



This map is current for the BlueScale 12.8.02 release. The BlueScale user interface changes as features are added or modified. Check support.spectralogic.com/documentation/user-guides/, or the *Spectra T200, T380, & T680 Release Notes and Documentation Updates* on the Technical Support Portal to confirm if you have the latest version of this document.

LIBRARY USER OVERVIEW

The library's BlueScale interface offers three types of user groups. The following table describes the types of privileges each user group has. The user type required for each operation is indicated on the map on page 1.

User Type ^{a, b}	Responsibilities	Default User Name
Superuser	Controls all aspects of library use, configuration, and security.	su
Administrator	Performs all operations except creating or editing library users and accessing encryption settings.	administrator
Operator	Performs daily operations (move, import, and export media).	operator

a. By default, passwords are not required.

b. If encryption is enabled, there is an additional, separate encryption password for accessing the encryption features.

ADDITIONAL INFORMATION

Use the links in the following table to locate additional useful information.

Resource	Internet Address	Information
Product Documentation ^a	support.spectralogic.com/documentation/	Related documentation in PDF format
Technical Support Portal ^a	support.spectralogic.com	Provides access to the following resources: <ul style="list-style-type: none"> ▪ Knowledge Base articles and FAQs ▪ Support incident and service agreement management ▪ Library and tape drive firmware and drivers ▪ Professional Services requests ▪ Additional service and support tools
Knowledge Base ^a	support.spectralogic.com/knowledge-base/	Helpful Knowledge Base articles and FAQs
Compatibility	support.spectralogic.com/documentation/compatibility/	Compatibility matrices
Purchase Options and Media	shop.spectralogic.com/	Links for purchasing library accessories, such as Spectra Certified Media, barcode labels, media accessories, and air filters
Contact Information	support.spectralogic.com/content/support-contact-info/	General Support contact information
Warranty	support.spectralogic.com/services-and-contracts/master-services-agreement/	Warranty terms and conditions

a. Requires a user account for full access. See the *T200, T380, and T680 User Guide* for detailed instructions.

TECHNICAL SUPPORT CONTACT INFORMATION

Spectra Logic Technical Support	Portal:	support.spectralogic.com	
	Location:	United States and Canada	Europe, Middle East, Africa
	Phone:	1.800.227.4637 (toll free US/Canada) or 1.303.449.0160	44 (0) 870.112.2150
	Location:	Mexico, Central and South America, Asia, Australia, and New Zealand	Deutsch Sprechende Kunden
	Phone:	1.303.449.0160	49 (0) 6028.9796.507 Email: spectralogic@stortrec.de