



This map is current for the BlueScale12.6.44 release. The BlueScale user interface changes as features are added or modified. Check [support.spectralogic.com/documentation/user-guides/](http://support.spectralogic.com/documentation/user-guides/), or the *Spectra T950 Library Release Notes and Documentation Updates* on the Technical Support Portal to see if you have the latest version of this document.

## LIBRARY USER OVERVIEW

The library's BlueScale interface offers three types of user groups. The following table describes the types of privileges each user group has when operating the library.

User Type <sup>a, b</sup>	Responsibilities (See designation indicators in the map on page 1)	Default User Name
<b>Superuser</b>	Controls all aspects of library use, configuration, and security.	su
<b>Administrator</b>	Performs all operations except creating or editing library users and accessing encryption settings.	administrator
<b>Operator</b>	Performs daily operations (move, import, and export media).	operator

a. By default, passwords are not required.

b. If encryption is enabled, there is an additional, separate encryption password for accessing the encryption features.

## ADDITIONAL INFORMATION

Use the links in the following table to locate additional useful information.

Resource	Internet Address	Information
<b>Product Documentation</b> <sup>a</sup>	<a href="http://support.spectralogic.com/documentation/">support.spectralogic.com/documentation/</a>	Related documentation in PDF format
<b>Technical Support Portal</b> <sup>a</sup>	<a href="http://support.spectralogic.com">support.spectralogic.com</a>	Provides access to the following resources: <ul style="list-style-type: none"> <li>Knowledge Base articles and FAQs</li> <li>Support incident and service agreement management</li> <li>Library and tape drive firmware and drivers</li> <li>Professional Services requests</li> <li>Additional service and support tools</li> </ul>
<b>Knowledge Base</b> <sup>a</sup>	<a href="http://support.spectralogic.com/knowledge-base/">support.spectralogic.com/knowledge-base/</a>	Helpful Knowledge Base articles and FAQs
<b>Compatibility</b>	<a href="http://support.spectralogic.com/documentation/compatibility-matrices/">support.spectralogic.com/documentation/compatibility-matrices/</a>	Compatibility matrices
<b>Options and Media</b>	<a href="http://spectralogic.com/shop">spectralogic.com/shop</a>	Links for purchasing library accessories, such as Spectra Certified Media, barcode labels, media accessories, and air filters
<b>Contact</b>	<a href="http://support.spectralogic.com/content/support-contact-info/">support.spectralogic.com/content/support-contact-info/</a>	General Support contact information
<b>Warranty</b>	<a href="http://support.spectralogic.com/services-and-contracts/master-services-agreement/">support.spectralogic.com/services-and-contracts/master-services-agreement/</a>	Warranty terms and conditions

a. Requires a user account associated with the library serial number for full access. See the *Spectra T950 Library User Guide* for detailed instructions.

## TECHNICAL SUPPORT CONTACT INFORMATION

<b>Spectra Logic Technical Support</b>	<b>Portal:</b>	<a href="http://support.spectralogic.com">support.spectralogic.com</a>	
	<b>Location:</b>	<b>United States and Canada</b>	<b>Europe, Middle East, Africa</b>
	<b>Phone:</b>	1.800.227.4637 (toll free US/Canada) or 1.303.449.0160	44 (0) 870.112.2150
	<b>Location:</b>	<b>Mexico, Central and South America, Asia, Australia, and New Zealand</b>	<b>Deutsch Sprechende Kunden</b>
	<b>Phone:</b>	1.303.449.0160	49 (0) 6028.9796.507 Email: <a href="mailto:spectralogic@stortrec.de">spectralogic@stortrec.de</a>