



# Technical Training Policies and Pricing

## FORMAT

Spectra Logic® technical training courses are instructor-led and involve significant hands-on lab time with the Tape Series product line. Pricing listed below is for training only; students are responsible for the cost of travel, lodging, and meals. Unless specified otherwise, all courses are held at the Spectra Logic® corporate facilities in Boulder, Colorado.

## PRICING

Tape Library Administration & Maintenance		One Person	2-5 People
• TFinity Library	2 Days	\$3600	\$3000/person
• T950 Library	2 Days	\$3600	\$3000/person
• T200, T380, T680 Library	1 Day	\$1200	\$900/person
• T120 Library	1 Day	\$1200	\$900/person
• T50e Library	1 Day	\$1200	\$900/person
<b>Custom and On-Site Training</b>	Custom and on-site training courses are available upon request. Contact Spectra Logic® for a quote on custom or on-site training.		

## ORDERING

To order training courses, contact your sales representative OR call Spectra Logic® at: **1-800-833-1132** or email us at **[sales@spectralogic.com](mailto:sales@spectralogic.com)**

## CANCELLATION POLICIES

Course fees are not refundable (though substitution and rescheduling is permitted) and subject to the guidelines below:

- Student substitutions may be made at any time, with no prior notice required.
- Rescheduling requests must be sent via email to [training@spectralogic.com](mailto:training@spectralogic.com). The student is responsible for ensuring that they have received acknowledgement of the reschedule request from Spectra Logic®.
- Reschedule requests received five (5) or more business days prior to the course date will result in a full credit toward a future course, to be used within 12 months of the original course date. If the credit is not used within the 12 month period, the entire course fee will be
- Reschedule requests received less than five (5) business days prior to the course date will result in forfeiture of the course fee.
- Failure to appear for a course will result in forfeiture of the course fee
- Spectra Logic® reserves the right to cancel or reschedule a course at any time. If Spectra Logic® cancels or reschedules a course due to weather or other circumstances beyond the control of Spectra Logic®, students are entitled to either a full refund of course fees, or credit towards attendance in a future course. In such cases, Spectra Logic® is not responsible for any travel-related or other expenses incurred by the student as a result of the cancellation.
- If Spectra Logic® cancels or reschedules a course, students will be notified via email at the email address provided at the time of the course registration.

