools are created when the BlackPearl system is used with the Spectra Vail application, or in a HotPair configuration to maintain a shared database used by the BlackPearl OS. The pools are not accessible and cannot be modified or used for data storage. Contact Spectra Logic Technical Support if you receive error messages regarding Shared Resource Pools.

Resolve a BlackPearl Management Port IP Address Conflict

The default address of the BlackPearl management port is set to **10.0.0.2** with a netmask of **255.255.255.0**. If your network is already using this IP address, you are not able to access the BlackPearl user interface.

One resolution to the issue is to change the IP address of the machine already on your network to a different address. Then connect to the BlackPearl gateway as described in Log Into the BlackPearl User Interface on page 82. If you cannot, or do not want to change the IP address of the existing machine, follow the instructions in this section to connect your BlackPearl gateway to your network.

Using the Console

Using the BlackPearl Nearline console is the recommended way to change the BlackPearl management port IP address. For instructions on using the console to configure the management port IP address, see Configure the BlackPearl Management Port on page 79.

Using a Separate Computer

If you cannot use the console, use a computer or laptop disconnected from any existing network to change the BlackPearl management port IP address.

1. Gather a laptop or desktop computer not currently on any network. Disable any wireless networking, if necessary.
2. Using a standard Ethernet cable, connect the Ethernet port on the computer to the BlackPearl management port on the BlackPearl gateway. See Rear Panel on page 52 to locate the management port.
3. Open a web browser on the computer. For a list of compatible browsers, see Supported Browsers on page 73.
4. Enter the IP address below in the browser address bar:

   ```
   https://10.0.0.2
   ```

Notes:
- The netmask for the default IP address is 255.255.255.0.
- The BlackPearl user interface uses a secure connection.

5. Resolve the security certificate warning for the BlackPearl user interface. The warning displays because the gateway does not have a security certificate.

Notes:
- Consult your browser documentation for instructions on how to resolve the security certificate warning.
- The absence of the certificate does not affect functionality.

6. Enter the login username and password.

   The default username is **Administrator**. The default password is the serial number of the master node. Find the serial number on the sticker positioned on the top of the chassis, on the right-hand side, toward the front. The fields are case sensitive.

Note: If you are running BlackPearl OS 4.0 through 5.3, the default username is **Administrator** and the default password is **spectra**. Starting with BlackPearl OS 5.4, the default password is the Serial Number (SN) printed on the front-right corner on the top of the chassis.

7. From the menu bar, select **Configuration > Network**, or click the Network pane from the Dashboard screen. The Network screen displays.

8. In the Network Interfaces pane, double-click the Management row, or select the Management row and then select **Action > Edit**. The Edit Management dialog box displays.

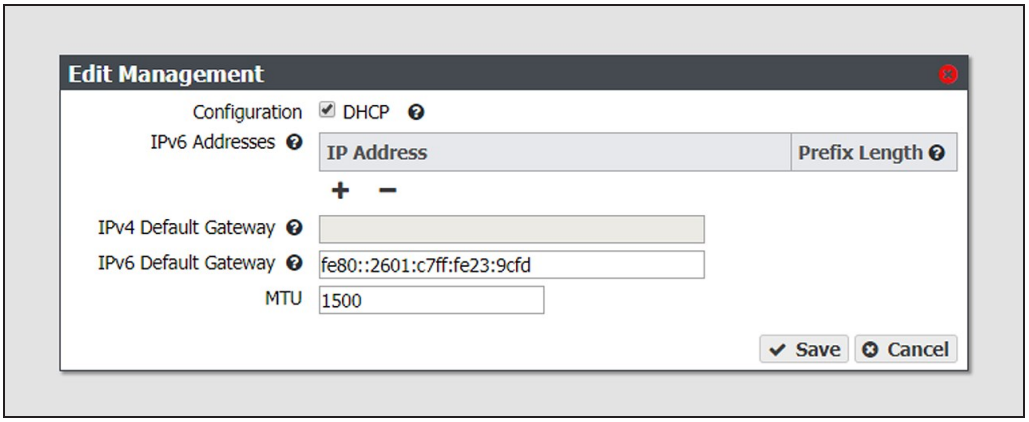


Figure 338 The Edit Management dialog box.

9. Select **DHCP** to configure the gateway to automatically acquire an IPv4 address using DHCP. This setting does not apply to IPv6.

IMPORTANT If you select DHCP, you are not able to see the IP address assigned by DHCP before you are logged out of the BlackPearl user interface. Contact your system administrator to determine the DHCP address for the management port.

10. To configure a static IP address, click the **+** button and enter the following information:

- **IP Address**—Enter a valid IPv4 or IPv6 address.

Note: You cannot enter an IPv4 address if you selected DHCP in Step 9.

- **Prefix Length**—Enter the subnet mask.

Note: If desired, you can enter **Aliases**, multiple IP and prefix lengths assigned to the data port. Use the **+** button to configure additional IP and Netmask addresses. You can configure a maximum of 16 aliases.

11. Enter the **IPv4 Default Gateway**.

Note: If you selected DHCP in Step 9 on page 458, this option is unavailable.

12. Enter the **IPv6 Default Gateway**.

13. Change the **MTU** value, if desired. If you set the MTU value to something other than 1500, ensure that your switch configuration supports larger MTU settings, as well as all the hosts on the network.

14. Click **Save**.

Note: When you change the IP address of the BlackPearl management port, you lose your connection to the user interface when you save your changes. To re-establish the connection, enter the new IP address in your browser and log in again.

15. Disconnect the Ethernet cable from the BlackPearl management port.

16. Connect a cable from your network to the management port on the BlackPearl gateway. You are now able to connect to the gateway with the IP address configured.

SPECTRA LOGIC TECHNICAL SUPPORT

Spectra Logic Technical Support provides a worldwide service and maintenance structure.

Before Contacting Support

If you have a problem with your BlackPearl gateway, use the information in this section to attempt to resolve the problem.

System Messages

If you are encountering problems, review any System Messages that were posted (see Check System Messages on page 249) and take any action described in the message(s).

Product Support

The Spectra Logic Technical Support portal at *support.spectralogic.com* provides information about the most current version of the BlackPearl software, and additional service and support tools. After logging into the support portal, check the options under the **Support by Product** and **Knowledge Base** tabs for additional troubleshooting information.

Contact Support

If the problem persists, open a support ticket (see Spectra Logic Technical Support above).

Determine the Gateway Serial Number

If you have more than one BlackPearl gateway, it is necessary to determine the serial number of the gateway before contacting Spectra Logic Technical Support. Use the following steps to determine the gateway serial number.

1. From the menu bar, select **Support > Contact Information**. The Contact Information screen displays.
2. The gateway serial number is listed in the Product Information pane.



Figure 339 The gateway serial number.

Opening a Support Ticket

You can open a support incident using the Spectra Logic Technical Support portal or telephone.

Search for Help Online

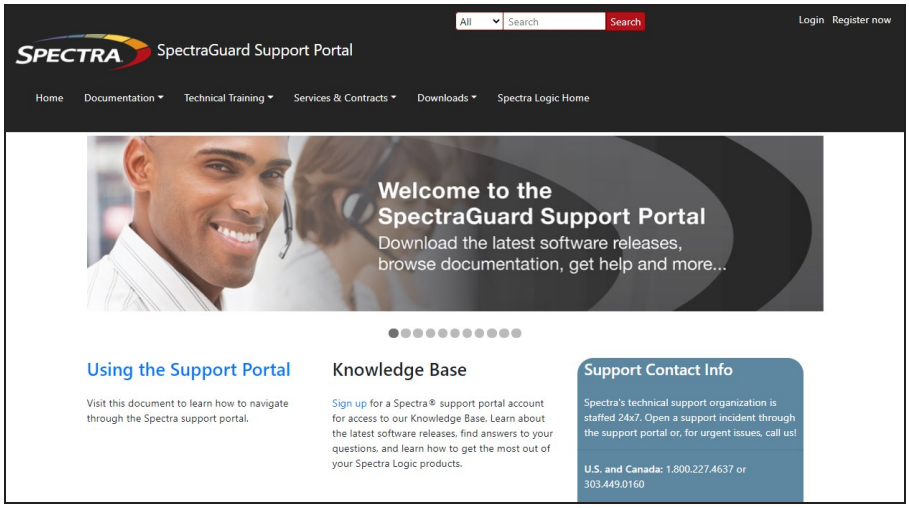


Figure 340 The Spectra Logic Technical Support portal home page.

1. Make notes about the problem, including what happened just before the problem occurred.
2. Gather the following information:
   - Your Spectra Logic customer number
   - Company name, contact name, phone number, and email address
   - The library serial number (see Determine the Library Serial Number)
   - Type of host system being used
   - Type and version of host operating system being used
   - Type and version of host storage management software being used
3. If necessary, log in to the Support Portal by clicking **Login**, enter your **email address** and **password**, and click **Log in**.

Note: See Spectra Logic Technical Support on the previous page if you have not previously created an account on the Technical Support portal.

4. From any page, select **Incident>Incidents & Inventory**.

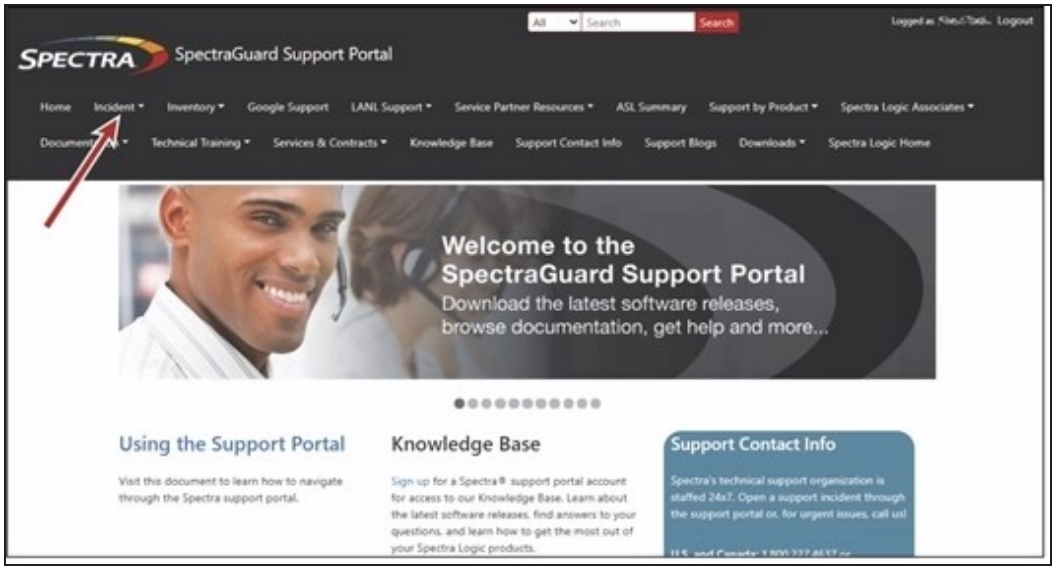


Figure 341 Select **Incidents>Incidents & Inventory**.

5. Select **Open or View Incidents**.

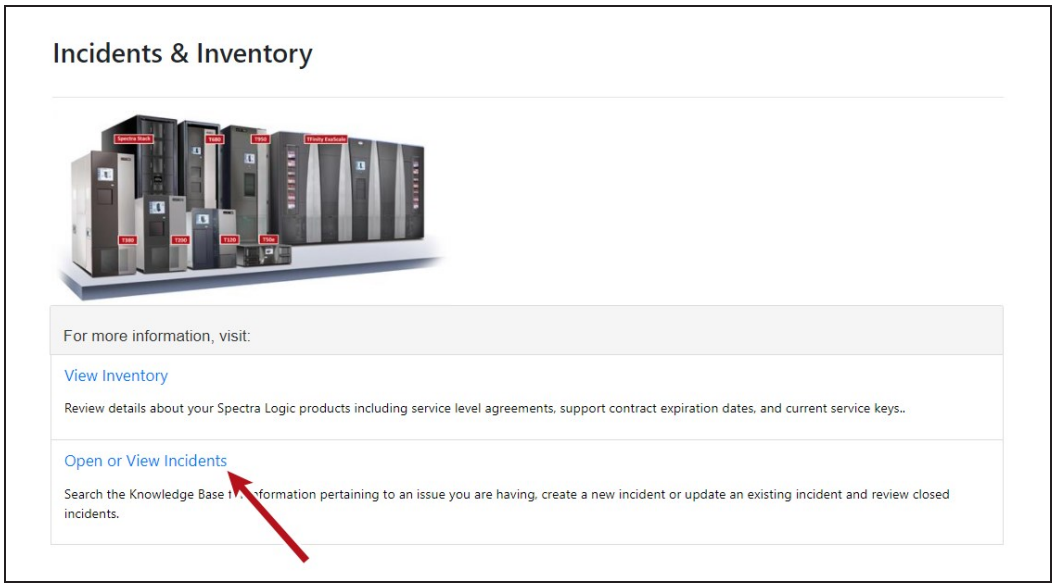


Figure 342 Select **Open or View Incidents**.

6. In the Search dialog box, enter a term or phrase about your problem (**1**) and click **Search** (**2**).

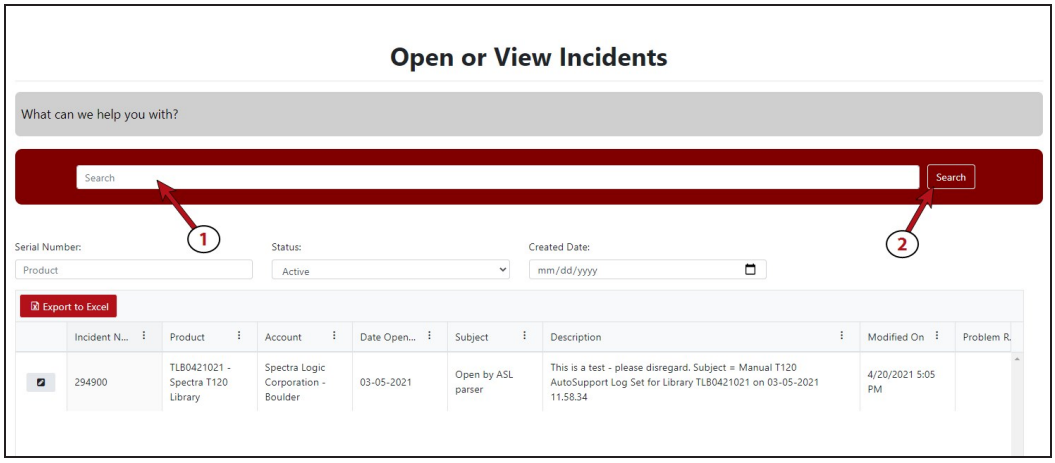


Figure 343 Enter a search phrase and click **Search**.

7. If the search does not provide an answer, click **Open a New Incident**.

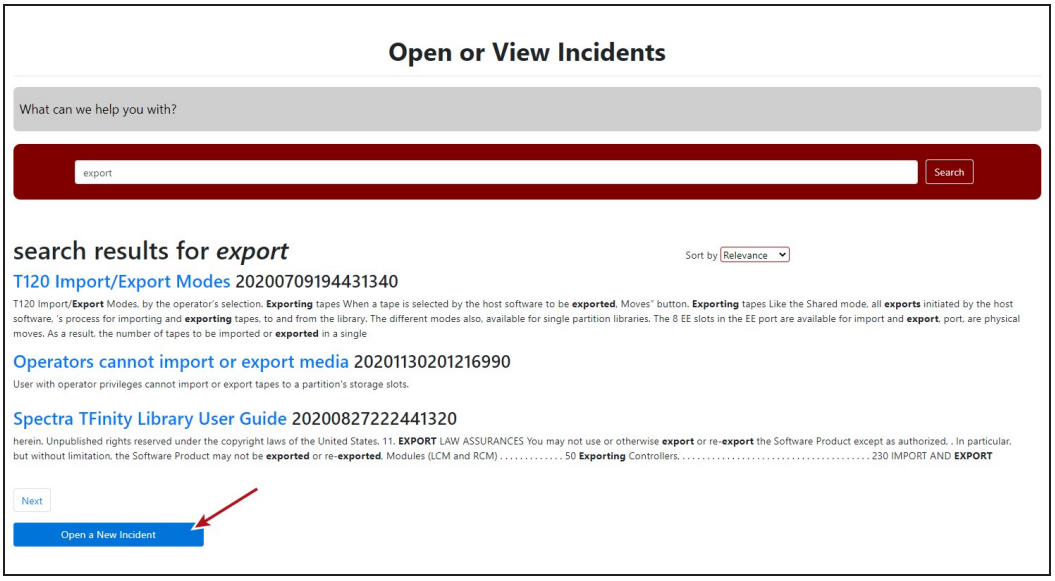


Figure 344 Click **Open a New Incident**.

8. On the Create Incident page, enter the requested information providing as much detail as possible. When you are finished, click **Submit**.

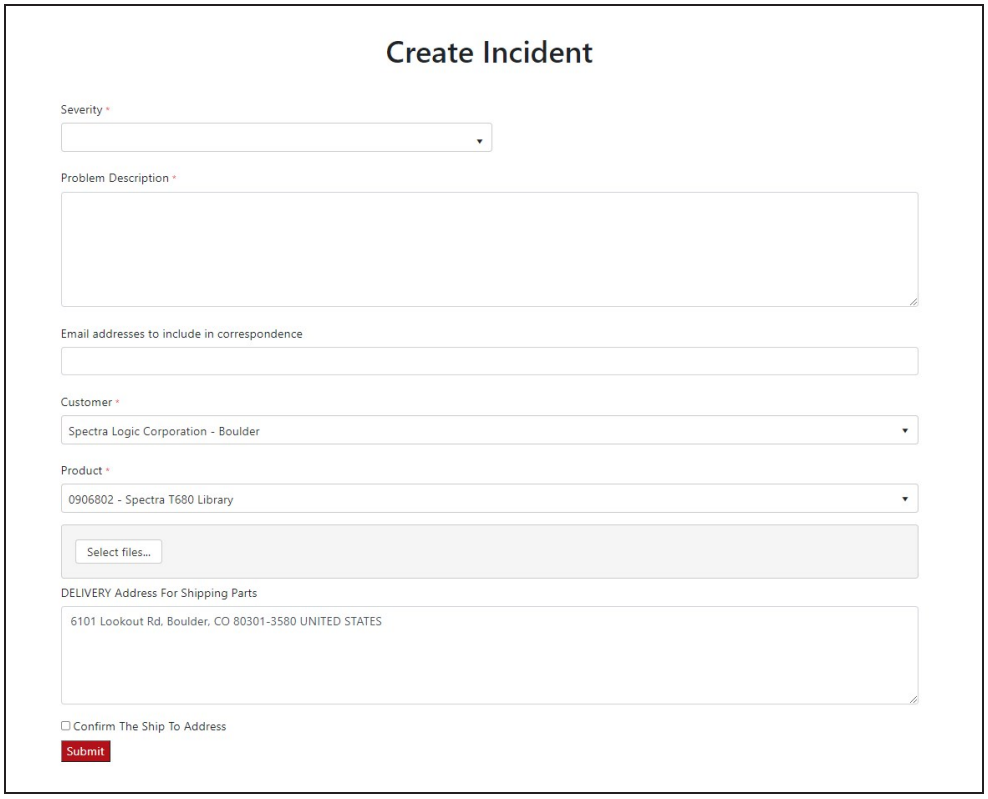


Figure 345 Enter information about your incident and click **Submit**.

Submit an Incident Online

1. Make notes about the problem, including what happened just before the problem occurred.
2. Gather the following information:
   - Your Spectra Logic customer number
   - Company name, contact name, phone number, and email address
   - The library serial number (see Determine the Library Serial Number)
   - Type of host system being used
   - Type and version of host operating system being used
   - Type and version of host storage management software being used
3. If necessary, log in to the Support Portal by clicking **Login**, enter your **email address** and **password**, and click **Log in**.

   Note: See Spectra Logic Technical Support on page 460 if you have not previously created an account on the Technical Support portal.

4. From any page, select **Inventory>My Inventory**.

5. Locate the row of the product for which you want to submit an incident and click **Create Incident**.

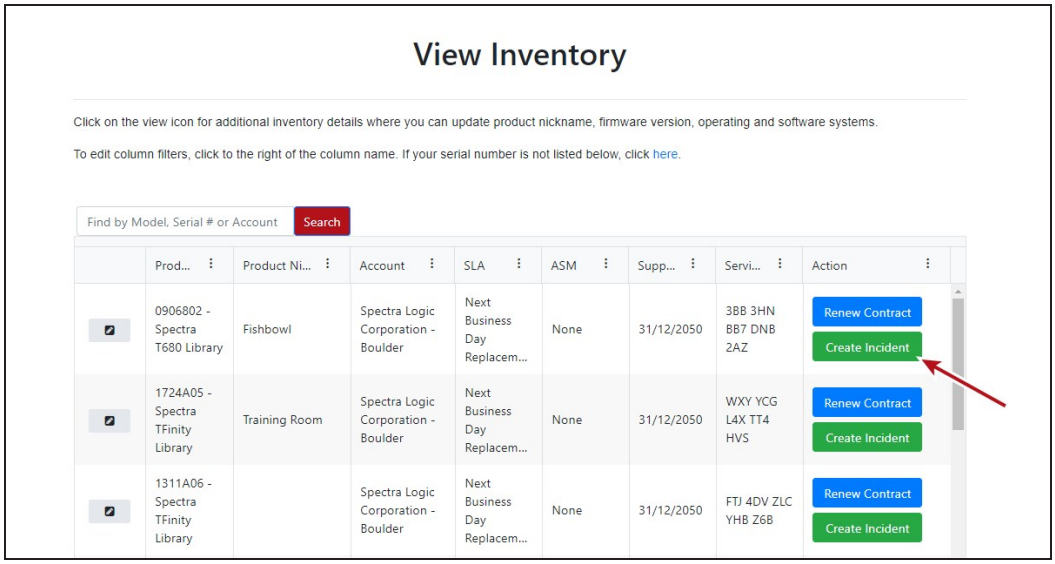


Figure 346 Click **Create Incident**.

6. On the Create Incident page, enter the requested information providing as much detail as possible. When you are finished, click **Submit**.

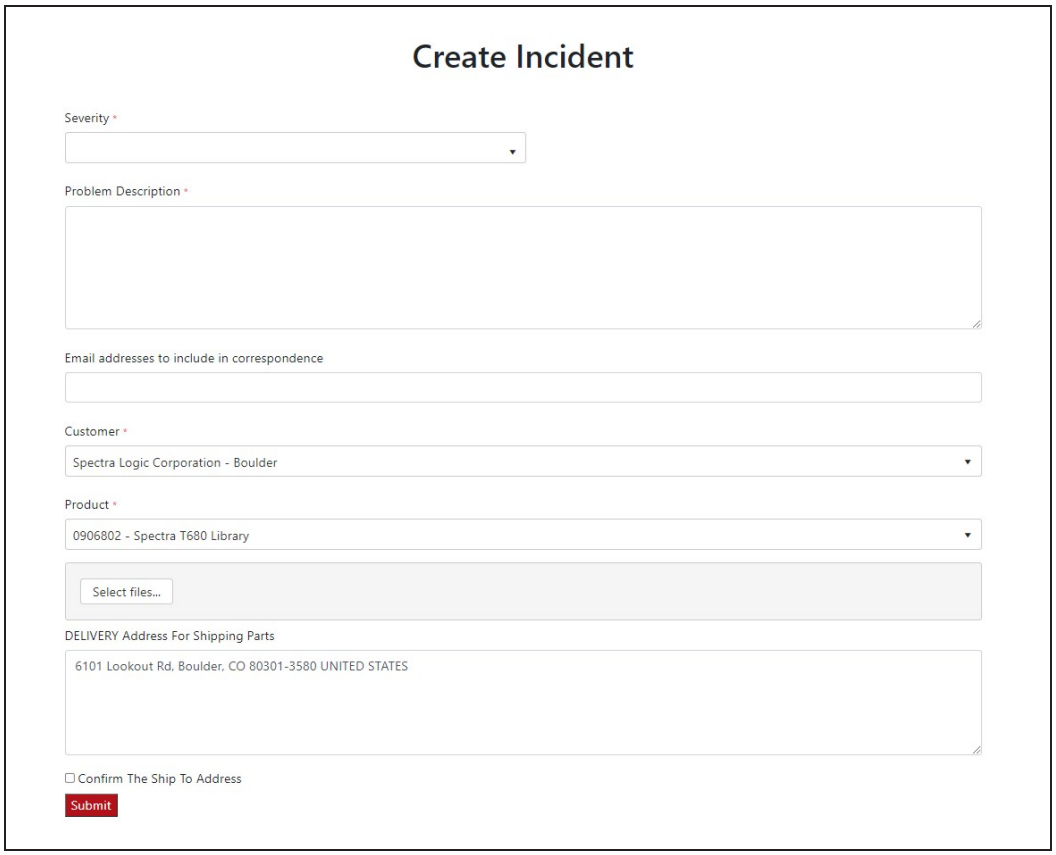


Figure 347 Enter information about your incident and click **Submit**.

Submit an Incident by Phone

Contact Spectra Logic Technical Support by phone using the information below.

Spectra Logic Technical Support	
Technical Support Portal: ***support.spectralogic.com***	
United States and Canada **Phone:** **Toll free US and Canada:** 1.800.227.4637 **International:** 1.303.449.0160	**Europe, Middle East, Africa** **Phone:** 44 (0) 870.112.2185 **Deutsch Sprechende Kunden** **Phone:** 49 (0) 6028.9796.507
Additional international numbers available at *support.spectralogic.com/home* **If you have a Spectra Logic Portal account, please log in for country-specific numbers at *support.spectralogic.com/support-contact-info***	

REMOTE SUPPORT

Remote Support is an option that allows Spectra Logic Technical Support personnel to access the root console of the gateway. This option is for troubleshooting purposes only.

Enabling Remote Support

1. Enter the Remote Support activation key as described in Configure Network Connections and Settings on page 130.

   Note: The Remote Support activation key is only valid for 24 hours. When the key expires, remote access is automatically disabled.

2. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all configured users.

3. Double-click the **Administrator** account, or select the **Administrator** account, and then select **Action > Edit**. The Edit User dialog box displays.

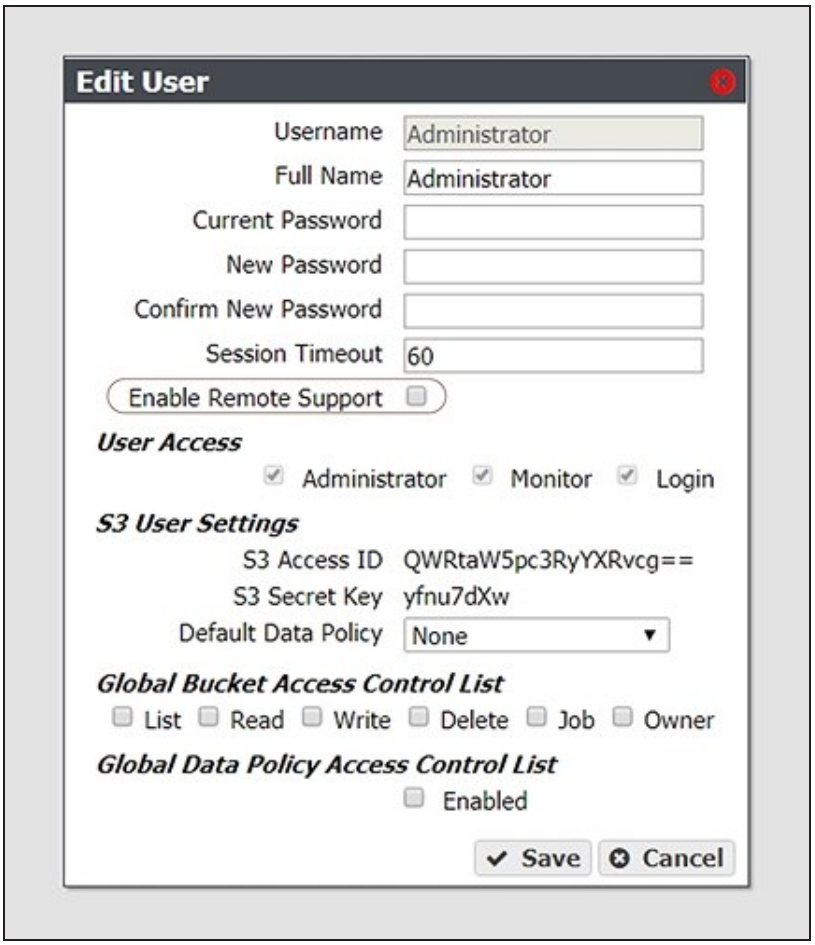


Figure 348 The Edit User dialog box.

4. Select the **Enable Remote Support** check box.

   Note: The Enable Remote Support check box does not display until you enter a Remote Support activation key. See Configure Network Connections and Settings on page 130 for more information.

5. Click **Save**.



IMPORTANT

After Spectra Logic Technical Support informs you that they no longer require root access to the gateway, you should disable Remote Support to prevent any potential unauthorized access. See Disabling Remote Support for more information.

The Remote Support activation key is only valid for 24 hours. When the key expires, remote access is automatically disabled.

Disabling Remote Support

Use the instruction in this section to disable Remote Support.

Note: The Remote Support activation key is only valid for 24 hours. When the key expires, remote access is automatically disabled.

1. From the menu bar, select **Configuration > Users**. The Users screen displays a list of all users configured on the gateway.

2. Double-click the **Administrator** account, or select the **Administrator** account, and then select **Action > Edit**. The Edit User dialog box displays.

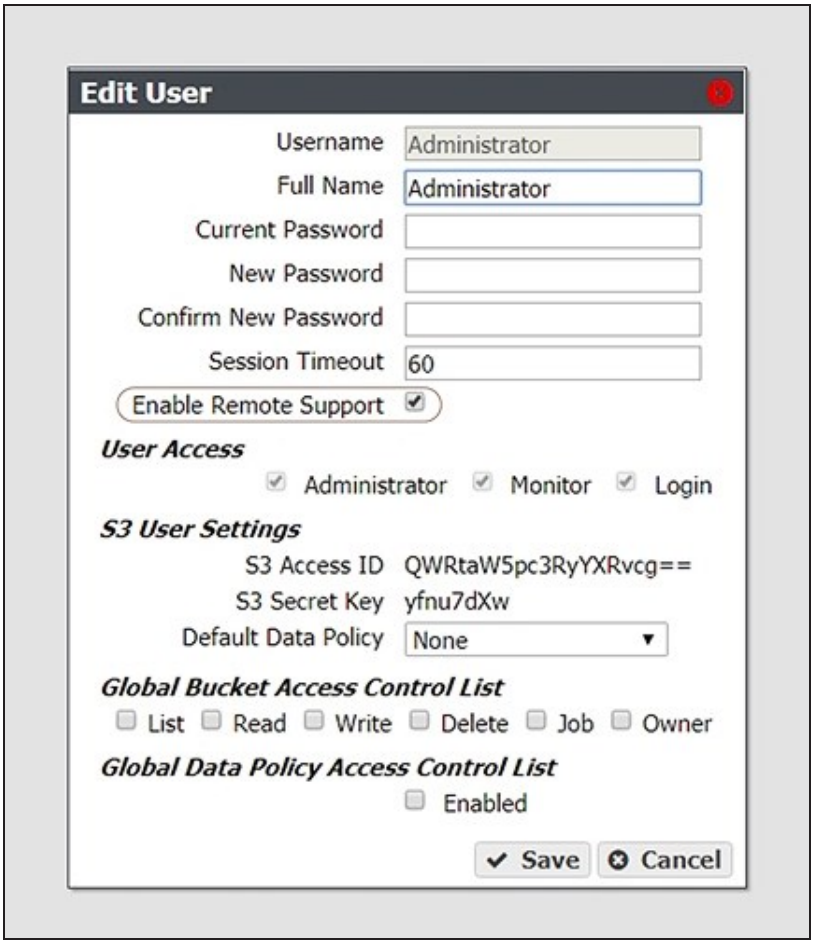


Figure 349 The Edit User dialog box.

3. Clear the **Enable Remote Support** check box.
4. Click **Save**.

APPENDIX A - IPMI CONFIGURATION

This appendix provides instructions for configuring IPMI for the BlackPearl gateway using the gateway BIOS.



CAUTION **DO NOT** make any changes in the BIOS other than changing the IPMI settings as described below. Changing any other setting is not supported by Spectra Logic and may cause adverse gateway performance.

1. If the BlackPearl gateway is currently powered on, shut down the gateway as described in Reboot or Shut Down a BlackPearl Gateway on page 282.
2. Connect a monitor and USB keyboard to the rear of the BlackPearl gateway. See Rear Panel on page 52 to locate the monitor and USB connectors.
3. Power on the gateway as described in Power On the Gateway on page 77.
4. When prompted by the gateway, press **DEL** to enter the gateway BIOS.

Note: The gateway only displays this prompt for a few seconds. If you do not press **DEL** in time to enter the BIOS, let the gateway complete it's boot process, then reboot the gateway and repeat Step 4.

5. If necessary, log into the IPMI interface.
   - The username is **admin**.
   - The default password depends on when the product was sold by Spectra Logic.
     - For BlackPearl systems sold **after** February 2024, the password is the serial number of the master node with the characters 'a@' appended to the end of the serial number. For example:

       `productserialnumber@a`

     - For BlackPearl systems sold **before** February 2024, the password is the serial number of the master node:

   Find the serial number on the sticker positioned on the top of the chassis, on the right-hand side, toward the front.

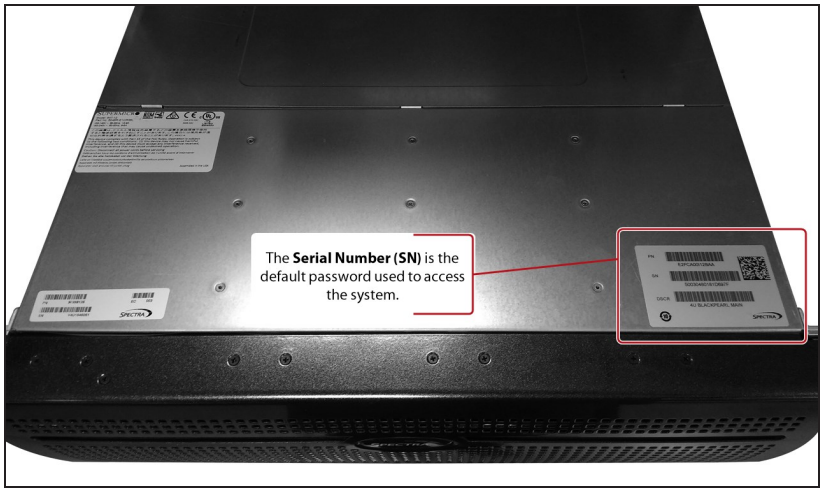


Figure 350 The BlackPearl serial number sticker.

6. Using the keyboard, navigate to the **IPMI** tab and then select **BMC Network Configuration**. The current settings of the BMC configuration display.

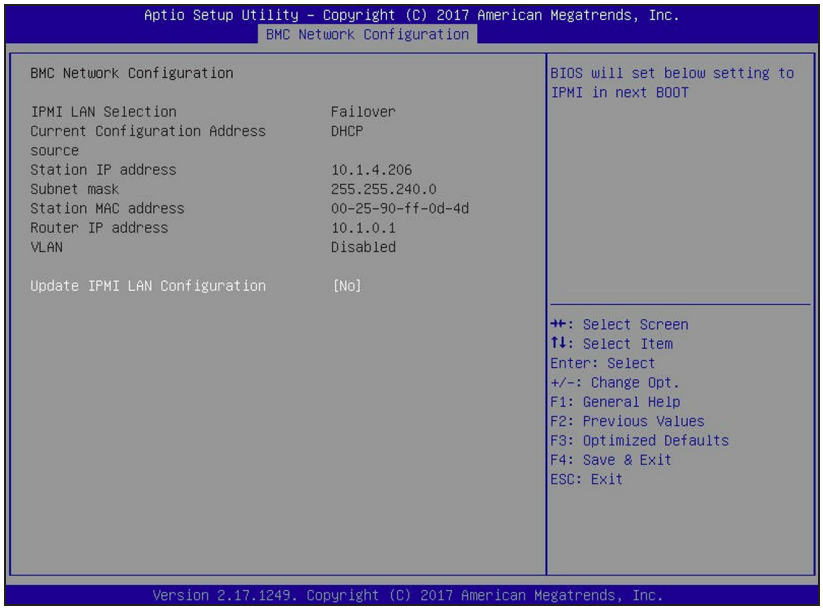


Figure 351 The BMC Configuration screen.

7. Using the keyboard, select **Update IPMI LAN Configuration**. A confirmation window displays. Select **YES** to continue. The current IPMI settings display.

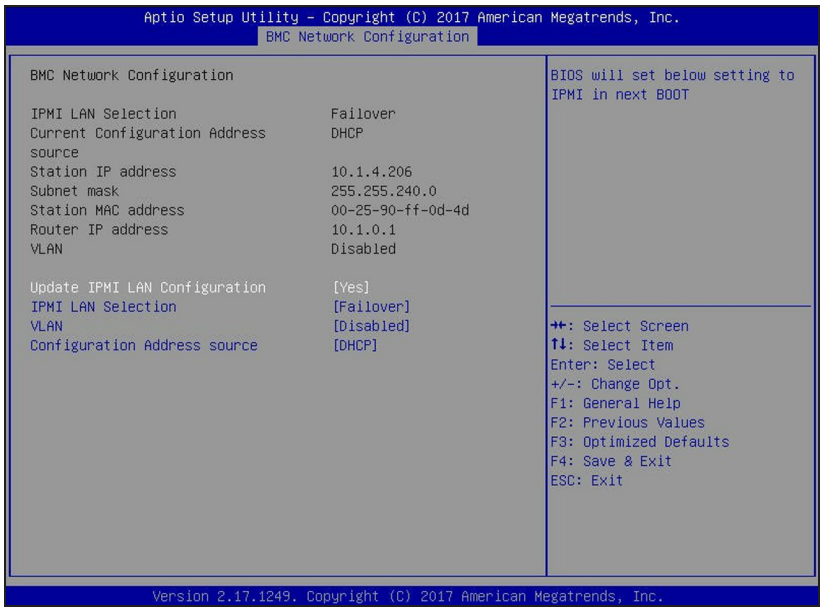


Figure 352 Current IPMI settings.

8. If desired, select **IPMI LAN Selection**. Change the configured setting as needed.
   - **Dedicated** - Always uses the dedicated IPMI port for IPMI traffic.
   - **Shared** - Always uses the LAN1 port for IPMI traffic.
   - **Failover** - On gateway startup, detect if the dedicated IPMI port is connected. If not, the gateway uses the LAN1 port for IPMI traffic.
9. If desired, select **VLAN** to enable or disable VLAN as needed.
10. To change the IPMI address settings, select **Configuration Address source**. The current address source information displays.
11. Select **Static** or **DHCP** addressing.
    - If you select **DHCP**, skip to Step 13.
    - If you select **Static**, IP addressing fields display.

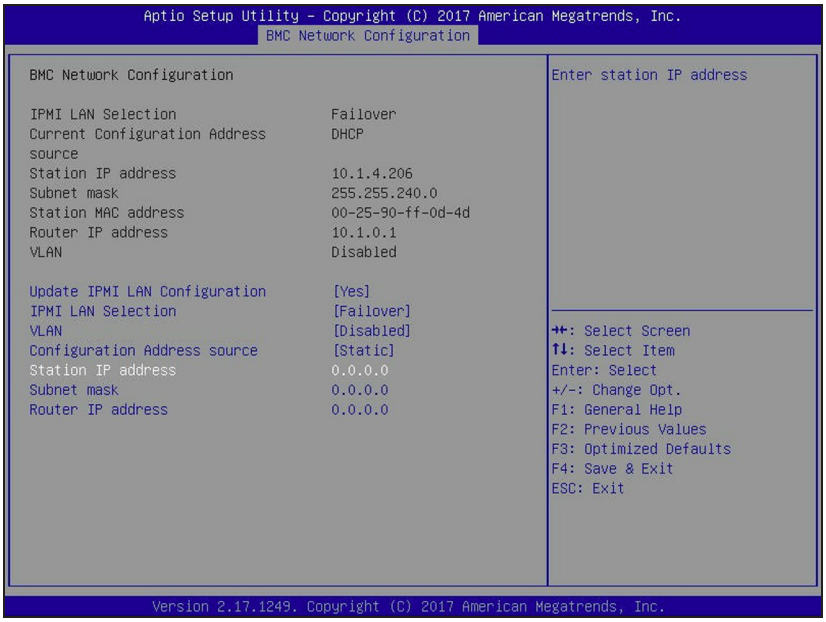


Figure 353 Enter Static IP information.

12. Configure the **Station IP address**, **Subnet mask**, and **Router IP address** with the desired address values.

Note: Only IPv4 addresses are valid.

13. Press **F4** to exit the BIOS and save the entered settings. The BlackPearl gateway reboots.

Appendix B - Specifications

This appendix provides detailed specifications for the BlackPearl gateway master nodes, the 44-bay expansion node, 77-bay expansion node, 96-bay expansion node, and 107-bay expansion node. The specifications listed here pertain to the currently shipping BlackPearl chassis.

Data Storage Specifications **475**

System Specification **479**

Size and Weight **483**

Environmental Specifications **489**

Temperature & Humidity 489

Heat Generation 494

Power Requirements **494**

Input Power Requirements 494

Power Cord Specifications 498

Interface Specifications **501**

System Interface Connectors 501

Expansion Node and Tape Drive Interface Connectors 506

Network Interface Cables 506

Networking Naming Conventions 507

Universal Serial Bus (USB) Support 508

DATA STORAGE SPECIFICATIONS

The following tables show the data storage specifications for the BlackPearl gateways.

Notes:
- 1 TB is defined as 1,000,000,000,000 bytes.
- 1 GB is defined as 1,000,000,000 bytes.

BlackPearl Gen3 F Series

Drive Purpose	Drive Type
Database Storage, Object Cache, Storage pools, Vail pools, NAS	24 NVMe SSD Gen5 Drive storage capacities: 1.6 TB, 6.4 TB, 12.8 TB, or 25.6 TB.

BlackPearl Gen3 H Series

Drive Purpose	Drive Type
Database Storage	1.6 TB NVMe SSD Gen4 6.4 TB NVMe SSD Gen4
Object Cache	4, 8, 16, 20, or 22 TB Spinning-Disk SAS
Storage pools, Vail pools, Write Performance, Metadata Performance, or NAS	4, 8, 16, 20, or 22 TB Spinning-Disk SAS

BlackPearl Gen2 X Series

Drive Purpose	Drive Type
Database Storage	1.6 TB NVMe SSD Gen4
Object Cache	6.4 TB NVMe SSD Gen4
Storage pools, Vail pools, Write Performance, Metadata Performance, or NAS	• 1.6 TB SSD Gen4 • 6.4 TB SSD Gen4

BlackPearl Gen2 S Series and Gen2 V Series

Drive Purpose	Drive Type
Database Storage	• 1.6 TB NVMe SSD • 6.4 TB NVMe SSD
Object Cache	• 4 TB SAS HDD • 16 TB SAS Self-Encrypting Drive • 1.6 TB NVMe SSD • 6.4 TB NVMe SSD
Write Performance, Metadata Performance	• 1.6 TB SSD Gen4 • 6.4 TB SSD Gen4 (S Series only)
Storage pools, Vail pools, or NAS	• 4 TB SAS HDD • 8, 12, and 20 TB SAS Self-Encrypting Drive

BlackPearl Gen1 S Series 4U Gateway

Drive Purpose	Drive Type
Database Storage	400 or 800 GB Solid-State SAS
Object Cache	• 4, 8, 12, or 16 TB Spinning-Disk SAS • 8, 12, and 20 TB SAS Self-Encrypting Drive
Storage Pools or NAS	• 4, 8, or 12 TB Spinning-Disk SAS • 12 or 16 TB Spinning-Disk SATA • 8, 12, and 20 TB SAS Self-Encrypting Drive

BlackPearl Gen1 P Series 4U Gateway

Drive Purpose	Drive Type
Database Storage	400 or 800 GB Solid-State SAS
Object Cache	960, 1600, or 1920 GB Solid-State SAS
Storage Pools or NAS	960, 1600, or 1920 GB Solid-State SAS

BlackPearl Gen1 V Series 2U Gateway

Drive Purpose	Drive Type
Database Storage	400 or 800 GB Solid-State SAS
Object Cache	• 4, 8, 12, or 16 TB Spinning-Disk SAS • 8, 12, and 20 TB SAS Self-Encrypting Drive
Storage Pools or NAS	• 4, 8, 12, or 16 TB Spinning-Disk SAS • 12 or 16 TB Spinning-Disk SATA • 8, 12, and 20 TB SAS Self-Encrypting Drive

44-Bay Expansion Node

Drive Purpose	Specification
Storage Pools or NAS	• 4, 8, 12, or 16 TB Spinning-Disk SAS • 12 or 16 TB Spinning-Disk SATA • 8, 12, and 20 TB SAS Self-Encrypting Drive

77-Bay Expansion Node

Drive Purpose	Specification
Storage Pools or NAS	• 800 GB Solid-State SAS • 4, 8, 12, or 16 TB Spinning-Disk SAS [1] • 12 or 16 TB Spinning-Disk SATA • 8, 12, and 20 TB SAS Self-Encrypting Drive

96-Bay Expansion Node

Drive Purpose	Specification
Storage Pools or NAS	8, 12, or 16 TB Spinning-Disk SATA

107-Bay Expansion Node

Drive Purpose	Specification
Storage Pools or NAS	• 800 GB Solid-State SAS • 4, 8, 12, or 16 TB Spinning-Disk SAS • 12 or 16 TB Spinning-Disk SATA • 8, 12, and 20 TB SAS Self-Encrypting Drive

1) 16 TB SAS drives only supported in a HotPair configuration.

System Specification

The following tables provide an overview of the devices in the BlackPearl gateways.

Gen3 F Series BlackPearl Gateway

Parameter	Specifications
CPU	One 64-bit 24 core CPU
System disk drives	Two 512 GB M.2 NVMe
Memory	512 GB (8 x 64 GB DIMMs)
Interface connections	• One integrated 10 GigE Ethernet port [a] • One integrated 1 GigE IPMI port • One standard dual-port 100 GigE Ethernet card • (Optional) Four-port SAS card [b] • (Optional) Four-port Fibre Channel card [c]

a) Dedicated to the BlackPearl user interface for gateway management.

b) Each SAS card is used to connect the BlackPearl master node to disk expansion nodes or SAS tape drives.

c) Each Fibre Channel card is used to connect the BlackPearl master node to Fibre Channel tape drives.

Gen3 H Series 3300 & 3310 BlackPearl Gateway

Parameter	Specifications
CPU	One 64-bit 8 core CPU (base) One 64-bit 24 core CPU (upgrade)
System disk drives	Two 512 GB M.2 NVMe
Memory	256 GB (4 x 64 GB DIMMs) 512 GB (8 x 64 GB DIMMs)
Interface connections	• One integrated 1 GigE Ethernet port [a] • One integrated 1 GigE IPMI port • One standard dual-port 25 GigE or 100 GigE Ethernet card • (Optional) Four-port SAS card [b] • (Optional) Four-port Fibre Channel card [c]

Gen2 X Series BlackPearl Gateway

Parameter	Specifications
CPU	One 64-core CPU
System disk drives	Two 480 GB NVMe
Memory	512 GB (8 x 64 GB DIMMs)
Interface connections	• One integrated 1 GigE Ethernet ports [d] • One standard two-port 100 GigE Ethernet card • (Optional) Four-port SAS card [e] • (Optional) Four-port Fibre Channel card [f]

a) Dedicated to the BlackPearl user interface for gateway management.

b) Each SAS card is used to connect the BlackPearl master node to disk expansion nodes or SAS tape drives.

c) Each Fibre Channel card is used to connect the BlackPearl master node to Fibre Channel tape drives.

d) Dedicated to the BlackPearl user interface for gateway management.

e) Each SAS card is used to connect the BlackPearl master node to disk expansion nodes or SAS tape drives.

f) Each Fibre Channel card is used to connect the BlackPearl master node to Fibre Channel tape drives.

Gen2 V Series BlackPearl Gateway

Parameter	Specifications
CPU	One 16-core CPU
System disk drives	Two 480 GB M.2 SSD
Memory	256 GB (4 x 64 GB DIMMs)
Interface connections	• Two integrated 10GBase-T Ethernet ports [a] • (Optional) Dual-port 100 Gigabit Ethernet NIC • (Optional) Four-port SAS card [b] • (Optional) Four-port Fibre Channel card [c]

Gen2 S Series BlackPearl Gateway

Parameter	Specifications
CPU	One 32-core CPU
System disk drives	Two 480 GB M.2 SSD
Memory	128 GB (8 x 16 GB DIMMs)
Interface connections	• Two integrated 10GBase-T Ethernet ports [b] • (Optional) Dual-port 100 Gigabit Ethernet NIC • (Optional) four-port SAS card [c] • (Optional) four-port Fibre Channel card [d]

a) One port is available for data transfers, one port is dedicated to the BlackPearl user interface for gateway management.

b) One port is available for data transfers, one port is dedicated to the BlackPearl user interface for gateway management.

c) Each SAS card is used to connect the BlackPearl master node to disk expansion nodes or SAS tape drives.

d) Each Fibre Channel card is used to connect the BlackPearl master node to Fibre Channel tape drives.

Gen1 V Series BlackPearl 2U Gateway

Parameter	Specifications
CPU	One multi-core processor
System disk drives	Two 500 GB SATA disk drives
Memory	32 GB (4 x 8 GB DIMMs) 64 GB (8 x 8 GB DIMMs or 4 x 16 GB DIMMs)
Interface connections	• Two integrated 10GBase-T Ethernet ports [a] • (Optional) One dual-port 10 Gigabit Ethernet NIC • (Optional) four-port SAS card [b] • (Optional) two-port SAS card [b] • (Optional) two-port Fibre Channel card [c]

Gen1 S Series BlackPearl 4U Gateway

Parameter	Specifications
CPU	Two multi-core processors
System disk drives	Two 500 GB SATA disk drives
Memory	64 GB (8 x 8 GB DIMMs) 128 GB (16 x 8 GB DIMMs or 8 x 16 GB DIMMs)
Interface connections	• Two integrated 10GBase-T Ethernet ports [a] • One dual-port 10 Gigabit Ethernet NIC • (Optional) One dual-port 40 Gigabit Ethernet NIC • (Optional) One dual-port 10GBase-T Ethernet NIC • (Optional) four-port SAS card [b] • (Optional) two-port SAS card [b] • (Optional) two-port Fibre Channel card [c]

a) One port is available for data transfers, one port is dedicated to the BlackPearl user interface for gateway management.

b) Each SAS card is used to connect the BlackPearl master node to disk expansion nodes or SAS tape drives.

c) Each Fibre Channel card is used to connect the BlackPearl master node to Fibre Channel tape drives.

Size and Weight

The following tables provide the size and weight of each chassis. Specifications are provided for each unit in both an operational environment, and in the shipping container.

Gen3 F Series BlackPearl Gateway

Parameter	Gen3 F Series BlackPearl Gateway	Shipping Container [a]
Dimensions • Height (4U) • Width • Depth	 3.5 in. (8.9 cm) 19 in. (48.3 cm) 30 in. (76.2 cm)	 12 in. (30.5 cm) 25 in. (73.6 cm) 37 in. (94 cm)
Weight • Chassis without drives • Each NVMe drive	 55 lb (25 kg) 0.5 lb (0.23 kg)	77 lb (35 kg)

Gen3 H 3310 Series BlackPearlGateway

Parameter	Gen3 H 3310 Series BlackPearlGateway	Shipping Container [b]
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 29 in. (73.7 cm) [c]	 18 in. (45.7 cm) 25 in. (73.6 cm) 39 in. (99 cm)
Weight • Chassis without drives • Each NVMe drive	 72 lb (33 kg) - single node 89 lb (40 kg) - dual node 0.5 lb (0.23 kg)	

a) Includes chassis, drives, box, and packaging.

b) Includes chassis, drives, box, and packaging.

c) Includes the front bezel.

Gen3 H 3300 Series BlackPearl Gateway

Parameter	Gen3 H 3300 Series BlackPearl Gateway	Shipping Container [a]
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 29 in. (73.7 cm) [b]	 18 in. (45.7 cm) 25 in. (73.6 cm) 39 in. (99 cm)
Weight • Chassis without drives • Each SAS drive	 75 lb (34 kg) 1.5 lb (0.67 kg)	114 lb (51.8 kg)

Gen2 X Series BlackPearl Gateway

Parameter	Gen2 X Series BlackPearl Gateway	Shipping Container [c]
Dimensions • Height (2U) • Width • Depth	 3.5 in. (8.9 cm) 19 in. (48.3 cm) 29 in. (73.7 cm) [d]	
Maximum Weight Including rail kit [e]	60 lb (27.2 kg)	

a) Includes chassis, drives, box, and packaging.

b) Includes the front bezel.

c) Includes chassis, drives, box, and packaging.

d) Includes the front bezel.

e) Weights are approximate.

Gen2 V Series BlackPearl Gateway

Parameter	Gen2 V Series BlackPearl Gateway	Shipping Container [a]
Dimensions • Height (2U) • Width • Depth	 3.5 in. (8.9 cm) 19 in. (48.3 cm) 33 in. (83.8 cm) [b]	 11.5 in. (29.2 cm) 23.7 in. (60.2 cm) 45 in. (114.3 cm)
Weight [c] • Empty chassis • Additional for each HDD • Additional for each SSD	72 lb (32.7 kg) 1.8 lb (0.8 kg) 0.8 lb (0.4 kg)	

Gen2 S Series BlackPearl Gateway

Parameter	Gen2 S Series BlackPearl Gateway	Shipping Container [a]
Dimensions • Height (2U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 37.5 in. (95.3 cm) [b]	 15.9 in. (40.4 cm) 23.7 in. (60.2 cm) 46.9 in. (119.1 cm)
Weight [c] • Empty chassis • Additional for each HDD • Additional for each SSD	99 lb (44.9 kg) 1.8 lb (0.8 kg) 0.8 lb (0.4 kg)	

a) Includes chassis, drives, box, and packaging.

b) Includes the front bezel.

c) Weights are approximate.

Gen1 V Series 2U BlackPearl Gateway

Parameter	Gen1 V Series 2U BlackPearl Gateway	Shipping Container [a]
Dimensions • Height (2U) • Width • Depth	 3.5 in. (8.9 cm) 19 in. (48.3 cm) 27.5 in. (69.9 cm) [b]	 13.25 in. (33.7 cm) 26 in. (66.0 cm) 34.25 in. (87.0 cm)

Weight [c]
• Empty chassis
• Empty chassis with:
  • 4 HDDs & 2 SSDs
  • 9 HDDs & 2 SSDs
	
	37.2 lb (16.9 kg)
	
	46.7 lb (21.2 kg)
	55.7 lb (25.3 kg)
		
		N/A
		
		67.7 lb (30.7 kg)
		76.7 lb (34.8 kg)

Gen1 S Series 4U BlackPearl Gateway and 44-Bay Expansion Node

Parameter	Gen1 S Series 4U BlackPearl Gateway and 44-Bay Expansion Node	Shipping Container [a]
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 29.5 in. (74.9 cm) [b]	 17.5 in. (44.5 cm) 27 in. (68.6 cm) 39 in. (99.0 cm)
Weight [c] • Empty chassis • Additional for each HDD • Additional for each SSD	 57 lb (25.8 kg) 1.8 lb (0.8 kg) 0.8 lb (0.4 kg)	 91.3 lb (41.4 kg) 1.8 lb (0.8 kg) 0.8 lb (0.4 kg)

a) Includes chassis, drives, box, and packaging.

b) Includes the front bezel.

c) Weights are approximate.

77-Bay Expansion Node

Parameter	77-bay Expansion Node	Shipping Container
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 32 in. (81 cm) [b] 38.5 in. (97.8 cm) [a]	 21.1 in. (53.6 cm) 26.6 in. (67.6 cm) 44.1 in. (112 cm)
Weight [b] • Empty chassis • Additional for each HDD • Additional for each SSD • Additional for rack mounting kit • Fully loaded chassis with rack mounting kit	 1.5 lb (0.67 kg) 0.8 lb (0.36 kg) 21 lb (9.5 kg)	 127 lb (57.8 kg) 242 lb (110 kg) [c]

96-Bay Expansion Node

Parameter	96-bay Expansion Node	Shipping Container
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 40 in. (101.6 cm) [b]	 14 in. (35.6 cm) 24.5 in. (62.2 cm) 43.5 in. (110.5 cm)
Weight [c] • Empty chassis • Additional for each HDD • Additional for rack mounting kit	 76 lb (34.5 kg) 1.8 lb (0.8 kg) 21 lb (9.5 kg)	 108 lb (49 kg) [d] 1.8 lb (0.8 kg) 21 lb (9.5 kg)

a) Includes optional cable management arm.

b) Weights are approximate.

c) Includes chassis and packaging.

d) Includes chassis and packaging.

Parameter	96-bay Expansion Node	Shipping Container
• Fully loaded chassis	270 lb (122.5 kg)	302 lb (137 kg)

107-Bay Expansion Node

Parameter	107-bay Expansion Node	Shipping Container
Dimensions • Height (4U) • Width • Depth	 7 in. (17.8 cm) 19 in. (48.3 cm) 41 in. (104.1 cm) [a] 47.5 in. (120.6 cm) [b]	 18.4 in. (46.7 cm) 24.3 in. (61.7 cm) 52.3 in. (132.8 cm)
Weight [c] • Empty chassis • Additional for each disk drive • Additional for rack mounting kit • Fully loaded chassis with rack mounting kit	 88.5 lb (40.1 kg) 1.5 lb (0.67 kg) 21 lb (9.5 kg) 270 lb (122.5 kg)	 180 lb (81.6 kg) 336 lb (152.4 kg) [d]

a) Includes the front bezel.

b) Includes optional cable management arm.

c) Weights are approximate.

d) Includes chassis and packaging.

ENVIRONMENTAL SPECIFICATIONS

Temperature & Humidity

The tables below show the temperature, humidity, and altitude requirements for each chassis.

Gen3 F Series BlackPearl Gateway

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]	Transit Conditions Storage Environment
Humidity		5% to 95% (non-condensing)	10% to 90% (non-condensing)
Temperature	32° F to 86° F [c] (0° C to 30° C)	–4° F to 158° F (–20° C to 70° C)	–40° F to 140° F (–40° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)
Maximum wet bulb temperature			

a) When moving the BlackPearl gateway or expansion node from a cold storage environment to a warm operating environment, it must acclimate in its packaging for at least 12 hours before opening to prevent serious condensation damage.

b) Specifications are for the BlackPearl gateway or expansion node in its original packaging. The packaging protects the BlackPearl gateway from condensation caused by extreme temperature variations (27° F per hour or 15° C per hour, or more).

c) Maximum operating temperature is specified at sea level and is 2 percent lower per 1,000 ft (305 m) of increased altitude.

Gen3 H Series 3300 & 3310 BlackPearl Gateway

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]	Transit Conditions Storage Environment
Humidity		5% to 95% (non-condensing)	10% to 90% (non-condensing)
Temperature	32° F to 95° F [c] (0° C to 35° C)	–4° F to 158° F (–20° C to 70° C)	–40° F to 140° F (–40° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)
Maximum wet bulb temperature			

Gen2 X Series BlackPearl Gateway

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]	Transit Conditions Storage Environment
Humidity	20% to 80% (non-condensing)	10% to 90% (non-condensing)	10% to 90% (non-condensing)
Temperature	41° F to 95° F [c] (5° C to 35° C)	–40° F to 113° F (–40° C to 45° C)	–40° F to 140° F (–40° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)
Maximum wet bulb temperature	84° F (29° C)	95° F (35° C)	

a) When moving the BlackPearl gateway or expansion node from a cold storage environment to a warm operating environment, it must acclimate in its packaging for at least 12 hours before opening to prevent serious condensation damage.

b) Specifications are for theBlackPearl gateway or expansion node in its original packaging. The packaging protects the BlackPearl gateway from condensation caused by extreme temperature variations (27° F per hour or 15° C per hour, or more).

c) Maximum operating temperature is specified at sea level and is 2 percent lower per 1,000 ft (305 m) of increased altitude.

Gen2 S Series and Gen2 V Series BlackPearl Gateway

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	5% to 95% (non-condensing)	5% to 95% (non-condensing)
Temperature	50° F to 95° F (10° C to 35° C)	32° F to 122° F (0° C to 50° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 10,000 ft (-61 m to 3,048 m)
Maximum wet bulb temperature	84° F (29° C)	95° F (35° C)

Gen1 S Series and Gen1 V Series BlackPearl Gateway

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	8% to 90% (non-condensing)	5% to 95% (non-condensing)
Temperature	50° F to 95° F (10° C to 35° C)	–40° F to 158° F (–40° C to 70° C)
Altitude	Sea level to 10,000 ft (3,048 m)	Sea level to 39,370 ft (12,000 m)
Maximum wet bulb temperature	84° F (29° C)	95° F (35° C)

a) When moving the BlackPearl gateway or expansion node from a cold storage environment to a warm operating environment, it must acclimate in its packaging for at least 12 hours before opening to prevent serious condensation damage.

b) Specifications are for the BlackPearl gateway or expansion node in its original packaging. The packaging protects the BlackPearl gateway from condensation caused by extreme temperature variations (27° F per hour or 15° C per hour, or more).

44-Bay Expansion Node

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	8% to 90% (non-condensing)	5% to 95% (non-condensing)
Temperature	50° F to 95° F (10° C to 35° C)	–40° F to 158° F (–40° C to 70° C)
Altitude	Sea level to 10,000 ft (3,048 m)	Sea level to 39,370 ft (12,000 m)
Maximum wet bulb temperature	84° F (29° C)	95° F (35° C)

77-Bay Expansion Node

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	20% to 80% (non-condensing)	10% to 90% (non-condensing)
Temperature	32° F to 95° F (0° C to 35° C)	–4° F to 140° F (–20° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)

a) When moving the BlackPearl gateway or expansion node from a cold storage environment to a warm operating environment, it must acclimate in its packaging for at least 12 hours before opening to prevent serious condensation damage.

b) Specifications are for the BlackPearl gateway or expansion node in its original packaging. The packaging protects the BlackPearl gateway from condensation caused by extreme temperature variations (27° F per hour or 15° C per hour, or more).

96-Bay Expansion Node

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	20% to 80% (non-condensing)	10% to 90% (non-condensing)
Temperature	41° F to 95° F (5° C to 35° C)	–40° F to 140° F (–40° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)

107-Bay Expansion Node

Parameter	Operating Environment [a]	Storing and Shipping (Non-Operating) Environment [b]
Humidity	20% to 80% (non-condensing)	10% to 90% (non-condensing)
Temperature	32° F to 95° F (0° C to 35° C)	–4° F to 140° F (–20° C to 60° C)
Altitude	-200 ft to 10,000 ft (-61 m to 3,048 m)	-200 ft to 40,000 ft (-61 m to 12,192 m)

a) When moving the expansion node from a cold storage environment to a warm operating environment, it must acclimate in its packaging for at least 12 hours before opening to prevent serious condensation damage.

b) Specifications are for the expansion node is in its original packaging. The packaging is designed to protect the expansion node from condensation caused by extreme temperature variations (27° F per hour or 15° C per hour, or more).

Heat Generation

The following table shows the approximate heat generation of each BlackPearl chassis.

Chassis	Heat Generation at Maximum Wattage
Gen3 F Series 2U master node	3412-5459 BTUs/hour
Gen3 H Series 4U master node	2729 - 4092 BTUs/hour
Gen2 X Series 2U master node	5460 BTUs/hour
Gen2 V Series 2U master node	2729 BTUs/hour
Gen2 S Series 4U master node	5460 BTUs/hour
Gen1 V Series 2U master node	3138 BTUs/hour
Gen1 S or P Series 4U master node	3410 - 4365 BTUs/hour
44-bay expansion node	3751 - 4775 BTUs/hour
77-bay expansion node	3950 BTUs/hour
96-bay expansion node	3751 BTUs/hour
107-bay expansion node	6820 BTUs/hour

Power Requirements

The BlackPearl gateways, 44-bay, 77-bay, 96-bay, and 107-bay expansion nodes, have the following power requirements.



CAUTION Failure to meet the cabling and power specifications could damage your BlackPearl gateway, result in data loss, or both.

Input Power Requirements

The following tables provide the input power requirements for each gateway or expansion node.

Gen3 F Series BlackPearl Gateway

Parameter	Requirements
Input Voltage	100-120 VAC, 13 A, 1000 watts maximum 200–240 VAC, 10 A, 1600 watts maximum
Input Frequency	50–60 Hz

Gen3 H Series 3300 and 3310 BlackPearl Gateway

Parameter	Requirements
Input Voltage	100-127 VAC, 10 A, 800 watts maximum 200–240 VAC, 8 A, 1200 watts maximum
Input Frequency	50–60 Hz

Gen2 X Series BlackPearl Gateway

Parameter	Requirements
Input Voltage	200–240 VAC, 7 A, 1600 watts maximum
Input Frequency	50–60 Hz

Gen2 V Series BlackPearl Gateway

Parameter	Requirements
Input Voltage	100-240 VAC, 8-4 A, 800 watts maximum
Input Frequency	50–60 Hz

Gen2 S Series BlackPearl Gateway

Parameter	Requirements
Input Voltage	200–240 VAC, 10 A, 1600 watts maximum
Input Frequency	50–60 Hz

Gen1 V Series 2U BlackPearl Gateway

Parameter	Requirements
Input Voltage	100–240 VAC, 11–4.5 A, 920 watts maximum
Input Frequency	50–60 Hz

Gen1 S Series 4U BlackPearl Gateway

Parameter	Requirements
Input Voltage	100–140 VAC, 12–8 A, 1000 watts maximum 180–240 VAC, 8–6 A, 1280 watts maximum
Input Frequency	50–60 Hz

44-Bay Expansion Node

Parameter	Requirements
Input Voltage	100–140 VAC, 13.5–9.5 A, 1100 watts maximum 180–240 VAC, 9.5–7 A, 1400 watts maximum
Input Frequency	50–60 Hz

77-Bay Expansion Node

Parameter	Requirements
Input Voltage	200–240 VAC, 12 A, 1600 watts maximum
Input Frequency	50-60 Hz

96-Bay Expansion Node

Parameter	Requirements
Input Voltage	90-264 VAC, 1100 watts maximum
Input Frequency	47–63 Hz

107-Bay Expansion Node

Parameter	Requirements
Input Voltage	200–240 VAC, 15 A, 2000 watts maximum
Input Frequency	50–60 Hz

Power Cord Specifications

The power cords included with the BlackPearl gateways are part of the unit and are not intended for use with any other equipment.

IMPORTANT Confirm the PDU used with the BlackPearl gateway has enough amperage for the power supply in each chassis included in your installation.

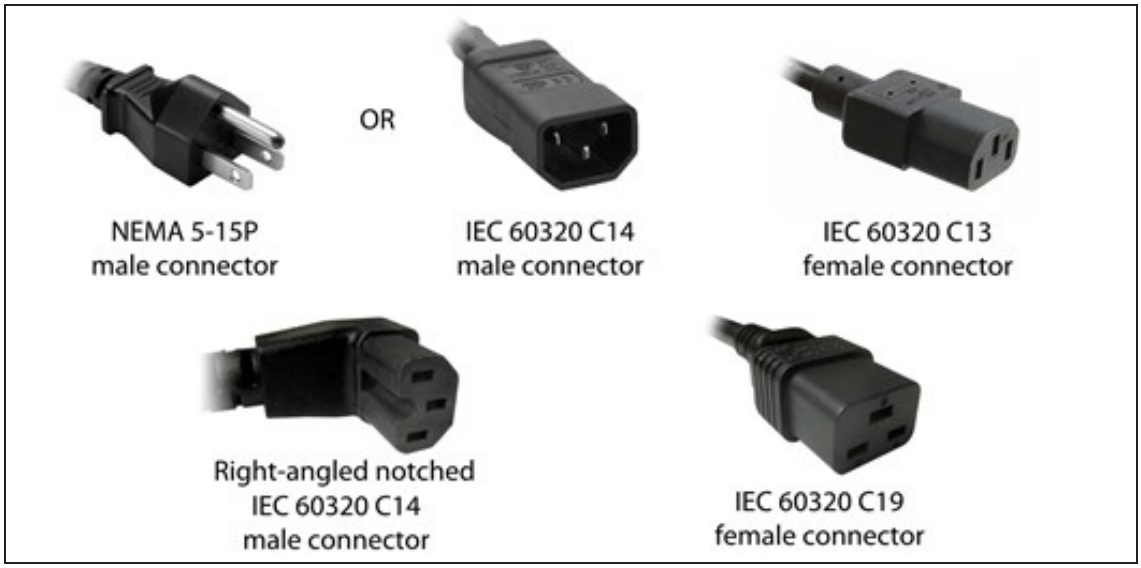
Cables provided by Spectra Logic are between 6 ft (1.8m) to 6.5 ft (2m) in length. If you need to use a longer cord, make sure it conforms to the specifications listed below.

Power cords must comply with local electrical codes.

WARNING Using extension cords in conjunction with the cords provided with a 77-bay expansion node, a 96-bay expansion node, or 107-bay expansion node, may cause serious damage.

WARNUNG Die Verwendung von Verlängerungskabeln in Verbindung mit den Kabeln, die mit einem 77-Schacht-Erweiterungsknoten, 96-Schacht-Erweiterungsknoten, oder 107-Schacht-Erweiterungsknoten geliefert werden, kann schwere Schäden verursachen.

Note: 96-bay expansion nodes ship with cables for use with the chassis. These power cables have a right-angled notched C14 connector, which is required for the 96-bay expansion node. Only use the cords provided by Spectra Logic with the 96-bay expansion node.



North American 120 Volt-AC Power Cord

The criteria for a 120-volt power cord for use in the United States and Canada are as follows:

Parameter	Specification
Power cordage	Three-conductor, 14 AWG
Power input connectors	**Gen1 S, P and V Series, Gen2 X and V Series, Gen 3 H Series, and 44-Bay Expansion Node:** • **Male:** NEMA 5-15P or IEC-60320 C14 • **Female:** IEC 60320 C13

North American 220 Volt-AC Power Cord

The criteria for a 220-volt power cord for use in the United States and Canada are as follows:

Parameter	Specification
Power cordage	SJT type, three-conductor, 14 AWG minimum
Power input connectors	**Gen1 S, P, and V Series, Gen2 X, S, and V Series, Gen 3 H Series, Gen 3 F Series, and 44-Bay Expansion Node:** • **Male:** NEMA 5-15P or IEC-60320 C14 • **Female:** IEC 60320 C13 **77-Bay Chassis Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** IEC 60320 C19 **96-Bay Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** Right-angled notched IEC 60320 C14 **107-Bay Chassis Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** IEC 60320 C19

International 220 Volt-AC Power Cord

The criteria for an international 220-volt AC power cord are as follows:

Parameter	Specification
Power cordage	Flexible, HAR (harmonized) type H05VV-F, three conductor, cord with minimum conductor size of 1.7 square millimeters (0.0026350 square inches).
Power input connectors	**Gen1 S, P, and V Series, Gen2 X, S, and V Series, Gen 3 H Series, Gen 3 F Series, and 44-Bay Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** IEC 60320 C13 **77-Bay Chassis Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** IEC 60320 C19 **96-Bay Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** Right-angled notched IEC 60320 C14 **107-Bay Chassis Expansion Node:** • **Male:** Connector must be of the proper type, rating, and safety approval. • **Female:** IEC 60320 C19

Power Connection Best Practice

For greater power redundancy, connect each of the two power cords to separate circuits.

INTERFACE SPECIFICATIONS

This section provides information about the interfaces used to connect a BlackPearl gateway to expansion nodes, tape drives, and host systems.

System Interface Connectors

Gen3 F Series BlackPearl Gateway

Interface Type	Number of Ports and Connector Type
Ethernet • 25 and 100 GigE	Two QSFP28 sockets.
IPMI Management Port	One RJ-45 socket.
SAS (12 Gbps) (Optional)	• Four SFF-8644 sockets per 12 Gbps SAS card provide connections to four 77-bay, or 107-bay disk expansion nodes, using one port per expansion node. • Four SFF-8644 sockets per 12 Gbps SAS card provide connection to sixteen SAS tape drives in the tape library, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
Fibre Channel (16 Gb or 32 Gb) (Optional)	Four SFP+ optical modules with LC connectors per Fibre Channel card provide connections to four Fibre Channel tape drives in the tape library, using one port for each tape drive.

Gen3 H Series 3300 & 3310 BlackPearl Gateway

Interface Type	Number of Ports and Connector Type
Ethernet • 1 GigE • 25 and 100 GigE	Two RJ-45 sockets. Two QSFP28 sockets.
IPMI Management Port	One RJ-45 socket.
SAS (12 Gbps) (Optional)	• Four SFF-8644 sockets per 12 Gbps SAS card provide connections to four 77-bay, or 107-bay disk expansion nodes, using one port per expansion node. • Four SFF-8644 sockets per 12 Gbps SAS card provide connection to sixteen SAS tape drives in the tape library, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
Fibre Channel (16 Gb or 32 Gb) (Optional)	Four SFP+ optical modules with LC connectors per Fibre Channel card provide connections to four Fibre Channel tape drives in the tape library, using one port for each tape drive.

Gen2 X Series BlackPearl Gateway

Interface Type	Number of Ports and Connector Type
Ethernet • 1 Gig E • 100 GigE	One RJ-45 socket Two QSFP28 sockets.
SAS (12 Gbps) (Optional)	• Four SFF-8644 sockets per 12 Gbps SAS card provide connections to four 77-bay, or 107-bay disk expansion nodes, using one port per expansion node. • Four SFF-8644 sockets per 12 Gbps SAS card provide connection to sixteen SAS tape drives, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
Fibre Channel (16 Gb or 32 Gb) (Optional)	Four SFP+ optical modules with LC connectors per Fibre Channel card provide connections to four Fibre Channel tape drives in the tape library, using one port for each tape drive.

Gen2 S Series and V Series BlackPearl Gateway

Interface Type	Number of Ports and Connector Type
Ethernet 1 Gigabit (Gen2 V series only)	Two RJ-45 sockets.
Ethernet 10GBase-T (Gen2 S series only)	Two RJ-45 sockets.
IPMI Management Port	One RJ-45 socket.
Ethernet 10GBase-T (Optional)	Two RJ-45 sockets.
Ethernet (100 GigE) (Optional)	Two SFP28 optical modules with a duplex LC connector per optional 100 GigE NIC.
SAS (12 Gbps) (Optional)	• Four SFF-8644 sockets per 12 Gbps SAS card provide connections to four 77-bay, 96-bay, or 107-bay disk expansion nodes, using one port per expansion node. • Four SFF-8644 sockets per 12 Gbps SAS card provide connection to sixteen SAS tape drives, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
Fibre Channel (8 Gb or 16 Gb) (Optional)	Four SFP+ optical modules with LC connectors per Fibre Channel card provide connections to four Fibre Channel tape drives in the tape library, using one port for each tape drive.

Gen1 S Series and Gen1 V Series BlackPearl Gateway

Interface Type	Number of Ports and Connector Type
Ethernet (1000BaseT, 10GBase-T)	Two RJ-45 sockets.
IPMI Management Port	One RJ-45 socket
Ethernet (10 GigE)	Two SFP+ optical modules with a duplex LC connector per optional 10 GigE NIC.
Ethernet (40 GigE)	Two QSFP+ optical modules with a duplex LC connector per optional 40 GigE NIC.
SAS (6 Gbps) (Optional)	• Four SFF-8644 sockets per optional 6 Gbps SAS card provide connections to two 44-bay expansion nodes, using two ports for each expansion node. • Four SFF-8644 sockets per optional 6 Gbps SAS card provide connections to 16 SAS tape drives, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
SAS (12 Gbps) (Optional)	• Two or four SFF-8644 sockets per optional 12 Gbps SAS card provide connections to two or four 77-bay, 96-bay, or 107-bay disk expansion nodes, using one port per expansion node. • Two or four SFF-8644 sockets per optional 12 Gbps SAS card provide connection to eight or sixteen SAS tape drives, using one port for four tape drives. **IMPORTANT** If the BlackPearl system configuration includes both SAS tape drives and disk expansion nodes, separate HBAs must be used for each device type. If an OSW-2400 SAS Switch is used to connect to both tape drives and disk expansion nodes, a single SAS HBA is allowed.
Fibre Channel (8 Gb) (Optional)	Two or four SFP+ optical modules with LC connectors per optional 8 Gb Fibre Channel card provide connections to two Fibre Channel tape drives in the tape library, using one port for each tape drive.

Expansion Node and Tape Drive Interface Connectors

Interface Type	Number of Ports and Connector Type
44-Bay Expansion Node	Two SFF-8088 ports per 44-bay expansion node. Both ports are required to connect the expansion node to a BlackPearl gateway.
77-Bay Expansion Node	• Four SFF-8644 ports per expander in the 77-bay expansion node. Maximum of two expanders. • One 1 GigE Ethernet port per expander in the 77-bay expansion node. Maximum of two expanders.
96-Bay Expansion Node	Two SFF-8644 ports per 96-bay expansion node. Only a single port is required to connect the expansion node to a BlackPearl gateway.
107-Bay Expansion Node	• Four SFF-8644 ports per expander in the 107-bay expansion node. Maximum of two expanders. • One 1 GigE Ethernet port per expander in the 107-bay expansion node. Maximum of two expanders.
SAS Tape Drive	• **T50e library:** Two SFF-8088 ports per tape drive. Only a single port is required to connect the tape drive to a BlackPearl gateway. Either port can be used for the connection. • **All other libraries:** One SFF-8088 port per tape drive. The single port is required to connect the tape drive to a BlackPearl gateway.
Fibre Channel Tape Drive	• **T50e and T120 libraries:** One multimode optical LC port per tape drive. The single port is required to connect the tape drive to a BlackPearl gateway • **All other libraries:** Two multimode optical LC ports per tape drive. Only a single port is required to connect the tape drive to a BlackPearl gateway. Either port can be used for the connection.

Network Interface Cables

The type of cables required to connect the BlackPearl gateway to an Ethernet network, a 44-bay, 77-bay, 96-bay, or 107-bay expansion node, a SAS tape drive, or a Fibre Channel tape drive depend on the type of interface.

Interface Type	Cable Requirements
Ethernet (10GBase-T or 10/100/1000Base-T)	**10GBase-T** - Shielded Category 6A data-grade cable with an RJ-45 connector. **10/100/1000Base-T** - Shielded Category 5 data-grade cable with an RJ-45 connector.

Interface Type	Cable Requirements
	Note: Cables to be provided by the customer.
Ethernet (10 GigE)	SFP+ transceiver multimode optical cable with duplex LC connectors. **Note:** Cables to be provided by the customer.
Ethernet (25 GigE)	SFP28 transceiver multimode optical cable with duplex LC connectors. **Note:** Cables to be provided by the customer.
Ethernet (40 GigE)	QSFP+ transceiver MPT optical cables with duplex LC connectors, or copper cables with QSFP+ connector. **Note:** Cables to be provided by the customer.
Ethernet (100 GigE)	100 GbE QSFP28 cable. **Note:** Cables to be provided by the customer.
SAS	**44-bay expansion node:** 6 Gbps 4 lane cable with SFF-8644 and SFF-8088 connectors. Two SAS cables are required for each 44-bay expansion node. **Note:** Two SAS cables are included with each 44-bay expansion node. **77-bay expansion node:** 12 Gbps cable with SFF-8644 connectors. One SAS cable is required for each 77-bay expansion node. **96-bay expansion node:** 12 Gbps cable with SFF-8644 connectors. One SAS cable is required for each 96-bay expansion node. **107-bay expansion node:** 12 Gbps cable with SFF-8644 connectors. One SAS cable is required for each 107-bay expansion node. **Note:** One SAS cable is included with each 96-bay expansion node or 107-bay expansion node. **SAS tape drive:** 6 Gbps 4 lane fan-out cable with SFF-8644 and four SFF-8088 connectors. One SAS cable is required for every four SAS tape drives. **Note:** Cables to be provided by the customer.
Fibre Channel	50 micron—400-M5-SN-I classification optical cable with LC connectors. One fiber cable is required for each Fibre Channel tape drive. **Note:** Cables to be provided by the customer.

Networking Naming Conventions

SFP naming (LC fiber)

- 1G is SFP
- 10G is SFP+
- 25G is SFP28

QSFP naming (MPO/MTP fiber)

- 40G is QSFP+ (4 lanes)
- 50G is QSFP28 (2 lanes)
- 100G is QSFP28 (4 lanes)

Universal Serial Bus (USB) Support

Spectra Logic supports using the USB ports on the gateway for the following:

- USB mass storage devices (for example, flash drives)
- Keyboards & pointer devices (for example, a computer mouse)
- CD or DVD drives with USB interface

Appendix C - Regulatory & Safety Standards

The Spectra BlackPearl Nearline Gateway complies with the safety and regulatory agency standards listed below when installed by a Spectra Logic certified engineer or third-party provider.

EU DECLARATION OF CONFORMITY

Document # 9910000x V1.0

DECLARATION OF CONFORMITY
According to ISO/IEC 17050-1:2004

Manufacturer's Name: **Spectra Logic Corporation**

Manufacturer's Address: 6101 Lookout Road, Boulder CO,80301

Declares under sole responsibility that the product as delivered

Product Name: Black Pearl Converge

Model Number: BP-4U AIC, BP-2U AIC, JBOD 78, JBOD 108

Product options: This declaration covers all options of the above product(s)

Complies with the essentials of the following European Directives, and carries the CE marking accordingly:

Safety
Directive: 2014/35/EU
IEC 62368-1:2014 (First Edition)
IEC 62368-1:2017 (Second edition)
EN 60950-1:2006 +A11:2009 +A1:2010 +A12:2011 +A2:2013
EN 62479:2010

Electromagnetic Compatibility
Directive 2014/30/EU
EN55032: 2015+A11:2020
EN 61000 3-3:2013
EN55032: 2012, Class A
EN 61000 3-2:2014

Restriction of the use of certain hazardous substances
IEC 63000 / EN 50581-2012
(EC)1907/2006 REACH
2012/19/EU WEEE
EN 62321
2011/65/EU RoHS

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September 26, 2023

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Directive	Compliance
EU EMC Directive 89/336/EEC	Essential health and safety requirements relating to electromagnetic compatibility.
EN 55022 (CISPER 22) Class A	Limits and methods of measurements of radio interference characteristics of information technology equipment.
EN 55024	1998, Information Technology Equipment - Immunity Characteristics Limits and Methods of Measurement.
EN 61000-4-2	1995 + A1:1998+A2: 2001, Electrostatic Discharge
EN 61000-4-3	1995 + A1:1998 + A2:2001, ENV 50204: 1995, Radiated RF Immunity
EN 61000-4-4	1995 + A1:2001, Electrical Fast Transient/Burst
EN 61000-4-5	1995 + A1:2001 + A2:2001, Surge Immunity
EN 61000-4-6	1996 + A1:2001 + A2:2001, Conducted RF Immunity
EN 61000-4-8	1994 + A1:2001, Power Frequency H-field Immunity
EN 61000-4-11	1994 + A1:2001, Voltage Dips and Interrupts
EN 61000-3-2	2000, Power Line Harmonics
EN 61000-3-3	1995, Power Line Flicker
EC Low Voltage Directive 72/336/EEC	Essential health and safety requirements relating to electrical equipment designed for use with certain violate limits.
EN 60950-1 (EN 60950-1)	Safety requirements of information technology equipment including electrical machines.

Certifications

Country	Certification	Covers [a]
Australia	RCM	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108
Canada	UL	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108
EU	CE	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108
Mexico	NOM	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108
USA	UL, FCC	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108
Japan	VCCI	826-9, 847-12, 847JBOD-14, SP-5, JBOD 108

The BlackPearl system complies with all safety-relevant provisions referring to:

- Protection against electrical hazards
- Protection against hazards such as:
  - Mechanical hazards
  - Fire hazards
  - Noise
  - Vibration

The safety issues of this information technology equipment type have been evaluated by a government-accredited European third-party organization, such as Nemko.

a) The BlackPearl 4U System is regulatory model number "826-9", The BlackPearl 2U System is regulatory model number "847-12". The 44-Bay Expansion Node is regulatory model number "847JBOD-14", The 96-Bay Expansion Node is regulatory model number "BSP-5". The 107-Bay Expansion Node is regulatory model number "JBOD 108"

CE Marking

The CE marking is affixed on this device according to Article 10 of the EU Directive 90/336/EEC.

Note: To meet CE certification requirements, you must be running the BlackPearl Nearline gateway on uninterpretable power supplies.

FCC Notice

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to CFR 47 Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user is required to correct the interference at the user's own expense.

Class A Emissions Warning

Type of Equipment	User's Guide
A급 기기 (업무용 방송통신기자재)	이 기기는 업무용(A급) 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목적으로 합니다.
Class A Equipment (Industrial Broadcasting & Communication Equipment)	This equipment is **Industrial (Class A) electromagnetic wave suitability equipment** and seller or user should take notice of it, and this equipment is to be used in the places except for home.

LASER WARNING

Optical Transceivers

A Class 1 laser assembly, in the optical transceiver, is mounted on each Fibre Channel or Ethernet electronics card. This laser assembly is registered with the DHHS and is in compliance with IEC825. These products contain components that comply with performance standards that are set by the U.S. Food and Drug administration. This means that these products belong to a class of laser products that do not emit hazardous laser radiation. This classification was accomplished by providing the necessary protective housings and scanning safeguards to ensure that laser radiation is inaccessible during operation or is within Class 1 limits. External safety agencies have reviewed these products and have obtained approvals to the latest standards as they apply to this product type.

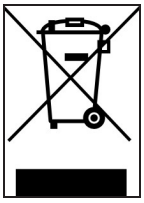
SAFETY STANDARDS AND COMPLIANCE

The Spectra BlackPearl Nearline gateway complies with the following domestic and international product safety standards.

- EN 60950-1 Second Edition
- UL 60950-1 Second Edition
- CSA-C22.2 No. 60950-1-03
- Low Voltage Directive (EU: CE Mark)

Waste of Electronic and Electrical Equipment (WEEE) Directive

The following symbol on the back of this product indicates that this product meets the European Directive 2000/96/EC on Waste Electrical and Electronic Equipment known as the WEEE directive. This directive, only applicable in European Union countries, indicates that this product should not be disposed of with normal unsorted municipal waste.



Within participating European Union countries, special collection, recycling, and disposal arrangement have been established for this product. At the end of life, the product user should dispose of this product using special WEEE collection systems. These special systems mitigate the potential affects on the environment and human health that can result from hazardous substances that may be contained in this product.

European Union users should contact their local waste administration for WEEE collection instructions for this product.

Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS)

The RoHS marking indicates that this product is in compliance with European Council Directive 2011/65/2008, on the restriction of the use of certain hazardous substances in electrical and electronic equipment.



Conflict Minerals Policy

Spectra Logic is committed to complying with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas, as well as the applicable requirements of Section 1502 of the Dodd-Frank Act, which aims to prevent the use of minerals that directly or indirectly finance or benefit armed groups in the Democratic Republic of the Congo (DRC) or in adjoining countries ("conflict minerals").

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For more information on Spectra Logic's conflict minerals program contact Spectra Logic for more information.

Recycling Your System

For information on recycling your Spectra gateway, check the Spectra Logic website at: *spectralogic.com/environment*.

Appendix D - Open Source Code Acknowledgments & Package List

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